

## Qwest Corporation (Qwest or CTL-Q) Performance Results

## Washington **January 2018 - January 2018**

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

March 9, 2018

CenturyLink Confidential

CenturyLink QC Performance Results - Current 271 PID

REDACTED PER WAC 480-07-160

	State Carr		PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018   January 2018		Billing  Maintenance and Repair	BI-4A MR-8		UNEs and Resale Aggregate LIS Trunk		N/A N/A			-	0.00%	46,886	47,265 54,562	99.20%	8.92%	-0.401995	5 -1.244396
January 2018 \		Maintenance and Repair	MR-8		Residence	Parity	N/A			-		5,001	282,596	1.77%	13.18%	-0.134221	1 -1.081601
January 2018 \		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A			-	0.00%	3,001	202,000	1.77 70	13.1070	-0.104221	-3
January 2018		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/r TGS			N/A			-	0.0076						-
January 2018		Billing	BI-3A	· ·	UNEs and Resale Aggregate	Diagnostic				-							
January 2018		Billing	BI-4A		UNEs and Resale Aggregate		N/A			-	0.00%	46.886	47,265	99.20%	8.92%	-1.30000£	5 -1.790347
January 2018		Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable		N/A			<del>1</del>	48.99%	10	18	55.56%	49,69%	-0.226779	
January 2018		Maintenance and Repair	MR-6D		Unbundled Loop - DS1 Capable		N/A				2:35	72:54	16	4:33	3:53	-0.224645	5 -1.136574
January 2018		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				14:56	224266:31	4,474	50:08	78:06	-1.785288	8 -2.085378
January 2018		Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable		N/A			1	30.00%	3	20	15.00%	35.71%	-0.361551	1 -1.219807
January 2018	WA	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A			1	31.43%	685	4,869	14.07%	34.77%	-0.36021	1 -1.218992
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable		N/A			1		31	2,019	1.54%	12.30%	-0.791588	8 -1.481251
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			1		5,001	282,596	1.77%	13.18%	-0.134221	1 -1.081601
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			1		0	969	0.00%			
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			1		0	969	0.00%			
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				11.27%	32	2,072	1.54%	12.33%	-0.496213	3 -1.301676
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A					34	2,312	1.47%	12.04%	-0.122143	3 -1.074258
January 2018	WA	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				6.69%	6,055	427,092	1.42%	11.82%	-5.155507	7 -4.134326
January 2018	WA	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00						
January 2018	WA	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - DS1 Capable	Parity	N/A			1	0.00	73	1	73.00	0.00		
January 2018	WA	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			1	0.00%						
January 2018	WA	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		
January 2018	WA	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
January 2018	WA	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
January 2018	WA	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
January 2018	WA	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
January 2018	WA	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
January 2018	WA	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
January 2018	WA	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,197	1,274	93.96%	23.83%	-0.438781	1 -1.26676
January 2018	WA	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic											
January 2018	WA	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018	WA	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018	WA	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%										
January 2018	WA	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
January 2018		Pre-Ordering	PO-9B		Unbundled Loops and Number Portability		N/A				0.00%	5	66	7.58%	26.46%	-0.824617	7 -1.501332
January 2018	WA	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018		Billing	BI-3B		Reciprocal Compensation	Diagnostic											
January 2018		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.808479	-1.49152
January 2018		Billing	BI-4B	1 1 1	Reciprocal Compensation	Diagnostic	N/A										
January 2018	WA	Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	10	18	55.56%	49.69%	-1.61808	-1.983723
January 2018		Maintenance and Repair	MR-5B		Enhanced Extended Loops - DS1 Capable		N/A				0.00%	8	13	61.54%	48.65%		2 -1.463149
January 2018		Maintenance and Repair	MR-6D				N/A				1:14	72:54	16	4:33	3:53		-1.575375
January 2018		Maintenance and Repair	MR-6D		Unbundled Loop Analog		N/A				0:00	224266:31	4,474	50:08	78:06		6 -1.230474
January 2018		Maintenance and Repair	MR-6E		Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	57:01	11	5:11	2:57		4 -1.606847
January 2018		Maintenance and Repair	MR-6E		Unbundled Loop Analog		N/A				0:00	64040:04	1,110	57:42	92:54		3 -1.339692
January 2018		Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable		N/A				0.00%	3	20	15.00%	35.71%		5 -1.466282
January 2018		Maintenance and Repair	MR-7D		Unbundled Loop Analog		N/A				0.00%	685	4,869	14.07%	34.77%	-0.40458	
January 2018		Maintenance and Repair	MR-7E		Enhanced Extended Loops - DS1 Capable		N/A				0.00%	4	14	28.57%	45.18%	-0.61101	
January 2018		Maintenance and Repair	MR-7E		Unbundled Loop Analog	Parity	N/A				0.00%	145	1,186	12.23%	32.76%	-0.373057	
January 2018		Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable		N/A				13.02%	31	2,019	1.54%	12.30%	-0.250187	7 -1.152103
January 2018		Maintenance and Repair	MR-8		LIS Trunk		N/A					0	54,562	0.00%			
January 2018		Maintenance and Repair	MR-8				N/A					0	969	0.00%			
January 2018		Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded		N/A					0	969	0.00%			
January 2018		Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A				8.47%	32	2,072	1.54%	12.33%		
January 2018		Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A				2.70%	6,055	427,092	1.42%	11.82%	-5.927925	-4.603923
January 2018		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.00%						-3
January 2018		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark											
January 2018		Ordering and Provisioning			Unbundled Loop Analog	Benchmark											
	Λ/Δ	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
January 2018 V		Ordering and Provisioning		Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark											

