

**EXHIBIT NO. ___(DWH-9)
DOCKET NO. UE-060266/UG-060267
2006 PSE GENERAL RATE CASE
WITNESS: DAVID W. HOFF**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

**Docket No. UE-060266
Docket No. UG-060267**

**THIRD EXHIBIT (NONCONFIDENTIAL) TO THE
PREFILED REBUTTAL TESTIMONY OF
DAVID W. HOFF
ON BEHALF OF PUGET SOUND ENERGY, INC.**

AUGUST 23, 2006

1 **PUGET SOUND ENERGY, INC.**

2 **THIRD EXHIBIT (NONCONFIDENTIAL) TO THE**
3 **PREFILED REBUTTAL TESTIMONY OF**
4 **DAVID W. HOFF**

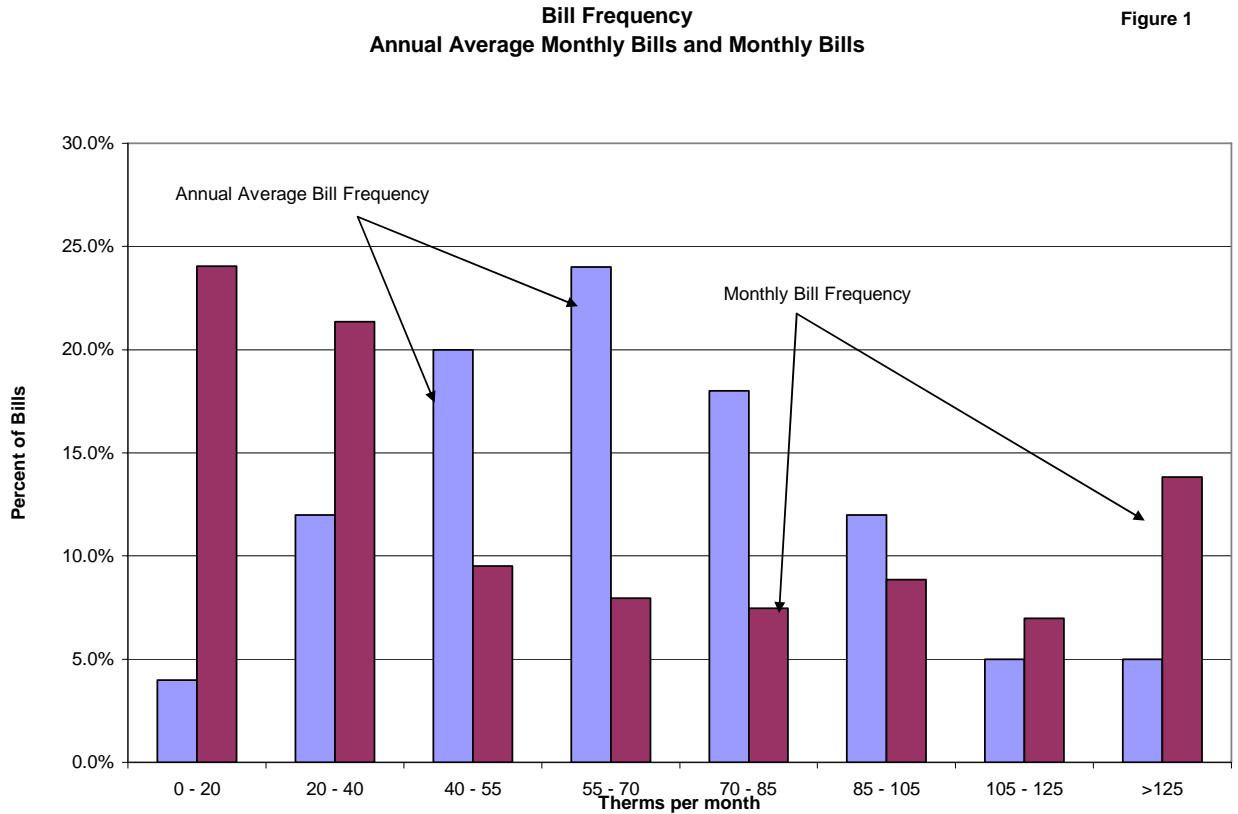
5 **ANALYSIS OF CUSTOMER CHARGE BILL IMPACTS**

