



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington February 2018 - February 2018

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

April 10, 2018

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|--|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.441249 | -1.268261 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.989422 | -1.601526 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 50.00% | 9 | | 9 | 100.00% | 0.00% | 1.706516 | 0.037488 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.02 | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 1.59 | 10:15 | | 4 | 2:34 | 0:40 | 1.432503 | -0.1291 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 8.06 | 95869:46 | | 2,713 | 35:20 | 71:46 | -0.984849 | -1.600958 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 10 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 30.00% | 338 | | 2,980 | 11.34% | 31.71% | -0.133631 | -1.081242 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | | 2,012 | 1.04% | 10.16% | -0.651007 | -1.395784 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 3.79% | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 8.80% | 20 | | 2,065 | 0.97% | 9.79% | -0.4551 | -1.276681 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - XDSL | Parity | N/A | XXX | XXX | XXX | | 22 | | 2,304 | 0.95% | 9.72% | -0.098166 | -1.05986 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 5.01% | 3,820 | | 422,064 | 0.91% | 9.47% | -4.333125 | -3.634353 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-15A | Interval for Pending Orders Delayed Past Due | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00 | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-15B-RD | Pending Orders Delayed for Facilities | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 3 | | 3 | 100.00% | 0.00% | 2.508596 | 0.525118 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Benchmark | 5.50 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 5 | | 5 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 37.27% | 1,053 | | 1,131 | 93.10% | 25.34% | 0.381322 | -0.768173 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-9B | Unbundled Loops | Unbundled Loops and Number Portability | Parity | N/A | XXX | XXX | XXX | 48.65% | 0 | | 38 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.617838 | -1.375619 |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | UNBUNDLED LOOP - ADSL COMPATIBLE | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | 0.00 | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 6.05 | 95869:46 | | 2,713 | 35:20 | 71:46 | -0.583085 | -1.354491 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6E | Mean Time to Restore Interval Zone 2 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 6.44 | 34630:45 | | 742 | 46:40 | 67:58 | -0.777044 | -1.472409 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 338 | | 2,980 | 11.34% | 31.71% | -0.619204 | -1.37645 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7E | Repair Repeat Report Rate-Zone 2 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 72 | | 774 | 9.30% | 29.05% | -0.452327 | -1.274995 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | | 2,012 | 1.04% | 10.16% | -0.751448 | -1.456848 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | 8.01% | 0 | | 961 | 0.00% | | 1.085325 | -0.340169 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | | 2,065 | 0.97% | 9.79% | -2.055045 | -2.249378 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 4.30% | 3,820 | | 422,064 | 0.91% | 9.47% | -3.942768 | -3.397033 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 3 | | 3 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Benchmark | 5.50 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 5 | | 5 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score |
|---------------|-------|---------|---------------------------|-----------|--|------------------------------------|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.04% | | | | | | -2.970492 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc wi TGSR exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/o TGSR e | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5D | FOCs provided for ASRs requesting LIS Trunks | LIS Trunk | Benchmark | 85.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.387024 | -1.235294 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | 278,613 | 1.10% | 10.44% | -0.149324 | -1.090783 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.149919 | -1.091144 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | 1 | 1 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | 2 | 2 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.312051 | -1.189713 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Aggregate | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc wi TGSR exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/o TGSR e | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.877576 | -1.533528 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | 9 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 2.43 | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.28 | 10:15 | 4 | 2:34 | 0:40 | -1.826371 | -2.110354 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 43.30% | 0 | 10 | 0.00% | 0.00% | 2.290747 | 0.392676 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 3.51% | 0 | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 12.06% | 20 | 2,065 | 0.97% | 9.79% | 0.522101 | -0.682585 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - XDSL | Parity | N/A | XXX | XXX | XXX | | 22 | 2,304 | 0.95% | 9.72% | -0.379044 | -1.230443 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | | 3,820 | 422,064 | 0.91% | 9.47% | -0.095569 | -1.058102 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|--|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 3 | | 3 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 5 | | 5 | 100.00% | 0.00% | 2.100165 | 0.27681 