Month S January 2018 W	tate Carrier	PID Category Ordering and Provisioning	PID	PID Title New Service Installation Quality	Product Category Unbundled Loop - 2 Wire Non-Loaded	Standard Parity	Benchmark N/A	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result 100,00%	CTL-Q Standard Deviation 0.00%	Modified Z Score	Parity Score
January 2018 W		Ordering and Provisioning			Unbundled Loop Analog		N/A			+	0.00%	1,197	1,274	93.96%	23.83%	-n 253520	-1.154135
January 2018 W		Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic					0.0076	1,137	1,214	33.3070	23.0070	-0.200020	-1.104100
January 2018 W		Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic											
January 2018 W	Α	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark				1							
January 2018 W	A	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 W	A	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018 W	Α	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
January 2018 W	A	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A										
January 2018 W		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex		Diagnostic											
January 2018 W		Pre-Ordering	PO-2A		LNP	Diagnostic											
January 2018 W		Pre-Ordering	PO-2B		LNP	Diagnostic											
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-5C-(c)		LNP	Benchmark											
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%		-1.211664
January 2018 W		Maintenance and Repair	MR-8		Residence		N/A					5,001	282,596	1.77%	13.18%	-0.189817	-1.115401
January 2018 W January 2018 W		Pre-Ordering Pre-Ordering	PO-2A PO-2B		Resale Aggregate W/O UNE-P-POTS Resale Aggregate W/O UNE-P-POTS	Diagnostic Diagnostic											
January 2018 W		Pre-Ordering Pre-Ordering	PO-2B PO-5A-(a)			Benchmark				-							
			BI-3A		Resale Aggregate					-							
January 2018 W January 2018 W		Billing Billing	BI-4A		UNEs and Resale Aggregate UNEs and Resale Aggregate	Diagnostic Parity	N/A			_	0.00%	46,886	47,265	99.20%	8.92%	0.224122	-1.197053
January 2018 W		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark				+	0.0076	40,000	47,203	33.2076	0.92 /6	-0.324123	-1.197033
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				+							
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate	. 5	N/A	_			0.00%	46.886	47.265	99.20%	8.92%	-0.449421	-1.273228
January 2018 W		Maintenance and Repair	MR-5X		Business		N/A			+	50.00%	484	837	57.83%	49.38%		-1.260962
January 2018 W		Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic				+	00.0070	.01	001	07.0070	10.0070	0.120211	1.200002
January 2018 W		Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark				_							
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				_							
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	-1.077299
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A			1		0	54,562	0.00%			
January 2018 W	A	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk		N/A			1	0.00%						-3
January 2018 W	Α	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
January 2018 W	Α	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018 W	Α	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A										
January 2018 W	Α	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cod	LNP	Benchmark	95.00%										
January 2018 W	A	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018 W	A	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018 W	A	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-2A		LNP	Diagnostic											
January 2018 W		Pre-Ordering	PO-2B		LNP	Diagnostic											
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic								06			
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.852131	-1.518059
January 2018 W		Maintenance and Repair	MR-5A		Unbundled Loop - 2 Wire Non-Loaded	Diagnostic										0.0=:=:	
January 2018 W		Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable		N/A				49.49%	10	18	55.56%	49.69%	-0.071714	-1.043599
January 2018 W		Maintenance and Repair	MR-6D		Unbundled Loop - 2 Wire Non-Loaded		N/A				1:44	70.51	10	4.00	0.70	0.000000	0.500000
January 2018 W		Maintenance and Repair  Maintenance and Repair	MR-6D MR-7D		Unbundled Loop - DS1 Capable		N/A N/A				6:39	72:54	16	4:33	3:53	0.690309	-0.580322
January 2018 W January 2018 W		Maintenance and Repair  Maintenance and Repair	MR-7D MR-7D		Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity Parity	N/A				34.99%	3	20	15.00%	35.71%	-0.045551	-1.027693
January 2018 W January 2018 W		Maintenance and Repair  Maintenance and Repair	MR-7D MR-8		Unbundled Loop - DS1 Capable Unbundled Loop - 2 Wire Non-Loaded		N/A				5.53%	0	969	0.00%	35.71%	-0.045551	-1.02/693
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded  Unbundled Loop - DS1 Capable		N/A				15.72%	32	2.072	1.54%	12.33%	0.969809	-0.410398
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable  Unbundled Loop - XDSLi		N/A N/A				15.72%	34	2,072	1.54%	12.33%	-0.471633	
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop Analog		N/A					6,055	427,092	1.42%	11.82%	-0.471633	
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark						0,000	721,032	1.72/0	11.02/0	515521	1.572507
January 2018 W		Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A				0.00%	3	3	100.00%	0.00%		
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark					0.0076	3	3		0.0070		
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark											
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	State Carrie		PID	PID Title	Product Category	Standard Benchmark	Benchmar	CLEC k Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded  Unbundled Loop - 2 Wire Non-Loaded		6.00 N/A		<del> </del>		0.00%	4	4	100.00%	0.00%		
January 2018 W January 2018 W		Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable		N/A N/A				0.00%	4	4	100.00%	0.00%		
January 2018 W		Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic					0.00%	4	4	100.00%	0.00%		
January 2018 W		Pre-Ordering Pre-Ordering	PO-2A PO-2B		Unbundled Loop Aggregate	Diagnostic											
January 2018 W		Pre-Ordering Pre-Ordering	PO-3X	0 0	Product Aggregate	Diagnostic											
January 2018 W		Pre-Ordering Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark			_	_							-
January 2018 W		Pre-Ordering Pre-Ordering	PO-5R-(b)	,	Unbundled Loop AGG-EELs	Benchmark			_	_							-
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic			_	_							-
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A			_	0.00%	46,886	47,265	99.20%	8.92%	-0.284284	-1.172832
January 2018 W		Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable		N/A		<del> </del>	_	0.00%	10	18	55.56%	49.69%	-0.870572	
January 2018 W		Maintenance and Repair	MR-6D		Unbundled Loop - DS1 Capable		N/A		<del> </del>	_	0:00	72:54	16	4:33	3:53	-0.201657	
January 2018 W		Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable		N/A		<del> </del>	_	0.00%	3	20	15.00%	35.71%	-0.40996	
January 2018 W		Maintenance and Repair	MR-8	100 100 100 100 100	Enhanced Extended Loops - DS1 Capable	Parity	N/A		<del> </del>	_	0.0070	31	2,019	1.54%	12.30%	-1.68835	
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A		<del> </del>	_		0.	54.562	0.00%	12.0070	1.00000	2.020111
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable		N/A			_	12.80%	32	2,072	1.54%	12.33%	-0 287086	-1.174536
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A		<del> </del>	_	0.00%	O.E.	2,012	1.0170	12.0070	0.207000	
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic			<del> </del>	_	0.0070						-
January 2018 W		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic				_							_
January 2018 W		Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark				_							_
January 2018 W		Pre-Ordering Pre-Ordering	PO-5R-(b)	,	Unbundled Loop AGG-EELs	Benchmark			_	_							-
January 2018 W		Ordering and Provisioning		Number Portability Timeliness without Loop Coc		Benchmark			_	_							-
January 2018 W		Pre-Ordering	PO-2A		I NP	Diagnostic											-
		_	PO-2A PO-2B		I NP				<del> </del>								
January 2018 W		Pre-Ordering		7 III 7 TOW UNGOGIT Eligibio Eorto	2.11	Diagnostic			<del> </del>								
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-5A-(c)			Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 W		Ordering and Provisioning		Number Portability Timeliness without Loop Cod	LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-2A			Diagnostic											
January 2018 W		Pre-Ordering	PO-2B	0 0	LNP	Diagnostic											
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic			ļ								
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%		-1.546024
January 2018 W		Maintenance and Repair	MR-8		SUB-LOOP UNBUNDLING		N/A					34	2,318	1.47%	12.02%	-0.322319	-1.195956
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W		Billing	BI-3B		Reciprocal Compensation	Diagnostic											
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.808479	-1.49152
January 2018 W	A	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
January 2018 W	A	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	10	18	55.56%	49.69%	-0.336038	-1.204297
January 2018 W	A	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				37.27%	10	18	55.56%	49.69%	-1.185854	-1.720948
January 2018 W	A	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				3:07	72:26	16	4:32	3:54	-0.222924	-1.135528
January 2018 W	'A	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2:09	72:54	16	4:33	3:53	-1.034106	-1.628692
January 2018 W	'A	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				14:16	224266:31	4,474	50:08	78:06	-1.553123	-1.944232
January 2018 W	'A	Maintenance and Repair	MR-7D		Enhanced Extended Loops - DS1 Capable	Parity	N/A				43.30%	3	20	15.00%	35.71%	-0.110624	
January 2018 W	'A	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	20	15.00%	35.71%	-0.902485	-1.548672
January 2018 W	A	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	685	4,869	14.07%	34.77%	-1.278215	-1.7771
January 2018 W	'A	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				21.06%	31	2,019	1.54%	12.30%	1.627591	-0.010495
January 2018 W	'A	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 W		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE		N/A					0	969	0.00%			
January 2018 W	'A	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018 W		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				13.48%	32	2,072	1.54%	12.33%	0.227884	-0.861456
January 2018 W		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				8.35%	6,055	427,092	1.42%	11.82%	-2.277625	-2.384698
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A				0.05%						-2.9768
January 2018 W		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk		N/A				0.00%						-3
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 W		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex		Diagnostic											
January 2018 W		Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A				0.00%	3	3	100.00%	0.00%		
January 2018 W		Ordering and Provisioning			Unbundled Loop Analog	Benchmark					2.3070	Ü			2.3070		_
January 2018 W		Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark											
January 2018 W		Ordering and Provisioning  Ordering and Provisioning			Unbundled Loop - DS1 Capable	Benchmark											_
January 2018 W		Ordering and Provisioning  Ordering and Provisioning			Unbundled Loop Analog	Benchmark											
January 2018 W		Ordering and Provisioning  Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark											
				IIIILEI VAI ZUIIE Z AI EAS													

