

Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington March 2017 - March 2018

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

April 10, 2018

CenturyLink QC Performance Results - Current 271 PID

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result CL	EC Standard Deviation	CTI -O Numerator	CTL-Q Denominator	CTI -O Result CT	1-O Standard Deviation	Modified 7 Score	Parity Score
March 2018	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1.789	1.789	100.00%		ore a Hamolator	ore q benominator	one of neoder of	E d otandad bondid	modified 2 ocoie	T unty Oboro
March 2018	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,012,587	1,012,607	100.00%							
March 2018	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3,642	3,642	100.00%							
March 2018	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,458	2,467	99.64%	6.03%	46,388	46,635	99.47%	7.26%	-1.099225	-1.668282
March 2018	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	3,642	3,642	99.99%							
March 2018	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	7,152,455	7,069,660	1.01							
March 2018	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	3019.30	24,249	0.12							
March 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	30,420	30,420	100.00%							
March 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	30,420	30,420	100.00%							
March 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	30.420	30.420	100.00%							
March 2018	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	43,140	43,140	100.00%							
March 2018	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	41.925	41.925	100.00%							
March 2018	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	27.660	27,660	100.00%							
March 2018	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	21,000	0	100.0070							
March 2018	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
March 2018	Maintenance and Repair	MR-54	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable		N/A	0	5	40.00%	48.99%	0	0	100.00%	0.00%	1.812363	0.101839
March 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity Diagnostic	N/A	2	4	40.00%	40.99%	0	0	100.00%	0.00%	1.012303	0.101659
		MR-5A				N/A N/A	2	4	63.64%							
March 2018	Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1			49.54%		-	100.00%	0.00%	1.978766	0.203004
March 2018	Maintenance and Repair		All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity		16	37	43.24%		5	5				
March 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	5	80.00%	40.00%	8	12	66.67%	47.14%	-0.531369	-1.323049
March 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
March 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	6	7	85.71%	34.99%	8	12	66.67%	47.14%	-0.849591	-1.516515
March 2018	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	1	2	50.00%	50.00%	405	515	78.64%	40.98%	0.295958	-0.82007
March 2018	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A	2	3	66.67%	47.14%	2,010	2,879	69.82%	45.91%	-0.412191	-1.250594
March 2018	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A	29:30	1	29:30	0:00	42578:39	1,736	24:32	25:38	0.799501	-0.513938
March 2018	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A	89:56	2	44:58	32:33	49443:49	2,104	23:30	26:09	1.21596	-0.260749
March 2018	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	20:28	1	20:28	0:00	17398:00	599	29:03	27:14	-0.314783	-1.191374
March 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	23:29	5	4:42	1:51	12:57	5	2:35	1:14	1.248085	-0.241218
March 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	70:07	4	17:32	20:02	35:17	1	35:17	0:00		
March 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	61:04	11	5:33	7:05	35:17	1	35:17	0:00		
March 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	183:28	37	4:58	2:51	5:53	3	1:58	1:15	1.418654	-0.13752
March 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	736:53	59	12:29	8:49	51138:51	2,212	23:07	26:13	-3.074089	-2.868913
March 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14:42	5	2:56	1:51	56:17	9	6:15	5:42	-1.041287	-1.633058
March 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	25:49	1	25:49	0:00	00.17	0	0.10	0.42	1.0412.07	1.000000
March 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	15:01	7	2:09	1:36	56:17	9	6:15	5:42	-1 42891	-1 868716
March 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	37:21	4	9:20	8:00	17560:31	622	28:14	27:10	-1.386195	-1.842747
		MR-6E MR-8	Trouble Rate			N/A	37:21	4		9.74%						
March 2018	Maintenance and Repair			Enhanced Extended Loops - DS1 Capable	Parity		10		0.96%		20	2,002	1.00%	9.94%	-0.110829	-1.067379
March 2018	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	1	68,056	0.00%	0.38%	0	52,222	0.00%			
March 2018	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	1	49	2.04%	14.14%	2,593	275,170	0.94%	9.66%	0.328469	-0.800305
March 2018	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	3	234	1.28%	11.25%	20	2,300	0.87%	9.28%	0.36295	-0.779342
March 2018	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	1,483	0.27%	5.19%	1	954	0.10%	3.24%	1.227847	-0.253522
March 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	11	12,208	0.09%	3.00%	1	954	0.10%	3.24%	-0.135287	-1.082249
March 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	44	3,893	1.13%	10.57%	17	2,055	0.83%	9.06%	1.226779	-0.254171
March 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	16	0.00%		20	2,294	0.87%	9.30%	-0.373827	-1.227271
March 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	63	20,187	0.31%	5.58%	3,210	417,556	0.77%	8.73%	-7.255604	-5.411094
March 2018	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	1,692	1,920	88.13%	32.35%	1.178951	-0.283248
March 2018	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	8	33,072	0.03%	0.16%						-2.924782
March 2018	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	4	13,015	0.03%	0.27%						-2.899537
March 2018	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	8	33,072	0.03%							
March 2018	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	4	13,015	0.03%							
March 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A	92	2	46.00							
March 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	365	5	73.00	40.25						
March 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delaved Past Due Date	Unbundled Loop Analog	Parity	N/A	5	1	5.00	0.00	37.293	197	189.30	245.28	-0.749492	-1.455659
March 2018	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	5	5	100.00%	0.00%	07,200	101	100.00	2-10.20	0.140482	
March 2018	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	1	1	100.00%	0.00%	85	197	43.15%	49.53%	3.719016	1.261001
March 2018	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%		1	50.00%	0.00 /6	03	197	-10.1070	40.0070	5.710010	1.201001
March 2018 March 2018	Ordering and Provisioning Ordering and Provisioning	OP-3A OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	1	2	100.00%							
March 2018 March 2018	Ordering and Provisioning Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	90.00% N/A	2	2	100.00%	0.00%			100.00%	0.00%		
March 2018 March 2018	Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	N/A 90.00%	62	62	100.00%	0.00%	2	2	100.00%	0.00%		
		OP-3D OP-3D	Interval Zone 1 Areas			90.00% N/A	62	62	97.67%	15.07%			0.00%	0.00%		
March 2018	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	N/A 90.00%			97.67% 89.47%	15.07%	0	1	0.00%	0.00%		
March 2018	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		17	19								
March 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	2	2	100.00%							
March 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	3	3	100.00%	0.00%		
March 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	9	9	100.00%							
March 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	4	4	100.00%	0.00%						
March 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	1	1	100.00%							
March 2018	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	5	2	2.50							
March 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	111	39	2.85							
March 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	144	30	4.80							
March 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	97	20	4.85							
March 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	5	1	5.00							
March 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	24	8	3.00							
March 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	2	1	2.00							
March 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	5	1	5.00							
March 2018	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	5.478	5.486	99.85%							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6809.25	19.455	0.35							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation) Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	16426.24	12,833	1.28							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation) Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	23235.49	12,633	1.20							
March 2018 March 2018		PO-1-IMA GUI PO-1-IMA GUI		REQUEST		N/A N/A	4022.92	4,906	0.82							
March 2018 March 2018	Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A N/A	4022.92	4,906	0.82							
	Pre-Ordering		Pre-Order Response Times (Appt. Scheduler) Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic Diagnostic	N/A N/A	4634.58 748.80	4,906	0.94							
March 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Assignment)													
March 2018				RESPONSE	Diagnostic	N/A	1346.10	1,282	1.05							

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviatior	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	t CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2094.90	1,872	1.12							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3171.35	3,731	0.85							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7282.70	3,833	1.90							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	10454.05	3,731	2.80							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	8421.34	7,726	1.09							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6271.10	5,701	1.10							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14692.44	7,726	1.90							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2538.69	1,099	2.31							
March 2018	Pre-Ordering	PO-1-IMA GUI		RESPONSE	Diagnostic	N/A	645.15	1,173	0.55							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	3183.84	1,099	2.90							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	4154.22	6,594	0.63							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	8595.20	13,430	0.64							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	12749.42	6,594	1.93							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	214.32	1,128	0.19							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	768.40	1,921	0.40							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1241.60	970	1.28							
March 2018	Pre-Ordering			TOTAL	Diagnostic	N/A	2224.32	1,921	1.16							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2384.85	3,669	0.65							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	53797.20	2,824	19.05							
March 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	56182.05	3,669	15.31							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8235.36	4,902	1.68							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8400.85	4,541	1.85							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	66387.79	6,823	9.73							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	23661.50	6,395	3.70							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	48345.00	3,516	13.75							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	4191.21	817	5.13							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	18115.20	5,032	3.60							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3353.90	3,049	1.10							
March 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5788.58	1,673	3.46							
March 2018	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,008	2,529	79.40%							
March 2018	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	26	49	53.06%							
March 2018	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	305	456	66.89%							
March 2018	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2,008	2,041	98.38%							
March 2018	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	26	28	92.86%							
March 2018	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	305	308	99.03%							
March 2018	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	17:51	1	17:51							
March 2018	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	457:36	313	1:28							
March 2018	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	26	26	100.00%							
March 2018	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	296	296	100.00%							
March 2018	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,845	1,845	100.00%							
March 2018	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	17	17	100.00%							
March 2018	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	226	226	100.00%							
March 2018	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	466	466	100.00%							
March 2018	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
March 2018	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	14	14	100.00%							
March 2018	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	3	8	37.50%	48.41%	5	44	11.36	% 31.74%	-2.142645	5 -2.302636
February 2018	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,458	1,461	99.79%							
February 2018	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,077,152	1,077,630	99.96%							
February 2018	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3,812	3,812	100.00%							
February 2018	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,592	2,596	99.85%	3.92%	50,051	50,426	99.26	% 8.59%	-3.409788	B -3.073004
February 2018	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	3,812	3,812	100.00%							
February 2018	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	3,051,911	3,014,074	1.01							
February 2018	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	2677.89	23,106	0.12							
February 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	27,360	27,360	100.00%							
February 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	27,360	27,360	100.00%							
February 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	27,360	27,360	100.00%							
February 2018	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	38,880	38,880	100.00%							
February 2018	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	37,860	37,860	100.00%							
February 2018	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	24,720	24,720	100.00%							
February 2018	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								
February 2018	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
February 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	5	60.00%	48.99%	9	ç	100.00	% 0.00%	1.227113	3 -0.253968
February 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	3	66.67%							
February 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	5	12	41.67%							
February 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	18	30	60.00%	48.99%	9	ç	100.00			
February 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	5	80.00%	40.00%	11	12				
February 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	10	11				
February 2018	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	2	2	100.00%	0.00%	427	621				
February 2018	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A	1	1	100.00%	0.00%	2,030	3,502				
February 2018	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	4:01	1	4:01	0:00	34358:03	718				
February 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	16:21	5	3:16	0:58	10:15	4	1 2:3	34 0:40	0.834499	9 -0.492661
February 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	11:01	3	3:40	1:23						
February 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	106:38	12	8:53	12:20						
February 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	175:18	30	5:51	7:43	10:15	4	1 2:3			7 -0.039144
February 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	810:57	58	13:59	8:17	95869:46	2,713	3 35:2	20 71:46		
	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	11:28	5	2:18	2:05	31:56	11	1 2:5	54 1:04	-1.06711	1 -1.648757
February 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	2:56	1	2:56	0:00	28:34	10	2:5			B -1.25908
		MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	51:47	4	12:57	9:02	34630:45	742	2 46:4	40 67:58	-0.98971	1 -1.601701
February 2018 February 2018 February 2018	Maintenance and Repair							1	0.00%	0.00%	0	2	2 0.00			
February 2018	Maintenance and Repair Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0	1	0.00%	0.0078	0	-	0.00	76 0.00%		
February 2018 February 2018		MR-7B MR-7D	Repair Repeat Report Rate-Disp out MSA Repair Repeat Report Rate-Zone 1	SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable	Parity Parity	N/A N/A	0	5	20.00%	40.00%	0	10				7 -0.738136
February 2018 February 2018 February 2018	Maintenance and Repair						0 1 0	5			0	-				-0.738136

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator				CTL-Q Numerator			CTL-Q Standard Deviatior		
February 2018	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A N/A	8	30	20.01 /0	44.22% 25.34%	0	10	0.00%	0.00%	1.43176	-0.129552
ebruary 2018	Maintenance and Repair	MR-7D MR-7E	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A N/A	4	58	0.0070	25.34%	338	2,980	11.34%	31.71% 47.14%	-1.057457	-1.642888
February 2018	Maintenance and Repair	MR-7E MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity		1	5			4	12	33.33%		-0.531369	-1.323049
February 2018 February 2018	Maintenance and Repair Maintenance and Repair	MR-7E MR-7E	Repair Repeat Report Rate-Zone 2 Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A N/A	0	1	0.00%	0.00%	4	12	33.33% 9.30%	47.14%	-0.679366 -0.638864	-1.413025 -1.388402
February 2018 February 2018	Maintenance and Repair	MR-7E MR-8	Trouble Rate	Unbundled Loop Analog Enhanced Extended Loops - DS1 Capable	Parity Parity	N/A N/A	10	4		9.69%	72	2,012	9.30%	10.16%	-0.538864 -0.24817	-1.388402
February 2018	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0			3.0378	0	53.794	0.00%	10.1078	-0.24017	-1.1300/7
February 2018	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	48			3.072	278.613	1.10%	10.44%	-0.731477	-1.444706
February 2018	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	1	232		6.55%	22	2.310	0.95%	9.71%	-0.779402	-1.473843
February 2018	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	1,523	0.20%	4.43%	0	961	0.00%			
February 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	12	12,381	0.10%	3.11%	0	961	0.00%			
February 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	31		0.79%	8.88%	20	2,065	0.97%	9.79%	-0.652307	-1.396574
February 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	16	0.00%		22	2,304	0.95%	9.72%	-0.391391	-1.237949
February 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	62	20,404	0.30%	5.50%	3,820	422,064	0.91%	9.47%	-8.856594	-6.384427
February 2018	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	1	32,448		0.04%						-2.993831
February 2018	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	1	12,967		0.09%						-2.96935
February 2018	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	14									
February 2018	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	1	12,967								
February 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A	56		56.00							
February 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	280	4	70.00	0.00						
February 2018	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	4	100.00%	0.00%						
February 2018	Ordering and Provisioning	OP-3A OP-3D	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%	1	1	100.00%							
February 2018	Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	4	4	100.00%	0.000/			400.000/	0.000/		
February 2018 February 2018	Ordering and Provisioning Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas Interval Zone 1 Areas	LIS Trunk Unbundled Loop - 2 Wire Non-Loaded	Parity Benchmark	N/A 90.00%	67	69		0.00%	1	1	100.00%	0.00%		
February 2018 February 2018	Ordering and Provisioning Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	90.00% N/A	67			49.64%		3	100.00%	0.00%	1.22064	-0.257903
February 2018 February 2018	Ordering and Provisioning Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas Interval Zone 1 Areas	Unbundled Loop - DS1 Capable Unbundled Loop Analog	Benchmark	N/A 90.00%	11 26			49.04%	3	3	100.00%	0.00%	1.22064	-0.257903
February 2018 February 2018	Ordering and Provisioning Ordering and Provisioning	OP-3D OP-3E	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	20	33								
February 2018 February 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	90.00% N/A	1	3	0.00%	0.00%	1	1	100.00%	0.00%	0	.4
February 2018	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	3	1	3.00	0.00%		1	-00.00%	0.00%	0	-1
February 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	10	2	5.00					[
February 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	154									
February 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	380	17	22.35							
February 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	206	35								
February 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	10	1	10.00							
February 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	8	8	100.00%	0.00%	2	2	100.00%	0.00%		
February 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	1	1	100.00%	0.00%	5	5	100.00%	0.00%		
February 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	69	74	93.24%	25.10%						
February 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	22	26	84.62%	36.08%	5	5	100.00%	0.00%	0.062378	-0.962077
February 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	36			16.22%	1,053	1,131	93.10%	25.34%	-0.99066	-1.602279
February 2018	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	3,662									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6613.00									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	16679.00									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	23292.00									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3970.62	4,902								
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	4561.18									
February 2018 February 2018	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic Diagnostic	N/A N/A	729.30	1,870								
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2083.98									
February 2018	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3131.52									
February 2018	Pre-Ordering		Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7273.20	3,828								
February 2018	Pre-Ordering		Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	10404.72									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	7800.23	7,723								
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6515.04									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14315.27	7,723	1.85							
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2402.40									
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	631.26	1,169	0.54							
February 2018	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	3033.66	1,092								
February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	4020.51	6,591	0.61							
February 2018	Pre-Ordering															
		PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	8191.69		0.61							
February 2018	Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	12212.20	6,591	0.61 1.85							
February 2018	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation)	TOTAL ACCEPT	Diagnostic Diagnostic	N/A N/A	12212.20 225.00	6,591 1,125	0.61 1.85 0.20							
February 2018 February 2018	Pre-Ordering Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	TOTAL ACCEPT REQUEST	Diagnostic Diagnostic Diagnostic	N/A N/A N/A	12212.20 225.00 800.52	6,591 1,125 1,906	0.61 1.85 0.20 0.42							
February 2018 February 2018 February 2018	Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	TOTAL ACCEPT REQUEST RESPONSE	Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44	6,591 1,125 1,906 972	0.61 1.85 0.20 0.42 1.27							
February 2018 February 2018 February 2018 February 2018	Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	TOTAL ACCEPT REQUEST RESPONSE TOTAL	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96	6,591 1,125 1,906 972 1,906	0.61 1.85 0.20 0.42 1.27 1.19							
February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (DQ cual Tools)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68	6,591 1,125 1,906 972 1,906 3,662	0.61 1.85 0.20 0.42 1.27 1.19 0.64							
February 2018 February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times(Loop Qual Tods)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19	6,591 1,125 1,906 972 1,906 3,662 2,817	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07							
February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Sarvice Availability) Pre-Order Response Times (IN Reservation) Pre-Order Response Times (IN Reservation) Pre-Order Response Times (IN Reservation) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19 56063.87	6,591 1,125 1,906 972 1,906 3,662 2,817 3,662	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31							
February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Log Qual Tools) Pre-Order Response Times(Log Qual Tools) Pre-Order Response Times(Log Qual Tools) Pre-Order Response Times(Addess Vailation XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19 56063.87 8281.00	6,591 1,125 1,906 972 1,906 3,662 2,817 3,662 4,900	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69							
February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-XML	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times(Loop Qual Tods)	TOTAL ACCEPT REQUEST RESPONSE TOTAL RESPONSE TOTAL XML Request/Response XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19 56063.87 8281.00 8211.97	6,591 1,125 1,906 3,662 2,817 3,662 4,900 4,537	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81							
February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Log Qual Tools) Pre-Order Response Times(Log Qual Tools) Pre-Order Response Times(Log Qual Tools) Pre-Order Response Times(Addess Vailation XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19 56063.87 8281.00	6,591 1,125 1,906 972 1,906 3,662 2,817 3,862 4,900 4,537 6,816	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74							
February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018 February 2018	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-XML PO-1-XML	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Xual Tools) Pre-Order Response Times(Loop Xual Tools) Pre-Order Response Times (Appl: Schedular XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response XML Request/Response XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19 56063.87 8281.00 8211.97 66387.84	6,591 1,125 1,906 972 1,906 3,662 2,817 3,862 4,900 4,537 6,816	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74							
February 2018 February 2018	Pie-Ordening Pie-Ordening	PO-1-IMA GUI PO-1-XML PO-1-XML PO-1-XML PO-1-XML	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Address Validation XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response XML Request/Response XML Request/Response XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.86 53720.19 56063.87 8281.00 8211.97 66387.84 24874.20	6,591 1,125 1,906 972 1,906 3,662 2,817 3,662 4,900 4,537 6,816 6,378 3,501	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74 3.90 13.71							
February 2018 February 2018	Pre-Ordering Pre-Ordering	РО-1-IMA GUI РО-1-XML РО-1-XML РО-1-XML	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (Loop Qual Tools) Pre-Order Response Times (Loop Qual Tools) Pre-Order Response Times (Loop Qual Tools) Pre-Order Response Times (Address Vaildation XML) Pre-Order Response Times (Address Vaildation XML) Pre-Order Response Times (Address Vaildation XML) Pre-Order Response Times (Get CSR XML) Pre-Order Response Times (Get CSR XML) Pre-Order Response Times (Loop Qual Tools XML) Pre-Order Response Times (Get CSR XML) Pre-Order Response Times	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A	12212.20 225.00 800.52 1234.44 2259.96 2343.68 53720.19 56063.87 8281.00 8211.97 66387.84 24874.20 47998.71	6,591 1,125 1,906 972 1,906 3,662 2,817 3,662 4,900 4,537 6,816 6,378 3,501	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74 3.90 13.71 5.12							
February 2018 February 2018	Pre-Ordering Pre-Ordering	РО-1-ИМА GUI РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ	Pre-Order Response Times (Sanuca Availability) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Cast Tods) Pre-Order Response Times (Loop Qual Tods)	TOTAL ACCEPT REGUEST RESPONSE TOTAL RESPONSE TOTAL XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A	12212.20 225.00 800.52 1224.44 2255.96 53720.19 56063.87 8281.00 8211.97 66387.84 24874.20 47988.71 4177.92	6,591 1,125 1,906 972 2,817 3,662 4,900 4,537 6,816 6,378 3,501 818 6,5178	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74 3.90 13.71 5.12 3.50							
February 2018 February 2018	Pre-Ordening Pre-Ordening	РО-1-ИМА GUI РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ РО-1-ХИЦ	Pre-Order Response Times (Service Availability) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods XML) Pre-Order Response Times (Loop Qual Tods XML) Pre-Order Response Times (Med Point Inquiry XML) Pre-Order Response Times (Med Point Inquiry XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL RESPONSE TOTAL XML RequestResponse XML RequestResponse XML RequestResponse XML RequestResponse XML RequestResponse XML RequestResponse XML RequestResponse	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A	12212.20 800.52 1234.44 2259.96 2343.68 53720.19 56063.87 8281.00 8211.97 66387.84 24874.20 47998.71 4177,82 17633.00	6,591 1,125 1,906 972 2,817 3,662 4,900 4,537 6,816 6,378 3,501 818 6,5178	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74 3.90 13.71 5.12 3.50 1.10							
February 2018 February 2018	Pre-Ordering Pre-Ordering	РО-1-ИМА GUI РО-1-ХМЦ РО-1-ХМЦ РО-1-ХМЦ РО-1-ХМЦ РО-1-ХМЦ РО-1-ХМЦ	Pre-Order Response Times (Service Availability) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times (Addiess Validation XML) Pre-Order Response Times (Addiess Validation XML) Pre-Order Response Times (Cad CSR XML) Pre-Order Response Times (Get CSR XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	N/A N/A	12212.20 820.52 1234.44 2256.94 2358.94 5502.37 66337.24 24874.20 24874.20 24874.20 33345.10 33345.10	6,691 1,125 1,906 3,902 2,817 3,662 2,817 3,662 4,507 4,507 4,507 4,507 8,616 6,517 8,507 8,501 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,1000 8,10000000000	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74 3.90 13.71 5.12 3.50 1.10 3.46							
February 2018 February 2018	Pie-Ordening Pie-Ordening	РО-1-ИМА GUI РО-1-ХИЦ	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation) Pre-Order Response Times(Loop Qual Tods) Pre-Order Response Times (Advess Vaildabil) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Cual Tods) XML) Pre-Order Response Times (Loop Cual Tods) XML)	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL KML Request/Response XML Request/Response	Diagnostic Diagnostic	N/A N/A	12212.20 800.52 1234.44 2259.96 53720.19 5603.87 8281.00 8211.97 66337.84 24874.20 47988.71 4177.92 17633.00 3345.10 5750.52	6,591 1,125 1,906 3,662 2,817 3,862 4,900 4,537 6,818 6,818 6,818 6,379 3,509 3,509 3,509 3,503 8,105 5,033 3,041 1,662 2,367	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.81 9.74 3.90 13.71 5.12 3.50 1.3.70 1.3.70 1.3.46 80.33%							
February 2018 February 2018	Pie-Ordening Pie-Ordening Pie-Ordening Pie-Ordening	РО-1-ИМА GUI РО-1-ХИЦ РО-2A РО-2A	Pre-Order Response Times (Service Availability) Pre-Order Response Times (N Reservation) Pre-Order Response Times (Loop Qual Tods) Pre-Order Response Times (Loop Qual Tods XML) All Electronic LSRs All Electronic LSRs	TOTAL ACCEPT REGUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response XML Request/Response	Diagnostic Diagnostic	NA NA NA NA NA NA NA NA NA NA NA NA NA N	12212.20 800.52 1234.44 2259.96 2334.68 53720.19 56063.87 8281.00 8211.97 66387.84 2487.420 47798.71 477792 17633.00 3345.10 5756.52 1,925 30 30 30	6,591 1,125 1,906 3,962 2,817 3,862 4,900 4,537 6,816 6,376 3,501 8,16 5,033 3,041 1,862 2,297 8,83 3,044 1,862 2,297 8,83 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,861 3,862 3,8	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.89 1.89 1.87 1.371 5.12 3.50 1.10 3.46 80.31% 5.1.72% 5.1.72%							
February 2018 February 2018	Pie-Ordening Pie-Ordening Pie-Ordening Pie-Ordening	РО-1-ИА GUI РО-1-КМ РО-1-ХМL РО-2A	Pre-Order Response Times (Service Availability) Pre-Order Response Times (N Reservation) Pre-Order Response Times (N Reservation) Pre-Order Response Times (IN Reservation) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Cat CSR XML) Pre-Order Response Times (Cat CSR XML) Pre-Order Response Times (Get CSR XML) All Electronic LSRs	TOTAL ACCEPT REQUEST RESPONSE TOTAL REQUEST RESPONSE TOTAL XML Request/Response XML ReqUEst/R	Diagnostic Diagnostic	NA NA NA NA NA NA NA NA NA NA NA NA NA N	12212.20 800.52 1234.44 2259.66 2343.66 2343.66 25372.01 950053.87 66387.84 24874.20 24874.20 24874.20 3345.10 3345.10 3345.10 3345.10 3305750.52 30	6,591 1,125 1,906 3,662 2,817 3,862 4,900 4,537 6,816 6,816 6,378 3,807 8,18 6,816 5,038 3,041 1,662 2,397 8,805 8,105 8	0.61 1.85 0.20 0.42 1.27 1.19 0.64 19.07 15.31 1.69 1.89 1.89 1.87 1.371 5.12 3.50 1.10 3.46 80.31% 5.1.72% 5.1.72%							

