FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	522412	
<015>	Study Area Name	ELLENSBURG TEL CO	
<020>	Program Year	2019	
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	barbara.galardo@consolidated.c	com
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice) FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 July 2018

 <010>
 Study Area Code
 522412

 <015>
 Study Area Name
 ELLENSBURG TEL CO

 <020>
 Program Year
 2019

 <030>
 Contact Name - Person USAC should contact regarding this data
 Barbara Galardo

 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 2075354126 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> barbara.galardo@consolidated.com

<210> For the prior calendar year, were there any reportable voice service outages?

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference		Outage Start			Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	-	-										
	L											
	L	1										

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	522412		
<015>	Study Area Name	ELLENSBURG TEL CO		
<020>	Program Year	2019		
<030>	Contact Name - Person USAC should conta	act regarding this data Barbara Galardo		
<035>	Contact Telephone Number - Number of p <030>	person identified in data line		
<039>	Contact Email Address - Email Address of p <030>	Derson identified in data line barbara.galardo@consolidated.com		
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.			
<410>	Complaints per 1000 customers for fixed voice			
<420>	Complaints per 1000 customers for mobile voice			

• •	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	522412	
<015>	Study Area Name	ELLENSBURG TEL CO	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com	
<515>	Certify compliance with applicable minimum service standards		

(600) Functionality in Emergency Situations	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	600 Business Continuity Plan.pdf

	erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code		522412		
<015>	Study Area Name		ELLENSBURG TE	EL CO	
<020>	Program Year		2019		
<030>	Contact Name - Person	USAC should contact regarding this data	Barbara Galar	rdo	
<035>		ber - Number of person identified in data line <030>	2075354126 ex	¢t.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	barbara.gala	rdo@consolidated.com	
<810>	Reporting Carrier	Ellensburg Telephone Company			
<811>	Holding Company	Consolidated Communications Inc.			
<812>	Operating Company	Ellensburg Telephone Company			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
-		Affiliates		SAC	Doing Business As Company or Brand Designation
=					
-					
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-		;	See attac	hed worksheet	
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Т

(900) Trit	bal Lands Reporting	FCC F01111 481
Data Coll	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2018
<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com
<900>	Does the filing entity offer tribal land services? (Y/N)	No
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached
lf vour o	company serves Tribal lands, please select (Yes,No, NA) for each these	
boxes	······································	
	irm the status described on the attached PDF, on line 920,	Select
	strates coordination with the Tribal government pursuant to	Yes or No or
<921>	Needs assessment and deployment planning with a focus on	
<922>	Tribal Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Kights of way processes Compliance with Land Use permitting requirements	
<925>		
	Compliance with Facilities Siting rules	
:927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	

<929> Compliance with Tribal Business and Licensing requirements.

(900) Tribal Lands Reporting

Page 7

FCC Form 481

•	pice and Broadband Service Rate Comparability ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2018
<010>	Study Area Code		522412
<015>	Study Area Name		ELLENSBURG TEL CO
<020>	Program Year		2019
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line	<030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line	<030>	barbara.galardo@consolidated.com
<1000>	Voice services rate comparability certification Attach detailed description for voice services rate comparability compliance	Yes 1010	s D Voice Sevice Rate Compatibility.pdf
			Name of Attached Document
<1020>	Broadband comparability certification		s - Pricing is no more than the most recent applicable benchmark announced by e Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	1030	BroadBand Sevice Rate Compatibility.pdf
			Name of Attached Document

(1100) No Terrestrial Backhaul Reporting F Data Collection Form C Ju Ju

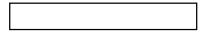
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)



- <1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps
- <1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.



Not Applicable

	erms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2018
<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com
	Г	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
	L	Name of Attached
<1220>	Link to Public Website HTTP ht	tp://www.tariffs.net/consolidated/tier.asp?cid=1854
"Please o	heck these boxes below to confirm that the attached document(s), on line	
1210,		
or the w	ebsite listed, on line 1220, contains the required information pursuant to	
8 54 422	(a)(2) annual reporting for FTCs receiving low-income support carriers	
<1221>	Information describing the terms and conditions of any voice	
	telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
4.992		
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2005) Price Cap Carrier Additional Documentation			FCC Form 481
Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
meruumg			•
<010>	Study Area Code	522412	
<015>	Study Area Name	ELLENSBURG TEL CO	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015	> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	Not Applicable
Price Ca	p Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification support used to build broadband	Not Applicable
Connect	America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	Yes
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017.	0
<2018>	Attach the number, names, and addresses of community anchor	Name of Attached Document Listing
	institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2018	
<010>	Study Area Code	522412	
<015>	Study Area Name	ELLENSBURG TEL CO	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com	

