

Following is an edited (red-lined) version of Qwest Corporation Exchange and Network Services Tariff-40, being withdrawn by this Transmittal No. 3635T, showing deletion of text that has been moved to the Exchange and Network Services Catalog.

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 2
1st Revised Index Sheet 1
Cancels Original Index Sheet 1

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By authorization of Order of the Washington Utilities and Transportation Commission, Docket No. UT-991358.

Advice No. 3154T

Issued by Qwest Corporation
By K. R. Nelson, Vice President

Effective: August 31, 2000

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 2
Original Index Sheet 2

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

Certain terms and phrases used in this Tariff have the meaning as given in the definitions shown below:

800 Service and 800 Serviceline Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 800/800-type service is used interchangeably with 800 Service and 800 Serviceline Option throughout this Tariff to describe this service.

911 Emergency Communications System Service (911)

An exchange service whereby a public safety answering point designated by the customer may receive calls made to the telephone number 911.

Access Line

See "Carrier Access Line" and/or "Exchange Access Line".

Applicant

An individual or legal entity making application to the Company for service except as defined in 4.2.2.B.1.

Base Rate Area (BRA)

The area of highest population density within an exchange. The exchange boundary and the BRA boundary may be the same. The BRA is set forth on the tariff map.

Billing Date

The date on a bill which represents the start of the regular monthly billing period. See 2.3.2.

Building

A structure that houses the customer. Separate buildings are treated as one building if the customer furnishes and maintains a joining passageway, which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Call Forwarding

A function which allows incoming calls to be advanced to another telephone number. The number the calls are advanced to may be changed as required by the customer.

Calling Card

A billing arrangement by which a call may be charged to an authorized Company designated number. Previously it was known as a "credit card".

Call Waiting

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switchhook operation.

Carrier Access Line

A circuit between a telecommunications company switching center and an Interexchange Carrier's (IC's) premises which includes a point of termination and which provides access to end users in the local exchange network.

Central Office

Equipment used to terminate, interconnect and switch access lines and trunks to provide telecommunications.

Centrex-Type Service

Central office based services furnished to a customer by means of exchange access lines. Terms, conditions and rates of features may be stated in the Washington Catalog.

Channel

A path for communication or signaling between two or more locations which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

(T)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Class of Service

The various categories of service generally available to the customer; business, residence and Public Access Line (PAL) are examples of general categories that contain several classes of service.

Client

The customer of a service provided to a customer-of-record by the Company, such as Telephone Answering Service. The term "client" means the same and may be used interchangeably with "patron".

Communications Systems

A combination of equipment and facilities which provide telecommunication requirements of a customer.

Company

Qwest Corporation.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct connection of customer-provided facilities with the facilities of the Company.

Contiguous Exchanges

Exchanges whose boundaries adjoin.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Continuous Property

Property occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Noncontinuous property is treated as continuous if the customer furnishes a passageway which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.

Contract

The service agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions not found in the Tariff, subject to the requirements of the Washington Administrative Code (WAC).

Cost

The words "cost" and "actual cost", as used in this Tariff, are intended to cover the actual cost of material, labor, and related expenses.

Custom Calling Services

A term describing special features provided from specially equipped central offices. These can include Call Forwarding, Call Waiting, Speed Calling and Three-Way Calling.

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Customer-of-Record

The customer (person or entity) who resells or shares exchange services.

Customer-Provided Equipment (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/Standard Network Interface (SNI).

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Demarcation Point

The point of interconnection between the Company's regulated telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises.

Deposit

Any payment held as security for future payment or performance to be returned after the customer establishes a record of satisfactory credit.

Directory Listings

Essential information in the telephone directory or directory assistance records that allows telephone users to determine the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Emergency

A situation which exists when serious illness, public safety or public necessity is involved.

End User

A customer of an Interexchange Carrier (IC) taking service offered in combination with telephone companies and other carriers.

Exchange

A specified geographic area established for the furnishing of communication service. It may consist of one or more central offices together with the associated plant used in furnishing service within that area.

Exchange Access Line

An exchange access line is a serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

Extended Line

A line extended from the primary location of one service to another service either on or off premises.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Extension Service

Extension service provides the capability of originating or receiving calls from locations other than in the building where the primary station is located.

Facilities

Supplemental equipment, apparatus, wiring, cables, **supporting structures** and other materials and mechanisms necessary to or furnished in connection with telephone service.

Farmer Line Service

A grade of basic exchange service furnished outside the BRA, but within the exchange area, of an exchange by means of lines owned and maintained in part by the customers to the service. Such lines connect with the Company's facilities at the BRA boundary of the exchange from which service is furnished, or at the city limits, whichever is closer to the customer. Farmer line service will be furnished to less than three customers provided that the total minimum exchange revenue of each circuit is not less than that of three residence lines.

Flat Rate Service

Service furnished at a fixed monthly rate.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Foreign Exchange (FX)

Any exchange other than that in which the customer's premise is located.

Foreign Exchange Service

Service furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.

Grade of Service

Refers to the number of parties served on a telephone line; for example: one-party, two-party, four-party, etc.

Grandfathered Service

Service that is no longer offered to new applicants, but may continue for existing customers who had the service prior to a specific date.

Guarantee

A written agreement of payment for a customer service, signed by another person that has acceptable credit. May be referred to as a Guarantor Agreement or Letter of Guarantee.

Hunting Line

A general designation for lines so arranged that the switching equipment will search to find an available line when a busy signal is received.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Information Provider (IP)

A person or entity, unaffiliated with the Company, who provides announcements or interactive programs.

Inside Wire (IW)

Telephone wiring located on the building owner's/customer's side of the SNI. Such wiring is fully deregulated and competitive. Installation and maintenance of Inside Wire is the responsibility of the customer or building owner.

Interexchange Carrier (IC)

A person or entity engaged for hire in interstate, intrastate or foreign communications with or without wires. Services of ICs are normally provided to end users.

Interexchange Mileage

Mileage between exchanges as determined for message toll telephone service.

Interexchange Receiving Service

Interexchange Receiving Service will be furnished over the Company's toll circuits from one exchange to the customer's station location in another exchange. The customer assumes responsibility for payment of the toll charges.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Intra-Premises Network Cable and Wire (IPNCAW)

A term used to describe the portion of the exchange access line circuit that commences at the entrance to a Minimum Point Of Entry (MPOE) extending the "exchange access line" facilities within a structure up to and including the SNI.

Intraexchange Channel

A line located wholly within an exchange area, furnished for the customer's own use for communication between stations connected to that line. An intraexchange channel may not be connected to exchange access lines. This service is furnished under the Private Line Transport Services Tariff.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

Line Extension

The extension of outside plant or facilities required for the establishment of service outside of the Base Rate Area (BRA). Line extension includes the facilities and the drop or buried service wire necessary to complete the local loop in order to provide a protector/SNI at the customer premises.

Link-up America Program

A program which provides for a reduction against the nonrecurring charge for connection of a residential exchange access line. This credit is only available to customers who meet eligibility requirements established by the Federal Communications Commission (FCC). The credit applies to the single line serving the customer's principal residence.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Local Access and Transport Area (LATA)

Geographic areas within which the Company provides local and long distance calling services. The Company does not provide calling services between LATAs. LATA designations are kept on file in the Company regulatory operations office.

Local Exchange

Exchange in which the customer's premises is located.

Local Message

A message not subject to toll charges.

Local Service

Exchange access service furnished between customer's premises located within the same local service area.

Local Service Area

The area within which exchange access service is furnished under specific rates. This area may include one or more exchanges without the application of toll charges.

Measured Service

A local service for which charges may be based upon: frequency, time of day, duration and distance.

Message

A completed communication between two exchange access lines.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Message Rate Service

A service for which a fixed monthly rate is charged for each outgoing local message up to a stipulated number. A separate charge is made for each outgoing local message completed beyond the limit stipulated.

Mileage

- Foreign Exchange - Contiguous Exchanges

The airline distance measurement between a point in the local exchange to the nearest point on the common boundary of the local and foreign exchanges.

- Foreign Exchange

Noncontiguous Exchange-The interexchange measurement between the rate centers of the local and foreign exchanges.

- Interexchange-Common Concentrator and Identifier Lines

The interexchange measurement between the rate centers of the exchanges in which the concentrator unit and identifier unit are located.

- Interoffice

The airline distance measurement in quarter miles between buildings serving different central office districts.

- Suburban

The airline distance, measured in quarter miles from a point outside the BRA of an exchange to the nearest point on the boundary of that exchange.

Mileage Charges

Recurring charges based on airline distance measurement as provided in the applicable sections.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Minimum Point Of Entry (MPOE)

The closest practicable point to where regulated facilities cross a property line or the closest practicable point to where the regulated facilities enter a multiunit building or buildings.

Monthly Rate

A recurring charge, for a period of thirty days, made in conjunction with the provisions of a service.

National Security Emergency Preparedness (NSEP)

See "Telecommunications Service Priority (TSP)".

Nonrecurring Charge

A onetime charge made under certain conditions to recover all or a portion of the cost of installing facilities or providing service.

Off Premises Station Line

A station line termination located in a building or location other than the building in which the main station line is terminated.

One-Party Service

An exchange access line serving only one customer.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Party Line Service

A central office line arranged to serve more than one customer. Each customer has a different telephone number.

Patron

The customer of a service provided to a customer-of-record by the Company, such as Telephone Answering service. The term "patron" means the same and may be used interchangeably with "client".

Premises

The space occupied by a customer in a single building or in connecting buildings on continuous property. The space may be a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located subject to the local telephone company's reasonable and nondiscriminatory standard operating practices. For the purposes of the Intra-Premises Network Cable and Wire in 2.8, premises may also include space occupied by a customer in multiple buildings.

Private Line

A line consisting of dedicated communication channels connecting two or more locations. See the Private Line Transport Services Tariff.

Private Branch Exchange (PBX) Trunk

See "Trunk Line".

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

Public Roadway

Any roadway owned and controlled by a governmental agency.

Rate Center

A specified geographical location within an exchange area (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.

Registered Equipment

Terminal equipment, multiline terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the Federal Communications Commission (FCC) Rules and Regulations.

Resale of Service

Exchange telecommunication service furnished by the Company for which the customer-of-record receives a payment or other compensation in excess of the prorated share of the Company billed charges for that service from any other person, firm or corporation for their use of that service.

Residence Flat Line

One-party/individual residential service for which a fixed charge is made regardless of the number of local messages completed.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Ringin~~g~~ Power

Alternating current electrical energy furnished to a Private Branch Exchange (PBX) switchboard or other facility for signaling purposes.

Rotary Service

Exchange access service in which telephone connections between customers are established by the use of a non-tone, rotary dial operated by the calling party.

Second Tier Exchange

An exchange which is separated at any point by a single exchange.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Service Wire

Includes both aerial drop wire and buried service wire and is defined as a wire or wires between an open wire lead, aerial or buried cable field termination and the protector on and/or in the building in which the customer's telephone service is located.