Month	PID Category	PID	PID Title	Product Category						CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Scor
ebruary 2018	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	301	302	99.67%							
ebruary 2018	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	30:04	2	15:02							
abruary 2018	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	473:31	270	1:45							
abruary 2018	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	28	28	100.00%							
abruary 2018	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	313	313	100.00%							
ebruary 2018	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,733	1,733	100.00%							
ebruary 2018	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	20		100.00%							<u> </u>
ebruary 2018	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	130	132	98.48%							
ebruary 2018	Pre-Ordering Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	386	386	100.00%							
February 2018	Pre-Ordering Pre-Ordering	PO-5D		LIS Trunk	Benchmark	85.00%	14		100.00%							
			FOCs provided for ASRs requesting LIS Trunks.													
February 2018	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	18		43.90%	49.63%	0	38	0.00%	6 0.00%		
January 2018	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,643	1,645	99.88%							
January 2018	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,067,267	1,067,267	100.00%							
January 2018	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	4,913	4,913	100.00%							
lanuary 2018	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,438	2,443	99.80%	4.52%	46,886	47,265	99.20%	6 8.92%	-3.227256	-2.962
anuary 2018	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	4,913	4,913	100.00%							
anuary 2018	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	3,365,176	3,322,461	1.01							
anuary 2018	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	3799.34	26,393	0.14							
anuary 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	30,600	30,600	100.00%							
anuary 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	30,600	30.600	100.00%							
anuary 2018	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	30,600	30,600	100.00%							
anuary 2018	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	43.200	43.200	100.00%							
anuary 2018	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	42,180	42,180	100.00%							
anuary 2018	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	27,960	27,960	100.00%					/		
anuary 2018	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								
lanuary 2018	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
anuary 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5	10	50.00%	50.00%	10	18	55.56%	6 49.69%	-0.109585	-1.066
January 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	7	12								
anuary 2018	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	34	50	68.00%	46.65%	10	18	55.56%	6 49.69%	-0.911108	
anuary 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	7	10	70.00%	45.83%	8	13	61.54%	48.65%	-0.413495	
anuary 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	0	1	0.00%							
anuary 2018	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	3	4	75.00%	43.30%	9	14	64.29%	47.92%	-0.394405	-1.23
anuary 2018	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	2	5	40.00%	48.99%	484	837			0.365926	
anuary 2018 anuary 2018	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A	20:29	5	40.00%	48.99%	58004:29	929				-1.25
								1								
anuary 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	49:36	10	4:58	3:50	72:26	16	4:32	2 3:54	0.25076	-0.84
anuary 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	41:09	12		1:40						
anuary 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	214:17	50	4:17	3:44	72:54	16				
anuary 2018	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	940:47	65	14:28	11:16	224266:31	4,474	50:08	8 78:06	-3.654106	-3.22
anuary 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	35:29	10	3:33	1:23	57:01	11	5:11	1 2:57	-1.265274	-1.76
anuary 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	12:20	1	12:20	0:00						
anuary 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	17:24	4	4:21	3:49	57:01	11	5:11	1 2:57	-0.48259	-1.293
lanuary 2018	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	32:57	5	6:35	7:20	64040:04	1,110	57:42	2 92:54	-1.227371	-1.746
January 2018	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A	02.07	1	0.00%	0.00%	122	962			-0.380903	
anuary 2018	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	10	10.00%	30.00%	122	20			-0.361551	
		MR-7D MR-7D					1				3	20	15.00%	35.71%	-0.361551	-1.218
anuary 2018	Maintenance and Repair		Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	12		0.00%						
anuary 2018	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	3	50	6.00%	23.75%	3	20			-0.952661	
anuary 2018	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	8	65	12.31%	32.85%	685	4,869			-0.405613	-1.24
anuary 2018	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	10		40.00%	4	14	28.57%	45.18%	-0.458258	-1.27
anuary 2018	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%						
anuary 2018	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	2	4	50.00%	50.00%	4	14	28.57%	6 45.18%	0.235623	-0.856
anuary 2018	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	1	5	20.00%	40.00%	145	1,186	12.23%	6 32.76%	0.048677	-0.970
anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	20	1,077	1.86%	13.50%	31	2,019	1.54%	6 12.30%	0.693161	-0.578
anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	68.152	0.00%		0	54.562	0.00%			
anuary 2018 anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	1	50	2.00%	14.00%	5.001	282.596			-0.228869	-1.13
anuary 2018 anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	1	231	0.00%	14.00%	34					
	Maintenance and Repair Maintenance and Repair	MR-8 MR-8	Trouble Rate			N/A N/A	0	231	0.00%	2.53%	34	2,318			-1.768354	-2.07
anuary 2018		MR-8 MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity		1				0					
anuary 2018	Maintenance and Repair		Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	12		0.10%	3.09%	0	969				
anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	54		1.36%	11.59%	32	2,072			-0.549076	
anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0		0.00%		34	2,312			-0.486996	
anuary 2018	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	70	20,567	0.34%	5.82%	6,055	427,092	1.42%	6 11.82%	-12.765686	
anuary 2018	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	1	1	100.00%	0.00%	806	962	83.78%	6 36.86%	-0.439713	-1.267
anuary 2018	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	6	33,168	0.02%	0.13%						-2.94
lanuary 2018	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	3		0.02%	0.19%						-2.934
lanuary 2018	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	7	33.216	0.02%							
anuary 2018	Network Performance	NI-1D	Trunk Blockage to CTL-Q Failuen Old w/o TGSR excl	LIS Trunk	Diagnostic	N/A	2	13.063	0.02%							
anuary 2018 anuary 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A	3	2	0.02%							
		OP-15A OP-15A				N/A N/A	36		0.50							
anuary 2018	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic			1						/		
anuary 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	200	4	50.00	0.00						
anuary 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A	48		16.00	0.00	73	1	73.00	0.00		
anuary 2018	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	0	2	0.00	0.00	49,443	257	192.39	9 247.83	-1.093599	-1.664
anuary 2018	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	4	100.00%	0.00%						
anuary 2018	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	3	3	100.00%	0.00%	1	1	100.00%	6 0.00%		
anuary 2018	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	2	2	100.00%	0.00%	123	257	47.86%	6 49.95%	3.719016	6 1.26
anuary 2018	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A	1	1	100.00%	0.00%	731	793			-0.291047	
anuary 2018	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%		4	100.00%	0.0076	, 31	155	52.107	20.0070	0.201047	
nuary 2018		OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	4									
	Ordering and Provisioning															
anuary 2018	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	13	13	100.00%	0.00%	3	3	100.00%	6 0.00%		
anuary 2018	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	83		100.00%							
anuary 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	19	23	82.61%							
anuary 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	4	4	100.00%	6 0.00%		
anuary 2018	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	2	2	100.00%							
			Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%			100.00%							

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator			CTL-Q Numerator CTL					
January 2018	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A	2	1	2.00	0.00	2,353	631	3.73	6.50	-0.265964	-1.16169
January 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	10									
lanuary 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	165									
lanuary 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	56									
lanuary 2018	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	110									
lanuary 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	19	4								
January 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	6	2								
January 2018	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	5	1	5.00							
January 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	2	2		0.00%	7	7	100.00%	0.00%		
January 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A	1	1	100.00%	0.00%	1,407	1,530	91.96%	27.19%	-0.295572	-1.1796
January 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	69	71	97.18%	16.55%	4	4	100.00%	0.00%	-1.256295	-1.7637
January 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	20	21	95.24%	21.30%	4	4	100.00%	0.00%	-0.994458	-1.6045
January 2018	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	89	90	98.89%	10.48%	1,197	1,274	93.96%	23.83%	-1.8979	-2.1538
January 2018	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	5,682	5,688	99.89%							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6825.00	19,500	0.35							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	16396.80	12,810	1.28							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	23221.80	19,500	1.19							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	4073.64	4,908	0.83							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	4700.09	4,908	0.96							
January 2018	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	694.20	1,780	0.39							
January 2018	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1281.86	1,198	1.07							
January 2018	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	1976.06	1.780	1.11							
January 2018	Pre-Ordering		Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3200.06		0.86							
January 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	6863.40									
January 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	10063.46	3,721								
January 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Check) Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	7764.88	7.688								
January 2018 January 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Get CSR) Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A N/A	6576.60	5,820	1.01							
January 2018 January 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Get CSR) Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A N/A	14341.48									
	Pre-Ordering Pre-Ordering	PO-1-IMA GUI		REQUEST		N/A N/A	2371.77	7,688								
January 2018 January 2018	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry) Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic Diagnostic	N/A N/A	23/1.//	1,083	2.19							
		PO-1-IMA GUI PO-1-IMA GUI		TOTAL		N/A N/A	615.86 2987.63	.,	0.00							
January 2018	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)		Diagnostic											
January 2018	Pre-Ordering		Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3952.80									
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	8055.60									
January 2018	Pre-Ordering			TOTAL	Diagnostic	N/A	12008.40		1.82							
January 2018	Pre-Ordering		Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	262.20	1,140								
January 2018	Pre-Ordering		Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	817.00									
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1227.50	982								
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2306.70	1,900	1.21							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2303.28	3,656	0.63							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	53435.25	2,805	19.05							
January 2018	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	55738.53	3,656	15.25							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8545.56	4,828	1.77							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8260.98	4,539	1.82							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	67087.44	6,902	9.72							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	25444.00	6,361	4.00							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	48308.19	3,493	13.83							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	4110.60	806	5.10							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	17119.00	5.035	3.40							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3636.00		1.20							
January 2018	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5522.16									
January 2018	Pre-Ordering	PO-2A	All Electronic LSRs	INP	Diagnostic	N/A	2,329									
January 2018	Pre-Ordering Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2,323	2,000								
January 2018	Pre-Ordering	PO-2A PO-2A	All Electronic LSRs	55 5	Diagnostic	N/A	345									
		PO-2A PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate		N/A	2.329									
January 2018	Pre-Ordering				Diagnostic	N/A N/A		2,342								
January 2018	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		21		100.00%							
January 2018	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	345									
January 2018	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	1090:15									
January 2018	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	21									
January 2018	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	339	339	100.00%							
January 2018	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	2,094	-100.								
January 2018	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	23									
January 2018	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	171									
January 2018	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	486	486								
January 2018	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
January 2018	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	9	9	100.00%							
January 2018	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	3	13		42.13%	5	66	7.58%	26.46%	-1.930583	-2.1737
December 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,637	1,639								
December 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,058,416	1,058,525	99.99%							
December 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	7,721	7,721	100.00%							
December 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,025	2,032	99.66%	5.86%	45,516	45,847	99.28%	8.47%	-1.966762	-2.1957
December 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	7,721	7,721	100.00%							
December 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	2,688,404	2,661,445	1.01							
December 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	2972.75	20,891	0.14							
December 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	29,880	29,880	100.00%							
December 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	29,880									
December 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	29,880	29,880	100.00%							
December 2017	Electronic Gateway Availability	GA-3	Gateway Availability - LSR Gateway Availability - Repair	FBTA	Diagnostic	N/A	42 840	29,000								
December 2017 December 2017	Electronic Gateway Availability	GA-3 GA-3	Gateway Availability - Repair Gateway Availability - Repair	RepairGUI	Diagnostic	N/A N/A	42,840	42,840								
		GA-3 GA-4		FASE		N/A N/A	41,565 26,580									
			System Availability - ASR	ENOE	Diagnostic	n/A	26,580	26,580	100.00%							
December 2017	Electronic Gateway Availability		0	EVACE	Discourse	b1/A										
	Electronic Gateway Availability Electronic Gateway Availability Electronic Gateway Availability	GA-4	System Availability - ASR Timely Outage Resolution after Software Releases	EXACT ALL	Diagnostic Diagnostic	N/A N/A	0	0								

Month December 2017	PID Category	PID MR-54	PID Title All Troubles Cleared w/i 4 Hours-Zone 1	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result CI	EC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviatior	Modified Z Score	Parity Score
	Maintenance and Repair	MR-5A MR-5A		UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A N/A	1	1	100.00%							
December 2017	Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A N/A	3	8		50.00%		10	90.00%	30.00%	1 787903	
December 2017	Maintenance and Repair	MR-5A MR-5B	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity		10	20			9					0.086968
December 2017	Maintenance and Repair	MR-5B MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A N/A	2	2	100.00%	0.00%	14	20	70.00%	45.83%	-0.882735	-1.536665
December 2017	Maintenance and Repair	WII COD	All Troubles Cleared w/i 4 Hours-Zone 2		Parity		0	1			14	1				-1.158567
December 2017	Maintenance and Repair	MR-5B MR-5X	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A N/A	6	8		43.30% 40.00%	14	20	70.00%	45.83% 49.97%	-0.26082 0.953018	-1.15856
December 2017 December 2017	Maintenance and Repair		Out of Service cleared w/i 24 hours	Business SUB-LOOP UNBUNDLING	Parity	N/A N/A	1	5	20.00%	40.00%	308	4,224		49.97%	-1.970837	-0.420606
	Maintenance and Repair	MR-5X MR-6B	Out of Service cleared w/i 24 hours		Parity	N/A N/A	3	3					43.56%		-1.970837	
December 2017	Maintenance and Repair		Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity		63:39	3	21:13	2:01	47422:10	854	55:32	58:20		-1.618251
December 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	111:49	20	0.00	3:43	19:39	5	3:56	3:24	0.930717	-0.434164
December 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3:41	1	3:41	0:00	3:14	1	3:14	0:00		
December 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	73:58	8		13:14	3:14	1	3:14	0:00		
December 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	108:15	20	5:25	6:01	20:57	6	3:30	3:13	0.490189	-0.701986
December 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	569:00	45	12:39	8:34	161428:14	3,304	48:52	86:46	-2.780763	-2.690584
December 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5:24	2	2:42	0:45	106:51	17	6:17	10:21	-0.463045	-1.28151
December 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	17:49	1	17:49	0:00	150:27	1	150:27	0:00		
December 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	22:54	8	2:52	1:10	106:51	17	6:17	10:21	-0.770754	-1.46858
December 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	14:01	1	14:01	0:00	48084:29	885	54:20	57:52	-0.696238	-1.42328
December 2017	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0	3	0.00%	0.00%	1	3	33.33%	47.14%	-0.866025	-1.52650
December 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	19	21.05%	40.77%	4	10	40.00%	48,99%	-0.989968	-1.60185
December 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.00%	0.00%	0	1	0.00%	0.00%		
December 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0			0.00%	0	1	0.00%	0.00%		
		MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	0	20			0	10	40.00%	48.99%	-1.054093	-1.64084
December 2017	Maintenance and Repair	MR-7D MR-7D	Repair Repeat Report Rate-Zone 1				4			40.00%	4				-1.054093	-1.64084
December 2017	Maintenance and Repair		Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	4	45		28.46%	531	3,605	14.73%	35.44%		
December 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2	0.00%	0.00%	4	20	20.00%	40.00%	-0.6742	-1.40988
December 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	1	0.00%	0.00%		
December 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	8	12.50%	33.07%	4	20	20.00%	40.00%	-0.448211	-1.27249
December 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	143	941	15.20%	35.90%	-0.423093	-1.25722
December 2017	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	22	1,080	2.04%	14.13%	29	2,074	1.40%	11.74%	1.449756	-0.11861
December 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	1	68,584	0.00%	0.38%	1	54,490	0.00%	0.43%	-0.153406	-1.09326
December 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	49	0.00%		3,805	286,384	1.33%	11.45%	-0.81221	-1.49378
December 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	3	226		11.44%	30	2.379	1.26%	11.16%	-0.140372	-1.0853
December 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1.617		2.49%	1	979	0.10%	3.19%	-0.311555	
December 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	12.762		2.50%	1	979	0.10%	3.19%	-0.372478	-1.2264
December 2017 December 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A N/A	28	4,006		8.33%	30	2,120	1.42%	11.81%	-2.257546	
										8.33%						
December 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	16			30	2,366	1.27%	11.19%	-0.451773	-1.27465
December 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	46	20,964		4.68%	4,546	431,829	1.05%	10.21%	-11.544838	-8.01876
December 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	1	33,096		0.02%						-2.99297
December 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	0	13,063	0.00%	0.02%						-2.99371
December 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	13	33,432	0.04%							
December 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	0	13,063	0.00%							
December 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A	46	3	15.33							
December 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	112	4	28.00	0.00						
December 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	4		0.00%						
December 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	1		100.00%	0.0070						
December 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	5		100.00%	0.00%	2	2	100.00%	0.00%		
							1	1		0.00%	3	3	100.00%	0.00%		
December 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	0	2								
December 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	48	50								
December 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	21	24		33.07%						
December 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	144	147								
December 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	6	8	75.00%							
December 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	1	1	100.00%	0.00%		
December 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	8	8	100.00%							
December 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	7	2	3.50							
December 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	8	1	8.00	0.00						
December 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	44	2								
December 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	142	42								
December 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	40	42								
December 2017 December 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DST Capable Unbundled Loop Analog	Benchmark	6.00	40	49								
		OP-4D OP-4E						49								
December 2017	Ordering and Provisioning		Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	6	1	6.00							
December 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	24	8	3.00							
December 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	3	3	100.0070	0.00%	5	5	100.00%	0.00%		
December 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	2	100.00%	0.00%	4	4	100.00%	0.00%		
December 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	58	58		0.00%	4	4	100.00%	0.00%		
December 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	24	24	100.00%	0.00%						
December 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	151	151	100.00%	0.00%	1,108	1,173	94.46%	22.88%	-2.801433	-2.70315
December 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	4,103	4,107	99.90%							
December 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6822.90	19,494								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	16262.35	12,805	0.00							
December 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	23085.25	12,003								
December 2017 December 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Address Validation) Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A N/A	4022.10	4,905								
December 2017 December 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Appt. Scheduler) Pre-Order Response Times (Appt. Scheduler)	TOTAL		N/A N/A	4022.10	4,905								
					Diagnostic			.,								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	678.30	1,785								
December 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1329.48	1,231								
December 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2007.78	1,785								
December 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3235.53	3,719								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7239.00	3,810	1.90							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	10474.53	3,719	2.82							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	7843.80	7,690	1.02							
December 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6640.50	5.825								
December 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14484.30	7.690								
woonnel 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Get CSR) Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A N/A	2354.40	7,690								
ecember 2017																

