Late Payment Charge Report - Verizon Northwest, Washington State - 2004 through 2006
Residential Customers Only
This report provides the following:
Estimated residential late payment charge units and revenue for January 2004 through May 2005.
Actual residential late payment charge units and revenue for June 2005 through December 2006.
LPC units as a percentage of total residential access lines by month.
The data is provided by month, summarized by year, and broken out by WTAP and non-WTAP.

| LPC Data - non-WTAP |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A | B | C | $\begin{array}{cc} \text { D } & \text { E } \\ \text { NO. OF } \end{array}$ |  | F | G | H | 1 |
|  |  |  |  |  |  | LATE | CUSTOMERS | CUSTOMERS | CUSTOMERS |
|  | BILL | BILL | HAS | LPC'S | LINE | PAYMENT | 30 DAYS | 60 DAYS | 90 DAYS |
| Ln \# | YEAR | MONTH | WTAP | CHARGED | COUNT | REVENUE | OVERDUE | OVERDUE | OVERDUE |
| 1 | 200 | January | No |  |  |  |  |  |  |
| 2 | 200 | February | No |  |  |  |  |  |  |
| 3 | 200 | March | No |  |  |  |  |  |  |
| 4 | 200 | April | No |  |  |  |  |  |  |
| 5 | 200 | May | No |  |  |  |  |  |  |
| 6 | 200 | June | No |  |  |  |  |  |  |
| 7 | 200 | July | No |  |  |  |  |  |  |
| 8 | 200 | August | No |  |  |  |  |  |  |
| 9 | 200 | September | No |  |  |  |  |  |  |
| 10 | 200 | October | No |  |  |  |  |  |  |
| 11 |  | November | No |  |  |  |  |  |  |
| 12 | 200 | December | No |  |  |  |  |  |  |
| 13 | 200 | January | No |  |  |  |  |  |  |
| 14 | 200 | February | No |  |  |  |  |  |  |
| 15 |  | March | No |  |  |  |  |  |  |
| 16 | 200 | April | No |  |  |  |  |  |  |
| 17 |  | May | No |  |  |  |  |  |  |
| 18 |  | June | No |  |  |  |  |  |  |
| 19 |  | July | No |  |  |  |  |  |  |
| 20 |  | August | No |  |  |  |  |  |  |
| 21 |  | September |  |  |  |  |  |  |  |
| 22 |  | October | No |  |  |  |  |  |  |
| 23 |  | November | No |  |  |  |  |  |  |
| 24 |  | December | No |  |  |  |  |  |  |
| 25 |  | January | No |  |  |  |  |  |  |
| 26 |  | February | No |  |  |  |  |  |  |
| 27 |  | March | No |  |  |  |  |  |  |
| 28 |  | April | No |  |  |  |  |  |  |
| 29 |  | May | No |  |  |  |  |  |  |
| 30 |  | June | No |  |  |  |  |  |  |
| 31 |  | July | No |  |  |  |  |  |  |
| 32 |  | August | No |  |  |  |  |  |  |
| 33 |  | September |  |  |  |  |  |  |  |
| 34 |  | October | No |  |  |  |  |  |  |
| 35 |  | November | No |  |  |  |  |  |  |
| 36 |  | December |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |

LPC Data - WTAP


## LPC Data - Total



| Average monthly accounts eligible for an LPC in 2004: |  |
| :--- | :--- |
|  |  |
|  | Non-WTAP |
|  | WTAP |
|  | Combined |


| Average monthly accounts eligible for an LPC in 2005 (January -May): |
| :--- | :--- |
| Non-WTAP |
| WTAP |
| Combined |


| Average monthly accounts charged an LPC in 2005 (June-December): |
| :--- | :--- |
| Non-WTAP |
| WTAP |
| Combined |


| Total LPC Revenue in 2005 (June-December): | Non-WTAP |
| :--- | :--- |
|  | WTAP |
| Combined |  |
|  | Annualized |


| Average monthly accounts charged an LPC in 2006: |  |
| :--- | :--- |
|  | Non-WTAP |
|  | WTAP |
|  | Combined |


| Total LPC Revenue in 2006: | Non-WTAP |
| :--- | :--- |
|  | WTAP |
|  | Combined |

