

**Qwest Corporation**  
**1600 7<sup>th</sup> Avenue, Room 3206**  
**Seattle, Washington 98191**  
**(206) 345-1568**  
**Facsimile (206) 343-4040**

**Mark S. Reynolds**  
**Senior Director - Regulatory**  
**Policy and Law**

**Qwest**   
*Spirit of Service™*

February 23, 2009

David Danner, Secretary & Executive Director  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

RECEIVED  
DAVID  
DANNER  
2009 FEB 24 PM 12:02  
STATE OF WASH  
UTIL. AND TRANSP.  
COMMISSION

Attention: Kristen Russell  
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the January 2009 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

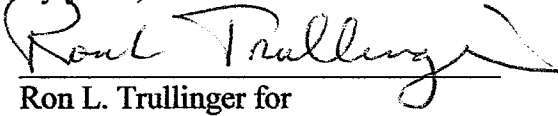
The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By   
Ron L. Trullinger for  
Mark Reynolds

Enclosures

cc: Lisa Anderl

Washington Service Quality Summary Report - JANUARY 2009

METRIC DESCRIPTION	JANUARY 2009		
	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10285	13016	79.02%
OOS Tickets Not Cleared Within 48 Hrs	2731	1	2731
Number of OOS Exemptions	593	1	593
All Other Repairs Cleared LT < 72 Hrs	3261	3897	83.68%
All Other Troubles Cleared GTR > 72 Hrs	636	1	636
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	58	1	58
Physically Obstructed All Other Troubles Cleared > 72 Hrs	74	1	74
Repair Force Majeure Exclusions	129	1	129
Repair Physically Obstructed Exclusions	115	1	115
Installation Appointments Met	8127	8759	92.78%
Repair Appointments Met	4751	6062	78.37%
Provisioning Missed for Company Reasons	285	1	285
Provisioning Missed for Customer Reasons	1271	1	1271
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard
<b>Repair results were lower than normal due to extreme weather conditions in Washington in the month of January</b>			

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - JANUARY 2009  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
ABERDEEN-HOQUIAM		142	3	55.67	3	97.89%	0	100.00%	
AUBURN		316	6	34.33	6	98.10%	0	100.00%	
BAINBRIDGE ISLAND		72	2	49.00	1	98.61%	0	100.00%	
BATTLEGROUND		107	4	18.00	3	97.20%	0	100.00%	
BELFAIR		70	3	9.33	1	98.57%	0	100.00%	
BELLEVUE		347	8	59.13	8	97.69%	0	100.00%	
	BELLEVUE GLENCOURT	151	4	58.75	3	98.01%	0	100.00%	
	BELLEVUE-SHERWOOD	196	4	59.50	5	97.45%	0	100.00%	
	BELLINGHAM	366	4	80.75	4	98.91%	0	100.00%	1
	BELLINGHAM LUMMI	34	1	5.00	0	100.00%	0	100.00%	
	BELLINGHAM REGENT	332	3	106.00	4	98.80%	0	100.00%	1
BLACK DIAMOND		22	1	4.00	2	90.91%	0	100.00%	
BREMERTON		331	5	73.80	5	98.49%	0	100.00%	
	BREMERTON CROSBY	25	0		0	100.00%	0	100.00%	
	BREMERTON ESSEX	302	5	73.80	5	98.34%	0	100.00%	
	BREMERTON SUNNYSLOPE	4	0		0	100.00%	0	100.00%	
BUCKLEY		22	0		0	100.00%	0	100.00%	
CASTLE ROCK		35	4	47.25	1	97.14%	0	100.00%	
CENTRALIA		120	3	15.00	5	95.83%	0	100.00%	
CHEHALIS		110	7	13.29	3	97.27%	0	100.00%	
	CHEHALIS	82	4	11.50	2	97.56%	0	100.00%	
	CHEHALIS NAPAVALINE	28	3	15.67	1	96.43%	0	100.00%	
CLE-ELUM		27	2	37.00	0	100.00%	0	100.00%	
COLFAX		26	0		2	92.31%	0	100.00%	
COLVILLE		86	2	124.00	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		37	1	17.00	3	91.89%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders  
180 day data from OP15A pending orders  
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - JANUARY 2009  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD									
COULEE DAM		23	1	1.00	3	86.96%	0	100.00%	99.00%
CRYSTAL MTN.		3	0		0	100.00%	0	100.00%	
DAYTON		21	0		1	95.24%	0	100.00%	
DEER PARK		38	1	0.00	3	92.11%	0	100.00%	
DES MOINES		381	5	101.00	4	98.95%	0	100.00%	1
	DES MOINES	151	3	101.33	2	98.68%	0	100.00%	
	DES MOINES FEDERAL WAY	230	2	100.50	2	99.13%	0	100.00%	1
EASTON		3	0		0	100.00%	0	100.00%	
ELK		22	0		0	100.00%	0	100.00%	
ENUMCLAW		67	1	67.00	1	98.51%	0	100.00%	
EPHRATA		39	1	76.00	0	100.00%	0	100.00%	
GRAHAM		170	4	14.50	1	99.41%	0	100.00%	
GREEN BLUFF		9	1	7.00	1	88.89%	0	100.00%	
HOODSPORT		21	0		0	100.00%	0	100.00%	
ISSAQUAH		168	3	19.67	9	94.64%	0	100.00%	
KENT		538	17	58.94	10	98.14%	0	100.00%	1
	KENT MERIDIAN	143	5	56.80	4	97.20%	0	100.00%	
	KENT O BRIEN	40	2	11.00	0	100.00%	0	100.00%	
	KENT ULRICH	355	10	69.60	6	98.31%	0	100.00%	1
LIBERTY LAKE		6	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		351	6	61.67	5	98.58%	0	100.00%	2
LOON LAKE		10	0		0	100.00%	0	100.00%	
MAPLE VALLEY		64	0		1	98.44%	0	100.00%	
MOSES LAKE		172	5	80.40	5	97.09%	0	100.00%	1
	MOSES LAKE AFB	32	0		0	100.00%	0	100.00%	
	MOSES LAKE ALDER	140	5	80.40	5	96.43%	0	100.00%	1