Speculative Project

An undertaking of a speculative nature which, in the opinion of the Company, appears to involve risk of failure.

Speed Calling

A function that allows a customer to assign and dial abbreviated codes to frequently called numbers.

STAND-BY Line Service

An additional business line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

Standard Network Interface (SNI)

The network interface shall be located on the customer's side of the telephone company's protector, or the equivalent thereof in cases where a protector is not employed, at the Demarcation Point, as provided under the local telephone company's reasonable and nondiscriminatory standard operating practices. Any device utilized as an SNI must comply with F.C.C. Part 68 guidelines.

Supporting Structures

Pipes, conduits and poles used as support or protection of **wire or cable** facilities.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Suburban Service

A grade of party line exchange service furnished outside the BRA and within the exchange area without mileage charges, limited to a maximum of four parties. In no case will the total number of primary lines connected to one circuit exceed four.

Supersedure

The transfer of customer service, including the telephone number, from one-party to another with the expressed or implied consent of the relinquishing customer, without interruption of billing and with no change in type or location of facilities.

Switched Access Service

See the Access Services Tariff.

Tariffs

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company and approved by the Washington Utilities and Transportation Commission (WUTC).

Telecommunications Service

Two-way switched access and transport of voice and/or data communications.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See the Access Service Tariff, Section 13.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Telephone Answering Service

A person or company, unaffiliated with the Company, who provides answering services for clients.

Temporary Disconnect

The abridgement or suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnection of the service.

Temporary Service

Exchange service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Terminal Loop

The wire facility used in providing, but not limited to off premises stations, station lines or tie lines between PBX systems in different buildings.

Termination Charge

The nonrecurring charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

Three-Way Calling

A feature providing the capability to add a third party to an existing conversation.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Tie Line

A circuit connecting two switching systems for the purpose of connecting one system with another system, without the use of trunk lines, to a Company central office.

Toll Line

A line between two or more exchanges, or toll stations, over which service is furnished on a toll message rate basis.

Toll Message

A completed call between two exchange access lines located in different local service areas, between two toll stations, or between a toll station and an exchange access line.

Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges.

Toll Restriction Service

A feature restricting service to calls for which no toll message rate is applied.

Toll Service

Telephone service between exchanges or locations for which a toll rate is charged.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Touch-Tone Calling Service

Service provided by means of a system in which telephone connections between customers are established by an audio tone activated by manipulations of push buttons operated by the calling parties, for signaling directly over the circuit.

Trunk Line

A circuit between two central office units or between switching equipment (e.g. Private Branch Exchange Systems) normally located at the customer's premises and a Company central office.

Usage Package

Varying blocks of measured local usage priced at a fixed rate. Usage in excess of that provided in the package selected is billed on a per minute basis.

Washington Telephone Assistance Program (WTAP)

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

A. General

1. The Company may require an applicant to sign an application form furnished by the Company, and to establish credit as provided in these General Regulations, as conditions prior to the establishment of service.
2. The Company will accept oral or written application from a customer for addition to or changes in the existing service.
3. An application is merely a request for service, and does not bind the Company to serve, except under reasonable conditions, nor does it bind the applicant to take service.

B. Cancellations and Deferments^[1]

When the Company advises a customer that ordered services are available on the requested due date, and the customer is unable or unwilling to accept service at that time, the facilities will be held available for the customer for a 30 business day grace period. If after 30 business days the customer still has not accepted service, regular monthly billing for the ordered services may begin, or the facilities will be released for other service order activity, and cancellation charges (non-recurring charges that would have applied had the service been installed) may be applied. ~~These cancellation and deferment provisions apply to requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service.~~

[1] Customer orders taken prior to the effective date of this tariff are not impacted by this tariff change.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

C. Use of Service

1. The customer shall not permit the public use of service furnished for private use.

Service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to ~~hotel/motel manual or dial PBX service, to a composite data service vendor in the provision of composite data service to its patrons, to a communications common carrier in the provision of public telegram message service or overseas data message service or to~~ customers of PAL service.

2. If it is found that the customer is permitting public use of service furnished for private use, the Company will provide PAL Service. If the customer consents to the relocation of the facilities so they are inaccessible to the public or permits no further public use after the matter has been called to the customer's attention, a change will not be required. When a change is required, no charge will be made for the relocation of the telephone instrument.

- ~~3. If it is found that the customer is sharing the use of business service with an individual, other than an employee, member or officer of the customer's concern, or with another concern not of record as a joint user, the Company will require the customer to take Joint User service. Joint User service will not be required if the customer permits no further joint use of the service after the matter is called to the customer's attention or where the joint user vacates the customer's premises or becomes a customer to business service in the same exchange.~~

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

D. Refusal of Service

The Company may refuse service under the following conditions:

1. When the connection or service will adversely affect the service of existing customers.
2. When the applicant has not complied with state, county, or municipal codes and/or regulations, Washington Utilities and Transportation Commission rules, Company Tariffs or Catalogs concerning such service.
3. If the Company judges the installation to be hazardous or that satisfactory service cannot be provided.
4. If the Company is unable to substantiate the identity of the individual requesting service.
5. If the Company or the applicant cannot secure all necessary rights-of-way, easements and permits.

(T)

An applicant is responsible for obtaining all necessary rights-of-way or easements on private property, including private roads and driveways.

6. When the applicant or customer has an unpaid, past due bill with the Company. This must be the same class of service. It may be at the same or a different location within the State of Washington.

Service may be refused until this bill is paid or satisfactory arrangements are made.

The Company will allow on an initial occurrence and then once every five years from the most recent use of the option the applicant or customer an option of paying a prior obligation over not less than a six month period.

If any of these payments are not made, service may be discontinued. This is covered in the Commission's Rules and Regulations, WAC 480-120-172(3)(T) and WAC 480-120-174(1). Also see 2.2.9.A.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

D. Refusal of Service (Cont'd)

- 7. When it is known that a former customer, residing at the same address, has an unpaid, overdue bill from the Company. This bill must be for the same class of service, at the same address.

(T)(M)

Service may be refused or denied until the bill is paid or satisfactory arrangements are made.

(M)

- 8. For non-payment of a deposit, as required in 2.3.3. However, local service will not be withheld pending payment of deposit or advanced payment for ancillary services.

(N)

(N)

- 9. If service has been obtained or retained by fraudulent means. This may include, but not be limited to the following:

(T)

- False statements of credit references or employment.
- False statements of premises address.
- Use of an alias or false name with intent to deceive.
- Rotation of service among roommates, or persons living together, for the purpose of avoiding debt.
- Any other similar fraudulent devices.

- 10. Legal Requirements

(T)

The Company shall refuse to establish service for any applicant and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law.

A written notice to the Company from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

(M) Material moved from Sheet 24.

Qwest Corporation

**WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON**

**SECTION 2
1st Revised Sheet 26
Cancels Original Sheet 26**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

D.10. (Cont'd)

(T)

If, in reliance on said notice as constituting such reasonable cause, the Company shall deny or disconnect such service, and if thereafter the Company shall receive from the same law enforcement official, or his successor, a written notice stating that said official approves, without qualification, the establishment or reestablishment of service to such applicant or former customer, as the case may be, then such latter notice shall be sufficient to constitute reasonable cause for the Company to believe that such service, if established or reestablished, would not be prohibited under any law or other legal requirement and would not be used as an instrumentality to violate or to aid and abet the violation of the law, and the Company may proceed to render such service; in all other cases the Company shall not establish or reestablish such service without being ordered or authorized to do so by the Washington Utilities and Transportation Commission (WUTC).

E. Transfer of Service Between Customers (Supersedure)

1. An applicant who qualifies for the immediate establishment of service may supersede to the service of a customer discontinuing that service provided:
 - The applicant takes service on the premises where that service is being rendered.
 - Where an arrangement, acceptable to the Company, is made to pay outstanding charges against the service.
2. A written notice signed by the applicant and/or the outgoing customer may be required by the Company.

~~3. Charge~~

	NONRECURRING CHARGE
• Transfer of service between customers	\$15.00

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

A. General

Exchange service is available through facilities owned and maintained according to the Company's standards and, in multiple office exchanges, is operated from the central office designated by the Company.

The Company's obligation to furnish or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

B. Customer Service Guarantee Programs

The Company is committed to providing service in accordance with our customer's expectations. When service cannot be provided as expected by our customers, the Company provides for alternative remedies as well as customer bill credits. Following is a description of the Company's customer service guarantee programs.

1. Guaranteed Appointments and Commitments

The Customer Service Guarantee is designed to grant customers a credit if the Company fails to keep a Guaranteed Appointment or Guaranteed Commitment. A Guaranteed Appointment is considered kept if: 1) the Company representative arrives by the agreed upon date even if the service is completed at a later date, or 2) if the Company notifies the customer the day following the day the order was placed that it will be unable to meet the due date due to a lack of available facilities and a new appointment must be made.

(C)

Terms and Conditions for Guaranteed Appointments and Commitments are:

a. Service Types

Guaranteed Appointments and Guaranteed Commitments will be offered for the following service types:

- Reconnect Existing Exchange Service: Reconnect an existing service following move-out/move-in or disconnection for non-payment.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

B.1.a. (Cont'd)

- Connect Permanent Service: Connect a new permanent service.
 - Repair of existing exchange service when a customer is unable to receive and/or place a telephone call. (C)
- b. Guaranteed Appointment
- A Guaranteed Appointment is a mutually agreed upon appointment for a given day between a customer and the Company for a service to be provided which requires the customer to be present. The Company shall offer Guaranteed Appointments for the Service Types in 1.a. above, if the service to be provided requires the customer to be present.
 - The Company will not make firm service date agreements during labor difficulties (including without limitation strikes, slowdowns, picketing or boycotts.) or adverse events beyond the Company's control.
- c. Guaranteed Commitments
- The Company will offer Guaranteed Commitments when the service to be provided does not require the customer to be present. A Guaranteed Commitment is a mutually agreed upon commitment between a customer and the Company to provide service on or before a specific date.
- d. Credit Exceptions
- Credit is not applicable to: Missed commitments or missed appointments due to customer reasons or that are a result of significant adverse events such as natural disasters or circumstances beyond the control of the Company. These include, but are not limited to, acts of God, wars, revolution, civil commotion, acts of public enemy, or labor difficulties (including without limitation strikes, slowdowns, picketing or boycotts) that occur within such a proximity of the due date that the Company could not reasonably notify the customer nor perform the necessary service. Such example is a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or similar utility type service. (C)
(C)
(T)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

B.1.d. (Cont'd)

- A credit is not applicable if the customer reschedules the appointment or is not available at the time of the appointment and that unavailability prevents the completion of the scheduled work.

e. Credit for missed Guaranteed Appointment or Guaranteed Commitment

- (1) The credit will be applied automatically to the customer's account for failure to keep a Guaranteed Appointment or Guaranteed Commitment if the customer requests installation of a new or subsequent service or repair that is not completed as agreed for Company reasons, subject to the conditions in d., above.