CAF BLS Reporting

(3008A)	Please indicate whether new locations were deployed during the prior calendar year.	(Yes/No)
(3008B)	Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.	
(3008B1)	Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.	
(3008B2)	Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.	
(3008C)	Please provide the percentage of deployment across the entire study area.	

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		[
(3010B)	Please Provide Attachment	Name of Attached Doo Information	cument Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}			
(3012B)	Please Provide Attachment	Name of Attached Doo Information	cument Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	$\circ \circ$	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)		
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Doo Information	cument Listing Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	00	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for			

 Telecommunications Borrowers

 (3023)
 Underlying information subjected to a review by an independent certified public accountant

 (3024)
 Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation	
Data Collection Form	

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030>
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> barbara.galardo@consolidated.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

(5005) Alaska Plan Participants Additional Documentation		FCC Form 481
Data Collect	tion Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2018
<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

5005 Alaska Plan

(5010)	Do you participate in the Alaska plan?	(Yes/No)
(5011)	Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served	(Yes/No)
(5012)	exclusively by performance-limiting satellite backhaul. If the filing carrier identified in its approved perfomance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previoius calendar year in areas that were previoiusly served exclusively by satellite backhaul.	(Yes/No)

<5013>	<a>		<c></c>
	Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locations or Population
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	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2018
<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> barbara.galardo@consolidated.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilit recipients; and, to the best of my knowledge, the information report	ies include ensuring the accuracy of the annual reporting requirements for universal service suppled on this form and in any attachments is accurate.
Name of Reporting Carrier: ELLENSBURG TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 07/10/201
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP Federal Regulatory	
Telephone number of Authorized Officer: 2075354150 ext.	
Study Area Code of Reporting Carrier: 522412	Filing Due Date for this form: 07/16/2018

July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier. I
also certify that I am an officer of the reporting carrier; my responsil agent; and, to the best of my knowledge, the reports and data provid	bilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ded to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment itle 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

	Certification of Agen	t Authorized to File Annual Reports for CAF or LI R	ecipients on Behalf of Reporting Carrier
		thorized to submit the annual reports for universal service s e reporting carrier; and, to the best of my knowledge, the in	upport recipients on behalf of the reporting carrier; I have provided formation reported herein is accurate.
Nam	e of Reporting Carrier:		
Nam	e of Authorized Agent Firm:		
Signa	ature of Authorized Agent or Employee of Agent:		Date:
Nam	e of Authorized Agent Employee:		
Title	or position of Authorized Agent or Employee of Age	nt	
Telep	phone number of Authorized Agent or Employee of A	Agent: ext.	
Study	y Area Code of Reporting Carrier:	Filing Due Date for this form:	
	Persons willfully making false statements on this for	m can be punished by fine or forfeiture under the Communication: 18 of the United States Code, 18 U.S.C. § 100	: Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 1.

Attachments

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

<810> Reporting Carrier	Ellensburg Telephone Company	
<811> Holding Company	Consolidated Communications Inc.	
<812> Operating Company	Ellensburg Telephone Company	

