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                    BEFORE THE WASHINGTON STATE
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              UTILITIES AND TRANSPORTATION COMMISSION
 3
    In re Application TG-081725 of
                                            ) DOCKET TG-081725
 4
                                            ) Volume III
    NORTHWEST INDUSTRIAL
                                            ) Pages 29-108
 5
     SERVICES, LLC, d/b/a AMERICAN
    ON SITE SERVICES
    For a Certificate of Public Convenience)
     and Necessity to Operate Motor
    Vehicles in Furnishing Solid Waste
    Collection Service
 9
10
11
                  A hearing in the above matter was held
12
    on April 16, 2009, at 9:00 a.m., at the Office of
13
    Administrative Hearings, 221 N. Wall Street, 5th
    Floor Conference Room, Spokane, Washington, before
14
15
    Administrative Law Judge ADAM TOREM.
16
               The parties were present as follows:
17
                 NORTHWEST INDUSTRIAL SERVICES, LLC, by PAUL
18
     J. ALLISON, 11315 E. 4th Avenue, Spokane Valley,
     Washington 99206-9417; telephone, (509) 755-7000.
19
                  ROBERT L. NICHOLS d/b/a B & N SANITARY
     SERVICE, by JAMES K. SELLS, Law Offices of Ryan Sells
20
     Uptegraft, PSC, 9657 Levin Road N.W., Suite 240,
21
    Silverdale, Washington 98383; telephone, (360) 307-8860
                  COMMISSION STAFF, by MICHAEL A. FASSIO,
22
     Assistant Attorney General, 1400 S. Evergreen Park Dr.
     S.W., Olympia, Washington 98504-0128; telephone, (360)
23
     664-1192
24
    Raymond H. Groth, CSR
25
    Court Reporter
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1	I N D E X						
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4							
5		DIRECT	CROSS	REDIRECT	RECROSS	REDIRECT	
6							
7	FOR APPLICANT:						
8							
9	DAVID ALVARADO						
10							
11	by Mr. Allison	51		78		83	
12							
13	by Mr. Sells		67		80		
14	by Mr. Fassio		69				
15							
16							
17	CHARLES KRESS						
18							
19	by Mr. Allison	85					
20	by Mr. Fassio		90				
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0031				
1		EXHIBITS		
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5	EXH	IBIT NUMBERS:	ID'D	REV'D
6				
7				
8	1	9/15/08 one-page e-mail from Cathy	53	57
9		Kern to Mr. Alvarado re: Solid Waste		
10		Tariffs and B & N drop box service		
11				
12	2	Two-page e-mail from Penny Ingram	53	57
13		to Mr. Alvarado re: Solid Waster		
14		Tariffs and B & N drop box service		
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- 1 PROCEEDINGS
- JUDGE TOREM: Good morning. It is
- 3 Thursday, April the 16th, 2009, I'm Adam Torem, the
- 4 Administrative Law Judge from the Utilities and
- 5 Transportation Commission. We're in Spokane, Washington,
- 6 at the Office of Administrative Hearings in the large
- 7 conference room on the 5th floor building, here, the
- 8 docket we're going to have a hearing in today is
- 9 TG-081725. This is the application of Northwest
- 10 Industrial Services, LLC, they do business as American On
- 11 Site Services.
- 12 Again, this is an application for Solid
- 13 Waste Collection Services. We have, just before going on
- 14 the record this morning, I've reviewed with the attorneys
- 15 the witness lists and the exhibits that they submitted
- 16 back in January, are what we're going forward on today.
- We're going to briefly go around the
- 18 room, the court reporter already has all of the
- 19 attorneys' information, and have each attorney just state
- 20 your name, and who you're representing, and that will be
- 21 sufficient for today's appearances.
- 22 MR. ALLISON: Paul Allison, representing
- 23 Northwest Industrial Services, LLC.
- MR. SELLS: James Sells, representing
- 25 Protestant, B & N.

- 1 MR. FASSIO: Michael Fassio, representing
- 2 Commission Staff.
- JUDGE TOREM: All right. And an e-mail
- 4 was sent to all of you yesterday with a reminder of our
- 5 start time, and our assumptions of what we're going to do
- 6 today. I wanted to give everybody an opportunity to make
- 7 a short opening statement. After we do that we can go
- 8 ahead and call witnesses. And, Mr. Allison, you'll be
- 9 calling your witnesses first. And I understand we'll see
- 10 about the calling of an adverse witness, and, perhaps, an
- objection from Mr. Sells about that. And I'll rule on
- 12 that in due course.
- 13 Once we're done with your case in chief,
- 14 then the Protestant will call his witnesses. And I
- 15 understand, Mr. Fassio, Commission Staff, still has no
- 16 witnesses, but is here to represent the Commission's
- interest, and cross-examine as necessary.
- MR. FASSIO: That's correct.
- 19 JUDGE TOREM: At the end of the case
- 20 today, what I want to do is make sure we set a date
- 21 that's appropriate for the submission of post hearing
- 22 briefs. And I think it's easier for me to get something
- 23 in writing on a case like this rather than a closing
- 24 argument today. If you would like to get the transcript,
- 25 it should be prepared and submitted with the Commission

- 1 by May 1st. That's about two weeks from now. So, as
- 2 you're thinking about what date for a post hearing brief,
- 3 if you're going to be needing the transcript, or wanting
- 4 to cite to it, and avoid paying the costs of an expedited
- 5 transcript, I'd say May 1st is the first day you'll have
- 6 it in hand, having talked with Mr. Groth before the
- 7 hearing about that. So, factor that in, and I'll let the
- 8 attorneys get together at one of our breaks during the
- 9 course of the hearing, and, perhaps, agree on a date on
- 10 or after May 1st for submitting post hearing briefs.
- 11 Those are the only procedural matters that I had.
- 12 Counsel, anything else that you want to deal with before
- 13 opening statements?
- MR. SELLS: No.
- MR. ALLISON: No.
- MR. FASSIO: No.
- 17 JUDGE TOREM: All right. Seeing none,
- 18 then, Mr. Allison, why don't you tell me a short -- what
- 19 you intend to do today.
- MR. ALLISON: Yes. As already noted, my
- 21 name is Paul Allison, and I do represent Northwest
- 22 Industrial Services, LLC. Northwest has applied for a
- 23 Certificate of Convenience & Necessity to provide drop
- 24 box services in the -- the north half of Pend Oreille
- 25 County. Our evidence will show that there is a need for

- 1 those services. Up until just a few days ago there had
- 2 been no tariff filed for those services, but we
- 3 understand that B & N had provided such services, and
- 4 charged for them without having a tariff on file.
- 5 We note from the annual reports that are
- 6 filed by B & N that it has sustained substantial losses
- 7 year after year, and, based on those reports, it appears
- 8 that it is not a viable operation for B & N, and that it
- 9 would not be possible to anticipate that B & N would be
- 10 able to continue operating at such substantial losses
- 11 over the years. Northwest Industrial Services has
- 12 equipment that is appropriate to provide the services,
- 13 and it has the experience and the personnel capable of
- 14 doing that. And it actually operates the transfer
- 15 stations in that area, and is familiar with the County,
- 16 and acquainted with the County procedures, and is held in
- 17 high regard by the County for its services. And, on that
- 18 basis, I conclude that Northwest should be granted a
- 19 certificate to engage in drop box services in North Pend
- 20 Oreille County.
- 21 MR. TOREM: All right. Thank you, sir.
- MR. ALLISON: For the Protestor?
- MR. SELLS: Thank you. Your Honor,
- 24 please, I was on the road yesterday, I didn't get the
- 25 e-mail, and I'm not smart enough to use the new device in

- 1 my office, to allow me to read e-mails in the car. But
- 2 let me just point, Your Honor, to 8177-040, which we're
- 3 all familiar with, which is the Public Convenience &
- 4 Necessity statute. In order for Your Honor to grant this
- 5 application several things have to be shown here in this
- 6 hearing room.
- 7 Number, one, we have to show that there
- 8 is community sentiment -- and that's a quote from the
- 9 statute -- that the service is not being provided.
- 10 Service must be shown to be insufficient by the
- 11 certificated hauler, and not to the satisfaction of the
- 12 Commission, in order for the Commission to grant a second
- 13 G-Certificate over the top of the existing certificate.
- 14 I think, if we listen very closely here today, unless
- 15 there's some witnesses I don't know about, there's not a
- 16 single witness from the community, a customer, a shipper,
- 17 as we used to call them, there's no shipper witnesses.
- 18 There's nobody that's going to appear and say, "I called
- 19 up Bob Nichols, and he said he couldn't make the haul for
- 20 me."
- 21 I think we can also ask, Your Honor, to
- 22 take notice of the fact that there's no community
- 23 complaints on file with the Commission against B $\&\ N$
- 24 garbage. So, it seems to us that it is very difficult,
- 25 if not impossible, to show that the service is not being

- 1 provided to the satisfaction of the Commission, when
- 2 there's nobody saying that, other than the people who
- 3 would may gain by (inaudible). And there's no complaints
- 4 from the community. I think the testimony will show that
- 5 this is just good old fashion cream skimming, "Give me
- 6 the lucrative commercial accounts, and I'll let you go
- 7 out in your garbage truck, out in the wilds of Pend
- 8 Oreille County and pick up customers a mile apart." It's
- 9 cream skimming. And, if the testimony is as we expect it
- 10 to be, we're going to offer a Motion To Dismiss at the
- 11 end of the Applicant's case. Unless there's something
- 12 new, it should be granted.
- JUDGE TOREM: And the Commission?
- 14 MR. FASSIO: Thank you, Your Honor. I'll
- 15 keep mine short. The Staff is not taking a position on
- 16 this case, and is presenting no witnesses in support of
- 17 either the position of the Applicant or the Protestant
- 18 with regards to grant or denial of the application. As
- 19 is typical in these contested cases, the Staff's purpose
- 20 here, as you've stated earlier, is to assist the
- 21 Commission in obtaining an adequate record to reach a
- 22 decision, and to support that by Order, so -- through any
- 23 cross-examination that might be necessary.
- 24 Mr. Sells has already set forth the
- 25 statute, 8177-040 that sets forth the standards for

- 1 granting of a solid waste certificate. I've also come
- 2 prepared today with some citations of a case --
- 3 Commission case precedent and law, which I can present at
- 4 the conclusion, if it would be beneficial to the
- 5 Commission in reaching its decision, cases that have
- 6 interpreted 8177-040. I can provide those when we've
- 7 concluded.
- 8 JUDGE TOREM: I think it would be helpful
- 9 if you provide them to the attorneys, as well, to make
- 10 sure they're versed in what the Commission is going to
- 11 cite to. That way they can cite to them, or distinguish
- 12 them as necessary in any post hearing briefs, if we get
- 13 to that point.
- 14 MR. FASSIO: I will make sure we can -- I
- 15 will state those for the record.
- JUDGE TOREM: All right. And given
- 17 Mr. Sells' indication of his plans for a Motion, if you
- 18 have copies of those to discuss when the Motion is made,
- 19 or otherwise, if you'll offer up your thoughts on the
- 20 Motion at that time, that would be helpful, as well, as I
- 21 may be forced to make a ruling on the record today, as it
- 22 will stand at the end of the case in chief, as opposed to
- 23 having an opportunity for those briefs.
- 24 So, we will cross each of those bridges
- 25 as we get to it, but appreciate counsel setting the scene

