Late Payment Charge Report - Verizon Northwest, Washington State - 2004 and 2005 Residential Customers Only

This report provides the following:

Estimated residential late payment charge units and revenue for January 2004 through May 2005.

Actual residential late payment charge units and revenue for June 2005 through December 2005.

LPC units as a percentage of total residential access lines by month.

The data is provided by month, summarized by year, and broken out by WTAP and non-WTAP.

LPC Data -	non-WT	AP										
	Α	В	C	D	Е	F	G	Н	1	J	K	L
				NO. OF		LATE		CUSTOMERS				
	BILL	BILL	HAS	LPC'S	LINE	PAYMENT	30 DAYS	60 DAYS	90 DAYS			
Ln#	YEAR	MONTH	WTAP	CHARGED	COUNT	REVENUE	OVERDUE	OVERDUE	OVERDUE			
1		January	No									
2		February	No									
3		March	No									
4	2004		No									
5	2004		No No									
6 7	2004 2004		No									
8		August	No									
9		Septembe										
10		October	No									
11		November										
12		December										
13		January	No									
14		February	No									
15		March	No									
16	2005		No									
17	2005	May	No									
18	2005	June	No									
19	2005	July	No									
20		August	No									
21		Septembe										
22		October	No									
23		November										
24	2005	December	No				Г					
LPC Data -	WTAP				ļ		l					
Ln#	Α	В	С	D	Е	F	G	Н	1	J	K	L
25	2004	January	Yes									
26		February	Yes									
27		March	Yes									
28	2004		Yes									
29	2004		Yes									
30	2004		Yes									
31	2004		Yes									
32		August	Yes									
33 34		Septembe October	Yes									
35		November										
36		December										
37		January	Yes									
38			Yes									
39		March	Yes									
40	2005	April	Yes									
41	2005	May	Yes									
42	2005	June	Yes									
43	2005		Yes									
44		August	Yes									
45		Septembe										
46		October	Yes									
47		November										
48	2005	December	Yes									
							l					

1

LPC Data	- Total										
	А В	С	D	E	F	G	Н	1	J	K	
			NO. OF		LATE	CUSTOMERS	CUSTOMERS	CUSTOMERS			
	BILL BILL	HAS	LPC'S	LINE	PAYMENT	30 DAYS	60 DAYS	90 DAYS			
Ln#	YEAR MONTH		CHARGED	COUNT	REVENUE	OVERDUE	OVERDUE	OVERDUE			
49	2004 January	Combined									
50	2004 February										
51	2004 March	Combined									
52	2004 April	Combined									
53	2004 May	Combined									
54	2004 June	Combined									
55	2004 July	Combined									
56	2004 August	Combined									
57	2004 Septemb										
58	2004 October										
59	2004 Novemb										
60	2004 Decemb										
61	2005 January										
62	2005 February										
63	2005 March	Combined									
64	2005 April	Combined									
65	2005 May	Combined									
66	2005 June	Combined									
67	2005 July	Combined									
68	2005 August	Combined									
69	2005 Septemb										
70	2005 October 2005 Novemb										
71											
72	2005 Decemb	er Combined									
						•					
Average mo	nthly accounts eligi	ble for an LP	C in 2004:				1				
				Non-WTAI	>						
				WTAP							
				Combined			]				
	411 4 12 1		0: 0005 (1				1				
Average mo	nthly accounts eligi	ble for an LP	C in 2005 (Jan								
				Non-WTAI WTAP							
				Combined							
				Combined			l				
Average mo	nthly accounts cha	ged an LPC i	n 2005 (June-	December)			1				
	, 40004	gou u o .		Non-WTAI							
				WTAP							
				Combined							
							-				
Total LPC R	evenue in 2005 (Jur	e-December)	:								
						Non-WTAP					
						WTAP					
						Combined					
						Annualized					

