

# Qwest Corporation

WN U-45  
EXCHANGE AND  
NETWORK SERVICES  
WASHINGTON

SECTION 2  
Original Index Sheet 1

## 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

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# Qwest Corporation

WN U-45  
EXCHANGE AND  
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WASHINGTON

SECTION 2  
Original Index Sheet 2

## 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS**

Certain terms and phrases used in this Tariff have the meaning as given in the definitions shown below:

911 Emergency Communications System Service (911)

An exchange service whereby a public safety answering point designated by the customer may receive calls made to the telephone number 911.

Access Line

See "Carrier Access Line" and/or "Exchange Access Line".

Applicant

An individual making application to the Company for service.

Base Rate Area (BRA)

The area of highest population density within an exchange. The exchange boundary and the BRA boundary may be the same. The BRA is set forth on the tariff map.

Billing Date

The date on a bill which represents the start of the regular monthly billing period. See 2.3.2.

Building

A structure that houses the customer. Separate buildings are treated as one building if the customer furnishes and maintains a joining passageway, which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Central Office

Equipment used to terminate, interconnect and switch access lines and trunks to provide telecommunications.

Centrex-Type Service

Central office based services furnished to a customer by means of exchange access lines. Terms, conditions and rates of features may be stated in the Washington Catalog.

Channel

A path for communication or signaling between two or more locations which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Class of Service

The various categories of service generally available to the customer; residence and Public Access Line (PAL) are examples of general categories that contain several classes of service.

Communications Systems

A combination of equipment and facilities which provide telecommunication requirements of a customer.

Company

Qwest Corporation.

Contiguous Exchanges

Exchanges whose boundaries adjoin.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Continuous Property

Property occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Noncontinuous property is treated as continuous if the customer furnishes a passageway which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.

Contract

The service agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions not found in the Tariff, subject to the requirements of the Washington Administrative Code (WAC).

Cost

The words "cost" and "actual cost", as used in this Tariff, are intended to cover the actual cost of material, labor, and related expenses.

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Customer-of-Record

The customer (person or entity) who resells or shares exchange services.

Customer-Provided Equipment (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/Standard Network Interface (SNI).

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Demarcation Point

The point of interconnection between the Company's regulated telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises.

Deposit

Any payment held as security for future payment or performance to be returned after the customer establishes a record of satisfactory credit.

Directory Listings

Essential information in the telephone directory or directory assistance records that allows telephone users to determine the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Emergency

A situation which exists when serious illness, public safety or public necessity is involved.

End User

A customer of an Interexchange Carrier (IC) taking service offered in combination with telephone companies and other carriers.

Exchange

A specified geographic area established for the furnishing of communication service. It may consist of one or more central offices together with the associated plant used in furnishing service within that area.

Exchange Access Line

An exchange access line is a serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

Facilities

Supplemental equipment, apparatus, wiring, cables, supporting structures and other materials and mechanisms necessary to or furnished in connection with telephone service.

Flat Rate Service

Service furnished at a fixed monthly rate.

Foreign Exchange Service

Service furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Grandfathered Service

Service that is no longer offered to new applicants, but may continue for existing customers who had the service prior to a specific date.

Guarantee

A written agreement of payment for a customer service, signed by another person that has acceptable credit. May be referred to as a Guarantor Agreement or Letter of Guarantee.

Hunting Line

A general designation for lines so arranged that the switching equipment will search to find an available line when a busy signal is received.

Information Provider (IP)

A person or entity, unaffiliated with the Company, who provides announcements or interactive programs.

Inside Wire (IW)

Telephone wiring located on the building owner's/customer's side of the SNI. Such wiring is fully deregulated and competitive. Installation and maintenance of Inside Wire is the responsibility of the customer or building owner.

Interexchange Carrier (IC)

A person or entity engaged for hire in interstate, intrastate or foreign communications with or without wires. Services of ICs are normally provided to end users.



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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Line Extension

The extension of outside plant or facilities required for the establishment of service outside of the Base Rate Area (BRA). Line extension includes the facilities and the drop or buried service wire necessary to complete the local loop in order to provide a protector/SNI at the customer premises.