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STANDARD						99.00%		99.00%	
NEWMAN LAKE		13	1	68.00	0	100.00%	0	100.00%	
NORTHPORT		13	0		0	100.00%	0	100.00%	
OLYMPIA		660	6	35.00	15	97.73%	0	100.00%	
	OLYMPIA EVERGREEN	45	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	308	3	65.00	9	97.08%	0	100.00%	
	OLYMPIA WHITEHALL	307	3	5.00	6	98.05%	0	100.00%	
OMAK-OKANOGAN		98	2	75.50	3	96.94%	0	100.00%	
OROVILLE		31	0		0	100.00%	0	100.00%	
OTHELLO		70	2	8.00	1	98.57%	0	100.00%	
PASCO		287	7	33.14	2	99.30%	0	100.00%	
PATEROS		4	2	101.00	0	100.00%	0	100.00%	
POMEROY		15	0		2	86.67%	0	100.00%	
PT. ANGELES		148	8	43.25	0	100.00%	0	100.00%	1
	PT ANGELES JOYCE	10	2	26.50	0	100.00%	0	100.00%	
	PT. ANGELES	138	6	48.83	0	100.00%	0	100.00%	1
	PT. LUDLOW	15	0		0	100.00%	0	100.00%	
	PT. ORCHARD	196	4	60.00	2	98.98%	0	100.00%	1
	PORT ORCHARD COLBY	64	1	14.00	1	98.44%	0	100.00%	
	PT. ORCHARD	132	3	75.33	1	99.24%	0	100.00%	1
	PT. TOWNSEND	119	5	21.20	2	98.32%	0	100.00%	
	PUYALLAP	316	4	28.75	6	98.10%	0	100.00%	
	RENTON	446	13	35.08	1	99.78%	0	100.00%	
	RIDGEFIELD	26	1	20.00	3	88.46%	0	100.00%	
	ROCHESTER	43	2	5.00	3	93.02%	0	100.00%	
	ROY	22	0		0	100.00%	0	100.00%	
	SEATTLE	2775	46	50.61	17	99.39%	0	100.00%	1

