



February 19, 2008

RECEIVED  
FEB 20 2008  
WASH. UT. & TP. COMM

Washington Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250

Attention: Kristen Russell  
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT – March and  
September Qtr Reports - 2007

Dear Ms. Russell:

Enclosed are the revised Quarterly reports for March 2007 and September 2007.  
Going forward, beginning with the January 2008 reports, we will be using this format.

If you have any questions, please feel free to contact Mary Taylor, Government  
Relations Manager, at 360-943-6996.

Sincerely,

Tim Grigar  
General Manager, WA OR  
CenturyTel of Washington, Inc

cc Mary Taylor

RECEIVED  
ACCOUNTS MANAGEMENT  
2008 FEB 20 AM 9:12  
STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

## Attachment B

## March Qtr Report

	<b>EXCHANGE</b>	<b>TOTAL NUMBER OF PRIMARY ORDERS (Jan to Mar 07)</b>	<b>90 to 179 Days (March Snapshot)</b>
201	LONG BEACH	143	0
202	OCEAN PARK	120	0
203	CHINOOK	18	0
301	GIG HARBOR	539	0
304	FOX ISLAND	27	0
305	ARLETTA	64	0
601	MORTON	43	0
602	MINERAL	10	0
603	GLENOMA	13	0
604	RANDLE	28	0
605	PACKWOOD	38	0
610	ASHFORD	34	0
630	YACOLT	60	0
801	ORTING	170	0
802	SOUTH PRAIRIE	62	0
901	CONNELL	53	0
902	MESA	14	0
903	BASIN CITY	20	0
904	ELTOPIA	4	0
905	MATHEWS CORNER	19	0
906	KAHLOTUS	11	0
907	WASHTUCNA	7	0
910	LIND	21	0
911	STARBUCK	10	0
912	EUREKA	14	0
913	ROYAL CITY	78	0
1001	LOPEZ/SHAW ISLAND	43	0
1101	PUGET ISLAND	11	0
1110	RAYMOND	82	0
1110	RAYMOND/LEBAM	6	0
1120	CATHLAMET	58	0
1130	SOUTH BEND	39	0
1140	OCOSTA	6	0
1150	CURTIS	12	0
1151	PE ELL	37	0
1160	VADER	33	0
1301	LAKEBAY (includes 1302)	182	0
1401	MCCLEARY	43	0
1402	ELMA	140	0
1403	MONTESANO	78	0
1601	KINGSTON	114	0
1602	HANSVILLE	42	0
1701	TWISP	43	0
1702	WINTHROP	51	0
1801	VASHON	88	0
1802	NORTH VASHON	49	0
1901	CHENEY	156	0

## Attachment B

## March Qtr Report

	<b>EXCHANGE</b>	<b>TOTAL NUMBER OF PRIMARY ORDERS (Jan to Mar 07)</b>	<b>90 to 179 Days (March Snapshot)</b>
1902	E.W.U.	0	0
1904	SPANGLE	8	0
1905	MEDICAL LAKE	110	0
1906	REARDAN	36	0
1907	DAVENPORT	63	0
1908	CRESTON	8	0
1909	HUNTERS/INCHELIUM	60	0
1910	VALLEY	32	0
1911	CHEWELAH	119	0
1912	KETTLE FALLS	79	0
1981	WILBUR	15	0
1982	ODESSA	16	0
1983	HARRINGTON	10	0
1984	ALMIRA	8	0
1985	COULEE CITY	18	0
1986	WILSON CREEK	10	0
1988	NESPELEM	43	0
1990	RITZVILLE-BENGE	43	0
1991	SPRAGUE	23	0
1992	EDWALL-TYLER	15	0
2201	NORTHBEND	202	0
2202	SNOQUALMIE PASS	8	0
2203	FALL CITY	81	0
2204	CARNATION	32	0
2211	SNOQUALMIE RIDGE	46	0
2216	AMES LAKE	15	0
4501	FRIDAY HARBOR	202	0
4502	EAST SOUND	150	0
4503	BLAKELY ISLAND/DECATURE	7	0
9001	FORKS	132	0
9002	NEAH BAY	30	0
9003	BEAVER	7	0
9004	CLALLAM BAY	24	0
9005	CLEARWATER	8	0
9040	PACIFIC BEACH	40	0
9041	LAKE QUINAULT	20	0
9042	HUMPTULIPS	13	0
9401	COWICHE	36	0
9402	TIETON	43	0
9403	RIMROCK	4	0