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-9B | Unbundled Loops | Unbundled Loops and Number Portability | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 38 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.560729 | -1.340899 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | | 9 | 100.00% | 0.00% | 1.281552 | -0.220872 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5B | All Troubles Cleared w/i 4 Hours-Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 11 | | 12 | 91.67% | 27.64% | -0.289683 | -1.176115 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00 | 10:15 | | 4 | 2:34 | 0:40 | 0.683961 | -0.584181 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6E | Mean Time to Restore Interval Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00 | 31:56 | | 11 | 2:54 | 1:04 | -2.593676 | -2.576843 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 10 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7E | Repair Repeat Report Rate-Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 4 | | 12 | 33.33% | 47.14% | -0.679366 | -1.413025 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 9.97% | 21 | | 2,012 | 1.04% | 10.16% | -0.05126 | -1.031164 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | | 2,065 | 0.97% | 9.79% | -0.730217 | -1.443941 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSS | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGSS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Enhanced Extended Loops - DS1 Capable | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Enhanced Extended Loops - DS1 Capable | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 5.63% | 50,051 | | 50,426 | 99.26% | 8.59% | -1.237439 | -1.75231 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | | 22 | | 2,310 | 0.95% | 9.71% | -0.259045 | -1.157488 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.739021 | -1.449293 |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | | 9 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | | 9 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0:00 | 10:15 | | 4 | 2:34 | 0:40 | 0.355787 | -0.783697 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 1:18 | 10:15 | | 4 | 2:34 | 0:40 | -0.321077 | -1.195201 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 12:42 | 95869:46 | | 2,713 | 35:20 | 71:46 | -0.401476 | -1.24408 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 10 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 10 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 338 | | 2,980 | 11.34% | 31.71% | -0.505663 | -1.307421 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 10.78% | 21 | | 2,012 | 1.04% | 10.16% | -0.252024 | -1.15322 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 7.78% | 20 | | 2,065 | 0.97% | 9.79% | -0.616306 | -1.374687 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 3.76% | 3,820 | | 422,064 | 0.91% | 9.47% | -3.022625 | -2.837626 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSS | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|--|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 34.99% | 3 | | 3 | 100.00% | 0.00% | 1.833915 | 0.114941 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Benchmark | 5.50 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | 2 | | 2 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 34.99% | 5 | | 5 | 100.00% | 0.00% | -0.210428 | -1.127931 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-9B | Unbundled Loops | Unbundled Loops and Number Portability | Parity | N/A | XXX | XXX | XXX | 38.57% | 0 | | 38 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.768746 | -1.467364 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.279358 | -1.169838 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -1.613769 | -1.981102 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5X | Out of Service cleared w/ 24 hours | Business | Parity | N/A | XXX | XXX | XXX | 0.00% | 427 | | 621 | 68.76% | 46.35% | -0.6735 | -1.409459 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Aggregate | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score |
|---------------|-------|---------|---------------------------|-----------|--|---------------------------------------|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU); | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | 2,012 | 1.04% | 10.16% | -0.177751 | -1.108065 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU); | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc wi TGSR exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.34% | | | | | | -2.61 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/o TGSR e | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5D | FOCs provided for ASRs requesting LIS Trunks. | LIS Trunk | Benchmark | 85.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.149919 | -1.091144 |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU); | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | 2,012 | 1.04% | 10.16% | -0.500155 | -1.304073 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.12241 | -1.07442 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | 278,613 | 1.10% | 10.44% | -0.211176 | -1.128386 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 5.82% | 50,051 | 50,426 | 99.26% | 8.59% | -0.803003 | -1.488191 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.635731 | -1.386497 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | 9 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5B | All Troubles Cleared w/i 4 Hours-Zone 2 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 10 | 11 | 90.91% | 28.75% | -0.302765 | -1.184068 |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | | |
|---------------|-------|---------|---------------------------|-----------|--|---------------------------------------|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|--|