Lines with an LPC (estimated and actual) as a percentage of total residential access lines

|  | A B | C | D | E | F | G | H | 1 | J | K |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln\# |  | Residen NONWTAP | nes <br> WTAP | TOTAL | LPC Eligible <br> NON-WTAP | LPC Eligible <br> WTAP | LPC Eligible TOTAL | With LPC <br> NON-WTAP | With LPC WTAP | With LPC TOTAL |
| 109 | 2004 January |  |  |  |  |  |  |  |  |  |
| 110 | 2004 February |  |  |  |  |  |  |  |  |  |
| 111 | 2004 March |  |  |  |  |  |  |  |  |  |
| 112 | 2004 April |  |  |  |  |  |  |  |  |  |
| 113 | 2004 May |  |  |  |  |  |  |  |  |  |
| 114 | 2004 June |  |  |  |  |  |  |  |  |  |
| 115 | 2004 July |  |  |  |  |  |  |  |  |  |
| 116 | 2004 August |  |  |  |  |  |  |  |  |  |
| 117 | 2004 September |  |  |  |  |  |  |  |  |  |
| 118 | 2004 October |  |  |  |  |  |  |  |  |  |
| 119 | 2004 November |  |  |  |  |  |  |  |  |  |
| 120 | 2004 December |  |  |  |  |  |  |  |  |  |
| 121 | 2005 January |  |  |  |  |  |  |  |  |  |
| 122 | 2005 February |  |  |  |  |  |  |  |  |  |
| 123 | 2005 March |  |  |  |  |  |  |  |  |  |
| 124 | 2005 April |  |  |  |  |  |  |  |  |  |
| 125 | 2005 May |  |  |  |  |  |  |  |  |  |
| 126 | 2005 June |  |  |  |  |  |  |  |  |  |
| 127 | 2005 July |  |  |  |  |  |  |  |  |  |
| 128 | 2005 August |  |  |  |  |  |  |  |  |  |
| 129 | 2005 September |  |  |  |  |  |  |  |  |  |
| 130 | 2005 October |  |  |  |  |  |  |  |  |  |
| 131 | 2005 November |  |  |  |  |  |  |  |  |  |
| 132 | 2005 December |  |  |  |  |  |  |  |  |  |
| 133 | 2006 January |  |  |  |  |  |  |  |  |  |
| 134 | 2006 February |  |  |  |  |  |  |  |  |  |
| 135 | 2006 March |  |  |  |  |  |  |  |  |  |
| 136 | 2006 April |  |  |  |  |  |  |  |  |  |
| 137 | 2006 May |  |  |  |  |  |  |  |  |  |
| 138 | 2006 June |  |  |  |  |  |  |  |  |  |
| 139 | 2006 July |  |  |  |  |  |  |  |  |  |
| 140 | 2006 August |  |  |  |  |  |  |  |  |  |
| 141 | 2006 September |  |  |  |  |  |  |  |  |  |
| 142 | 2006 October |  |  |  |  |  |  |  |  |  |
| 143 | 2006 November |  |  |  |  |  |  |  |  |  |
| 144 | 2006 December |  |  |  |  |  |  |  |  |  |

Disconnect Data Report - Verizon Northwest, Washington State - 2004 through 2006 Residential Customers Only
This report provides the following:
Total Residential Disconnects (Combined) for January 2004 through December 2006. WTAP Disconnects for January 2004 through December 2006.
The data is provided by month and summarized by year.
Disconnect Data - Combined

|  | A | B |
| :---: | :---: | :---: |
|  | BILL | BILL |
| Ln\# | YEAR | MONTH |

2004 January 2004 February 2004 March 2004 April 2004 May 2004 June 2004 July 2004 August 2004 September 2004 October 2004 November 2004 December 2005 January 2005 February 2005 March 2005 April 2005 May 2005 June 2005 July 2005 August 2005 September 2005 October 2005 November 2005 December 2006 January 2006 February 2006 March 2006 April 2006 May 2006 June 2006 July 2006 August 2006 September 2006 October 2006 November 2006 December