Link-Up America Program

A program which provides for a reduction against the nonrecurring charge for connection of a residential exchange access line. This credit is only available to customers who meet eligibility requirements established by the Federal Communications Commission (FCC). The credit applies to the single line serving the customer's principal residence.

Local Access and Transport Area (LATA)

Geographic areas within which the Company provides local and long distance calling services. The Company does not provide calling services between LATAs. LATA designations are kept on file in the Company regulatory operations office.

Local Exchange

Exchange in which the customer's premises is located.

Local Message

A message not subject to toll charges.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Local Service

Exchange access service furnished between customer's premises located within the same local service area.

Local Service Area

The area within which exchange access service is furnished under specific rates. This area may include one or more exchanges without the application of toll charges.

Measured Service

A local service for which charges may be based upon: frequency, time of day, duration and distance.

Message Rate Service

A service for which a fixed monthly rate is charged for each outgoing local message up to a stipulated number. A separate charge is made for each outgoing local message completed beyond the limit stipulated.

Mileage Charges

Recurring charges based on airline distance measurement as provided in the applicable sections.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Monthly Rate

A recurring charge, for a period of thirty days, made in conjunction with the provisions of a service.

Nonrecurring Charge

A onetime charge made under certain conditions to recover all or a portion of the cost of installing facilities or providing service.

Premises

The space occupied by a customer in a single building or in connecting buildings on continuous property. The space may be a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located subject to the local telephone company's reasonable and nondiscriminatory standard operating practices. For the purposes of the Intra-Premises Network Cable and Wire in 2.8, premises may also include space occupied by a customer in multiple buildings.

Private Line

A line consisting of dedicated communication channels connecting two or more locations. See the Private Line Transport Service Tariff.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

Resale of Service

Exchange telecommunication service furnished by the Company for which the customer-of-record receives a payment or other compensation in excess of the prorated share of the Company billed charges for that service from any other person, firm or corporation for their use of that service.

Residence Flat Line

Individual residential service for which a fixed charge is made regardless of the number of local messages completed.

Service Wire

Includes both aerial drop wire and buried service wire and is defined as a wire or wires between an open wire lead, aerial or buried cable field termination and the protector on and/or in the building in which the customer's telephone service is located.

Standard Network Interface (SNI)

The network interface shall be located on the customer's side of the telephone company's protector, or the equivalent thereof in cases where a protector is not employed, at the Demarcation Point, as provided under the local telephone company's reasonable and nondiscriminatory standard operating practices. Any device utilized as an SNI must comply with F.C.C. Part 68 guidelines.

## 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

### 2.1 DEFINITION OF TERMS (Cont'd)

#### Supersedure

The transfer of customer service, including the telephone number, from one-party to another with the expressed or implied consent of the relinquishing customer, without interruption of billing and with no change in type or location of facilities.

#### Switched Access Service

See the Access Services Tariff.

#### Tariffs

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company and approved by the Washington Utilities and Transportation Commission (WUTC).

#### Telecommunications Service

Two-way switched access and transport of voice and/or data communications.

#### Telecommunications Service Priority

Denotes the regulatory, administrative and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Section 13 of the Access Tariff.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITION OF TERMS (Cont'd)**

Temporary Disconnect

The abridgement or suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnection of the service.

Temporary Service

Exchange service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Touch-Tone Calling Service

Service provided by means of a system in which telephone connections between customers are established by an audio tone activated by manipulations of push buttons operated by the calling parties, for signaling directly over the circuit.

Usage Package

Varying blocks of measured local usage priced at a fixed rate. Usage in excess of that provided in the package selected is billed on a per minute basis.

Washington Telephone Assistance Program (WTAP)

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE**

A. General

1. The Company may require an applicant to sign an application form furnished by the Company, and to establish credit as provided in these General Regulations, as conditions prior to the establishment of service.
2. The Company will accept oral or written application from a customer for addition to or changes in the existing service.
3. An application is merely a request for service, and does not bind the Company to serve, except under reasonable conditions, nor does it bind the applicant to take service.

