



February 18, 2008

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WASH. UT. & TR. COMM

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Attention: Kristen Russell
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT - December 2007

Dear Ms. Russell:

Enclosed are the revised Quarterly and Bi-Annual reports for June 2007 and December 2007.

If you have any questions, please feel free to contact Mary Taylor, Government Relations Manager, at 360-943-6996.

Sincerely,

Tim Grigar
General Manager, WA OR
CenturyTel of Washington, Inc

cc Mary Taylor

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COMMISSION

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June 2007 Report

	EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (June Snapshot)
201	LONG BEACH	188	0
202	OCEAN PARK	133	0
203	CHINOOK	14	0
301	GIG HARBOR	566	0
304	FOX ISLAND	28	0
305	ARLETTA	61	0
601	MORTON	36	0
602	MINERAL	19	0
603	GLENOMA	15	0
604	RANDLE	32	0
605	PACKWOOD	52	0
610	ASHFORD	63	0
630	YACOLT	55	0
801	ORTING	156	0
802	SOUTH PRAIRIE	59	0
901	CONNELL	57	0
902	MESA	15	0
903	BASIN CITY	27	0
904	ELTOPIA	10	0
905	MATHEWS CORNER	22	0
906	KAHLOTUS	5	0
907	WASHTUCNA	4	0
910	LIND	8	0
911	STARBUCK	8	0
912	EUREKA	13	0
913	ROYAL CITY	91	0
1001	LOPEZ/SHAW ISLAND	80	0
1101	PUGET ISLAND	16	0
1110	RAYMOND	67	0
1110	RAYMOND/LEBAM	11	0
1120	CATHLAMET	59	0
1130	SOUTH BEND	31	0
1140	OCOSTA	9	0
1150	CURTIS	13	0
1151	PE ELL	33	0
1160	VADER	36	0
1301	LAKEBAY (includes 1302)	233	0
1401	MCCLEARY	30	0
1402	ELMA	108	0
1403	MONTESANO	70	0
1601	KINGSTON	132	0
1602	HANSVILLE	34	0
1701	TWISP	77	0
1702	WINTHROP	109	0
1801	VASHON	107	0
1802	NORTH VASHON	52	0
1901	CHENEY	188	0

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June 2007 Report

	EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (June Snapshot)
1902	E.W.U.	0	0
1904	SPANGLE	7	0
1905	MEDICAL LAKE	155	0
1906	REARDAN	41	0
1907	DAVENPORT	77	0
1908	CRESTON	13	0
1909	HUNTERS/INCHELIUM	83	0
1910	VALLEY	31	0
1911	CHEWELAH	131	0
1912	KETTLE FALLS	102	0
1981	WILBUR	15	0
1982	ODESSA	19	0
1983	HARRINGTON	17	0
1984	ALMIRA	7	0
1985	COULEE CITY	43	0
1986	WILSON CREEK	6	0
1988	NESPELEM	32	0
1990	RITZVILLE-BENGE	47	0
1991	SPRAGUE	21	0
1992	EDWALL-TYLER	15	0
2201	NORTHBEND	171	0
2202	SNOQUALMIE PASS	10	0
2203	FALL CITY	56	0
2204	CARNATION	30	0
2211	SNOQUALMIE RIDGE	38	0
2216	AMES LAKE	13	0
4501	FRIDAY HARBOR	264	0
4502	EAST SOUND	202	0
4503	BLAKELY ISLAND/DECATURE	6	0
9001	FORKS	120	0
9002	NEAH BAY	33	0
9003	BEAVER	14	0
9004	CLALLAM BAY	36	0
9005	CLEARWATER	15	0
9040	PACIFIC BEACH	52	0
9041	LAKE QUINAULT	23	0
9042	HUMPTULIPS	24	0
9401	COWICHE	34	0
9402	TIETON	40	0
9403	RIMROCK	7	0