- 1 for us this morning, and I think we'll call the first
- 2 witness. Is that going to be Mr. Alvarado?
- 3 MR. ALLISON: I want to call Mr. Nichols
- 4 as ad adverse witness.
- JUDGE TOREM: All right.
- 6 MR. SELLS: We object to that, Your
- 7 Honor. Two bases. And I wish I could cite Your Honor to
- 8 the -- it's either a civil rule, or a statute, but, as I
- 9 recall, if an opposing party is going to call a principal
- 10 of the other party as a witness at trial, there has to be
- 11 notice served of that, and I think it's two weeks before
- 12 trial, at noon, and, if necessary, I can look it up.
- 13 And, secondly, he's not listed as a
- 14 witness for the Applicant. I would have prepared him
- 15 differently had I anticipated -- maybe I should have, but
- 16 I didn't -- had I anticipated that he would be providing
- 17 direct testimony before my opportunity to call him for
- 18 direct. He will certainly testify in our case, and be
- 19 available for cross-examination.
- JUDGE TOREM: Mr. Allison, can you
- 21 explain the basis or what rule you're relying on to call
- 22 him?
- MR. ALLISON: No. I can't refer to a
- 24 rule. I can only tell you it may be -- there may be a
- 25 new rule which Mr. Sells alludes to. I am not familiar

- 1 with such a rule. In civil practice I have never heard
- of an objection of that sort being made, and I have,
- 3 frankly, never heard of the requirement of giving notice
- 4 of intent to call an adverse party as an adverse witness.
- 5 I've seen it done many, many times, always without
- 6 objection, and my -- so, my intent to call Mr. Nichols
- 7 was simply based on my trial experience, having never had
- 8 any problem with doing that. If there's a rule that says
- 9 I can't do it, then I couldn't fault the Court for -- can
- 10 I call you the Court? Or, what do I call you, sir?
- JUDGE TOREM: You have many choices, I
- 12 suppose.
- MR. ALLISON: Well, I mean, at this
- 14 point. Maybe after you rule --
- 15 JUDGE TOREM: Before I make a ruling, or
- 16 after?
- 17 MR. ALLISON: There might be something
- 18 different. Right.
- 19 JUDGE TOREM: Right. Well, what I would
- 20 suggest, Mr. Allison, is that there is a library here
- 21 that maybe I could take a look at the civil rules, or
- 22 Mr. Sells could, if we have the current civil rules
- 23 available here, or in the building. We could take a
- 24 look. And, Mr. Sells, since you believe it might be a
- 25 court rule, if we can confirm that. But, certainly, the

- 1 statutes are here. I want to look at our procedural
- 2 rules, because I haven't come across this sort of request
- 3 and objection yet in a case involving UTC practice.
- 4 So, what I want to do is take a brief
- 5 recess, allow Mr. Sells to take a look at what he
- 6 believes is the basis. I'm going to look at our
- 7 procedural rules. And before we go off the record,
- 8 I'll ask Mr. Fassio if he has any viewpoint from all
- 9 his long Commission experience, much as mine is, in
- 10 these procedural matters?
- 11 MR. FASSIO: Our staff doesn't have any
- 12 position on this particular objection. I don't have
- 13 anything to say to you off the top of my head.
- JUDGE TOREM: All right. Well, let's go
- off the record for a few moments and see if we have any
- 16 further insight when we come back on.
- 17 (Short recess.)
- 18 JUDGE TOREM: While we were off the
- 19 record Mr. Fassio and I were breezing through WAC 480-07,
- 20 and I did not see anything in our Commission Procedural
- 21 Rules, Mr. Fassio, that would give any guidance on who or
- 22 what could be called as a witness.
- MR. FASSIO: I did not find that, either.
- 24 JUDGE TOREM: So, our Procedural Rules,
- 25 and these are used to implement the Administrative

- 1 Procedure Act, don't appear to offer any guidance.
- 2 Mr. Sells, you were not able to find a statute, but,
- 3 apparently, a Washington Superior Court Civil Rule,
- 4 CR 43(f)(1), which I've reviewed, and Mr. Allison has had
- 5 a chance to review, but we haven't shared it with
- 6 Mr. Fassio. Do you want to summarize that quickly for
- 7 us?
- 8 MR. SELLS: Well, I think the purpose of
- 9 the rule is that -- to allow -- is not to allow a
- 10 surprise of calling a principal of an adverse party as a
- 11 witness. It requires that side to give notice of doing
- 12 so before -- beforehand, so you know that your client is
- 13 going to be the first witness called. And even if that
- 14 rule didn't exist, once, again, Mr. Nichols is not listed
- 15 on the Applicant's witness list, and that's the reason
- 16 for the list, is so we can get them ready to face
- 17 whatever is coming.
- 18 JUDGE TOREM: Right. I understand that.
- 19 And as I read the rule, it was requiring two different
- 20 kinds of notice, one for depositions, and one for being
- 21 called as a witness at trial. So, I read it as two
- 22 different requirements. Mr. Allison, do you want to
- 23 respond, having read the rule?
- 24 MR. ALLISON: Yes. I read it as being a
- 25 notice to compel attendance. Because in civil practice,

- 1 from time to time, as a matter of strategy, the other
- 2 side, whichever you're on, the other side will not show
- 3 up except by counsel. And, low and behold, there were
- 4 things that you absolutely intended to get from that
- 5 other side, and they aren't there. And, so, the reason
- 6 for this rule is to make it possible for one side to
- 7 require the managing agent, principal, or party
- 8 himself -- itself, herself, whatever -- to be present.
- 9 And that's not the situation we have here. And, for
- 10 sure, if Mr. Nichols -- Mr. Nichols didn't have to be
- 11 here. Mr. Sells could have come without him, and, with
- 12 other witnesses.
- And then, my intent, which I, frankly,
- 14 didn't form two weeks ago, but my intent, then, to call
- 15 him as an adverse witness would fail, because he
- 16 wasn't -- he wouldn't be here, and I didn't compel him to
- 17 be here, and that seems to me is what it is about. And,
- 18 that being the case, he is here, he is knowledgeable on
- 19 the subjects as to which I wish to interrogate him, and I
- 20 see nothing in any rule or in customary civil practice
- 21 which would preclude me. Many times I have seen the
- 22 adverse party called as a witness, and I've never --
- 23 never in my life heard of notice being given except to
- 24 require that the party be present so he can be called.
- JUDGE TOREM: All right. Was there

- 1 anything, Mr. Fassio, you wanted to add, having heard the
- 2 other counsel's arguments?
- 3 MR. FASSIO: Just that the Staff's not
- 4 going to take a position on this, but I do echo
- 5 Mr. Sells, and that this proceeding we did have the
- 6 opportunity for all witness -- for all parties to provide
- 7 witness lists in advance, which would be an opportunity
- 8 to provide notice of intent to call many witnesses to the
- 9 other party.
- 10 I'm not sure how exactly this would play
- 11 into it, but there are discovery rules, 480-07400, that
- 12 describe the 480-07402, that say subpoenas are available
- 13 as a means of discovery, perhaps, that could be a method
- 14 by which you could subpoena a witness of an adverse party
- 15 to appear at a hearing. I just present that as an
- 16 alternative for which this would have been available, but
- 17 that was not used in this case.
- MR. ALLISON: Might I?
- 19 JUDGE TOREM: Mr. Allison, go ahead.
- 20 MR. ALLISON: Yes. He's not my witness,
- 21 but he's adverse. And in a civil practice, in my
- 22 experience, that doesn't make him my witness for me to
- 23 call him as adverse. In civil practice, if I make him my
- 24 witness, then I may be bound by some of the things that
- 25 he says. But he is an adverse party, and I don't see

- 1 anything in that rule, or in the traditional practice --
- 2 civil practice that precludes me from calling him.
- JUDGE TOREM: Mr. Sells, anything else?
- 4 MR. SELLS: Why don't we have
- 5 cross-examination, here.
- 6 MR. ALLISON: Cross-examination -- excuse
- 7 me, Your Honor. Cross-examination is, typically, limited
- 8 to those things that are raised on direct, and it's very
- 9 possible that some of the things I wanted to ask him
- 10 about will not be raised on direct. And, so, calling him
- 11 as an adverse witness is the appropriate way to get those
- 12 on the record.
- JUDGE TOREM: All right. I'm going to
- 14 sustain Mr. Sells' objection for two reasons. One, we,
- 15 as Mr. Fassio cites, had a procedural schedule that was
- 16 established prior to your entering the case, Mr. Allison,
- 17 and this was a deadline of January 30th, by which your
- 18 client, Mr. Alvarado, when he was representing Northwest
- 19 Industrial, pro se, submitted a witness and exhibit list,
- 20 four exhibits, one of which was the contact information
- 21 for Mr. Kress, who I anticipate will speak to us, your
- 22 witness, by phone today.
- We had another conference, and rewrote
- 24 these back on February the 12th. We had a status
- 25 conference, and we said that if anyone wanted to

- 1 supplement their witness and exhibit lists, they would be
- 2 due by March 27th. And I had, last week, in preparing
- 3 for this case today, started to look and make sure what
- 4 had come in new. And, other than a typographical
- 5 correction to one of Mr. Sells' exhibits, nothing new has
- 6 been filed since we continued the case over from February
- 7 till this month. So, there's been two solid months in
- 8 which you could have made known to the Court, and to all
- 9 the parties, of your intent to call the witnesses. And
- 10 it's Commission practice and custom that we give advance
- 11 notice of who's going to be called.
- 12 Now, while the Civil Rules are not
- 13 binding on me, they are guidance. They're not,
- 14 necessarily, persuasive guidance, but I think it's
- 15 informational, here, the spirit of what they're asking
- 16 for, is that you could have called any of the witnesses,
- 17 the principals of B & N Sanitary Service, had you listed
- 18 them and made them your own witnesses. And, in fact, the
- 19 order that was issued, Order 2 in this case, mid March,
- 20 that quashed some data requests that you submitted, cited
- 21 to the rule that Mr. Fassio did, that we were not
- 22 invoking discovery under the Commission's process at your
- 23 request, but instead were recommending that subpoenas
- 24 were always available. And I'm looking at Paragraph 8 of
- 25 that Order, which quotes the entire rule that Mr. Fassio

- 1 referenced.
- 2 So, a Subpoena would have been available
- 3 to contact any witnesses you thought would not appear,
- 4 and the notice would have been given.
- 5 So, while I understand your desire to
- 6 call Mr. Nichols today, the procedural steps to guarantee
- 7 your ability to do so were readily available to you and
- 8 not used. And, today, because of the way this hearing is
- 9 set up, and I had thought through this prior to Mr. Sells
- 10 saying as much in his opening, the Applicant does carry
- 11 the burden, and the statute is very clear about that to
- 12 prove these points. And, so, it's upon -- it's upon the
- 13 Applicant, the expectation they'll provide the necessary
- 14 witnesses to do so. And if Mr. Nichols is a necessary
- 15 witness, there have been two opportunities given, one to
- 16 Mr. Alvarado, and now a second to you, to provide that
- 17 list. And I do think, if there were no prejudice, and
- 18 there were no objection, then we would go forward.
- 19 Mr. Sells is entitled to make an
- 20 objection, and state the reasons he believes it's
- 21 prejudicial to his client to be called as a witness,
- 22 unexpectedly, in this capacity. And it's also my
- 23 understanding that his intention of the case, here, is if
- 24 he does not need to put his witnesses on today, any of
- 25 them, based on a motion that may or may not be

- 1 successful, he need not subject them to adverse
- 2 cross-examination in advance. He's prepared them the way
- 3 he has suggested, "I could testify today," and he's
- 4 listed them and provided exhibits, as well, that may be
- 5 sponsored by those witnesses at the appropriate time.
- 6 But the appropriate time will be in his case and chief as
- 7 a protestant, and your witnesses will be, apparently,
- 8 Mr. Alvarado and Mr. Kress.
- 9 So, there will not be any calling in
- 10 advance during your case in chief of any of Mr. Sells'
- 11 witnesses. So, again, the objection, for that long
- 12 explanation, is sustained.
- MR. ALLISON: I'm not, specifically,
- 14 familiar with UTC practice to know if an exception is
- 15 necessary, but I do take exception to Your Honor's
- 16 ruling. You correctly pointed out that I could not be
- 17 assured he could be here. I could not be assured I would
- 18 have an opportunity to question him. One might well say
- 19 that I took that risk that he would not be here, but he
- 20 is here, and he has been listed as a witness in this
- 21 proceeding. I am not aware of any rule which says that
- 22 if one side has listed a witness, the other side has to
- 23 list the same witness, because he's already established
- 24 as a witness. And, on that basis, I take exception to
- 25 Your Honor's ruling.