Disconnect Data - WTAP

| D | E |
| :---: | :---: |
| BILL | BILL |

YEAR MONTH DISCONNECTS 2004 January 2004 February 2004 March 2004 April 2004 May 2004 June 2004 July 2004 August 2004 September 2004 October 2004 November 2004 December 2005 January 2005 February 2005 March 2005 April 2005 May 2005 June 2005 July 2005 August 2005 September 2005 October 2005 November 2005 December 2006 January 2006 February 2006 March 2006 April 2006 May 2006 June 2006 July 2006 August 2006 September 2006 October 2006 November 2006 December


Average Monthly Disconnects in 2004
Combined
WTAP


Late Payment Charge Report - Verizon Northwest, Washington State - 2004 through 2006
Residential Customers Only
This report provides the following:
Estimated residential LPC units by $\$ 2.50$ minimum charge vs 1.5\% charge - January 2004 through December 2005.
Actual residential LPC units by $\$ 2.50$ minimum charge vs $1.5 \%$ charge - June 2005 through December 2006
The data is provided by month, averaged for $2005 \& 2006$, and broken out by WTAP and non-WTAP.


Quantifying the $\mathbf{\$ 2 . 5 0}$ Late Payment Charge for Residential Customers.


Quantifying the $\mathbf{\$ 2 . 5 0}$ Late Payment Charge for Residential Customers.


|  | A | B | C | D | E | F | G | H | 1 | J | K | L | M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln \# | BILL YEAR | BILL MONTH | HAS WTAP? | CUSTOMER COUNT AT 1.5\% LPC | ACCESS <br> LINE UNITS | LATE PAYMENT REVENUE | 30-DAY <br> OVERDUE <br> BALANCE | CUSTOMERS 30 DAYS OVERDUE | 60-DAY <br> OVERDUE <br> BALANCE | CUSTOMERS 60 DAYS OVERDUE | 90-DAY OVERDUE BALANCE | CUSTOMERS 90 DAYS OVERDUE | AVERAGE LPC PER ACCOUNT |
| 109 | 2004 | January | No |  |  |  |  |  |  |  |  |  |  |
| 110 | 2004 | February | No |  |  |  |  |  |  |  |  |  |  |
| 111 | 2004 | March | No |  |  |  |  |  |  |  |  |  |  |
| 112 | 2004 | April | No |  |  |  |  |  |  |  |  |  |  |
| 113 | 2004 | May | No |  |  |  |  |  |  |  |  |  |  |
| 114 | 2004 | June | No |  |  |  |  |  |  |  |  |  |  |
| 115 | 2004 | July | No |  |  |  |  |  |  |  |  |  |  |
| 116 | 2004 | August | No |  |  |  |  |  |  |  |  |  |  |
| 117 | 2004 | September | No |  |  |  |  |  |  |  |  |  |  |
| 118 | 2004 | October | No |  |  |  |  |  |  |  |  |  |  |
| 119 | 2004 | November | No |  |  |  |  |  |  |  |  |  |  |
| 120 | 2004 | December | No |  |  |  |  |  |  |  |  |  |  |
| 121 | 2005 | January | No |  |  |  |  |  |  |  |  |  |  |
| 122 | 2005 | February | No |  |  |  |  |  |  |  |  |  |  |
| 123 | 2005 | March | No |  |  |  |  |  |  |  |  |  |  |
| 124 | 2005 | April | No |  |  |  |  |  |  |  |  |  |  |
| 125 | 2005 | May | No |  |  |  |  |  |  |  |  |  |  |
| 126 | 2005 | June | No |  |  |  |  |  |  |  |  |  |  |
| 127 | 2005 | July | No |  |  |  |  |  |  |  |  |  |  |
| 128 | 2005 | August | No |  |  |  |  |  |  |  |  |  |  |
| 129 | 2005 | September | No |  |  |  |  |  |  |  |  |  |  |
| 130 | 2005 | October | No |  |  |  |  |  |  |  |  |  |  |
| 131 | 2005 | November | No |  |  |  |  |  |  |  |  |  |  |
| 132 | 2005 | December | No |  |  |  |  |  |  |  |  |  |  |
| 133 | 2006 | January | No |  |  |  |  |  |  |  |  |  |  |
| 134 | 2006 | February | No |  |  |  |  |  |  |  |  |  |  |
| 135 | 2006 | March | No |  |  |  |  |  |  |  |  |  |  |
| 136 | 2006 | April | No |  |  |  |  |  |  |  |  |  |  |
| 137 | 2006 | May | No |  |  |  |  |  |  |  |  |  |  |
| 138 | 2006 | June | No |  |  |  |  |  |  |  |  |  |  |
| 139 | 2006 | July | No |  |  |  |  |  |  |  |  |  |  |
| 140 | 2006 | August | No |  |  |  |  |  |  |  |  |  |  |
| 141 | 2006 | September | No |  |  |  |  |  |  |  |  |  |  |
| 142 | 2006 | October | No |  |  |  |  |  |  |  |  |  |  |
| 143 | 2006 | November | No |  |  |  |  |  |  |  |  |  |  |
| 144 | 2006 | December | No |  |  |  |  |  |  |  |  |  |  |