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STANDARD	SEATTLE ATWATER	184	1	54.00	0	99.00%	0	100.00%	0
	SEATTLE CAMPUS	100	1	9.00	1	99.00%	0	100.00%	0
	SEATTLE CHERRY	442	9	31.22	4	99.10%	0	100.00%	0
	SEATTLE DUWAMISH	164	5	49.40	0	100.00%	0	100.00%	0
	SEATTLE EAST	394	6	54.17	4	98.98%	0	100.00%	0
	SEATTLE ELLIOT	83	0		2	97.59%	0	100.00%	0
	SEATTLE EMERSON	267	0		2	99.25%	0	100.00%	0
	SEATTLE LAKEVIEW	189	4	62.75	0	100.00%	0	100.00%	0
	SEATTLE MAIN	320	10	47.60	3	99.06%	0	100.00%	0
	SEATTLE MERCER ISLAND (ADAMS)	57	1	17.00	0	100.00%	0	100.00%	1
	SEATTLE PARKWAY	232	5	78.60	0	100.00%	0	100.00%	0
	SEATTLE SUNSET	147	0		0	100.00%	0	100.00%	0
	SEATTLE WEST	196	4	68.75	1	99.49%	0	100.00%	0
SEQUIM		119	2	10.00	3	97.48%	0	100.00%	0
SHELTON		185	7	37.29	5	97.30%	0	100.00%	0
SILVERDALE		127	2	15.50	1	99.21%	0	100.00%	0
SPOKANE		1599	20	59.65	37	97.69%	0	100.00%	0
	SPOKANE CHESTNUT	37	0		0	100.00%	0	100.00%	0
	SPOKANE FAIRFAX	246	5	72.00	1	99.59%	0	100.00%	0
	SPOKANE HUDSON	256	3	66.33	4	98.44%	0	100.00%	0
	SPOKANE KEYSTONE	178	0		4	97.75%	0	100.00%	0
	SPOKANE MORAN	56	0		1	98.21%	0	100.00%	0
	SPOKANE RIVERSIDE	255	6	49.00	14	94.51%	0	100.00%	0
	SPOKANE WALNUT	396	5	58.60	10	97.47%	0	100.00%	0
	SPOKANE WHITWORTH	175	1	47.00	3	98.29%	0	100.00%	0
SPRINGDALE		26	0		0	100.00%	0	100.00%	0

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STANDARD									
SUMNER (BONNEYLAKE)		122	3	9.00	1	99.18%	0	100.00%	
TACOMA		1960	27	54.33	21	98.93%	0	100.00%	
	TACOMA FORT LEWIS	65	1	148.00	1	98.46%	0	100.00%	
	TACOMA GREENFIELD	346	7	50.00	4	98.84%	0	100.00%	
	TACOMA JUNIPER	305	2	45.00	1	99.67%	0	100.00%	
	TACOMA LENNOX	373	5	90.40	3	99.20%	0	100.00%	
	TACOMA LOGAN	131	2	7.00	1	99.24%	0	100.00%	
	TACOMA MARKET (FAWCETT)	257	5	22.80	2	99.22%	0	100.00%	
	TACOMA SKYLINE	110	0		1	99.09%	0	100.00%	
	TACOMA WAVERLY-2	69	2	39.00	1	98.55%	0	100.00%	
	TACOMA WAVERLY-7	304	3	73.67	7	97.70%	0	100.00%	
VANCOUVER		999	16	29.31	17	98.30%	0	100.00%	
	VANCOUVER ORCHARDS	486	7	34.29	9	98.15%	0	100.00%	
	VANCOUVER OXFORD	338	8	21.00	6	98.22%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	175	1	61.00	2	98.86%	0	100.00%	
WAITSBURG		4	1	1.00	0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		206	3	49.00	7	96.60%	0	100.00%	
WARDEN		13	0		1	92.31%	0	100.00%	
WINLOCK		19	0		0	100.00%	0	100.00%	2
YAKIMA		788	16	46.94	5	99.37%	0	100.00%	2
	YAKIMA CHESTNUT	628	14	48.21	3	99.52%	0	100.00%	
	YAKIMA WEST	160	2	38.00	2	98.75%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		41	0		0	100.00%	0	100.00%	

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STANDARD TOTALS		15847	300	46.07	246	90.00% 98.45%	0	99.00% 100.00%	11
Bellingham Regent order not completed > 180 days due to customer wanting to cancel the order	Three pending inward orders at the end of January with one > 180 days = 33%								
Des Moines Federal Way order not completed > 180 days due to customer wanting to cancel the order	Two pending inward orders at the end of January with one > 180 days = 50%								
Kent Ulrich order not completed > 180 days due to customer wanting to cancel the order	Ten pending inward orders at the end of January with one > 180 days = 10%								
Two Longview Kelso orders not completed > 180 days due to customers wanting to cancel the orders	Six pending inward orders at the end of January with two > 180 days = 33%								
Moses Lake Alder Order not completed > 180 days due to customer reasons	Five pending inward orders at the end of January with one > 180 days = 20%								
Pt. Angeles Order not completed > 180 days due to customer wanting to cancel the order	Six pending inward orders at the end of January with one > 180 days = 17%								

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STANDARD						90.00%		99.00%	
Pt. Orchard Order not completed > 180 days due to customer wanting to cancel the order	Three pending inward orders at the end of January with one > 180 days = 33%								
Seattle Parkway Order not completed > 180 days due to customer wanting to cancel the order	Five pending inward orders at the end of January with one > 180 days = 20%								
Two Yakima Chestnut orders not completed > 180 days due to customers wanting to cancel the orders	Fourteen pending inward orders at the end of January with two > 180 days = 14%								
Coulee Dam percent completed in 5 days was below standard due to low volume									
Green Bluff percent completed in 5 days was below standard due to low volume									
Pomeroy percent completed in 5 days was below standard due to low volume									
Ridgefield percent completed in 5 days was below standard due to low volume									