(C)
—
(C)

CREDIT

- Credit for missed Guaranteed Appointment or Guaranteed Commitment
 - Residence-class \$25.00
 - Business-class \$50.00

(C)
(N)
—
(N)

- (2) Each credit shall be limited to the amount specified above for each service order or trouble report.

2. Delayed Primary Basic Exchange Alternative

Primary basic exchange service is defined as the first residential line or first two business lines at a given location (address). If the Company is unable to provide primary basic exchange service (service) within five business days of the due date, and the reason for the delay is caused by the Company, the Company will:

- Credit the nonrecurring charge,
- Assign a telephone number,
- Provide a Directory Listing and,
- Remote Call Forwarding and,
- Voice Messaging Service.

(D)
(N)
—
(N)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

B. Customer Service Guarantee Programs (Cont'd)

3. Allowance for Service Interruptions

- a. It is the obligation of the customer to notify the Company of any interruption in service.
- b. All reported out-of-service interruptions (i.e., that prevents the use of the telephone line for purposes of making or receiving a call) will be restored within 48 hours, except those caused by emergency situations, unavoidable catastrophes and force majeure. All other reported service interruptions (i.e., noise on line, intermittent static, etc.) will be restored within 72 hours. Sundays and legal holidays are excluded from the 48 hour and 72 hour periods.
- c. In the event of an interruption of service, the Company will provide a prorated credit when it becomes aware that a customer has been without service for more than 24 hours in a month.
- d. The amount of prorated credit shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service divided by thirty, then multiplied by the number of days or portion of days during which service was not provided. Also see 2.4.1, following.
- e. A prorated credit will not be provided when negligence of the customer, force majeure, customer premises equipment, or inside wiring is the proximate cause for the unavailability of service.

(T)
(D)
(N)

(N)

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Reserved for Future Use

(D)
(N)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

Reserved for Future Use

(D)
(N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.3 60 DAY PRODUCT GUARANTEE

- A. The 60 Day Product Guarantee allows residence customers who are new subscribers to a product(s) to receive a credit for all applicable paid charges if they are not completely satisfied with that product and request disconnection of that product within 60 days of installation.
- B. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:
- Optional Toll Calling Plans
 - Directory Assistance
 - IntraLATA Toll Service
 - Any service, product, or an offering of the Company that is not offered and provided as a local, intrastate service offering provided under and in accordance with this Tariff.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

C. The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering or other feature that is not solely provided by the Company, such as but not limited to:

- Customer Access Line Charge (CALC)
- State Assessed Charges (i.e., 911 Surcharges, TRS, WTAP) (C)
- 900 Service
- Toll Service provided by others
- Access Charges, features, or services that are provided as part of or pursuant to an access catalog/tariff.
- Equipment, facilities, telephone sets, instruments or the like provided by another.

D. The 60 Day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.

E. A customer's applicable paid charges may not be returned where the customer has previously ordered the same or similar product(s) or service(s) and canceled such same or similar product or service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.4 CONSUMER BILL OF RIGHTS

Consistent with the obligations set forth in the Company's tariffs, the Company obligates itself to the following Consumer Bill of Rights.

A. Service Quality

1. Appointments and Commitments

The Company will honor all appointments and commitments made to customers. When a customer orders installation of a new or subsequent service or repair of an existing service, the Company will meet the scheduled date. Should the Company fail to meet its commitment as agreed for Company reasons, in most cases the residential customer is entitled to a \$25.00 credit per service order or repair ticket; the business customer is entitled to \$50.00 credit per service order or repair ticket for being for being inconvenienced. See 2.2.2.B.1.

(C)
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(C)

2. Installation of Primary Basic Local Exchange Service

If the Company cannot complete a customers order for new primary basic exchange service within five business days and the reason for the delay is caused by the Company, the Company will credit installation charges for basic local service, assign a telephone number and provide a directory listing, Remote Call Forwarding and Voice Messaging Service. See 2.2.2.B.2., Delayed Primary Basic Exchange Alternative.

(C)
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(C)

3. Service Restoration

All out-of-service conditions (i.e., that prevents the use of the telephone line for purposes of making a call) will be restored within 48 hours excluding those conditions caused by emergency situations, unavoidable catastrophes, and force majeure events. All other reported service interruptions (noise on the line, intermittent static, etc.) will be restored within 72 hours.

(C)
—
(C)

The Company will provide a prorated credit when it becomes aware that a customer has been without service for more than 24 hours in a billing month. The amount of prorated credit will be the monthly cost of service divided by thirty, then multiplied by the number of days of portion of days during which service was not provided. See 2.2.2.B.3., Allowance for Service Interruptions.

(D)
(N)
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(N)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE 2.2.4 CONSUMER BILL OF RIGHTS (Cont'd)

(T)
(D)

B. Customer Service

1. Answer Intervals

Each month, the average time until a live representative answers a call will not exceed 60 seconds from the time the customer selects the option to speak to a live representative. Customers will be connected with a knowledgeable employee who can handle their request.

2. Courtesy

The Company will treat all customers with courtesy and respect. Customers who believe they are mistreated by a Company employee should ask to speak to a supervisor. If a supervisor is unavailable, the customer will be called back promptly by a supervisor.

3. Order Confirmation Number

The Company will provide an order confirmation number to applicants for service unless it is not technically possible in which case it will be provided promptly thereafter. The confirmation number may be the billed telephone number or a unique indicator that will permit applicants for service to track and verify orders.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.4 CONSUMER BILL OF RIGHTS (Cont'd)

(N)

C. Privacy

The Company will maintain the privacy of information we obtain in the normal course of providing telephone service. As a general policy, the Company does not release confidential or customer specific information to unaffiliated third parties without the customer's agreement. The exception is when third parties are conducting business on behalf of the Company and in those cases such parties are bound by the same commitment the Company has made to its customers.

Exceptions to this policy include, but are not limited to, the release of information for:

- legal and regulatory requirements,
- directory publishing,
- directory assistance and operator services,
- emergency services and
- billing and collection.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.4 CONSUMER BILL OF RIGHTS

C. Privacy (Cont'd)

(N)

The Company is currently required to provide certain customer information, such as billing name, address, and telephone number to facilitate billing of service to a customer's account when the customer uses a provider other than the Company.

A customer's account information is released to other carriers when they give their permission or when other carriers advise the Company they have the customer's approval to access the information. This most often occurs with respect to a sale of service the other carrier wants to make, or has made. Unless the Company is advised that permission has been granted, the Company does not release the information. If a customer directs the Company in writing to release their account information, the Company will do so and provide that information as directed.

D. Accuracy

The Company wants to make sure the information we utilize to bill our customers is correct. The Company provides bills that are clearly organized. Any new Company charges or changes to the customers' service will be identified. If there are inaccuracies on a customer's bill, the customer may contact the Company to discuss appropriate corrections.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

A. Number Assignment

The assignment of a number to a customer's exchange access service will be made at the discretion of the Company. The customer has no proprietary right in the number and the Company may make such reasonable changes in the telephone number or central office designation as the requirements of the service may demand.

	CHARGE
• Change of telephone number initiated by the customer^[1,2]	\$15.00

[1] No charge applies if change is due to annoyance calls.

[2] No charge applies if change is the result of any action of the Company that results in the publication or unauthorized disclosure of a non-published number.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination

The Company may terminate service to a customer without the customer's permission, (either temporary or complete disconnection) only after adequate notice has been given for one or more of the following reasons:

1. Nonpayment of a delinquent account.

The Company may terminate basic service for nonpayment of basic service charges. The Company may terminate ancillary services for nonpayment of ancillary charges or, if basic service is discontinued. The Company may discontinue interexchange access (toll) for nonpayment of interexchange charges or, if basic service is discontinued.

If the customer or applicant pays the amount due on the similar type of service or makes arrangements satisfactory to the Company for payment of the amount, and meets the payment requirements agreed upon, disconnection may be avoided.

2. Failure to pay advanced payments, deposits or to obtain a satisfactory guarantor or for failure to keep agreed upon payment arrangements. This section does not apply to nonpayment of charges for pay-per-call information services or to disputed third party billed charges.

3. Violation of any rules, statutes, service agreements, filed tariffs or catalogs. (T)

4. When the Company determines customer-owned equipment will adversely affect the service of other customers.

5. Providing false identification or if the Company is unable to substantiate identity of the person requesting service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Notice Necessary Prior to Termination

When any of the previous conditions exist, the Company may discontinue the customer's service provided the following steps have been taken:

1. The Company will provide a written discontinuation notice to the customer either by mail, or, electronically, if authorized by the customer. Service will not be disconnected prior to the eighth business day following mailing or personal delivery of the notice.
2. In addition to the above notice, before disconnecting service, the Company will make a diligent effort to reach the customer, either by telephone, an electronically issued notice if authorized or mail.
 - (a) If by telephone, at least two attempts will be made. These calls will be made during reasonable calling hours. If an alternate number has been provided, the Company will attempt to reach the customer by calling that number. A record of these calling attempts will be kept showing the number called and the time of the call. Service will not be disconnected until 5:00 p.m. of the next business day after the phone calls or attempts.
 - (b) If the customer has agreed to receive notice in electronic form, service will not be discontinued until 5:00 p.m. of the second business day after the date of delivery.
 - (c) If notice is mailed by the Company, service will not be disconnected sooner than 5:00 p.m. of the third business day after the date of mailing.

This step of notification may be omitted if during the last twelve months, there have been two monthly bills past due to the point that this step has been necessary, and the customer has been notified in writing that such notification will not be attempted in the future in order to advise of disconnection.

(M)

(C) |
(M)

(N)

(N)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

B. Notice Necessary Prior to Termination (Cont'd)

- 3. After proper notice has been given, if service is not discontinued within ten business days of the proposed termination date, and other arrangements have not been agreed upon, the Company will again send notice advising of a new termination date. (C)

C. Grounds for Termination of Service, Without Prior Notice

The Company may also terminate service without prior notice only if: (C)

- 1. A condition exists that is hazardous to life, physical safety, or property. (C)
- 2. The customer is using an illegal connection. (N)
- 3. The customer is using the service for unlawful purposes. (C)
- 4. The customer is using the service in a way that adversely affects the service of existing customers. (N)
(N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

C. Grounds for Termination of Service, Without Prior Notice (Cont'd)

- 5. The customer is tampering with the Company's property. (C)
- 6. The service was obtained or is used fraudulently or without the authorization of the Company. (T)

In the case of fraud, if the customer makes immediate payment of the estimated amount of service fraudulently used, plus all costs resulting from this usage, service may be continued. This continuance of service will be subject to any applicable deposit requirements.