	tate Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 W		Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A			<b>.</b>	0.00%	4	4	100.00%	0.00%		
January 2018 W		Ordering and Provisioning			Unbundled Loop Analog	. ,	N/A			ļ——	0.00%	1,197	1,274	93.96%	23.83%	-0.253529	9 -1.154135
January 2018 W January 2018 W		Ordering and Provisioning  Pre-Ordering	PO-2A	Number Portability Timeliness without Loop Coc All Electronic LSRs	I NP	Benchmark											-
			PO-2A PO-2A		=: ::	Diagnostic											-
January 2018 W		Pre-Ordering			Unbundled Loop Aggregate  LNP	Diagnostic											-
January 2018 W		Pre-Ordering	PO-2B			Diagnostic				ļ——							-
January 2018 W		Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark											
January 2018 W		Pre-Ordering	PO-5A-(c)		= ::	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark											_
January 2018 W		Pre-Ordering	PO-5B-(c)		=- ::	Benchmark											
January 2018 W		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark											
January 2018 W		Billing	BI-3A	J, .,	UNEs and Resale Aggregate	Diagnostic				<del>,                                     </del>							
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate	. ,	N/A			ļ	0.00%	46,886	47,265	99.20%	8.92%	-0.298156	6 -1.181266
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A			ļ		0	54,562	0.00%			
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A			ļ	0.00%						-3
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W		Billing	BI-4A	00 0	UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	6 -1.077299
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W	A	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%		7 -1.436985
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	1 -1.081601
January 2018 W	A	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018 W	A	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			1							
January 2018 W	Α	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic				1							
January 2018 W		Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark				<del>i                                    </del>							_
January 2018 W		Pre-Ordering	PO-5B-(a)	·	Resale Aggregate	Benchmark				<del>i                                    </del>							
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A			<del>1                                    </del>							_
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A			+		0	54,562	0.00%			_
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A			+	0.00%	-	- 1,				-3
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic				+	0.0070						+
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A			+		0	54.562	0.00%			+
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIO TTUTIK		N/A			+	0.00%	0	34,302	0.0076			-3
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic				+	0.0078						3
				· ·	LIS Trunk		N/A				0.00%	4	4	100.00%	0.00%		-
January 2018 W		Ordering and Provisioning										7					-
January 2018 W		Ordering and Provisioning			LIS Trunk		N/A			-	0.00%	/	7	100.00%	0.00%		
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				ļ							
January 2018 W			MR-8		Residence		N/A			ļ		5,001	282,596	1.77%	13.18%	-0.379631	1 -1.230799
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				ļ							
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				ļ							
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%		
January 2018 W		Maintenance and Repair	MR-5X		Business		N/A				0.00%	484	837	57.83%	49.38%		
January 2018 W		Maintenance and Repair	MR-8		Residence		N/A					5,001	282,596	1.77%	13.18%	-0.134221	1 -1.081601
January 2018 W		Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic											
January 2018 W	A	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018 W	A	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018 W	A	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
January 2018 W	A	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018 W		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	6 -1.077299
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A					.,					
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A					0	54,562	0.00%			_
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.00%	-	. 1,000				-3
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic					0.0070						+
January 2018 W		Ordering and Provisioning		Number Portability Timeliness without Loop Coc		Benchmark											+
			PO-2A		I NP	Diagnostic											-
January 2018 W		Pre-Ordering			=- **												
January 2018 W		Pre-Ordering	PO-2B	0 0	LNP	Diagnostic											
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 W		Billing	BI-3B		Reciprocal Compensation	Diagnostic				<b>.</b>							
January 2018 W	A	Billing	BI-4B		Reciprocal Compensation	Diagnostic											
January 2018 W		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			

Month Sta		PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.02%						-2.97
January 2018 WA		Network Performance	NI-1C BI-3A	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic				_							
January 2018 WA January 2018 WA		Billing	BI-3A BI-3A		UNEs and Resale Aggregate	Diagnostic											
		Billing	BI-3A BI-4A		UNEs and Resale Aggregate	Diagnostic	N/A				0.00%	46.886	47.265	99.20%	8.92%	0.004004	4 -1.17283
January 2018 WA		Billing		00 0	UNEs and Resale Aggregate	,					0.00%	,	,====				
January 2018 WA		Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable		N/A					31	2,019	1.54%	12.30%	-0.216128	-1.13139
January 2018 WA		Maintenance and Repair	MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE		N/A					0	969	0.00%			-
January 2018 WA		Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic											-
January 2018 WA January 2018 WA		Pre-Ordering Pre-Ordering	PO-2A PO-2B		Unbundled Loop Aggregate Unbundled Loop Aggregate	Diagnostic Diagnostic											-
																	-
January 2018 WA		Pre-Ordering	PO-5A-(b)	*	Unbundled Loop AGG-EELs	Benchmark											-
January 2018 WA		Ordering and Provisioning		Number Portability Timeliness without Loop Coc All Electronic LSRs	I NP	Benchmark											-
January 2018 WA		Pre-Ordering	PO-2A		=: ::	Diagnostic											-
January 2018 WA		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											-
January 2018 WA		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 WA		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 WA		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%		3 -1.22532
January 2018 WA		Maintenance and Repair	MR-8		Residence		N/A					5,001	282,596	1.77%	13.18%	-0.134221	1 -1.08160
January 2018 WA		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 WA		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 WA		Billing	BI-3B		Reciprocal Compensation	Diagnostic											
January 2018 WA	١	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
January 2018 WA	١	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 WA	١	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-
January 2018 WA	1	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A			1	0.00%						-
January 2018 WA	۱	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018 WA	\	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic											
January 2018 WA		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											_
January 2018 WA		Billing	BI-3B		Reciprocal Compensation	Diagnostic											
January 2018 WA		Billing	BI-4A		UNEs and Resale Aggregate		N/A			1	0.00%	46,886	47,265	99.20%	8.92%	-0.089907	7 -1.05466
January 2018 WA		Billing	BI-4B	00 0	Reciprocal Compensation	Diagnostic				_		,	,====				
January 2018 WA		Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable		N/A			_		31	2.019	1.54%	12.30%	-0.608152	2 -1.36973
January 2018 WA		Maintenance and Repair	MR-8		LIS Trunk		N/A			_		0	54,562	0.00%	12.5070	-0.000102	-1.50576
			NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.00%	U	54,502	0.00%			-3
January 2018 WA		Network Performance	141 171	Ü							0.00%						+
January 2018 WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 WA		Ordering and Provisioning		Number Portability Timeliness without Loop Cod		Benchmark											
January 2018 WA		Pre-Ordering	PO-2A		LNP	Diagnostic											
January 2018 WA		Pre-Ordering	PO-2B	0 0	LNP	Diagnostic											
January 2018 WA		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 WA		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 WA		Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark											
January 2018 WA	4	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018 WA	4	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018 WA	1	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A				0:00	58004:29	929	62:26	98:24	-0.426121	1 -1.259063
January 2018 WA	\	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A				0.00%	122	962	12.68%	33.28%	-0.380903	3 -1.231573
January 2018 WA	\	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 WA		Maintenance and Repair	MR-8	Trouble Rate	Residence		N/A				43.30%	5,001	282,596	1.77%	13.18%	1.483714	4 -0.09796
January 2018 WA		Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A				0.00%	806	962	83.78%	36.86%	-0.439713	3 -1.26732
January 2018 WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk		N/A				0.00%						1
January 2018 WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											_
January 2018 WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cod		Benchmark											_
January 2018 WA		Pre-Ordering	PO-2A		I NP	Diagnostic											_
January 2018 WA		Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic											_
January 2018 WA		Pre-Ordering Pre-Ordering	PO-2A		LNP	Diagnostic											_
January 2018 WA		Pre-Ordering Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic											+
January 2018 WA		Pre-Ordering Pre-Ordering	PO-2B PO-3X			Diagnostic											-
					Product Aggregate												
January 2018 WA		Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark											-
January 2018 WA		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 WA		Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark											
January 2018 WA		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 WA		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 WA	1	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A				10.67%	46,886	47,265	99.20%	8.92%	0.507883	3 -0.69122
		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018 WA	,																

