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Mr. Steven V. King, Executive Director & Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250

RE: Budget PrePay, Inc. d/b/a Budget Mobile

WA ETC Annual Certification

For the year ending December 31, 2012

Docket #: UT-111570

Dear Mr. King:

the WA ETC Annual Certification for the year ending Enclosed please find December 31, 2012, filed on behalf of Budget PrePay, Inc. d/b/a Budget Mobile. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld

Compliance Reporting Specialist

Lakisha Taylor - Budget PrePay, Inc. d/b/a Budget Mobile cc:

Budget PrePay, Inc. d/b/a Budget Mobile - Reporting - Washington file:

CN/jg

# Washington ETC Annual Certification Pursuant to WAC 480-123-070 & WAC 480-123-080

Budget PrePay, Inc. d/b/a Budget Mobile-UT-111570, hereby submits the following reports in accordance with WAC 480-123-070 & WAC 480-123-080

1. <u>Report on use of federal funds and benefits to customers WAC 480-123-070(1)(a):</u> For an ETC that receives support based only on factors other than the ETC's investment and expenses, the report must provide a substantive description of investments made and expenses paid with support from the federal high-cost fund. For ETCs that receive any support based on the ETC's investment and expenses, the report must provide a substantive description of investment and expenses, such as the NECA-1 report, the ETC will report as the basis for support from the federal high-cost fund.

#### See Attachment 1

WAC 480-123-070(1)(b): Every ETC must provide a substantive description of the benefits to consumers that resulted from the investments and expenses reported pursuant to (a) of this subsection.

#### See Attachment 1B

- 2. <u>Local Service Outage Report WAC 480-123-070(2):</u> ETCs not subject to WAC <u>480-120-412</u> and <u>480-120-439(5)</u> are required to report local service outages pursuant to this subsection. The report must include detailed information on every local service outage thirty minutes or longer in duration experienced by the ETC. The report must include:
  - (a) The date and time of onset and duration of the outage;
  - (b) A brief description of the outage and its resolution;
  - (c) The particular services affected, including whether a public safety answering point (PSAP) was affected;
  - (d) The geographic areas affected by the outage;
  - (e) Steps taken to prevent a similar situation in the future; and
  - (f) The estimated number of customers affected.

#### See Attachment 2

3. <u>Report on Failure to Provide Service WAC 480-123-070(3)</u>: ETCs not subject to WAC 480-120-439 are required to report failures to provide service pursuant to this subsection. The report must include detailed information on the number of requests for service from applicants within its designated service areas that were unfulfilled for the reporting period. The ETC must also describe in detail how it attempted to provide service to those applicants.

#### See Attachment 3

4. Report on Complaints per One Thousand Handsets or Lines WAC 480-123-070(4): The report must provide separate totals for the number of complaints that the ETC's customers made to the Federal Communications Commission, or the consumer protection division of the office of the attorney general of Washington. The report must also generally describe the nature of the complaints and outcome of the carrier's efforts to resolve the complaints.

#### See Attachment 4

 Certification of Compliance with Applicable Service Quality Standards WAC 480-123-070(5): Certify that it met substantially the applicable service quality standard found in WAC 480-123-030 (1)(h).

#### See Attached Affidavit

6. Certification of Ability to Function in Emergency Situations WAC 480-123-070(6): Certify that it had the ability to function in emergency situations based on continued adherence to the standards found in WAC 480-123-030 (1)(g).

### **Not Applicable**

7. Advertising Certification, Including Advertisement on Indian Reservations WAC 480-123-070(7): Certify it has publicized the availability of its applicable telephone assistance programs, such as Lifeline, in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations within the ETC's designated service area. Such publicity should include advertisements likely to reach those who are not current customers of the ETC within its designated service area.

#### See Attached Affidavit

# Affidavit Containing Certifications Pursuant to WAC 480-123-060 and WAC 480-123-070

I, David Donahue	, being of	lawful age, state that I am
CFO and Vice President	of Budget PrePay, Inc. d/b/a Budget Mobile	("Company")
that I am authorized to execute these Certifications on behalf of the Company, and the facts se forth in these Certifications are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission is providing the certification to the Federal Communications Commission and the Universal Service Administrative Company required by 47 C.F.R. § 54.314, as follows:		
(1) That the Company will use federal high-cost universal service fund support only for the provision, maintenance and upgrading of the facilities and services for which the support is intended;		
(2) That during the 2012 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h);		
(3) That during the 2012 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely qualify for service and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.		
I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.		
Dated this	30th day of UULY at 20	1/3
Company: Budget Refay, Unc albja Budget Mobile		
By: David Donahue		

CFO and Vice President

Budget PrePay, Inc. d/b/a Budget Mobile

Not Applicable - Budget PrePay, Inc. d/b/a Budget Mobile does not receive Federal High Cost Fund support.

# ATTACHMENT 1B

Budget PrePay, Inc. d/b/a Budget Mobile

Not Applicable - Budget PrePay, Inc. d/b/a Budget Mobile does not receive Federal High Cost Fund support.

There were no local service outages thirty minutes or longer in duration experienced by Budget PrePay, Inc. d/b/a Budget Mobile in 2012.

Budget PrePay, Inc. d/b/a Budget Mobile

Budget PrePay, Inc. d/b/a Budget Mobile

There were no requests for service from applicants within Budget's designated areas that were unfulfilled in 2012.

Budget PrePay, Inc. d/b/a Budget Mobile

There was only one complaint from USAC in 2012. Per the complaint, the customer was having two problems. The first was that WTAP was stating that the customer was not eligible for the lifeline program (this was sent to DSHS and the problem was fixed). Also, Budget was having problems with rural address and their mailing address (this problem was also fixed).