

Washington State PUC Report  
Customer Network Trouble Per 100 Switched Access Lines

Central Office	CO Code	Jan-08	Jan-08	Jan-08
		Sw Lns	Total Rpts	Trbl/ 100
ACME	NW1ACME			
ALGER	NW1ALGR			
ANACORTES	NW1ANCR			
ARLINGTON	NW1ARTN			
BENTON CITY	NW1BNCY			
BIG LAKE	NW1BGLK			
BIRCH BAY	NW1BRBA			
BLAINE	NW1BLAN			
BOTHELL	NW1BOTH			
BREWSTER	NW1BRWS			
BRIDGEPORT	NW1BRPT			
BURLINGTON	NW1BURL			
CAMANO ISLAND	NW1CMIS			
CAMAS	NW1CAMS			
CASHMERE	NW1CSHR			
CHELAN	NW1CHLN			
CLEARVIEW	NW1CLVW			
CONCRETE	NW1CNCR			
CONWAY	NW1CNWY			
COUPEVILLE	NW1CPVL			
CURLEW	NW1CRLW			
CUSTER	NW1CSTR			
DARRINGTON	NW1DRTN			
DEMING	NW1DMNG			
DUVALL	NW1DULL			
EAST WENATCHEE	NW1EWNC			
EDISON	NW1EDSN			
ENTIAT	NW1ENTT			
EVERETT CASINO	NW1CSNO			
EVERETT MAIN	NW1EVRT			
EVERSON	NW1EVSN			
FAIRFIELD	NW1FRFD			
FARMINGTON	NW1FRTN			
FERNDALE	NW1FNDL			
GARFIELD	NW1GRFD			
GEORGE	NW1GERG			
GRANITE FALLS	NW1GRFL			
GRAYLAND	NW1GRLD			
HALLS LAKE	NW1HLLK			
JUANITA	NW1JUNT			
KENNEWICK MAIN	NW1KNWC			
KENNEWICK MEADOW SPRINGS	NW1MSPG			
KENNEWICK HIGHLAND	NW1HIGH			
KIRKLAND	NW1KRLD			
LA CONNER	NW1LACN			
LAKE GOODWIN	NW1LKGW			
LAKE STEVENS	NW1LKST			
LAKE WENATCHEE	NW1LKWN			
LATAH	NW1LATH			
LAUREL	NW1LARL			
LEAVENWORTH	NW1LVWO			
LOOMIS	NW1LOMS			

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		Jan-08	Jan-08	Jan-08
		Sw	Total	Trbl/
Central Office	CO Code	Lns	Rpts	100
LYMAN	NW1HMTN			
LYNDEN	NW1LYND			
MALDEN	NW1MLDN			
MANOR WAY	NW1MRWY			
MANSFIELD	NW1MNFD			
MANSON	NW1MNSN			
MAPLE FALLS	NW1MPFL			
MARBLEMOUNT	NW1MRBL			
MARYSVILLE	NW1MYVI			
MOLSON-CHESAW	NW1MLSN			
MONROE	NW1MONR			
MOSCOW	NW1MSCW			
MOUNT VERNON	NW1MTVR			
NACHES	NW1NCHS			
NEWPORT	NW1NWPT			
NILE	NW1NILE			
NORTH RICHLAND	NW1NTRD			
OAK HARBOR	NW1OKHR			
OAKESDALE	NW1OKDL			
PALOUSE	NW1PALS			
PULLMAN	NW1PLMN			
QUINCY	NW1QNCY			
REDMOND	NW1RDMD			
REPUBLIC	NW1RPBL			
RICHLAND	NW1RCLD			
RICHMOND BEACH	NW1RCBH			
ROCKFORD	NW1RCFR			
ROSALIA	NW1ROSL			
SAMMAMISH	NW1SM SH			
SEDRO WOOLLEY	NW1SWLY			
SILVER LAKE	NW1SLLK			
SKYKOMISH	NW1SKYK			
SNOHOMISH	NW1SNHS			
SOAP LAKE	NW1SOLK			
STANWOOD	NW1STWD			
STEVENS PASS	NW1STPS			
SULTAN	NW1SULT			
SUMAS	NW1SUMS			
TEKOA	NW1TEKO			
THORNTON	NW1THTN			
TONASKET	NW1TNSK			
WASHOUGAL	NW1WSHG			
WASHOUGAL RIVER	NW1WSHR			
WATERVILLE	NW1WTVL			
WENATCHEE	NW1WNTC			
WEST RICHLAND	NW1WRLD			
WESTPORT	NW1WSPT			
WOODLAND	NW1WDLD			
Washington State:				

