### **EXHIBIT** A

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## AFFIDAVIT OF KIMBERLY A. HEITING IN SUPPORT OF MOTION FOR SUMMARY DETERMINATION



About Smart Energy

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NWN HOME YOUF	R ACCOUNT YOUR HOME YOUR BUSINESS SAFETY	BENEFITS OF GAS
About Us Career	rs Investors Contact Us	SIGN IN
YOUR ACCOUNT	Home > YOUR ACCOUNT > Smart Energy	E-mail
Account Information	About Smart Energy	
* Account Summary		Password
* Billing History		
Average Daily Usage Graph	How does Smart Energy work? HERE'S HOW SMART ENERGY SOUNDS:	Sign In
Change Mailing Address	NW Natural's commitment	Forgot Password?
or Phone Number	Sign up	Having trouble? Help
* Automated Meter	Smart Energy: Working	New to our site? Register Now
Reading • Oregon WARM Billing	together to fight climate	AT VOUD CEDVICE
Method	change Click here to see the animation.	AT YOUR SERVICE
Smart Energy	The scientific jury is in and here's the verdict:	Account Summary
- About Smart Energy - Smart Energy Q&A		<ul> <li>Pay Your Bill</li> <li>View Your Bill</li> </ul>
- About Greenhouse	We have to act together now to limit our effect on the worlds climate.Climate change is real, but by reducing our greenhouse gas	Start Service
Gases	emissions we can make a difference.	Move Service     Co Paparlass
- About Carbon Offsets - About BioGas	Each of us is responsible for carbon dioxide entering the	<ul> <li>Go Paperless</li> <li>Payment Locations</li> </ul>
- The Climate Trust	atmosphere - 20 tons a year, in fact, for the average person. From the cars we drive to the lights in our homes to the heat in our	<ul> <li>Equipment Repair</li> </ul>
- Enroll in Smart	buildings, our everyday lives contribute to the creation of carbon	
Energy Your Bill	dioxide and other greenhouse gases.	Special Offers
Pay Your Bill	While there's no way to avoid these impacts completely, we can take steps to reduce our "environmental footprint" by using less	<ul> <li>For Your Home</li> <li>For Your Business</li> </ul>
Select Payment Plan	energy and offsetting emissions from the rest.	
Bill Payment Assistance	Reduce energy use. There are simple ways you can reduce your	
Start, Stop, Move Service	homes energy use, ranging from weatherization measures to	
Gas Equipment Service	upgrading to more efficient equipment. Visit the <u>Energy Trust of</u> <u>Oregon</u> for information and incentives that will help reduce your	
Contact Information	home's energy use and greenhouse gas emissions.	
Manage Online Profile	Offset the rest. Once you've done all you can to reduce the	
	emissions caused by your energy use, Smart Energy gives Oregon customers an easy way to offset the rest.	
	How does Smart Energy work?	
	For as little as \$6 a month, you can support innovative	

environmental projects here in the Western United States. We'll invest your Smart Energy dollars in projects that prevent the release of greenhouse gases.

While traditional investors get financial returns from their investments, Smart Energy investors will get "carbon offsets" in exchange for their money. By helping a project become financially viable, you'll get credit for greenhouse gases removed or kept out of the atmosphere - equal to the amount of carbon dioxide created by your own natural gas use.

While many types of projects can provide positive environmental benefits, NW Natural will focus on <u>biogas</u>, which has the greatest potential to significantly reduce greenhouse gas emissions.

While natural gas is the cleanest-burning fossil fuel, NW Natural believes we all must participate in finding ways to tackle the global warming challenge. Along with using energy as efficiently as possible, we think participating in Smart Energy is a step in the right direction. We invite you to join us.

We wouldn't ask you to do something we aren't doing

NW Natural is offsetting the carbon dioxide emissions from the natural gas used to heat our facilities, resulting in the removal of more than 6,160 tons of CO2 over the next five years. With additional contributions from customers like you, together we can offset thousands of tons of carbon dioxide.

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Air Conditioner E Jurnace Offer Up to **\$800** back

Sign Up

# We've stepped squarely into the battle against global warming, so to speak.

# Introducing Smart Energy<sup>™</sup> from NW Natural.

Hold your breath. A typical cow produces 120 pounds of waste each day. Not very pleasant to smell, but even worse for the environment. Manure produces methane, which is a powerful greenhouse gas. The good news is that gasses emitted from cow waste can be captured and used as a renewable energy source.

That's where Smart Energy comes in. NW Natural has partnered with The Climate Trust to offer a voluntary

program that supports projects designed to reduce greenhouse gas emissions, like biogas from cow manure. With 14 million pounds of cow waste generated in Oregon each day, there's a lot of potential energy just waiting to be utilized.

Ready to join the battle against global warming by reducing your carbon footprint? Learn how you can make a difference at nwnatural.com/smart.