If a second offense of fraud is detected, the Company may refuse to restore service for a period of five years from the date of the second disconnection, subject to petition by the customer to the Commission for an order requiring restoration of service based on good cause. (C)
(C)

This rule shall not be interpreted as relieving the customer, or other person, of civil responsibility or criminal liability.

- 7. If the customer vacates the premises without advising the Company of intent to vacate. (T)
- 8. For failure to keep agreed upon payment arrangements in response to a disconnection notice or, paid a past due balance in response to a disconnect notice with a check or electronic payment that was not honored by the bank or other financial institution. (N)
(N)

D. Medical Facilities

Where service is provided to a medical care facility, including hospitals, medical clinics with resident patients, or nursing homes, notice of pending termination will be provided to the Secretary, Washington State Department of Social and Health Services, as well as to the customer. Upon request from the Secretary or designee, a delay in termination of no less than five business days from the date of notice will be allowed so that the department may take whatever steps are necessary to protect the interests of resident patients. (T)
(T)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

E. Restrictions on Termination

1. Except in case of danger to life or property, service will not be terminated in any of the following circumstances:

- On any day or the day after that the Company is not fully staffed to discuss discontinuation and reestablishment of service. (C)
(C)
- On any legal holiday. (D)

2. When the Company has reasonable grounds to believe service is to other than the customer-of-record, notice of disconnection will be given the occupant of the premises. However, if the current user of the service requests continued service, a minimum of five business days will be granted for the user to arrange for continued service. (D)
(T)

3. Service may not be disconnected or restricted while a customer is pursuing any remedy or appeal provided for in these rules, if any amount not in dispute is paid when due. (C)

The Company will advise the customer of this fact upon referral of a complaint to a Company supervisor or to the Commission.

4. See 2.2.15, following. (T)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

F. Notices

1. To the Customer or Applicant

- a. Any notice the Company gives to an applicant or a customer may be given to the applicant, customer or authorized representative orally or by written notice, except as provided in 2.2.9.B. This may be delivered at the applicant's or customer's address, as noted on Company records, or properly deposited in any United States Post Office, in the territory served by the Company, with postage prepaid. If mailed, the notice must be addressed to the applicant or customer at the address specified in the application for telephone service, or at any other address given by the applicant or customer to the Company. (T)
(C)
- b. Notices of pending disconnection will include a disconnection date that is not less than eight business days after the date the notice is mailed, the amount owing that is subject to disconnection and detail procedures that relate to the cause and effect of the notice. Notices will include information to enable the customer to contact the Company to resolve any differences. (C)
(C)

2. To the Company

Any notice from any applicant or customer to the Company may be given orally by the applicant or customer, or authorized representative, at the Company's business office or by written notice properly addressed and mailed to the Company.

G. Full Toll Denial

Company facilities will be capable of blocking alternately billed calls (e.g., Calling Card, 3rd number billing, collect). When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers (e.g., 0+, 0-), all MTS service may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial. (C)

When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers, but excluding 900-type services, all MTS service (e.g., 0+, 1+ including 900-type services, 0-, 10XXX) may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial. (C)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

H. Restoral of Service from Disconnection

1. Conditions for Restoral

The Company will restore a discontinued service when:

- (a) The causes of discontinuance have been removed or corrected.
- (b) When payment or satisfactory arrangements for payment of all proper charges due from the applicant or customer, including any proper deposit and reconnection fee, has been made as provided for in this Section.
- (c) The Commission staff directs restoration pending resolution of any dispute between the Company and the applicant or customer over the propriety of disconnection.

2. Nonrecurring Charge for Restoration of Service

- a. A nonrecurring charge will be made and collected by the Company prior to the restoration of service where service has been temporarily discontinued for nonpayment of bills.

~~b.~~ ~~b.~~ When a service has been permanently disconnected the nonrecurring charge does not apply.

[For rates see catalog](#)

~~NONRECURRING CHARGE~~

- ~~• Each line restored \$10.00~~

~~3. Where Full Toll Denial (see 2.2.9.G.) has been applied to a customer's account, and the customer's main line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply.~~

~~NONRECURRING USOC CHARGE~~

- ~~• Per line NPAPL \$16.00~~

(D)

(C)

(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

~~2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED~~

~~The following charge applies to establish temporary suspension of incoming calls and/or temporary referral of calls.~~

	NONRECURRING CHARGE
• Each access line[1,2]	\$25.00

~~2.2.11 SPECIAL SERVICES~~

~~A. Marinas~~

~~A Marina operator will be required to provide cable supporting structures that meet standards determined by the Company for facilities on new docks or any additional cable reinforcement to protect the Company's equipment and employees.~~

~~B. Market Trials~~

- ~~1. A market trial shall be offered to test the packaging, pricing and/or other marketing features of a new and untariffed product or service.~~
- ~~2. Services may be offered on a trial basis for a specified time period to specific areas or classes of customers. Trial offerings will meet the following criteria:

 - ~~• The period of the trial does not exceed 90 days.~~
 - ~~• The trial offering is for an optional feature or functionality. This is defined as an operational characteristic that adds intelligent call processing capabilities or otherwise enhances a basic service such as an exchange access line.~~~~

~~[1] This charge applies only to establish the temporary suspension, not to discontinue it.~~

~~[2] The full monthly rate for exchange service will apply during the period this service is subscribed to.~~

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

~~**2.2.11 SPECIAL SERVICES**~~

~~**B. Market Trials (Cont'd)**~~

(T)

~~3. Each trial shall be briefly described in a written notice to the Commission no later than the date upon which the trial is to commence.~~

~~This notice will contain information pertinent to the trial such as class of customer, geographic area, description of service, dates and duration of trial, price(s) of features during the trial, and customer notification.~~

~~4. Trial offerings of new and untariffed products and services not meeting the criteria detailed in B.2., preceding, will be filed with the Commission on 14 days notice.~~

~~5. If a trial offering does not perform due to a technical malfunction, all charges will be refunded to the customer.~~

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED

A customer must notify the Company of their intention to discontinue service.

(C)

If the customer moves from the service address and fails to request discontinuation of service, the customer must pay for service taken at the address until the Company can confirm that the customer has vacated the premises and/or a new party has taken responsibility for the service.

(N)

(N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont'd)

A. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Tariff.

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.
- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED

A. Termination Liability/Waiver Policy (Cont'd)

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.15 COMPLAINTS/APEALS

A. Procedures

Any complaint or dispute between the Company and an applicant or customer regarding service or regarding another company's service for which billing and collections is provided, the Company shall acknowledge the complaint in the following manner:

(C)
(C)

1. Each complaint or dispute received by the Company will be investigated promptly and the result along with the name of the company's contact will be reported to the applicant or customer. When corrective action is necessary, it will be taken as soon as possible.

(C)
(C)

2. The Company will train all contact personnel to inform dissatisfied or complaining applicants or customers of their right to discuss the problem with an employee in a supervisory position.

(C)
(D)

3. Dissatisfied applicants or customers will be informed by supervisory personnel, of the availability of Washington Utilities and Transportation Commission review, and will provide the Commission's address and toll-free telephone number.

(C)
—
(C)

The Company will inform applicants or customers that the Company will not disconnect or restrict service while the customer is pursuing any remedy or appeal, when referred to a supervisor or to the Commission if the customer pays amounts not in dispute when due and/or corrects conditions posing a danger to health, safety or property.

(N)
—
(N)

4. All parties to the dispute have the right to bring an informal or formal complaint before the Commission.

5. When the Commission refers a complaint to the Company, the Company must report the results of its investigation of service affecting informal complaints to Commission staff within two business days. The Company will report non-service affecting results to Commission staff within five business days.

(C)

The Company will keep Commission staff updated as to relevant changes when they occur and when there is final resolution. Only the Commission can close an informal complaint.

(C)
(D)

6. All written complaints to the Company will be acknowledged.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.15 COMPLAINTS/Appeals

A. Procedures (Cont'd)

7. When an appeal is in progress and the customer's toll charges substantially exceed the amount of any deposit or customary use and it appears the customer will incur excessive, uncollectible toll charges, Commission staff may authorize the Company to disconnect service. (C)
(C)

If the customer elects to pay outstanding toll charges, service may be maintained. (C)
If the dispute is resolved in the customer's favor, those charges may be subject to refund. (C)

B. Record of Complaints

1. The Company will keep a record of all complaints concerning service or rates. This record will contain:

- Name and address of complainant (C)
- Date and nature of complaint (D)
- Action taken (C)
- Final result (D)

Upon request these records will be readily available for Commission review. (C)

2. Correspondence and records of complaints will be retained by the Company for a minimum period of two years. (C)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

A. A customer will be responsible for payment of all exchange, toll and other charges related to the service. These charges will be in accordance with the Company's rates and charges, terms and conditions. (T)

B. Payment of bills for service may be made by any means that is mutually acceptable to the customer and the Company.

Payment of any delinquent amount to a designated payment agency of the Company will constitute payment to the Company, provided the customer informs the Company of such payment and the Company verifies such payment.

C. Payment that is not honored or paid by the customer's designated financial institution will be considered as nonpayment. See 2.3.2.H., following. (T)

D. Closing bills, special bills, bills rendered due to the customer vacating the premises are payable upon presentation and become delinquent fifteen days after issuance of the bill.

E. Deposits are normally payable before service is installed or restored. See 2.3.3.

F. Bills become past due (delinquent) fifteen days from the date of mailing. (C)

G. Preferred payment dates may be negotiated upon customer request.

H. Charge for Returned Payments

1. A nonrecurring charge will apply for each payment not honored or paid by the customer's designated financial institution for any reason including, but not limited to, insufficient funds or account closed. Checks held for "stop payment" are excluded. [See catalog for charge](#) (C)

~~CHARGE~~

~~• Returned Payment Charge \$10.50~~

2. This charge is also applicable to bills rendered for other than exchange service and bills for accounts which have been discontinued.

3. When a customer pays more than one account with a single check, only one nonrecurring charge is applicable.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

I. Customer payments are to be applied to the undisputed amount owing on the account and/or to the undisputed amount owing on an individual entity (billed on the account.)

1. Unless otherwise specified by the customer, payments that are less than the total bill balance will be credited first to local exchange service with any remainder allocated pro rata to any other charges on the bill.

(N)
|
(N)

2. A customer may direct that a payment be applied to an individual billing entity(ies) on the account.

(T)

J. Late Payment Charge

(D)
(T)

1. A late payment charge will be applied, subject to the following conditions:

- A late payment charge of 1% applies to all amounts previously billed on a customer's bill and remaining unpaid at the time of the next month's bill. Local service charges billed for the previous month will not be included in the calculation of the late payment charge. The late payment charge will not be assessed on billing amounts purchased from other carriers.

- The late payment charge will be uniformly applied to all exchange customers.

- The Company will waive late payment charges for customers who establish a preferred payment date, as provided by WAC 480-120-161. If payment is not made in full by the customer-preferred due date, late payment charges may apply.

