

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

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STATE OF WASH.
UTIL. & TRANSP. COMMISSION

In the Matter of)
)
Section 63.71 Application of)
)
Network Innovations, LLC d/b/a Nitel)
)
For Authority Pursuant to Section 214)
of the Communications Act of 1934, as)
amended, to Discontinue Service)

WC Docket No. 24-_____

SECTION 63.71 APPLICATION

Pursuant to Section 214 of the Communications Act of 1934, as amended, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. § 63.71, Network Innovations, LLC d/b/a Nitel ("Nitel") applies for authority to discontinue offering legacy analog voice services (*i.e.*, Plain Old Telephone Services, or "POTS") (the "Services"), all of which Nitel provides on a resold basis, to all of its customers in the states of Illinois, Indiana, Massachusetts, New York, and Washington.¹ This discontinuance will affect only 21 access lines serving 8 customers.

As required by section 63.71(a) and (c) of the Commission's rules, Nitel provides the following information:

1. Name and Address of Carrier:

Network Innovations, LLC
350 N. Orleans Street
Suite 1300N
Chicago, Illinois 60654

¹ Nitel only provides POTS in these five states and provides no other domestic telecommunications services. Accordingly, upon discontinuing the Services specified in this Application, Nitel will no longer provide any telecommunications services subject to Section 214 of the Communications Act of 1934, as amended.

2. Date of Planned Discontinuance of Service:

Nitel plans to discontinue the Services to all customers in the states noted below on or about February 14, 2025, or as soon thereafter as any necessary regulatory approvals are obtained.

3. Points of Geographic Areas of Service Affected:

Nitel proposes to discontinue the Services in the states of Illinois, Indiana, Massachusetts, New York, and Washington, which are the only states where Nitel provides the Services.

4. Brief Description of Type of Service Affected:

Nitel proposes to discontinue the provision of legacy analog voice services (*i.e.*, Plain Old Telephone Service, or “POTS”), all of which are provided on a resold basis.

5. Brief Description of the Dates and Methods of Notice to all Affected Customers:

Nitel provided discontinuance notifications to its affected customers via email on December 16, 2024, in compliance with the requirements of Section 63.71(a) and (b) of the Commission’s rules. A copy of the written notification provided to all affected customers is attached as Attachment A.

6. Regulatory Classification of Carrier:

Nitel is considered non-dominant with respect to the Services to be discontinued.

7. Notice to Federal and State Officials:

In accordance with Section 63.71 of the Commission’s rules, a copy of this Application is being mailed concurrently to the entities listed on the attached certificate of service.

The public convenience and necessity will not be adversely affected by Nitel's discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available from other providers. Therefore, Nitel respectfully requests that the Commission approve this Section 63.71 Application to discontinue service.

Respectfully submitted,

NETWORK INNOVATIONS, LLC
d/b/a NITEL

By:  _____

Lisa Taranto
Chief Accounting Officer
350 N. Orleans Street #1300N
Chicago, IL 60654
(773) 364-3199
ltaranto@nitelusa.com

December 16, 2024

ATTACHMENT A
CUSTOMER NOTICE

[REDACTED]

From: ARNitel <ARNitel@nitelusa.com>
Sent: Monday, December 16, 2024 2:01 PM
To: [REDACTED]
Cc: Lisa Taranto
Subject: IMPORTANT NOTICE REGARDING THE PLANNED DISCONTINUANCE OF ANALOG VOICE SERVICES PROVIDED BY NITEL
Attachments: [REDACTED] - Section 63.71 Consumer Notice.pdf

12.16.2024

[REDACTED]

[REDACTED]

IMPORTANT NOTICE REGARDING THE PLANNED DISCONTINUANCE OF ANALOG VOICE SERVICES PROVIDED BY NITEL

Dear Valued Customer,
Network Innovations, LLC d/b/a Nitel, located at 350 N. Orleans Street, Suite 1300N, Chicago, Illinois 60654, plans to discontinue all of its existing legacy analog voice services (*i.e.*, traditional Plain Old Telephone Services, also known as “POTS”) in the states of Illinois, Indiana, Massachusetts, New York, and Washington on **February 14, 2025**, or as soon thereafter as authorized by the Federal Communications Commission (FCC) and all applicable state regulatory commissions, if required.

If you want to maintain analog voice services after February 14, 2025, please contact a new provider of your choice before February 14, 2025, to ensure no disruption to your service. If you do not take action by February 14, 2025, or upon regulatory approval, you will no longer have analog voice services.

When your analog voice services are discontinued, we will automatically apply any applicable deposits or credits to your Nitel bill. If the amount of the bill is less than any deposits and credits, we will issue a refund for the remaining balance.

For Indiana customers, if you have concerns, you may contact the Indiana Utility Regulatory Commission and Utility Consumer Counselor at 1-888-441-2494 or by mail at 115 W. Washington Street, Suite 1500 South, Indianapolis, IN 46204.

If you have questions or need assistance finding a new service provider, please contact us at 708-669-4020.

Nitel appreciates your patronage and apologizes for any inconvenience this transition causes. Please accept our sincere thanks and best wishes.

The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC’s Electronic Comment

Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington DC 20554, and include in your comments a reference to the § 63.71 Application of Network Innovations, LLC d/b/a Nitel. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



nitel

12.16.2024

IMPORTANT NOTICE REGARDING THE PLANNED DISCONTINUANCE OF ANALOG VOICE SERVICES PROVIDED BY NITEL

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CERTIFICATE OF SERVICE

I, Rachel Hungate, do hereby certify that the foregoing Section 63.71 Application was served this 16th day of December, 2024, by mailing true and correct copies thereof, postage prepaid, first class mail, to the following persons at the addresses listed below.

Secretary of Defense
Attn: Special Assistant for Telecommunications
Pentagon
Washington, DC 20301

Illinois Commerce Commission
Michael A. Bilandic Building
160 North LaSalle Street, Suite C-800
Chicago, IL 60601

Indiana Utility Regulatory Commission
PNC Center
101 W. Washington Street, Suite 1500E
Indianapolis, IN 46204

Massachusetts Department of
Telecommunications & Cable
1000 Washington Street, Suite 820
Boston, MA 02118

New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

Washington Utilities and
Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

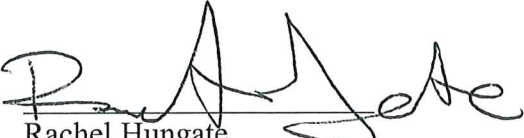
Office of the Governor
State of Illinois
207 State House
Springfield, IL 62706

Office of the Governor
State of Indiana
200 W. Washington Street, Room 206
Indianapolis, IN 46204

Office of the Governor
Commonwealth of Massachusetts
Massachusetts State House, Room 280
Boston, MA 02133

Office of the Governor
State of New York
NYS State Capitol Building
Albany, NY 12224

Office of the Governor
State of Washington
P.O. Box 40002
Olympia, WA 98504-0002


Rachel Hungate