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BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

SARAH HAND AND GRETCHEN HAND,
a married couple

Complainant,

v.

RAINIER VIEW WATER COMPANY, INC.,

Respondent.

DOCKET UW 170924

**EXHIBIT 15 TO TESTIMONY OF
COMPLAINANT SARAH HAND**

**EXHIBIT 15
TO TESTIMONY OF
Sarah Hand
March 19, 2018**

Email from Rachel Stark, UTC Consumer Specialist, to Bob
Blackman, manager of Rainier View Water Company on
4-18-2017.

5/17/2017

Case Report

To: Bob@RainierViewWater.com;

From: rstark@utc.wa.gov

**Subject: RE: FW: WA UTC Complaint CAS-19946-L3N4X0 for Sarah Hand
CRM:0008083**

Attachments: 0

Body:

Hi Bob,

Thank you for the information you provided during this complaint. This complaint is now closed. The disposition is company upheld. Please note that the consumer protection section has an internal quality review program, and all closed complaints are subject to review and/or re-opening.

Thank you
Rachel Stark
Consumer Complaint Investigator
Consumer Protection
1-888-333-WUTC (9882)
FAX: (360) 664-4291

Washington Utilities and Transportation Commission
Respect. Professionalism. Integrity. Accountability.
www.utc.wa.gov

Activity Type: Email

Activity Date: 4/18/2017, 10:27:01 AM

To: rstark@utc.wa.gov;

From: CRMAdmSvc@utc.wa.gov

Subject: CAS-19946-L3N4X0 has been Assigned to You CRM:0042097

Attachments: 0

Body:

CAS-19946-L3N4X0

Activity Type: Email

Activity Date: 4/18/2017, 10:27:03 AM

To: rstark@utc.wa.gov;