- 1 JUDGE TOREM: I understand. If there's a
- 2 need for an appeal, certainly you --
- 3 MR. ALLISON: Oh, yeah. You've given me
- 4 some grounds, and I appreciate that.
- 5 JUDGE TOREM: Yes. All right. The
- 6 record will be clear in the transcript. I won't be
- 7 issuing any other further written ruling, but the
- 8 transcript will be available.
- 9 MR. ALLISON: Certainly. Sure.
- 10 JUDGE TOREM: Let me state that the
- 11 witness lists that I've seen in the past -- just to
- 12 answer the concern -- the administrative practice, and
- 13 I'm sure in Superior Court, as well, my familiarity,
- 14 Mr. Allison, is that they'd, typically, say, "and all the
- 15 witnesses listed by the other party, or other parties,"
- 16 They'd reserve the right to call them.
- 17 MR. ALLISON: That's commonly said.
- 18 JUDGE TOREM: In this case I recognize
- 19 that you did not actually submit a witness list since you
- 20 entered the case, and that Mr. Alvarado, he submitted the
- 21 exhibit lists, but there's no actual formal listing of
- 22 witnesses. And it's implied that he would be testifying,
- 23 and that Mr. Kress, given the other e-mails that are in
- 24 the record, and his listing of it, that he is a formally
- 25 listed witness. That's how I've understood the

- 1 materials. So, that's the ruling. If there's to be an
- 2 appeal, the process for doing so will probably be after
- 3 an Initial Order is published in this case --
- 4 MR. ALLISON: Certainly.
- 5 JUDGE TOREM: -- and if the Commissioners
- 6 decide to reverse me, and have me supplement the record
- 7 at some point, or alter any other rulings, we'll deal
- 8 with that later.
- 9 MR. ALLISON: Certainly.
- 10 JUDGE TOREM: All right. So, please,
- 11 your next witness you wish to call?
- MR. ALLISON: Mr. Alvarado.
- JUDGE TOREM: All right. Mr. Alvarado,
- 14 If you'll take the seat to my left. Just come over and
- 15 remain standing. I'll swear you in.
- 16 JUDGE TOREM: If you'd raise your right
- 17 hand. Do you, David Alvarado, solemnly swear or affirm
- 18 that the testimony you'll give in this proceeding will be
- 19 the truth?
- THE WITNESS: Yes.
- 21 JUDGE TOREM: All right. Thank you. If
- 22 you'll state and spell your first and last name for the
- 23 court reporter?
- 24 THE WITNESS: David Alvarado, D-a-v-i-d,
- 25 A-l-v-a-r-a-d-o.

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1 JUDGE TOREM: Mr. Allison, your 2 witness. 3 DIRECT EXAMINATION 4 5 BY MR. ALLISON: Yes. Mr. Alvarado, where do you live? 6 Ο. 7 Α. 4315 North Walnut Street, Spokane, 8 Washington. 9 And who is your employer? Q. 10 Α. Northwest Industrial Services, LLC. 11 Ο. And what is your position in that company? 12 I am part of the managing -- part of the 13 management team that oversees the day-to-day 14 operations. 15 Q. How long have you been with the company? 16 Oh, going on eight years, now. 17 What can you tell us as to the need for the Ο. 18 drop box services that Northwest has applied for in 19 northern Pend Oreille County? 20 You know, as I've always stated from the 21 beginning, I was -- we have -- we operate three transfer 22 stations in Pend Oreille County, and we currently offered

the service from transfer station to transfer station. I

far as drop box services, and I contacted the Commission

just got to looking into the -- what was available, as

- 1 to find out if anybody was offering the service, or who
- 2 was able to offer the service, and I received a reply
- 3 from the Commission stating that the current --
- 4 MR. SELLS: Objection, Your Honor. It's
- 5 hearsay.
- JUDGE TOREM: Sustained.
- 7 Q. (BY MR. ALLISON:) Did you get a letter from
- 8 the Commission?
- 9 A. I did. And it was part of -- it was part of
- 10 my -- I think I submitted it as part of my attachments
- 11 for -- to the WUTC.
- 12 MR. ALLISON: Your Honor, it's in the
- 13 record already, the letter which says that no one had
- 14 authority to do this service. Is it necessary to -- to
- 15 make that letter an exhibit in this proceeding, as well
- 16 as being in the --
- 17 JUDGE TOREM: Are you referring to the
- 18 exhibits that have been submitted? Or, are you referring
- 19 to a letter in another docket, or some other case?
- MR. ALLISON: No. No. This case.
- 21 This case, certainly.
- Q. Who was the letter from?
- 23 A. I think it was Cathy Kern.
- MR. ALLISON: Cathy Kern.
- JUDGE TOREM: My understanding,

- 1 Mr. Allison, in pulling the filing and docket sheets in
- 2 this matter, and since the docket number of 081725 was
- 3 opened back on September the 23rd of last year --
- 4 MR. ALLISON: Uh-huh.
- 5 JUDGE TOREM: -- unless it's included in
- 6 the filing itself, the application, then that letter may
- 7 not be part of the record until it is moved to
- 8 admissibility as one of your exhibits. But if you can
- 9 call my attention to it -- I see the filing, and I don't,
- 10 as I flip through it, see anything attached to it that
- 11 would include such a letter. And the rest of -- the rest
- 12 of the documents that I'm seeing are the transcripts or
- 13 the various notices that we've issued, such as the
- 14 opportunities to supplement witness lists, and the back
- 15 and forth briefing that we had regarding discovery, so I
- 16 don't see anything that would indicate that letter.
- Now, in fairness, I do see that you have
- 18 two exhibits that are e-mails from Commission employees.
- 19 Exhibit Number 1, as proposed, was the one-page e-mail
- 20 dated September 15th, an e-mail from Cathy Kern to
- 21 Mr. Alvarado, regarding solid waste tariffs, and B & N's
- 22 drop box service, or lack, thereof. And Exhibit 2, a
- 23 two-page e-mail, from Penny Ingram to Mr. Alvarado,
- 24 regarding, I think, the similar idea, as far as container
- 25 service. Are those the letters that you're referring to?

- 1 THE WITNESS: That's what I was referring
- 2 to. Yes.
- Q. (BY MR. ALLISON:) The letter from Cathy
- 4 Kern?
- 5 A. Correct.
- 6 O. And --
- 7 A. And from Penny Ingram.
- 8 JUDGE TOREM: So, I think that there is
- 9 nothing in the record that I can take notice of. If you
- 10 want to move the admission of these documents through
- 11 this witness, that's fine.
- 12 Q. (BY MR. ALLISON:) Yes. Are they in this
- 13 package --
- 14 A. You know, Paul, I didn't see them in that
- 15 packet, but I think I did submit them.
- 16 Q. Okay.
- 17 A. And I apologize, I didn't bring my --
- 18 JUDGE TOREM: I'm going to hand my copies
- 19 of what's been proposed as --
- MR. ALLISON: I appreciate that.
- 21 JUDGE TOREM: -- your Exhibits Number 1
- 22 and 2 to Mr. Alvarado. So, if you can review them, and
- 23 then I'll have him hand them to you so you're familiar
- 24 with exactly --
- MR. ALLISON: Certainly.

- JUDGE TOREM: -- what he's looking at.
- 2 And we'll make sure that the other counsel, who I believe
- 3 received a copy back in January, will have those in front
- 4 of him, as well.
- 5 THE WITNESS: Here's what I was referring
- 6 to right here, Paul. Right where my thumb's at, right
- 7 there.
- MR. ALLISON: Uh-huh.
- 9 THE WITNESS: And this was Exhibit --
- 10 this was also the second one. Those were my
- 11 correspondences with the UTC.
- 12 MR. ALLISON: I'll move the admission of
- 13 Exhibits 1 and 2. Have you seen these, Counsel?
- 14 MR. SELLS: I have. We have an objection
- 15 to that, if, Your Honor, please? It's very difficult, if
- 16 not impossible, to cross-examine an e-mail. This is not
- 17 a regularly kept business record of the Commission, and
- 18 it's not on file in this docket. There's nobody here,
- 19 specifically, either Cathy Kern or Ms. Ingram, to
- 20 authenticate these e-mails. And for me to ask them what
- 21 they did to look this stuff up, what kind of questions
- 22 were asked, without a sponsor, it's nothing but a piece
- 23 of hearsay that I can't cross-examine.
- JUDGE TOREM: May I see the documents,
- 25 Mr. Allison?

- 1 MR. ALLISON: I submit that it is not
- 2 hearsay for Mr. Alvarado to testify that this is the
- 3 communication that he received from the Commission.
- 4 THE WITNESS: Through the public request
- 5 system.
- 6 JUDGE TOREM: Mr. Sells, are you
- 7 suggesting that Mr. Alvarado can't authenticate these
- 8 e-mails as having received them?
- 9 MR. SELLS: Well, he can authenticate
- 10 them as -- Well, he can testify that he received them,
- 11 but they're being asked to being placed into evidence as
- 12 truth of the matters contained, therein. And, therefore,
- 13 they're hearsay, unless -- and I have the opportunity to
- 14 cross-examine the sponsor -- the author and the sponsor
- 15 of the memo itself. He can certainly testify that he got
- 16 a memo, but he can't say what it says.
- JUDGE TOREM: Mr. Allison, anything
- 18 further?
- MR. ALLISON: Well, they say what they
- 20 say. This is the communication he got from the
- 21 Commission. That's the fact. And the only fact that I
- 22 want to derive from it, for this proceeding, is that
- 23 Mr. Alvarado received these specific communications from
- 24 the Commission. And, there they are. And they've been
- 25 in the record for a long time.