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WASHINGTON TROUBLE REPORT RATE - JANUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08	RATE FEB-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	11952	204	1.71	1.36	1.01	0.76	0.81	1.19	0.55	0.61	0.69	0.65	0.72	1.09
AUBURN	0	22830	340	1.49	1.03	1.18	1.05	0.97	1.23	0.86	0.98	1.53	0.69	0.78	0.67
BAINBRIDGE ISLAND	0	11070	99	0.89	0.63	0.88	0.77	0.65	1.01	0.98	0.76	0.67	0.72	0.80	0.80
BATTLEGROUND	0	9766	157	1.61	2.85	1.10	0.74	0.89	0.93	1.55	1.37	0.56	0.91	0.73	0.85
BELFAIR	0	6892	98	1.42	1.12	1.25	0.99	0.84	1.22	3.77	1.40	1.15	1.15	0.67	0.83
BELLEVUE	0	47007	562	1.20	0.71	0.82	0.70	0.75	0.69	0.71	0.58	0.56	0.52	0.49	0.47
BELLEVUE GLENCOURT	0	18853	150	0.80	0.47	0.53	0.51	0.48	0.51	0.47	0.44	0.41	0.42	0.39	0.38
BELLEVUE-SHERWOOD	0	28154	412	1.46	0.87	1.01	0.84	0.93	0.80	0.88	0.68	0.67	0.60	0.56	0.53
BELLINGHAM	0	31529	195	0.62	0.51	0.46	0.42	0.40	0.42	0.43	0.50	0.44	0.29	0.47	0.42
BELLINGHAM LUMMI	0	1332	25	1.88	0.53	0.90	0.83	0.37	0.65	1.01	3.02	0.72	0.73	0.58	0.36
BELLINGHAM REGENT	0	30197	170	0.56	0.51	0.45	0.40	0.40	0.41	0.40	0.40	0.42	0.27	0.47	0.42
BLACK DIAMOND	0	2725	63	2.31	2.14	1.54	1.24	1.19	1.70	1.44	1.09	0.81	1.03	1.23	0.92
BREMERTON	0	33226	224	0.67	0.63	0.65	0.69	0.67	0.63	0.68	0.56	0.51	0.40	0.51	0.63
BREMERTON CROSBY	0	3100	41	1.32	1.19	1.38	1.73	1.71	2.03	1.86	1.81	1.28	0.56	1.10	1.41
BREMERTON ESSEX	0	29444	173	0.59	0.55	0.57	0.58	0.56	0.48	0.56	0.42	0.42	0.39	0.43	0.56
BREMERTON SUNNYSLOPE	0	682	10	1.47	1.45	0.72	0.73	0.72	0.71	0.56	0.84	0.56	0.42	0.97	0.41
BUCKLEY	0	2363	66	2.79	1.30	1.61	1.32	1.86	1.81	1.35	1.31	1.15	0.91	0.75	0.97
CASTLE ROCK	1	4146	193	4.66	1.68	2.00	1.85	1.83	2.75	2.49	1.26	3.56	1.22	3.34	1.75
CENTRALIA	0	7972	196	2.46	0.97	1.03	0.70	1.10	1.74	0.80	0.69	0.69	0.78	1.60	1.40
CHEHALIS	0	9392	261	2.78	1.61	1.12	1.32	0.86	1.30	1.30	1.46	0.98	1.40	1.30	1.42
CHEHALIS	0	6837	132	1.93	1.45	0.95	1.33	0.76	1.24	1.15	1.66	0.86	1.74	1.29	1.28
CHEHALIS	0	2555	129	5.05	2.03	1.57	1.32	1.16	1.46	1.73	0.92	1.34	0.50	1.34	1.80
CHEHALIS NAPAVINE	0	3021	64	2.12	0.75	0.84	1.03	0.67	1.53	0.79	1.50	0.84	0.62	0.77	0.65
CLE-ELUM	0	2302	64	2.78	1.43	0.95	0.90	1.08	1.98	1.59	0.64	1.10	0.93	0.38	0.88
COLFAX	0	6801	89	1.31	1.40	1.16	0.63	0.91	0.78	1.10	1.02	0.93	0.74	0.71	0.88
COLVILLE	0	3585	70	1.95	1.98	1.58	1.47	1.98	2.61	1.33	1.08	1.29	1.12	1.35	1.43
COPALIS(OCEAN SHORES)	0	2143	38	1.77	1.12	0.74	0.60	0.73	1.37	1.55	0.86	1.22	1.08	0.81	0.40
COULEE DAM	1	627	28	4.47	0.64	0.64	0.81	1.13	0.48	2.24	0.64	1.43	1.27	0.93	2.94
CRYSTAL MTN.	0	1773	35	1.97	1.24	0.56	1.13	1.58	1.07	1.61	2.17	1.16	0.55	0.78	1.50
DAYTON	0	6192	128	2.07	1.34	0.77	0.72	0.80	0.93	1.24	0.94	1.14	0.72	1.01	1.82
DEER PARK	0	23477	297	1.27	0.93	0.95	0.92	0.92	0.78	0.82	0.75	0.59	0.73	0.71	0.83
DES MOINES	0	9287	116	1.25	0.97	1.12	1.07	0.79	0.88	0.77	0.61	0.79	0.79	0.81	0.92
DES MOINES FEDERAL WAY	0	14190	181	1.28	0.91	0.84	0.82	0.77	0.78	0.74	0.57	0.69	0.67	0.69	0.77