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	626.94	1,161	0.54							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	2981.34	1,080	2.76							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3885.15	6,585	0.59							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7920.75	13.425	0.59							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11805.90	6,585	5 1.79							
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	282.50	1.130								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	873.54	1.899	0.46							
December 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1226.36	989								
				TOTAL		N/A	2382.40	1.899								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)		Diagnostic											
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2482.00	3,650								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	53331.04	2,801								
December 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	55813.04									
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8588.50	4,825	5 1.78							
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8251.88	4,534	1.82							
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	67146.73									
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26733.00	6,365	4.20							
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	48301.60									
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop ddai Tools XML)	XML Request/Response		N/A	4000.00	800								
December 2017	Pre-Ordening Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML) Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	17608.50	5 031								
			(0.00							
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3926.00	3,020								
December 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5518.70	.,								
December 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	1,790	2,177	82.22%							
December 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	27	37	72.97%							
December 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	282	359	78.55%							
December 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	INP	Diagnostic	N/A	1,790									
December 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	27									<u> </u>
December 2017	Pre-Ordering	PO-2B PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	27									+
December 2017 December 2017	Pre-Ordering Pre-Ordering	PO-2B PO-3X	All Flow-through Eligible LSRs Electronic LSRs Rejected Manually	Unbundled Loop Aggregate Product Aggregate	Diagnostic	N/A N/A	589:00									
				55 5												
December 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	27	27								
December 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	278									
December 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,639	1,639	100.00%							
December 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	8	8	100.00%							
December 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	135	136	99.26%							
December 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	336	337	99.70%							
December 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	3	3	100.00%					1		
December 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	5	15	33.33%	47 14%	1	69	1.459	6 11.95%	-9.364805	5 -6.693397
November 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1.594	1.594				00	1.407	11.0070	0.004000	0.000001
November 2017	Billing	BI-3A				N/A	962.736									
			Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	14074										
November 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3,082									
November 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,594			2.77%	50,666	51,037	99.27%	% 8.49%	-3.80236	6 -3.311671
November 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	3,082									
November 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	3,000,507	2,972,123	1.01							
November 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	4129.38	24,408	0.17							
November 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	29,520	29,520	100.00%							
November 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	29.520	29.520	100.00%							
November 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	29.520	29.520	100.00%							
November 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	FBTA	Diagnostic	N/A	41,760							-		
November 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI		N/A	40,740									
					Diagnostic											
November 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	26,880		100.00%							
November 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0									
November 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
November 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	10	17	58.82%	49.22%	10	11	90.91%	6 28.75%	1.427968	8 -0.131857
November 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
November 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	3	4	75.00%							
November 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	10	24	41.67%							
November 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	21			49.81%	12	13	92.319	% 26.65%	2.817371	1 0.71284
November 2017	Maintenance and Repair	MR-5A MR-5B	All Troubles Cleared w/14 Hours-Zone 1 All Troubles Cleared w/14 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	21	40	71.43%	49.01%	12				-0.299654	
		MR-5B MR-5B				N/A	5				12	10	75.00%	43.30%	-0.299034	-1.1021//
November 2017	Maintenance and Repair		All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity		0		0.00%	0.00%						
November 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	2		50.00%	12				0.024577	
November 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	3	14		43.30%	303				0.985589	
November 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	73:28	17	4:19	3:29	22:50	9	2:3	2 1:38	1.264641	1 -0.231153
November 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	56:14	1	56:14	0:00						
November 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	14:00	4	3:30	2:00	64:48	3	21:3	6 32:00	-0.740585	5 -1.450244
November 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	183:42			11:06	64:48	3			-0.711678	
November 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	237:26			2:42	28:40	-			2.747781	
November 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	485:48	40		9:51	171737:14				-4.554863	
November 2017 November 2017		MR-6D MR-6E		Unbundled Loop Analog Enhanced Extended Loops - DS1 Capable		N/A N/A	485:48		5:25	9:51	1/1/3/:14 41:25	3,469			-4.554863 0.852386	
	Maintenance and Repair		Mean Time to Restore Interval Zone 2		Parity							12	3:2	2:04	0.852386	-0.481/86
November 2017		MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	14:06		14:06	0:00						
November 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	7:05			4:03	41:25				-0.00752	
November 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	90:19		8 11:17	8:52	40233:13	850		0 43:23	-2.339334	4 -2.422214
November 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4			42.42%	0	14	0.00%	% 0.00%	1.435028	8 -0.127565
November 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
November 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	4	0.00%	0.00%	0	5	0.00%	% 0.00%		1
November 2017	Maintenance and Repair	MR-7D	Repair Repair Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	24		37.27%	0	5	0.009		0.132254	4 -0.919595
November 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	46		37.27%	0	14			0.132234	
November 2017 November 2017		MR-7D MR-7D				N/A	6	46		33.68%	515		,		-2.007432	
	Maintenance and Repair		Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity		1				515					
November 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	7		34.99%	3	16	18.759	% 39.03%	-0.252397	7 -1.153447
November 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
November 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	2	2 50.00%	50.00%	3	16	18.75%	% 39.03%	0.239836	6 -0.85419
	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	1	8	12.50%	33.07%	107	903	11.859	% 32.32%	-0.350752	2 -1.213242
November 2017			The second se	Enhanced Enhanced Block Annual	Parity	N/A	24	1.089	2.20%	14.68%	27		1.299		2.180303	3 0.32553
November 2017 November 2017	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Cabable										6 11.27%		
November 2017	Maintenance and Repair Maintenance and Repair	MR-8 MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable LIS Trunk	Parity	N/A	24			0.54%	0				2.180303	3 0.3255.

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator CLE	C Denominator	CLEC Result CL	EC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	TL-Q Standard Deviation	Modified Z Score	Parity Score
November 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	50	0.00%		3,809	289,981	1.31%	11.39%	-0.815717	
	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	0	228	0.00%		30	2,404	1.25%	11.10%	-1.622228	
November 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	1,654	0.24%	4.91%	5	936	0.53%	7.29%	-0.980562	
	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	24	12,935	0.19%	4.30%	5	936	0.53%	7.29%	-1.41308	
	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	48	4,056	1.18%	10.81%	29	2,142	1.35%	11.56%	-0.552182	
November 2017 November 2017	Maintenance and Repair Maintenance and Repair	MR-8 MR-8	Trouble Rate	Unbundled Loop - XDSLi Unbundled Loop Analog	Parity Parity	N/A N/A	0	16 21.014	0.00%	4.72%	30 4.673	2,392 436.347	1.25%	11.13%	-0.449296 -11.655261	-1.27315
	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	Unbundled Loop Analog	Parity	N/A N/A	47	21,014	0.22%	4.72%	4,673	430,347	1.07%	10.29%	-11.655261	-8.08589
November 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	2	12,943	0.03%	0.13%						-2.94743
	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	20	33,600	0.06%							
November 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	5	13,063	0.03%							
November 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	30	2	15.00	0.00						
	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	36	4	9.00	0.00						
	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00	0.00	32	1	32.00	0.00		
	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	33	1	33.00	0.00	51,995	312	166.65	222.68	-0.599223	-1.36430
November 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	2	100.00%	0.00%						
	Ordering and Provisioning Ordering and Provisioning	OP-15B-RD OP-15B-RD	Pending Orders Delayed for Facilities Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity Parity	N/A N/A	4	4	100.00%	0.00%	1		100.00%	0.00%		
	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	1	1	100.00%	0.00%	146	312	46.79%	49.90%	3.719016	1.26100
November 2017	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	90.00%	2	2	100.00%	0.0076	140	512	40.7376	40.0070	3.718010	1.20100
	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	5	5	100.00%	0.00%	3	3	100.00%	0.00%		
November 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	64	65	98.46%							
	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	18	20	90.00%	30.00%	1	1	100.00%	0.00%	-1.309172	-1.79592
November 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	98	103	95.15%							
	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	2	4	50.00%							
	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	3	3	100.00%	0.00%		
	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	1	1	100.00%							
	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	0	6	0.00%							
	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	0	1	0.00%	0.00%		
	Ordering and Provisioning	OP-3E OP-4B	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark Benchmark	90.00%	2	2	100.00%							
	Ordering and Provisioning Ordering and Provisioning	OP-4B OP-4D	Dispatches outside MSAs Interval Zone 1 Areas	Sub-Loop Unbundling Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	4	2	3.00							
November 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	75	15	5.00							
November 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	195	56	3.48							
	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	26	4	6.50							
	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	4	1	4.00	0.00						
November 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	42	6	7.00							
November 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	2	2	1.00							
November 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	7	7	100.00%	0.00%	7	7	100.00%	0.00%		
	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	2	2	100.00%	0.00%	4	4	100.00%	0.00%		
November 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%	0.00%	1	1	100.00%	0.00%		
	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	77	77	100.00%	0.00%	1	1	100.00%	0.00%		
	Ordering and Provisioning	OP-5A OP-5A	New Service Installation Quality New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A N/A	21	22 107	95.45% 94.39%	20.83% 23.01%	4	4 872	100.00%	0.00%	-1.020076 -0.324377	
	Ordering and Provisioning Ordering and Provisioning	OP-5A OP-8C	New Service Installation Quality Number Portability Timeliness without Loop Coord	Unbundled Loop Analog	Parity Benchmark	N/A 95.00%	101	107	94.39%	23.01%	816	872	93.58%	24.51%	-0.324377	-1.197207
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	95.00% N/A	6626.60	19,490	0.34							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	16112.88	12,788	1.26							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	22739.48	19,490	1.17							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3969.00	4,900	0.81							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	4521.00	4,900	0.92							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	694.20	1,780	0.39							
	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1306.98	1,233	1.06							
	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2001.18	1,780	1.12							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3196.62	3,717	0.86							
	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A N/A	7612.00	3,806 3,717	2.00							
November 2017 November 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Check) Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic Diagnostic	N/A N/A	10808.62	3,717	2.91							
November 2017 November 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Get CSR) Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A N/A	6576.60	7,639	1.03							
	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14444.77	7.639	1.13							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2345.77	1,081	2.17				\rightarrow			
	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	644.00	1,150	0.56							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	2989.77	1,081	2.77							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3817.56	6,582	0.58							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7784.18	13,421	0.58							
	Pre-Ordering		Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11601.74	6,582	1.76							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	270.72	1,128	0.24							
November 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	890.65	1,895	0.47							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1201.70	985	1.22							
	Pre-Ordering		Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2363.07	1,895	1.25							
November 2017 November 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A N/A	2428.75 51723.54	3,625	0.67							
	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic Diagnostic	N/A N/A	51723.54	2,718	19.03							
	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-XML	Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A N/A	54152.29 8483.20	3,625	14.94							
	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Address Validation XIVL) Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8195.68	4,620	1.76							
November 2017	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Appl: Scheduler XML) Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	67068.00	4,528	9.72							
	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	26084.20	6,362	4.10				\rightarrow			
	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	48252.87	3,489	13.83							
	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	4074.90	799	5.10							
	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	17068.00	5,020	3.40							
November 2017																
November 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3922.10	3,017	1.30							
November 2017	Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (TN Reservation XML) Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response XML Request/Response	Diagnostic Diagnostic	N/A N/A	3922.10 5515.24	3,017 1,594	1.30 3.46							

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator C	CLEC Denominator		EC Standard Deviatior	CTL-Q Numerator CT	TL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Sc
ovember 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	35	52	67.31%							
ovember 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	395	584	67.64%							
vember 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1,974	1,983	99.55%							
/ember 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	35	35	100.00%							
ember 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	395	396	99.75%							
ember 2017	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	43:17	1	43:17							
ember 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	455:12	253	1:48							
ember 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	35	35	100.00%							
ember 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	379	379	100.00%							
/ember 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,791	1.791	100.00%							
ember 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	10	10	100.00%							
vember 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	218	227	96.04%							
vember 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	442	442	100.00%							-
vember 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	12	12	100.00%							
						85.00% N/A	12	12	100.0070			50				-
vember 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity		5		27.78%	44.79%	1	50	2.00%	14.00%	-6.698603	-5
ober 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,527	1,529	99.87%							
tober 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,095,099	1,095,099	100.00%							
ober 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	4,840	4,840	100.00%							
tober 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,429	2,434	99.79%	4.53%	50,350	50,830	99.06%	9.67%	-3.682048	-3.
tober 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	4,840	4,840	100.00%							
ober 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	3,626,449	3,599,644	1.01							
ober 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	5786.33	29,495	0.20							
ober 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	30.060	30.060	100.00%							
tober 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	30.060	30.060	100.00%							
tober 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XMI	Diagnostic	N/A	30,000	30,060	100.00%							
tober 2017	Electronic Gateway Availability	GA-1 GA-3	Gateway Availability - LSR Gateway Availability - Repair	EBTA	Diagnostic	N/A N/A	42,900	42,900	100.00%							
									100.00%							
ober 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	41,820	41,820	100.0070							
tober 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	26,880	26,880	100.00%							
tober 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								
tober 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
tober 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	8	50.00%	50.00%	7	8	87.50%	33.07%	1.075723	-0
ober 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	1	0.00%	0.00%		
tober 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	8	25.00%							
tober 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	8	13	61.54%							-
ober 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	25	41	60.98%	48.78%	5	6	83.33%	37.27%	0.580117	-0
ober 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4		66.67%	47.14%	0	13		48.65%	-0.213574	
ober 2017 ober 2017	Maintenance and Repair Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2 All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable		N/A N/A	4	6	75.00%	47.14%	8	13	0.110.170	48.65%	-0.213574 -0.483933	-1
					Parity		3	4			8					
tober 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	1	2	50.00%	50.00%	317	619		49.99%	-0.637744	
tober 2017	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A	3:19	1	3:19	0:00	114575:56	2,791			-0.964385	
tober 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	30:19	8	3:47	1:28	17:40	5			0.032592	-0.
tober 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	27:56	1	27:56	0:00	16:17	1	16:17	0:00		
ctober 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	42:44	8	5:21	1:53	11:00	3	3:40	2:01	0.199336	-0.4
tober 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	56:55	13	4:23	3:53	11:00	3	3:40	2:01	0.25076	-0.
tober 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	174:53	41	4:16	3:34	11:20	3	3:47	2:51	-0.168741	-1.
tober 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	621:14	44	14:07	9:57	133674:15	3.412		38:23	-4.302324	
tober 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	22:28	44	3:45	3:36	48:18	10		2:22	-0.886958	-1.
		MR-6E				N/A	11:55	6		1:11		10				
tober 2017	Maintenance and Repair		Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity			4	2:59		48:18				-1.319983	
tober 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	136:40	12	11:23	9:01	31906:28	762			-2.832792	-2.
tober 2017	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	424	2,888			-0.414751	
tober 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	8	0.00%	0.00%	1	10		30.00%	-0.702728	-1.
tober 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	2	0.00%	0.00%		
tober 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	8	0.00%	0.00%	1	3	33.33%	47.14%	-1.044466	
tober 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	13	7.69%	26.65%	1	3	33.33%	47.14%	-0.849208	-1.
ober 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	10	41	24.39%	42.94%	1	10	10.00%	30.00%	0.519416	-0
ober 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	2	44	4.55%	20.83%	507	3,638		34.63%	-1.787864	-2
tober 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0		0.00%	0.00%	0	13		0.00%	1.1 01 0.04	
tober 2017		MR-7E MR-7E	Repair Repeat Report Rate-Zone 2 Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A N/A	U	6	25.00%	43.30%	0	13		0.00%	0.721522	-0.
ober 2017 ober 2017	Maintenance and Repair	MR-7E MR-7E	Repair Repeat Report Rate-Zone 2 Repair Repeat Report Rate-Zone 2			N/A N/A	1	4	25.00%	43.30%	107				-0.49804	
	Maintenance and Repair			Unbundled Loop Analog	Parity		1	12				808				
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14	1,112	1.26%	11.15%	21	2,114		9.92%	0.722997	-0
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	1	69,280	0.00%	0.38%	1	55,134		0.43%	-0.15237	-1
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	1	52	1.92%	13.73%	3,702	293,991	1.26%	11.15%	0.043456	-0
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	0	221	0.00%		23	2,416	0.0070	9.71%	-1.395025	
tober 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	8	1,700	0.47%	6.84%	3	936	0.32%	5.65%	0.652339	-0
tober 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	13	13,074	0.10%	3.15%	3	936	0.32%	5.65%	-1.155965	-1
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	45	4,094	1.10%	10.43%	19	2,155	0.88%	9.35%	0.874217	-0
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	18	0.00%		23	2,405			-0.415346	
ober 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	56	21,240	0.26%	5.13%	4,446	441,601			-10.596764	
ober 2017 ober 2017	Maintenance and Repair	MR-94	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A	1	21,240	100.00%	0.00%	2,482	2,888		34.76%	-0.404377	
ober 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A N/A	1	33,696	0.04%	0.00%	2,402	∠,088	00.94%	34.70%	-0.404377	-1
		NI-1A NI-1B				N/A N/A	13	33,696	0.04%							
ber 2017	Network Performance		Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity		1			0.07%				L		4
ber 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	13	33,696	0.04%							
	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	1	13,063	0.01%							
ober 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A	6	1	6.00							
		OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	18	6	3.00	0.00						
ber 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	13	1	13.00	0.00	49,337	299	165.01	222.36	-0.682455	
ber 2017 ber 2017	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	6	0.00%	0.00%						
ber 2017 ber 2017 ber 2017		OP-15B-RD	Pending Orders Delayed for Facilities			100	0	0								
ober 2017 ober 2017 ober 2017 ober 2017	Ordering and Provisioning Ordering and Provisioning					N/A	4				146	200	40 4004	40.000/	2 710040	
ober 2017 ober 2017 ober 2017 ober 2017 ober 2017	Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	1	1	100.00%	0.00%	145	299		49.98%	3.719016	
ober 2017 ober 2017 ober 2017 ober 2017 ober 2017 ober 2017	Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning	OP-15B-RD OP-3C	Pending Orders Delayed for Facilities No dispatches	Unbundled Loop Analog Residence	Parity Parity	N/A	1	1	100.00%	0.00%	145 702	299 703			3.719016 -0.037716	
tober 2017 tober 2017 tober 2017 tober 2017 tober 2017 tober 2017 tober 2017 tober 2017	Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning	OP-15B-RD OP-3C OP-3D	Pending Orders Delayed for Facilities No dispatches Interval Zone 1 Areas	Unbundled Loop Analog Residence Enhanced Extended Loops - DS1 Capable	Parity Parity Benchmark	N/A 90.00%	1 1 1	1	100.00%	0.00%			99.86%	3.77%		i 1.
ober 2017 ober 2017 ober 2017 ober 2017 ober 2017 ober 2017	Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning Ordering and Provisioning	OP-15B-RD OP-3C	Pending Orders Delayed for Facilities No dispatches	Unbundled Loop Analog Residence	Parity Parity	N/A	1 1 1 6 74	1 1 1 6 78	100.00%					3.77%		

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviatior	Modified Z Score	Parity Score
October 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	39									
October 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	1	4								
October 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	2	2	100.00%	0.00%		
October 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	10	10	100.00%							
October 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%						
October 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	3	3	100.00%							
October 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	5	1	5.00							
October 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	154	51	3.02							
October 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	124	26								
October 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	194	39	4.97							
October 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	27	3	9.00							
October 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	30	10	3.00							
October 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	10	2	5.00							
October 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	15	3	5.00							
October 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	7	7	100.00%	0.00%	3	3	100.00%	0.00%		
October 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A	1	1	100.00%	0.00%	1,645	1,820	90.38%	29.48%	-0.326074	-1.198239
October 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	90	90		0.00%	6	e	100.00%			
October 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	28	29	96.55%	18.25%	3	3	100.00%	0.00%	-1.318011	-1.801294
October 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	41	42	97.62%	15.25%	1,368	1,475	92.75%	25.94%	-1.200623	-1.729927
October 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	I NP	Benchmark	95.00%	2.936									
October 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6631.70	19,505								
October 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	15987.50									
October 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	22619.20	19,505					_			
October 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Address Validation) Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3917.60									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appl. Scheduler) Pre-Order Response Times (Appl. Scheduler)	TOTAL	Diagnostic	N/A	4439.10	4,897								
October 2017 October 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Appt. Scheduler) Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A N/A	4439.10									
October 2017 October 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A N/A	1291.50									<u> </u>
				TOTAL		N/A	1989.50									<u> </u>
October 2017 October 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A N/A	3157.75									
October 2017 October 2017	Pre-Ordering		Pre-Order Response Times (Facility Check) Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A N/A	3157.75	3,715								L
	Pre-Ordering				Diagnostic											
October 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	11144.05									
October 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	7782.60									
October 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6512.80									
October 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14295.40									
October 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2382.72									
October 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	662.36	1,142								
October 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	3045.08	.,								
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3751.17	6,581	0.57							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7772.00	13,400	0.58							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11523.17	6,581	1.75							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	253.00	1,100	0.23							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	864.80	1,880	0.46							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1187.01	981	1.21							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2304.81	1,880	1.23							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2498.49	3,621	0.69							
October 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	51544.20	2,710	19.02							
October 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	54042.69	3,621	14.92							
October 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8440.25									
October 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8141.40	4,523	1.80							
October 2017	Pre-Ordering	PO-1-XMI	Pre-Order Response Times (Eacility Check XML)	XML Request/Response	Diagnostic	N/A	67107.81	6.897								
October 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26670.00	6,350	4.20							
October 2017	Pre-Ordering	PO-1-XMI	Pre-Order Response Times (Loop Qual Tools XML)	XMI Request/Response	Diagnostic	N/A	48371.80									
October 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3999.60	792	5.05							
October 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Neer Fork Induly XINL)	XML Request/Response	Diagnostic	N/A	17552.50							· · · · · · · · · · · · · · · · · · ·		·
October 2017	Pre-Ordering Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	3612.00									
October 2017 October 2017	Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Trickeservation Amil) Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5504.86									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-1-AML PO-2A	All Electronic LSRs	I NP	Diagnostic	N/A	2.216									
October 2017 October 2017	Pre-Ordering	PO-2A PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	52									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-2A PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	369									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-2A PO-2B	All Electronic LSRs All Flow-through Eligible LSRs	I NP	Diagnostic	N/A N/A	2,216									<u> </u>
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-2B PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A N/A	2,216									<u> </u>
		PO-2B PO-2B														
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-2B PO-3C	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A N/A	369									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-3C PO-3X	LSRs received via facsimile Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A N/A	4:15									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-3X PO-5A-(a)	Electronic LSRs Rejected Manually EQCs on Time for Fully Electronic LSRs	Product Aggregate	Diagnostic Benchmark	N/A 95.00%	565:30									
October 2017 October 2017	Pre-Ordering Pre-Ordering	PO-5A-(a) PO-5A-(b)		Resale Aggregate		95.00%	385									
			FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark											L
October 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	2,034									L
October 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	14									L
October 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	163		00.0070							L
October 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	531									L
October 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	18									
October 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	7	12		49.30%	1	64	1.56%	12.40%	-14.551534	-9.846705
September 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,618									
September 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,053,953									
September 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	5,790	5,790								
September 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,136			5.29%	51,391	51,958	98.91%	10.39%	-3.541261	-3.152934
September 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	5,790	5,790								
September 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	5,203,914	.,								
September 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	4367.93	26,443	0.17							
	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	29,340	29,340	100.00%							
September 2017									100.00%							
September 2017 September 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	29,340	29,340	100.00%							