6 **1. Bill Frequency**

7 The traditional analysis of customer bill impacts looks at bills by month. A more
8 useful analysis of customer impacts of significant changes in monthly fixed charges
9 would be an *annual average monthly* bill analysis that takes into consideration the net
10 effect of higher summer bills and lower winter bills.¹

11 Figure 1 below compares the annual average bill frequency and monthly bill
12 frequency for the test year. The average annual monthly bill frequency was calculated
13 using the annual average monthly bills (i.e., the sum of the 12 monthly bills of each
14 customer for the year divided by 12). This links winter bills with summer bills for each
15 customer, whereas the traditional monthly bill frequency analysis is calculated using bills
16 for each month separately (without linking winter bills with summer bills for each
17 customer). Figure 1 shows that (i) almost a quarter of the monthly bills examined in a
18 monthly bill frequency analysis are for usage of 20 therms or less per month, and (ii)

1 fewer than 5% of the annual average bills examined in an average annual bill frequency
2 analysis are for usage of 20 therms or less per month.



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4 **2. Bill Impact of Initial Proposal Customer Charge**

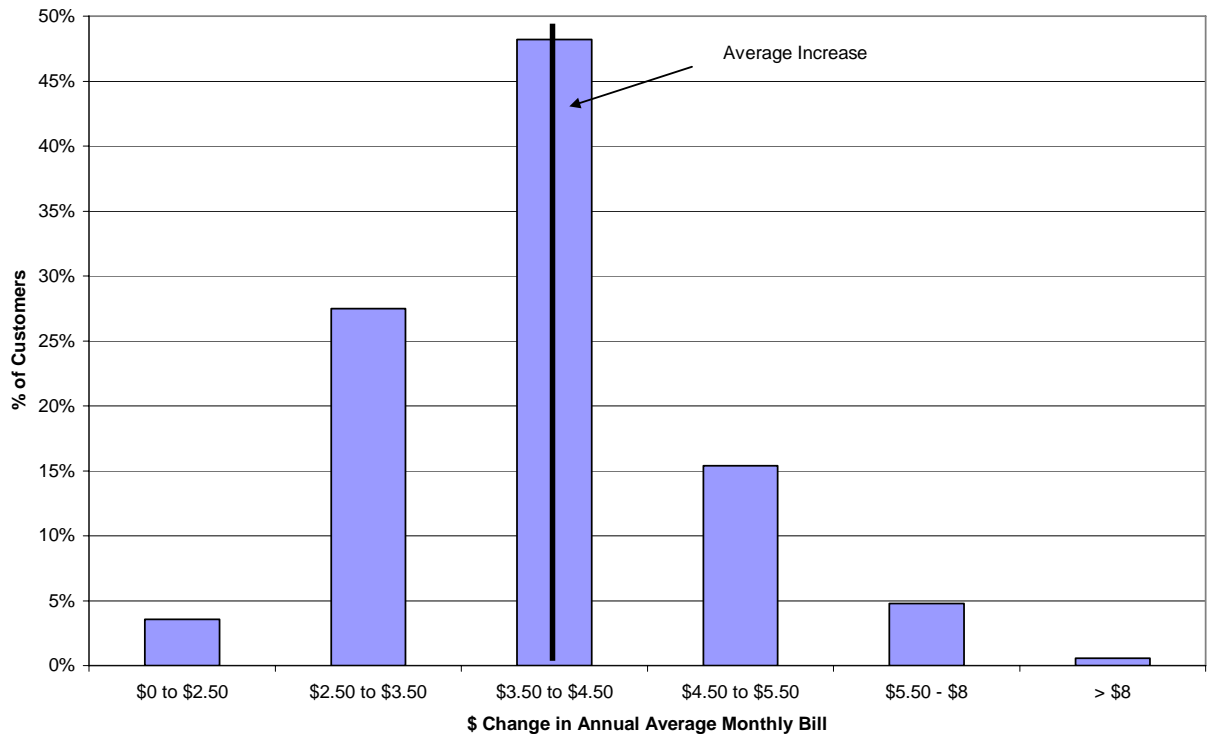
5 Figure 2 below is a graph showing the impact that an increase from the \$6.25
6 customer charge under current rates to the \$8.25 customer charge under the Initial
7 Proposal would have on the bills paid by customers over the twelve-month test year,
8 expressed as a change in average dollars per monthly bill (rather than as a percentage