Management   Man	Month State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
Amount   Column   C	January 2018 WA		Maintenance and Repair	MR-5A		Enhanced Extended Loops - DS1 Capable	. ,	N/A			<u> </u>	0.00%	10	18	55.56%	49.69%	0.066012	
Section   Column												0.0010						
March   Marc				141111 022									U					
Section   March   Ma																		
Management of the Section											+					0.00		
Manager   Mana																		
Among 1911 NA   Common contingers   Work   Peace of preference   Peace   Pea	January 2018 WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2			N/A			1	12:44	64040:04	1,110	57:42	92:54	-0.721888	-1.438877
Among Strip   Max			Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable		N/A				0.00%	3		15.00%	35.71%	-0.40996	-1.249238
Autors   2014   M.   Autores and Regin   Mort   September   Autor   Company   Compan	January 2018 WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	20	15.00%	35.71%	-0.678497	-1.412497
James   1981   M.	January 2018 WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	685	4,869	14.07%	34.77%	-0.40458	-1.245967
Management   Man	January 2018 WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				48.99%	4	14	28.57%	45.18%	-0.051112	-1.031074
Manager   March   Manager   March			Maintenance and Repair		4 - 4 - 4 4											32.76%		
Manager   Mana												18.40%				12.30%	1.526277	-0.072089
Annary 2019 NA   Annarous and finance   March 1967   Color Rate   Understating Color Color State   Party NA   1.5 March 1968   2.07; 1.6 March 1969   1.0 Mar				111111111111111111111111111111111111111														
Johnston   Market											<u> </u>		-					
January 2019   A.     Manamemor mellifront   Plant   March											ļ		-					
Description   Company 2019   VAX   Network Performance   N=10														-,				
January 2011   W.											<del>                                     </del>		6,055	427,092	1.42%	11.82%	-3.083414	
January 2019   W.   Coloring and Principation of 15-56.   Internal Exercise Logical Designation of Principation   Principati					•							0.00%						-3
January 2019 WA											<u> </u>							
January 2010 WA																		
Journal 2016   MA												0.00%	2	2	100.00%	0.00%		
Junius 2010 WA											+	0.0078	3	3	100.0078	0.0076		
January 2016 NA											+							
January 2018 NA   Oliviery and Provisioning (OP-4)   Internal Zone 1 Annes   Obbordied Logo - DSI Cligable   Sectiones   S.50																		
January 2018   WA																		
January 2018   W.											_							
January 2018   W.     Ordering and Provisioning   OP-6A   Non-Service Internalisation Coulty   University of Country   Ordering   OP-6A   Number Perforation   OP-6A   OP-6					Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
January 2016   W.A.	January 2018 WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A			1	50.00%	4	4	100.00%	0.00%	0.430727	-0.738136
January 2016   WA   PR-Ordering   PO-2A   All Electronic ISRs   Obtunded Loop Aggregate   Obspace   NA     January 2016   WA   PR-Ordering   PO-2B   All Flow-through Eligible LSRs   UNP   Obspace   Obspace   NA     January 2016   WA   PR-Ordering   PO-2B   All Flow-through Eligible LSRs   UNP   Obspace   Obspace   Obspace   NA     January 2016   WA   PR-Ordering   PO-2B   All Flow-through Eligible LSRs   UNP   Obspace   Obspace   Obspace   Obspace   NA     January 2016   WA   PR-Ordering   PO-2B   All Flow-through Eligible LSRs   UNP   Obspace   Ob	January 2018 WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,197	1,274	93.96%	23.83%	-0.253529	-1.154135
January 2018   M.         Pro-Christring   Po-2A	January 2018 WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										
January 2018   WA   Pro-Ordering   Po-28   All Flow through Elighel LSRs   LDP   Dapprosite   NA   January 2018   WA   Pro-Ordering   Po-28   All Flow through Elighel LSRs   Ubrandel Loop Aggregate   Dapprosite   NA   January 2018   WA   Pro-Ordering   Po-28   Electronic LSRs Represent Manually   Product Aggregate   Dapprosite   NA   Pro-Ordering   Po-32   Electronic LSRs Represent Manually   Product Aggregate   Dapprosite   NA   Pro-Ordering   Po-32   Electronic LSRs Represent Manually   Product Aggregate   Dapprosite   NA   Pro-Ordering   Po-34-(P)   Po-54-(P)   Po-67   Port mine for Fally Electronic LSRs Represent Manually   Producting Loop Aggregate   Dapprosite   NA   Pro-Ordering   Po-54-(P)   Po-67   Port mine for Fally Electronic LSRs Represent Manually   Product Aggregate   Dapprosite   NA   Pro-Ordering   Po-54-(P)   Po-67   Port mine for Fally Electronic LSRs Represent Manually   Product Aggregate   Dapprosite   NA   Pro-Ordering   Po-54-(P)   Po-67   Port mine for Fally Electronic LSRs Represent Manually   Producting Loop Aggregate   Dapprosite   NA   Pro-Ordering   Po-54-(P)   Po-68-(P)   P	January 2018 WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2016 WA   Pre-Ordering   Po-28   All Prox-through Eligible LSRs   Urburded Logorgapia   Diagnostic NA     Pre-Ordering   Po-35   Eligible LSRs   Urburded Logorgapia   Diagnostic NA     Pre-Ordering   Po-35   Eligible LSRs   Urburded Logorgapia   Diagnostic NA     Pre-Ordering   Po-35   Eligible LSRs   Urburded Logorgapia   Diagnostic NA	January 2018 WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018 WA	January 2018 WA		Pre-Ordering		All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018   WA	January 2018 WA		Pre-Ordering		All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018   WA																		
January 2018   WA   Pre-Ordering   P-0-9-8-10   P-0-9-9-8-10   P-0-9-9-9-8-10   P-0-9-9-8-10   P-0-9-9-9-8-10   P-0-9-9-9-8-10   P-0-9-9-8-10   P-0-9-9-8-10   P-0-9-9-8-10   P-0-9-9-8-10   P-0-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-																		
Sanuary 2018   WA						LI TI												
Samuary 2018   WA   Billing   Bi-38   Billing Accuracy - Adjustments for Errors   Reciprocal Compensation   Diagnostic   NA   Billing   Bi-48   Reciprocal Compensation   Diagnostic   NA   Billing   Bi-48   Reciprocal Compensation (MU): Reciprocal Compensation   Diagnostic   NA   Billing   Bi-48   Reciprocal Compensation (MU): Reciprocal Compensation   Diagnostic   NA   Billing   Bi-48   Reciprocal Compensation (MU): Reciprocal Compensation   Diagnostic   NA   Billing   Di			-	(-)							<u> </u>							
January 2018   WA   Billing   BI-4A   UNEs and Resale Aggregate   UNEs and Resale Aggregate   Parity   NA   0.00%   46,886   47.265   99.20%   8.92%   -0.20103   -1.12221   January 2018   WA   Billing   BI-4B   Reciprocal Compensation (MOU): Reciprocal Compensation   Diagnostic   NA   0.00%						00 0	. 5											
January 2018   WA   Billing   Bi-lil B   Reciprocal Compensation (MOU): Reciprocal Compensation   Diagnostic   NA   Maintenance and Repair   MR-8   Trouble Rate   LIS Trunk   Parity   NA   0   0   54,562   0.00%     January 2018   WA   Maintenance and Repair   MR-8   Trouble Rate   LIS Trunk   Parity   NA   0   0   54,562   0.00%     January 2018   WA   Maintenance and Repair   MR-8   Trouble Rate   Lis Trunk   Reciprocal Compensation (MOU): Reciprocal Compen											<del>                                     </del>		10.000	47.005		0.000/		
January 2018   WA   Maintenance and Repair   MR-8   Trouble Rate   LIS Trunk   Parity   NA			, , , , , , , , , , , , , , , , , , ,		00 0	00 0					<b>.</b>	0.00%	46,886	47,265	99.20%	8.92%	-0.20103	-1.122217
January 2018   WA   Maintenance and Repair   MR-8   Trouble Rate   Residence   Parity   N/A											_		0	E4 E62	0.000/			
January 2018   WA   Maintenance and Repair   MR-8   Trouble Rate   Unbundled Loop - 2 Wire Non-Loaded   Party   N/A     0.00%   0.00													5.001			13 180/	-0.300126	-1 182464
January 2018   WA   Maintenance and Repair   MR-8   Trouble Rate   Unbundled Loop Analog   Parity   N/A     0.00%																13.10%	-0.300120	-1.102404
January 2018   WA   Network Performance   NI-1A   Trunk Blockage to CTL-Q Tandem Ofc wi TGSF LIS Trunk   Parity   N/A   Network Performance   NI-1B   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Parity   N/A   Network Performance   NI-1B   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Parity   N/A   Network Performance   NI-1C   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   Diagnostic   N/A   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ex LIS Trunk   N/A													0			11 82%	-2.190788	-2.331905
January 2018   WA   Network Performance   NI-1B   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Parity   NA   Network Performance   NI-1C   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR ext. LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trunk   Diagnostic   NA   Network Performance   NI-1D   Trunk Blockage to CTL-Q End Ofc wi TGSR LIS Trun												0.00%	0,000	721,092	·.¬∠ /0	11.02/0	2507.00	-2.331303
January 2018   WA   Network Performance   Ni-1C   Trunk Blockage to CTL-Q Tandem Ofc w/o TGS LIS Trunk   Diagnostic   N/A												0.0070						-3
January 2018   WA   Network Performance   Ni-1D   Trunk Blockage to CTL-Q End Ofc w/o TGSR e) LIS Trunk   Diagnostic   N/A   Network Performance   Ni-1D   Trunk Blockage to CTL-Q End Ofc w/o TGSR e) LIS Trunk   Diagnostic   N/A   Network Performance   Ni-1D   Trunk Blockage to CTL-Q End Ofc w/o TGSR e) LIS Trunk   Diagnostic   N/A   Ni-continuation   Ni-C   Trunk Blockage to CTL-Q Tandem Ofc w/o TGS LIS Trunk   Diagnostic   N/A   Ni-continuation   N/A   Ni-continuation   Ni-C   Trunk Blockage to CTL-Q Tandem Ofc w/o TGS LIS Trunk   Diagnostic   N/A   Ni-continuation   N/A																		
January 2018   WA   Pre-Ordering   PO-2A   All Electronic LSRs   LNP   Diagnostic   NA   Diagnostic   NA   Pre-Ordering   PO-2B   All Electronic LSRs   LNP   Diagnostic   NA   Diagnostic   NA   Pre-Ordering   PO-2B   All Electronic LSRs   LNP   Diagnostic   NA   Diagnostic   NA   Pre-Ordering   PO-2B   All Flow-through Eligible LSRs   LNP   Diagnostic   NA   Pre-Ordering   PO-2B   All Flow-through Eligible LSRs   LNP   Diagnostic   NA   Pre-Ordering   PO-3B   Electronic LSRs Rejected Manually   Product Aggregate   Diagnostic   NA   Pre-Ordering   PO-5B   PO-5A-(c)   FOCs on Time for Fully Electronic LSRs   LNP   Benchmark   95.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic Manual LSRs   LNP   Benchmark   95.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic Manual LSRs   LNP   Benchmark   95.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic Manual LSRs   LNP   Benchmark   95.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic Manual LSRs   LNP   Benchmark   95.00%   Pre-Ordering   PO-5B-(c)   FOCs provided for ASRs requesting LIS Trunk   Benchmark   85.00%   Pre-Ordering   PO-5B-(c)   FOCs provided for ASRs requesting LIS Trunk   Parity   NA   Parity   NA   Parity   NA   Potential Pre-Ordering   PO-5B-(c)   FOCs provided for ASRs requesting LIS Trunk   Parity   NA   Parity   NA   Parity   NA   Potential Pre-Ordering   PO-5B-(c)   FOCs provided for ASRs requesting LIS Trunk   Parity   NA   Parity   NA   Parity   Po-Ordering   PO-Or	January 2018 WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk					1							
January 2018   WA   Pre-Ordering   PO-2A   All Electronic LSRs   LNP   Diagnostic   N/A			Ordering and Provisioning	OP-8C							1							
January 2018   WA   Pre-Ordering   PO-2B   All Flow-through Eligible LSRs   LNP   Diagnostic   N/A   Pre-Ordering   PO-3X   Electronic LSRs Rejected Manually   Product Aggregate   Diagnostic   N/A   Pre-Ordering   PO-5A-(c)   FOCs on Time for Fully Electronic LSRs   LNP   Benchmark   90.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic/Manual LSRs   LNP   Benchmark   90.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic/Manual LSRs   LNP   Benchmark   90.00%   Pre-Ordering   PO-5B-(c)   FOCs on Time for Electronic/Manual LSRs   LNP   Benchmark   90.00%   Pre-Ordering   PO-5B-(c)   FOCs provided for ASRs requesting LIS Trunk   Benchmark   85.00%   Pre-Ordering   PO-5B-(c)   FOCs provided for ASRs requesting LIS Trunk   Parity   N/A   Pre-Ordering   PO-5B-(c)   PO-5B					All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018   WA   Pre-Ordering   PO-5A-(c)   FOCs on Time for Fully Electronic LSRs   LNP   Benchmark   95.00%	January 2018 WA				All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018   WA	January 2018 WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
January 2018         WA         Pre-Ordering         PO-5D         FOCs provided for ASRs requesting LIS Trunks         LIS Trunk         Benchmark         85.00%           January 2018         WA         Maintenance and Repair         MR-8         Trouble Rate         LIS Trunk         Parity         N/A         0         54,562         0.00%           January 2018         WA         Network Performance         NI-1A         Trunk Blockage to CTL-Q Tandem Ofc w/r TGSF LIS Trunk         Parity         N/A         0.00%           January 2018         WA         Network Performance         NI-1C         Trunk Blockage to CTL-Q Tandem Ofc w/r TGSF LIS Trunk         Diagnostic         N/A         0.00%	January 2018 WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018 WA         Maintenance and Repair         MR-8         Trouble Rate         LIS Trunk         Parity         WA         MA         0         54,562         0.00%           January 2018 WA         Network Performance         NI-1A         Trunk Blockage to CTL-Q Tandem Ofc wir TGSF LIS Trunk         Parity         N/A         0.00%         0.00%           January 2018 WA         Network Performance         NI-1C         Trunk Blockage to CTL-Q Tandem Ofc w/o TGS LIS Trunk         Diagnostic         N/A         0.00%				(.)														
January 2018 WA Network Performance NI-1A Trunk Blockage to CTL-Q Tandem Ofc wi TGSR LIS Trunk Parity N/A 0.00%  January 2018 WA Network Performance NI-1C Trunk Blockage to CTL-Q Tandem Ofc wio TGS LIS Trunk Diagnostic N/A 0.00%	January 2018 WA		Pre-Ordering	PO-5D			Benchmark	85.00%										
January 2018 WA Network Performance NI-1C Trunk Blockage to CTL-Q Tandem Ofc w/o TGS LIS Trunk Diagnostic N/A													0	54,562	0.00%			
												0.00%						-3
January 2018 WA Ordering and Provisioning OP-8C Number Portability Timeliness without Loop Coc LNP Benchmark 95.00%					•													
	January 2018 WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%										