	A B	C	D	E	F	G	Н	<u>l</u>	J	K
		Residential	Lines		LPC Eligible	LPC Eligible	LPC Eligible	With LPC	With LPC	With LPC
		NON-								
Ln#		WTAP	WTAP	TOTAL	NON-WTAP	WTAP	TOTAL	NON-WTAP	WTAP	TOTAL
73	2004 Januar	y								
74	2004 Februa	ry								
75	2004 March									
76	2004 April									
77	2004 May									
78	2004 June									
79	2004 July									
80	2004 August									
81	2004 Septem	nber								
82	2004 Octobe	r								
83	2004 Novem	ber								
84	2004 Decem	ber								
85	2005 Januar	y								
86	2005 Februa	ry								
87	2005 March									
88	2005 April									
89	2005 May									
90	2005 June									
91	2005 July									
92	2005 August									
93	2005 Septem	nber								
94	2005 Octobe	r								
95	2005 Novem	ber								
96	2005 Decem	ber								

Disconnect Data Report - Verizon Northwest, Washington State - 2004 and 2005 Residential Customers Only

This report provides the following:

Total Residential Disconnects (Combined) for January 2004 through December 2005.

WTAP Disconnects for January 2004 through December 2005.

The data is provided by month and summarized by year.

Disconnec	t Data - Co	mbined		1	Disconnec	ct Data - WTA	Р
	Α	В	С		D	E	F
	BILL	BILL			BILL	BILL	
Ln#	YEAR	MONTH	DISCONNECTS		YEAR	MONTH	DISCONNECTS
1	2004	January			2004	January	
2	2004	February			2004	February	
3	2004	March			2004	March	
4	2004	April			2004	April	
5	2004	May			2004	May	
6	2004	June			2004	June	
7	2004	July			2004	July	
8	2004	August			2004	August	
9		September				September	
10		October				October	
11	2004	November			2004	November	
12		December				December	
13		January				January	
14		February				February	
15		March				March	
16	2005	•				April	
17	2005	,			2005	,	
18	2005					June	
19	2005	,			2005	,	
20		August				August	
21		September				September	
22		October				October	
23		November				November	
24	2005	December			2005	December	
Average M	onthly Disc	connects in 20	004				

Average Monthly Disconnects in 20	005 (June - Decem	ber)
Combined		
WTAP		

Combined WTAP

Average Monthly Disconnects in 2005 (January - May)

Combined

WTAP

Late Payment Charge Report - Verizon Northwest, Washington State - 2004 and 2005 Residential Customers Only

This report provides the following:

Estimated residential LPC units by \$2.50 minimum charge vs 1.5% charge - January 2004 through May 2005. Actual residential LPC units by \$2.50 minimum charge vs 1.5% charge - June 2005 through December 2005 The data is provided by month, averaged for 2005, and broken out by WTAP and non-WTAP.

Quantifyin	g the \$2.5	i0 Late Payme	nt Charge	for Residentia	I Customer	·s.							
	Α	В	С	D	E	F	G	Н	I	J	K	L	М
Ln #	BILL YEAR	BILL MONTH	HAS WTAP?	CUSTOMER COUNT AT \$2.50 LPC	ACCESS LINE UNITS	LATE PAYMENT REVENUE	30-DAY OVERDUE BALANCE	CUSTOMERS 30 DAYS OVERDUE	60-DAY OVERDUE BALANCE	CUSTOMERS 60 DAYS OVERDUE	90-DAY OVERDUE BALANCE	CUSTOMERS 90 DAYS OVERDUE	
1	2004	January	No										
2	2004	February	No										
3	2004	March	No										
4	2004	April	No										
5	2004	May	No										
6	2004	June	No										
7	2004	July	No										
8	2004	August	No										
9	2004	September	No										
10	2004	October	No										
11	2004	November	No										
12	2004	December	No										
13	2005	January	No										
14	2005 2005	February March	No No										
15 16	2005	April	No										
17	2005	May	No										
18	2005	June	No										
19	2005	July	No										
20	2005	August	No										
21	2005	September	No										
22	2005	October	No										
23	2005	November	No										
24	2005	December	No										