¹ The data for this type of annual average bill analysis has not been compiled until recent years. This type of analysis is important in understanding the impacts on and benefits to customers resulting from

1 change). This shows the impact of both the general rate increase, which averages about
2 \$4 per month, and the change in rate design to increase the customer charge. The
3 changes are shown in dollars per month rather than as a percentage change to avoid the
4 distortion created by examining percentage increases in relatively low summer bills.

Residential Rate Impacts - Initial Proposal

Figure 2

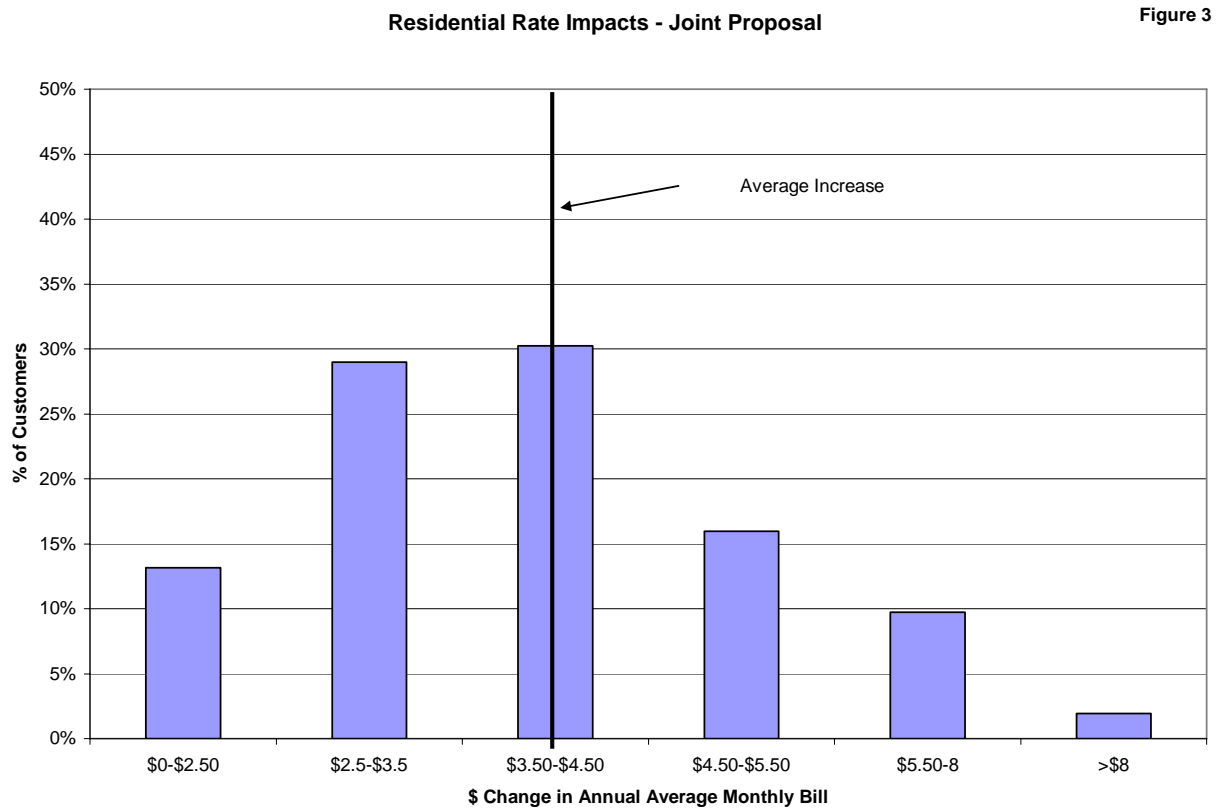


5 This graph shows (in the \$3.50 - \$4.50 block) that almost 50% of customers would see an
6 increase within \$0.50 cents of the average increase of approximately \$4.00 per month,
7 and an additional 30% would see increases even less than \$3.50 per month.
8

a significantly increased customer charge.