(N)
|
(N)

- The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172(6).

(C)
(D)

(D)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

J.1. (Cont'd)

- When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount. (D)
- When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172(12). (C)

(D)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A. Deposits

Payment of a deposit does not relieve the customer from compliance with Company General Regulations concerning prompt payment of bills; nor does it change the conditions regarding disconnection of service when bills are not paid.

1. Residential

a. A deposit may be required when:

- Within the twelve months prior to application, the applicant or customer has received two or more disconnect notices for basic telecommunications service from the Company or another company. (C)
- The applicant or customer has had basic service discontinued by any telecommunications company. (N)
- There is an unpaid, overdue basic service balance owing to any telecommunications company. (C)
- The Company is providing the installation or continuation of service to a residence where a prior customer still resides and where any balance for such service to that prior customer is past due or owing. (C)
- The applicant's or customer's service is being restored following disconnection for nonpayment or for taking service in a deceptive manner as specified in WAC 480-120-172(1). (N)
- An applicant or customer of ancillary services fails to demonstrate satisfactory credit. However, local service cannot be withheld pending payment of a deposit or an advanced payment for ancillary services. (N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A.1.a. (Cont'd)

- A customer is initially provided service without a deposit and credit information supplied by the customer is incorrect and a deposit would have otherwise been required. (T)
- **EXCEPTION:** Qualifying applicants for the Washington Telephone Assistance Program (WTAP) may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction on their line. Toll Restriction will be provided at no charge to WTAP customers. (D)
(T)

b. Alternative to Deposit

When a residential applicant or customer cannot establish credit or pay a deposit, the applicant or customer will be allowed to furnish a satisfactory guarantor in lieu of a deposit as specified in WAC 480-120-124. The amount of guarantee will not exceed the amount of the required deposit. (C)
(C)

A residential applicant or customer may be allowed to accept toll-restricted basic service in lieu of a deposit. (N)
(N)

2. Nonresidential

A deposit may be required when a nonresidential applicant or customer is unable to provide satisfactory credit information. Determination of satisfactory credit is made by reasonable, appropriate means. Interexchange carrier deposit information is contained in the Access Service Tariff. (C)

3. Written Notice

- a. Written notice is given the customer whenever a new or additional deposit is required after service has been established. The notice will include the reasons for the requested deposit, the date the deposit must be paid and any actions the Company will take if the deposit is not paid. (C)
(C)
(D)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A.3. (Cont'd)

b. Deposits are due no later than 5:00 p.m. on the sixth business day after notice of the deposit requirement is mailed. (C)

c. The Company may require payment of unbilled toll charges or payment of a new or an additional deposit in amounts set forth in A.4., following. The Company may require payment before the close of the next business day following either written or verbal notice. Customers will be given an option of paying all unpaid toll charges listed in the notice, all toll charges accrued at the time of payment or to pay a new or additional deposit. (C)

4. Amount of Deposit

a. Local Service (C)

(1)a. When a basic service deposit is required, the deposit amount shall not exceed two months customary usage for applicants or customers with previous verifiable service of the same class of service or two months estimated use for an applicant or customer without previous verifiable service, as determined by averaging the most recent three months' billings and multiplying the average by two.

(2)b. Qualifying customers may have differing requirements under the Washington Telephone Assistance Program (WTAP). See WAC 480-120-174(2) and WAC 480-122-020. (C)

~~b. Ancillary Services (N)~~

~~When a deposit is required the Company may require an applicant or customer to pay a deposit or advanced payment equal to two months charges for ancillary services before providing or continuing ancillary services (optional service or features). (N)~~

~~c. Toll (C)~~

~~When a deposit is required, the deposit amount will not exceed two months customary use for applicants or customers with previous verifiable service of the same class of service or two months estimated use for an applicant or customer without previous verifiable service, as determined by averaging the most recent three months' billings and multiplying the average by two. (C)~~

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A.4.c. (Cont'd)

- ~~(1) The customer may be required to make payment of either of the following when the customer's toll charges exceed \$30.00 or exceed customary use over the previous six months by \$20 or 20%, whichever is greater.~~ (C)
(C)
- ~~(a) Full payment of unpaid toll charges as specified in the notice or all toll charges accrued to the time of payment provided the customer has been notified that he or she is liable for toll charges in addition to those charges specified in the notice which comes to the attention of the Company between the time of notice and payment.~~
- ~~(b) A new or additional deposit, based on the customer's two months' actual customary usage.~~
- ~~(2) When a new or additional deposit or payment of toll charges is required to continue service, the Company will notify the customer, either verbally or in writing.~~ (T)
- ~~(3) Payment may be required before the close of the next business day following delivery of either written or verbal notice.~~ (C)
(C)

5. Interest on Deposits

Interest will be paid on all deposits at the rate based upon a simple average of the effective interest rate for new issues of one year treasury bills, computed from November 15 of the previous year, as calculated by the U.S. Treasury. Deposits will earn that interest rate during January 1 through December 31 of the subsequent year. Interest will be compounded annually and will apply from the date of deposit until the date of refund or application to the customer's account. (C)
(C)

6. Extended Payment on Basic Service Deposit (C)

When an applicant or customer is unable to pay the full amount of deposit when required, the Company will allow the customer to pay: (C)

- Fifty percent of the requested deposit when due with the remaining amount to be paid, in equal amounts, over the next two billing cycles. (C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A. Deposits (Cont'd)

7. Receipt for Deposit

Each applicant or customer who pays a deposit will be given a receipt.

8. Transfer of Deposit

When a customer transfers service to a new location, in the same Company service area, the deposit, less any outstanding amount owing, will be transferable to the new service location. (C)

9. Return of Deposit

a. When an application is cancelled prior to the establishment of service, the deposit will be returned, less any charges due the Company.

b. Any deposit, plus accrued interest, less any outstanding amount owing shall be refunded to the customer upon the completion of 12 months satisfactory credit. The Company may apply the deposit refund to a customer's account or upon the customer's request provide the refund in the form of a check upon completion of twelve months' satisfactory payment. (C)

- The check must be issued and mailed no later than 30 days following completion of the twelve months' satisfactory payment or 30 days after the closing bill is paid when service is terminated. (C)

- The deposit may be applied to the customer's bill for service in the thirteenth, and possibly subsequent months, if requested by the customer.

Payment is satisfactory if service has not been denied for nonpayment within the last twelve consecutive months and no more than two delinquency notices have been sent. (C)

c. When service is terminated, the deposit and accrued interest less any outstanding amount owing, will be credited to the final bill and the balance, if any, returned to the customer. (C)
(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

B. Impaired Credit

The Company will furnish service to applicants of impaired credit under the following condition:

- The applicant may be required to deposit money in advance with the Company of an amount equal to the estimated amount of the bill for service, or to otherwise secure in a satisfactory manner the payment of any bills for service furnished by the Company.

This regulation shall not be construed as limiting or in any way affecting the right of the Company to collect from the customer any other or additional sum of money which may become due and payable to the Company from the customer for service furnished or to be furnished.

2.3.4 ADJUSTMENT OF CHARGES

The Company is not liable for service interruption beyond crediting the charge for service during the interruption period except as provided in 2.2.2B.3. and 2.2.2B.4, preceding and in 2.4.1, following.

(C)
(C)

In no case will the credit allowance exceed the total bill for exchange service for that period.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.6 BILLING

A. Bills

Regular monthly bills will clearly list all charges including applicable taxes. Each bill will indicate the date it becomes delinquent and will provide information by which a customer may contact the Company. (C)

B. Rendering of Bills

1. Flat Rate Exchange Service

Bills for flat rate exchange service may be rendered in advance and are payable in advance.

2. Message Rate Exchange Service

Bills for message rate exchange service, except charges for messages, may be rendered in advance. Charges for messages will be rendered in arrears either monthly or at ten day intervals. Bills are due and payable on the date of presentation.

~~3. Toll Service~~

~~Bills for toll service will be rendered in arrears monthly and in general will be presented with the periodic bills for exchange service.~~ (C)
(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.6 BILLING (Cont'd)

C. Billing Period

The regular billing period for exchange ~~and toll~~ service is once each month.

(C)

D. Refund for Overcharge

Overcharges will be refunded, computed from the time the overcharge was applied or from the time such charge was documented. Documentation may be by the Company or customer.

E. Prorating of Opening and Closing Bills

Opening and closing bills will be prorated on the basis of a thirty day month. Exceptions are services with a specific minimum billing period. On message rate service, the message allowance for a fraction of a month will also be prorated.

F. Itemized Statements

Itemized statements of all charges will be furnished to customers upon request. An itemized statement may include the total for individual exchange service, calculations of time or mileage charges, taxes, credits, miscellaneous or special services, toll charges and for itemized charges of information providers, the name, address and toll-free telephone number of any provider.

(C)

(C)

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2.3 PAYMENT FOR SERVICE

2.3.6 BILLING (Cont'd)

G. Temporary Disconnect Due to Nonpayment

1. Temporary disconnection means the service will be restricted to either incoming or outgoing service.
2. When this is in effect, regular rates will be charged for the period of temporary disconnect, not to exceed fifteen days.

(D)

H. Complete Disconnection of Service

When service is completely disconnected, charges are discontinued either:

- On the date requested by the customer, or
- If Company initiated as of the date of the discontinuation.

(C)

I. Banded Rate Change Notification

The Company will give notice to customers of banded rate services of changes within the limits of the rate.

(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES

The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff as an allowance for interruptions.

The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from wiring located beyond the standard network interface (SNI).

A. Errors in Transmitting, Receiving or Delivering Messages by Telephone

The Company is not liable for errors in transmitting, receiving or delivering messages by telephone over Company lines and lines of connecting companies.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.2 MAINTENANCE AND REPAIR

- A. The Company at its sole discretion may determine that maintenance and/or repair of existing facilities is necessary.

At no charge to the customer, the Company will perform all work and provide all materials associated with maintenance and repair of existing Company facilities unless the repair and/or maintenance being performed is the result of damage to Company facilities caused by the customer or another identified party.

The Company at its sole discretion may determine that replacement of existing facilities and/or supporting structure is necessary for maintenance and/or repair purposes. Under these circumstances the work and materials associated with the installation of the facilities and/or supporting structure will be considered maintenance and repair, not new construction.

- B. Company's Right of Access to Customers' Premises

The Company has the right to enter and leave the customers' premises during normal business hours for any purpose reasonably connected with the furnishing of telephone service and to exercise any and all rights secured by law or these General Regulations.

The Company has the right to remove any and all of its property installed on the customer's premises at the termination of service as provided for in these General Regulations.

- C. Service Connections to be Made by Company's Employees Except Under Specified Conditions

All facilities furnished by the Company are to be connected, moved, changed, altered, or disconnected by an authorized Company employee unless specifically outlined in a filed tariff.