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator CLEC			Standard Deviation C1	L-Q Numerator CT	L-Q Denominator	CTL-Q Result	CTL-Q Standard Deviatior	Modified Z Score	Parity S
eptember 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	41,700	41,700	100.00%							
otember 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	40,485	40,485	100.00%							
tember 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	26,580	26,580	100.00%							
tember 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								
tember 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
tember 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	7	8	87.50%	33.07%	8	14	57.14%	49.49%	-1.384095	
tember 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	4	5	80.00%							
tember 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	15	24	62.50%							
tember 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	8	28	28.57%	45.18%	8	13	61.54%	48.65%	1.663137	
tember 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	6	50.00%	50.00%	7	12	58.33%	49.30%	-0.159464	
ptember 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%						
otember 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	7	13	53.85%	49.85%	-1 218899	
ptember 2017 ptember 2017		MR-5b MR-5X	Out of Service cleared w/i 24 hours			N/A	11	- 15	73.33%	44.22%	371	601	61.73%	49.60%	-0.913234	
	Maintenance and Repair			Business	Parity			15								
ptember 2017		MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	22:03	7	3:09	1:45	56:17	13	4:20	2:37	-0.961914	
ptember 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	12:56	5	2:35	1:32	11:21	3	3:47	0:37	-2.645608	
otember 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	142:16	24	5:56	8:46	11:21	3	3:47	0:37	1.439531	
otember 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	150:59	28	5:24	2:34	50:21	12	4:12	2:33	1.126391	
tember 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	546:04	51	10:42	6:35	98094:15	2,890	33:57	35:15	-4.666881	
tember 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	42:37	6	7:06	7:40	67:45	7	9:41	10:25	-0.44427	
tember 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	0:52	1	0:52	0:00						
tember 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	5:38	2	2:49	1:05	76:53	0	9:37	9:39	-0.890511	
otember 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	32:27	2	16:13	7:54	29156:47	756	38:34	43:35	-0.724023	
tember 2017	Maintenance and Repair	MR-7D				N/A		2	25.00%	43.30%	29130.47	15	20.00%	43.35	-0.724023	
			Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity		2	8			3	15				
tember 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	5	20.00%	40.00%	0	3	0.00%	0.00%	-0.318639	
tember 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	24	12.50%	33.07%	0	3	0.00%	0.00%	-0.50143	
tember 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	28	0.00%	0.00%	3	14	21.43%	41.03%	-1.595448	
otember 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	4	51	7.84%	26.88%	378	3,171	11.92%	32.40%	-0.891493	
otember 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	6	0.00%	0.00%	3	13	23.08%	42.13%	-1.109765	
tember 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
tember 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	2	50.00%	50.00%	3	13	23.08%	42.13%	0.059717	
tember 2017		MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	1	2	50.00%	50.00%	114	804	14.18%	42.13%	0.627535	
otember 2017 otember 2017	Maintenance and Repair Maintenance and Repair	MR-7E MR-8		Enhanced Extended Loops - DS1 Capable		N/A N/A	1	2	1.20%	10.88%	26	2.154		34.88%	-0.023826	
			Trouble Rate		Parity		14				26		1.21%	10.92%	-0.023826	
tember 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	1	69,520	0.00%	0.38%	0	55,812	0.00%			
tember 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	52	0.00%		3,250	297,561	1.09%	10.39%	-0.757709	
tember 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	0	220	0.00%		27	2,457	1.10%	10.43%	-1.497851	
tember 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5	1.764	0.28%	5.32%	3	959	0.31%	5.58%	-0.13113	
tember 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	24	13,260	0.18%	4.25%	3	959	0.31%	5.58%	-0.705978	
tember 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	30	4 176	0.72%	8.45%	26	2 192	1.19%	10.83%	-1.638056	
tember 2017	Maintenance and Repair	MR-8	Trouble Rate			N/A	0	4,170	0.00%	0.43%	26	2,192	1.19%	10.85%	-0.446497	
				Unbundled Loop - XDSLi	Parity			18								
otember 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	53	21,614	0.25%	4.95%	3,975	445,984	0.89%	9.40%	-9.869832	
otember 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	13	33,888	0.04%	0.24%						
ptember 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	2	13,015	0.01%	0.07%						
ptember 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	13	33,888	0.04%							
ptember 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	4	13,087	0.03%							
ptember 2017	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A	3	3	100.00%	0.00%	709	715	99.16%	9.12%	-0.159002	
otember 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	I IS Trunk	Parity	N/A	1	1	100.00%	0.00%	5	5	100.00%	0.00%		
otember 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	91	91	100.00%	0.0078	J	5	100.0076	0.0078		
		OP-3D				90.00%			65.00%	47.70%						
otember 2017	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity		13	20		47.70%						
otember 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	29	30	96.67%							
tember 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	19	19	100.00%							
ptember 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	3	3	100.00%	0.00%	2	2	100.00%	0.00%		
tember 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	5	5	100.00%							
tember 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	1	1	100.00%	0.00%		
tember 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%		7	85.71%	0.0073			100.0076	0.0078		
tember 2017		OP-3E OP-4C	Interval Zone 2 Areas	Residence	Parity	90.00%	0	1	85.71%	0.00	301	271	1.11	0.57	-0 192807	
	Ordering and Provisioning		· · · · · · · · · · · · · · · · · · ·				1	1		0.00	301	271	1.11	0.57	-0.192807	
tember 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	225	77	2.92							
otember 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	146	20	7.30							
otember 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	138	30	4.60							
otember 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	15	3	5.00							
tember 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	8	1	8.00	0.00						
otember 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	15	5	3.00							
tember 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	5	1	5.00							
ptember 2017 ptember 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	33	7	4 71							
								/		0.000/			400.0571	0.00%		
tember 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	4	4	100.00%	0.00%	8	8	100.00%			
tember 2017		OP-5A	New Service Installation Quality	Residence	Parity	N/A	3	3	100.00%	0.00%	1,809	2,012	89.91%	30.12%	-0.579783	
tember 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	111	112	99.11%	9.41%	3	3	100.00%	0.00%	-1.941696	
tember 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	24	24	100.00%	0.00%	1	1	100.00%	0.00%		
tember 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	35	37	94.59%	22.61%	1,515	1,643	92.21%	26.80%	-0.535328	
ember 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	3,472	3,478	99.83%							
ember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6435.00	19,500	0.33							
ember 2017 ember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation) Pre-Order Response Times (Address Validation)	RESPONSE		N/A	15360.00	12,800	1.20							
					Diagnostic											
ember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	21795.00	19,500	1.12							
tember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3963.33	4,893	0.81							
tember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	4484.27	4,893	0.92							
tember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	696.00	1,740	0.40							
ember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1254.24	1.206	1.04							
tember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	1950.24	1,200	1.12							
				REQUEST												
	Pre-Ordering		Pre-Order Response Times (Facility Check)		Diagnostic	N/A	3118.08	3,712	0.84							
otember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7980.00	3,800	2.10							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	11098.08	3,712	2.99							
tember 2017																
tember 2017 tember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	7699.23	7,623	1.01							

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	t CTL-Q Standard Deviation	Modified Z Score	Parity Scor
September 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14254.36	7,623	1.87							
September 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2374.02	1,089	2.18							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	649.80	1,140	0.57							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	3023.82	1,089	2.78							
eptember 2017		PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3684.80	6,580	0.56							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7859.39	13,321	0.59							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11544.19	6,580	1.75							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	252.31	1,097	0.23							
eptember 2017		PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	860.20	1,870	0.46							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1176.00	980	1.20							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2288.51	1,870	1.22							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2461.60	3,620	0.68							
September 2017		PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	51555.12	2,712	19.01							
eptember 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	54016.72	3,620	14.92							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8243.91	4,821	1.71							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8047.38	4,521	1.78							
eptember 2017		PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	67019.40	6,895	9.72							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26446.14	6,342	4.17							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	47981.96	3,482	13.78							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3997.40	790	5.06							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	17581.59	5,009	3.51							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3615.60	3,013	1.20							
eptember 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5501.40	1,590	3.46							
eptember 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,175	2,777	78.32%							
eptember 2017		PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	26	42	61.90%							
eptember 2017		PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	356	420								
eptember 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2,175	2,185								
eptember 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	26	26	100.00%							
eptember 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	356	358	99.44%							
eptember 2017		PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	101:18	4								
eptember 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	765:18	301	2:33							
eptember 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	25	25	100.00%							
eptember 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	351	354	99.15%							
eptember 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,973	1,975	99.90%							
eptember 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	9	9	100.00%							
eptember 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	129	129	100.00%							
eptember 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	521	522	99.81%							
eptember 2017	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
eptember 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	5	5	100.00%							
eptember 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	10	16	62.50%	48.41%	3	72	4.17	% 19.98%	-10.56207	7 -7.4212
August 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,740	1,742	99.89%							
August 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,108,807	1,108,807	100.00%							
August 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	5,696	5,696	100.00%							
August 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,785	2,793	99.71%	5.34%	86,255	86,726	99.46	% 7.35%	-1.816588	8 -2.1044
August 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	5,696	5,696	100.00%							
August 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	4,803,802	4,428,264	1.08							
August 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	5383.47	31,907	0.17							
August 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	30,600	30,600	100.00%							
August 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	30,600	30,600	100.00%							
ugust 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	30,600	30,600	100.00%							
ugust 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	43,200	43,200	100.00%							
ugust 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	42,180	42,180								
ugust 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	27,960	27,960	100.00%							
ugust 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								
ugust 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
ugust 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	8	9	88.89%	31.43%	14	15	93.33	% 24.94%	-0.304339	9 -1.1850
ugust 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
ugust 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	4	5	80.00%							
ugust 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	17	26	65.38%							
ugust 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	29	39	74.36%	43.67%	10	11	90.91	% 28.75%	0.731997	7 -0.554
ugust 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	2	50.00%	50.00%	12	14	85.71	% 34.99%	0.38532	-0.765
ugust 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	1	0.00	% 0.00%		
ugust 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%							
ugust 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	5	9	55.56%	49.69%	12	15	80.00	% 40.00%	0.814728	B -0.50
ugust 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	4	7	57.14%	49.49%	307	573	53.58	% 49.87%	-0.187992	2 -1.114
ugust 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A	2	2	100.00%	0.00%	1,524	3,489	43.68	% 49.60%	-1.605386	6 -1.976
ugust 2017	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A	23:04	1	23:04	0:00	94342:50	2,421	38:5	58 32:58	-0.482372	2 -1.293
ugust 2017	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	22:24	1	22:24	0:00	24392:25	741	0.0110			
ugust 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	29:36	9	3:17	1:48	25:27	12	2:0	07 1:14	1.607248	8 -0.022
ugust 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	89:00	1	89:00	0:00						
gust 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	12:59	5	2:36	1:47	7:02	1	7:0	02 0:00	1	
gust 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	112:45	26	4:20	2:38	7:02					
gust 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	139:22	39	3:34	3:06	19:02	10	1:5	54 1:19	1.750686	6 0.064
ugust 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	462:52	60	7:43	8:07	102826:32					5 -5.270
gust 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	7:21	2		2:00	50:36					
gust 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	78:09	1	78:09	0:00	792:49	1	792:4	49 0:00	1	1
gust 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3:45	1	3:45	0:00				1		1
gust 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	37:13	9	4:08	2:23	55:02	10	5:3	30 9:58	-0.298867	7 -1.181
	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	36:21	4	9:05	9:59	26376:01	789				
ugust 2017		MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	265					
	Maintenance and Repair										200			0.12070		
ugust 2017	Maintenance and Repair Maintenance and Repair	MR-7A MR-7A	Repair Repeat Rort Rate-Disp w/I MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0	1	0.00%	0.00%	0	3	0.00	% 0.00%		
August 2017 August 2017 August 2017 August 2017				SUB-LOOP UNBUNDLING Residence	Parity Parity	N/A N/A	0	1	0.00%	0.00%	0	746				-

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator	CLEC Denominator		CLEC Standard Deviatior	CTL-Q Numerator	CTL-Q Denominator			Modified Z Score	Parity Score
August 2017	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0	1	0.00%	0.00%	0	2	0.00%	0.00%		
August 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0) 9	0.00%	0.00%	4	19	21.05%	40.77%	-1.276155	-1.77584
August 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
August 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	5	0.00%	0.00%	0	1	0.00%			
August 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2	2 26		26.65%	0	1	0.00%	0.00%	-1.446104	
August 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	4	39		30.34%	4	19		40.77%		
August 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	2	2 60		17.95%	335	3,228		30.50%	-1.772843	
August 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2	2 0.00%	0.00%	1	15	6.67%	24.94%	-0.355036	-1.21584
August 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	1	0.00%	0.00%		
August 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%	0.00%						
August 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0) 9	0.00%	0.00%	1	15	6.67%	24.94%	-0.633866	-1.385363
August 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0) 4	0.00%	0.00%	127	929	13.67%	34.35%	-0.794167	-1.482819
August 2017	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	11	1,178	0.93%	9.62%	29	2,185	1.33%	11.44%	-0.951146	-1.578256
August 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	2	69.568		0.54%	1	56.365		0.42%	0.461138	-0.719648
August 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	- 2	2 51		19.41%	3,424			10.60%	1.203244	
August 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	2			9.47%	34	2.489		11.61%	-0.565869	
August 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A		5 1,803		5.26%	J4	975		3.20%	1.373346	-0.165065
		MR-8					27				1	975				
August 2017	Maintenance and Repair		Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				4.49%	1			3.20%	0.937752	
August 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	48			10.58%	26	2,226		10.74%	-0.130659	
August 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	, ie			34	2,480		11.63%	-0.498399	
August 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	64	21,805	0.29%	5.41%	4,157	450,840	0.92%	9.56%	-9.483998	-6.765862
August 2017	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A	1	1	100.00%	0.00%	2,149	2,419	88.84%	31.49%	-0.354384	-1.21545
August 2017	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	1	1	100.00%	0.00%	679	746	91.02%	28.59%	-0.313915	-1.190847
August 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	9	33,888	8 0.03%	0.23%						-2.916969
August 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	6	13,087	0.05%	0.36%						-2.856407
August 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	9	33.888								
August 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	6	33,080								
August 2017 August 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A	34		34.00							
		OP-15A OP-15A				N/A N/A	- 34			0.65						
August 2017	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity		2	1	2.00	0.00						
August 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A	3	1	3.00	0.00	760	1	760.00	0.00		
August 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%	0.00%						
August 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	0	1	0.00%	0.00%		
August 2017	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%	1	1	100.00%							
August 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	13	8 13	100.00%	0.00%	7	7	100.00%	0.00%		
August 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	53	53	100.00%							
August 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	19	24	79.17%	40.61%	2	3	66.67%	47.14%	-0.433013	-1.263253
August 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	45									
August 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	-10		5 100.00%	0.00%	1	1	100.00%	0.00%		
August 2017 August 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	0		2 0.00%	0.0078	1		100.0076	0.0078		
							0	2								
August 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	5	5	5 100.00%	0.00%						
August 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	/	ri	100.00%							
August 2017	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	3	3 1	3.00							
August 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	85									
August 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	97	7 17	5.71							
August 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	259	49	5.29							
August 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	20) 2	2 10.00							
August 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	10) 2	5.00							
August 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	35	5 7	5.00							
August 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	21			0.00%	11	11	100.00%	0.00%		
August 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A			100.00%	0.00%			80.00%	40.00%	-0.456435	-1.277493
		OP-5A	New Service Installation Quality			N/A	56	56		0.00%	4	5	85 71%	40.00%	-0.456435	
August 2017	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity					0.0070	6	/				
August 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	28			18.25%	3	4	75.00%	43.30%	-0.933154	
August 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	56	,		0.00%	1,773	1,895	93.56%	24.54%	-1.934619	-2.176165
August 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	5,931									
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6681.68	10,001								
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	16737.50	12,875	5 1.30							
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	23419.18	19,652	1.19							
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	4329.60	4,920	0.88							
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	4853.48									
August 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	725.70									
August 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1329.80									
August 2017 August 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2055.50									
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3024.00									
August 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7991.55									
August 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	11015.55									
August 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	7900.00									
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6840.00	5,700	1.20							
August 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14740.00									
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2343.50	1,090	2.15							
August 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	660.00	1,200	0.55							
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	3003.50									
August 2017 August 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Neer Font Induity) Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3380.00									
August 2017 August 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI		RESPONSE	Diagnostic	N/A N/A	7920.00									
			Pre-Order Response Times (Service Availability)													
August 2017	Pre-Ordering		Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11300.00									
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	274.50									
August 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	855.00									
August 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1261.00									
August 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2390.50	1,900	1.26							
August 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2590.00	3,700	0.70							
	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	51415.95	2,699	19.05							
August 2017							54005.95									
August 2017 August 2017	Pre-Ordering	PO-1-IMA GL ^{III}	Pre-Order Response Times(Loop Qual Tools)													
August 2017 August 2017 August 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times (Address Validation XML)	TOTAL XML Request/Response	Diagnostic Diagnostic	N/A N/A	54005.95 8160.00									

Month	PID Category	PID	PID Title	Product Category						CLEC Standard Deviatior	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	Pre-Ordering	PO-1-XML PO-1-XMI	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A N/A	8214.31	4,589	9.71							
August 2017	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response XML Request/Response	Diagnostic	N/A N/A	67824.35 27392.00	01000								
August 2017 August 2017	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Get CSR XML) Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response XML Request/Response	Diagnostic Diagnostic	N/A N/A	47913.06	6,400 3,477								
August 2017	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Leop Gda Tools XML) Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3956.40									
August 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Neer Forminguny XML) Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	17500.00									
August 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3900.00	3.000						+		<u> </u>
August 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5781.66	1,671	3.46							
August 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,195		79.33%							
August 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	20	50	40.00%							
August 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	317									
August 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2,195	2,207								
August 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	20									
August 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	317	321								
August 2017	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	101:39		20.20							
August 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	575:56									
August 2017	Pre-Ordering Pre-Ordering	PO-5A-(a) PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00% 95.00%	20	20	100.00%							
August 2017 August 2017	Pre-Ordering Pre-Ordering	PO-5A-(b) PO-5A-(c)	FOCs on Time for Fully Electronic LSRs FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	321	321								
August 2017 August 2017	Pre-Ordering Pre-Ordering	PO-5A-(c) PO-5B-(a)	FOCs on Time for Electronic/LSRs	Resale Aggregate	Benchmark	95.00%	1,999									
August 2017 August 2017	Pre-Ordering Pre-Ordering	PO-5B-(a) PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	12									
August 2017 August 2017	Pre-Ordering Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	516									
August 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	36						_			
August 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	30	22		34.32%	3	77	3.90	% 19.35%	-2.082207	7 -2.26589
July 2017	Billing	BI-2	Invoices Delivered within 10 Days		Parity by Design	N/A	1 949			J#1.32 /0	5		3.80	18.3376	-2.002207	-2.20303
July 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1.134.487	1,134,487	100.00%				_			
July 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	6,712	6,712					_			
July 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2.848			6.46%	54.614	55.185	98.97	% 10.12%	-3.169733	3 -2.92706
July 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	6,712									
July 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	4,045,810						-	+		1
July 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	4837.32		0.16				-			<u> </u>
July 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	29,880	29,880						+		-
July 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	29,880	29,880	100.00%							
July 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	29,880									
July 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	42,840	42,840	100.00%							
July 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	41,565	41,565	100.00%							
July 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	26,580	26,580	100.00%							
July 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								
July 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
July 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	10	10	100.00	% 0.00%		
July 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	1	5	20.00%							
July 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	12	20	60.00%							
July 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	20	35	57.14%	49.49%	13	15	86.67	% 33.99%	1.736055	5 0.05544
July 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	6		47.14%	4	10	40.00	% 48.99%	-1.054093	3 -1.64084
July 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
July 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%							
July 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	4	8		50.00%	4	10				
July 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	1	9	11.11%	31.43%	202	489				
July 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A	1	4		43.30%	1,168	3,486				
July 2017	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A	17:26		17:26	0:00	126966:29	2,637				
July 2017	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	185:37	3		11:37	27789:35	651				
July 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2:57	2	1:28	0:30	16:31	6				4 -1.68509
July 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	42:03		0.20	7:36	2:10	1	2:1			
July 2017	Maintenance and Repair	MR-6D MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	105:00			9:52	2:10	1	2:1			0.05.404
July 2017	Maintenance and Repair	MR-6D MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A N/A	124:15 422:27			2:15	32:25	11				
July 2017	Maintenance and Repair	MR-6D MR-6E	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A N/A	422:27	49		6:15	129743:19	2,772				
July 2017 July 2017	Maintenance and Repair Maintenance and Repair	MR-6E MR-6E	Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable LIS Trunk	Parity Parity	N/A N/A	35:08	6	5:51 955:53	5:41	44:47	8	5:3	o 3:57	0.347787	7 -0.7885
July 2017 July 2017	Maintenance and Repair Maintenance and Repair	MR-6E MR-6E	Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A N/A	955:53	1	955:53	0:00						
July 2017 July 2017	Maintenance and Repair Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A N/A	28:56		3:37	1:31	44:47		5:3	36 3:57	-1.002525	5 -1.60949
July 2017 July 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	28:56	8	3:37	0:03	44:47 29003:48	685				
July 2017 July 2017	Maintenance and Repair Maintenance and Repair	MR-6E MR-7A	Repair Repeat Rort Rate-Disp w/I MSA	SUB-LOOP UNBUNDLING	Parity	N/A N/A	29.34	3	9:51	0:03	29003:48	2				-1.00001
July 2017 July 2017	Maintenance and Repair	MR-7A MR-7B	Repair Repeat Report Rate-Disp with MSA	SUB-LOOP UNBUNDLING	Parity	N/A		3		47 14%	0	2				7 -1.15402
July 2017 July 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2	0.00%	47.14%	0	15				1.13402
July 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	5		0.00%	0	13	0.00			
July 2017 July 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	20		21.79%	0	1	0.00			1 -2.0143
July 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	3	35		27.99%	0	15				
July 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	7	49		34.99%	402					
July 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	6		37.27%	2	10				
July 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%				1		1
July 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%	0.00%						1
July 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0	8	0.00%	0.00%	2	10	20.00	% 40.00%	-1.054093	3 -1.64084
July 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	3	0.00%	0.00%	96	782	12.28	% 32.82%	-0.6467	7 -1.39316
July 2017	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	8	1,202	0.67%	8.13%	20	2,214	0.90	% 9.46%	-0.701473	
July 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	1	69,496	0.00%	0.38%	0	56,245	0.00	%		1
July 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	52	0.00%		3,312	304,716	i 1.09	% 10.37%	-0.755849	9 -1.45952
July 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	4	220	1.82%	13.36%	25	2,522	.99	% 9.91%	0.844334	4 -0.48668
July 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5	1,839	0.27%	5.21%	1	973	0.10	% 3.20%	1.331354	4 -0.19059
July 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	21	13,549	0.15%	3.93%	1	973	0.10	% 3.20%	0.491018	8 -0.70148
July 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	43			9.96%	25					
					Dec.	N/A		20	0.00%			2,513				
July 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	20	0.00%		25	2,513	0.99	% 9.92%	-0.446517	7 -1.27146