WASHINGTON TROUBLE REPORT RATE - JANUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08	RATE FEB-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	630	6	0.95	0.47	0.31	0.82	0.47	2.30	0.76	1.35	2.10	0.00	0.44	1.34
ELK	0	2639	86	3.26	1.31	1.31	1.30	1.30	1.18	2.06	1.43	2.13	1.70	0.96	1.97
ENUMCLAW	0	7080	153	2.16	1.13	1.42	1.20	0.70	1.13	1.59	1.11	1.09	1.19	0.81	1.00
EPHRATA	0	3088	9	0.29	0.58	1.10	0.68	0.44	0.63	0.82	0.93	0.83	0.74	0.73	0.57
GRAHAM	0	13367	137	1.02	1.01	0.99	1.12	0.97	0.84	0.89	1.01	0.87	0.91	1.02	0.88
GREEN BLUFF	0	2648	28	1.06	0.97	0.89	1.08	1.13	1.13	0.95	1.62	1.57	0.71	0.92	2.11
HOODSPORT	0	2191	26	1.19	1.40	1.56	1.37	0.74	0.96	1.85	0.94	0.98	1.10	0.89	1.68
ISSAQUAH	0	19268	279	1.45	0.52	0.74	0.67	0.58	0.53	0.77	0.57	1.15	0.59	0.53	0.47
KENT	0	43612	415	0.95	0.82	0.72	0.75	0.68	0.74	0.89	0.71	0.61	0.77	0.65	0.57
KENT MERIDIAN	0	15326	219	1.43	1.22	0.91	0.88	0.74	1.06	1.01	0.84	0.76	1.00	0.91	0.72
KENT O BRIEN	0	8744	13	0.15	0.20	0.26	0.32	0.25	0.22	0.25	0.18	0.35	0.31	0.32	0.26
KENT ULRICH	0	19542	183	0.94	0.79	0.76	0.82	0.82	0.73	1.08	0.84	0.59	0.78	0.57	0.58
LIBERTY LAKE	0	1164	10	0.86	0.74	0.66	0.36	0.72	0.50	1.14	0.36	0.57	0.92	0.28	1.05
LONGVIEW-KELSO	0	24729	566	2.29	1.33	1.31	0.88	1.07	1.25	0.94	0.91	0.78	1.50	1.13	2.10
LOON LAKE	1	1228	14	1.14	0.80	0.80	1.03	1.01	2.51	4.45	1.20	0.99	0.99	1.51	1.36
MAPLE VALLEY	0	9526	121	1.27	0.86	0.73	0.51	0.82	1.62	0.96	0.65	0.58	0.39	0.38	0.63
MOSES LAKE	0	12779	132	1.03	0.82	1.19	0.86	1.02	1.23	1.12	0.84	1.20	0.75	0.69	0.85
MOSES LAKE AFB	0	2073	19	0.92	0.39	0.53	0.90	1.56	0.99	0.84	0.97	0.96	0.45	0.77	0.63
MOSES LAKE ALDER	0	10706	113	1.06	0.91	1.32	0.86	0.92	1.27	1.18	0.81	1.25	0.81	0.68	0.90
NEWMAN LAKE	1	1763	26	1.47	1.01	1.22	0.99	1.58	4.40	1.03	1.43	1.63	0.85	0.70	0.69
NORTHPORT	0	1035	16	1.55	2.22	1.34	3.13	1.50	0.94	2.24	1.02	0.65	1.20	3.88	0.64
OLYMPIA	0	65510	594	0.91	0.80	0.71	0.67	0.64	0.76	0.67	0.80	0.65	0.65	0.66	0.77
OLYMPIA EVERGREEN	0	5030	41	0.82	1.01	1.02	0.95	0.77	1.11	0.70	0.82	0.60	1.05	1.30	0.67
OLYMPIA LACEY	0	28823	232	0.80	0.80	0.60	0.69	0.57	0.66	0.64	0.55	0.68	0.69	0.59	0.61
OLYMPIA WHITEHALL	0	31657	321	1.01	0.77	0.75	0.61	0.69	0.79	0.70	0.61	0.62	0.55	0.62	0.92
OMAK-OKANOGAN	0	7091	68	0.96	0.93	3.14	0.98	0.92	1.70	3.05	1.75	1.31	0.72	0.69	1.29
OROVILLE	0	1793	30	1.67	0.61	1.28	1.77	0.76	1.09	2.23	1.24	0.75	1.45	0.54	0.32
OTHELLO	0	4272	71	1.66	1.79	1.73	0.72	1.06	1.17	1.70	1.19	1.06	1.13	0.71	1.04
PASCO	0	16840	223	1.32	0.94	0.91	0.67	0.79	1.25	0.98	0.95	0.87	0.64	0.72	0.84
PATEROS	0	776	13	1.68	0.77	1.15	1.02	0.88	1.76	2.53	3.89	1.52	0.89	0.50	1.00
POMEROY	0	1264	46	3.64	2.37	1.74	1.41	2.57	2.10	1.56	1.54	3.31	1.46	1.78	1.85
PT. ANGELES	0	15796	152	0.96	0.92	1.13	0.65	0.98	0.82	0.66	0.64	0.72	0.69	0.81	0.50
PT ANGELES JOYCE	0	1134	32	2.82	2.92	2.65	2.03	2.87	1.89	1.29	1.86	1.53	0.93	1.69	0.59