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June 2007 Report

	EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	180 Days or More (June Snapshot)
201	LONG BEACH	331	0
202	OCEAN PARK	253	0
203	CHINOOK	32	0
301	GIG HARBOR	1105	0
304	FOX ISLAND	55	0
305	ARLETTA	125	0
601	MORTON	79	0
602	MINERAL	29	0
603	GLENOMA	28	0
604	RANDLE	60	0
605	PACKWOOD	90	0
610	ASHFORD	97	0
630	YACOLT	115	0
801	ORTING	326	0
802	SOUTH PRAIRIE	121	0
901	CONNELL	110	0
902	MESA	29	0
903	BASIN CITY	47	0
904	ELTOPIA	14	0
905	MATHEWS CORNER	41	0
906	KAHLOTUS	16	0
907	WASHTUCNA	11	0
910	LIND	29	0
911	STARBUCK	18	0
912	EUREKA	27	0
913	ROYAL CITY	169	0
1001	LOPEZ/SHAW ISLAND	123	0
1101	PUGET ISLAND	27	0
1110	RAYMOND	149	0
1110	RAYMOND/LEBAM	17	0
1120	CATHLAMET	117	0
1130	SOUTH BEND	70	0
1140	OCOSTA	15	0
1150	CURTIS	25	0
1151	PE ELL	70	0
1160	VADER	69	0
1301	LAKEBAY (includes 1302)	415	0
1401	MCCLEARY	73	0
1402	ELMA	248	0
1403	MONTESANO	148	0
1601	KINGSTON	246	0
1602	HANSVILLE	76	0
1701	TWISP	120	0
1702	WINTHROP	160	0
1801	VASHON	195	0
1802	NORTH VASHON	101	0
1901	CHENEY	344	0

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June 2007 Report

	EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	180 Days or More (June Snapshot)
1902	E.W.U.	0	0
1904	SPANGLE	15	0
1905	MEDICAL LAKE	265	0
1906	REARDAN	77	0
1907	DAVENPORT	140	0
1908	CRESTON	21	0
1909	HUNTERS/INCHELIUM	143	0
1910	VALLEY	63	0
1911	CHEWELAH	250	0
1912	KETTLE FALLS	181	0
1981	WILBUR	30	0
1982	ODESSA	35	0
1983	HARRINGTON	27	0
1984	ALMIRA	15	0
1985	COULEE CITY	61	0
1986	WILSON CREEK	16	0
1988	NESPELEM	75	0
1990	RITZVILLE-BENGE	90	0
1991	SPRAGUE	44	0
1992	EDWALL-TYLER	30	0
2201	NORTHBEND	373	0
2202	SNOQUALMIE PASS	18	0
2203	FALL CITY	137	0
2204	CARNATION	62	0
2211	SNOQUALMIE RIDGE	84	0
2216	AMES LAKE	28	0
4501	FRIDAY HARBOR	466	0
4502	EAST SOUND	352	0
4503	BLAKELY ISLAND/DECATURE	13	0
9001	FORKS	252	0
9002	NEAH BAY	63	0
9003	BEAVER	21	0
9004	CLALLAM BAY	60	0
9005	CLEARWATER	23	0
9040	PACIFIC BEACH	92	0
9041	LAKE QUINAULT	43	0
9042	HUMPTULIPS	37	0
9401	COWICHE	70	0
9402	TIETON	83	0
9403	RIMROCK	11	0

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	EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS (Oct to Dec 07)	90-179 Days (Dec Snapshot)
201	LONG BEACH	136	0
202	OCEAN PARK	83	0
203	CHINOOK	25	0
301	GIG HARBOR	468	0
304	FOX ISLAND	30	0
305	ARLETTA	51	0
601	MORTON	62	0
602	MINERAL	20	0
603	GLENOMA	11	0
604	RANDLE	44	0
605	PACKWOOD	35	0
610	ASHFORD	36	0
630	YACOLT	34	0
801	ORTING	141	0
802	SOUTH PRAIRIE	67	0
901	CONNELL	54	0
902	MESA	7	0
903	BASIN CITY	19	0
904	ELTOPIA	12	0
905	MATHEWS CORNER	12	0
906	KAHLOTUS	5	0
907	WASHTUCNA	3	0
910	LIND	13	0
911	STARBUCK	4	0
912	EUREKA	15	0
913	ROYAL CITY	68	0
1001	LOPEZ/SHAW ISLAND	45	0
1101	PUGET ISLAND	10	0
1110	RAYMOND	51	0
1110	RAYMOND/LEBAM	31	0
1120	CATHLAMET	31	0
1130	SOUTH BEND	42	0
1140	OCOSTA	9	0
1150	CURTIS	23	0
1151	PE ELL	32	0
1160	VADER	33	0
1301	LAKEBAY (includes 1302)	172	0
1401	MCCLEARY	43	0
1402	ELMA	140	0
1403	MONTESANO	73	0
1601	KINGSTON	129	0
1602	HANSVILLE	23	0
1701	TWISP	66	0
1702	WINTHROP	81	1
1801	VASHON	81	0
1802	NORTH VASHON	40	0

