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Received
Records Management
Dec 17, 2024

December 17, 2024

Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503
records@utc.w.gov

RE: Docket UT-220749

To Whom It May Concern:

Enclosed please find the Annual Emergency and Non-Emergency contact information update on behalf of TouchTone Communications in compliance with Washington Administrative Code 480-120-414.

Should you have any questions concerning this submission on behalf of TouchTone Communications, please address said questions directly to me.

Sincerely,

CliftonLarsonAllen LLP

Ashley Morales

Ashley Morales
Attorney-in-Fact
404-467-5835
ashley.morales@claconnect.com

Enclosure

Company Name	Touchtone Communications, Inc.
Services Provided	Long Distance Reseller
Emergency Plan (Y/N)	Y
Emergency Plan with the UTC (Y/N)	Y
Company network operations center (Y/N)	Y
Network operations center location	3 Wing Drive Suite 103; Cedar Knolls, NJ 07927

- **Regulatory Contact**

Daniel Velez, Regulatory Manager

24 Hour (Y/N): N

Address: 3 Wing Drive Suite 103; Cedar Knolls, NJ 07927

Email: dvelez@touchtone.net

Phone: 973-718--2434

- **Primary Emergency Contact**

Daniel Velez, Regulatory Manager

24 Hour (Y/N): N

Address: 3 Wing Drive Suite 103; Cedar Knolls, NJ 07927

Email: dvelez@touchtone.net

Phone: 973-718-2434

- **Alternate Emergency Contact**

Greg Glodek, CFO

24 Hour (Y/N): N

Address: 3 Wing Drive Suite 103; Cedar Knolls, NJ 07927

Email: gcglodek@touchtone.net

Phone: 856-693-6449

- **Network Operations Center**

Support Group

24 Hour (Y/N): Y

Address: 3 Wing Drive Suite 103; Cedar Knolls, NJ 07927

Email: business.support@touchtone.net

Phone: 800-900-5474

- **24-Hour Emergency Contact**

Support Group

24 Hour (Y/N): Y

Address: 3 Wing Drive Suite 103; Cedar Knolls, NJ 07927

Email: business.support@touchtone.net

Phone: 800-900-5474

A handwritten signature in black ink that reads "Ashley Morales". The script is fluid and cursive, with the first letter of each word being capitalized and larger than the others.

Ashley Morales
Regulatory Associate
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