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator			LEC Standard Deviatior CT	L-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	
ly 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	5	33,720	0.02%	0.13%						-2.954
y 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	0	13,087	0.00%	0.03%						-2.992
y 2017 y 2017	Network Performance Network Performance	NI-1C NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk LIS Trunk	Diagnostic	N/A N/A	5	33,720	0.02%							
y 2017 v 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic Diagnostic	N/A	11		11.00							
y 2017 y 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A	6	2	3.00	0.00	350	1	350.00	0.00		
v 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	1	1	1.00	0.00	41.447	317		199.87	-0.648144	-1.39
y 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	1	1	100.00%	0.00%		
ly 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%	140	317	44.16%	49.66%	-0.88796	-1.53
y 2017	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A	1	1	100.00%	0.00%	765	771	99.22%	8.79%	-0.088504	-1.05
y 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	0	1	0.00%							
y 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	116	123	94.31%							
ly 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	20	25	80.00%	40.00%						
y 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	31	36	86.11%							
y 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	2	2	100.00%							
y 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%						
y 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	8	12	66.67%							
y 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	1	1	100.00%							
y 2017	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A	1	1	1.00	0.00	361	292	1.24	0.58	-0.405063	-1.2
y 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	12		12.00							
y 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	364	86	4.23							
y 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	114									
y 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	189		4.85							
y 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	5		5.00							
y 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	37	8	4.63							
y 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	5	1	5.00							
y 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	2	2		0.00%	2	2	100.00%	0.00%		
y 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A	1	1	100.00%	0.00%	1,966	2,174		29.41%	-0.325192	-1.1
y 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	137			20.05%	2	2		0.00%	-1.396235	-1.8
y 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	24		96.00%	19.60%	1	1	100.00%	0.00%	-1.768825	-2.0
/ 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	38		95.00%	21.79%	1,656	1,775	93.30%	25.01%	-0.426199	-1.2
/ 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	3,422		99.85%							
/ 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6375.27	19,319	0.33							
2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	15832.56									
2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	22207.83		1.15							
2017	Pre-Ordering		Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3289.26		0.78							
2017	Pre-Ordering		Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	3776.11	4,217	0.90							
/ 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	721.60	1,760	0.41							
y 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1310.04	.,=	1.08							
y 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2031.64		1.15							
y 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3219.57									
ly 2017	Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A N/A	7982.95									
ly 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A N/A	11202.52 8154.64		2.89							
ly 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A N/A	6608.16		1.04							
ly 2017 ly 2017	Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A N/A	6608.16 14762.80		1.17							
ly 2017 ly 2017	Pre-Ordering		Pre-Order Response Times (Get CSR) Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A N/A	2272.47	1.077	2.11							
ly 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry) Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	690.78		0.58							
y 2017 y 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry) Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	2963.25		2.75							
y 2017 v 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3343.08		0.52							
y 2017 y 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (Service Availability)	RESPONSE		N/A	7778.56									
ly 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Service Availability) Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11121.64		1.73							
y 2017	Pre-Ordering		Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	228.90		0.21							
v 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	791.20		0.40							
y 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1248.00	960	1.30							
y 2017 v 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2268.10		1.50							
y 2017 y 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Thi Reservation) Pre-Order Response Times (Loop Qual Tools)	REQUEST	Diagnostic	N/A	2236.00	.,	0.65							
ly 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	50227.52		19.04							
y 2017 y 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	52463.52	=,	15.25							
v 2017	Pre-Ordering Pre-Ordering	PO-1-XMI	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8737 47		1.89							
y 2017 y 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	8418.18	.,								
2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appl: Scheduler XML) Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	67725.40		9.70							
2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26144.10		4.14							
2017	Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	47393.89		13.67							
2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3925.64									
2017	Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Weet Point Induity XML) Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	15014.61	4,797	3.13							
2017	Pre-Ordering Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3716.12		1.22							
2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5715.92									
2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2.121	2.635	80.49%							
2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	33		47.14%							
2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	361									
2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2,121	2,132	99.48%							
2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	33		100.00%							
2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	361	367	98.37%							
2017	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	3:29		3:29							
2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	460:55		1:30							
/ 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	32		100.00%							
y 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	350		97.49%							
y 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,931									
y 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	16		100.00%							
	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	116		96.67%							
2017																

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator	CLEC Denominator		C Standard Deviation C	TL-Q Numerator CT	L-Q Denominator	CTL-Q Result CTL-	Q Standard Deviatior	Modified Z Score	Parity Score
luly 2017	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
uly 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	13	13	100.00%							
uly 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	5	22	22.73%	41.91%	4	80	5.00%	21.79%	-3.378714	-3.0541
une 2017 une 2017	Billing	BI-2 BI-3A	Invoices Delivered within 10 Days Billing Accuracy - Adjustments for Errors	All UNEs and Resale Aggregate	Parity by Design	N/A N/A	1,356	1,357	99.93% 99.75%							
une 2017 une 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic Diagnostic	N/A N/A	8.848	8.848	100.00%							
une 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,702	2,706	99.85%	3.84%	63,779	64,566	98.78%	10.97%	-4.974524	-4.0242
lune 2017	Billing	BI-4R	Reciprocal Compensation (MQU):	Reciprocal Compensation	Diagnostic	N/A	8 848	8,848	100.00%	0.0470	00,770	04,000	50.1070	10.07 /0	4.074024	4.02.42.
June 2017	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A	2	2	100.00%							
June 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	3,753,640	3,491,456	1.08							
June 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	5321.72	30,635	0.17							
June 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	29,520	29,520	100.00%							
June 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	29,520	29,520	100.00%							
June 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	29,520	29,520	100.00%							
June 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	41,760	41,760	100.00%							
June 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	40,740	40,740	100.00%							
June 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	26,880	26,880	100.00%							
June 2017 June 2017	Electronic Gateway Availability Electronic Gateway Availability	GA-4 GA-7	System Availability - ASR	EXACT	Diagnostic	N/A N/A	0	0								
June 2017 June 2017	Electronic Gateway Availability Maintenance and Repair	GA-7 MR-5A	Timely Outage Resolution after Software Releases All Troubles Cleared w/i 4 Hours-Zone 1		Diagnostic	N/A N/A	0	0	88.89%	31.43%	-		55.56%	49.69%	-1.423025	-1.86513
June 2017 June 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity Parity	N/A N/A	8	9	0.00%	31.43%	5	9	0.00%	49.69%	-1.423025	-1.8651
June 2017 June 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A N/A	2	2	40.00%	0.00%	U	1	0.00%	0.00%		
June 2017 June 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	12	18	40.00%							
June 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	21	38	55.26%	49.72%	4	8	50.00%	50.00%	-0.270604	-1.1645
June 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/r 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	21	30	66.67%	47.14%	- 6	10	60.00%	48.99%	-0.206725	-1.125
June 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%	41.1470		10	22.0070	40.0070	5.200720	
June 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	3	9	33.33%	47.14%	393	684	57.46%	49.44%	1.111736	-0.3241
June 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	25:07	9	2:47	1:52	46:13	9	5:08	3:32	-1.410416	-1.85747
June 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	283:30	2	141:45	102:37	195:23	1	195:23	0:00		
June 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	56:34	5	11:19	11:40						
June 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	66:01	18	3:40	3:02						
June 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	380:45	38	10:01	33:35	40:04	7	5:43	3:50	-0.404289	-1.245
June 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	469:04	64	7:20	7:24	114810:14	3,205	35:49	36:16	-6.222712	-4.783
June 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14:21	3	4:47	4:10	31:35	9	3:31	2:14	0.809896	-0.5076
June 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2:32	1	2:32	0:00						
June 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	29:46	3	9:55	7:56	27243:33	837	32:33	30:59	-1.262309	-1.7674
June 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	9	0.00%	0.00%	1	10	10.00%	30.00%	-0.725476	-1.4410
June 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	0	2	0.00%	0.00%	0	1	0.00%	0.00%		
June 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	5	20.00%	40.00%						
June 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	18	5.56%	22.91%						
June 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	4	38	10.53%	30.69%	1	10	10.00%	30.00%	-0.595437	-1.36
June 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	6	65	9.23%	28.95%	417	3,525	11.83%	32.30%	-0.642908	-1.3908
June 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	3	33.33%	47.14%	2	10	20.00%	40.00%	-0.202967	-1.12339
June 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%	0.00%						
June 2017	Maintenance and Repair	MR-7E MR-8	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A N/A	0	3	0.00%	0.00%	126	905 1.811	13.92%	34.62% 10.19%	-0.695438	-1.42279
June 2017 June 2017	Maintenance and Repair Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable LIS Trunk	Parity	N/A N/A	12	708	0.00%	0.53%	19	1,811 55.873	1.05%	0.42%	1.429924	-0.13066
June 2017 June 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity Parity	N/A	2	70,192	0.00%	0.33%	3,603	308,191	1.17%	10.75%	-0.791729	-1.48133
June 2017 June 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	0	220	0.00%		20	2,538	0.79%	8.84%	-0.791729	-1.46133
June 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5	1.885	0.00%	5.14%	0	981	0.00%	0.0476	-1.200001	-1.77035
June 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	19	13,720	0.14%	3.72%	0	981	0.00%			
June 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	38	4.379	0.87%	9.27%	18	2.202	0.82%	9.00%	0.213999	-0.86989
June 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	20	0.00%	0.2170	20	2,529	0.79%	8.86%	-0.397712	-1.24179
June 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	67	22 268	0.30%	5.48%	4 430	459.851	0.96%	9.77%	-9.884404	-7.00929
June 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	1	33.504	0.00%	0.08%	.,					-2.9939
June 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	0	13.087	0.00%	0.02%						-2.99284
June 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	5	33,744	0.01%							
June 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	0	13,087	0.00%							
lune 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	134	9	14.89	0.33						
lune 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A	4	2	2.00	0.00	330	2	165.00	233.35	-0.698536	-1.4246
June 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	2,350	12	195.83	63.45	39,934	278	143.65	200.85	0.889006	-0.45952
June 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	9	9	100.00%	0.00%						
June 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	0	2	0.00%	0.00%	1	2	50.00%	50.00%	-1	-1.60795
June 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	12	0.00%	0.00%	132	278	47.48%	49.94%	-3.224962	-2.96063
June 2017	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	90.00%	1	1	100.00%							
June 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	5	5	100.00%							
June 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	3	3	100.00%	0.00%						
lune 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	126	153	82.35%							
June 2017	Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A 90.00%	26	27	96.30%	18.89%						
lune 2017	Ordering and Provisioning	OP-3D OP-3E	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		27		96.43%							
lune 2017 lune 2017	Ordering and Provisioning	OP-3E OP-3E	Interval Zone 2 Areas Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable LIS Trunk	Benchmark	90.00% N/A	2	2	100.00%	0.00%						
lune 2017 lune 2017	Ordering and Provisioning Ordering and Provisioning	OP-3E OP-3E	Interval Zone 2 Areas Interval Zone 2 Areas		Parity Benchmark	N/A 90.00%	3	3	100.00%	0.00%						
lune 2017 lune 2017	Ordering and Provisioning Ordering and Provisioning	OP-3E OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop Analog	Benchmark	90.00%	18	18	100.00%							
une 2017 une 2017	Ordering and Provisioning Ordering and Provisioning	OP-3E OP-4B	Interval Zone 2 Areas Dispatches outside MSAs	Unbundled Loop Analog Sub-Loop Unbundling	Benchmark	90.00% 6.00	5	5	100.00%							
une 2017 une 2017	Ordering and Provisioning Ordering and Provisioning	OP-4B OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	3	4	5.00							
lune 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	5	4	5.00	0.00	10	1	10.00	0.00		
une 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	277	88	3.15	0.00	10		10.00	0.00		
June 2017 June 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	135	22	6.14							
June 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	133	22	4.68							
		OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable				20	4.80							
lune 2017	Ordering and Provisioning	OP-4E			Benchmark	6.00	24									

Month	PID Category	PID	PID Title	Product Category				CLEC Denominator		C Standard Deviatior C	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviatior	Modified Z Score	Parity Score
June 2017	Ordering and Provisioning	OP-4E OP-5A	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	25	5	5.00							Ļ
June 2017	Ordering and Provisioning	OP-5A OP-5A	New Service Installation Quality New Service Installation Quality	LIS Trunk SUB-LOOP UNBUNDLING	Parity	N/A N/A	6	6	100.00%	0.00%	1	1	100.00%	0.00%	-0.612372	2 -1.37229
June 2017 June 2017	Ordering and Provisioning Ordering and Provisioning	OP-5A OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity Parity	N/A	1	1		15.07%	2	3	100.00%	47.14%	-0.612372	
June 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wife Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A	31	33		23.86%	2	8	66.67%	47.14%	-0.959403	
June 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality		Parity	N/A	30	33		28.75%	1.820	1,939	93.86%	24.00%	0.426702	
June 2017 June 2017	Ordering and Provisioning Ordering and Provisioning	OP-5A OP-8C	New Service Installation Quality Number Portability Timeliness without Loop Coord	Unbundled Loop Analog	Benchmark	95.00%	7.799	7,806		28.75%	1,820	1,939	93.86%	24.00%	0.426702	-0.74058
June 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	REQUEST		95.00%	6582.18	19.946	0.33							
June 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation) Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic Diagnostic	N/A	14546.62	12,022								
				TOTAL		N/A	21128.80	12,022	1.21							
June 2017 June 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Address Validation) Pre-Order Response Times (Appt, Scheduler)	REQUEST	Diagnostic Diagnostic	N/A N/A	21128.80	4,811	0.78							
June 2017 June 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler) Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A N/A	4228.64	4,811	0.88							
				REQUEST		N/A N/A	4228.64	4,811								
June 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)		Diagnostic											
June 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1269.88	1,198								
June 2017 June 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment) Pre-Order Response Times (Facility Check)	TOTAL REQUEST	Diagnostic	N/A N/A	1982.46 2904.72	1,738	0.84							
June 2017	Pre-Ordering Pre-Ordering		Pre-Order Response Times (Facility Check) Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	2904.72	3,458								
	Pre-Ordering Pre-Ordering			TOTAL	Diagnostic	N/A N/A	10856.96	3,716	2.14							
June 2017 June 2017			Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A N/A	10856.96	3,458								
	Pre-Ordering		Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A N/A	7985.52 6773.50	7,394								
June 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)		Diagnostic				1.15							
June 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14759.02	7,394	2.00							
June 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2315.31	1,087	2.13							
June 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	646.92	1,198								
June 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	2962.23	1,087								L
June 2017	Pre-Ordering		Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3690.40	6,590	0.56							Ļ
June 2017	Pre-Ordering		Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7858.42	13,549								
June 2017	Pre-Ordering		Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11548.82	6,590								
June 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	252.08	1,096								
June 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	817.95	1,995								
June 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1240.20	954								
June 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2310.23	1,995								
June 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2653.20	3,685								
June 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	53181.40	2,780	19.13							
June 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	55834.60	3,685	15.15							
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8374.95	4,527	1.85							
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	7921.67	4,579								
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	68773.50	6,975								
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26409.24	6,318								
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	46883.44	3,478								
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3914.21	769								
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	15057.00	4,780								
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3787.20	3,156	1.20							
June 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5577.52	1,612								
June 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,137	2,625	81.41%							
June 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	20	49								
June 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	426	501	85.03%							
June 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2,137	2,146								
June 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	20	20	100.00%							
June 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	426	430	99.07%							
June 2017	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	99:28	6	16:35							
June 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	302:01	287								
June 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	19	19	100.00%							
June 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	413	413	100.00%							
June 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,943	1,943								
June 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	17	17	100.00%							
June 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	154	160	96.25%							
June 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	457	457	100.00%							
June 2017	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	2	2	100.00%							
June 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	4	4	100.00%							
June 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	13	43	30.23%	45.93%	1	69	1.45%	11.95%	-12.39609	-8.536288
May 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,714	1,718	99.77%							
May 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,160,944	1,165,345	99.62%							
May 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	2,383	2,383	100.00%							1
May 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	3,014	3,014	100.00%	0.00%	50,010	50,546	98.94%	10.24%	-5.521394	4 -4.356769
May 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	2,383	2,383	100.00%							1
May 2017	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A	1	1	100.00%							1
May 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	4,428,448	4,099,559	1.08							1
May 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	5286.08	30,166	0.18							1
May 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	30,600	30,600	100.00%							1
May 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	30,600	30,600	100.00%							1
May 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	30,600	30,600								1
May 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	43,200	43,200	100.00%							1
May 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	42,180	42,180								1
May 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EASE	Diagnostic	N/A	27,960	27,960	100.00%							1
May 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A	0	0								1
May 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
May 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	7	57.14%	49.49%	5	11	45.45%	49.79%	-0.485504	-1.29516
May 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A	1	1	100.00%	0.00%	5					
May 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/r4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	2		0.0070						
May 2017 May 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/r4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	2	10								
May 2017 May 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	19	32		49.11%	0	15	60.00%	48.99%	-0.284255	5 -1.17281
		1111.073		station coop bot odpavia	- uny	1911	19	32		49.11%	14	19		+u.39%	-0.204200	-0.22087

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result CLEO	C Standard Deviatior C1	L-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A	0	2	0.00%	0.00%						
May 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	5	7	71.43%	45.18%	13	18	72.22%	44.79%	-0.421941	-1.256522
May 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	5	11	45.45%	49.79%	410	692	59.25%	49.14%	0.62257	-0.621504
May 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A	1	1	100.00%	0.00%	2,358	4,409	53.48%	49.88%	-0.932528	-1.566937
May 2017	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A	142:25	1	142:25	0:00	26262:54	683	38:27	40:49	2.365618	
May 2017	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	21:04	1	21:04	0:00	31342:07	820	38:13	42:18	-0.405328	-1.246422
May 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	34:43	7	4:58	3:05	75:47	11	6:53	5:36	-0.712428	-1.433126
May 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	1:09	1	1:09	0:00						
May 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5:42	2	2:51	0:28	4:12	1	4:12	0:00		
May 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	57:27	10	5:45	3:03	4:12	1	4:12	0:00		
May 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	135:37	32	4:14	2:12	83:38	14	5:58	5:16	-1.027192	-1.624489
May 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	352:09	58	6:04	7:06	121214:15	3,498	34:39	83:01	-2.600497	-2.58099
May 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	10:44	2	5:22	1:22	73:34	16	4:36	5:02	0.565108	-0.656438
May 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	203:32	2	101:46	137:11						
May 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	28:38	7	4:05	4:19	73:34	16	4:36	5:02	-0.222394	-1.135206
May 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	70:28	10	7:03	5:42	32532:03	869	37:26	41:59	-2.275743	-2.383554
May 2017	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	80	704	11.36%	31.74%	-0.357803	-1.217529
May 2017	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0	1	0.00%	0.00%	2	5	40.00%	48.99%	-0.745356	-1.453144
May 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	7	14.29%	34.99%	3	16	18.75%	39.03%	-0.252397	-1.153447
May 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%						
May 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	2	0.00%	0.00%	0	1	0.00%	0.00%		
May 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	10		0.00%	0	1	0.00%	0.00%		
May 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	5	32		36.31%	3	16	18.75%	39.03%	-0.261488	-1.158974
May 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0	58		25.34%	502	3 854	13.03%	33.66%	-1.376446	-1.83682
May 2017 May 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	2	010010	0.00%	502	3,034	31.58%	46.48%	-0.913874	-1.555596
May 2017 May 2017	Maintenance and Repair Maintenance and Repair	MR-7E MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A N/A	0	2		0.00%	0	19	31.30%	40.48%	-0.913674	-1.000096
May 2017 May 2017	Maintenance and Repair Maintenance and Repair	MR-7E MR-7E	Repair Repeat Report Rate-Zone 2 Repair Repeat Report Rate-Zone 2			N/A N/A	0	2	42.86%	49.49%	0	19	31.58%	46.48%	0.094262	-0.942693
May 2017 May 2017	Maintenance and Repair Maintenance and Repair	MR-7E MR-7E	Repair Repeat Report Rate-Zone 2 Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A N/A	3	10		49.49%	109	931	31.58%	46.48%	-0.167081	-0.942693
May 2017 May 2017		MR-7E MR-8	Repair Repeat Report Rate-Zone 2 Trouble Rate		Parity	N/A N/A	1	10		30.00%	109	931	11.71%	32.15%	-0.167081	-1.101578
	Maintenance and Repair			Enhanced Extended Loops - DS1 Capable	Parity		9							12.62%	-0.68646	-1.41/338
May 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	3	70,960		0.65%	0	56,209	0.00%			
May 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	1	53		13.61%	3,933	311,518	1.26%	11.17%	0.024854	-0.98489
May 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	1	223		6.68%	35	2,596	1.35%	11.53%	-1.118067	-1.679737
May 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	1,952		3.20%	1	996	0.10%	3.17%	0.016683	-0.989857
May 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	10	13,896		2.68%	1	996	0.10%	3.17%	-0.273749	
May 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	39	4,459		9.31%	33	2,261	1.46%	11.99%	-1.889073	-2.148475
May 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	20			35	2,588	1.35%	11.55%	-0.521617	-1.317121
May 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	68	22,538	0.30%	5.48%	4,778	464,296	1.03%	10.09%	-10.566765	-7.424137
May 2017	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	0	1	0.00%	0.00%	604	703	85.92%	34.78%	1.071175	-0.348772
May 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	3	34,296	0.01%	0.16%						-2.975122
May 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	1	13,087	0.00%	0.05%						-2.987566
May 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	3	34,296	0.01%							
May 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	1	13,087	0.00%							
May 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	6	6	1.00	0.00						
May 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	2.086	12		63.45	38,495	291	132.29	190.42	0.792619	-0.518122
May 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	6	6	100.00%	0.00%	,					
May 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	12		0.00%	140	291	48.11%	49.96%	-3.268823	-2.987303
May 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	2	2		0.0070	140	201	40.1170	40.0070	0.200020	2.001000
May 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	- 4	- 4	100.00%	0.00%	1	1	100.00%	0.00%		
May 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	64	74								
May 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	26	27		18.89%	2	2	100.00%	0.00%	-1.48354	-1.901928
May 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	20	27		10.0376	2	2	100.0076	0.0078	-1.40334	-1.301320
May 2017 May 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	24	2.0	50.00%							
May 2017 May 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	90.00% N/A	10	10		0.00%			100.00%	0.00%		
May 2017 May 2017	Ordering and Provisioning Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	9	9		0.00%		1	100.00%	0.00%		
							9	9								
May 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	1	1	100.00%							
May 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	266	78								
May 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	87	19								
May 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	189	41								
May 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	12	4	0.00							
May 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	20	5	4.00							
May 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	14	14		0.00%	2	2	100.00%	0.00%		
May 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	117	117		0.00%						
May 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	28	28		0.00%	7	7	100.00%	0.00%		
May 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	44	46	95.65%	20.39%	1,829	1,950	93.79%	24.12%	-0.5161	-1.313766
May 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	7,331	7,338								
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6919.85	19,771	0.35							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	15725.16	12,996	1.21							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	22645.01	19,771	1.15							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3135.76	4,126	0.76							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	3596.20	4,126	0.87							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	755.94	1,758	0.43							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1254.75	1,195	1.05							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	2010.69	1,758	1.14							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3239.04	3,856	0.84							
May 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7994.79	3.789								
May 2017 May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	11233.83	3,856								
May 2017 May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Fet CSR)	REQUEST	Diagnostic	N/A	8333.16	7 788	1.07							
May 2017 May 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Get CSR) Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A N/A	6486.00	7,788	1.07							
	Pre-Ordering Pre-Ordering			TOTAL		N/A N/A	14819.16	5,640								
May 2017		PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A N/A	14819.16 2196.03	7,788	2.13							
May 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic											
May 2017	Pre-Ordering		Pre-Order Response Times (Meet Point Inquiry) Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A N/A	667.52 2863.55	1,192	0.56							
May 2017	Pre-Ordering				Diagnostic				2.78							