B. Cancellations and Deferments

When the Company advises a customer that ordered services are available on the requested due date, and the customer is unable or unwilling to accept service at that time, the facilities will be held available for the customer for a 30 business day grace period. If after 30 business days the customer still has not accepted service, regular monthly billing for the ordered services may begin, or the facilities will be released for other service order activity, and cancellation charges (non-recurring charges that would have applied had the service been installed) may be applied. These cancellation and deferment provisions apply to requests for 5 or more analog lines.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE (Cont'd)**

C. Use of Service

1. The customer shall not permit the public use of service furnished for private use.

Service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to customers of PAL service.

2. If it is found that the customer is permitting public use of service furnished for private use, the Company will provide PAL Service. If the customer consents to the relocation of the facilities so they are inaccessible to the public or permits no further public use after the matter has been called to the customer's attention, a change will not be required. When a change is required, no charge will be made for the relocation of the telephone instrument.



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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE (Cont'd)**

D. Refusal of Service

The Company may refuse service under the following conditions:

1. When the connection or service will adversely affect the service of existing customers.
2. When the applicant has not complied with state, county, or municipal codes and/or regulations, Washington Utilities and Transportation Commission rules, Company Tariffs or Catalogs concerning such service.
3. If the Company judges the installation to be hazardous or that satisfactory service cannot be provided.
4. If the Company is unable to substantiate the identity of the individual requesting service.
5. If the Company or the applicant cannot secure all necessary rights-of-way, easements and permits.

An applicant is responsible for obtaining all necessary rights-of-way or easements on private property, including private roads and driveways.

6. When the applicant or customer has an unpaid, past due bill with the Company. This must be the same class of service. It may be at the same or a different location within the State of Washington.

Service may be refused until this bill is paid or satisfactory arrangements are made.

The Company will allow on an initial occurrence and then once every five years from the most recent use of the option the applicant or customer an option of paying a prior obligation over not less than a six month period.

If any of these payments are not made, service may be discontinued. This is covered in the Commission's Rules and Regulations, WAC 480-120-172(3)(T) and WAC 480-120-174(1). Also see 2.2.9.A.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE**

D. Refusal of Service (Cont'd)

7. When it is known that a former customer, residing at the same address, has an unpaid, overdue bill from the Company. This bill must be for the same class of service, at the same address.

Service may be refused or denied until the bill is paid or satisfactory arrangements are made.

8. For non-payment of a deposit, as required in 2.3.3. However, local service will not be withheld pending payment of deposit or advanced payment for ancillary services.
9. If service has been obtained or retained by fraudulent means. This may include, but not be limited to the following:
- False statements of credit references or employment.
  - False statements of premises address.
  - Use of an alias or false name with intent to deceive.
  - Rotation of service among roommates, or persons living together, for the purpose of avoiding debt.
  - Any other similar fraudulent devices.
10. Legal Requirements

The Company shall refuse to establish service for any applicant and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law.

A written notice to the Company from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE**

D.10. (Cont'd)

If, in reliance on said notice as constituting such reasonable cause, the Company shall deny or disconnect such service, and if thereafter the Company shall receive from the same law enforcement official, or his successor, a written notice stating that said official approves, without qualification, the establishment or reestablishment of service to such applicant or former customer, as the case may be, then such latter notice shall be sufficient to constitute reasonable cause for the Company to believe that such service, if established or reestablished, would not be prohibited under any law or other legal requirement and would not be used as an instrumentality to violate or to aid and abet the violation of the law, and the Company may proceed to render such service; in all other cases the Company shall not establish or reestablish such service without being ordered or authorized to do so by the Washington Utilities and Transportation Commission (WUTC).

E. Transfer of Service Between Customers (Supersedure)

1. An applicant who qualifies for the immediate establishment of service may supersede to the service of a customer discontinuing that service provided:
  - The applicant takes service on the premises where that service is being rendered.
  - Where an arrangement, acceptable to the Company, is made to pay outstanding charges against the service.
2. A written notice signed by the applicant and/or the outgoing customer may be required by the Company.
3. Charge

**NONRECURRING  
CHARGE**

- Transfer of service between customers

[1]

[1] See the Washington Exchange and Network Services Catalog No. 3.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)**

**2.2.2 OBLIGATION TO FURNISH SERVICE**

**A. General**

Exchange service is available through facilities owned and maintained according to the Company's standards and, in multiple office exchanges, is operated from the central office designated by the Company.