**VzNw Trbl 12mo**  
**WASHINGTON STATE PUC REPORT**

Customer Network Trouble Per 100 Switched Access Lines

CENTRAL OFF. LOCATION	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	
ACME													NW1ACME
ALGER													NW1ALGR
ANACORTES													NW1ANCR
ARLINGTON													NW1ARTN
BENTON CITY													NW1BNCY
BIG LAKE													NW1BGLK
BIRCH BAY													NW1BRBA
BLAINE													NW1BLAN
BOTHELL													NW1BOTH
BREWSTER													NW1BRWS
BRIDGEPORT													NW1BRPT
BURLINGTON													NW1BURL
CAMANO ISLAND													NW1CMIS
CAMAS													NW1CAMS
CASHMERE													NW1CSHR
CHELAN													NW1CHLN
CLEARVIEW													NW1CLVW
CONCRETE													NW1CNCR
CONWAY													NW1CNWY
COUPEVILLE													NW1CPVL
CURLEW													NW1CRLW
CUSTER													NW1CSTR
DARRINGTON													NW1DRTN
DEMING													NW1DMNG
DUVALL													NW1DULL
EAST WENATCHEE													NW1EWNC
EDISON													NW1EDSN
ENTIAT													NW1ENTT
EVERETT CASINO													NW1CSNO
EVERETT MAIN													NW1EVRT
EVERSON													NW1EVSN
FAIRFIELD													NW1FRFD
FARMINGTON													NW1FRTN
FERNDALE													NW1FNDL
GARFIELD													NW1GRFD
GEORGE													NW1GERG
GRANITE FALLS													NW1GRFL
GRAYLAND													NW1GRLD
HALLS LAKE													NW1HLLK
JUANITA													NW1JUNT
KENNEWICK MAIN													NW1KNWC
KENNEWICK MEADOW SPRINGS													NW1MSPG
KENNEWICK HIGHLAND													NW1HIGH
KIRKLAND													NW1KRLD
LA CONNER													NW1LACN
LAKE GOODWIN													NW1LKGW
LAKE STEVENS													NW1LKST
LAKE WENATCHEE													NW1LKWN
LATAH													NW1LATH
LAUREL													NW1LARL
LEAVENWORTH													NW1LWVO