- JUDGE TOREM: Mr. Fassio, any comment on
- 2 these objections in offering these into evidence?
- MR. FASSIO: Well, I do point out that
- 4 they do appear to come from Commission Staff, and
- 5 Commission Staff is not here to testify as to the
- 6 contents of the e-mails, and I certainly cannot testify
- 7 as to the contents of the e-mails. So, in that sense,
- 8 the communications are hearsay.
- 9 However, I do point out that I believe
- 10 they're also of limited value because they refer to
- 11 matters that are actually -- it could be matters of
- 12 public record, and -- in terms of the -- the actual
- 13 contents of the e-mails are hearsay, in that what they
- 14 say. And the Applicant did not request that the
- 15 Commission Staff, Ms. Kern, or Ms. Ingram, appear as
- 16 witnesses to testify.
- JUDGE TOREM: Mr. Sells, I'm going to
- 18 overrule this objection, mainly, because hearsay is
- 19 admissible in an administrative hearing. So, I will
- 20 admit what's been marked, now, by me as Exhibit 1, the
- 21 e-mail from Cathy Kern, from September 15th, 2008. And
- 22 I'll also admit, as Exhibit 2, the two pages of e-mail
- 23 correspondence between Ms. Ingram and Mr. Alvarado.
- 24 With that said, Exhibits 1 and 2 are
- 25 admitted, the weight I can give to these may be limited

- 1 based on the nature of what's said here, and what's
- 2 verifiable, based on the witnesses available today. But
- 3 Mr. Alvarado can certainly testify in the realm of his
- 4 personal knowledge as to what he received, and what he
- 5 understood these communications to mean. So, I'm going
- 6 to hand these items back to Mr. Alvarado for the purpose
- 7 of his testimony, and if his attorney wishes to ask him
- 8 any additional questions regarding contents of those,
- 9 that's fine. But, otherwise, as pointed out by
- 10 Commission Staff's counsel, and, Mr. Sells, by your
- objections, the authors of those messages are not here to
- 12 cross-examine or verify what's there, or what may have
- 13 been background, or what may -- what their intended
- 14 meaning might be versus what Mr. Alvarado's taken meaning
- 15 was. Mr. Alvarado can certainly testify as to how he
- 16 understood the communications.
- Q. (BY MR. ALLISON:) And you may so testify,
- 18 Mr. Alvarado, what you understood from those.
- 19 A. Thank you.
- JUDGE TOREM: If you ask him a question,
- 21 that would be great. Because I'd prefer not to have
- 22 Mr. Alvarado narrate in areas that may be irrelevant.
- Q. (BY MR. ALLISON:) What did you understand
- 24 the communication from Cathy Kern to be telling you?
- 25 A. I had called her, specifically, to ask the

- 1 question if there was a service provider in northern Pend
- 2 Oreille County, and her reply to me was that in order for
- 3 me to get that information I had to go through a process
- 4 that the Commission had set up, which was -- it was a
- 5 Public Request Records. So, at that point I went through
- 6 that process. I received this, because we had talked a
- 7 little bit, and she said, "It would be best if you just
- 8 write it down and submit that." So, when I received this
- 9 information it was pretty clear what my intent was. I
- 10 was wanting to know if there was anybody who was
- 11 authorized to provide the roll-off service in that area.
- 12 And this was her reply.
- Q. And her reply told you what?
- 14 A. That -- At the time I was specific that,
- 15 from my understanding, the only service provider who had
- 16 a certificate was Bob Nichols, and I had asked her if he
- 17 had tariffs -- or, you know, was he providing the
- 18 roll-off service. And she -- Her reply to me was that,
- 19 "It appears that Robert Nichols, d/b/a B & N Sanitary,
- 20 HE122 (phonetic) has never had drop box service. I have
- 21 attached their index pages to support this. I looked in
- 22 their previous Tariff Number 1, and it also concurs."
- 23 So, with that information, she pretty-well satisfied what
- 24 I was looking for to find out if anybody had provided
- 25 service in that area.

- 1 Q. Did you make a determination as to whether
- 2 or not such drop box service was needed or called for in
- 3 northern Pend Oreille County?
- 4 A. With that information that I received from
- 5 the Commission staff, you know -- and I -- my -- the
- 6 simplicity of the entire -- you know, when it was
- 7 presented to me, it was just obvious, well, if nobody's
- 8 ever applied for tariff, or if nobody has ever, you know,
- 9 is offering that service, that was -- would base my
- 10 application, that was to me was the need.
- 11 O. Mr. Alvarado, I suggest that the fact that
- 12 no one is offering the service doesn't mean that the
- 13 service is needed. What did you -- How did you
- 14 determine, if you did so determine, that the service was
- 15 needed in north Pend Oreille County?
- 16 A. Well, along with not having a service
- 17 provider, I had received calls from different businesses
- 18 in the area --
- 19 MR. SELLS: Objection, Your Honor. It's
- 20 hearsay. It's starting to -- the next words out of his
- 21 mouth are going to be hearsay.
- MR. ALLISON: Well, hardly. He's
- 23 testifying that he received calls. He's not -- He's not
- 24 testifying to the truth of any matter asserted. He made
- 25 the investigation as to whether or not there was a need

- 1 for service, and he received calls. I think that that is
- 2 evidence of the need for service.
- JUDGE TOREM: Mr. Sells, anything
- 4 further?
- 5 MR. SELLS: Well, the only thing that
- 6 would be of value to the Commission, here, would be if
- 7 the people who made the calls are here testifying as to
- 8 the need. Again, I don't have any objection to the
- 9 answers that go so far. But, as I say, if it goes any
- 10 further than that, it's the worst kind of hearsay that is
- 11 absolutely of no value to the Commission in this
- 12 hearing.
- 13 JUDGE TOREM: Mr. Fassio, anything else?
- MR. FASSIO: No.
- 15 JUDGE TOREM: Mr. Sells, I'm going to
- 16 overrule the objection at this point, because he has yet
- 17 to testify to the hearsay. But I will suggest, based on
- 18 where the record is being created today, that I
- 19 understand the weight to be given to hearsay that might
- 20 come from a witness such as Mr. Alvarado, where the
- 21 information might better come, as you stated, Mr. Sells,
- 22 in your opening statement, correctly, from a customer in
- 23 the community expressing this need directly, and allowing
- 24 that customer to be cross-examined. So, the weight of
- 25 Mr. Alvarado's testimony today with regard to the

- 1 community need, I'll have to determine.
- 2 MR. ALLISON: Certainly.
- JUDGE TOREM: So, I'll allow you,
- 4 Mr. Alvarado, to testify to that, but, again, there may
- 5 be a need for another objection on the record as to
- 6 various pieces of this testimony, and, Mr. Sells, I'll
- 7 have you make those, and whether I sustain or overrule
- 8 them will depend on the nature of the testimony.
- 9 MR. SELLS: Well, I don't intend to
- 10 stretch this out anymore than it already is, Your Honor,
- 11 but I -- and I feel that when an objection is necessary
- 12 I'm going to have to make it. And if it involves the
- 13 kind of testimony you were just talking about, I am going
- 14 to continue to make those objections.
- 15 JUDGE TOREM: And I don't intend to
- 16 discourage you one bit. I don't mind the procedural
- 17 calisthenics from this end. Mr. Allison, proceed.
- 18 MR. ALLISON: And I would not be
- 19 surprised.
- 20 Q. From whom did you receive calls that related
- 21 to drop box service?
- 22 A. I received from Tech-Cominco, which is a
- 23 mine up in Ione. And I had -- That one was, in
- 24 particular, we actually provided service for that --
- 25 MR. SELLS: Objection, Your Honor.

- 1 Beyond the scope of the question.
- 2 Q. (BY MR. ALLISON:) Did you provide service
- 3 for Tech-Cominco?
- 4 A. Yes. We did.
- 5 Q. What service did you provide?
- 6 A. Recycling service. We had containers there
- 7 for corrugated cardboard, and for wood loads. And at
- 8 that point we were providing that service, and they had
- 9 asked us if, you know, could we do a comprehensive
- 10 municipal solid waste program for them. And at that
- 11 point I told them that, you know, my understanding was
- 12 regulated, so all we could do at that point was provide
- 13 the recycling service, and they were just -- they liked
- 14 the idea of one company doing all the work.
- 15 Q. Anybody else you heard from?
- 16 A. I did hear some from Pend Oreille County,
- 17 but not necessarily in that particular -- in
- 18 Mr. Nichols's service area.
- 19 Q. From potential customers?
- 20 A. I did in Pend Oreille County as a whole, but
- 21 not up in his initial service area. It was pretty much
- 22 Tech-Cominco was who I was working with in his service
- 23 area. There are other customers, but they were not in
- 24 his service area.
- 25 JUDGE TOREM: Mr. Alvarado, can you spell

- 1 the name of the company?
- THE WITNESS: I think it's T-e-c-h, dash,
- 3 C-o-m-i-n-c-o, Cominco -- Tech-Cominco.
- 4 JUDGE TOREM: Tech-Cominco?
- 5 THE WITNESS: Tech-Cominco. Yes.
- JUDGE TOREM: Thank you.
- 7 Q. (BY MR. ALLISON:) Does Northwest Industrial
- 8 Services operate transfer stations in north Pend Oreille
- 9 County?
- 10 A. Yes. We do. We have a site in Ione -- in
- 11 the town of Ione, right outside. We operate those for
- 12 the Pend Oreille County itself.
- Q. And have the transfer stations that your
- 14 company operates received drop boxes with garbage refuse
- 15 things, the sort of thing that is regulated by UTC?
- 16 A. No. We've never provided that service up in
- 17 Pend Oreille County. As a custom with Northwest
- 18 Industrials Services, we have never gone in there and
- 19 provided that service -- for garbage service. Because we
- 20 understand that it is regulated.
- 21 Q. No. Have you received such containers
- 22 brought in by anyone else?
- A. Well, yes. We have. Other than
- 24 Mr. Nichols? I'm not sure of the question, Paul.
- Q. Have you received, from anyone at the

- 1 transfer station, drop boxes containing materials that
- 2 would be subject to UTC regulation?
- 3 A. Just Mr. Nichols.
- 4 Q. Fine. To what extent have you received --
- 5 has your station --
- 6 A. Just roll-off services. Roll-off box.
- 7 Q. To what extent? Just one?
- 8 A. Oh, no -- Okay. Several. Actually, for the
- 9 last several years, we have -- you know, he comes in, and
- 10 he drops off his roll-off boxes, usually at the Deer Park
- 11 Transfer Station -- at the Valley Road Transfer Station,
- 12 he's brought in drop boxes full of municipal solid
- 13 waste.
- 14 Q. Is that north Pend Oreille County, too?
- 15 A. Well, he -- If I'm not mistaken, the service
- 16 area he's bringing it is to -- from that area to the
- 17 transfer station, because of the fact that in Ione there
- 18 is no place to drop those loads, so it has to be brought
- 19 into Deer Valley so we can reload it into one of the
- 20 trailers.
- Q. Deer valley, you said?
- 22 A. Yes. That's right. It's about the middle
- 23 of Pend Oreille County. Or, southern -- Actually, it's
- 24 the southern part of Pend Oreille County. It's part of
- 25 the transfer station system. The way it's set up, we had

- 1 to have two satellite locations, one in Ione, and one in
- 2 Usk. And then in Deer Valley they usually draw in all of
- 3 the solid waste, and recycles to Deer Valley, but since
- 4 we don't have the capabilities of the volume, those drop
- 5 boxes, if they're roll-offs, are usually brought to
- 6 the main hub where it's reloaded, and that's where
- 7 Mr. Nichols has brought in several of his boxes over the
- 8 last years.
- 9 O. What facilities does Northwest have to
- 10 provide drop box service?
- 11 A. What facilities do we --
- 12 Q. Yeah. What equipment? How are you set
- 13 up?
- 14 A. Oh, we have -- Gosh, we have one, two -- we
- 15 have three -- actually, we have four roll-off trucks,
- 16 which are designed for that service. They're
- 17 manufactured, they have the chain of the -- chain and the
- 18 cable-type systems. And we probably have in our
- 19 inventory in excess of 40 roll-off boxes and variation of
- 20 sizes.
- Q. And what are the sizes that you have?
- 22 A. 10, 20, 40s. And we have some large -- the
- 23 105, or the large chassis and containers that we wanted
- 24 to incorporate into our service.
- MR. ALLISON: You may inquire, Counsel.