## Attachment B

## September Qtr Report

	<b>EXCHANGE</b>	<b>TOTAL NUMBER OF PRIMARY ORDERS (July to Sept 07)</b>	<b>90-179 Days (Sept Snapshot)</b>
201	LONG BEACH	176	0
202	OCEAN PARK	112	0
203	CHINOOK	16	0
301	GIG HARBOR	607	0
304	FOX ISLAND	20	0
305	ARLETTA	67	0
601	MORTON	39	0
602	MINERAL	7	0
603	GLENOMA	14	0
604	RANDLE	43	0
605	PACKWOOD	45	0
610	ASHFORD	53	0
630	YACOLT	50	0
801	ORTING	182	0
802	SOUTH PRAIRIE	62	0
901	CONNELL	57	0
902	MESA	12	0
903	BASIN CITY	43	0
904	ELTOPIA	9	0
905	MATHEWS CORNER	12	0
906	KAHLOTUS	16	0
907	WASHTUCNA	10	0
910	LIND	19	0
911	STARBUCK	3	0
912	EUREKA	7	0
913	ROYAL CITY	69	0
1001	LOPEZ/SHAW ISLAND	90	0
1101	PUGET ISLAND	20	0
1110	RAYMOND	85	0
1110	RAYMOND/LEBAM	5	0
1120	CATHLAMET	59	0
1130	SOUTH BEND	45	0
1140	OCOSTA	4	0
1150	CURTIS	22	0
1151	PE ELL	34	0
1160	VADER	44	0
1301	LAKEBAY (includes 1302)	223	0
1401	MCCLEARY	35	0
1402	ELMA	127	0
1403	MONTESANO	77	0
1601	KINGSTON	160	0
1602	HANSVILLE	46	0
1701	TWISP	69	1
1702	WINTHROP	62	1
1801	VASHON	97	0
1802	NORTH VASHON	39	0

1901	CHENEY	240	0
1902	E.W.U.	0	0
1904	SPANGLE	20	0
1905	MEDICAL LAKE	137	0
1906	REARDAN	47	0
1907	DAVENPORT	74	0
1908	CRESTON	13	0
1909	HUNTERS/INCHELIUM	65	0
1910	VALLEY	33	0
1911	CHEWELAH	139	1
1912	KETTLE FALLS	161	0
1981	WILBUR	28	0
1982	ODESSA	19	0
1983	HARRINGTON	19	0
1984	ALMIRA	24	0
1985	COULEE CITY	29	0
1986	WILSON CREEK	15	0
1988	NESPELEM	33	0
1990	RITZVILLE-BENGE	47	0
1991	SPRAGUE	16	0
1992	EDWALL-TYLER	21	0
2201	NORTHBEND	209	1
2202	SNOQUALMIE PASS	13	0
2203	FALL CITY	71	0
2204	CARNATION	25	0
2211	SNOQUALMIE RIDGE	123	0
2216	AMES LAKE	13	0
4501	FRIDAY HARBOR	200	0
4502	EAST SOUND	162	0
4503	BLAKELY ISLAND/DECATUR	7	0
9001	FORKS	136	0
9002	NEAH BAY	28	0
9003	BEAVER	14	0
9004	CLALLAM BAY	22	0
9005	CLEARWATER	7	0
9040	PACIFIC BEACH	56	0
9041	LAKE QUINAULT	30	0
9042	HUMPTULIPS	14	0
9401	COWICHE	28	0
9402	TIETON	43	0
9403	RIMROCK	4	0