Quantifyin	g the \$2.5	i0 Late Payme	nt Charge	for Residentia	I Customer	s.						
	Α	В	С	D	Е	F	G	Н	I	J	K	L
Ln#	BILL YEAR	BILL MONTH	HAS WTAP?	CUSTOMER COUNT AT \$2.50 LPC	ACCESS LINE UNITS	LATE PAYMENT REVENUE	30-DAY OVERDUE BALANCE	CUSTOMERS 30 DAYS OVERDUE	60-DAY OVERDUE BALANCE	CUSTOMERS 60 DAYS OVERDUE	90-DAY OVERDUE BALANCE	CUSTOMERS 90 DAYS OVERDUE
25	2004	January	Yes	<b>V</b>								
26	2004	February	Yes									
27	2004	March	Yes									
28	2004	April	Yes									
29	2004	May	Yes									
30	2004	June	Yes									
31	2004	July	Yes									
32	2004	August	Yes									
33	2004	September	Yes									
34	2004	October	Yes									
35	2004	November	Yes									
36	2004	December	Yes									
37	2005	January	Yes									
38	2005	February	Yes									
39	2005	March	Yes									
40	2005	April	Yes									

2005

2005

2005

2005

2005

2005

2005

2005

41

42

43

44

45

46

47

May

July

August

October

September

November

December

June

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Μ

## Quantifying the \$2.50 Late Payment Charge for Residential Customers. A B C D E

	Α	В	C	D Residentia	E	F	G	Н	I	J	K	L
				CUSTOMER	ACCESS	LATE	30-DAY	CUSTOMERS	60-DAY	CUSTOMERS	90-DAY	CUSTOMERS
	BILL	BILL	HAS	COUNT AT	LINE	PAYMENT	OVERDUE	30 DAYS	<b>OVERDUE</b>	60 DAYS	<b>OVERDUE</b>	90 DAYS
Ln#	YEAR	MONTH	WTAP?	\$2.50 LPC	UNITS	REVENUE	BALANCE	OVERDUE	BALANCE	OVERDUE	BALANCE	OVERDUE
49	2004	January	Combined									
50	2004	February	Combined									
51	2004	March	Combined									
52	2004	April	Combined									
53	2004	May	Combined									
54	2004	June	Combined									
55	2004	July	Combined									
56	2004	August	Combined									
57	2004	September	Combined									
58	2004	October	Combined									
59	2004	November	Combined									
60	2004	December	Combined									
61	2005	January	Combined									
62	2005	February	Combined									
63	2005	March	Combined									
64	2005	April	Combined									
65	2005	May	Combined									
66	2005	June	Combined									
67	2005	July	Combined									
68	2005	August	Combined									
69	2005	September	Combined									
70	2005	October	Combined									
71	2005	November	Combined									
72	2005	December	Combined									

Μ

Quantifying th	e 1.5% Late	<b>Payment CI</b>	harge for Re	sidential Cu	stomers.	
	Α	В	С	D	E	F

	Α	В	C	D D	E	F	G	Н	I	J	K	L	М
				CUSTOMER	ACCESS	LATE	30-DAY	CUSTOMERS	60-DAY	CUSTOMERS	90-DAY	CUSTOMERS	AVERAGE
	BILL	BILL	HAS	COUNT AT	LINE	PAYMENT	OVERDUE	30 DAYS	OVERDUE	60 DAYS	OVERDUE	90 DAYS	LPC PER
Ln#	YEAR	MONTH	WTAP?	1.5% LPC	UNITS	REVENUE	BALANCE	OVERDUE	BALANCE	OVERDUE	BALANCE	OVERDUE	ACCOUNT
73	2004	January	No										
74	2004	February	No										
75	2004	March	No										
76	2004	April	No										
77	2004	May	No										
78	2004	June	No										
79	2004	July	No										
80	2004	August	No										
81	2004	September	No										
82	2004	October	No										
83	2004	November	No										
84	2004	December	No										
85	2005	January	No										
86	2005	February	No										
87	2005	March	No										
88	2005	April	No										
89	2005	May	No										
90	2005	June	No										
91	2005	July	No										
92	2005	August	No										
93	2005	September	No										
94	2005	October	No										
95	2005	November	No										
96	2005	December	No										