		Carrier	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 V			re-Ordering	PO-2A		LNP	Diagnostic											
January 2018 V			re-Ordering	PO-2B		LNP	Diagnostic				_							
January 2018 V January 2018 V			re-Ordering re-Ordering	PO-3X PO-5A-(c)		Product Aggregate LNP	Diagnostic Benchmark				_							+
January 2018 V			re-Ordering	PO-5R-(c)		LNP	Benchmark		_		+							-
January 2018 V			illing	BI-3A		UNEs and Resale Aggregate	Diagnostic				_							
January 2018 V			illina	BI-4A		UNEs and Resale Aggregate		N/A			+	0.00%	46,886	47,265	99.20%	8.92%	-0.254277	7 -1.154589
January 2018 V			re-Ordering	PO-2A	00 0	Resale Aggregate W/O UNE-P-POTS	Diagnostic				_		10,000	,		0.0270		
January 2018 V			re-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark											_
January 2018 V			re-Ordering	PO-2A		LNP	Diagnostic											_
January 2018 V	VA	Pi	re-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018 V	VA	Pi	re-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
January 2018 V	VA	Ві	illing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018 V	VA	Bi	illing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.539242	2 -1.327836
January 2018 V	VA	М	faintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A				50.00%	484	837	57.83%	49.38%	-0.429244	4 -1.260962
January 2018 V	NA NA	Pi	re-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018 V	NA NA	Pi	re-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			1							
January 2018 V	VA	Pi	re-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			1							
January 2018 V	VA	M	laintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			1		0	54,562	0.00%			
January 2018 V	VA	N	letwork Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.29%						-2.66962
January 2018 V	NA NA	N	letwork Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A				0.00%						-3
January 2018 V		N	letwork Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018 V	NA NA	N	letwork Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A			1							
January 2018 V	NA NA	Ві	illing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			1							
January 2018 V	VA	Ві	illing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			1							
January 2018 V	VA	Ві	illing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			1	0.00%	46,886	47,265	99.20%	8.92%	-0.778009	9 -1.472996
January 2018 V	VA	Ві	illing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			1							
January 2018 V	VA	M	laintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A			1	50.00%	10	18	55.56%	49.69%	-0.554923	3 -1.337369
January 2018 V	VA	M	laintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				49.69%	10	18	55.56%	49.69%	0	0 -1
January 2018 V	VA	M	laintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	13	61.54%	48.65%	-1.040833	3 -1.632782
January 2018 V	VA	M	laintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:54	72:26	16	4:32	3:54	-0.223208	8 -1.135701
January 2018 V	VA	M	laintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				4:00	72:54	16	4:33	3:53	0.442676	6 -0.730872
January 2018 V	VA	M	laintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				10:20	224266:31	4,474	50:08	78:06	-1.044797	7 -1.635191
January 2018 V	VA	M	faintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:33	57:01	11	5:11	2:57	-0.722113	3 -1.439014
January 2018 V	VA	M	faintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	20	15.00%	35.71%	-0.566441	1 -1.344372
January 2018 V	VA	M	faintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	20	15.00%	35.71%	-1.046582	2 -1.636277
January 2018 V	VA	M	laintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				45.18%	685	4,869	14.07%	34.77%	0.64944	4 -0.605169
January 2018 V	VA	M	laintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	14	28.57%	45.18%	-0.83666	6 -1.508653
January 2018 V	VA	M	laintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				12.88%	31	2,019	1.54%	12.30%	-0.024771	1 -1.015059
January 2018 V	VA	M	laintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 V		M	laintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018 V			laintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A				11.95%	32	2,072	1.54%	12.33%		
January 2018 V		M	laintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A				8.81%	6,055	427,092	1.42%	11.82%	-1.603643	
January 2018			letwork Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.18%						-2.805882
January 2018			letwork Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A				0.00%						-3
January 2018 V			letwork Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 V			letwork Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex		Diagnostic											
January 2018 V			ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A				0.00%	3	3		0.00%		
January 2018 V			ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A				0.00%	4	4	100.00%	0.00%		
January 2018 V			Ordering and Provisioning		Number Portability Timeliness without Loop Cod		Benchmark											
January 2018 V			re-Ordering	PO-2A		LNP	Diagnostic											
January 2018 V			re-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic											
January 2018 V			re-Ordering	PO-2B	7 til 7 low till odgir Eligibio Eorto	LNP	Diagnostic											
January 2018 V			re-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic											
January 2018 V			re-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 V			re-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark				ļ							
January 2018 V			re-Ordering	PO-5A-(c)		LNP	Benchmark				ļ							
January 2018 V			re-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark				<u> </u>							
January 2018 V			re-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 V			re-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark											
January 2018 V			illing	BI-3A		UNEs and Resale Aggregate	Diagnostic				ļ							
January 2018 V			faintenance and Repair	MR-8		Residence	. ,	N/A					5,001	282,596	1.77%	13.18%	-0.268441	1 -1.163201
January 2018 V			illing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 V	VA	Bi	illing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.311411	1 -1.189324

