Late Payment Charge Report - Verizon Northwest, Washington State - 2004 and 2005
Residential Customers Only
This report provides the following:
Estimated residential late payment charge units and revenue for January 2004 through May 2005.
Actual residential late payment charge units and revenue for June 2005 through December 2005.
LPC units as a percentage of total residential access lines by month.
The data is provided by month, summarized by year, and broken out by WTAP and non-WTAP.


## LPC Data - Total

| A B | C | D | E | F | G | H | 1 | J | K | L |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | NO. OF |  | LATE | CUSTOMERS | CUSTOMERS | CUSTOMERS |  |  |  |
| BILL BILL | HAS | LPC'S | LINE | PAYMENT | 30 DAYS | 60 DAYS | 90 DAYS |  |  |  |
| YEAR MONTH | WTAP | CHARGED | COUNT | REVENUE | OVERDUE | OVERDUE | OVERDUE |  |  |  |
| 2004 January | Combined |  |  |  |  |  |  |  |  |  |
| 2004 February | Combined |  |  |  |  |  |  |  |  |  |
| 2004 March | Combined |  |  |  |  |  |  |  |  |  |
| 2004 April | Combined |  |  |  |  |  |  |  |  |  |
| 2004 May | Combined |  |  |  |  |  |  |  |  |  |
| 2004 June | Combined |  |  |  |  |  |  |  |  |  |
| 2004 July | Combined |  |  |  |  |  |  |  |  |  |
| 2004 August | Combined |  |  |  |  |  |  |  |  |  |
| 2004 September | Combined |  |  |  |  |  |  |  |  |  |
| 2004 October | Combined |  |  |  |  |  |  |  |  |  |
| 2004 November | Combined |  |  |  |  |  |  |  |  |  |
| 2004 December | Combined |  |  |  |  |  |  |  |  |  |
| 2005 January | Combined |  |  |  |  |  |  |  |  |  |
| 2005 February | Combined |  |  |  |  |  |  |  |  |  |
| 2005 March | Combined |  |  |  |  |  |  |  |  |  |
| 2005 April | Combined |  |  |  |  |  |  |  |  |  |
| 2005 May | Combined |  |  |  |  |  |  |  |  |  |
| 2005 June | Combined |  |  |  |  |  |  |  |  |  |
| 2005 July | Combined |  |  |  |  |  |  |  |  |  |
| 2005 August | Combined |  |  |  |  |  |  |  |  |  |
| 2005 September | Combined |  |  |  |  |  |  |  |  |  |
| 2005 October | Combined |  |  |  |  |  |  |  |  |  |
| 2005 November | Combined |  |  |  |  |  |  |  |  |  |
| 2005 December | Combined |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |

Average monthly accounts eligible for an LPC in 2004:
Non-WTAP
WTAP
Combined

| Average monthly accounts eligible for an LPC in 2005 (January -May): |  |
| :--- | :--- |
|  | Non-WTAP |
| WTAP |  |
| Combined |  |


| Average monthly accounts charged an LPC in 2005 (June-December): |  |
| :--- | :--- |
|  | Non-WTAP |
| WTAP |  |
| Combined |  |


| Total LPC Revenue in 2005 (June-December): |  |
| :--- | :--- |
|  | Non-WTAP |
|  | WTAP |
|  | Combined |

Lines with an LPC (estimated and actual) as a percentage of total residential access lines


Disconnect Data Report - Verizon Northwest, Washington State - 2004 and 2005 Residential Customers Only
This report provides the following:
Total Residential Disconnects for January 2004 through December 2005.
The data is provided by month and summarized by year.

$\square$
Average Monthly Disconnects in 2005 (January - May)
Total
Average Monthly Disconnects in 2005 (June - December)
Total

Late Payment Charge Report - Verizon Northwest, Washington State - 2004 and 2005

## Residential Customers Only

This report provides the following:
Estimated residential LPC units by $\$ 2.50$ minimum charge vs 1.5\% charge - January 2004 through May 2005. Actual residential LPC units by $\$ 2.50$ minimum charge vs $1.5 \%$ charge - June 2005 through December 2005 The data is provided by month, averaged for 2005, and broken out by WTAP and non-WTAP.


Quantifying the $\mathbf{\$ 2 . 5 0}$ Late Payment Charge for Residential Customers.


Quantifying the $\$ 2.50$ Late Payment Charge for Residential Customers.


