

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office Apr-07 May-07 Jun-07 Jul-07 Aug-07 Sep-07 Oct-07 Nov-07 Dec-07 Jan-08 Feb-08 Mar-08

ACME
ALGER
ANACORTES
ARLINGTON
BENTON CITY
BIG LAKE
BIRCH BAY
BLAINE
BOTHELL
BREWSTER
BRIDGEPOPRT
BURLINGTON
CAMANO
CAMAS
CASHMERE
CHELAN
CLEARVIEW
CONCRETE
CONWAY
COUPEVILLE
CURLEW
CUSTER
DARRINGTON
DEMING
DUVALL 1
E. WENATCHEE
EDISON
ENTIAT
EVRTT CASINO
EVERETT MAIN
EVERSON
FAIRFIELD
FARMINGTON
FERNDALE
GARFIELD
GEORGE
GRANITE FALLS
GRAYLAND
HALLS LAKE
JUANITA
KENNEWICK MN
KENNEWICK
MEADOW SPRG
KENNEWICK
HIGHLANDS
KIRKLAND
LA CONNER
LK GOODWIN
LK STEVENS
LK WENATCHEE
LATAH
LAUREL
LEAVENWORTH
LOOMIS
LYMAN

WASHINGTON STATE SWITCHED ACCESS LINES

LYNDEN
MALDEN
MANOR WAY
MANSFIELD
MANSON
MAPLE FALLS
MARBLEMOUNT
MARYSVILLE
MOLSON-
CHESAW
MONROE
MOSCOW
MT VERNON
NACHES
NEWPORT
NILE
N RICHLAND
OAK HARBOR
OAKSDALE
PALOUSE
PULLMAN
QUINCY
REDMOND
REPUBLIC
RICHLAND
RICHMOND BCH
ROCKFORD
ROSALIA
SAMMAMISH

SEDRO WOOLEY
SILVER LK
SKYKOMISH
SNOHOMISH
SOAP LAKE
STANWOOD
STEVENS PASS
SULTAN
SUMAS
TEKOA
THORNTON
TONASKET
WASHOUGAL
WASHOUGAL
RIVER
WATERVILLE
WENATCHEE
WEST RICHLAND
WESTPORT
WOODLAND

Total Lines

**Washington State PUC Report
Customer Network Trouble Per 100 Switched Access Lines**

Central Office	CO Code	Mar-08	Mar-08	Mar-08
		Sw Lns	Total Rpts	Trbl/ 100
ACME	NW1ACME			
ALGER	NW1ALGR			
ANACORTES	NW1ANCR			
ARLINGTON	NW1ARTN			
BENTON CITY	NW1BNCY			
BIG LAKE	NW1BGLK			
BIRCH BAY	NW1BRBA			
BLAINE	NW1BLAN			
BOTHELL	NW1BOTH			
BREWSTER	NW1BRWS			
BRIDGEPORT	NW1BRPT			
BURLINGTON	NW1BURL			
CAMANO ISLAND	NW1CMIS			
CAMAS	NW1CAMS			
CASHMERE	NW1CSHR			
CHELAN	NW1CHLN			
CLEARVIEW	NW1CLVW			
CONCRETE	NW1CNCR			
CONWAY	NW1CNWY			
COUPEVILLE	NW1CPVL			
CURLEW	NW1CRLW			
CUSTER	NW1CSTR			
DARRINGTON	NW1DRTN			
DEMING	NW1DMNG			
DUVALL	NW1DULL			
EAST WENATCHEE	NW1EWNC			
EDISON	NW1EDSN			
ENTIAT	NW1ENTT			
EVERETT CASINO	NW1CSNO			
EVERETT MAIN	NW1EVRT			
EVERSON	NW1EVSN			
FAIRFIELD	NW1FRFD			
FARMINGTON	NW1FRTN			
FERNDALE	NW1FNDL			
GARFIELD	NW1GRFD			
GEORGE	NW1GERG			
GRANITE FALLS	NW1GRFL			
GRAYLAND	NW1GRLD			
HALLS LAKE	NW1HLLK			
JUANITA	NW1JUNT			
KENNEWICK MAIN	NW1KNWC			
KENNEWICK MEADOW SPRINGS	NW1MSPG			
KENNEWICK HIGHLAND	NW1HIGH			
KIRKLAND	NW1KRLD			
LA CONNER	NW1LACN			
LAKE GOODWIN	NW1LKGW			
LAKE STEVENS	NW1LKST			
LAKE WENATCHEE	NW1LKWN			
LATAH	NW1LATH			
LAUREL	NW1LARL			
LEAVENWORTH	NW1LVWO			
LOOMIS	NW1LOMS			