The Company's obligation to furnish or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

**B. Customer Service Guarantee Programs**

The Company is committed to providing service in accordance with our customer's expectations. When service cannot be provided as expected by our customers, the Company provides for alternative remedies as well as customer bill credits. Following is a description of the Company's customer service guarantee programs.

**1. Guaranteed Appointments and Commitments**

The Customer Service Guarantee is designed to grant customers a credit if the Company fails to keep a Guaranteed Appointment or Guaranteed Commitment. A Guaranteed Appointment is considered kept if: 1) the Company representative arrives by the agreed upon date even if the service is completed at a later date, or 2) if the Company notifies the customer the day following the day the order was placed that it will be unable to meet the due date due to a lack of available facilities and a new appointment must be made.

Terms and Conditions for Guaranteed Appointments and Commitments are:

**a. Service Types**

Guaranteed Appointments and Guaranteed Commitments will be offered for the following service types:

- **Reconnect Existing Exchange Service:** Reconnect an existing service following move-out/move-in or disconnection for non-payment.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.2 OBLIGATION TO FURNISH SERVICE**

B.1.a. (Cont'd)

- Connect Permanent Service: Connect a new permanent service.
  - Repair of existing exchange service when a customer is unable to receive and/or place a telephone call.
- b. Guaranteed Appointment
- A Guaranteed Appointment is a mutually agreed upon appointment for a given day between a customer and the Company for a service to be provided which requires the customer to be present. The Company shall offer Guaranteed Appointments for the Service Types in 1.a. above, if the service to be provided requires the customer to be present.
  - The Company will not make firm service date agreements during labor difficulties (including without limitation strikes, slowdowns, picketing or boycotts.) or adverse events beyond the Company's control.
- c. Guaranteed Commitments
- The Company will offer Guaranteed Commitments when the service to be provided does not require the customer to be present. A Guaranteed Commitment is a mutually agreed upon commitment between a customer and the Company to provide service on or before a specific date.
- d. Credit Exceptions
- Credit is not applicable to: Missed commitments or missed appointments due to customer reasons or that are a result of significant adverse events such as natural disasters or circumstances beyond the control of the Company. These include, but are not limited to, acts of God, wars, revolution, civil commotion, acts of public enemy, or labor difficulties (including without limitation strikes, slowdowns, picketing or boycotts) that occur within such a proximity of the due date that the Company could not reasonably notify the customer nor perform the necessary service. Such example is a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or similar utility type service.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.2 OBLIGATION TO FURNISH SERVICE**

B.1.d. (Cont'd)

- A credit is not applicable if the customer reschedules the appointment or is not available at the time of the appointment and that unavailability prevents the completion of the scheduled work.

e. Credit for missed Guaranteed Appointment or Guaranteed Commitment

- (1) The credit will be applied automatically to the customer's account for failure to keep a Guaranteed Appointment or Guaranteed Commitment if the customer requests installation of a new or subsequent service or repair that is not completed as agreed for Company reasons, subject to the conditions in d., above.

**CREDIT**

- Credit for missed Guaranteed Appointment or Guaranteed Commitment
  - Residence-class \$25.00
  - Business-class \$50.00

- (2) Each credit shall be limited to the amount specified above for each service order or trouble report.

2. Delayed Primary Basic Exchange Alternative

Primary basic exchange service is defined as the first residential line or first two business lines at a given location (address). If the Company is unable to provide primary basic exchange service (service) within five business days of the due date, and the reason for the delay is caused by the Company, the Company will:

- Credit the monthly recurring charge;
- Credit the nonrecurring charge;
- Assign a telephone number;
- Provide a Directory Listing and;
- Remote Call Forwarding and;
- Voice Messaging Service.