CROSS-EXAMINATION

2

- 3 BY MR. SELLS:
- Q. Mr. Alvarado, my name is Jim Sells, we've
- 5 met and talked on the phone several times, before
- 6 Counsel, who was involved. I have a couple questions.
- 7 Do you, as the company's representative, do you have any
- 8 intent today to present any testimony from a producer or
- 9 shipper of solid waste in support of your application?
- 10 A. I think Charles Kress may. If the question
- 11 is posed to Mr. Kress, I think he will.
- 12 Q. Is he a solid waste customer?
- 13 A. Yes. He is.
- 0. As a commercial customer?
- 15 A. As a resident.
- 16 Q. All right. And so he gets his garbage
- 17 picked up once a week just like I get mine?
- 18 A. But he can also request roll-off service.
- 19 Q. But he doesn't own a business, and he's not
- 20 going to testify that he needs commercial service for his
- 21 business, is he?
- 22 A. He will testify that he can request roll-off
- 23 service. Yes. He will.
- Q. At his home?
- 25 A. Yes.

- 1 Q. Is that a commercial haul? Or, is that a
- 2 residential haul?
- 3 A. I think that -- Are you asking for the
- 4 service, in general? Or, are we going to differentiate?
- 5 Q. No, I'm asking for -- I'm sorry. Excuse me.
- 6 I'm asking for Mr. Kress's home. Mr. Kress calls and
- 7 says he wants a 10-yard drop box -- or a 5, I guess it
- 8 would probably be, at his house -- is that a commercial
- 9 customer, or a residential customer?
- 10 A. Well, provided he doesn't work out of his
- 11 house, it would be residential.
- 12 Q. All right. And you're not -- Your company
- is not applying for residential solid waste authority,
- 14 are you?
- 15 A. Correct.
- 16 Q. This mine that you talked about, Tech
- 17 something --
- 18 A. Tech-Cominco.
- 19 Q. Okay. That's a mine, is it not?
- 20 A. Yes, sir.
- 21 Q. And, at the present time, is it operating?
- 22 A. No, sir. You know, let me rephrase. I know
- 23 they were closing, they may -- they're possibly in the
- 24 process of closing it, and there may be some work being
- 25 done there, currently.

24

1	Q. Has this mine Does this mine have a
2	history, if you know, of opening and closing depending
3	upon the metals markets?
4	A. That particular company I'm not sure of.
5	No.
6	Q. Are you providing any service there now?
7	A. No. I'm not.
8	Q. Have you ever provided garbage solid waste
9	service to the mine?
10	A. No. I haven't.
11	Q. You've never hauled a roll-off container
12	from the mine, and taken it to a disposal facility?
13	A. Correct. Never.
14	MR. SELLS: Okay. I have no further
15	questions.
16	JUDGE TOREM: Mr. Fassio?
17	
18	CROSS-EXAMINATION
19	
20	BY MR. FASSIO:
21	Q. Yes, Mr. Alvarado, I have a few questions
22	for you, and some of these relate to your application,

just to get somemore information onto the record. About

how many employees do you have in your company?

25 A. In the company itself?

- 1 Q. Yes.
- 2 A. Probably, it fluctuates. But I would say we
- 3 average right about 35.
- 4 Q. And how many drivers?
- 5 A. Oh, gosh. CDL drivers? Or, just drivers in
- 6 general?
- 7 Q. Drivers that would be used for --
- 8 A. For that particular purpose?
- 9 Q. -- for the purpose of operations under the
- 10 certificate, should it be granted?
- 11 A. Probably 10.
- 12 Q. And you mentioned in your testimony that you
- 13 had, I believe you said four roll-off trucks, and your
- 14 application lists three. I'm wondering if you could
- 15 clarify?
- 16 A. We had one that we were -- we had subleased
- 17 it, and it came back. So, we have four.
- 18 O. You have four. And these would be used for
- 19 demolition and waste, and the other operations --
- 20 A. Correct. Recycling, hauling. Yes.
- 21 Q. Do you have a maintenance agreement on the
- 22 roll-off trucks, or the maintenance schedule?
- 23 A. Yes. We do. We come under the Department
- 24 of Transportation Guidelines, so since we do have a
- 25 common carrier permit, and we do have our Federal Motor

- 1 Carrier Permit, we have to have those in place. So, yes,
- 2 we do. We have a mechanic, and we have the yearly annual
- 3 inspections, and the maintenance schedules.
- 4 Q. So, you do on-site, in-house --
- 5 A. Yes. And we also do -- you know, it depends
- 6 on the extent of the repairs, but it can be in-house, or
- 7 we take it out.
- 8 Q. And do you maintain driver records?
- 9 A. Yes. We do.
- 10 Q. Can you kind of describe or summarize the
- 11 records that you maintain?
- 12 A. Once again, we're under the Department of
- 13 Transportation Guidelines. As a common carrier permit we
- 14 have to have -- I have a separate file, we have our
- 15 mandatory drug testing, we have our -- we have our annual
- 16 drivers affidavit request forms in there, and we'll have
- 17 their -- if there's any accidents, or anything like that,
- 18 things of that nature.
- 19 Q. And you maintain hours of service logs?
- 20 A. When it's needed. But, I mean, in-house we
- 21 have our own policy where we -- if a customer calls,
- 22 we'll generate a work order. And on that work order it
- 23 will have the customer's name, the service address, the
- 24 billing address. So, it will have the type of service
- 25 requested. And they'll be on the work order itself. It

- 1 has a start time, an end time, and it will have mileage,
- 2 and the state they're going in. So, it's a pretty
- 3 comprehensive work order. And that -- We just do that
- 4 just for the -- you know, just for our in-house, but we
- 5 also do the travel logs when it's necessary.
- 6 Q. And do you have liability insurance on this
- 7 truck?
- 8 A. Yes. We do. Yes.
- 9 Q. On your Profit and Loss Statement -- I might
- 10 just refer to that -- you list liability insurance --
- 11 excuse me a moment. Profit and Loss Statement, page 3,
- 12 lists liability insurance of about \$34,781, is that
- 13 inclusive of the insurance on the trucks? Does that
- 14 include --
- 15 A. You know, I'm not sure, to be honest with
- 16 you. As far as -- We just -- I know we have to -- when
- 17 we insure our vehicles, we do it to meet the state
- 18 requirements. So, that's all I know as regarding our
- 19 insurance.
- 20 Q. And can you clarify that the equipment and
- 21 containers that you list -- that you've listed in your
- 22 tariff, do you own both those outright?
- 23 A. Yes.
- Q. And I'd like, just for the record, you've
- 25 described in your application, but can you briefly

- 1 describe the service that you're actually applying for
- 2 today?
- 3 A. Well, regarding the -- yeah. When I
- 4 initially applied for the service, you know, the need was
- 5 based on -- I was under the impression that nobody was
- 6 offering that service, that was my direction that I
- 7 received from staff. So, what we wanted to do is, we
- 8 wanted -- we just thought we would have -- since we're
- 9 already in that service area, we have a truck going from
- 10 Ione, to Usk, and to Newport, we're already in that
- 11 service area. We just felt that if there was a customer
- 12 that had a need for -- I was pretty specific that we
- 13 wanted to go after manufacturing industrial waste and
- 14 construction demolition and land clearing debris, you
- 15 know, we at no time wanted to impact B & N's current
- 16 service they're providing, which my impression was
- 17 residential and front load service.
- 18 So, that was pretty much what we were
- 19 going to target, you know, the demo jobs, if there was
- 20 special waste, maybe some manufacturing sludge process,
- 21 and things along those lines. And recyclables, also.
- 22 Q. In your application, page 2, you state, "The
- 23 commodities or construction demolition, industrial
- 24 manufacturing waste, recycling material, and all other
- 25 definitions that fall under the solid waste category."

- 1 Can you describe what you mean by "all"? Specifically,
- what you mean by "all other definitions"?
- 3 A. Pretty much protrusibles. I mean, I was --
- 4 we were looking at dry goods. And, then, after we got to
- 5 thinking about it, we just figured, well, you know, it
- 6 was going to be kind of an agreement within ourselves
- 7 that we would try to go after the dry materials, but,
- 8 just for the sake of the application, I couldn't be
- 9 specific, so I -- when I said that, that was to include
- 10 all protrusibles, also. And whatever else falls
- 11 underneath the definition of MSW.
- 12 Q. In the Commission rules -- or, the
- 13 Commission statues on that -- and so as -- so, your
- 14 understanding is as they're applied (phonetic) in
- 15 RCW 8177 --
- 16 A. Correct.
- 17 Q. -- in terms of solid waste?
- 18 A. Correct.
- 19 Q. And I believe that also refers to
- 20 RCW 7095-030 by reference. So, is that your
- 21 understanding of what you meant by that?
- 22 A. Like I said, when I filled that out I
- 23 understood that the term MSW, according to the statute,
- 24 it's a pretty broad definition, and everything, including
- 25 the kitchen sink, falls underneath that. So, when I

- 1 initially started that process I was kind of targeting a
- 2 certain type of a waste I was going to go after. And for
- 3 the sake of just -- you know, like I -- I just put down
- 4 anything else, referring to the statute, let's say it was
- 5 just -- I guess I could have just went ahead and just
- 6 made it the MSW, but I chose not to do it that way, and I
- 7 just wanted to put that in there. If that answers your
- 8 question?
- 9 Q. And I'd like to clarify. In that same
- 10 description you described -- you actually put the words
- 11 "recycling material" as a commodity in your tariff, what
- 12 do you understand that term to be?
- A. Well, it's not -- For one thing, it's not
- 14 regulated, but I just put that in there, also.
- Q. Okay. So, this is -- So, it's your
- 16 understanding -- So, it would be true that, essentially,
- if the certificate were to be granted, that probably
- 18 should be removed from your tariff, would you agree?
- 19 A. Correct. Correct. The recycles. Yes.
- 20 Q. Okay.
- 21 A. I guess what I was trying to show is the
- 22 least impact we were going to have in that market. So,
- 23 we were just being specific for commodities.
- Q. And you've already testified, and you state
- 25 in your -- actually, you state in your application that

- 1 we've also received calls from area businesses needing
- 2 container service, can you tell us why you've not -- why
- 3 any of these -- why you've not presented any of these
- 4 areas witnesses --
- 5 A. You know, I take blame for that. You know,
- 6 I -- like I said, I -- I mean, I didn't -- I could have.
- 7 And if I would have been better prepared, and if I would
- 8 have been a little bit more familiar with the process, at
- 9 the initial I chose not to take counsel, on counsel's
- 10 advice, so I ended up -- I didn't see the need. I didn't
- 11 know I was -- I wasn't out to prove anything, I was just
- 12 under the impression, hey, if -- you know, if you go
- 13 to -- you know, if you go to a hamburger stand, there's
- 14 not -- nobody's offering you a Coke, well, obviously,
- 15 it's nice to have a Coke with your hamburger, and that
- 16 was just my mentality. It's just -- I thought there is
- 17 no need for me to go out there and try to find witnesses
- 18 to say that we need the service, it wasn't being offered.
- 19 And I just assumed everywhere else you go that service is
- 20 offered. So, that was my basis for just not going after
- 21 witnesses. In retrospect, as I look back, now, I would
- 22 have, and I could have, but I didn't.
- 23 Q. And can you clarify that -- Did you receive
- 24 a notice of the prehearing conference? And you did make
- 25 an appearance at the prehearing. Did you receive a

- 1 notice of the prehearing conference that was initially
- 2 sent out by the Commission on -- in November 2008?
- 3 A. You know, I'm sure I -- if it was sent, I'm
- 4 sure I received it. I don't have -- I didn't memorize
- 5 that, but I'm sure I did.
- 6 Q. And do you recall if there was an appendix
- 7 to that notice that was attached that described the types
- 8 of information that would need to be presented at the
- 9 hearing?
- 10 A. I did read that. Yes. And I just --
- 11 unfortunately, I didn't think it was -- once again, that
- 12 was -- I just was going under the obvious, nobody was
- 13 providing -- nobody was providing the service, and the
- 14 need was there, and I -- I didn't -- I thought that would
- 15 have been adequate. I did not solicit more witnesses.
- 16 Q. And if I could go back to your tariff that
- 17 you -- where you've requested service, and it's item 260,
- 18 you've stated that you intend to provide a 105-yard
- 19 container. Can you -- Can you tell us what type of
- 20 customer would require a container that size?
- 21 A. A demolition, a commercial -- like,
- 22 possibly, a renovation of a hospital, or a restaurant, or
- 23 a person who's wanting to do a large clean-up. That
- 24 would be an ideal piece of equipment to take, because of
- 25 the location and the distance. It would benefit the

- 1 customer, considerably. We could incorporate three
- 2 loads, two loads into one.
- 3 Q. But, again, it's true you haven't provided
- 4 any witnesses of those types of customers that would
- 5 testify as to the need of a 105-yard container?
- 6 A. No.
- 7 MR. FASSIO: I think that's all the
- 8 questions I have, Your Honor. Thank you, Mr. Alvarado.
- 9 THE WITNESS: Thanks.
- 10 JUDGE TOREM: Mr. Allison?