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0:00 | 10:15 | | 4 | 2:34 | 0:40 | 0.345126 | -0.790179 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 10:10 | 95869:46 | | 2,713 | 35:20 | 71:46 | 0.573952 | -0.651062 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6E | Mean Time to Restore Interval Zone 2 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0:00 | 28:34 | | 10 | 2:51 | 1:06 | -0.353118 | -1.21468 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6E | Mean Time to Restore Interval Zone 2 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 12:04 | 34630:45 | | 742 | 46:40 | 67:58 | -0.624498 | -1.379668 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 10 | 0.00% | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 338 | | 2,980 | 11.34% | 31.71% | -0.505663 | -1.307421 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7E | Repair Repeat Report Rate-Zone 2 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 4 | | 12 | 33.33% | 47.14% | -0.679366 | -1.413025 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7E | Repair Repeat Report Rate-Zone 2 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 72 | | 774 | 9.30% | 29.05% | -0.452327 | -1.274995 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | | 2,012 | 1.04% | 10.16% | -1.289315 | -1.783848 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 10.75% | 20 | | 2,065 | 0.97% | 9.79% | -0.026987 | -1.016407 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 6.21% | 3,820 | | 422,064 | 0.91% | 9.47% | -1.75533 | -2.067165 | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3E | Interval Zone 2 Areas | Enhanced Extended Loops - DS1 Capable | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4E | Interval Zone 2 Areas | Enhanced Extended Loops - DS1 Capable | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 1,053 | | 1,131 | 93.10% | 25.34% | -0.543371 | -1.330346 | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.356829 | -1.216937 | |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU); | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.236101 | -1.143539 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | | 3,820 | | 422,064 | 0.91% | 9.47% | -1.745896 | -2.061429 | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc w/ TGSF exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/ TGSF ex | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5D | FOCs provided for ASRs requesting LIS Trunks. | LIS Trunk | Benchmark | 85.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.273695 | -1.166394 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5X | Out of Service cleared w/ 24 hours | Business | Parity | N/A | XXX | XXX | XXX | 0.00% | 427 | | 621 | 68.76% | 46.35% | -0.6735 | -1.409459 | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score |
|---------------|-------|---------|---------------------------|-----------|--|--|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Aggregate | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.432685 | -1.263054 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Aggregate | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGS | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc w/ TGSR exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/o TGSR ex | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.919099 | -1.558773 |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU); | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 47.14% | 9 | 9 | 100.00% | 0.00% | 2.290747 | 0.392676 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5B | All Troubles Cleared w/i 4 Hours-Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 11 | 12 | 91.67% | 27.64% | -0.467099 | -1.283976 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 1:48 | 10:15 | 4 | 2:34 | 0:40 | 1.995393 | 0.213113 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6E | Mean Time to Restore Interval Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0:54 | 31:56 | 11 | 2:54 | 1:04 | -1.349045 | -1.820161 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 47.14% | 0 | 10 | 0.00% | 0.00% | 2.39803 | 0.457899 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7E | Repair Repeat Report Rate-Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 47.14% | 4 | 12 | 33.33% | 47.14% | 0 | -1 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 11.20% | 21 | 2,012 | 1.04% | 10.16% | 0.077461 | -0.952907 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 9.82% | 20 | 2,065 | 0.97% | 9.79% | 0.012239 | -0.992559 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | | 3,820 | 422,064 | 0.91% | 9.47% | -2.854474 | -2.735397 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGS | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Enhanced Extended Loops - DS1 Capable | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 3 | 3 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3E | Interval Zone 2 Areas | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 1 | 1 | 100.00% | 0.00% | 0 | -1 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - DS1 Capable | Benchmark | 5.50 | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 5 | 5 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 1,053 | 1,131 | 93.10% | 25.34% | -0.543371 | -1.330346 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5D | FOCs provided for ASRs requesting LIS Trunks. | LIS Trunk | Benchmark | 85.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-9B | Unbundled Loops | Unbundled Loops and Number Portability | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | 38 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | 278,613 | 1.10% | 10.44% | -0.211176 | -1.128386 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.193541 | -1.117665 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | 2,065 | 0.97% | 9.79% | -0.406081 | -1.24688 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | 2,065 | 0.97% | 9.79% | -0.197596 | -1.12013 |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|--|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5D | FOCs provided for ASRs requesting LIS Trunks | LIS Trunk | Benchmark | 85.