WASHINGTON TROUBLE REPORT RATE - JANUARY 2009

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STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	14662	120	0.82	0.77	1.01	0.55	0.84	0.74	0.62	0.55	0.65	0.67	0.74	0.49
PT. LUDLOW	0	2603	24	0.92	0.53	0.57	0.79	0.79	1.05	0.64	0.74	0.81	1.25	0.94	1.01
PT. ORCHARD	0	18417	239	1.30	1.17	1.22	1.26	1.00	0.80	0.86	0.82	0.66	0.61	0.68	0.82
PORT ORCHARD COLBY	0	6880	95	1.38	1.07	1.08	0.82	0.77	0.83	0.99	0.83	0.70	0.57	0.70	0.93
PT. ORCHARD	0	11537	144	1.25	1.24	1.30	1.52	1.14	0.78	0.79	0.81	0.64	0.63	0.67	0.75
PT. TOWNSEND	0	10997	91	0.83	0.81	0.80	0.92	0.74	0.68	0.85	0.89	0.74	0.72	0.77	0.74
PUYALLAP	0	25208	321	1.27	0.70	0.90	0.72	0.85	0.96	0.98	0.76	0.62	1.03	0.76	0.80
RENTON	0	39942	547	1.37	0.99	1.18	1.05	1.04	1.09	0.70	0.75	0.66	0.60	1.04	0.63
RIDGEFIELD	0	3351	69	2.06	1.57	1.30	1.55	0.84	1.12	2.53	0.93	1.04	1.47	1.16	1.60
ROCHESTER	0	4874	107	2.20	1.46	0.77	0.99	0.88	1.30	1.69	0.81	0.96	0.93	0.84	1.34
ROY	0	2315	41	1.77	1.84	1.16	1.87	1.30	1.16	1.85	1.17	1.81	0.96	1.18	1.46
SEATTLE	0	281818	2423	0.86	0.54	0.67	0.52	0.59	0.62	0.55	0.51	0.53	0.50	0.53	0.47
SEATTLE ATWATER	0	20896	118	0.56	0.31	0.81	0.44	0.37	0.35	0.41	0.44	0.44	0.35	0.57	0.39
SEATTLE CAMPUS	0	10431	61	0.58	0.28	0.56	0.47	1.08	0.50	0.48	0.39	0.28	0.37	0.21	0.21
SEATTLE CHERRY	0	32364	453	1.40	0.86	1.02	0.86	0.71	1.08	0.84	0.77	0.72	0.86	0.83	0.72
SEATTLE DUWAMISH	0	13303	126	0.95	0.59	0.67	0.50	0.59	0.73	0.62	0.48	0.47	0.50	0.77	0.68
SEATTLE EAST	0	30096	278	0.92	0.75	0.82	0.70	0.92	0.66	0.55	0.57	1.15	0.55	0.52	0.49
SEATTLE ELLIOT	0	7976	19	0.24	0.35	0.23	0.22	0.27	0.38	0.34	0.17	0.25	0.11	0.24	0.16
SEATTLE EMERSON	0	29602	283	0.96	0.67	0.67	0.52	0.60	0.52	0.52	0.54	0.47	0.50	0.44	0.59
SEATTLE LAKEVIEW	0	25742	219	0.85	0.56	0.70	0.48	0.67	0.68	0.54	0.59	0.62	0.69	0.65	0.45
SEATTLE MAIN	0	40789	84	0.21	0.13	0.16	0.14	0.17	0.23	0.22	0.22	0.16	0.21	0.20	0.17
SEATTLE MERCER ISLAND (ADAMS)	0	9162	107	1.17	0.76	1.00	0.55	0.71	0.72	0.84	0.76	0.54	0.47	0.65	0.58
SEATTLE PARKWAY	0	18774	222	1.18	0.66	0.84	0.86	0.78	0.96	0.99	0.88	0.72	0.65	0.75	0.74
SEATTLE SUNSET	0	22002	163	0.74	0.56	0.64	0.45	0.41	0.53	0.60	0.36	0.41	0.42	0.51	0.40
SEATTLE WEST	0	20681	290	1.40	0.55	0.72	0.53	0.63	0.72	0.42	0.42	0.39	0.45	0.57	0.51
SEQUIM	0	13268	126	0.95	0.89	0.76	0.76	0.88	0.87	0.79	0.59	0.80	0.57	0.64	0.86
SHELTON	0	13985	201	1.44	1.20	1.10	0.79	0.86	1.14	0.89	0.78	0.68	0.82	1.08	0.94
SILVERDALE	0	13157	92	0.70	0.66	0.93	0.64	0.73	0.53	0.54	0.41	0.49	0.48	0.46	0.63
SPOKANE	0	125033	1656	1.32	0.81	1.03	0.82	0.86	1.07	1.02	0.98	0.81	0.87	0.92	0.86
SPOKANE CHESTNUT	0	2596	45	1.73	1.22	1.48	0.49	1.26	1.50	1.18	0.84	1.28	0.83	0.82	1.26
SPOKANE FAIRFAX	0	17711	268	1.51	1.00	1.52	0.76	0.79	1.24	0.94	1.01	0.97	0.82	0.81	0.87
SPOKANE HUDSON	0	13925	217	1.56	0.73	1.25	1.12	0.76	1.06	1.20	1.04	0.73	0.91	0.87	0.95
SPOKANE KEYSTONE	0	12294	136	1.11	0.74	1.04	0.87	0.76	0.70	0.65	1.09	0.68	0.73	0.77	0.87