REDACTED

REDACTED0308WaTrbAndSwLnsFILED.xls

**Washington State PUC Report
Customer Network Trouble Per 100 Switched Access Lines**

		Mar-08	Mar-08	Mar-08
		Sw	Total	Trbl/
Central Office	CO Code	Lns	Rpts	100
LYMAN	NW1HMTN			
LYNDEN	NW1LYND			
MALDEN	NW1MLDN			
MANOR WAY	NW1MRWY			
MANSFIELD	NW1MNFD			
MANSON	NW1MNSN			
MAPLE FALLS	NW1MPFL			
MARBLEMOUNT	NW1MRBL			
MARYSVILLE	NW1MYVI			
MOLSON-CHESAW	NW1MLSN			
MONROE	NW1MONR			
MOSCOW	NW1MSCW			
MOUNT VERNON	NW1MTVR			
NACHES	NW1NCHS			
NEWPORT	NW1NWPT			
NILE	NW1NILE			
NORTH RICHLAND	NW1NTRD			
OAK HARBOR	NW1OKHR			
OAKESDALE	NW1OKDL			
PALOUSE	NW1PALS			
PULLMAN	NW1PLMN			
QUINCY	NW1QNCY			
REDMOND	NW1RDMD			
REPUBLIC	NW1RPBL			
RICHLAND	NW1RCLD			
RICHMOND BEACH	NW1RCBH			
ROCKFORD	NW1RCFR			
ROSALIA	NW1ROSL			
SAMMAMISH	NW1SMISH			
SEDRO WOOLLEY	NW1SWLY			
SILVER LAKE	NW1SLLK			
SKYKOMISH	NW1SKYK			
SNOHOMISH	NW1SNHS			
SOAP LAKE	NW1SOLK			
STANWOOD	NW1STWD			
STEVENS PASS	NW1STPS			
SULTAN	NW1SULT			
SUMAS	NW1SUMS			
TEKOA	NW1TEKO			
THORNTON	NW1THTN			
TONASKET	NW1TNSK			
WASHOUGAL	NW1WSHG			
WASHOUGAL RIVER	NW1WSHR			
WATERVILLE	NW1WTVL			
WENATCHEE	NW1WNTC			
WEST RICHLAND	NW1WRLD			
WESTPORT	NW1WSPT			
WOODLAND	NW1WDLD			
Washington State:				

VzNW Trbl 12mo
WASHINGTON STATE PUC REPORT
 Customer Network Trouble per 100 Switched Access Lines

Threshold: less than 4

CENTRAL OFF. LOCATIO	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-07	Jan-08	Feb-08	Mar-08
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ACME												
ALGER												
ANACORTES												
ARLINGTON												
BENTON CITY												
BIG LAKE												
BIRCH BAY												
BLAINE												
BOTHELL												
BREWSTER												
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BURLINGTON												
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DARRINGTON												
DEMING												
DUVALL												
EAST WENATCHEE												
EDISON												
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EVERETT CASINO												
EVERETT MAIN												
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FARMINGTON												
FERDALE												
GARFIELD												
GEORGE												
GRANITE FALLS												
GRAYLAND												
HALLS LAKE												
JUANITA												
KENNEWICK MAIN												
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KIRKLAND												
LA CONNER												
LAKE GOODWIN												
LAKE STEVENS												
LAKE WENATCHEE												
LATAH												