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -1.760309 | -2.070192 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | | 9 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | UNBUNDLED LOOP - ADSL COMPATIBLE | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/i 4 Hours-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 49.79% | 9 | | 9 | 100.00% | 0.00% | 1.883759 | 0.145244 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5B | All Troubles Cleared w/i 4 Hours-Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 11 | | 12 | 91.67% | 27.64% | 1.020076 | -0.379838 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0:08 | 10:15 | | 4 | 2:34 | 0:40 | -0.435234 | -1.264604 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | 1:28 | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 14:52 | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 11:45 | 10:15 | | 4 | 2:34 | 0:40 | 1.811911 | 0.101563 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 6:26 | 95869:46 | | 2,713 | 35:20 | 71:46 | -1.961579 | -2.192555 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6E | Mean Time to Restore Interval Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0:00 | 31:56 | | 11 | 2:54 | 1:04 | 1.716886 | 0.043793 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 50.00% | 0 | | 10 | 0.00% | 0.00% | 0.967422 | -0.411849 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 33.07% | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 28.75% | 0 | | 10 | 0.00% | 0.00% | -0.059717 | -1.036305 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 26.04% | 338 | | 2,980 | 11.34% | 31.71% | -0.807244 | -1.490769 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7E | Repair Repeat Report Rate-Zone 2 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 4 | | 12 | 33.33% | 47.14% | -0.679366 | -1.413025 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 13.73% | 21 | | 2,012 | 1.04% | 10.16% | 0.685618 | -0.583174 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | UNBUNDLED LOOP - ADSL COMPATIBLE | Parity | N/A | XXX | XXX | XXX | 4.54% | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 3.72% | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 9.96% | 20 | | 2,065 | 0.97% | 9.79% | 0.093501 | -0.943155 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 6.55% | 3,820 | | 422,064 | 0.91% | 9.47% | -4.837677 | -3.941099 |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 | |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc w/ TGSF exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | -3 | |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/o TGSF exc | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4D | Interval Zone 1 Areas | Unbundled Loop Analog | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 34.58% | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | 0.00% | 1,053 | | 1,131 | 93.10% | 25.34% | -1.292187 | -1.785594 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-9B | Unbundled Loops | Unbundled Loops and Number Portability | Parity | N/A | XXX | XXX | XXX | 45.18% | 0 | | 38 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.12241 | -1.07442 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | | 22 | | 2,310 | 0.95% | 9.71% | -0.098037 | -1.059602 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|------------------------------------|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.149324 | -1.090783 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 14.90% | 50,051 | | 50,426 | 99.26% | 8.59% | 0.581425 | -0.646518 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Aggregate | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | 1 | | 1 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | 2 | | 2 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.12241 | -1.07442 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5X | Out of Service cleared w/ 24 hours | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | 0.00% | 2,030 | | 3,502 | 57.97% | 49.36% | -0.85142 | -1.517627 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6B | Mean Time to Restore disp out MSA | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | 0.00 | 34358.03 | | 718 | 47.51 | 68.33 | -0.639093 | -1.388541 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7B | Repair Repeat Report Rate-Disp out MSA | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 2 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | 6.67% | 22 | | 2,310 | 0.95% | 9.71% | -0.744404 | -1.452566 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-15A | Interval for Pending Orders Delayed Past Due D | Sub-Loop Unbundling | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3A | Dispatches within MSAs | Sub-Loop Unbundling | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-4A | Dispatches within MSAs | Sub-Loop Unbundling | Benchmark | 6.00 | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | SUB-LOOP UNBUNDLING | Parity | N/A | XXX | XXX | XXX | 0.00% | 5 | | 5 | 100.00% | 0.00% | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGSR | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc wi TGSR exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/o TGSR ex | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.17311 | -1.105243 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|---------------------------------------|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | | 2,065 | 0.97% | 9.79% | -0.327123 | -1.198877 |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.367171 | -1.223224 | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Resale Aggregate W/O UNE-P-POTS | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.312051 | -1.189713 | |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop Analog | Parity | N/A | XXX | XXX | XXX | | 3,820 | 422,064 | 0.91% | 9.47% | -2.182145 | -2.326655 | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF exc | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF exc | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 | |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | 2,012 | 1.04% | 10.16% | -0.339693 | -1.206519 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | 2,065 | 0.97% | 9.79% | -0.220866 | -1.134277 | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.356829 | -1.216937 | |