May 2017	PID Category	PID	PID Title	Product Category	Standard	Benchmark			CLEC Result C	LEC Standard Deviatior C	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Scor
10 LO 11	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3654.56	6,526	0.56							
1ay 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7429.38	13,034	0.57							
lay 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11083.94	6,526	1.70							
lay 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	272.75	1,091	0.25							
lay 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	794.58	1,938	0.41							
ay 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1245.87	981	1.27							
1ay 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A	2313.20	1,938	1.19							
lav 2017	Pre-Ordering		Pre-Order Response Times/Loop Qual Tools)	REQUEST	Diagnostic	N/A	2548.08	3 539	0.72							
May 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	52664.64	2.766	19.04							
May 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	55212 72	3 539	15.60							
May 2017 May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8393.45	4.537	1.85							
May 2017 May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML) Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	7748.67	4,337	1.00							
		PO-1-XML PO-1-XML				N/A										
May 2017	Pre-Ordering		Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic		68673.36	6,979	9.84							
May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26253.76	6,311	4.16							
May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	46869.96	3,477	13.48							
May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3949.84	776	5.09							
May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	15375.15	4,881	3.15							
May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3816.34	3,154	1.21							
May 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5612.12	1,622	3.46							
May 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,078	2,591	80.20%							
May 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	35	59	59.32%							
May 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	369	471	78.34%							
May 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	INP	Diagnostic	N/A	2.078	2.085	99.66%							
May 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	35	36	97.22%							
May 2017 May 2017	Pre-Ordering Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	369	369	100.00%							
vlay 2017 Vlay 2017	Pre-Ordering Pre-Ordering	PO-2B PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A N/A	4:51	369	4:51							
						N/A N/A		1								
May 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	1671	276:54	266	1:02							
May 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	35	35	100.00%							
May 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	398	398	100.00%							
May 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,871	1,871	100.00%							
May 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	8	8	100.00%							
May 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	153	154	99.35%							
May 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	453	453	100.00%							
May 2017	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
May 2017 May 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	13	13								
May 2017	Pre-Ordering Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	3	15		40.00%	F	69	7.25%	6 25.93%	-1 726785	-2.0498
April 2017		BI-2		Onbundled Loops and Number Portability		N/A	1.481	1.485	99.73%	40.00%	5	09	7.23%	23.83%	-1.720703	-2.0490
1 · · ·	Billing		Invoices Delivered within 10 Days	All	Parity by Design											
April 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,646,953	1,647,293	99.98%							
April 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	2,559	2,559	100.00%							
April 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	3,027	3,029	99.93%	2.57%	52,901	53,379	99.10%	6 9.42%	-4.713916	-3.8658
April 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	2,559	2,559	100.00%							
April 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	3,035,607	2,803,161	1.08							
April 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	5182.71	26,034	0.20							
April 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	27,360	27,360	100.00%							
April 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	28.800	28.800	100.00%							
April 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	27,036	27,360	98.82%							
April 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	41,400	41,400	100.00%							
April 2017 April 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	40,125	40,125	100.00%							
April 2017 April 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	FASE		N/A	40,123	40,125	100.00%							
			-,		Diagnostic			=0,000	100.00%							
April 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A										
April 2017	Electronic Gateway Availability						-1,440	-1,440								
April 2017	Maintenance and Repair	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	-1,440	1	100.00%							
		MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00% 77.78%	41.57%	5	13	38.46%	6 48.65%	-1.863661	-2.1330
	Maintenance and Repair	MR-5A MR-5A		Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE		N/A N/A	-1,440 1 7 3	1	100.00% 77.78% 75.00%	41.57%	5	13	38.46%	48.65%	-1.863661	-2.1330
		MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00% 77.78%	41.57%	5	13	38.46%	48.65%	-1.863661	-2.1330
April 2017	Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE	Parity Diagnostic	N/A N/A	1 7 3	1 9 4	100.00% 77.78% 75.00%	41.57%	5	13 15			-1.863661 -2.148345	
April 2017 April 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded	Parity Diagnostic Diagnostic	N/A N/A N/A	1 7 3 21	1 9 4 34	100.00% 77.78% 75.00% 61.76% 66.67%		5 5 9		33.33%	6 47.14%		-2.3061
April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5A	All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity Diagnostic Diagnostic Parity	N/A N/A N/A N/A	1 7 3 21 16	1 9 4 34 24	100.00% 77.78% 75.00% 61.76% 66.67%	47.14%	5 5 9 2	15	33.33%	6 47.14% 6 30.00%	-2.148345	-2.3061
April 2017 April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5A MR-5A MR-5B	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable	Parity Diagnostic Diagnostic Parity Parity	N/A N/A N/A N/A N/A	1 7 3 21 16	1 9 4 34 24	100.00% 77.78% 75.00% 61.76% 66.67% 0.00%	47.14% 0.00%	5 5 9 2 9	15 10	33.33% 90.00% 100.00%	6 47.14% 6 30.00% 6 0.00%	-2.148345	-2.3061 0.0278
pril 2017 pril 2017 pril 2017 pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B	All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable LIS Trunk	Parity Diagnostic Diagnostic Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 0 1 2	1 9 4 34 24 2 1 1 4	100.00% 77.78% 75.00% 61.76% 66.67% 0.00% 100.00% 50.00%	47.14% 0.00% 0.00% 50.00%	9	15 10 2 10	33.33% 90.00% 100.00% 90.00%	6 47.14% 6 30.00% 6 0.00% 6 30.00%	-2.148345 1.690622 0.931397	-2.3061 0.0278 -0.4337
April 2017 April 2017 April 2017 April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5S	All Troubles Cleared wit A Hours-Zone 1 All Troubles Geard wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared with A Hours-Zone 2 All Troubles Cleared with A Hours-Zone 2 Clut of Service cleared with 2 Hours-Zone 2 Clut of Service cleared with 2 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2W in Ron-Loaded Unbundled Loop - 32 W in Ron-Loaded Enhanced Extended Loops - DS1 Capable LIS Trunk Unbundled Loop - DS1 Capable Business	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 1 1 2 20	1 9 4 34 24 2 1 1 4 21	100.00% 77.78% 75.00% 61.76% 66.67% 0.00% 100.00% 50.00% 95.24%	47.14% 0.00% 0.00% 50.00% 21.30%	9 448	15 10 2 10 716	33.33% 90.00% 100.00% 90.00% 62.57%	6 47.14% 6 30.00% 6 0.00% 6 30.00% 6 48.39%	-2.148345 1.690622 0.931397 -3.049054	-2.3061 0.0278 -0.4337 -2.8536
April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5X	All Troubles Cleared wi/ 4 Hours-Zone 1 All Troubles Cleared wi/ 4 Hours-Zone 2 All Troubles Cleared wi/ 4 Hours-Zone 2 All Troubles Cleared wi/ 4 Hours-Zone 2 Out of Service cleared wi/ 24 hours Out of Service cleared wi/ 24 hours	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unhundled Loop - 2 Wire Nor-Loaded Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable LIS Trunk Unbundled Loop - DS1 Capable Business SUB-LOOP UNBUNDLING	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 1 2 20 2 0 2	1 9 4 34 24 2 1 1 4 2 1 2 2	100.00% 77.78% 61.76% 66.67% 100.00% 50.00% 95.24% 100.00%	47.14% 0.00% 0.00% 50.00% 21.30% 0.00%	9 448 2,338	15 10 2 10 716 4,309	33.33% 90.00% 100.00% 90.00% 62.57% 54.26%	6 47.14% 6 30.00% 6 0.00% 6 30.00% 6 44.39% 6 44.39%	-2.148345 1.690622 0.931397 -3.049054 -1.298181	-2.3061 0.0278 -0.4337 -2.8536 -1.7892
April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5X MR-5X MR-6B	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours Out of Service cleared wit 24 hours Mean Time to Restore dap out MSA	Enhanced Extended Loops - DS1 Capable UNBUNCLED LOOP - ADSL COMPATIBLE Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Enhanced Extended Loops - DS1 Capable US Turnk Unbundled Loop - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 1 2 20 2 2 26:23	1 9 4 34 24 2 1 4 2 1 2 2 2 2	100.00% 77.78% 61.76% 66.67% 0.00% 100.00% 50.00% 95.24% 100.00% 13:11	47.14% 0.00% 50.00% 21.30% 0.00% 10:36	9 448 2,338 34254:09	15 10 2 10 716 4,309 729	33.33% 90.00% 100.00% 90.00% 62.57% 54.26% 46:59	6 47.14% 6 30.00% 6 0.00% 6 30.00% 6 48.39% 6 48.39% 9 139:07	-2.148345 1.690622 0.931397 -3.049054 -1.298181 -0.343102	-2.3061 0.0278 -0.4337 -2.8536 -1.7892 -1.2085
April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5X MR-6D	All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 Out of Service Cleared wii 24 hours- Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Mean Time to Restore filtro wit Sen 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2Wir Row-Loaded Unbundled Loop - 32Wir Row-Loaded Enhanced Extended Loops - DS1 Capable Ell'S Trunk Unbundled Loop - DS1 Capable Business SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 1 2 20 2 2 6 23 22:51	1 9 4 34 24 2 1 1 4 2 1 2 2	100.00% 77.78% 75.00% 61.76% 0.00% 100.00% 50.00% 95.24% 100.00% 13:11 2:32	47.14% 0.00% 50.00% 21.30% 0.00% 10:36 1:06	9 448 2,338	15 10 2 10 716 4,309	33.33% 90.00% 100.00% 90.00% 62.57% 54.26% 46:59	6 47.14% 6 30.00% 6 0.00% 6 30.00% 6 48.39% 6 48.39% 9 139:07	-2.148345 1.690622 0.931397 -3.049054 -1.298181 -0.343102	-2.3061 0.0278 -0.4337 -2.8536 -1.7892 -1.2085
April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017 April 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5X MR-6D MR-6D MR-6D	All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unhundled Loop - ADSL COMPATIBLE Unhundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable LUS Trunk Unhundled Loop - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 1 2 20 20 2 2 26:23 22:51 12:48	1 9 4 34 24 2 1 1 4 21 2 2 2 9 9 4	100.00% 77.78% 75.00% 66.67% 0.00% 100.00% 95.24% 100.00% 13:11 2:32 3:12	47.14% 0.00% 50.00% 21.30% 0.00% 10.36 1:06 2:19	9 448 2,338 34254:09	15 10 2 10 716 4,309 729	33.33% 90.00% 100.00% 90.00% 62.57% 54.26% 46:59	6 47.14% 6 30.00% 6 0.00% 6 30.00% 6 48.39% 6 48.39% 9 139:07	-2.148345 1.690622 0.931397 -3.049054 -1.298181 -0.343102	-2.3061 0.0278 -0.4337 -2.8536 -1.7892 -1.2085
April 2017 April 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-6A MR-6B MR-6B MR-6B MR-6S MR-6C MR-6D MR-6D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours Out of Service cleared wit 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - 2W in Ron-Loaded Unbundled Loop - 32 W in Ron-Loaded Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - 2 W in Ron-Loaded	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 6 6 6 0 1 2 20 20 2 2 20 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 1 4 21 2 2 2 9 9 4 34	100.00% 77.78% 61.76% 66.67% 0.00% 50.00% 95.24% 100.00% 13:11 2:32 3:12 5:09	47.14% 0.00% 50.00% 21.30% 10.36 1.06 2.19 4.20	9 448 2,338 34254:09 59:54	15 10 2 10 716 4,309 729 11	33.33% 90.00% 100.00% 62.57% 54.28% 46:59 5:27	6 47.14% 6 30.00% 6 30.00% 6 48.33% 6 48.33% 9 139.07 7 1.53	-2.148345 1.690622 0.931397 -3.049054 -1.298181 -0.343102 -3.448804	-2.3061 0.0278 -0.4337 -2.8536 -1.7892 -1.2085 -3.0967
April 2017 April 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5X MR-6D MR-6D MR-6D	All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded Urbundled Loop - 3 SU is Anno-Loaded Urbundled Loop - S0 S1 Capable LIS Trunk Urbundled Loop - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Urbundled Loop - SD1 Capable Urbundled Loop - SD1 SC Apable	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 16 0 1 2 20 20 2 2 26:23 22:51 12:48	1 9 4 34 24 2 1 1 4 21 2 2 2 9 9 4	100.00% 77.78% 75.00% 66.67% 0.00% 100.00% 95.24% 100.00% 13:11 2:32 3:12	47.14% 0.00% 50.00% 21.30% 0.00% 10.36 1:06 2:19	9 448 2,338 34254:09	15 10 2 10 716 4,309 729	33.33% 90.00% 100.00% 62.57% 54.28% 46:59 5:27	6 47.14% 6 30.00% 6 30.00% 6 48.33% 6 48.33% 9 139.07 7 1.53	-2.148345 1.690622 0.931397 -3.049054 -1.298181 -0.343102 -3.448804	-2.3061 0.0276 -0.4337 -2.8536 -1.7892 -1.2085 -3.0967
ypril 2017 ypril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-6A MR-6B MR-6B MR-6B MR-6S MR-6C MR-6D MR-6D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours Out of Service cleared wit 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - 2W in Ron-Loaded Unbundled Loop - 32 W in Ron-Loaded Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - 2 W in Ron-Loaded	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 6 6 6 0 1 2 20 20 2 2 20 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 1 4 21 2 2 2 9 9 4 34	100.00% 77.78% 61.76% 66.67% 0.00% 50.00% 95.24% 100.00% 13:11 2:32 3:12 3:12 5:09 5:33	47.14% 0.00% 50.00% 21.30% 10.36 1.06 2.19 4.20	9 448 2,338 34254:09 59:54	15 10 2 10 716 4,309 729 11	33.33% 90.00% 100.00% 62.57% 46:59 5:27 5:27	6 47.14% 6 30.00% 6 30.00% 6 48.39% 6 48.82% 9 139.07 7 1.53 0 1.45	-2.148345 1.690622 0.931397 -3.049054 -1.298181 -0.343102 -3.448804 -0.281926	-2.3061 0.0278 -0.4337 -2.8536 -1.7892 -1.2085 -3.0967 -1.1713
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5S MR-6S MR-6C MR-6D MR-6D MR-6D MR-6D	All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 1 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 All Troubles Cleared wii 4 Hours-Zone 2 Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Out of Service cleared wii 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded Urbundled Loop - 3 SU is Anno-Loaded Urbundled Loop - S0 S1 Capable LIS Trunk Urbundled Loop - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Urbundled Loop - SD1 Capable Urbundled Loop - SD1 SC Apable	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 1 6 0 1 2 2 0 2 2 2 2 2 3 2 2 5 1 12.48 17520 133.05	1 9 4 34 24 2 1 1 4 4 21 2 2 2 9 9 4 4 34 34	100.00% 77.78% 61.76% 66.67% 0.00% 50.00% 95.24% 100.00% 13:11 2:32 3:12 3:12 5:09 5:33	47.14% 0.00% 50.00% 21.30% 0.00% 10.36 1.06 2.19 4:20 8.43	9 448 2,338 34254:09 59:54 69:26	15 10 2 10 716 4,309 729 11 11	33.33% 90.00% 100.00% 62.57% 46:59 5:27 5:27	6 47.14% 6 30.00% 6 30.00% 6 48.39% 7 139.07 7 1:53 7 1:45 7 5:3:13	-2.148345 1.690622 0.931397 -3.049054 -1.238181 -0.343102 -3.448804 -0.281926 -3.774848	-2.3061 0.0278 -0.4337 -2.8536 -1.7892 -1.2085 -3.0967 -1.1713 -3.2949
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5C MR-6D MR-6D MR-6D MR-6D MR-6D	All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 Out of Service cleared with A Hours-Zone 2 Out of Service cleared with A Hours-Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2Wire NAn-Loaded Unbrundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable Busines SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLING UNBUNDLING UNBUNDLING UNBUNDLING UNBUNDLING UNBUNDLING	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	1 7 3 21 1 6 0 0 2 2 2 2 5 5 1 2 2 5 5 1 2 2 5 1 1 2 4 8 17520 13305 3 87:19	1 9 4 34 24 2 1 1 4 4 21 2 2 2 9 9 4 4 34 34	100.00% 77.78% 61.76% 66.67% 0.00% 50.00% 95.24% 100.00% 13:11 2.32 3:12 5:09 5.33 6:27	47.14% 0.00% 50.00% 21.30% 10:36 10:36 2:19 4:20 8:43 7:19	9 448 2,338 34254:09 59:54 69:26 114458:15	15 10 2 10 716 4,309 729 11 11	33.33% 90.00% 100.00% 62.57% 54.26% 46.55 5:27 5.220 32:37 3:34	5 47.14% 5 30.00% 6 30.00% 6 48.39% 6 49.82% 9 139.07 7 15.33 7 1.45 7 5.13 4 3.49	-2.148345 1.690622 0.931397 -3.040054 -0.281026 -0.281026 -0.281026 -0.281026 -0.281026 -0.281026 -0.281026	-2.306 0.0278 -0.433 -2.8539 -1.7893 -1.208 -3.096 -1.1713 -3.2944 -0.5994
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-6B MR-6B MR-6B MR-6C MR-6D MR-6D MR-6D MR-6D MR-6D MR-6D MR-6E	All Troubles Cleared wil 4 Hours-Zone 1 All Troubles Cleared wil 4 Hours-Zone 1 All Troubles Cleared wil 4 Hours-Zone 1 All Troubles Cleared wil 4 Hours-Zone 2 All Troubles Cleared wil 4 Hours-Zone 2 All Troubles Cleared wil 4 Hours-Zone 2 All Troubles Cleared wil 4 Hours-Zone 2 Out of Service cleared wil 2 Hours-Zone 2 Out of Service cleared wil 2 Hours-Zone 2 Out of Service cleared wil 2 Hours-Zone 1 Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNCLED LOOP - ADSL COMPATIBLE Unbrundled Loop - ADSL COMPATIBLE Unbrundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbrundled Loop - DS1 Capable Unbrundled Loop - Analog Enhanced Extended Loops - DS1 Capable LIS Trunk	Parity Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	NA NA NA NA NA NA NA NA NA NA NA NA NA N	1 7 3 21 1 6 0 0 1 2 2 0 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 1 1 4 4 21 2 2 2 9 9 4 4 34 34	100.00% 77.78% 61.76% 66.67% 50.00% 50.00% 95.24% 100.00% 13:11 2:32 3:12 5:09 5:33 6:27 5:13	47.14% 0.00% 50.00% 21.30% 0.00% 10.36 1:06 2:19 4:20 8:43 7:19 1:32 0.00	9 448 2,338 34254:09 59:54 69:26 114458:15 24:56	15 10 2 10 76 4,309 729 11 11 11 13 3,510 7 7	33.33% 90.00% 100.00% 62.57% 54.26% 46.55 5.27 5.27 5.27 5.23 3.23 3.24	6 47,14% 6 30,00% 6 0,00% 6 48,39% 9 139,077 7 1,53 7 1,45 7 53,13 4 3,49 5 1,22	-2.148345 1.690622 0.931397 -3.046005 -1.298181 -0.243102 -3.448804 -0.281926 -3.377448 0.658838 -0.708623	-2.3061 0.0276 -0.4337 -2.8538 -1.7892 -1.2085 -3.0967 -1.1713 -3.2086 -0.5994 -1.4313
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-SA MR-SA MR-SA MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SD MR-6D MR-6D MR-6D MR-6D MR-6E	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours Out of Service cleared wit 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - 2W in RAN-Loaded Unbundled Loop - 3W in RAN-Loaded Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - ADS1 Capable Unbundled Loop - ADS1 Capable Unbundled Loop - 2W in RAN-Loaded Unbundled Loop - 2W in RAN-Loaded Unbundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable LIS Trunk Unbundled Loop - DS1 Capable	Parity Diagnostic Diagnostic Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity Parity	NA NA NA NA NA NA NA NA NA NA NA NA NA N	1 7 3 3 2 1 6 0 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 1 1 4 21 2 2 2 2 2 2 2 9 9 4 34 34 24 60 0 2 2 1 1 4	100.00% 77.78% 61.76% 66.67% 100.00% 50.00% 95.24% 100.00% 13:11 2:32 3:12 5:09 5:33 6:27 5:13 2:38 3:13	47.14% 0.00% 0.00% 21.30% 0.00% 10.36 1.06 2.19 4.20 8.43 7.19 1.32 0.000 1.51	9 448 2,338 34254.09 59:54 69:26 114458:15 24:56 4:30 24:56	15 10 2 10 716 4,309 729 11 1 1 3,350 3,510 7 7 2 2 7 7	33.33% 90.00% 100.00% 62.57% 54.28% 46:59 5:27 5:22 32:37 3:34 2:15 3:34	6 47.14% 6 30.00% 6 0.00% 6 48.39% 6 49.82% 9 139.07 7 1153 9 11.45 7 55313 4 3.49 5 11.22 4 3.49	-2.148345 1.690622 0.331307 -3.040054 -1.238181 -0.343102 -0.281926 -3.774848 0.658838 -0.706523 -0.147714	-2.306 0.0276 -0.4333 -2.8538 -1.7899 -1.2088 -3.0967 -1.1711 -3.2944 -0.5994 -1.4311 -1.0898
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-6B MR-6D MR-6D MR-6D MR-6D MR-6D MR-6C MR-6E	All Troubles Cleared wil 4 Hours-Zone 1 All Troubles Cleared wil 4 Hours-Zone 1 All Troubles Cleared wil 4 Hours-Zone 1 All Troubles Cleared wil 4 Hours-Zone 2 All Troubles Cleared wil 4 Hours-Zone 2 All Troubles Cleared wil 4 Hours-Zone 2 All Troubles Cleared wil 4 Hours-Zone 2 Out of Service Cleared wil 24 hours Out of Service cleared wil 24 hours Out of Service cleared wil 24 hours Out of Service cleared wil 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2Wir Row-Loaded Unbundled Loop - SU T Capable Enhanced Extended Loops - DS1 Capable US Trunk Business SUB-LOOP UNBUNDLING Enhanced Extended Loop - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - ADSL COMPATIBLE Unbundled Loop - ADSL COMPATIBLE Unbundled Loop - DS1 Capable Unbundled Loop - DS1 Capable	Parity Diagnostic Diagnostic Diagnostic Parity Pari	NA NA NA NA NA NA NA NA NA NA NA NA NA N	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 2 2 2 1 1 4 2 2 2 2 2 2 2 3 9 4 34 4 34 4 24 2 4 2 4 3 4 3 4 3 4 3 4	100.00% 77.78% 61.76% 66.67% 0.00% 50.00% 95.24% 100.00% 113:11 2:32 3:12 5:09 5:33 6:27 5:13 2:38 3:13 2:38 3:31 3:302	47.14% 0.00% 50.00% 21.30% 10.36 1:06 2:19 4:20 8:43 7:19 1:32 0:00 1:51	9 448 2,338 34254:09 59:54 69:26 1114458:15 24:56 4:30	15 10 2 10 716 4.309 729 11 13 3.510 7 7 2 2 7 7 59 7 59	33.33% 90.00% 90.00% 62.57% 54.26% 46:55 5:27 5:27 5:22 32:37 3:34 2:15 3:34 4:555	6 47.14% 6 30.00% 6 30.00% 6 48.39% 9 139.07 7 1.53 7 1.53 7 5.513 4 3.49 5 1.22 8 3.49 5 138.32	-2.148345 1.690622 0.931307 -3.049054 -1.298181 -0.344102 -3.448804 -0.281926 -3.774848 0.658838 -0.7695232 -0.147714 -0.766721	-2.306 0.0274 -0.433 -2.8534 -1.7892 -1.2084 -3.0967 -1.1711 -3.2944 -0.5994 -1.4311 -1.0898 -1.466
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-SA MR-SA MR-SA MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SD MR-6D MR-6D MR-6D MR-6D MR-6E MR-6E MR-6E MR-6E MR-6E	All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 Clut of Service cleared with A Hours-Zone 2 Out of Service cleared with A Hours-Zone 2 Out of Service cleared with A Hours-Zone 2 Out of Service cleared with A Hours-Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Me	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - SUR Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2 Wire Non-Loaded Unbrundled Loop - ADS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop Analog SUB-LOOP UNBLINDLING	Parity Diagnostic Diagnostic Parity P	NA NA NA NA NA NA NA NA NA NA NA NA NA N	1 7 3 3 2 1 6 0 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 1 1 4 21 2 2 2 2 2 2 2 9 9 4 34 34 24 60 0 2 2 1 1 4	100.00% 77.00% 61.76% 66.67% 96.67% 95.24% 100.00% 95.24% 100.00% 53.00%	47.14% 0.00% 50.00% 21.30% 0.00% 10:36 1:36 2:19 4:20 8:43 7:19 1:32 0.00 1:51 1:33 0.00%	9 448 2,338 34254.09 59:54 69:26 114458:15 24:56 4:30 24:56	15 10 2 10 716 4.309 729 11 11 3 3,510 7 7 2 7 7 7 59 7 7 9 7 9 7 9 7 9 7 9 7 9 1	33.33% 90.00% 90.00% 62.57% 46:59 46:59 5.27 32:37 3:34 2:15 3:34 45:56 0.00%	6 47,14% 6 30,00% 6 30,00% 6 48,39% 9 139,07 7 1:53 7 53:13 4 3:49 5 1:22 4 3:49 5 1:22 4 3:49 5 2:22 5 0,00%	-2.148345 1.690622 0.931397 -3.040054 -1.298181 0.343102 -3.448804 -0.281926 -3.774848 0.658833 -0.709523 -0.147714 -0.780727 0.347727	-2.306 ⁺ 0.027 ⁺ -0.433 -1.7892 -1.7892 -1.2883 -1.2883 -1.2884 -1.1711 -3.2944 -0.599 -1.4311 -1.466 -0.738
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5C MR-5C MR-6D MR-6D MR-6D MR-6D MR-6D MR-6E MR-6E MR-6E MR-6E MR-7B MR-7D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours-Zone 2 Out of Service cleared wit 24 hours- Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2Wir Row-Loaded Unbundled Loop - SUST Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbundled Loop - ADSL COMPATIBLE Unbundled Loop - ADSL COMPATIBLE Unbundled Loop - ADSL COMPATIBLE Unbundled Loop - SD1 Capable Unbundled Loop - SD1 Capable Unbundled Loop - SD1 Capable Unbundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable Unbundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable Unbundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable	Parity Diagnostic Diagnostic Parity	NA NA NA NA NA NA NA NA NA NA NA NA NA N	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 22 1 4 21 2 2 2 2 3 4 34 34 4 24 4 34 4 34 4 60 2 1 1 4 6 6 2 9 9 4 4 4 2 2 1 1 1 2 2 2 2 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	100.00% 77.0% 75.0% 61.78% 66.67% 90.00% 95.00% 95.24% 100.00% 13.11 2.32 9.12 5.009 5.33 6.27 5.13 2.38 6.27 5.13 3.02 2.18 3.02 10.00%	47.14% 0.00% 50.00% 21.30% 0.00% 10.36 2.19 4.20 8.43 7.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 3.1.43%	9 448 2,338 34254.09 59:54 69:26 114458:15 24:56 4:30 24:56	15 10 2 10 716 4.309 729 11 13 3.510 7 7 2 2 7 7 59 7 59	33.33% 90.00% 90.00% 62.57% 46:59 46:59 5.27 32:37 3:34 2:15 3:34 45:56 0.00%	6 47,14% 6 30,00% 6 30,00% 6 48,39% 9 139,07 7 1:53 7 53:13 4 3:49 5 1:22 4 3:49 5 1:22 4 3:49 5 2:22 5 0,00%	-2.148345 1.690622 0.931307 -3.049054 -1.298181 -0.344102 -3.448804 -0.281926 -3.774848 0.658838 -0.7695232 -0.147714 -0.766721	-2.306 0.0274 -0.433 -2.8534 -1.7892 -1.2084 -3.0967 -1.1711 -3.2944 -0.5994 -1.4311 -1.0898 -1.466
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-6B MR-6D MR-6D MR-6D MR-6D MR-6C MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7B MR-7D	All Trouble Cleared wit A Hours-Zone 1 All Trouble Cleared wit A Hours-Zone 1 All Trouble Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 Out of Service cleared wit 24 hours Out of Service cleared wit 24 hours Mean Time to Restore and 24 hours Mean Time to Restore and 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Repair Repeat Report Rate-Disp out MSA Repair Repeat Report Rate-Zone 1 Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Busines SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - DS1 Capable Unbrundled Loop - DS1 Capable Ushrundled Loop - DS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop - ADS1 Capable Unbrundled Loop - DS1 Capable	Parity Diagnostic Diagnostic Diagnostic Parity	NA NA NA NA NA NA NA NA NA NA NA NA NA N	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 2 2 1 1 4 2 1 2 2 2 2 2 3 9 4 34 34 24 60 60 2 1 1 4 60 2 2 1 1 4 4 60 2 2 1 1 4 4 60 60 2 1 1 4 4 4 4 2 4 2 1 1 4 4 2 4 4 2 4 4 4 4	100.00% 77.78% 75.00% 61.78% 66.67% 0.00% 95.24% 100.00% 13.11 2.32 3.12 5.00 5.33 6.27 5.13 2.38 6.27 5.13 3.02 2.38 3.113 3.02 2.39 3.113	47.14% 0.00% 0.00% 50.00% 10.36% 10.36 1.06 2.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00%	9 448 2,338 34254.09 59:54 69:26 114458:15 24:56 4:30 24:56	15 10 2 10 716 4.309 729 11 11 3 3,510 7 7 2 7 7 7 59 7 7 9 7 9 7 9 7 9 7 9 7 9 1	33.33% 90.00% 90.00% 62.57% 46:59 46:59 5.27 32:37 3:34 2:15 3:34 45:56 0.00%	6 47,14% 6 30,00% 6 30,00% 6 48,39% 9 139,07 7 1:53 7 53:13 4 3:49 5 1:22 4 3:49 5 1:22 4 3:49 5 2:22 5 0,00%	-2.148345 1.690622 0.931397 -3.040054 -1.298181 0.343102 -3.448804 -0.281926 -3.774848 0.658833 -0.709523 -0.147714 -0.780727 0.347727	-2.306 0.027 -0.433 -1.789 -1.208 -1.208 -1.171 -3.294 -0.599 -1.431 -1.406 -0.738
wil 2017 wil 20	Maintenance and Repair Maintenance and Repair	MR-SA MR-SA MR-SA MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SD MR-6D MR-6D MR-6D MR-6D MR-6D MR-6E MR-6E MR-6E MR-7D MR-7D MR-7D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 2 Hours- Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrudied Loop - 2W in Ron-Loaded Unbrudied Loop - 3W in Ron-Loaded Unbrudied Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbrudied Loop - ADS1. COMPATIBLE Unbrudied Loop - ADS1. Compatible Enhanced Extended Loops - DS1 Capable Unbrudied Loop - ADSL COMPATIBLE Unbrudied Loop - Z Wire Non-Loaded	Parity Diagnostic Diagnostic Diagnostic Parity	NA	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 2 2 2 2 2 9 4 4 34 24 20 2 9 4 4 34 60 0 2 1 1 4 60 60 2 9 9 4 4 34 34 34	100.00% 77.0% 77.0% 61.7% 66.67% 0.00% 50.00% 50.00% 50.00% 50.00% 100.00% 100.00% 53.3% 6.27 5.13 2.38 3.12 2.38 3.12 2.38 3.12 3.00 5.33 6.27 5.13 2.38 3.12 2.38 3.13 3.00 5.23 5.23 5.23 5.23 5.23 5.23 5.23 5.23	47.14% 0.00% 5.0.00% 21.30% 0.00% 10.38 1.06 2.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 31.43% 0.00% 18.90%	9 448 2,338 34254.09 59:54 69:26 114458:15 24:56 4:30 24:56	15 10 2 10 716 4,309 729 11 11 13 3,510 7 7 2 2 7 759 1 15	33.33% 90.0% 90.0% 90.0% 54.26% 54.26% 46.55 5.27 5.22 5.22 5.23 3.34 2.15 3.34 2.15 3.34 4.555 2.6.6%	6 47.14% 6 30.00% 6 30.00% 6 48.39% 6 49.82% 9 139.07 7 1153 9 139.07 7 1153 9 139.07 7 53:13 4 3.49 5 11:22 4 3.49 8 138.32 6 0.00% 6 44.22%	-2.148345 1.690622 0.931307 -3.040054 -1.291811 -0.343102 -3.448804 -0.281926 -3.774848 0.658838 -0.708523 -0.147714 -0.769721 0.439728 -0.83428	-2.306 0.027 -0.433 -2.853 -1.789 -1.200 -3.096 -1.171 -3.294 -0.599 -1.431 -1.089 -1.436 -0.738 -1.507
wil 2017 wil 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-6B MR-6D MR-6D MR-6D MR-6D MR-6D MR-6C MR-6E MR-7D MR-7D MR-7D MR-7D	All Trouble Cleared wi A Hours-Zone 1 All Troubles Cleared wi A Hours-Zone 2 All Troubles Cleared wi A Hours-Zone 2 All Troubles Cleared wi A Hours-Zone 2 Out of Service cleared wi 24 hours Out of Service cleared wi 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Repair Repeat Report Rate-Zone 1 Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Unbundled Loop - DS1 Capable	Parity Diagnostic Diagnostic Diagnostic Parity	NA	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 2 1 1 4 2 2 2 2 2 2 2 2 9 9 4 4 34 4 24 2 60 0 2 1 1 4 60 0 2 2 1 9 9 4 3 4 3 4 4 3 4 4 2 4 2 2 2 2 2 2 2 2 2	100.00% 77.0% 75.00% 61.78% 66.67% 0.00% 50.00% 50.00% 50.00% 100.00% 133.11 2.32 3.12 5.00 5.33 6.27 5.13 2.36 2.38 3.13 3.23 2.38 3.13 3.02 2.38 3.13 3.02 2.38 3.13 3.02 2.38 3.13 3.02 3.13 3.02 3.13 3.02 3.13 3.02 3.13 3.02 5.33 3.02 5.33 5.33 5.33 5.33 5.33 5.33 5.33 5.3	47.14% 0.00% 50.00% 21.30% 10.36 1:06 2:19 4:20 8:43 7:19 1:32 0:00 1:51 1:33 0.00% 31.43% 0.00% 119.90%	9 448 2,338 34254:09 59:54 69:26 114458:15 24:56 4:30 24:56 3489:13 0 0 4 4	15 10 2 10 716 4,30 729 729 11 13 3,510 7 7 9 7 59 1 1 55 15	33.39% 90.0% 90.0% 90.0% 46:58 5:27 5:27 5:27 5:27 5:27 3:24 2:15 3:34 4:555 0.0% 26:67%	6 47.14% 6 30.00% 6 30.00% 6 48.39% 6 48.82% 9 139.07 7 1.53 7 1.53 7 1.53 7 5.513 4 3.49 5 132.52 6 3.49 5 132.22 6 3.49 5 132.22 6 4.22% 6 44.22%	-2.148345 1.690622 0.931307 -3.049054 -1.228181 -0.344302 -0.281926 -3.3774848 0.658838 -0.708523 -0.147714 -0.766721 0.430727 -0.83428 -1.545847 -1.545847	-2.300 0.027 -0.433 -2.853 -1.788 -1.208 -3.009 -1.171 -3.294 -0.599 -1.431 -1.088 -1.466 -1.532 -1.466 -1.532 -1.535 -1.938
wii 2017 wii 2017	Maintenance and Repair Maintenance and Repair	MR-SA MR-SA MR-SA MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SD MR-6D MR-6D MR-6D MR-6D MR-6D MR-6E MR-6E MR-6E MR-7D MR-7D MR-7D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 2 Hours- Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1 Repair Repark Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrudied Loop - 2W in Ron-Loaded Unbrudied Loop - 3W in Ron-Loaded Unbrudied Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbrudied Loop - ADS1. COMPATIBLE Unbrudied Loop - ADS1. Compatible Enhanced Extended Loops - DS1 Capable Unbrudied Loop - ADSL COMPATIBLE Unbrudied Loop - Z Wire Non-Loaded	Parity Diagnostic Diagnostic Diagnostic Parity	NA	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 2 2 2 2 2 9 4 4 34 24 20 2 9 4 4 34 60 0 2 1 1 4 60 60 2 9 9 4 4 34 34 34	100.00% 77.0% 77.0% 61.7% 66.67% 0.00% 50.00% 50.00% 50.00% 50.00% 100.00% 100.00% 53.3% 6.27 5.13 2.38 3.12 2.38 3.12 2.38 3.12 3.00 5.33 6.27 5.13 2.38 3.12 2.38 3.13 3.00 5.23 5.23 5.23 5.23 5.23 5.23 5.23 5.23	47.14% 0.00% 5.0.00% 21.30% 0.00% 10.38 1.06 2.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 31.43% 0.00% 18.90%	9 448 2,338 34254.09 59:54 69:26 114458:15 24:56 4:30 24:56	15 10 2 10 716 4,309 729 11 11 13 3,510 7 7 2 2 7 759 1 15	33.39% 90.0% 90.0% 90.0% 46:58 5:27 5:27 5:27 5:27 5:27 3:24 2:15 3:34 4:555 0.0% 26:67%	6 47.14% 6 30.00% 6 30.00% 6 48.39% 6 48.82% 9 139.07 7 1.53 7 1.53 7 1.53 7 5.513 4 3.49 5 132.52 6 3.49 5 132.22 6 3.49 5 132.22 6 4.22% 6 44.22%	-2.148345 1.690622 0.931307 -3.040054 -1.291811 -0.343102 -3.448804 -0.281926 -3.774848 0.658838 -0.708523 -0.147714 -0.769721 0.439728 -0.83428	-2.306 0.027 -0.433 -2.853 -1.789 -1.208 -3.006 -1.171 -3.294 -0.599 -1.431 -1.089 -1.466 -0.743 -1.507 -1.939
ani 2017 ani 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-6B MR-6D MR-6D MR-6D MR-6D MR-6D MR-6C MR-6E MR-7D MR-7D MR-7D MR-7D	All Trouble Cleared wi A Hours-Zone 1 All Troubles Cleared wi A Hours-Zone 2 All Troubles Cleared wi A Hours-Zone 2 All Troubles Cleared wi A Hours-Zone 2 Out of Service cleared wi 24 hours Out of Service cleared wi 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Repair Repeat Report Rate-Zone 1 Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - SD1 Capable Enhanced Extended Loops - DS1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable Unbundled Loop - DS1 Capable	Parity Diagnostic Diagnostic Diagnostic Parity	NA	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 24 2 2 1 1 4 2 2 2 2 2 2 2 2 9 9 4 4 34 4 24 2 60 0 2 1 1 4 60 0 2 2 1 9 9 4 3 4 3 4 4 3 4 4 3 4 4 2 4 2 2 2 2 2 2	100.00% 77.0% 75.00% 61.78% 66.67% 0.00% 50.00% 50.00% 50.00% 100.00% 133.11 2.32 3.12 5.00 5.33 6.27 5.13 2.36 2.38 3.13 3.23 2.38 3.13 3.02 2.38 3.13 3.02 2.38 3.13 3.02 2.38 3.13 3.02 3.13 3.02 3.13 3.02 3.13 3.02 3.13 3.02 5.33 3.02 5.33 5.33 5.33 5.33 5.33 5.33 5.33 5.3	47.14% 0.00% 50.00% 21.30% 10.36 1:06 2:19 4:20 8:43 7:19 1:32 0:00 1:51 1:33 0.00% 31.43% 0.00% 119.90%	9 448 2,338 34254:09 59:54 69:26 114458:15 24:56 4:30 24:56 3489:13 0 0 4 4	15 10 2 10 716 4,30 729 729 11 13 3,510 7 7 9 7 59 1 1 55 15	33.33% 90.0% 90.0% 90.0% 54.2% 54.2% 54.2% 5.22 5.22 5.22 5.22 5.22 5.22 5.22 5	6 47.14% 6 30.00% 6 30.00% 6 48.39% 6 49.82% 7 11.53 9 11.45 7 53.13 4 3.49 5 11.22 8 3.49 5 11.32 4 3.49 5 11.33 4 3.49 5 11.32 6 3.43 6 44.22% 6 44.22% 6 44.22%	-2.148345 1.690622 0.931307 -3.049054 -1.228181 -0.344302 -0.281926 -3.3774848 0.658838 -0.708523 -0.147714 -0.766721 0.430727 -0.83428 -1.545847 -1.545847	-2.306 0.027 -0.433 -2.853 -1.789 -1.208 -3.096 -1.431 -0.599 -1.466 -0.738 -1.431 -1.507
pnl 2017 pnl 2017	Maintenance and Repair Maintenance and Repair	MR-SA MR-SA MR-SA MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SB MR-SD MR-6D MR-6D MR-6D MR-6D MR-6D MR-6C MR-6E MR-6E MR-6E MR-6E MR-7D MR-7D MR-7D MR-7D	All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 Clut of Service cleared wit A Hours-Zone 2 Out of Service cleared wit A Hours-Zone 2 Out of Service cleared wit A Hours-Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 1 Repair Repark Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - DS1 Capable Enhanced Extended Loops - DS1 Capable US URB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2 Wire Non-Loaded Unbrundled Loop - DS1 Capable Unbrundled Loop - 2 Wire Non-Loaded Unbrundled Loop - 2 Wire Non-Loaded Unbrundled Loop - 2 Wire Non-Loaded Unbrundled Loop - 2 Wire Non-Loaded	Parity Diagnostic Diagnostic Diagnostic Parity	NA	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 22 1 1 2 2 9 9 4 34 34 24 260 2 2 2 3 9 4 34 34 34 34 34 34 34 34 34 34 34 34 3	100.00% 77.00% 61.76% 66.67% 50.00% 50.00% 50.00% 100.00% 53.27% 53.27% 53.27%	47.14% 0.00% 5.00% 21.30% 0.00% 10.36 1.06 2.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 31.43% 0.00% 16.90% 19.99% 33.99%	9 448 2,338 34254:09 59:54 69:26 114458:15 24:56 4:30 24:56 3489:13 0 0 4 4	15 10 2 10 716 4,309 729 11 11 15 7 7 7 9 7 7 7 9 7 7 7 9 7 7 9 7 7 9 1 15 15 5 3,845	33.39% 90.0% 90.0% 90.0% 90.0% 92.57% 46.55 5.27 5.27 5.27 5.27 5.27 5.27 3.34 2.15 3.34 2.15 3.34 2.15 3.34 2.57% 2.6.67% 2.6.67% 2.6.67% 2.26.67% 3.30%	5 47.14% 6 30.00% 6 30.00% 6 48.39% 5 49.82% 9 139.07 7 1:53 7 1:45 7 53:13 4 3.49 5 1:22 4 3.49 5 1:22 4 3.49 5 1:22 4 3.49 5 1:22 6 4.422% 6 44.22% 6 44.22% 6 45.83%	-2.148345 1.690622 0.331307 -3.040954 -1.288181 -0.343102 -3.448804 0.658883 -0.708523 -0.147714 -0.768721 -0.483428 -1.545847 -0.147764	-2.306 0.027 -0.433 -2.853 -1.789 -1.208 -3.096 -1.171 -3.294 -0.599 -1.431 -0.738 -1.431 -1.507 -1.439 -1.439 -0.910
pnl 2017 pnl 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-6B MR-6D MR-6D MR-6D MR-6D MR-6D MR-6C MR-6E MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours-Zone 2 Out of Service cleared wit 24 hours- Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 2 Repair Report Rate-Zone 1 Repair Report Report Rate-Zone 1 Repair Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2Wire NAN-Loaded Unbrundled Loop - 2Wire NAN-Loaded Enhanced Extended Loops - DS1 Capable Estimates SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - DS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop - SS1 Capable	Parity Diagnostic Diagnostic Parity	NA NA	1 7 3 21 16 0 0 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 22 1 1 2 2 9 9 4 34 34 24 260 2 2 2 3 9 4 34 34 34 34 34 34 34 34 34 34 34 34 3	100.00% 77.50% 61.78% 66.67% 0.00% 95.24% 100.00% 13.11 2.32 3.12 5.09 5.33 6.27 6.13 2.38 6.27 6.13 2.38 6.27 6.13 2.38 6.27 6.13 0.00% 10.10% 10.00%	47.14% 0.00% 50.00% 21.30% 0.00% 10.36 2.19 4/20 8.43 7.19 4/20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 31.43% 1.69% 19.99% 33.99% 0.00%	9 448 2,338 34254:09 59:54 69:26 114458:15 24:56 4:30 24:56 3489:13 0 0 4 4	15 10 2 0 0 716 4,309 729 11 13 3,510 7 3,510 7 7 2 7 7 7 9 7 59 1 1 5 5 7 7 59 1 1 5 5 5 7 5 9 1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	3.3.39% 90.00% 90.00% 90.00% 6.2.57% 6.2.57% 4.6.58 5.22 3.3.4 4.5.55 2.3.3.4 2.5.12 3.3.4 2.5.12 3.3.4 4.5.55 0.00% 2.6.67% 1.2.07% 1.2.07% 3.0.00%	6 47,14% 6 30,00% 6 30,00% 6 30,00% 6 48,39% 6 49,82% 9 139,07 7 1:53 0 1:45 7 53:13 4 3:49 5 1:22 4 3:49 5 1:22 6 44,22% 6 44,22% 6 32,85% 6 32,85% 6 32,85% 6 32,85% 6 32,85% 6 32,85% 6 32,85% 6 32,85%	-2.148345 1.690622 0.331307 -3.040954 -1.288181 -0.343102 -3.448804 0.658883 -0.708523 -0.147714 -0.768721 -0.483428 -1.545847 -0.147764	-2.306 0.027 -0.433 -2.853 -1.789 -1.208 -1.1711 -3.294 -0.599 -0.599 -1.431 -1.069 -1.431 -1.4089 -1.431 -1.4089 -1.431 -1.507 -1.939 -0.910 -1.513
pnl 2017 pnl 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-6D MR-6D MR-6D MR-6D MR-6D MR-6D MR-6D MR-6E MR-6E MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D	All Troubles Cleared wit 4 Hours-Zone 1 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 All Troubles Cleared wit 4 Hours-Zone 2 Out of Service cleared wit 24 hours Out of Service cleared wit 24 hours Mean Time to Restore Interval Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 1 Repair Repair Report Rate-Zone 2 Repair Repair Report Rate-Zone 1 Repair Repair Report Rate-Zone 2 Repair Repair Repair Report Rate-Zone 2 Repair Repair Repair Repair Repair Repair Repair Rep	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbundled Loop - 2W in Ron-Loaded Unbundled Loop - SD S1 Capable Enhanced Extended Loops - DS1 Capable Business SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbundled Loop - ADS1. COMPATIBLE Unbundled Loop - ADS1. COMPATIBLE Unbundled Loop - ADS1. Compable Unbundled Loop - DS1 Capable Unbundled Loop - NS1. Capable Unbundled Loop - NS1. Capable Unbundled Loop - NS1. Capable Unbundled Loop - DS1 Capable Unbundled Loop - ADS1. COMPATIBLE Unbundled Loop - ADS1. Capable Unbundled Loop - NS1 Capable	Parity Diagnostic Diagnostic Diagnostic Parity	NA NA	1 1 7 3 2 1 1 6 0 0 1 1 2 2 0 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 2 2 1 1 4 2 2 2 2 2 2 3 9 4 34 34 34 34 34 34 34 4 34	100.00% 77.0% 77.0% 75.00% 61.78% 66.67% 90.00% 95.24% 100.00% 750.00% 95.24% 100.00% 53.00% 53.00% 53.00% 53.00% 53.00% 95.24% 53.00%	47.14% 0.00% 0.00% 21.30% 0.00% 10.36 2.19 4.20 8.43 7.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 31.43% 0.00% 33.9% 0.00% 0.00%	9 448 2,338 34254:09 59:54 59:54 24:56 4:30 24:56 34869:13 0 4 4 4 4 4 4 4 4 4 4 4 3 0 3 3 3	15 10 2 0 716 4,309 729 729 1 1 1 3,510 7 7 2 2 7 7 59 1 1 5 1 5 3,845 10 2 3,845 10 2 10 2 10 2 10 2 10 10 7 16 7 16 7 16 7 16 7 16 7 16 7 1	33.33% 90.0% 90.0% 90.0% 92.5% 44555 5.27 5.22 5.22 5.22 5.22 5.22 5.22 5	5 47.14% 6 30.00% 6 30.00% 6 48.39% 6 49.82% 9 139.07 7 11.33 7 1.33 7 1.33 7 1.33 7 1.33 9 139.37 9 1.45 7 5.113 9 1.45 9 1.22 9 3.49 5 1.22 8 4.422% 6 4.422% 6 4.53% 6 4.53%	-2.148345 1.690622 -0.31397 -3.040054 -1.298181 -0.344102 -3.448804 -0.281926 -0	-2.306 0.027 -0.433 -2.853 -1.208 -1.208 -3.3096 -1.4208 -1.171 -3.294 -0.559 -1.432 -1.455 -1.466 -0.738 -1.4667 -1.939 -1.939 -1.513 -1.513
pril 2017 pril 2017	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A MR-5A MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-5B MR-6B MR-6D MR-6D MR-6D MR-6D MR-6D MR-6C MR-6C MR-6E MR-6E MR-6E MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D MR-7D	All Trouble Cleared wit A Hours-Zone 1 All Trouble Cleared wit A Hours-Zone 1 All Trouble Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 1 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 All Troubles Cleared wit A Hours-Zone 2 Out of Service cleared with A Hours-Zone 2 Out of Service cleared with A Hours-Zone 1 Mean Time to Restore Interval Zone 2 Mean Time to Restore Interval Zone 1 Repair Repark Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable UNBUNDLED LOOP - ADS1. COMPATIBLE Unbrundled Loop - 2Wire NAN-Loaded Unbrundled Loop - 2Wire NAN-Loaded Enhanced Extended Loops - DS1 Capable Estimates SUB-LOOP UNBUNDLING SUB-LOOP UNBUNDLING Enhanced Extended Loops - DS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - 2Wire Non-Loaded Unbrundled Loop - DS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - SS1 Capable Unbrundled Loop - DS1 Capable Unbrundled Loop - SS1 Capable	Parity Diagnostic Diagnostic Parity	NA	1 1 7 3 2 1 1 6 0 0 1 1 2 2 0 2 2 2 2 2 2 2 2 2 2 2 2 2	1 9 4 34 2 2 1 1 4 2 2 2 2 2 2 3 9 4 34 34 34 34 34 34 34 4 34	100.00% 77.78% 75.00% 61.78% 0.00% 100.00% 95.24% 100.00% 13.11 2.32 3.12 5.00 5.33 6.27 5.13 2.38 3.13 3.02 2.38 3.13 3.02 2.39 3.13 3.02 100.00% 11.11% 13.33% 0.00%	47.14% 0.00% 0.00% 50.00% 10.36% 10.36 2.19 4.20 8.43 7.19 1.32 0.00 1.51 1.33 0.00% 31.43% 0.00% 19.99% 33.99% 33.99% 0.00% 0.00%	9 448 2,338 34254:09 59:54 69:26 114458:15 24:56 4:30 24:56 3489:13 0 0 4 4	15 10 2 10 716 4.300 729 11 13 3.510 7 7 7 9 7 59 7 9 7 59 7 59 1 1 5 5 5 15 5 3.845 10 2 2 2 7 7 9 2 7 9 7 9 2 7 9 7 9 2 7 9 7 9	33.39% 90.0% 90.0% 90.0% 90.0% 90.0% 46:58 5:27 5:27 5:27 5:27 5:27 5:27 5:27 5:27	5 47.14% 6 30.00% 6 30.00% 6 48.39% 9 139.07 7 1.53 7 1.53 7 1.53 7 5.313 4 3.349 5 1.22 4 3.49 5 138.32 6 44.22% 6 44.22% 6 44.25% 6 44.22% 6 32.58% 6 44.22% 6 32.58% 6 32.28% 6 44.22%	-2.148345 1.690622 0.031397 -3.040054 -1.281810 0.281926 -3.774848 0.658833 -0.709523 -0.147714 -0.786727 -0.83428 -1.545847 0.147764 -0.147764 -0.147764 -0.345154	-2.306' 0.0272 -0.4333 -2.8533 -1.7892 -1.12084 -1.2084 -1.2084 -1.2084 -1.2084 -1.2084 -1.2084 -1.4084 -0.599 -1.4313 -1.0894 -1.4513 -1.5133 -1.5133 -1.5133 -1.5133