| A | B | C | D | E | F | G | H | 1 | J | K | L | M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BILL | BILL | HAS | CUSTOMER COUNT AT | ACCESS LINE | LATE PAYMENT | $\begin{aligned} & \text { 30-DAY } \\ & \text { OVERDUE } \end{aligned}$ | CUSTOMERS 30 DAYS | 60-DAY <br> OVERDUE | CUSTOMERS 60 DAYS | $\begin{aligned} & \text { 90-DAY } \\ & \text { OVERDUE } \end{aligned}$ | CUSTOMERS 90 DAYS | AVERAGE LPC PER |
| YEAR | MONTH | WTAP? | 1.5\% LPC | UNITS | REVENUE | BALANCE | OVERDUE | BALANCE | OVERDUE | BALANCE | OVERDUE | ACCOUNT |
| 2004 | January | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | February | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | March | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | April | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | May | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | June | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | July | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | August | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | September | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | October | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | November | Yes |  |  |  |  |  |  |  |  |  |  |
| 2004 | December | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | January | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | February | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | March | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | April | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | May | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | June | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | July | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | August | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | September | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | October | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | November | Yes |  |  |  |  |  |  |  |  |  |  |
| 2005 | December | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | January | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | February | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | March | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | April | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | May | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | June | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | July | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | August | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | September | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | October | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | November | Yes |  |  |  |  |  |  |  |  |  |  |
| 2006 | December | Yes |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |



|  | \% of Total LPCs. |
| :---: | :---: |
|  |  |
|  |  |
|  |  |
| $\begin{array}{\|c} \text { Average monthly accounts charged a 1.5\% LPC in } 2005 \text { (June-December): } \\ \text { Non-WTAP } \\ \text { WTAP } \\ \text { Combined } \\ \hline \end{array}$ | \% of Total LPCs. |
|  |  |
|  |  |


| Average LPC per account for those assessed a 1.5\% LPC in 2005 (June-December) |
| :--- | :--- |
| Non-WTAP |
| WTAP |
| Combined |


| Average monthly accounts charged a \$2.50 LPC in 2006 | \% of Total <br> Non-Lifeline <br> Lifeline <br> Combined | LPCs. |
| :--- | :--- | :--- |
|  |  |  |


| Average monthly accounts charged a 1.5\% LPC in 2006 | \% of Total <br> Non-Lifeline <br> Lifeline <br> Combined | LPCs. |
| :--- | :--- | :--- |
|  |  |  |


| Average LPC per account for those assessed a 1.5\% LPC | in 2006 |
| :--- | :--- |
|  | Non-Lifeline |
|  | Lifeline |
|  | Combined |