	<al></al>	<a2></a2>	<a3> Company or Brand Designation</a3>
BE Mobi	le Communications,		Consolidated Communications Long Distance
	ville Communications Corporation	170145	Consolidated Communications/Bentleyville
	re Cable Corp.		Consolidated Communications Long Distance
Berkshi	re Telephone Corporation	150073	Consolidated Communications
	dy Telecom, Inc.	462192	Consolidated Communications
	n Telephone Company	411835	Consolidated Communications
	ommunications, Ltd.		Consolidated Communications Internet
Chautau	qua & Erie Communications, Inc.		Consolidated Communications Long Distance
Chautau	qua and Erie Telephone Corporation	150078	Consolidated Communications
China Te	elephone Company	100004	Consolidated Communications / China
Chouteau	ı Telephone Company	431981	Consolidated Communications
Columbi	ne Telecom Company	462204	Consolidated Communications
Columbi	ne Telephone Company	462204	Consolidated Communications/Columbine
Comerco	, Inc.		Consolidated Communications Long Distance
Communi	cation Technologies, Inc.		
Communi	ty Service Telephone Co.	100015	Consolidated Communications / CST
Consolid	ated Communications Enterprise Services	549012	Consolidated Communications, or CCI
Consolid	lated Communications of California Company	542334	Consolidated Communications, or CCI
Consolid	ated Communications of Fort Bend Company	442072	Consolidated Communications, or CCI
Consolid	ated Communications of Illinois Company	341037	Consolidated Communications, or CCI
Consolio	dated Communications of Mid Com Company	361375	Consolidated Communications, or CCI
Consolid	ated Communications of Minnesota Company	361427	Consolidated Communications, or CCI
Consolida	ated Communications of Pennsylvania Company	170193	Consolidated Communications, or CCI

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

<810>	Reporting Carrier	Ellensburg Telephone Company
<811>	Holding Company	Consolidated Communications Inc.
<812>	Operating Company	Ellensburg Telephone Company

813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	C-R Long Distance, Inc.		Consolidated Communications Long Distance / C-
	C-R Telephone Company	341009	Consolidated Communications/C-R
	El Paso Long Distance Company		Consolidated Communications Long Distance / El Paso
	Ellensburg Telephone Company	522412	Consolidated Communications
	Elltel Long Distance Corp.		Consolidated Communications Long Distance
	Enhanced Communications of Northern New England Inc.		Consolidated Communications Long Distance
	Enhanced Communications of Northern New England Inc.		Consolidated Communications Long Distance ? NN
	ExOp of Missouri, Inc.		Consolidated Communications
	FairPoint Business Services		Consolidated Communications Services
	FairPoint Business Services LLC		Consolidated Communications Services
	FairPoint Communications Missouri, Inc.	421472	Consolidated Communications
	FairPoint Vermont, Inc.	143331	Consolidated Communications
	Germantown Long Distance Company	300618	Consolidated Communications Long Distance/GT
	GTC, Inc. (St Joe)	210339	Consolidated Communications / GTC, Inc. (FL)
	GTC, Inc. (Florala)	210291	Consolidated Communications / GTC, Inc. (FL)
	GTC, Inc. (Perry)	210329	Consolidated Communications / GTC, Inc. (FL)
	Maine Telephone Company	100025	Consolidated Communications / MT
	Marianna and Scenery Hill Telephone Company	170185	Consolidated Communications/MSH
	Marianna Tel, Inc.		Consolidated Communications Long Distance
	Northern New England Telephone Operations LLC (Maine) 105111	Consolidated Communications ? NNE
_	Northern New England Telephone Operations LLC (New Hampshire	125113	Consolidated Communications ? NNE
	Northland Telephone Company of Maine, Inc.	103313	Consolidated Communications / Northland
	Odin Telephone Exchange, Inc.	341065	Consolidated Communications / Odin

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	522412
<015>	Study Area Name	ELLENSBURG TEL CO
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	barbara.galardo@consolidated.com

<810>	Reporting Carrier	Ellensburg Telephone Company
<811>	Holding Company	Consolidated Communications Inc.
<812>	Operating Company	Ellensburg Telephone Company

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Orwell Communications, Inc.	300649	Consolidated Communications Long Distance/OC
Quality One Technologies, Inc.		Consolidated Communications Long Distance/Q1
Sidney Telephone Company	103313	Consolidated Communications / Sidney
ST Long Distance		Consolidated Communications Long Distance
ST Long Distance, Inc.		Consolidated Communications Long Distance
ST Long Distance, Inc.		Consolidated Communications Long Distance
St. Joe Communications, Inc.		Consolidated Communications Long Distance
Standish Telephone Company	100025	Consolidated Communications / Standish
Sunflower Telephone Company, Inc.	411835	Consolidated Communications
Sunflower Telephone Company, Inc.	461835	Consolidated Communications
Taconic Technology Corp.		Consolidated Communications Internet
Taconic TelCom Corp.		Consolidated Communications Long Distance
Taconic Telephone Corp.	150084	Consolidated Communications
Telephone Operating Company of Vermont	LLC 145115	Consolidated Communications
The Columbus Grove Telephone Company	300604	Consolidated Communications/Columbus Grove
The El Paso Telephone Company	341004	Consolidated Communications / El Paso
The Germantown Independent Telephone Co	ompany 300618	Consolidated Communications/Germantown
The Orwell Telephone Company	300649	Consolidated Communications/Orwell
UI Long Distance, Inc.		Consolidated Communications Long Distance
UI Long Distance, Inc.		Consolidated Communications Long Distance / UI
Utilities, Inc.		Consolidated Internet
Utilities, Inc.		Consolidated Utilities
YCOM Networks, Inc.	522453	Consolidated Communications