1 **3. Bill Impact of Joint Proposal Customer Charge**

2 Following as Figure 3 is a graph showing the impact that an increase from the
3 \$6.25 customer charge under current rates to the \$7.00 customer charge under the Joint
4 Proposal would have on bills paid by customers over the twelve-month test year,
5 expressed as a change in average dollars per monthly bill.



6
7 The Joint Proposal results in fewer customers clustered within 50 cents of the
8 average increase (the \$3.50 - \$4.50 block) than does the Initial Proposal. Under the Joint
9 Proposal, barely 30% of the customers fall within this block, while under the Initial
10 Proposal the percentage is almost 50%. The remaining customers have increases that fall

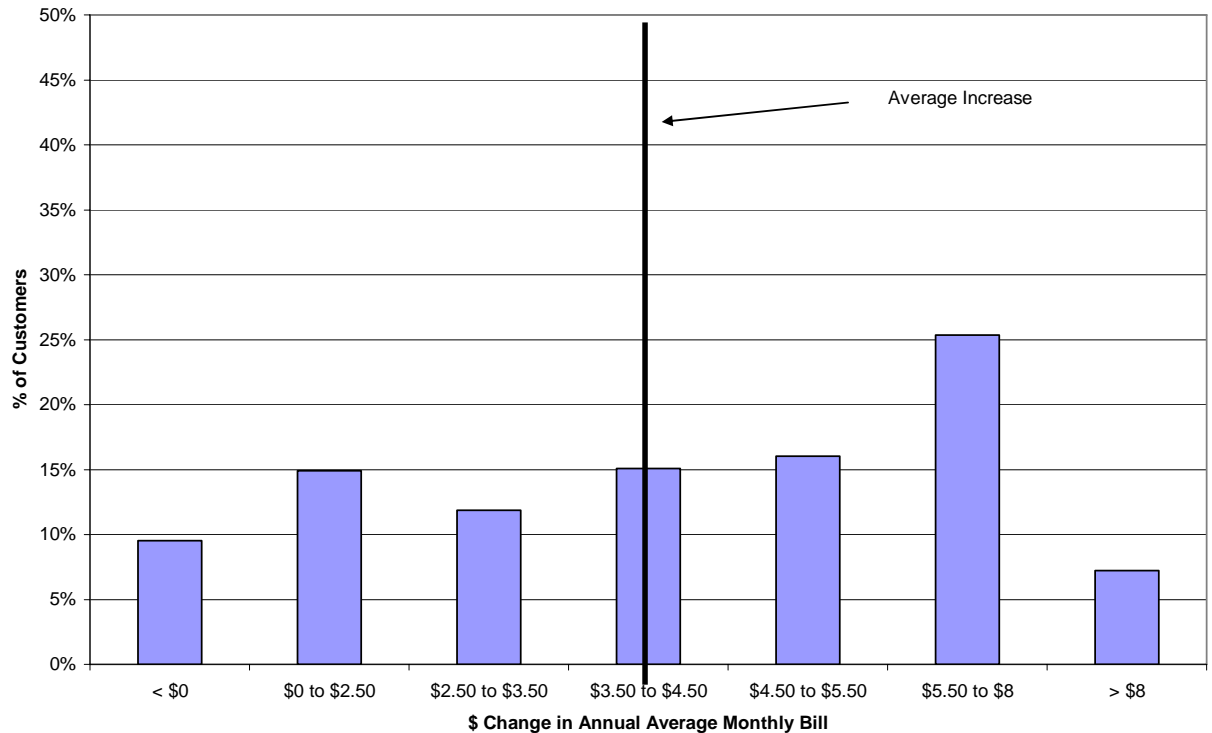
1 further from the average increase. For instance, the percentage of customers who would
2 see an average increase of between \$5.50 and 8.00 per month under the Joint Proposal is
3 almost double the percentage of customers who would see the same increase under the
4 Initial Proposal. This analysis shows that the Initial Proposal has less negative bill
5 impact than does the Joint Proposal.