Month	State	te Carrier	PID Category	PID	PID Title	Product Category		Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 January 2018			Maintenance and Repair	MR-8 MR-8	Trouble Rate Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable		N/A N/A					32	969	0.00%	12.33%	-0.543444	1 2202
January 2018			Pre-Ordering			Resale Aggregate W/O UNE-P-POTS	Diagnostic				_		32	2,072	1.5470	12.3370	-0.545444	-1.3303
January 2018			Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic											
January 2018			Pre-Ordering			Resale Aggregate W/O UNE-P-POTS	Diagnostic											
January 2018			Pre-Ordering		0 0	Unbundled Loop Aggregate	Diagnostic											
January 2018			Pre-Ordering			Resale Aggregate	Benchmark				_							
January 2018			Pre-Ordering		,	Unbundled Loop AGG-EELs	Benchmark				_							
January 2018			Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				_							
January 2018			Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A			_	0.00%	46,886	47,265	99.20%	8.92%	-0.15572	-1.09467
January 2018			Billing	BI-3A	00 0	UNEs and Resale Aggregate	Diagnostic						.,,,,,					
January 2018			Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded		N/A					0	969	0.00%			
January 2018			Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable		N/A					32	2,072	1.54%	12.33%	-0.250248	-1.1521
January 2018			Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
January 2018	WA		Billing			Reciprocal Compensation	Diagnostic											
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-
January 2018			Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018			Ordering and Provisioning		Number Portability Timeliness without Loop Coc		Benchmark											
January 2018			Pre-Ordering	PO-2A		LNP	Diagnostic											
January 2018			Pre-Ordering			LNP	Diagnostic	N/A										
January 2018			Pre-Ordering		0 0	Product Aggregate	Diagnostic											
January 2018			Pre-Ordering			LNP	Benchmark											
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018			Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018			Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic											
January 2018	WA		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018			Billing			UNEs and Resale Aggregate	Diagnostic											
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				4.30%	46,886	47,265	99.20%	8.92%	-1.597666	-1.97131
January 2018	WA		Maintenance and Repair	MR-5A		Enhanced Extended Loops - DS1 Capable		N/A				47.14%	10	18	55.56%	49.69%	-0.358569	-1.21799
January 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				48.99%	10	18	55.56%	49.69%	-0.226779	-1.13787
January 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	13	61.54%	48.65%	-0.761812	-1.46314
January 2018	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-5B		Unbundled Loop - DS1 Capable	Parity	N/A				43.30%	9	14	64.29%	47.92%	-0.394405	-1.23978
January 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				6:39	72:26	16	4:32	3:54	0.67764	-0.58802
January 2018	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				1:03						
January 2018			Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				3:37	72:54	16	4:33	3:53	0.107995	-0.93434
January 2018			Maintenance and Repair	MR-6D		Unbundled Loop Analog	Parity	N/A				6:53	224266:31	4,474	50:08	78:06	-2.533236	-2.54009
January 2018	WA		Maintenance and Repair	MR-6E		Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	57:01	11	5:11	2:57	-0.728399	-1.44283
January 2018			Maintenance and Repair	MR-6E		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0:00						
January 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				3:49	57:01	11	5:11	2:57	-0.48259	-1.29339
January 2018	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				2:12	64040:04	1,110	57:42	92:54	-0.826459	-1.50245
January 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	20	15.00%	35.71%	-0.678497	-1.41249
January 2018	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
January 2018			Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A				30.00%	3	20	15.00%	35.71%	-0.361551	-1.21980
January 2018			Maintenance and Repair	MR-7D		Unbundled Loop Analog		N/A				34.99%	685	4,869	14.07%	34.77%	-0.17469	-1.10620
January 2018	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	14	28.57%	45.18%	-0.61101	-1.37146
January 2018			Maintenance and Repair	MR-7E		UNBUNDLED LOOP - ADSL COMPATIBLE		N/A				0.00%						
January 2018			Maintenance and Repair	MR-7E		Unbundled Loop - DS1 Capable		N/A				50.00%	4	14	28.57%	45.18%	0.235623	-0.85675
January 2018			Maintenance and Repair	MR-7E		Unbundled Loop Analog	Parity	N/A				0.00%	145	1,186	12.23%	32.76%	-0.527361	-1.32061
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable		N/A				15.07%	31	2,019	1.54%	12.30%	0.543648	
January 2018			Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018			Maintenance and Repair	MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				3.17%	0	969	0.00%			
January 2018			Maintenance and Repair			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				3.46%	0	969	0.00%			
January 2018			Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				11.05%	32	2,072	1.54%	12.33%	% -0.675044	-1.41039
January 2018			Maintenance and Repair	MR-8		Unbundled Loop Analog		N/A				5.58%	6,055	427,092	1.42%	11.82%		
January 2018			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A				0.00%	-,	,-02				0.01011
January 2018			Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			N/A				0.00%						
January 2018			Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A				2.2070						
January 2018			Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex			N/A										
January 2018			Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D			N/A				0.00	49.443	257	192.39	247.83	-1.093599	-1 66486
January 2018			Ordering and Provisioning			Unbundled Loop Analog		N/A				0.00%	123	257	47.86%	49.95%	3.719016	
January 2018			Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark					0.00%	123	237	71.00/0	+3.3370	5.7 130 10	1.20100
	VV M		Urucilly and Provisioning	01-20	IIIICIVAI ZUIR I AIRAS	onbunuled Loop - 2 Wife Non-Loaded	Denchinark	30.00%										