12 REDIRECT EXAMINATION

- 14 BY MR. ALLISON:
- 15 Q. Mr. Alvarado, are you personally familiar
- 16 with the existence of any entities in north Pend Oreille
- 17 County that -- that would be potential users of a
- 18 105-yard box?
- 19 A. Yes. I do.
- Q. Tell me who they are? Who they would be?
- 21 A. Well, like I mentioned --
- MR. SELLS: Well, Your Honor, I'm going
- 23 to object at that point. He can say he's aware of them,
- 24 but unless they're going to testify, it's -- once again,
- 25 it's hearsay. I understand it can come in, but it's just

- 1 going to make this record --
- 2 MR. ALLISON: I suggest that it is not
- 3 hearsay. He has a personal awareness of the existence of
- 4 these entities, and I think he should be allowed to
- 5 testify.
- 6 JUDGE TOREM: I'm going to sustain
- 7 Mr. Sells' objection that it would be hearsay, if they
- 8 had said they have a need of such thing. If you wish to
- 9 ask your witness whether he believes there are clients he
- 10 could solicit, that in his view he believes would have a
- 11 need, his personal opinion is not hearsay, and he can
- 12 testify to that.
- 13 Q. (BY MR. ALLISON:) Very good, Mr. Alvarado.
- 14 Are there entities in north Pend Oreille County which, in
- 15 your opinion, based upon your experience in the industry,
- 16 would have a need for the use of 105-yard containers?
- 17 A. Yes. I do.
- 18 Q. And who would they be?
- 19 A. The hospital going through a renovation
- 20 process, where they would have a -- request of 30-yard
- 21 roll-off container for service. Let's say, in that
- 22 particular case, 30 yards, they would volume out before
- 23 they would weigh out. Well, that would -- that would
- 24 be -- you know, every time that 30-yarder was filled they
- 25 would have to make the trip to get rid of it and return

1	it. Well, with a larger container we could take that one
2	trip, and similar, so a compactor service, we can, you
3	know, make turn it into three containers into one
4	trip. So, that would be the benefit to them. It would
5	be a I think there would be a savings involved, as far
6	as the transportation of it goes. And, you know, like
7	big demolitions, if there was a house fire in town, the
8	city of Newport, or Ione, a good the clean-up process
9	going on Tech-Cominco, once again, the proximity where
10	they're located to the disposal site, it's quite a few
11	miles. So, by taking and in taking one load, and
12	turning it into three loads, the customer ends up
13	benefiting from that.
14	MR. ALLISON: I have no further
15	questions.
16	JUDGE TOREM: Any other questions for
17	this witness?
18	
19	RECROSS-EXAMINATION
20	
21	BY MR. SELLS:

- Q. Well, I guess the obvious, is anybody from
- 23 the hospital going to testify that they're doing the
- 24 renovation, and they need your service?
- MR. ALLISON: That's repetitious. You've

- 1 already asked about that, Counsel.
- 2 JUDGE TOREM: Overruled. You can ask the
- 3 question.
- 4 MR. SELLS: I forgot what it was already.
- 5 JUDGE TOREM: You asked if --
- 6 Q. (BY MR. SELLS:) Is anyone from the hospital
- 7 going to testify as to the need for your service?
- 8 A. If -- If I was to present that to them in
- 9 the way I just explained --
- 10 Q. No. No. No. No.
- 11 A. They can. Yes. They could.
- 12 Q. No. I didn't ask you if they could, I asked
- 13 you, are they going to be here today to testify --
- 14 A. Oh, today? No.
- Q. All right. Where is the hospital, by the
- 16 way?
- 17 A. Outside Newport.
- 18 Q. Which is in the southern part of the
- 19 County?
- 20 A. Correct.
- Q. As far as you know, they're --
- 22 A. And Tech-Cominco is in the north side of
- 23 Pend Oreille County.
- 24 Q. I'm concerned -- interested about these
- 25 102-yard containers, are those roll-off boxes?

- 1 A. No. They're not.
- Q. All right. What are they?
- 3 A. They are -- They're like a shipping
- 4 container that comes on a chassis.
- 5 Q. Would that be called an air modal
- 6 container?
- 7 A. Yes, sir.
- 8 Q. So, they're loaded onto a truck, and then
- 9 loaded onto a train, is that correct?
- 10 A. Well, they're loaded onto a chassis, and
- 11 then they're taken off the chassis, and they're put --
- 12 then they are put on a train.
- 13 Q. All right. And in looking at your
- 14 application -- and let me just take a moment. Isn't your
- 15 application based upon the need for roll-off
- 16 containers?
- 17 A. It's the same principle.
- 18 Q. Well -- No. That wasn't my question. Isn't
- 19 your application based on the need for roll-off
- 20 containers?
- 21 A. Correct. And I --
- 22 Q. And these -- No. Wait a minute. Let me ask
- 23 my question. And these containers are in the modal
- 24 containers, not roll-off containers, correct?
- 25 A. Yes.

- MR. SELLS: All right. I have no further questions, Your Honor.

 JUDGE TOREM: Mr. Fassio, anything else?
- 4 MR. FASSIO: No.
- 5 JUDGE TOREM: Mr. Allison, does that
- 6 raise anything else for this witness?
- 7 MR. ALLISON: Yes.

9 REDIRECT EXAMINATION

- 11 BY MR. ALLISON:
- 12 Q. With respect to the roll-offs, your
- 13 application did include 105-yard boxes, did it not?
- 14 A. Yes.
- Q. And the 105-yard box is intermodal?
- 16 A. Yes.
- 17 MR. ALLISON: Okay. That's fine.
- 18 Nothing else.
- JUDGE TOREM: All right. Thank you,
- 20 Mr. Alvarado. You may return to your seat.
- 21 THE WITNESS: Thank you.
- MR. ALLISON: Let's see if we can get
- 23 Mr. Kress on the line.
- JUDGE TOREM: All right. Give me one
- 25 minute to just finish my notes, and we'll call Mr. Kress.

- 1 It's 10:15, so let's go off the record for five minutes.
- 2 It will give you folks a chance to use the rest room, the
- 3 court reporter to stretch his fingers, and give me a
- 4 chance to get Mr. Kress on the line. So, I'll try to
- 5 have him on the line at 10:20.
- 6 (Short recess).
- JUDGE TOREM: It's now 10:25, we're back
- 8 on the record, and I have Mr. Charles Kress on the line
- 9 at a telephone number that's been provided, in Newport.
- 10 I've just been explaining to him, for the last three or
- 11 four minutes, the nature of this proceeding, who's
- 12 present, which attorneys will ask him questions, and
- 13 requested that he be aware of the need to not speak when
- 14 the attorneys are talking, so that the speaker phone
- 15 doesn't cut him out, and that if there are objections, to
- 16 wait until I've had a chance to rule on them before he
- 17 answers. I think we've established he can hear us okay,
- 18 and that this should work. So, I'm going to ask you,
- 19 Mr. Kress, in your home, or wherever you are in Newport,
- 20 I'm going to stand up, here, if you'll do the same and
- 21 raise your right hand.
- 22 Do you, Charles Kress, solemnly swear or
- 23 affirm that all testimony you'll provide in this hearing
- 24 will be the truth?
- THE WITNESS: Yes.

1	JUDGE TOREM: All right. Thank you. Can
2	you spell your first and last name for the record?
3	THE WITNESS: The first name, Charles,
4	C-h-a-r-l-e-s. Last name, Kress, K-r-e-s-s.
5	JUDGE TOREM: And can you state your
6	address, please, sir?
7	THE WITNESS: Physical address is 428
8	South Newport Avenue, Newport, Washington.
9	JUDGE TOREM: Is that a business or a
10	home, sir?
11	THE WITNESS: It's a home. And I have a
12	mailing address. Would be P.O. Box 1756, Newport,
13	Washington.
14	JUDGE TOREM: Mr. Allison is now going
15	to ask you the questions, and if you can't hear him for
16	some reason, let me know, I'll turn the phone.
17	THE WITNESS: Okay.
18	
19	DIRECT EXAMINATION
20	
21	BY MR. ALLISON:
22	Q. Mr. Kress, are you presently employed?
23	A. No.
24	Q. And what was your employment prior to your
25	retirement?

- 1 A. I worked for Pend Oreille County.
- 2 Q. What position did you have with Pend Oreille
- 3 County at the time of your retirement?
- 4 A. I was Facilities Coordinator.
- 5 O. What does a Facilities Coordinator do?
- 6 A. I kind of helped out in several different
- 7 departments, Solid Waste, Parks and Rec, Maintenance,
- 8 even Building -- Planning Department, actually.
- 9 Q. How long were you in that position?
- 10 A. Possibly three years.
- 11 Q. That would have been from when to when,
- 12 approximately?
- 13 A. 2005 to 2008.
- 14 Q. Mr. Kress, in your position did you have
- 15 occasion to be familiar with the solid waste hauling in
- 16 Pend Oreille County?
- 17 A. Yes.
- 18 Q. Did you ever receive any calls or requests
- 19 with regard to providing drop boxes for customers?
- 20 A. Yes.
- 21 Q. Could you just go forth on that subject,
- 22 tell us your recollection of what you did here from
- 23 customers, or potential customers, or users of drop boxes
- in Pend Oreille County?
- 25 MR. SELLS: Objection, Your Honor.