|  | A | B | C | D | E | F | G | H | 1 | J | K | L | M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BILL | BILL | HAS | CUSTOMER COUNT AT | ACCESS LINE | LATE PAYMENT | 30-DAY OVERDUE | CUSTOMERS 30 DAYS | 60-DAY OVERDUE | CUSTOMERS 60 DAYS | 90-DAY OVERDUE | CUSTOMERS 90 DAYS | AVERAGE <br> LPC PER |
| Ln \# | YEAR | MONTH | WTAP? | 1.5\% LPC | UNITS | REVENUE | BALANCE | OVERDUE | BALANCE | OVERDUE | BALANCE | OVERDUE | ACCOUNT |
| 73 | 2004 | January | No |  |  |  |  |  |  |  |  |  |  |
| 74 | 2004 | February | No |  |  |  |  |  |  |  |  |  |  |
| 75 | 2004 | March | No |  |  |  |  |  |  |  |  |  |  |
| 76 | 2004 | April | No |  |  |  |  |  |  |  |  |  |  |
| 77 | 2004 | May | No |  |  |  |  |  |  |  |  |  |  |
| 78 | 2004 | June | No |  |  |  |  |  |  |  |  |  |  |
| 79 | 2004 | July | No |  |  |  |  |  |  |  |  |  |  |
| 80 | 2004 | August | No |  |  |  |  |  |  |  |  |  |  |
| 81 | 2004 | September | No |  |  |  |  |  |  |  |  |  |  |
| 82 | 2004 | October | No |  |  |  |  |  |  |  |  |  |  |
| 83 | 2004 | November | No |  |  |  |  |  |  |  |  |  |  |
| 84 | 2004 | December | No |  |  |  |  |  |  |  |  |  |  |
| 85 | 2005 | January | No |  |  |  |  |  |  |  |  |  |  |
| 86 | 2005 | February | No |  |  |  |  |  |  |  |  |  |  |
| 87 | 2005 | March | No |  |  |  |  |  |  |  |  |  |  |
| 88 | 2005 | April | No |  |  |  |  |  |  |  |  |  |  |
| 89 | 2005 | May | No |  |  |  |  |  |  |  |  |  |  |
| 90 | 2005 | June | No |  |  |  |  |  |  |  |  |  |  |
| 91 | 2005 | July | No |  |  |  |  |  |  |  |  |  |  |
| 92 | 2005 | August | No |  |  |  |  |  |  |  |  |  |  |
| 93 | 2005 | September | No |  |  |  |  |  |  |  |  |  |  |
| 94 | 2005 | October | No |  |  |  |  |  |  |  |  |  |  |
| 95 | 2005 | November | No |  |  |  |  |  |  |  |  |  |  |
| 96 | 2005 | December | No |  |  |  |  |  |  |  |  |  |  |


|  | A | B | C | D | E | F | G | H | 1 | J | K | L | M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln \# | $\begin{aligned} & \text { BILL } \\ & \text { YEAR } \end{aligned}$ | $\begin{aligned} & \text { BILL } \\ & \text { MONTH } \end{aligned}$ | HAS WTAP? | CUSTOMER COUNT AT 1.5\% LPC | ACCESS LINE UNITS | LATE PAYMENT REVENUE | 30-DAY OVERDUE BALANCE | CUSTOMERS 30 DAYS OVERDUE | 60-DAY OVERDUE BALANCE | CUSTOMERS 60 DAYS OVERDUE | 90-DAY OVERDUE BALANCE | CUSTOMERS 90 DAYS OVERDUE | AVERAGE LPC PER ACCOUNT |
| 97 | 2004 | January | Yes |  |  |  |  |  |  |  |  |  |  |
| 98 | 2004 | February | Yes |  |  |  |  |  |  |  |  |  |  |
| 99 | 2004 | March | Yes |  |  |  |  |  |  |  |  |  |  |
| 100 | 2004 | April | Yes |  |  |  |  |  |  |  |  |  |  |
| 101 | 2004 | May | Yes |  |  |  |  |  |  |  |  |  |  |
| 102 | 2004 | June | Yes |  |  |  |  |  |  |  |  |  |  |
| 103 | 2004 | July | Yes |  |  |  |  |  |  |  |  |  |  |
| 104 | 2004 | August | Yes |  |  |  |  |  |  |  |  |  |  |
| 105 | 2004 | September | Yes |  |  |  |  |  |  |  |  |  |  |
| 106 | 2004 | October | Yes |  |  |  |  |  |  |  |  |  |  |
| 107 | 2004 | November | Yes |  |  |  |  |  |  |  |  |  |  |
| 108 | 2004 | December | Yes |  |  |  |  |  |  |  |  |  |  |
| 109 | 2005 | January | Yes |  |  |  |  |  |  |  |  |  |  |
| 110 | 2005 | February | Yes |  |  |  |  |  |  |  |  |  |  |
| 111 | 2005 | March | Yes |  |  |  |  |  |  |  |  |  |  |
| 112 | 2005 | April | Yes |  |  |  |  |  |  |  |  |  |  |
| 113 | 2005 | May | Yes |  |  |  |  |  |  |  |  |  |  |
| 114 | 2005 | June | Yes |  |  |  |  |  |  |  |  |  |  |
| 115 | 2005 | July | Yes |  |  |  |  |  |  |  |  |  |  |
| 116 | 2005 | August | Yes |  |  |  |  |  |  |  |  |  |  |
| 117 | 2005 | September | Yes |  |  |  |  |  |  |  |  |  |  |
| 118 | 2005 | October | Yes |  |  |  |  |  |  |  |  |  |  |
| 119 | 2005 | November | Yes |  |  |  |  |  |  |  |  |  |  |
| 120 | 2005 | December | Yes |  |  |  |  |  |  |  |  |  |  |