Month	State	e Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
January 2018			Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark											
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
January 2018	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
January 2018			Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded		N/A				23.21%	4	4	100.00%	0.00%	-0.852274	-1.518146
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	4	100.00%	0.00%		
January 2018	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				10.85%	1,197	1,274	93.96%	23.83%	-1.808026	-2.099202
January 2018			Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic											
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
January 2018			Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018			Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark											
January 2018	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
January 2018			Pre-Ordering	PO-9B		Unbundled Loops and Number Portability	Parity	N/A				47.14%	5	66	7.58%	26.46%	-2.739439	-2.66546
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic											
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					34	2,318	1.47%	12.02%	-0.121983	-1.07416
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.179808	-1.109316
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.189817	-1.115401
January 2018	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018	WA		Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.788297	-1.479251
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
January 2018			Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic											
January 2018			Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark											
January 2018			Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark											
January 2018			Maintenance and Repair	MR-8		LIS Trunk		N/A					0	54,562	0.00%			
January 2018			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.00%						-3
January 2018				NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											-
January 2018			Pre-Ordering	PO-2A		LNP	Diagnostic											
January 2018			Pre-Ordering	PO-2B		LNP	Diagnostic											
January 2018			Pre-Ordering	PO-3X	3	Product Aggregate	Diagnostic											
January 2018			Pre-Ordering	PO-5A-(c)		I NP	Benchmark				-							
January 2018			Pre-Ordering	PO-5R-(c)		LNP	Benchmark				+							
January 2018			Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				-							
January 2018			Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-1.149391	-1.69878
				MR-8		SUB-LOOP UNBUNDLING		N/A				0.00%	40,000	2.318	1.47%	12.02%		-1.09070
January 2018													34	2,310	1.4770	12.02%	-1.740190	-2.057904
January 2018				OP-15A	Interval for Pending Orders Delayed Past Due D		Diagnostic											
January 2018			Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark											
January 2018			Pre-Ordering	PO-2A		=:::	Diagnostic											
January 2018			Pre-Ordering	PO-2B		LNP	Diagnostic											
January 2018			Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018			Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018			Pre-Ordering	PO-5B-(c)		LNP	Benchmark							_				
January 2018			Maintenance and Repair	MR-8		LIS Trunk	,	N/A					0	54,562	0.00%			
January 2018			Maintenance and Repair	MR-8		LIS Trunk		N/A					0	54,562	0.00%			
January 2018			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A			ļ	0.00%						-3
January 2018				NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018				OP-8C	Number Portability Timeliness without Loop Cod		Benchmark											
January 2018			Pre-Ordering	PO-2A		LNP	Diagnostic											
January 2018			Pre-Ordering	PO-2B		LNP	Diagnostic											
January 2018			Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018	WA		Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%										
January 2018	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
January 2018	WA		Maintenance and Repair	MR-8		LIS Trunk	. ,	N/A					0	54,562	0.00%			
January 2018	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
January 2018	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
January 2018			Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark											
January 2018			Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018			Maintenance and Repair	MR-8		LIS Trunk		N/A					0	54.562	0.00%			
January 2018			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.00%	-	- 1,002	2.2370			-3
-unduly 2010	****				Brookago to 0.12 Q Tandelli Ole W 100F		. unity					0.00 /6						

	tate Carrier	PID Category	PID	PID Title	Product Category	Standard		CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 W		Network Performance	NI-1B NI-1C	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			N/A				0.00%						-3
January 2018 W. January 2018 W.		Network Performance  Network Performance	NI-1C NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS Trunk Blockage to CTL-Q End Ofc w/o TGSR ex		Diagnostic Diagnostic				-							
January 2018 W.		Ordering and Provisioning		Number Portability Timeliness without Loop Cod		Benchmark				_							
January 2018 W.		Pre-Ordering	PO-2A		I NP	Diagnostic				_							
January 2018 W.		Pre-Ordering Pre-Ordering	PO-2A PO-2B		LNP	Diagnostic				-							
January 2018 W.		Pre-Ordering Pre-Ordering	PO-2B PO-3X			Diagnostic				-							
			PO-5A-(c)		Product Aggregate	Benchmark				-							_
January 2018 W. January 2018 W.		Pre-Ordering Pre-Ordering	PO-5A-(c)		LNP	Benchmark				-							
January 2018 W.		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
		9	BI-4A		00 0		N/A			-	0.00%	46.886	47.265	99.20%	8.92%	0.200456	-1.181266
January 2018 W. January 2018 W.		Billing  Maintenance and Repair	MR-8		UNEs and Resale Aggregate Unbundled Loop - 2 Wire Non-Loaded	. ,	N/A			-	0.00%	40,000	47,205	0.00%	0.92%	-0.296156	-1.101200
		Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable		N/A			-		32	2.072	1.54%	12.33%	0.44.4202	-1.251872
January 2018 W												32	2,072	1.54%	12.33%	-0.414292	-1.251872
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark					0.000/			100 0001			
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded		N/A				0.00%	4	4	100.00%	0.00%		
January 2018 W		Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark											
January 2018 W.		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W.		Billing	BI-4A	00 0	UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.348157	-1.211664
January 2018 W.		Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic											
January 2018 W.		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W.	A	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
January 2018 W.	A	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.359571	-1.218604
January 2018 W.	A	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
January 2018 W.	A	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.081601
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded		N/A					0	969	0.00%			
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop Analog		N/A			1		6,055	427,092	1.42%	11.82%	-2.738211	-2.664714
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A			1	0.00%						-3
January 2018 W.		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			N/A			_	0.00%						-3
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic				_	0.0070						-
January 2018 W		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex		Diagnostic				-							-
January 2018 W.		Ordering and Provisioning		Number Portability Timeliness without Loop Cod		Benchmark				-							-
January 2018 W.		Pre-Ordering	PO-2A		I NP	Diagnostic				-							
					INP					-							
January 2018 W		Pre-Ordering	PO-2B		= ::	Diagnostic											
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 W.		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W.		Pre-Ordering	PO-5B-(c)		LNP	Benchmark											
January 2018 W.		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W.		Billing	BI-3B		Reciprocal Compensation	Diagnostic											
January 2018 W.		Billing	BI-4A	00 0	UNEs and Resale Aggregate		N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.089907	-1.05466
January 2018 W		Billing	BI-4B		Reciprocal Compensation	Diagnostic											
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					31	2,019	1.54%	12.30%	-0.413037	-1.251109
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 W	A	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					32	2,072	1.54%	12.33%	-0.279719	-1.170057
January 2018 W	A	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018 W.	A	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
January 2018 W.		Ordering and Provisioning	OP-3D		Unbundled Loop - 2 Wire Non-Loaded	Benchmark											
January 2018 W.		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark											
January 2018 W		Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded		N/A			_	0.00%	4	4	100.00%	0.00%		_
January 2018 W		Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic					5.5576	7	-	. 23.00 /0	0.0070		_
January 2018 W		Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark											
January 2018 W		Pre-Ordering	PO-9B		Unbundled Loops and Number Portability		N/A				0.00%	5	66	7.58%	26.46%	-1 442172	2 -1.876779
January 2018 W.		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic					0.00%	5	00	1.50%	20.40%	-1.7421/2	-1.0/0//9
January 2018 W		Billing	BI-3B		Reciprocal Compensation	Diagnostic											_
		J	BI-3B BI-4A								0.0001	40.000	49.00	00.0001	0.0001	0.20004=	1.40000
January 2018 W		Billing			UNEs and Resale Aggregate	. ,	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.220215	-1.133881
January 2018 W		Billing	BI-4B		Reciprocal Compensation	Diagnostic											
January 2018 W		Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable		N/A					31	2,019	1.54%	12.30%	-0.689993	-1.419486
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A					0	54,562	0.00%			
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A				0.00%						-3
January 2018 W.	A	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 W.		Ordering and Provisioning		Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark											