| February 2018 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Compensation | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | 2,012 | 1.04% | 10.16% | -0.576398 | -1.350425 | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-3D | Interval Zone 1 Areas | Enhanced Extended Loops - DS1 Capable | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-5A | New Service Installation Quality | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | 1 | 1 | 100.00% | 0.00% | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Loop AGG-EELS | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | 53,794 | 0.00% | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | 961 | 0.00% | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score | |
|---------------|-------|---------|---------------------------|-----------|--|---------------------------------------|--------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|-----------|
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 21 | | 2,012 | 1.04% | 10.16% | -0.25119 | -1.152713 |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.086558 | -1.052623 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.43534 | -1.264668 |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | | 2,065 | 0.97% | 9.79% | -0.09887 | -1.060109 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-2 | Invoices Delivered within 10 Days | All | Parity by De | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Database Updates | DB-1B | All | LIDB | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Database Updates | DB-1C-1 | All | Directory Listing | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.06% | | | | | | | -2.986815 |
| February 2018 | WA | XXX | Network Performance | NI-1B | Trunk Blockage to CTL-Q End Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.05% | | | | | | | -2.984755 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Network Performance | NI-1D | Trunk Blockage to CTL-Q End Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.28705 | -1.174514 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Residence | Parity | N/A | XXX | XXX | XXX | | 3,072 | | 278,613 | 1.10% | 10.44% | -0.105589 | -1.064193 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3C | LSRs received via facsimile | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Resale Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | | 50,426 | 99.26% | 8.59% | -0.312051 | -1.189713 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-5A | All Troubles Cleared w/ 4 Hours-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 9 | | 9 | 100.00% | 0.00% | 1.281552 | -0.220872 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-6D | Mean Time to Restore Interval Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 10:15 | | 4 | 2:34 | 0:40 | 0.693493 | -0.578386 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-7D | Repair Repeat Report Rate-Zone 1 | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 0.00% | 0 | | 10 | 0.00% | 0.00% | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Enhanced Extended Loops - DS1 Capable | Parity | N/A | XXX | XXX | XXX | 16.43% | 21 | | 2,012 | 1.04% | 10.16% | 0.455361 | -0.72316 |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - 2 Wire Non-Loaded | Parity | N/A | XXX | XXX | XXX | | 0 | | 961 | 0.00% | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | Unbundled Loop - DS1 Capable | Parity | N/A | XXX | XXX | XXX | | 20 | | 2,065 | 0.97% | 9.79% | -0.296036 | -1.179977 |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | Unbundled Loop Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Loop AGG-EELS | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Maintenance and Repair | MR-8 | Trouble Rate | LIS Trunk | Parity | N/A | XXX | XXX | XXX | | 0 | | 53,794 | 0.00% | | | |
| February 2018 | WA | XXX | Network Performance | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Parity | N/A | XXX | XXX | XXX | 0.00% | | | | | | | -3 |
| February 2018 | WA | XXX | Network Performance | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF | LIS Trunk | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Ordering and Provisioning | OP-8C | Number Portability Timeliness without Loop Coc | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-2A | All Electronic LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | | |

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard Deviation | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard Deviation | Modified Z Score | Parity Score |
|---------------|-------|---------|--------------|-----------|---|---------------------------|------------|-----------|----------------|------------------|-------------|-------------------------|-----------------|-------------------|--------------|--------------------------|------------------|--------------|
| February 2018 | WA | XXX | Pre-Ordering | PO-2B | All Flow-through Eligible LSRs | LNP | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-3X | Electronic LSRs Rejected Manually | Product Aggregate | Diagnostic | N/A | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP | Benchmark | 95.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Pre-Ordering | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP | Benchmark | 90.00% | XXX | XXX | XXX | | | | | | | |
| February 2018 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Resale Aggregate | Parity | N/A | XXX | XXX | XXX | 0.00% | 50,051 | 50,426 | 99.26% | 8.59% | -0.149919 | -1.091144 |