# Qwest Corporation

WN U-45  
EXCHANGE AND  
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WASHINGTON

SECTION 2  
Original Sheet 63

## 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

### 2.6 SPECIAL TAXES, FEES AND CHARGES

#### C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Lacey	Olympia	[1]	6.0%	6.0%	1 & 3
Lake Forest Park	Seattle	[1]	6.0%	6.382%	2 & 3
Lakewood	Tacoma	[1]	4.0%	4.0%	1 & 3
Langley	Langley	[1]	6.0%	6.0%	1 & 3
Longview	Longview- Kelso	[1]	6.0%	6.0%	1 & 3
Lummi Indian Reservation	Bellingham	[1]	5.0%	5.26%	2 & 3
Lynden[2]	Lynden	[1]	6.0%	6.0%	1 & 3

[1] Occupation

[2] 1.0% tax rate on amount \$5,000.00+ per customer, per month.

Advice No. 3635T  
Issued by Qwest Corporation  
By K. R. Nelson, President – Washington

Effective: December 1, 2007

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

**5.2.6 TELEPHONE ASSISTANCE PROGRAMS**

**A. Washington Telephone Assistance Program (WTAP)**

**1. Description**

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. Residents of Tribal lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

**2. Terms and Conditions**

a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:

- An \$8.00 statewide rate for the lowest grade of residential flat rate service. Where available, single-party service shall qualify as the lowest available flat rate for persons otherwise eligible, who are sixty years of age or older, or who receive medical assistance. This condition is in accordance with WAC 388-273.
- A waiver of any deposit for local service.
- A 50% reduction in the installation charges associated with installing the access line.

**3. Monthly Credit**

	<b>CREDIT USOC</b>	<b>CREDIT AMOUNT</b>
• Federal credit for the FCC End User Common Line (EUCL)	ASGFX	\$5.87
• Federal credit	ASGF2	3.00
• State credit	ASGSX	2.50



# Qwest Corporation

WN U-45  
EXCHANGE AND  
NETWORK SERVICES  
WASHINGTON

SECTION 5  
Original Sheet 32

## 5. EXCHANGE SERVICES

### 5.2 LOCAL EXCHANGE SERVICE

#### 5.2.6 TELEPHONE ASSISTANCE PROGRAMS

##### B. Tribal Lifeline (Cont'd)

##### 3. Monthly Credit[1]

	CREDIT USOC	CREDIT AMOUNT
• Flat individual line (1FR)[2]	ASGFT	\$9.50
• Federal credit towards CALC	ASGFR	5.87
• Lifeline credit	ASGF2	3.00

[1] The ASGFR and ASGF2 credits from the Lifeline Assistance Program totaling \$8.87 apply in addition to the Tribal Lifeline credit. The FCC Lifeline Program consists of a monthly federal baseline support of \$5.87 (ASGFR). The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00.

[2] The credit amount is calculated by adding the 1FR rate of \$13.50 plus the \$5.87 subscriber line charge together. An ASGFR and ASGF2 credit of \$8.87 is subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example:  $(\$13.50 + \$5.87 = \$19.37 - \$8.87 = \$10.50 - \$1.00) = \$9.50$  credit.

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

B. Terms and Conditions (Cont'd)

3. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.

C. Rates and Charges

Custom Calling Services, per occurrence

**CHARGE**

- Call Trace, Pay per use basis per activation[1]
  - Residence \$1.50

[1] Pay per use charge will not apply if the trace is not successful.

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**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.7 CALLER IDENTIFICATION BLOCKING OPTIONS**

**A. Caller Identification Blocking - Per Call**

**1. Description**

Caller Identification Blocking - Per Call, enables a customer to control the disclosure of their name and/or telephone number to a subscriber of Caller identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

**2. Terms And Conditions**

**a. Liability**

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.

**3. Rates And Charges**

	<b>USOC</b>	<b>MONTHLY RATE</b>
• Caller Identification Blocking, per call	N/A	-

**Qwest Corporation**

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EXCHANGE AND  
NETWORK SERVICES  
WASHINGTON**

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**109. OBSOLETE CENTRAL OFFICE SERVICES**

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