- D. Use of Facilities

The customer is responsible for loss of or damage to any facilities furnished by the Company unless the customer proves that such loss or damage was caused by the negligence or intentional misconduct of others or was otherwise due to causes beyond the customer's control. If it becomes necessary to bill for recovery of damages the estimated cost for replacing such facilities will apply.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.4 DIRECTORY ERRORS OR OMISSIONS

A. Listings in Directories

The Company is liable for errors or omissions in listings subscribed to in its telephone directories in accordance with the following:

1. Listing furnished without additional charge: In amount not in excess of the charge for exchange service (excluding additional message charges) during the effective life of the directory in which the error or omission is made.
2. Listing furnished at additional charge: In amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission is made.

B. Listings in Directory Assistance

The Company is liable for errors or omissions in listings subscribed to in directory assistance records in accordance with the following:

1. Listing furnished without additional charge: In amount not in excess of the charge for the exchange service (excluding additional message charges) for the period during which the error or omission continues.
2. Listing furnished at additional charge: An amount not in excess of the charge for that listing for the period during which the error or omission continues.

C. Customer Responsibility

The customer assumes full responsibility concerning the right to use any name of a business as a directory listing and agrees to hold the Company free and harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company. However, the Company reserves the right to refuse listings which are designed primarily to give publicity to a commodity or service.

D. Standard Form

The Company reserves the right to make such changes in directory listings as may be necessary to bring them into conformity with its standard form.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.5 HAZARDOUS OR INACCESSIBLE LOCATIONS

Facilities used in connection with furnishing service to a customer are not designed for use in explosive atmospheres. Except as provided in 2.4.1, the customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said facilities so provided.

A customer shall be responsible for any cost incurred as a result of any special training, equipment or work procedures of a Company employee as a result of working in hazardous conditions on the customer's premises or work place that could jeopardize the safety or health of the Company employee.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.2 SERVICE TO AND WITHIN A BUILDING, BUILDING SPACE AND ELECTRIC POWER SUPPLY

- A. Where commercial power is required in the operation of equipment and service, the customer, where requested, shall furnish, install and maintain the necessary power wiring and power outlets on the customer's premises and supply any necessary electrical energy at the expense of the customer.
- B. Where concealed telephone wiring is required on the customer's premises, the customer shall furnish, install and maintain the necessary outlet boxes. **For the** installation of concealed wiring the applicant or customer must provide the conduit and in cases of maintenance and repair within a building, expose the conduit so that the Company may gain access to its facilities.
- C. Unless the following is required for Company maintenance purposes, any existing or new structure(s) or work required to support the installation of additional telephone facilities on the customer's premises shall be provided at the expense of the customer. Such structure(s) or work may include the placement or use of trenching, conduit and/or poles to support telephone services provided on the customer's premises.
- D. It is the customer's responsibility to provide the premises and space satisfactory to the Company, for placement of all equipment and facilities necessary for the furnishing of service.
- E. Installation and maintenance beyond the Company's protected network facilities will be the responsibility of the customer or others requesting such work.
- F. When maintenance is required on a facility that is enclosed within the wall or passes through the wall of a building, it is the customer and/or property owner's responsibility to expose the facility or support structure for the Company. The customer or owner is responsible for all costs associated with restoring the wall to its previous condition.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

A. Description

This Section lists the municipal utility occupation taxes applicable in Washington. Rate schedules of the Company do not include any portion of municipal occupation, business, excise or use of the streets taxes.

In order to reimburse the Company for local taxes where now imposed, or which may be imposed, or which have been assessed, an equivalent amount may be billed by the Company to its exchange customers on a pro rata basis, as shown in this Section.

B. Terms and Conditions

1. In municipalities or Tax Jurisdictions that impose a utility occupation tax on gross revenues or gross income from the telecommunications business, but which exclude charges that are passed on to customers to compensate for the cost of the municipal tax, the effective rate for billing will be the ordinance tax rate. This rate will be applied to telecommunications business revenues as defined in the ordinance.
2. In municipalities or Tax Jurisdictions that impose a utility occupation tax on gross revenues or gross income from the telecommunications business but which do not exclude charges that are passed on to customers to compensate for the cost of the tax, the effective rate for billing will be determined by dividing the ordinance tax rate by one minus the ordinance tax rate $[R/(1-R)]$. The rate determined will be applied to telecommunications business revenues as defined in the ordinance.
3. In municipalities or Tax Jurisdictions that include toll revenues within the definition of telecommunications business, the applicable effective rate for billing will be applied to 100% (unless a lower percentage is specified in the ordinance) of the charges for sent-paid and received-collect intrastate toll messages billed to customers within these municipalities or Tax Jurisdictions, ~~including intrastate Wide Area Telephone Service (WATS) and intrastate Private Line Transport Service~~, all after deduction of amounts representing independent company settlements.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

B. Terms And Conditions (Cont'd)

4. In municipalities or Tax Jurisdictions that impose a tax on specific telecommunication company revenues, such as but not limited to local service, toll, or miscellaneous revenues, the effective rate for billing will be equal to the ordinance rate, or where miscellaneous revenues are taxed, the ordinance rate divided by one minus the ordinance rate $[R/(1-R)]$. The applicable billing rate will be applied to the specific telecommunications company revenues enumerated in the ordinance, but will not be applied to any such revenues that constitute competitive telecommunications service as defined in RCW 82.16.010.
5. In municipalities or Tax Jurisdictions that have assessed amounts related to municipal occupation business, excise or use of streets taxes on the Company, the effective tax rate for billing shall be increased by an amount sufficient to recover the amounts assessed over as close to a one year period as possible. To the extent that the assessment is appealed and the assessment is reduced or abated, the effective tax rate for billing shall be decreased over a period that is as close to a one year period as possible. In municipalities or Tax Jurisdictions that impose a utility occupation tax on gross revenues or gross income from the telecommunications business and which do not exclude charges that are passed on to customers to compensate for the cost of the municipal tax, the effective rate for billing will be determined by dividing the ordinance tax rate plus the recovery percentage for assessed taxes by one minus the ordinance tax rate plus the recovery percentage for assessed taxes $[(R + \text{recover percent} / 1 - (R + \text{recovery percentage})]$. The rate determined will be applied to telecommunications business revenues as defined in the ordinance and limited by state law.

C. Tax Rates

Each customer within the corporate limits of each of the following municipalities or Tax Jurisdictions will be billed a pro rate portion of a sum equal to the amount of the taxes which the Company is required to pay for exchange services and intrastate message toll services in that municipality. This is done by additions to each bill for the services. The customers' pro rata portion will be determined from B.4., preceding, which correspond to the references used in the Condition(s) column below. The percentages from the applicable municipalities or Tax Jurisdictions ordinances are shown in the rate column. The effective tax rate for billing includes the applicable business license fee.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

The municipal occupation, business, excise and use of streets taxes are listed below:

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Aberdeen	Aberdeen- Hoquiam	[1]	6.0%	6.0%	1 & 3
Airway Heights	Spokane	[1]	6.0%	6.0%	1 & 3
Algona	Auburn	[1]	6.0%	6.382%	2 & 3
Asotin	Clarkston	[1]	6.0%	6.0%	1 & 3
Auburn	Auburn	[1]	5.0% (I)	5.0% (I)	1 & 3
Bainbridge Island	Bainbridge Island	[1]	6.0%	6.382%	2 & 3
Battle Ground	Battle Ground	[1]	6.0%	6.0%	1
Bellevue	Bellevue	[1]	6.0%	6.382%	2 & 3
Bellingham	Bellingham	[1]	6.0%	6.0%	1 & 3
Black Diamond	Black Diamond	[1]	6.0%	6.0%	1 & 3
Blaine	Blaine	[1]	6.0%	6.0%	1 & 3
Bonney Lake	Sumner	[1]	6.0%	6.0%	1 & 3
Bremerton	Bremerton	[1]	6.0%	6.382%	2 & 3

[1] Occupation

(M) Material moved to Sheet 68.

(M)

Qwest Corporation

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EXCHANGE AND
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WASHINGTON

SECTION 2
6th Revised Sheet 68
Cancels 5th Revised Sheet 68

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Brewster	Brewster	[1]	6.0%	6.382%	2 & 3
Buckley	Buckley	[1]	6.0%	6.0%	1 & 3
Burien	Seattle	[1]	6.0%	6.382%	2 & 3
Carnation	Carnation	[1]	6.0%	6.0%	1 & 3
Cashmere	Cashmere	[1]	4.5%	4.5%	1 & 3
Castle Rock	Castle Rock	[1]	5.0%	5.0%	1
Centralia	Centralia	[1]	6.0%	6.382%	1 & 3
Chehalis	Chehalis	[1]	6.0%	6.382%	2 & 3
Clarkston	Clarkston	[1]	6.0%	6.0%	1
Cle Elum	Cle Elum	[1]	6.0%	6.0%	1 & 3
Colfax	Colfax	[1]	6.0%	6.0%	1 & 3
College Place	Walla Walla	[1]	5.4%	5.4%	1
Colville	Colville	[1]	6.0% (I)	6.382% (I)	2 & 3
Conconully	Omak	[1]	6.0%	6.382%	4
Cosmopolis	Aberdeen- Hoquiam	[1]	6.0%	6.0%	1 & 3
Coulee Dam	Coulee Dam	[1]	6.0%	6.0%	1 & 3
Coupeville	Coupeville	[1]	6.0%	6.0%	2 & 3

[1] Occupation

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SECTION 2
2nd Revised Sheet 68.1
Cancels 1st Revised Sheet 68.1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)	(D)
Dayton	Dayton	[1]	6.0%	6.0%	1	(D)
Deer Park	Deer Park	[1]	6.0%	6.0%	1 & 3	
Des Moines	Des Moines	[1]	6.0%	6.00%	1 & 3	
DuPont	Tacoma	[1]	6.0%	6.382%	2 & 3	(D)
Electric City	Coulee Dam	[1]	6.0%	6.0%	1	
Enumclaw	Enumclaw	[1]	6.0%	6.0%	2 & 3	
Ephrata	Ephrata	[1]	5.0%	5.0%	1 & 3	
Everett	Everett	[1]	4.5%	4.5%	1 & 3	

[1] Occupation

Qwest Corporation

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EXCHANGE AND
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WASHINGTON

SECTION 2
9th Revised Sheet 69
Cancels 8th Revised Sheet 69

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Federal Way	Federal Way	[1]	7.75% (I)	7.75% (I)	1 & 3
Ferndale	Ferndale	[1]	5.0%	5.0%	1 & 3
Fife	Tacoma	[1]	4.5%	4.5%	1 & 3
Fircrest	Tacoma	[1]	6.0%	6.0%	1
Grand Coulee	Coulee Dam	[1]	6.0%	6.0%	1 & 3
Hatton	Othello	[1]	6.0%	6.382%	2 & 3
Hoquiam	Aberdeen- Hoquiam	[1]	6.0%	6.0%	1 & 3
Issaquah	Issaquah	[1]	6.0%	6.0%	1 & 3
Kalama	Kalama	[1]	6.0%	6.382%	2 & 3
Kelso	Longview- Kelso	[1]	6.0%	6.0%	1 & 3
Kent	Kent	[1]	6.0%	6.382%	2 & 3
Kirkland	Kirkland	[1]	6.5% (bus.) 6.0% (res.)	6.0% 6.0%	1&3 1&3
LaCenter	LaCenter	[1]	0.0%	0.0%	2 & 3

[1] Occupation

Qwest Corporation

WN U-40
EXCHANGE AND
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SECTION 2
4th Revised Sheet 70
Cancels 3rd Revised Sheet 70

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)	
Lacey	Olympia	[1]	6.0%	6.0%	1 & 3	
Lake Forest Park	Seattle	[1]	6.0%	6.382%	2 & 3	
Lakewood	Tacoma	[1]	6.0%	6.0% (R)	1 & 3	(C)
Langley	Langley	[1]	6.0%	6.0%	1 & 3	
Longview	Longview- Kelso	[1]	6.0%	6.0%	1 & 3	
Lummi Indian Reservation	Bellingham	[1]	5.0%	5.26%	2 & 3	
Lynden[2]	Lynden	[1]	6.0%	6.0%	1 & 3	

[1] Occupation

[2] 1.0% tax rate on amount \$5,000.00+ per customer, per month.