WASHINGTON TROUBLE REPORT RATE - JANUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08	RATE FEB-08
STANDARD	0	7721	103	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	17684	318	1.80	0.81	1.10	0.67	0.58	0.61	0.70	0.80	0.86	1.00	2.23	0.73
SPOKANE RIVERSIDE	0	34302	380	1.11	0.68	0.76	0.78	0.91	1.14	1.18	0.96	0.80	0.79	0.57	0.78
SPOKANE WALNUT	0	18800	189	1.01	1.02	0.88	0.89	1.02	1.41	1.03	1.04	0.76	0.68	0.70	0.90
SPOKANE WHITWORTH	0	1748	31	1.77	1.71	2.79	1.71	3.41	2.10	2.99	1.46	1.47	1.25	1.56	1.75
SPRINGDALE	0	15385	204	1.33	0.95	0.81	0.66	0.98	0.83	0.75	0.68	0.68	0.73	0.77	0.72
SUMNER (BONNEYLAKE)	0	135363	1823	1.35	0.74	1.05	0.81	0.63	0.74	0.73	0.68	0.74	0.71	0.74	0.72
TACOMA	0	2989	21	0.70	0.46	0.42	0.58	0.63	0.53	0.46	0.51	1.04	0.53	0.67	0.49
TACOMA FORT LEWIS	0	18464	325	1.76	0.89	1.15	0.87	0.82	0.89	0.84	0.67	0.81	0.91	1.04	0.92
TACOMA GREENFIELD	0	18863	219	1.16	0.75	0.93	0.90	0.70	0.69	0.68	0.79	0.63	0.80	0.62	0.76
TACOMA JUNIPER	0	22318	367	1.64	0.81	1.00	1.05	0.70	1.07	1.01	0.78	1.25	0.88	0.82	1.22
TACOMA LENNOX	0	13120	185	1.41	0.96	1.56	0.72	0.51	0.60	0.65	0.67	0.74	0.58	0.76	0.66
TACOMA LOGAN	0	16040	169	1.05	0.50	0.90	0.53	0.44	0.55	0.59	0.48	0.39	0.89	0.55	0.38
TACOMA MARKET (FAWCETT)	0	12948	200	1.54	0.66	0.80	0.88	0.62	0.61	0.70	0.53	0.52	0.43	0.63	0.46
TACOMA SKYLINE	0	6220	80	1.29	0.80	1.28	0.80	0.60	0.71	0.64	1.00	0.73	0.68	0.87	0.59
TACOMA WAVERLY-2	0	24401	257	1.05	0.72	1.08	0.72	0.54	0.68	0.62	0.65	0.59	0.49	0.68	0.50
TACOMA WAVERLY-7	0	77017	979	1.27	0.92	0.88	0.93	0.77	0.92	0.86	1.04	0.80	0.87	0.86	0.76
VANCOUVER	0	38655	468	1.21	0.98	0.75	0.85	0.64	0.98	0.76	1.35	0.88	0.84	0.80	0.65
VANCOUVER ORCHARDS	0	22045	290	1.32	0.83	0.96	1.03	0.96	1.05	1.01	0.77	0.82	1.00	0.96	0.88
VANCOUVER OXFORD	0	16317	221	1.35	0.89	1.09	1.00	0.81	0.63	0.91	0.65	0.56	0.76	0.87	0.87
VANCOUVER SALMON CRK(NORTH)	0	561	6	1.07	2.13	1.23	1.06	0.52	1.23	1.89	1.70	2.70	0.83	0.66	0.96
WAITSBURG	0	15503	270	1.74	1.29	0.97	0.86	0.70	1.09	1.41	0.95	0.83	0.76	0.92	0.83
WALLA WALLA (INCL TOUCHET)	0	1220	28	2.30	1.70	1.46	1.46	1.12	2.63	1.51	3.82	1.35	1.50	1.58	1.27
WARDEN	0	2132	29	1.36	0.89	0.70	1.86	0.55	1.15	0.59	0.91	1.13	0.90	0.86	1.35
WINLOCK	0	42255	318	0.75	0.47	0.67	0.67	0.67	0.85	0.93	0.60	0.77	0.66	0.63	0.49
YAKIMA	0	28383	243	0.86	0.46	0.71	0.75	0.63	0.94	0.85	0.62	0.72	0.62	0.51	0.52
YAKIMA CHESTNUT	0	13862	75	0.54	0.50	0.58	0.50	0.75	0.65	1.09	0.55	0.88	0.73	0.88	0.42
YAKIMA WEST															
Exchanges in Neighboring States															
CLARKSTON	0	6642	88	1.32	0.89	1.05	1.07	1.01	1.43	1.28	0.87	0.80	0.96	1.10	1.04
TOTALS	0	1363674	16405	1.20	0.82	0.90	0.77	0.76	0.88	0.85	0.75	0.74	0.70	0.74	0.73