1901	CHENEY	181	0
1902	E.W.U.	0	0
1904	SPANGLE	11	0
1905	MEDICAL LAKE	130	0
1906	REARDAN	30	0
1907	DAVENPORT	68	0
1908	CRESTON	19	0
1909	HUNTERS/INCHELIUM	57	0
1910	VALLEY	22	0
1911	CHEWELAH	131	0
1912	KETTLE FALLS	87	0
1981	WILBUR	24	0
1982	ODESSA	21	0
1983	HARRINGTON	8	0
1984	ALMIRA	6	0
1985	COULEE CITY	20	0
1986	WILSON CREEK	0	0
1988	NESPELEM	39	0
1990	RITZVILLE-BENGE	36	0
1991	SPRAGUE	13	0
1992	EDWALL-TYLER	10	0
2201	NORTHBEND	151	0
2202	SNOQUALMIE PASS	27	0
2203	FALL CITY	55	0
2204	CARNATION	33	0
2211	SNOQUALMIE RIDGE	68	0
2216	AMES LAKE	8	0
4501	FRIDAY HARBOR	214	0
4502	EAST SOUND	134	0
4503	BLAKELY ISLAND/DECATUR	18	0
9001	FORKS	135	0
9002	NEAH BAY	15	0
9003	BEAVER	15	0
9004	CLALLAM BAY	21	0
9005	CLEARWATER	20	0
9040	PACIFIC BEACH	30	0
9041	LAKE QUINAULT	21	0
9042	HUMPTULIPS	11	0
9401	COWICHE	41	0
9402	TIETON	40	0
9403	RIMROCK	5	0

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	EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS (July to Dec 07)	180 Days or More (Dec Snapshot)
201	LONG BEACH	264	0
202	OCEAN PARK	167	0
203	CHINOOK	38	0
301	GIG HARBOR	894	0
304	FOX ISLAND	44	0
305	ARLETTA	92	0
601	MORTON	85	0
602	MINERAL	26	0
603	GLENOMA	19	0
604	RANDLE	76	0
605	PACKWOOD	69	0
610	ASHFORD	75	0
630	YACOLT	74	0
801	ORTING	269	0
802	SOUTH PRAIRIE	113	0
901	CONNELL	100	0
902	MESA	16	0
903	BASIN CITY	46	0
904	ELTOPIA	19	0
905	MATHEWS CORNER	20	0
906	KAHLOTUS	16	0
907	WASHTUCNA	5	0
910	LIND	27	0
911	STARBUCK	6	0
912	EUREKA	22	0
913	ROYAL CITY	116	0
1001	LOPEZ/SHAW ISLAND	107	0
1101	PUGET ISLAND	26	0
1110	RAYMOND	110	0
1110	RAYMOND/LEBAM	34	0
1120	CATHLAMET	68	0
1130	SOUTH BEND	69	0
1140	OCOSTA	13	0
1150	CURTIS	35	0
1151	PE ELL	56	0
1160	VADER	60	0
1301	LAKEBAY (includes 1302)	328	0
1401	MCCLEARY	70	0
1402	ELMA	222	0
1403	MONTESANO	125	0
1601	KINGSTON	245	0
1602	HANSVILLE	57	0
1701	TWISP	115	0
1702	WINTHROP	123	0
1801	VASHON	149	0
1802	NORTH VASHON	63	0

1901	CHENEY	316	0
1902	E.W.U.	0	0
1904	SPANGLE	23	0
1905	MEDICAL LAKE	224	0
1906	REARDAN	59	0
1907	DAVENPORT	122	0
1908	CRESTON	28	0
1909	HUNTERS/INCHELIUM	106	0
1910	VALLEY	41	0
1911	CHEWELAH	218	0
1912	KETTLE FALLS	200	0
1981	WILBUR	46	0
1982	ODESSA	36	0
1983	HARRINGTON	21	0
1984	ALMIRA	21	0
1985	COULEE CITY	44	0
1986	WILSON CREEK	8	0
1988	NESPELEM	62	0
1990	RITZVILLE-BENGE	71	0
1991	SPRAGUE	26	0
1992	EDWALL-TYLER	26	0
2201	NORTHBEND	304	0
2202	SNOQUALMIE PASS	38	0
2203	FALL CITY	102	0
2204	CARNATION	50	0
2211	SNOQUALMIE RIDGE	177	0
2216	AMES LAKE	19	0
4501	FRIDAY HARBOR	353	0
4502	EAST SOUND	243	0
4503	BLAKELY ISLAND/DECAT	24	0
9001	FORKS	218	0
9002	NEAH BAY	35	0
9003	BEAVER	24	0
9004	CLALLAM BAY	39	0
9005	CLEARWATER	23	0
9040	PACIFIC BEACH	73	0
9041	LAKE QUINAULT	45	0
9042	HUMPTULIPS	22	0
9401	COWICHE	60	0
9402	TIETON	68	0
9403	RIMROCK	8	0