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator			EC Standard Deviation				TL-Q Standard Deviatior		
April 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	55			3,821	314,401	1.22%	10.96%	-0.822517	
pril 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	2	222		9.45%	25	2,636	0.95%	9.69%	-0.070135	-1.0426
ril 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	2,003	0.20%	4.46%	0	912	0.00%			
ril 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	34	14,115	0.24%	4.90%	0	912	0.00%			
ril 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	28	4,514	0.62%	7.85%	25	2,361	1.06%	10.24%	-1.687065	
oril 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	20	0.00%		25	2,628	0.95%	9.71%	-0.436618	
oril 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	66	22,749		5.38%	4,671	468,461	1.00%	9.94%	-10.480798	-7.3718
pril 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A	4	33,576	0.01%	0.14%						-2.9622
pril 2017	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A	1	12,967	0.01%	0.05%						-2.9766
April 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	11	33,960	0.03%							
pril 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	4	13,087	0.03%							
April 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	1,892	22	86.00	86.93	36,629	302	121.29	184.78	-0.864812	-1.5257
April 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	22	0.00%	0.00%	155	302	51.32%	49.98%	-4.649963	-3.8269
April 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	4	4	100.00%	0.00%		
April 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	83	96	86.46%							
April 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	12	12	100.00%	0.00%	1	1	100.00%	0.00%		
April 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	13	16	81.25%							
April 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	3	3	100.00%							
April 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	2	2		0.00%						
April 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	10	10		0.0070						
April 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	10	10	33.33%	47 14%	4	4	100.00%	0.00%	0	
April 2017 April 2017		OP-3E			Benchmark	90.00%	2	2		47.1470	1	1	100.00%	0.00%	0	
	Ordering and Provisioning	OP-3E OP-4D	Interval Zone 2 Areas	Unbundled Loop Analog												
April 2017	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	397	105								
April 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	55	12								
April 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	132	26	5.08							
April 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	13	3								
April 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	12	6	2.00							
April 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	17	3								
April 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	13	3	4.33							
April 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	5	5	100.00%	0.00%	4	4	100.00%	0.00%		
April 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	137	145	94.48%	22.83%	6	6	100.00%	0.00%	-0.574733	-1.3494
April 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	15	16	93.75%	24.21%	1	2	50.00%	50.00%	-1.166667	-1.70928
April 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	30	33	90.91%	28.75%	1,695	1,814	93.44%	24.76%	0.322033	-0.8042
April 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	INP	Benchmark	95.00%	4 952	4 964	99.76%		.,	.,				
April 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6935.60	19.816	0.35							
pril 2017	Pre-Ordering		Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	15437.18	12,758	1.21							
oril 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL		N/A	22372.78	19,816								
April 2017 April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A N/A	3261.96	4 182	0.78							
					Diagnostic			.,								
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	3800.82	4,182								
April 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	762.82	1,774								
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1213.38	1,134								
April 2017	Pre-Ordering		Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	1976.20	1,774	1.11							
April 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3337.66	3,881	0.86							
April 2017	Pre-Ordering		Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7926.68	3,739								
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	11264.34	3,881	2.90							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	8015.72	7,562	1.06							
April 2017	Pre-Ordering		Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6372.60	5,590	1.14							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14388.32	7,562	1.90							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2171.19	1,029	2.11							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	644.76	1,194	0.54							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	2815.95	1,029	2.74							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3576.72	6.387	0.56							
April 2017	Pre-Ordering		Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	7980.80	13 760	0.58							
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	11557.52	6.387	1.81							
April 2017	Pre-Ordering		Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	245.04	1.021	0.24							
April 2017 April 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A N/A	245.04 803.19	1,021	0.24							
April 2017 April 2017	Pre-Ordening Dra Ordening		Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	RESPONSE		N/A N/A	1160.46	1,959	1.26							
	Pre-Ordering			TOTAL	Diagnostic	N/A N/A										
April 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)		Diagnostic		2208.69	1,959								
pril 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A	2507.01	3,531	0.71							
pril 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	52012.08	2,726	19.08							
April 2017	Pre-Ordering		Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	54519.09	3,531	15.44							
April 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8412.78	4,523	1.86							
April 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A	7846.64	4,562	1.72							
April 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	68643.84	6,976	9.84							
pril 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26307.84	6,324								
April 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	46802.56	3,472								
pril 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3944.75	775	5.09							
pril 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	15057.00	4,780	3.15							
pril 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3787.20	3,156	1.20							
pril 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A	5676.92	1,636	3.47							
pril 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,199	2,774	79.27%							
pril 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	33	97	34.02%							
pril 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	435	537	81.01%							
April 2017	Pre-Ordering	PO-28	All Flow-through Eligible LSRs	I NP	Diagnostic	N/A	2.199	2.208								
April 2017	Pre-Ordering	PO-2B PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2,199	2,200								
vpril 2017 Vpril 2017		PO-2B PO-2B				N/A N/A	435	437	99.54%							
1	Pre-Ordering		All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic											
pril 2017	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	24:06	3								
April 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	169:06	222								
April 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	573	573								
April 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	435	435								
April 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,985	1,985	100.00%							
	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	137	137	100.00%							