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SECTION 610 FUNCTIONALITY IN EMERCENY SITUATIONS

Business Continuity Plan Overview

Introduction

Consolidated Communications, Inc. ("CCI") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan ("BCP") is to define the disaster preparedness and recovery protocols and procedures required to restore CCI's critical business support functions, inside and outside plant systems and operations within CCI's operating footprint.

BCP components detail CCI's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

BCP Scope

CCI's business continuity response planning is concentrated on two critical operational areas:

- Customer Interfacing It is recognized that a "business impact" only occurs when an *external-interfacing* element is disrupted. In essence, this means that if CCI experiences a disruptive event, but one that does not breach the outer-shell of the CCI operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP.
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other CCI business operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff and equipment, service utilities, telecommunications and data network, IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

• Information Technology ("IT")



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- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center ("NOC")
- Dispatch
- Repair Center

CCI has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.

BCP Components

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

Operational Preparedness for Expected Events

Weather events such rain, snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, CCI takes steps to mitigate a storm's impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration ("NOAA")
- 24 hour x 365 day monitoring by Network Operations Center
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to delivery additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

Event / Crisis Communication Plan

Communications is a key element to respond and recover business operations. CCI uses a dual level communication strategy as part the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic



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Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery.

Redundancy Mapping

The process of redundancy mapping reviews operations within the CCI organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of CCI's footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, CCI is able to identify single points of failure and develop alternative work processes.

Department Recovery Plans

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. CCI has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24 hour to 72 hours response plan. This methodology focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan

Like most operations, CCI is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, CCI has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located elsewhere within the CCI footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from CCI's Risk Management Team. CCI has the BCP on a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FCC FORM 481 Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service and Broadband service rate are no more than two standard deviations above the applicable national average urban rate for voice and broadband services, as specified in the most recent public notice, FCC DA 17-1093 released on November 8, 2017.

"<u>Voice Rates.</u> Based on the survey results, the 2018 urban average monthly rate (the rate floor) is \$25.50.2 Therefore, the reasonable comparability benchmark for voice services, two standard deviations above the urban average, is \$45.38.3 Under the Commission's rules, each ETC, including competitive ETCs providing fixed voice services, 4 must certify in the FCC Form 481 filed no later than July 1, 2017, that the pricing of its basic residential voice services is no more than \$45.38.5

FCC FORM 481 Line 1030 – Broadband Service Rate Comparability

The pricing of the company's voice service and Broadband service rate are no more than two standard deviations above the applicable national average urban rate for voice and broadband services, as specified in the most recent public notice, FCC DA 17-1093 released on November 8, 2017.

Broadband Rates. Recipients of high-cost and/or Connect America Fund support that are subject to broadband performance obligations are required to offer broadband service at rates that are at or below the relevant reasonable comparability benchmark. for their broadband service offering in the FCC Form 481 filed no later than July 1, 2018.

The following table provides the 2018 benchmark for a number of different broadband service offerings, though providers will need to determine the benchmark for services with characteristics not shown in the table:

Download Speed (Mbps)	Upload Speed (Mbps)	Capacity Allowance (GB)	2018 US	2018 AK
4	1	170	\$85.54	\$109.89
4	1	Unlimited	\$86.00	\$110.34
10	1	170	\$87.68	\$110.94
10	1	250	\$87.83	\$111.08
10	1	Unlimited	\$88.13	\$111.39
25	3	250	\$94.01	\$114.70
25	3	Unlimited	\$94.32	\$115.01
25	5	250	\$94.36	\$115.66

FCC Form 481 OMB Control No. 3060-0986

Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)

Number	Name	Street Address	State	Zip
1	No Anchor Institutions to Report			-
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