Quantifying	g the 1.5%	Late Payme	nt Charge f	or Residential	Customers	S.							
	Α	В	C	D	Е	F	G	Н	I	J	K	L	M
				CUSTOMER	ACCESS	LATE	30-DAY	CUSTOMERS	60-DAY	CUSTOMERS	90-DAY	CUSTOMERS	AVERAGE
	BILL	BILL	HAS	COUNT AT	LINE	PAYMENT	OVERDUE	30 DAYS	OVERDUE	60 DAYS	OVERDUE	90 DAYS	LPC PER
Ln#	YEAR	MONTH	WTAP?	1.5% LPC	UNITS	REVENUE	BALANCE	OVERDUE	BALANCE	OVERDUE	BALANCE	OVERDUE	ACCOUNT
97	2004	January	Yes										
98	2004	February	Yes										
99	2004	March	Yes										
100	2004	April	Yes										
101	2004	May	Yes										
102	2004	June	Yes										
103	2004	July	Yes										
104	2004	August	Yes										
105	2004	September	Yes										
106	2004	October	Yes										
107	2004	November	Yes										
108	2004	December	Yes										
109	2005	January	Yes										
110	2005	February	Yes										
111	2005	March	Yes										
112	2005	April	Yes										
113	2005	May	Yes										
114	2005	June	Yes										
115	2005	July	Yes										
116	2005	August	Yes										
117	2005	September	Yes										
118	2005	October	Yes										
119	2005	November	Yes										
120	2005	December	Yes										

Quantifyin	g the 1.5%	6 Late Payme	nt Charge f	or Residential	Customers	S.							
	Α	В	C	D	E	F	G	Н	I	J	K	L	M
Ln#	BILL YEAR	BILL MONTH	HAS WTAP?	CUSTOMER COUNT AT 1.5% LPC	ACCESS LINE UNITS	LATE PAYMENT REVENUE	30-DAY OVERDUE BALANCE	CUSTOMERS 30 DAYS OVERDUE	60-DAY OVERDUE BALANCE	CUSTOMERS 60 DAYS OVERDUE	90-DAY OVERDUE BALANCE	CUSTOMERS 90 DAYS OVERDUE	AVERAGE LPC PER ACCOUNT
121	2004	January	Combined										
122	2004	February	Combined										
123	2004	March	Combined										
124	2004	April	Combined										
125	2004	May	Combined										
126	2004	June	Combined										
127	2004	July	Combined										
128	2004	August	Combined										
129	2004	September	Combined										
130	2004	October	Combined										
131	2004	November	Combined										
132	2004	December	Combined										
133	2005	January	Combined										
134	2005	February March	Combined Combined										
135	2005 2005	April	Combined										
136	2005	May	Combined										
137	2005	•	Combined										
138	2005	June July	Combined										
139	2005	-	Combined										
140 141	2005	August September	Combined										
141	2005	October	Combined										
143	2005	November	Combined										
143	2005	December	Combined										
144	2000	December	Combined										
							ı						
								% of Total					
Average m	nonthly ac	counts charg	jed a \$2.50 l	PC in 2005 (J	lune-Decem	nber):		LPCs.					
					Non-WTAP								
					WTAP								
					Combined								
								T	ı				
				50: 0005/1	_			% of Total					
Average m	nonthly ac	counts charg	jed a 1.5% L	PC in 2005 (J		ber):		LPCs.					
					Non-WTAP								
					WTAP								
					Combined								
Average	DC nor so	count for the	50 3550550	d a 1.5% LPC	in 2005 / l···	ne-December	\	7					
Average L	i o pei ac	Count for the	oc asstsst	14 1.3/0 LFC	Non-WTAP	ne-December)	1						
					WTAP								
					Combined								

REDACTED VERSION
REVISED 03/08/06