- 1 Several reasons.
- JUDGE TOREM: Hold tight for a second,
- 3 Mr. Kress. I don't know if you can hear Mr. Sells, but
- 4 he's making an objection to the question. Go ahead,
- 5 Mr. Sells.
- 6 MR. SELLS: First of all, Pend Oreille
- 7 County is a big place. There are at least three, to my
- 8 knowledge, G-Certificate holders in Pend Oreille County.
- 9 This application only concerns the territory of one.
- 10 Secondly, it's the same old hearsay
- 11 objection. If he goes to the point of describing what
- 12 someone else told him, and it's offered for the truth of
- 13 that -- of that county, then it's, once again, hearsay.
- 14 JUDGE TOREM: So, the two bases for the
- 15 objections, again?
- MR. SELLS: Overbroad, and hearsay.
- JUDGE TOREM: Mr. Allison?
- 18 Q. (BY MR. ALLISON:) Mr. Kress, the area we're
- 19 particularly concerned with is, substantially, the north
- 20 half of Pend Oreille County, so please limit your remarks
- 21 to calls or inquiries you received from entities in the
- 22 north half of Pend Oreille County.
- 23 A. Okay. Anytime that people would call and
- 24 want to know about information concerning trash pick-up,
- or garbage pick-up, we would provide them with the option

- 1 of going to the transfer station, or we would give them
- 2 the number of B & N Sanitation in the North County, if
- 3 that's the area that they were calling from.
- 4 Q. Did you receive any calls with respect to
- 5 drop box service?
- 6 A. Well, we would get calls from everybody.
- 7 Specifically, I couldn't tell you who had asked for drop
- 8 boxes, or who asked for garbage.
- 9 Q. Without identifying -- without -- or,
- 10 recalling who, specifically -- who, particularly, asked
- 11 for drop box services, did you get calls that requested
- 12 drop box service?
- 13 A. Yes.
- 14 Q. Did you -- Did you have occasion, based on
- 15 information that came to you in your position with Pend
- 16 Oreille County, to become familiar with the quality of
- 17 service that was provided by B & N Sanitation?
- 18 A. Yes.
- 19 Q. And what -- What information did you receive
- 20 in that regard?
- 21 A. Generally, what little contact I have with
- 22 anybody personally, is that they did a fine job picking
- 23 up the garbage.
- Q. What about drop box service?
- 25 A. I really -- I never heard any complaints

- 1 about drop boxes. Are we talking -- I'm not sure I
- 2 understand what you mean by drop box, I guess.
- 3 Q. Well, larger containers, like 10-, 20-, 30-,
- 4 40-yard containers?
- 5 A. No. I never heard anything negative about
- 6 that.
- 7 Q. Okay. What was -- What, if anything, did
- 8 you hear or observe on the subject of Northwest
- 9 Industrial Services and their performance?
- 10 A. They were eager to set up recycling
- 11 containers, which wasn't being done in the County, so
- 12 that we could recycle large items. And I thought that
- 13 was a good idea, and I still think it's a good idea,
- 14 rather than just dumping everything as garbage.
- 15 Q. Did B & N just dump everything as garbage?
- 16 A. Yes.
- Q. Even though it was, substantially, recycling
- 18 materials?
- 19 A. Yes.
- 20 MR. ALLISON: I have no further
- 21 questions.
- 22 JUDGE TOREM: Mr. Sells, do you have any
- 23 questions.
- MR. SELLS: I have no questions, Your
- 25 Honor.

- 0090 JUDGE TOREM: Mr. Fassio, do you have any 1 2 questions for Mr. Kress? MR. FASSIO: Yes. Mr. Kress, a few 3 4 questions, please. 5 JUDGE TOREM: Mr. Fassio, it might be helpful if you could come up closer to the phone. 6 7 MR. FASSIO: Sure. Certainly. Just a 8 moment. 9 10 CROSS-EXAMINATION 11 12 BY MR. FASSIO: 13 Q. Can you hear me, Mr. Kress? 14 A. Yes. I can. Q. Okay. Thank you. You stated that you were 15
- 16 the Facilities Coordinator in Pend Oreille County until
- 17 2008?
- 18 Yes. And, before 2005, I might add, I was
- 19 the Recycling and Solid Waste Coordinator for the County,
- 20 specifically, working at the Deer Valley Transfer
- 21 Station.
- 22 Ο. Are you --
- 23 A. Go ahead.
- 24 Q. Are you currently employed by the County in
- 25 the solid waste area?

- 1 A. No. I'm not.
- 2 Q. So, just to clarify, you're not here today
- 3 testifying on behalf of the County?
- 4 A. That's correct, sir.
- 5 Q. All right. You're testifying on your own
- 6 behalf?
- 7 A. Yes.
- 8 Q. Are you familiar with the application of
- 9 Northwest Industrial and the service that they have
- 10 requested, and the certificate that they have
- 11 requested?
- 12 A. Yes. I believe so.
- Q. You've read that?
- 14 JUDGE TOREM: I didn't hear the answer.
- 15 Have you read their application?
- 16 THE WITNESS: I don't think I read their
- 17 actual application.
- 18 JUDGE TOREM: Have you seen it?
- 19 THE WITNESS: No. I don't think I
- 20 have.
- JUDGE TOREM: Okay.
- Q. (BY MR. FASSIO:) Would you -- Would you,
- 23 yourself, be a potential customer of Northwest Industrial
- 24 Services' solid waste if their certificate was granted?
- 25 A. No. I wouldn't be. I'd just take my own

- 1 garbage to the transfer station. And -- Oh, never
- 2 mind.
- 3 Q. So, you would -- So, you have -- Have you
- 4 ever -- well, let me rephrase that. So, to clarify, you
- 5 would not be a potential customer, yourself?
- 6 A. No. I would not.
- 7 Q. Okay. Let me -- I want to ask you a couple
- 8 of questions about B & N Sanitary Service. Do you have
- 9 an experience, as a customer, of B & N Sanitary
- 10 Service?
- 11 A. No. I do not.
- 12 Q. Have you -- Have you personally complained
- 13 about B & N Sanitary Service to any entities?
- 14 A. No. I have not.
- 15 Q. In your capacity as an official in Pend
- 16 Oreille County, have you personally received complaints
- 17 about B & N Sanitary Service?
- 18 A. No.
- 19 MR. FASSIO: I believe that's all the
- 20 questions I have. Thank you.
- THE WITNESS: You're welcome.
- JUDGE TOREM: Mr. Allison, anything
- 23 further?
- 24 MR. ALLISON: No. Nothing further.
- JUDGE TOREM: And, Mr. Sells, anything

- 1 further?
- 2 MR. SELLS: No. Your Honor.
- JUDGE TOREM: Okay. Thank you,
- 4 Mr. Kress. I don't think the attorneys have any other
- 5 questions for you. I appreciate your being available
- 6 this morning. And unless you have any questions for me,
- 7 then we're going to hang up the phone at this end.
- 8 THE WITNESS: No, sir. Other than --
- 9 I'm free to go, then?
- 10 JUDGE TOREM: You are. Thank you very
- 11 much.
- 12 THE WITNESS: Thank you, sir.
- JUDGE TOREM: All right. Bye-bye.
- 14 All right. Mr. Allison, do you have any other witnesses?
- MR. ALLISON: No. I do not.
- JUDGE TOREM: Do you have any other
- 17 evidence you want to submit?
- 18 MR. ALLISON: No. I have nothing. No.
- 19 Nothing further.
- JUDGE TOREM: Okay. So, at this time,
- 21 then, it's my understanding, to be clear, that Northwest
- 22 Industrial is resting its case.
- MR. ALLISON: Yes.
- 24 THE COURT: All right. At this time,
- 25 Mr. Sells, Protestant can make its case.

- 1 MR. SELLS: Well, we have a Motion to
- 2 offer, if Your Honor, please, and probably anticipated,
- 3 and that's a Motion To Dismiss the application at this
- 4 point after the Applicant has rested, which I understand
- 5 he has done. The burden of proof in an application case
- 6 is upon the Applicant, and that burden of proof is to
- 7 show, to the satisfaction of the Commission, that the
- 8 current certificate holder is not providing, or will not
- 9 provide service to the satisfaction of the Commission in
- 10 this Public Convenience & Necessity. There must be a
- 11 showing of sentiment in the community reflecting that
- 12 burden of proof. In other words, that, A), the current
- 13 G-Certificate holder is not providing service, and, B),
- 14 the Applicant is, in fact, fit to provide the service.
- Now, in this case, thus far, post
- 16 Applicant's resting, we have not heard one single bit of
- 17 testimony regarding the lack of service being provided by
- 18 the existing G-Certificate holder, Mr. Nichols. Not one.
- 19 The only testimony we have regarding his service comes
- 20 from Mr. Kress, who we just hung up on, and I quote,
- 21 here, "He's doing a fine job picking up the garbage in
- 22 his G-Certificated area." Well, we think so, too, and
- 23 we're happy to have Mr. Kress say that. But without a
- 24 shipper/customer witness there can be absolutely no
- 25 showing of need, first, and, secondly, showing of

- 1 inability of the existing G-Certificate holder to provide
- 2 this service. And there's reams and reams of case law
- 3 that I'm not going to bore Your Honor with, I've got --
- 4 like Counsel, here, I've got a three-ring binder with a
- 5 bunch of them that I'm sure Your Honor is familiar with
- 6 them as I. There's an affirmative burden to go forward
- 7 here, and there is absolutely nothing, nothing that's
- 8 been prevented here this morning to even approach meeting
- 9 that burden. It should be dismissed at this point.
- 10 JUDGE TOREM: Thank you. Mr. Allison,
- 11 did you want to respond to the Motion?
- 12 MR. ALLISON: Yes. We have a situation
- 13 here where -- where B & N was, apparently, providing drop
- 14 box services without having filed a tariff, and doing it
- 15 for an extended period of time, and it was my intention
- 16 to bring that out with Mr. Nichols as a witness. We have
- 17 a situation where Mr. Nichols, B & N, has been operating
- 18 at a dramatic loss for a period of years over the last
- 19 five --
- 20 MR. SELLS: Objection, Your Honor.
- 21 There's no testimony.
- 22 MR. ALLISON: Then I'll make an Offer of
- 23 Proof.
- 24 MR. TOREM: Well, Mr. Allison, the Motion
- 25 is regarding the burden of proof that you had that's been

- 1 stated in the second and third paragraph of the statute
- 2 8177-040. And while I understand your concerns, perhaps,
- 3 with Mr. Nichols' operations, the statute for an
- 4 application has only one of those as potential areas of
- 5 inquiry that the current company is not providing service
- 6 to the satisfaction of the Commission. The Commission
- 7 has already determined the fitness of B & N Sanitary to
- 8 provide this. If they choose to provide it at an
- 9 operating loss once they already have their certificate,
- 10 that's not before me today, and I'm not quite sure how it
- 11 would come back before me, unless they were not providing
- 12 service to the satisfaction of the community.
- 13 So, I prefer if you would respond to the
- 14 nature of the Motion, which is challenging whether you've
- 15 met your burden of proof as required by statute.
- 16 MR. ALLISON: I believe that the burden
- 17 of proof would have been satisfied if I had been allowed
- 18 to call Mr. Nichols and examine him as an adverse
- 19 witness, which was my intention, and which I think the
- 20 rules allow. And, obviously, there has not been a
- 21 customer here, but Mr. Alvarado testified, and we
- 22 recognize there was some hearsay, he testified that there
- 23 were people who did call him for that service, indicating
- 24 that the service was not being adequately provided. And,
- 25 as your Honor has properly pointed out, hearsay is

- 1 admissible on a discretionary basis with you, as the
- 2 Judge, and there was evidence to the effect that -- that
- 3 the B & N service was not adequate and sufficient,
- 4 because that's why they called Northwest to provide
- 5 service.
- JUDGE TOREM: Mr. Fassio?
- 7 MR. FASSIO: Thank you. Staff at this
- 8 time is prepared to join the Motion of Protestant. And I
- 9 would echo the arguments of Mr. Sells, the statute is
- 10 fairly clear, 8177-040 requires not only that the
- 11 Applicant has the burden of proof to establish a Public
- 12 Convenience & Necessity, but also in the case of a
- 13 protested application, where there is overlapping
- 14 authority, to show that the existing carrier is not
- 15 providing service to the satisfaction of the Commission.
- 16 And I -- For the benefit of Your Honor, and the
- 17 Commission, I can provide some statutory -- some case
- 18 authority to support those standards. In particularly,
- 19 they set forth that the need for service has to be
- 20 presented by testimony of members of the public that
- 21 would require the service, or who are knowledgeable,
- 22 particularly, of the need for service required in the
- 23 community, and that the testimony of the Applicant as
- 24 to -- is considered to be self-serving and not, in and of
- 25 itself, is admissible as evidence of need. In this case