Month	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator			C Standard Deviation C	FL-Q Numerator CT	L-Q Denominator	CTL-Q Result CTL	Q Standard Deviation	Modified Z Score	Parity Score
pril 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	145	148	97.97%							
pril 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	446	446	100.00%							
oril 2017	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	1	1	100.00%							
pril 2017	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	11	11	100.00%							
pril 2017	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	10	31	32.26%	46.75%	3	80	3.75%	19.00%	-7.092773	-5.3
pril 2017	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A	0	1	0.00%	0.00%	0	1	0.00%	0.00%		
larch 2017	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A	1,773	1,774	99.94%							
larch 2017	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,649,104	1,649,104	100.00%							
larch 2017	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	2,421	2,421	100.00%							
March 2017	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	2,760	2,763	99.89%	3.29%	50,152	50,697	98.92%	10.31%	-4.797118	-3.916
March 2017	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	2,421	2,421	100.00%							
March 2017	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A	1	1	100.00%							
March 2017	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A	1	1	100.00%							
March 2017	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	4,321,230	4,010,738	1.08							
March 2017	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	5922.79	32,793	0.18							
March 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	30,600	30,600	100.00%							
March 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A	30.600	30,600	100.00%							
March 2017	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	30,600	30,600	100.00%							
March 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A	43.200	43.200	100.00%							
March 2017	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A	42,180	42,180	100.00%							
March 2017	Electronic Gateway Availability	GA-4	System Availability - ASR	FASE	Diagnostic	N/A	27.960	27,960	100.00%							
March 2017 March 2017	Electronic Gateway Availability	GA-4 GA-4	System Availability - ASR System Availability - ASR	EXACT	Diagnostic	N/A	0	27,500	100.0076							
March 2017 March 2017	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A	0	0								
March 2017 March 2017		MR-5A				N/A	9		00.000/	00.000/		00	00.040	48.10%	-1.436995	-1.8736
	Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity		9	10	90.00%	30.00%	14	22	63.64%	48.10%	-1.430995	-1.8736
March 2017	Maintenance and Repair		All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	3	6	50.00%							
March 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	13	24	54.17%							
March 2017	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	23	37	62.16%	48.50%	16	25	64.00%	48.00%	-0.125282	-1.0761
March 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	6	8	75.00%	43.30%	5	15	33.33%	47.14%	-2.018932	-2.2274
March 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%							
March 2017	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	5	15	33.33%	47.14%	-1.369306	-1.8324
March 2017	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	14	25	56.00%	49.64%	488	809	60.32%	48.92%	0.239373	-0.8544
March 2017	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A	12:24	1	12:24	0:00	36422:09	859	42:24	47:54	-0.62594	-1.3805
March 2017	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Residence	Parity	N/A	1:51	2	0:55	0:32	3940:28	246	16:01	24:19	-0.874383	-1.5315
March 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	32:31	10	3:15	3:06	75:09	16	4:42	4:03	-0.884445	-1.5377
March 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	28:54	6	4:49	3:04						
March 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	127:40	24	5:19	3:56						
March 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	153:46	37	4:09	3:14	84:52	18	4:43	4:00	-0.487258	-1.29623
March 2017	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	764:05	66	11:35	17:10	160922:45	4,230	38:03	41:18	-5.166629	-4.1410
March 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	29:59	8	3:45	2:58	84:25	13	6:30	3:55	-1.557928	-1.9471
March 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2:21	- 1	2:21	0:00						
March 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1:21	1	1:21	0:00	84:25	13	6:30	3:55	-1.263762	-1 7683
March 2017	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	15:55	2	5:18	2:15	41977:26	1.045	40:10	45:33	-1.323626	-1.80470
March 2017	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A	13.33	5	100.00%	0.00%	102	901	11.32%	31.68%	1 204539	-0.2676
March 2017	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Residence	Parity	N/A	1	2	50.00%	50.00%	36	284	12.68%	33.27%	0.698604	-0.2070
		MR-70 MR-7D				N/A N/A	1				30					
March 2017	Maintenance and Repair		Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity		1	10	10.00%	30.00%	3	25	12.00%	32.50%	-0.164488	-1.1000
March 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	6	0.00%	0.00%						
March 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	24	4.17%	19.98%						
March 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	6	37	16.22%	36.86%	3	25	12.00%	32.50%	0.076441	-0.95352
March 2017	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	4	66	6.06%	23.86%	612	4,713	12.99%	33.61%	-1.662009	-2.0104
March 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	8	50.00%	50.00%	4	15	26.67%	44.22%	0.664814	-0.59582
March 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%	0.00%						
March 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	4	15	26.67%	44.22%	0.488776	-0.7028
March 2017	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	3	0.00%	0.00%	121	1,126	10.75%	30.97%	-0.600195	-1.3648
March 2017	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	18	1,327	1.36%	11.57%	37	2,358	1.57%	12.43%	-0.498686	-1.303
March 2017	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0	69,904	0.00%		0	56,137	0.00%			
March 2017	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	3	58	5.17%	22.15%	4,813	317,622	1.52%	12.22%	1.571005	-0.0448
March 2017	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	0	222	0.00%		40	2,682	1.49%	12.12%	-1.761859	-2.07113
March 2017	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	6	2,062	0.29%	5.39%	0	917	0.00%			
March 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	25	14,237	0.18%	4.19%	0	917	0.00%			
March 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	38	4,567	0.83%	9.08%	40	2,399	1.67%	12.80%	-2.587143	-2.5728
March 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	0	21	0.00%		40	2,675	1.50%	12.14%	-0.562408	-1.3419
March 2017	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	69	23,031	0.30%	5.47%	5,839	473,114	1.23%	11.04%	-12.544571	-8.6265
March 2017 March 2017	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	1	20,001	100.00%	0.00%	781	473,114	86.68%	33.98%	-0.391764	-0.0203
March 2017 March 2017	Maintenance and Repair	MR-9B MR-9C	Repair Appointments Met-Disp out MSA Repair Appointments Met-No Dispatch	Residence	Parity	N/A N/A	1	1	100.00%	0.00%	270	284	95.07%	21.65%	-0.391764 -0.320903	-1.2381
March 2017 March 2017	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A N/A	2	33 792	0.00%	0.00%	210	284	90.07%	21.00%	-0.320903	-1.1950
March 2017 March 2017	Network Performance	NI-1A NI-1B		LIS Trunk LIS Trunk		N/A N/A	U	33,792	0.00%	0.01%						-2.9956
			Trunk Blockage to CTL-Q End Ofc wi TGSR excl		Parity		5			0.38%						-2.8758
March 2017	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	17	33,888	0.05%							
March 2017	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A	5	13,087	0.04%							
March 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A	10	2	5.00							
March 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	71	3	23.67	12.70						
March 2017	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A	1,742	12	145.17	34.64	34,441	315	109.34	175.96	0.748763	-0.5447
March 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%	0.00%						
March 2017	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	0	12	0.00%	0.00%	146	315	46.35%	49.87%	-3.160131	-2.9212
March 2017	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%	1	1	100.00%							
March 2017	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	90.00%	1	1	100.00%							
March 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	8	9	88.89%							
March 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	2	2	100.00%	0.00%	4	4	100.00%	0.00%		
March 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	2	2	100.00%	0.0070	-	4		0.0070		
March 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	123	142	86.62%							
March 2017 March 2017	Ordering and Provisioning Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	90.00%	33	51	64 71%	47 79%						
	ordening and movisioning					N/A 90.00%		51	64.71% 80.82%	47.79%						
March 2017	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		59									

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	I EC Standard Deviation	CTI -O Numerator	CTI -Q Denominato	r CTI-Q F	Result CTL-Q Standard Devi	ation Modified 7 Score	Parity Score
March 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	3	3	100.00%	0.00%						,
March 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	1	1	100.00%				_			
March 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	0	9	0.00%	0.00%	4		4 10	00.00% 0.0	2.98918	88 0.817297
March 2017	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	2	2	100.00%							
March 2017	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	3	1	3.00							
March 2017	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	6.00	3	1	3.00							
March 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	71	8	8.88							
March 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	308	92	3.35							
March 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	381	43	8.86							
March 2017	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	338	48	7.04							
March 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	3	1	3.00	0.00						
March 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	63	9	7.00							
March 2017	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	9	2	4.50							
March 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	5	5	100.00%	0.00%	4				00%	
March 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	2	2	100.00%	0.00%	5				00%	
March 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	2	100.00%	0.00%	2				00%	
March 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	143	151	94.70%	22.40%	2				-1.26929	-1.771679
March 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	60	60	100.00%	0.00%	4		4 10		00%	
March 2017	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	73	76	96.05%	19.47%	1,888	2,0	014 9	93.74% 24.	-0.81588	-1.496024
March 2017	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	3,221	3,241	99.38%							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	6937.00	19,820	0.35							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	15473.48	12,788	1.21							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A	22410.48	19,820	1.13							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A	3193.52	4,202	0.76							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A	3721.18	4,202	0.89							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	737.02	1,714	0.43							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1235.96	1,166	1.06							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A	1972.98	1,714	1.15							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3284.34	3,819	0.86							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	8121.30	3,795	2.14							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A	11405.64	3,819	2.99							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	8027.76	7,719	1.04							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A	6542.40	5,640	1.16							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14570.16	7,719	1.89							
March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A	2299.50	1,095	2.10				_			
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A N/A	635.60 2935.10	1,135	0.56							
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A N/A	2935.10	1,095	2.68							
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A N/A	3602.34	6,671	0.54				_			_
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A N/A	11079.60	6,671	0.57				-			
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability) Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A N/A	268.00	1.072	0.25				-			
March 2017 March 2017	Pre-Ordering Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	268.00	1,072	0.25				_			
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1244.16	972	1.28				_			'
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation) Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic Diagnostic	N/A	2365 71	1.985	1.28				_			'
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (In Reservation) Pre-Order Response Times (Loop Qual Tools)	REQUEST	Diagnostic	N/A	2365.71	3.450	0.68				_			'
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A	52038.72	2.736	19.02				_			'
March 2017 March 2017	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools) Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A	54384.72	3,450	15.76				_			'
March 2017 March 2017	Pre-Ordering	PO-1-IMA GOI PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	8373.10	4,526	1.85				_			
March 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	7748.67	4,320	1.03				_			
March 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appl: Scheduler XML)	XML Request/Response	Diagnostic	N/A	67292.68	6,916	9.73				_			
March 2017	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Facility Check XML) Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A	26232.15	6,321	4.15				-			
March 2017	Pre-Ordering Pre-Ordering	PO-1-XML PO-1-XML	Pre-Order Response Times (Ger CSR XML) Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A	47050.96	3,368	4.15				-			
March 2017	Pre-Ordering Pre-Ordering	PO-1-XML	Pre-Order Response Times (Leop Gdai Tools XML) Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A	3882.75	775	5.01				-			
March 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	14996.64	4.776	3.14				-			
March 2017	Pre-Ordering Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail Xill) Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A	3795.60	3.163	1.20							
March 2017	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Th Reservation XML)	XML Request/Response	Diagnostic	N/A	5626.95	1.631	3.45							
March 2017	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	2,824	3,588	78.71%				-			
March 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	43	112	38.39%				-			
March 2017	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	443	546	81.14%				-			
March 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2,824	2,837	99.54%				-			
March 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	43	44	97.73%							
March 2017	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	443	445	99.55%							
March 2017	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	57:35	3	19:12							
March 2017	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	407:07	319	1:17							
March 2017	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	560	560	100.00%							
March 2017	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	416	416	100.00%							
March 2017	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	2,513	2,513	100.00%							
March 2017	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	162	162	100.00%							
March 2017	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	168	177	94.92%							
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March 2017	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	574	575	99.83%							
March 2017 March 2017	Pre-Ordering Pre-Ordering	PO-5B-(c) PO-5D	FOCs on Time for Electronic/Manual LSRs FOCs provided for ASRs requesting LIS Trunks.	LNP LIS Trunk	Benchmark Benchmark	90.00% 85.00%	574	575	99.83% 80.00%							