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SECTION 2
1st Revised Sheet 70.1
Cancels Original Sheet 70.1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Maple Valley	Maple Valley	[1]	2.25%	2.25%	1 & 3
Marcus	Colville	[1]	6.0%	6.0%	1 & 3
Marysville	Marysville	[1]	5.0%	5.0%	1 & 3
Medina	Bellevue	[1]	0%	0%	4
Mercer Island City of	Seattle	[1]	6.0%	6.0%	1 & 3
Milton	Tacoma	[1]	5.8%	5.8%	1
Monroe	Monroe	[1]	5.0%	5.0%	1 & 3
Montesano	Montesano	[1]	6.0%	6.382%	2 & 3
Moses Lake	Moses Lake	[1]	6.0%	6.0%	1 & 3
Mountlake Terrace	Mountlake Terrace	[1]	6.0%	6.0%	1 & 3

(N)

[1] Occupation

(D)

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SECTION 2
3rd Revised Sheet 71
Cancels 2nd Revised Sheet 71

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Mount Vernon	Mount Vernon	[1]	6.0%	6.0%	1 & 3
Moxee City[2]	Yakima	[1]	6.0%	6.0%	1 & 3
Naches	Naches	[1]	6.0%	6.0%	1 & 3
Napavine	Chehalis	[1]	5.0%	5.0%	1
Normandy Park	Seattle	[1]	6.0%	6.382%	2 & 3
North Bend	North Bend	[1]	6.0%	6.0%	1 & 3
Northport	Northport	[1]	6.0%	6.0%	1 & 3
Oak Harbor	Oak Harbor	[1]	6.0%	6.0%	1 & 3
Oakville	Rochester	[1]	4.15%	4.15%	1
Ocean Shores	Copalis	[1]	6.0%	6.0%	1
Okanogan	Okanogan	[1]	6.0%	6.0%	1
Olympia	Olympia	[1]	9.0% (I)	9.0% (I)	1 & 3
Omak	Omak	[1]	6.0%	6.0%	1 & 3
Oroville	Oroville	[1]	6.0%	6.0%	1 & 3
Othello	Othello	[1]	6.0%	6.0%	1 & 3
Pacific	Auburn	[1]	6.0%	6.0%	4
Pasco	Pasco	[1]	8.5%	8.5%	1 & 3
Pateros	Pateros	[1]	6.0%	6.0%	1

[1] Occupation

[2] Limits the tax to \$3,000 per customer, per month.

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SECTION 2
4th Revised Sheet 72
Cancels 3rd Revised Sheet 72

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Pomeroy	Pomeroy	[1]	6.0%	6.0%	1 & 3
Port Angeles	Port Angeles	[1]	5.5%	5.5%	1 & 3
Port Orchard	Port Orchard	[1]	6.0%	6.0%	1 & 3
Port Townsend	Port Townsend	[1]	6.0%	6.0%	1
Poulsbo	Poulsbo	[1]	6.0%	6.0%	1 & 3
Puyallup	Puyallup	[1]	6.0%	6.0%	1 & 3
Raymond	Raymond	[1]	6.0%	6.0%	1
Redmond	Bellevue	[1]	6.0% (I)	6.382% (I)	2 & 3
Renton	Renton	[1]	6.0%	6.0%	1 & 3
Ridgefield	Ridgefield	[1]	6.0%	6.0%	4
Riverside	Omak	[1]	6.0%	6.0%	1 & 3
Roslyn	Roslyn	[1]	5.0%	5.263%	2
Roy	Roy	[1]	4.0%	4.0%	1 & 3
Seattle	Seattle	[1]	6.0%	6.382%	2 & 3
Sequim	Sequim	[1]	3.0%	3.0%	1 & 3

[1] Occupation

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SECTION 2
7th Revised Sheet 73
Cancels 6th Revised Sheet 73

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)
Shelton	Shelton	[1]	6.0%	6.0%	1 & 3
Shoreline	Seattle	[1]	6.0%	6.382%	2 & 3
Snohomish	Snohomish	[1]	6.0%	6.0%	1 & 3
South Cle Elum	Cle Elum	[1]	6.0%	6.0%	1 & 3
Spokane	Spokane	[1]	6.0%	6.382%	2 & 3
Stanwood	Stanwood	[1]	6.0%	6.0%	1
Steilacoom	Tacoma	[1]	6.0%	6.0%(R)	1 & 3
Sumner[2]	Sumner	[1]	5.25%	5.25%	1
Sumas	Sumas	[1]	3.0%	3.092%	2&3
Tacoma	Tacoma	[1]	6.0%	6.382	2 & 3
Town of Clyde Hill	Bellevue	[1]	4.0%	4.0%	1 & 3
Town of Hunts Point	Bellevue	[1]	6.0%	6.0%	4
Town of Yarrow Point	Bellevue	[1]	5.0%	5.0%	4
Tukwila	Tukwila	[1]	6.0%	6.382%	2 & 3
Tumwater	Olympia	[1]	6.0%	6.0%	1 & 3

[1] Occupation

[2] Limits the tax to \$750.00 per customer, per month.

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Cancels 2nd Revised Sheet 74

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

MUNICIPALITY OR TAX JURISDICTION	EXCHANGE	KIND OF TAX	RATE	EFFECTIVE TAX RATE FOR BILLING	APPLICABLE CONDITION(S)	
Union Gap	Yakima	[1]	6.0%	6.0%	1 & 3	(M)
University Place	University Place	[1]	6.0%	6.382%	2 & 3	(M)
Vader	Vader	[1]	6.0%	6.382%	2 & 3	
Vancouver	Vancouver	[1]	6.0%	6.0%	1 & 3	
Waitsburg	Waitsburg	[1]	6.0%	6.0%	1	
Walla Walla[2]	Walla Walla	[1]	6.0%	6.0%	1 & 3	
Warden[3]	Warden	[1]	6.0%	6.0%	1 & 3	
Washougal	Washougal	[1]	6.0%	6.0%	1 & 3	
Waterville	Waterville	[1]	6.0%	6.0%	1 & 3	
Wilbur	Wilbur	[1]	6.0%	6.0%	1 & 3	
Wilkenson	Buckley	[1]	5.0%	5.0%	1 & 3	
Winlock	Winlock	[1]	6.0%	6.382%	2 & 3	
Woodinville	Bothell	[1]	4.0%	4.166%	2 & 3	
Yakima[4]	Yakima	[1]	6.0%	6.0%	1	

[1] Occupation.

[2] Not less than \$1,000.00 per year.

[3] Ordinance states that the tax rate (billing rate) for B.3., preceding, shall not apply to the monthly billing which exceeds \$2,000.00 in revenue to any person.

[4] Applies to the first \$500.00 of taxable revenue, per customer, per month.

(M) Material moved from Sheet 73.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.7 EMERGENCY MEASURES IN CASE OF DISASTER

In the event of a disaster caused by enemy attack, by riot, insurrection, or other civil disaster, or by fire, flood, storm, earthquake or other natural causes, the Company shall take emergency measures with respect to its service as shall be ordered or directed by the Washington Utilities and Transportation Commission. In the absence of an order or direction by the Commission, the Company may take whatever emergency measures as it may within its discretion deem necessary in the public interest for all essential users. In the event that emergency measures are initiated by the Company in the absence of an order or direction by the Commission, the Company shall, wherever practicable, notify the Commission in advance of the action which it proposes to take. Any action thus proposed by the Company shall be subject to review by the Commission. Should conditions make advance notification impracticable, the Company shall notify the Commission of the emergency action which it has taken as soon as possible thereafter.

As restoration becomes possible for a service which has been discontinued pursuant to any of the emergency measures taken in accordance with this regulation, the priority of such restoration shall be determined as specified in WAC 480-120-412.

(C)
(C)

All services furnished by the Company except those covered by the rules for Telecommunications Service Priority as set forth in Section 13 of the Access Service Tariff, should be subject to this regulation. The Company shall in no event be liable for any damage resulting from measures taken in accordance with this regulation except in the case of willful misconduct.

