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Sprint

March 26, 2013

Mr. David Danner
Executive Director & Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W
Olympia, WA 98504

RE: Virgin Mobile USA, L.P.'s 2012 Annual Report Filing

Dear Mr. Danner:

Pursuant to Docket No. UT-100203, Order No. 01, Appendix B Nos. 12 and 14, Virgin Mobile is submitting the following reports: (1) Our "2012 Lifeline Customer Records" on two duplicate CDs (one for WUTC staff use, the other for DSHS use), (2) our "2012 Customer Complaint Report" and (3) our "2012 Lifeline Report". All documents are designated as confidential pursuant to WAC 480-07-160.

If you have any questions regarding this information, please feel free to contact me. I can be reached via email at: Kristin.l.jacobson@sprint.com or via telephone at: 707-816-7583.

Thank you for your consideration of this matter.

Warmest Regards,

/s/ Kristin L. Jacobson

Kristin Jacobson

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DOCKET NO. UT-100203

**VIRGIN MOBILE USA, L.P.
2012 LIFELINE
CUSTOMER RECORDS**

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**VIRGIN MOBILE USA, L.P.
2012 CUSTOMER COMPLAINT REPORT**

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**VIRGIN MOBILE USA, L.P.
2012 LIFELINE REPORT**

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