6 **4. Bill Impact of Modified SFV Rate Proposal Customer Charge**

7 Figure 4 below is a graph showing the impact that an increase from the \$6.25
8 customer charge under current rates to the \$17.00 customer charge under the Modified
9 SFV Rate Proposal would have on bills paid by customers over the twelve-month test
10 year, expressed as a change in average dollars per monthly bill. Again, this shows the
11 impact of both the general rate increase, which averages about \$4 per month, and the
12 change in rate design to increase the customer charge.

Residential Rate Impacts - Modified SFV Rate Proposal

Figure 4



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Compared with the bill impacts of the other scenarios, the distribution of impacts of the Modified SFV Rate Proposal is flatter, with a higher number of customers (but still fewer than 10%) receiving an increase of over \$8.00 a month. The maximum increase of \$10.75 per month occurs for those very few customers who had no gas usage during the test year. These customers, however, experienced the maximum increase because under current rates, they are paying a disproportionately small share of the margin expense.

5. Bill Frequency of Low Income Customers

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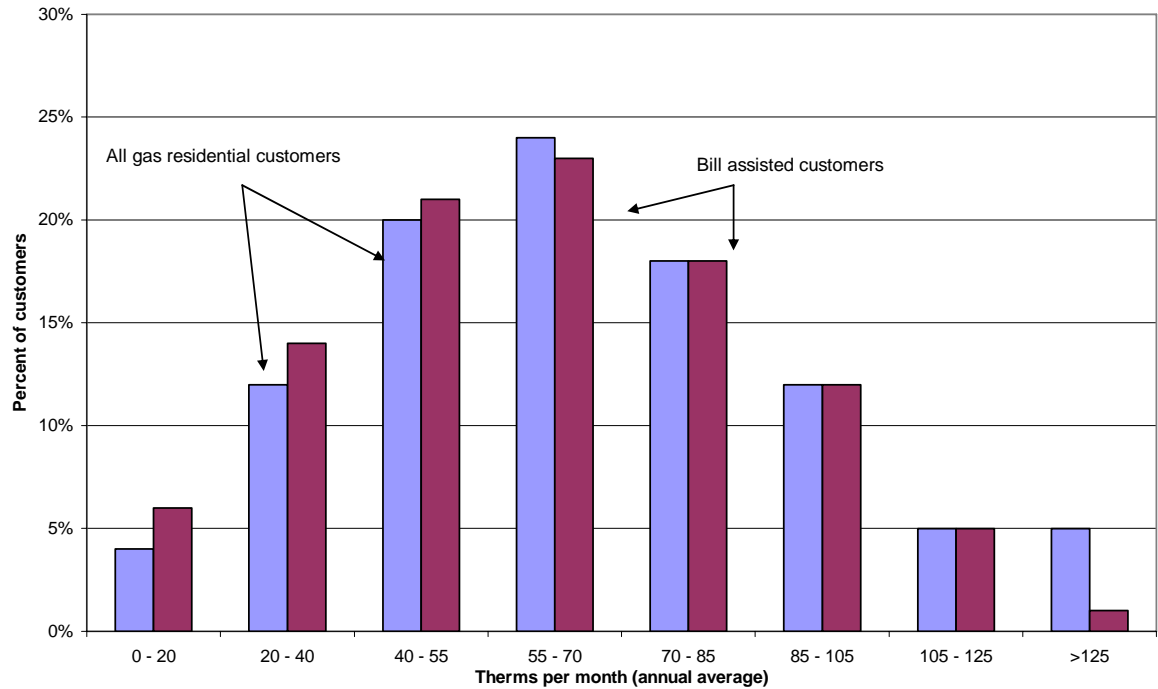
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Figure 5 below compares the bill frequencies of bill-assisted customers with those of the Company's customers generally. Although the Company does not keep records of

1 income characteristics of its customers, it is possible to identify the test year customers
2 who received bill assistance. The gas usage of these customers is used in this study to
3 analyze bill frequencies of low income customers.

Bill Frequency
All Customers and Bill Assisted Customers

Figure 5



4
5 The figure shows that, as one would expect, a relatively smaller percentage of
6 bill-assisted customers with usage over 125 therms per month during the test year, and a
7 relatively higher percentage with usage levels less than 20 therms per month. However,
8 the differences are small, and, in general, the usage levels are remarkably similar. For
9 example, the exact same percentage of customers in both groups used between 70 and
10 125 therms a month..