- 1 we have the testimony of the Applicant as to need. And
- 2 we have an additional witness who has testified, however,
- 3 he has testified that he would not be a customer and --
- 4 of the service, and that he is not personally familiar
- 5 having read the -- or, with the application of the
- 6 Applicant.
- 7 And in terms of need, I would -- if you
- 8 bear with me, I can cite a handful of cases, which I will
- 9 read slowly. The first is in Docket TG-020852, In Re:
- 10 Application of J & M Disposal, Inc., which is an Order
- 11 dismissing the application. TG-0008584, In Re:
- 12 Application of Trash Hustlers, the Initial Order denying
- 13 application, and Order affirming Initial Order. The
- 14 third is Order MVC No. 2270, this is In Re: Alice Modig.
- 15 and Michael Peterson, d/b/a.
- JUDGE TOREM: Can you spell the names,
- 17 please?
- 18 MR. FASSIO: Sure. A-l-i-c-e, M-o-d-i-g.
- 19 And, Michael Peterson, s-o-n, doing business Ali's,
- 20 A-l-i-'-s, Application No. D78826, Initial Order
- 21 granting motion to deny application, January 2000.
- 22 And the Commission's decision and Order affirming and
- 23 adopting the Initial Order, April 2000, that is Order
- 24 MVC No. 2279. Same case.
- 25 And the third case which establishes its

- 1 self-serving testimony regarding others need will not
- 2 support the protested application is In Re: Alexander,
- 3 A-l-e-x-a-n-d-e-r, Milman, M-i-l-m-a-n, and Walter Kazak,
- 4 K-a-z-a-k, doing business as Checker Express, Order MVC
- 5 No. 2210, and Order MVC 2217, this is an Initial Order
- 6 dismissing application of July 1997. And the second
- 7 would be a Commission decision and Order affirming the
- 8 Initial Order dismissing the application, August 1997.
- 9 And, bear with me. One more case.
- 10 This is In Re: C & C Transfer Company, Inc., Order
- 11 MV No. 143632, Application No. E74249.
- 12 JUDGE TOREM: What's the number on the MV
- 13 Order, again?
- MR. FASSIO: 143632. Commission decision
- 15 and Order denying petition for reconsideration, affirming
- 16 Initial Order July 1991. And, so, that's all I have on
- 17 the need.
- 18 Secondly, the second standard for
- 19 determination, which we believe the Applicant has not
- 20 met, is that the certificate can only be issued if the
- 21 solid waste collection company, or companies serving the
- 22 territory will not provide service to the satisfaction of
- 23 the Commission. And the case I wish to cite there is
- 24 In Re: Superior Refuse Removal Corp., Commission decision
- 25 and Order denying reconsideration, Order MVG No. 1537,

- 1 Hearing No. GA849, February 1992. And In Re: Superior
- 2 Refuse Removal Corporation, Commission decision and Order
- 3 denying reconsideration, Order MVG No. 1639, Hearing
- 4 No. G896, June 1993. And that requires live testimony
- 5 needed to establish that existing carriers will not
- 6 provide service to the satisfaction of the Commission.
- 7 It is my understanding some of the cases that I cited
- 8 earlier also touched upon this requirement. Thank you.
- JUDGE TOREM: Mr. Sells, is there
- 10 anything else you want to add to the Motion or argument
- 11 at this time?
- 12 MR. SELLS: No, Your Honor. I think it's
- 13 all been said.
- JUDGE TOREM: Mr. Allison?
- 15 MR. ALLISON: Yes, Your Honor. With
- 16 regard to the 105-yard containers, I think it's clear
- 17 that from B & N's tariffs. They have not posted with
- 18 respect to 105, they've not requested a tariff as to
- 19 105-yard containers, and so that appears to be an open
- 20 item. And, granted, the only testimony is
- 21 Mr. Alvarado's, but I submit that the burden should not
- 22 be so high at that point where the existing holder of the
- 23 certificate is -- is not undertaken to provide the large
- 24 105-yard box service, and Northwest has that service
- 25 available, has the capacity to do it, and I submit that

- 1 that much of the request by Northwest should be granted,
- 2 at least.
- JUDGE TOREM: Bear with me one moment. I
- 4 want to grab from the shelf the Administrative Procedures
- 5 Act, so I can more accurately address the hearsay issue.
- 6 (Short pause in the proceedings.)
- 7 MR. ALLISON: I believe it gives you
- 8 quite a bit of latitude.
- 9 JUDGE TOREM: I understand. There is
- 10 some latitude, but my days as an Administrative Law Judge
- 11 for the Office of Administrative Hearings got me familiar
- 12 with what one could or couldn't do with it, and I want to
- 13 make sure I'm recalling it correctly.
- 14 (Short pause in the proceedings.)
- 15 JUDGE TOREM: Mr. Sells, I'm going to
- 16 grant your Motion today to dismiss the case. Let me
- 17 address, first, the hearsay question to be clear as to
- 18 what's admissible in these matters. Under RCW 3405,
- 19 Section 452, Sub 1, "Evidence, including hearsay
- 20 evidence, is admissible, if, in the judgment of the
- 21 presiding officer, it's the kind of evidence on which
- 22 reasonably prudent persons are accustomed to rely in the
- 23 conduct of their affairs." That's the language from the
- 24 statute. However, it further directs that, "The
- 25 presiding officer shall exclude evidence that is

- 1 excludable on constitutional or statutory grounds, or on
- 2 the basis of evidentiary privilege recognized in the
- 3 courts of the state, and the presiding officer may
- 4 exclude" -- it's a discretionary -- "may exclude evidence
- 5 that is irrelevant, immaterial or unduly repetitious."
- 6 That's the statutory language as to what hearsay can do
- 7 in an administrative proceeding.
- 8 Even with that, however, RCW 3405,
- 9 Section 461, regarding the entry of orders, in paragraph
- 10 4 it directs, "That findings of fact shall be based
- 11 exclusively on evidence of record in the adjudicative
- 12 proceeding and on matters that are officially noticed in
- 13 the proceeding. Findings are to be based on the kind of
- 14 evidence on which reasonably prudent persons are
- 15 accustomed to rely in the conduct of their affairs.
- 16 Findings may be based on such evidence, even if it would
- 17 be inadmissible in a civil trial." And that's where I
- 18 understand the reference of the statute to hearsay.
- 19 It goes on to say, "However, the
- 20 presiding officer shall not base a finding exclusively on
- 21 such inadmissible evidence unless the presiding officer
- 22 determines that doing so would not unduly abridge the
- 23 party's opportunities to confront witnesses and rebut
- 24 evidence." And if I choose to base an Order or a finding
- 25 solely on this inadmissible evidence or hearsay, the

- 1 statute further directs that the basis for that
- 2 determination appear in the Order.
- 3 That's the basis and understanding from
- 4 which I was making my rulings today as to what I was
- 5 allowing, or not, and by noting that weight would be
- 6 given to such items in accordance with what a reasonable
- 7 person might, customarily, rely upon. However, in
- 8 combination with the Administrative Procedure Acts,
- 9 rulings are statutory and bind me and give me limited
- 10 discretion with hearsay. Mr. Fassio has indicated the
- 11 precedential decisions of the Utilities & Transportation
- 12 Commission that set additional requirements based on
- 13 RCW 8177-040, and in that statute there are five global
- 14 requirements in all application cases. They require that
- 15 an issuance of a Certificate of Necessity, as has been
- 16 requested by Northwest Industrial, be determined on the
- 17 following factors.
- 18 This is not a limiting list, but it's, at
- 19 least, these factors. One, "The present service and
- 20 costs, thereof, for the contemplated area to be served."
- 21 "An estimate of the cost of the facilities to be utilized
- 22 in the plant for solid waste collection and disposal set
- 23 out in an Affidavit or a Declaration." Third, "A
- 24 statement of the assets on hand of the person, firm,
- 25 association or corporation that will be expended on the

- 1 purported plant for solid waste collection and disposal
- 2 set out in an Affidavit or Declaration." Four, "A
- 3 statement of prior experience, if any, if such -- in such
- 4 field by the Petitioner, again, set out in an Affidavit
- 5 or Declaration. And, five, "Sentiment in the community
- 6 contemplated to be served as to the necessity for such a
- 7 service."
- 8 The Commission's decisions indicate that
- 9 that fifth element has to be fulfilled with actual
- 10 testimony from the community to be served. And, as
- 11 Mr. Sells has pointed out, and Mr. Allison, as you, and I
- 12 think Mr. Alvarado has acknowledged in your arguments and
- 13 testimony today, that might have been presented, but
- 14 today it was not. So, that element but itself would make
- 15 the application as submitted, and the evidence as
- 16 presented today, deficient under the statute, and require
- 17 me to sustain Mr. Sells' Motion, and grant it, and
- 18 dismiss the case.
- 19 In addition, the statute goes on to say,
- 20 "When an applicant requests a certificate to operate in a
- 21 territory already served by a certificate holder under
- 22 this chapter" -- and in this case Mr. Nichols does hold a
- 23 G-Certificate to provide service in North Pend Oreille
- 24 County -- "the Commission may, after notice and an
- 25 opportunity for a hearing" -- such as we're conducting

- 1 today -- "issue a certificate to the Applicant only if
- 2 the existing solid waste collection company or companies
- 3 serving the territory will not provide service to the
- 4 satisfaction of the Commission, or if the existing solid
- 5 waste company does not object."
- 6 In this case, Mr. Sells made a timely
- 7 objection and protest on behalf of his client, which
- 8 means that we have a sixth element required to be proved,
- 9 and that would be, again, failure to provide service to
- 10 the satisfaction of the Commission. There's been no
- 11 witness today to indicate that any complaints have been
- 12 filed with the Commission, and while there may have been
- 13 offers of proof or argument referencing the scope of
- 14 service provided by Northwest Industrial's potential
- 15 competitor, B & N Sanitary, no one's indicated that the
- 16 service that they're providing has not been to the
- 17 satisfaction of the Commission, or to the customer base.
- 18 There's no evidence in the record to allow that. And an
- 19 indirect reference that containers of any size are not on
- 20 the tariff, or could be offered, would not satisfy that
- 21 element, even if that had made it into the record.
- So, because the evidence is not
- 23 sufficient to carry the Applicant's burden, even with the
- 24 hearsay in for the limited basis for which it could come
- 25 in, I must grant the Motion and dismiss the application.

- 1 I'll reduce that to writing in the next couple of days or
- 2 weeks, and at that point, Mr. Allison, it will be an
- 3 Initial Order dismissing the application.
- 4 There will be advice to you and your
- 5 client as to how to appeal that, if you so wish. There
- 6 certainly is a next level of review. And, in that, if
- 7 you choose to take up the ruling as to the adverse
- 8 witness that was made, you certainly can do so at that
- 9 time, as well. I'm not going to further address that as
- 10 the basis, because that's not -- there is no evidence in
- 11 the record. I'm looking at the basis in the statute, but
- 12 if you think that there's a reason the evidence isn't
- 13 there, as you've so stated, the transcript will be
- 14 available in two weeks, and certainly during the time
- 15 period in which a timely appeal might be made.
- The time limits are available in our
- 17 rules in WAC 480-07. And they will also be summarized in
- 18 a notice at the end of the ruling when it comes out in
- 19 writing, probably by the end of next week. So, my ruling
- 20 will be out ahead of the transcript, I expect. So, if
- 21 you feel that there's a need to extend that period, I
- 22 encourage you to request an extension of time that could
- 23 be granted by the Commission for you to file any petition
- 24 for appeal, or review as necessary. All right?
- MR. ALLISON: Thank you.

JUDGE TOREM: Counsel, any other questions or items to put on the record today? MR. SELLS: No, Your Honor. JUDGE TOREM: All right. Then, it's 11:00 o'clock, and we are adjourned. (11:00 a.m.)