

[Service Date June 20, 2011]

**CERTIFICATE OF SERVICE
DOCKET UW-102014**

I hereby certify that I have served the attached NOTICE OF WITHDRAWAL OF COMPLAINT by e-mail and U.S. mail to the following:

Richard A. Finnigan
2112 Black Lake Blvd. SW
Olympia, WA 98512
rickfinn@localaccess.com

Michael A. Fassio
Assistant Attorney General WUTC
P.O. Box 40128
Olympia, WA 98504-0128
mfassio@utc.wa.gov

I further certify that I have served the attached NOTICE OF WITHDRAWAL OF COMPLAINT by e-mail and hand delivery (original and ten copies) to the following:

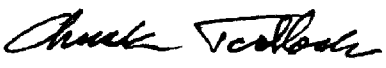
Mr. David Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250
records@utc.wa.gov

Dated at Olympia, WA on this 20th day of June, 2011

STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

2011 JUN 20 PM 2:52

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RECORDS MANAGEMENT

By: 

Chuck Tadlock
Complainant Representative

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

SIL AND CANDY ARATA, HAHN)	DOCKET UW-102014
BAHNG, BRIG AND PATTIE)	
BELVIN, DICK AND PATTI BLIDE,)	
JIM CALDWELL, KRIS AND)	
CAROLYN CHRISTIANSON, TED)	
HALLER AND DELL NELSON, BILL)	NOTICE OF WITHDRAWAL OF
AND ALTHEA HEAGY, VERN)	COMPLAINT
HERRIOTT AND LARRY)	
HUFFMAN, DAVE AND DOROTHY)	
JOHNSON, SHINWON AND)	
JEONKAK KIM, JAN AND ROBIN)	
KRANE, ROBERT AND DIANA)	
NEHLS, PHIL AND CAROLYN)	
ROBBINS, CHUCK AND DIA)	
TADLOCK, BILL AND CAROL)	
WELCH, RON AND ROXANNE)	
OLSON, JERRY AND PHOEBE)	
BENNETT, AND ALAN AND)	
SUSAN CAMERON,)	
)	
Complainants,)	
)	
v.)	
)	
GREEN MOUNTAIN H2O LLC,)	
)	
Respondent.)	
.....)	

WITHDRAWAL AND DISMISSAL OF COMPLAINT – COMPAINANTS. The Complainants of the complaint Docket UW-102014 filed with the Washington State Utilities and Transportation Commission withdraw their complaint and wish to discontinue all proceedings regarding this complaint with cause as stated in “Addendum A” of this withdrawal notice.

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

SIL AND CANDY ARATA, HAHN)	DOCKET UW-102014
AND KIM BAHNG, BRIG AND)	
PATTIE BELVIN, DICK AND PATTI)	
BLIDE, JIM AND LYNETTE)	
CALDWELL, KRIS AND CAROLYN)	
CHRISTIANSON, TED AND DELL)	NOTICE OF WITHDRAWAL OF
HALLER, BILL AND ALTHEA)	COMPLAINT – “Addendum A”
HEAGY, VERN HERIOTT AND)	
LARRY HUFFMAN, DAVE AND)	
DOROTHY JOHNSON, SHINWON)	
AND JEONKAK KIM, JAN AND)	
ROBIN KRANE, ROBERT AND)	
DIANA NEHLS, PHIL AND)	
CAROLYN ROBBINS, CHUCK AND)	
DIA TADLOCK, BILL AND CAROL)	
WELCH, RON AND ROXANNE)	
OLSON, JERRY AND PHOEBE)	
BENNETT, AND ALAN AND)	
SUSAN CAMERON,)	
)	
Complainants,)	
)	
v.)	
)	
GREEN MOUNTAIN H2O LLC,)	
)	
Respondent.)	
.....)	

**CAUSE FOR WITHDRAWAL AND DISMISSAL OF COMPLAINT –
COMPLAINANTS.** The complainants are withdrawing their complaint against Green
Mountain H2O based on the following:

1. **Process Complexity:** The complexity of the UTC Complaint process. The Complainants were advised by the UTC Consumer Affairs Department that the UTC complaint process was a “simple” process which the Consumer Affairs Department would assist the Complainants through. The process has proven to be very complex and costly. The Complainants have received no support from the Consumer Affairs Department to help with the understanding of the process or to provide guidance on how to get through it.
2. **UTC Staff Data Requests:** The burdensome and excessive financial costs required to fulfill the UTC Staff’s and UTCs Assistant Attorney General data requests. The Complainants were not advised there would be three parties represented for the complaint process until recently. The Complainants were not advised the UTC Staff would be presenting their own witnesses and exhibits until recently. This has placed the Complainants in the position of having to defend themselves against the UTC Staff’s positions as well as proving their complaint against the Respondent.
3. **UTC Staff Positions:** The added burden for the Complainants to respond and defend themselves against the UTC Staff’s positions on shortening both the timeframe the Complainants are eligible for compensation and the amount of compensation the Complainants are entitled to receive.
4. **None Enforcement of UTC Bench Decisions:** The failure of the UTC bench to uphold the requirements stipulated to the Respondent during “on the record” hearings and conference calls. Stipulated requirements from the UTC bench have been reversed or non-supported throughout the UTC complaint process.

The Complainants
UTC Docket UW-102014