



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington January 2018 - January 2018

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

March 9, 2018

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

REDACTED PER WAC 480-07-160

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,197	1,274	93.96%	23.83%	-0.253529	-1.154135
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.298156	-1.181266
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	-1.077299
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.718777	-1.436985
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.081601
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	7	7	100.00%	0.00%		
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.379631	-1.230799
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-1.502671	-1.913559
January 2018	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A				0.00%	484	837	57.83%	49.38%	0.19567	-0.881041
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.081601
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	-1.077299
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
January 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	10	18	55.56%	49.69%	0.06612	-0.959868
January 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	10	18	55.56%	49.69%	-1.434274	-1.871977
January 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	48.99%				8	13	61.54%	48.65%	0.299307	-0.818034
January 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0.00				72:26	16	4:32	3:54	0.732276	-0.554808
January 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0:25				72:54	16	4:33	3:53	-1.134012	-1.68943
January 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				0.00	224266:31	4,474	50:08	78:06	-0.574982	-1.349564
January 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1:45				57:01	11	5:11	2:57	-0.662429	-1.402728
January 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	12:44				64040:04	1,110	57:42	92:54	-0.721888	-1.438877
January 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0.00%				3	20	15.00%	35.71%	-0.40996	-1.249238
January 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%				3	20	15.00%	35.71%	-0.678497	-1.412497
January 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0.00%				685	4,869	14.07%	34.77%	-0.40458	-1.245967
January 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	48.99%				4	14	28.57%	45.18%	-0.051112	-1.031074
January 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	50.00%				145	1,186	12.23%	32.76%	0.736285	-0.552371
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				18.40%	31	2,019	1.54%	12.30%	1.526277	-0.072089
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	969	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				12.98%	32	2,072	1.54%	12.33%	-0.053037	-1.032244
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	5.36%				6,055	427,092	1.42%	11.82%	-3.083414	-2.874583
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
January 2018	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
January 2018	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	4	4	100.00%	0.00%	0.430727	-0.738136
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,197	1,274	93.96%	23.83%	-0.253529	-1.154135
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.20103	-1.122217
January 2018	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.300126	-1.182464
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					6,055	427,092	1.42%	11.82%	-2.190788	-2.331905
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSF ex	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				23.21%	4	4	100.00%	0.00%	-0.852274	-1.518146
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				10.85%	1,197	1,274	93.96%	23.83%	-1.808026	-2.099202
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				47.14%	5	66	7.58%	26.46%	-2.739439	-2.66546
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					34	2,318	1.47%	12.02%	-0.121983	-1.07416
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.179808	-1.109316
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.189817	-1.115401
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.788297	-1.479251
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-1.149391	-1.69878
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					34	2,318	1.47%	12.02%	-1.740196	-2.057964
January 2018	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Sub-Loop Unbundling	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	-1.077299
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					31	2,019	1.54%	12.30%	-0.305425	-1.185685
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.089907	-1.05466
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.553393	-1.336439
January 2018	WA		Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A				0.00%	731	793	92.18%	26.85%	-0.291047	-1.176944
January 2018	WA		Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A				0.00	2,353	631	3.73	6.50	-0.265964	-1.161695
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,407	1,530	91.96%	27.19%	-0.295572	-1.179695
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					32	2,072	1.54%	12.33%	-0.125215	-1.076125
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A										
January 2018	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A										
January 2018	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.16%						-2.925786
January 2018	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A				0.21%						-2.924512
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF exc	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.269698	-1.163965
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.081601
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.081601
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.179808	-1.109316
January 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	13	61.54%	48.65%	-0.761812	-1.463149

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	57:01	11	5:11	2:57	-0.793145	-1.482198
January 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	14	28.57%	45.18%	-0.611101	-1.371468
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				16.43%	31	2,019	1.54%	12.30%	0.165136	-0.899604
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					32	2,072	1.54%	12.33%	-0.374921	-1.227936
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.089907	-1.05466