LOOMIS																						NW1LOMS	
LYMAN																							NW1HMTN
LYNDEN																							NW1LYND
MALDEN																							NW1MLDN
MANOR WAY																							NW1MRWY
MANSFIELD																							NW1MNFD
MANSON																							NW1MNSN
MAPLE FALLS																							NW1MPFL
MARBLEMOUNT																							NW1MRBL
MARYSVILLE																							NW1MYVI
MOLSON-CHESAW																							NW1MLSN
MONROE																							NW1MONR
MOSCOW																							NW1MSCW
MOUNT VERNON																							NW1MTVR
NACHES																							NW1NCHS
NEWPORT																							NW1NWPT
NILE																							NW1NILE
NORTH RICHLAND																							NW1INTRD
OAK HARBOR																							NW1OKHR
OAKESDALE																							NW1OKDL
PALOUSE																							NW1PALS
PULLMAN																							NW1PLMN
QUINCY																							NW1QNCY
REDMOND																							NW1RDMD
REPUBLIC																							NW1RPBL
RICHLAND																							NW1RCLD
RICHMOND BEACH																							NW1RCBH
ROCKFORD																							NW1RCFR
ROSALIA																							NW1ROSL
SAMMAMISH																							NW1SMISH
SEDRO WOOLLEY																							NW1SWLY
SILVER LAKE																							NW1SLLK
SKYKOMISH																							NW1SKYK
SNOHOMISH																							NW1SNHS
SOAP LAKE																							NW1SOLK
STANWOOD																							NW1STWD
STEVENS PASS																							NW1STPS
SULTAN																							NW1SULT
SUMAS																							NW1SUMS
TEKOA																							NW1TEKO
THORNTON																							NW1THTN
TONASKET																							NW1TNSK
WASHOUGAL																							NW1WSHG
WASHOUGAL RIVER																							NW1WSHR
WATERVILLE																							NW1WTVL
WENATCHEE																							NW1WNTC
WEST RICHLAND																							NW1WRLD
WESTPORT																							NW1WSPT
WOODLAND																							NW1WDLA

Each CO is not to exceed 4 tbs per 100 Ins per mth for 2 consecutive mths nor should they exceed this for 4 months in any 12 mth period.

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office      Feb-07   Mar-07   Apr-07   May-07   Jun-07   Jul-07   Aug-07   Sep-07   Oct-07   Nov-07   Dec-07   Jan-08

ACME  
 ALGER  
 ANACORTES  
 ARLINGTON  
 BENTON CITY  
 BIG LAKE  
 BIRCH BAY  
 BLAINE  
 BOTHELL  
 BREWSTER  
 BRIDGEPORT  
 BURLINGTON  
 CAMANO  
 CAMAS  
 CASHMERE  
 CHELAN  
 CLEAR VIEW  
 CONCRETE  
 CONWAY  
 COUPEVILLE  
 CURLEW  
 CUSTER  
 DARRINGTON  
 DEMING  
 DUVALL 1  
 EAST WENATCHEE  
 EDISON  
 ENTIAT  
 EVERETT CASINO  
 EVERETT MAIN  
 EVERSON  
 FAIRFIELD  
 FARMINGTON  
 FERNDALE  
 GARFIELD  
 GEORGE  
 GRANITE FALLS  
 GRAYLAND  
 HALLS LAKE  
 JUANITA  
 KENNEWICK MAIN  
 KENNEWICK MEADOW S  
 KENNEWICK-HIGHLAND  
 KIRKLAND  
 LA CONNER  
 LAKE GOODWIN  
 LAKE STEVENS  
 LAKE WENATCHEE  
 LATAH  
 LAUREL  
 LEAVENWORTH

LOOMIS  
LYMAN  
LYNDEN  
MALDEN  
MANOR WAY  
MANSFIELD  
MANSON  
MAPLE FALLS  
MARBLEMOUNT  
MARYSVILLE  
MOLSON-CHESAW  
MONROE  
MOSCOW  
MOUNT VERNON  
NACHES  
NEWPORT  
NILE  
NORTH RICHLAND  
OAK HARBOR  
OAKSDALE  
PALOUSE  
PULLMAN  
QUINCY  
REDMOND  
REPUBLIC  
RICHLAND  
RICHMOND BEACH  
ROCKFORD  
ROSALIA  
SAMMAMISH  
SEDRO WOOLLEY  
SILVER LAKE  
SKYKOMISH  
SNOHOMISH  
SOAP LAKE  
STANWOOD  
STEVENS PASS  
SULTAN  
SUMAS  
TEKOA  
THORNTON  
TONASKET  
WASHOUGAL  
WASHOUGAL RIVER  
WATERVILLE  
WENATCHEE  
WEST RICHLAND  
WESTPORT  
WOODLAND

Total Lines

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