	ate Carrier	PID Category	PID	PID Title	Product Category		Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2018 W		Ordering and Provisioning		Number Portability Timeliness without Loop Cod		Benchmark											
January 2018 W		Pre-Ordering	PO-2A	7 til Elootionio Eorto	LNP	Diagnostic				ļ							
January 2018 W		Pre-Ordering	PO-2B	7 til 7 low till dagit Eligibio Edito	2.41	Diagnostic				ļ							
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic				ļ							
January 2018 W		Pre-Ordering	PO-5A-(b)	·	Unbundled Loop AGG-EELs	Benchmark				ļ							
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark				ļ							
January 2018 W		Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark				ļ							
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark				ļ							
January 2018 W		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark				ļ							
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W		Ordering and Provisioning		Number Portability Timeliness without Loop Cod		Benchmark											
January 2018 W		Pre-Ordering	PO-2A		LNP	Diagnostic				ļ							
January 2018 W		Pre-Ordering	PO-2B		LNP	Diagnostic				ļ							
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic				ļ							
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark				ļ							
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark				ļ							
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic				ļ							
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A			<u> </u>		0	54,562	0.00%			
January 2018 W		Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded		N/A					0	969	0.00%			
January 2018 W.		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A				0.00%						
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 W		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											
January 2018 W	A	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.127146	-1.077299
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					31	2,019	1.54%	12.30%	-0.305425	-1.185685
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
January 2018 W	A	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
January 2018 W	A	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A				i						
January 2018 W	Α	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A				i						
January 2018 W	A	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.089907	-1.05466
January 2018 W		Maintenance and Repair	MR-8		Residence		N/A			1		5,001	282,596	1.77%	13.18%	-0.553393	-1.336439
January 2018 W		Ordering and Provisioning			Residence		N/A			1	0.00%	731	793	92.18%	26.85%	-0.291047	
January 2018 W		Ordering and Provisioning			Residence	Parity	N/A			1	0.00	2.353	631	3.73	6.50	-0.265964	
January 2018 W		Ordering and Provisioning			Residence		N/A			1	0.00%	1.407	1,530	91.96%	27.19%		-1.179695
January 2018 W		Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic				1	0.0070	1,107	1,000	01.0070	27.1070	0.200072	11110000
January 2018 W.		Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic											_
January 2018 W.		Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark				1							_
January 2018 W.		Billing	BI-3A	·	UNEs and Resale Aggregate	Diagnostic				+							_
January 2018 W.		Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable		N/A			1	-	32	2,072	1.54%	12.33%	0.125215	-1.076125
January 2018 W.		Pre-Ordering	PO-2A		LNP	Diagnostic				+	-	32	2,072	1.5470	12.3376	-0.123213	-1.070123
					LNP												
January 2018 W January 2018 W		Pre-Ordering Pre-Ordering	PO-2B PO-3X	3		Diagnostic Diagnostic											
			PO-3X PO-5A-(c)		Product Aggregate  I NP												
January 2018 W		Pre-Ordering			=	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)		LNP	Benchmark				ļ							
January 2018 W		Billing	BI-2		All	Parity by De											
January 2018 W		Database Updates	DB-1B		LIDB	Diagnostic				ŢĹ							
January 2018 W		Database Updates	DB-1C-1		Directory Listing	Diagnostic				<u> </u>							
January 2018 W		Maintenance and Repair	MR-8		LIS Trunk		N/A			<b>,</b>		0	54,562	0.00%			
January 2018 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A				0.16%						-2.925786
January 2018 W		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			N/A				0.21%						-2.924512
January 2018 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic											
January 2018 W		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex		Diagnostic	N/A										
January 2018 W	A	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cod	LNP	Benchmark											
January 2018 W	A	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
January 2018 W	A	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.269698	-1.163965
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.08160
January 2018 W	A	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					5,001	282,596	1.77%	13.18%	-0.134221	-1.08160
January 2018 W	A	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A				i						
January 2018 W	A A	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A				i						
January 2018 W		Pre-Ordering	PO-3X		Product Aggregate	Diagnostic											
January 2018 W		Pre-Ordering	PO-5A-(c)		LNP	Benchmark											
January 2018 W		Pre-Ordering	PO-5B-(c)	·	LNP	Benchmark											_
January 2018 W.		Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic											_
January 2018 W.		Billing	BI-4A		UNEs and Resale Aggregate		N/A				0.00%	46.886	47.265	99.20%	8.92%	-0.179808	3 -1.10931
January 2018 W.				00 0	33 - 3					T	0.0070	40,086	,====				
January 2018 W.	Α	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	13	61.54%	48.65%	-0.761812	-1.463149

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
anuary 2018	WA.			MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	57:01	11	5:11	2:57		
anuary 2018	WA.		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	14	28.57%	45.18%	-0.61101	-1.3714
anuary 2018	WA.		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				16.43%	31	2,019	1.54%	12.30%	0.165136	-0.8996
anuary 2018	WA.		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	969	0.00%			
anuary 2018	WA.		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					32	2,072	1.54%	12.33%	-0.374921	-1.2279
anuary 2018	WA.		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
anuary 2018	WA.		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%		
anuary 2018	WA.		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%										
anuary 2018	WA.		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
anuary 2018	WA.		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
anuary 2018	WA.		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						
anuary 2018	WA.		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
anuary 2018	WA.		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
anuary 2018	WA.		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
anuary 2018	WA.		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						
anuary 2018	WA.		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
anuary 2018	WA.		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	54,562	0.00%			
anuary 2018	WA.		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						
anuary 2018	WA.		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
anuary 2018	WA.		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cod	LNP	Benchmark	95.00%										
anuary 2018	3 WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
anuary 2018	3 WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
anuary 2018	WA.		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
anuary 2018	3 WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
anuary 2018	3 WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
anuary 2018	B WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	46,886	47,265	99.20%	8.92%	-0.089907	-1.054