WASHINGTON TROUBLE REPORT RATE - JANUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08	RATE FEB-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
Chehalis Napavine and Castle Rock exceeded standards due to extreme flooding during the first part of January															
Crystal Mtn. exceeded standards due to a power problem. Please note: extreme weather conditions caused major snow and flooding during the month of January															

WASHINGTON TRUNK BLOCKING SUMMARY - JANUARY 2009

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	132	0	0.00%
LOCAL	362	0	0.00%
TOLL	374	8	2.14%

WASHINGTON TRUNK BLOCKING - JANUARY 2009

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072410	264			TOLL	TWO_WAY	2.49%	Blocked hour 18 week of 1/5/09 due to spikes in pc sa issued 1/12/09
AP072427	288			TOLL	TWO_WAY	3.04%	Blocked hour 17 week of 1/12/09 due to spikes in pc sa issued 2/2/09
AP072428	264			TOLL	TWO_WAY	1.00%	Blocked hour 18 week of 1/12/09 due to spikes in pc sa issued 2/2/09
AP074015	188			TOLL	TWO_WAY	6.41%	Blocked hour 17 week of 1/12/09 due to spikes in pc sa issued 2/4/09
AP081340	288			TOLL	TWO_WAY	3.85%	Blocked hour 14 week of 1/26/09 due to spikes in pc sa issued 2/6/09
AP081363	24			TOLL	ONE_WAY	4.28%	Blocked hour 17 week of 1/5/09 due to spikes in pc sa issued 2/9/09
AP081500	144			TOLL	TWO_WAY	0.92%	Blocked hour 17 week of 1/12/09 due to spikes in pc sa issued 2/9/09
AP081907	24			TOLL	ONE_WAY	4.81%	Blocked hour 18 week of 1/19/09 due to spikes in pc sa issued 2/9/09
pc= peg count							
sa= service advisory							

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Blanks in the report indicate no activity for the measure.