~~2. GENERAL REGULATIONS - CONDITIONS OF OFFERING~~

~~2.8 REGULATED NETWORK FACILITY TERMINATIONS~~

~~2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE~~

~~A. Description~~

~~Intra-Premises Network Cable and Wire (IPNCAW) is the portion of the exchange access line circuit that commences at the Minimum Point Of Entry (MPOE) up to and including the Standard Network Interface (SNI). It includes wiring enclosures, house and riser cable, the protector, 66 blocks, etc.~~

~~In single tenant/occupant buildings, (those housing only one customer of record for Qwest Corporation services), this IPNCAW extends from the MPOE to a point 12" or as close as is technically feasible within the customer's premises. (In no instance will the SNI be located more than 12" or as close as is technically feasible from the Company protector.) In multi-tenant buildings (those housing multiple customers of record for Company services), this IPNCAW extends from the MPOE to the Demarcation Point designated by the building or property owner, but in no case shall the IPNCAW extend beyond 12" or as close as is technically feasible within each customer's (tenant's) occupied space/unit.~~

~~IPNCAW is included as part of the exchange access line circuit (see Section 5) between a Company switching center and the Demarcation Point.~~

~~B. Terms and Conditions~~

~~1. Where intra-premises network cable and wire currently exist, building owners can relocate the Demarcation Point (as outlined below) toward the MPOE from its present location at any time. Upon relocation of the Demarcation Point, all Company facilities on the customer side of the Demarcation Point shall be vacated by the Company and management and maintenance of the Inside Wire shall become the responsibility of the building owner. The customer will not need to purchase the existing facilities on the customer side of the demarcation, unless facilities were placed after the effective date of this tariff, pursuant to B.2., following. Regulated time and material charges will apply for the work associated with the relocation of the demarcation to a new location.~~

~~2. GENERAL REGULATIONS - CONDITIONS OF OFFERING~~

~~2.8 REGULATED NETWORK FACILITY TERMINATIONS~~

~~2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE~~

~~B. Terms and Conditions (Cont'd)~~

~~2. If the building owner requests the Demarcation Point(s) in a multi-tenant premises be moved toward the MPOE, and the premises is served by Company provided IPNCAW installed after August 25, 1994, the IPNCAW will be purchased by the building owner, removed and/or disabled at the building owner's expense. If the building owner chooses to purchase the IPNCAW within the first year after which it was installed, the price will be based on the original engineered, furnished and installed cost to the Company. Purchases subsequent to the first year will be based on the IPNCAW net book value of the specific cable.~~

~~3. Where customer owned network cable and wire currently exist, current building owners may relocate the Demarcation Point from the MPOE further within the premises, thereby extending regulated Company facilities (IPNCAW) further within the premises. When such relocation occurs and the premises facilities need to be reinforced or replaced to satisfy Company and/or industry standards, time and material charges will apply for the work associated with the relocation of the Demarcation Point when the building owner elects to have the Company perform the work. In the case of a single tenant building, the building owner must still meet the requirements of condition 4., below.~~

~~4. Single Tenant/Occupant Buildings~~

~~a. All regulated Company services and facilities shall terminate at the MPOE, or within 12" of a Company protector or as close as is technically feasible at the lowest common serving point as determined by the Company in accordance with F.C.C., Part 68 Rules and Regulations. At this service point the Company shall establish the SNI.~~

~~b. The building owner/tenant shall provide, maintain and manage their own Inside Wire beyond the SNI or may hire a provider of such services to do so on their behalf.~~

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WASHINGTON

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 REGULATED NETWORK FACILITY TERMINATIONS

2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE

~~B.4. (Cont'd)~~

~~c. If IPNCAW was installed prior to July 1, 1993, and the protector is located beyond 12" of the location of the regulated telephone facilities entrance into the building, the Company will continue to provide service at regulated expense for existing access exchange service to an established Demarcation Point within 12" (or as close as is technically feasible) of the existing protector.~~

~~5. Multi-Tenant/Occupant Buildings~~

~~The current building owner may select one of the following options for terminating Company network facilities. A selection is made when the building owner notifies the Company and enters into an agreement with the Company identifying the selected option.~~

~~a. Option 1~~

~~(1) For each multi-tenant/occupant building the Company shall terminate service at the point of entry into the property or building, at the lowest common serving point as determined by the Company. At this serving point the Company shall establish the SNI.~~

~~(2) The property/building owner shall maintain and manage Inside Wire to each individual customer premises/unit.~~

~~(3) The property/building owner shall provide the necessary structure, as defined by the Company, to terminate facilities at the lowest common serving point.~~

~~2. GENERAL REGULATIONS - CONDITIONS OF OFFERING~~

~~2.8 REGULATED NETWORK FACILITY TERMINATIONS~~

~~2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE~~

~~B.5. (Cont'd)~~

~~b. Option 2~~

- ~~(1) The Company shall terminate service at common locations throughout the building (such as terminal rooms, utility closets, etc.) as mutually agreed to by the Company and the building owner. The Company shall establish each SNI once mutual agreement is reached.~~
- ~~(2) The property/building owner shall provide sufficient structure and space as specified by the Company for secured Company facilities when more than one provider terminates intra-premises wire/cable within the same building.~~
- ~~(3) The Company shall provide, maintain and manage IPNCAW to the property/building owner designated common Demarcation Point. The property/building owner shall provide, maintain and manage all Inside Wire beyond the common Demarcation Points.~~
- ~~(4) Access to the Company's facilities on the Company's side of the Demarcation Point is prohibited. Access to Company equipment that serves as a common Demarcation Point for the Company and other Inside Wire providers shall be permitted once the following conditions have been met:
 - ~~• The vendor/provider has obtained written permission from the property/building owner and provided such documentation to the Company.~~
 - ~~• The property/building owner has provided all necessary conduit or structure as determined necessary by the Company for security purposes.~~
 - ~~• A Company representative is notified or present or the building owner shall be responsible for Company costs associated with the disruption of service to the customer caused by other provider's access to Company equipment that serves as a common Demarcation Point for multiple providers.~~~~

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~~WASHINGTON~~

~~2. GENERAL REGULATIONS - CONDITIONS OF OFFERING~~

~~2.8 REGULATED NETWORK FACILITY TERMINATIONS~~

~~2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE~~

~~B.5. (Cont'd)~~

~~c. Option 3~~

~~(1) The Company shall terminate service at each individual customer premises/unit at a location determined by the Company. This location will be inside the customer's individually occupied unit. The SNI will be established within 12" or a reasonable distance of the wire/cable entry into the customer's unit.~~

~~(2) The property/building owner shall provide all necessary trenching, conduit or structure as required, from the property line to each individual customer premises/unit.~~

~~d. Option 4~~

~~(1) For each multi-tenant/occupant building the Company shall terminate service at the point of entry into the property (i.e., at the property line) at a point determined by the Company. At this serving point the Company shall establish the SNI.~~

~~(2) The property/building owner shall manage all wire/cable beyond the SNI to each building/unit.~~

~~(3) The property/building owner shall provide the necessary structure, as defined by the Company, to terminate facilities at the designated facility entry point.~~

~~6. Individual tenants may request the Company to wire service directly to their premises (e.g. apartment, office space, individual unit etc.). In accordance with the terms and conditions in this Tariff and RCW 80.36.090, the Company shall provide such wiring after the following conditions have been met:~~

~~a. The customer has obtained written permission from the property/building owner and provided such documentation to the Company.~~

~~b. The property/building owner has provided all necessary conduit or structure as determined by the Company for secured placement of Company IPNCAW.~~

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 REGULATED NETWORK FACILITY TERMINATIONS

2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE

B. Terms And Conditions (Cont'd)

- ~~7. All IPNCAW facilities will be managed and maintained by the Company.~~
- ~~8. The Company may utilize wiring originally placed by the building owner to furnish regulated service to customers when such wire meets industry and/or Company standards. The Company shall have no obligation to use wire which does not meet industry and/or Company standards. When the Company is required to furnish regulated services to customers and the building owner agrees to make the wire originally placed by the building owner available for provision of these services, the Company will retain the right to the exclusive use, control and maintenance of only the wires used to provide regulated services for as long as regulated service is provided by the Company. At such time the Company uses wire to provide regulated services, these wires shall be deemed IPNCAW. When the IPNCAW is no longer required to provision regulated service, these wires shall be deemed Inside Wire. The building owner will resume maintenance and administrative responsibility of the Inside Wire.~~
- ~~9. Property/building owners may request placement of Inside Wire beyond the SNI by the Company. Such wire will be provided under deregulated time and material charges.~~
- ~~10. In situations where a building owner elects Option 1, the Company agrees to provide the building owner, upon request, and subject to availability and appropriate protections regarding proprietary or confidential information, existing Company's "as is" drawings of IPNCAW. Such drawings will be provided on an "actual cost" basis to the building owner.~~

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SECTION 3
Original Index Sheet 1

3. SERVICE CHARGES RESERVED FOR FUTURE USE

SUBJECT	SHEET
Dual Service.....	2
Miscellaneous Nonrecurring Charges.....	1

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SECTION 3
Original Sheet 1

~~3. SERVICE CHARGES~~

~~3.1 MISCELLANEOUS NONRECURRING CHARGES~~

~~NONRECURRING
CHARGE~~

- ~~• Customer requested special construction
on private property not addressed elsewhere
in this Tariff [1]~~
- ~~• Customer requested overtime involving
central office work[2,3] [1]~~
- ~~• Customer requested rearrangements of
existing network facilities located on
the customer's premises [1]~~

~~[1] Based on estimated cost.~~

~~[2] Work requested by the customer to be performed outside normal work hours as
scheduled by the Company, will be performed at overtime charges.~~

~~[3] An accepted quote will be billed at the stated price regardless of the actual cost
incurred by the Company.~~

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~~3. SERVICE CHARGES~~

~~3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)~~

~~3.1.7 DUAL SERVICE~~

~~A. Description~~

~~Dual Service provides exchange access line service with the same telephone number simultaneously to two different addresses served from the same wire center. Dual Service is designed to provide the customer continuous service at both locations during the time of a move.~~

~~B. Terms and Conditions~~

- ~~1. Dual Service is available to those services that are not specially designed or engineered.~~
- ~~2. Dual Service is furnished only in central offices where adequate and suitable facilities are available.~~
- ~~3. Dual Service is available for a maximum of 30 (thirty) days.~~
- ~~4. Dual Service is available on orders for a transfer of service within the same wire center where no telephone number change is involved.~~

~~C. Rates and Charges~~

- ~~1. This service is in addition to the basic rates and charges for the service with which it is associated.~~
- ~~2. In addition to the nonrecurring charges listed below, the customer will be charged a prorated amount of the regular monthly rate applicable for each day of service provided at both locations during the period of Dual Service.~~

	USOC	NONRECURRING CHARGE
• Residence, per line	CBU	\$15.00
• Business, per line or trunk	CBU	21.50

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES RESERVED FOR FUTURE USE

SUBJECT	SHEET
Construction Charges Outside the Base Rate Area	5
Construction Within the Base Rate Area (BRA)	1
Conversion and Relocation of Existing Facilities	15
Line Extension Charges	5
Other Construction or Conditions	15
Relocation	15
Temporary Construction	16

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.1 CONSTRUCTION WITHIN THE BASE RATE AREA (BRA)~~

~~A. Description~~

~~Construction charges and requirements apply within the boundaries of an applicant's or customer's private property when service is requested at a location that has not previously had telephone service, i.e., does not have existing facilities, or when service is requested at a location where existing facilities are at capacity. (Construction within residential developments is addressed in 4.4.1, following.)~~

~~B. Terms and Conditions~~

~~1. The Company will furnish, install and maintain all network or cable facilities necessary to serve applicants or customers in accordance with its lawful rates, terms and conditions, and with its established construction standards. Applicants and/or customers are required to furnish a support structure(s) designated by the Company for the construction of outside plant facilities and service wire from the Company designated point on the applicant's or customer's property line to a Company designated point at the premises to be served, see B.4, following. Following construction, the Company is responsible for maintenance of Company network and cable facilities and support structures used to provide same service, see 2.4.2.A.~~

~~2. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law.~~

~~3. If aerial construction is designated by the Company, the Company will extend aerial facilities within the BRA to the applicant or customer's premises once an adequate supporting structure has been provided. If buried construction is designated by the Company, the Company will extend buried facilities within the BRA to a Company designated point on the applicant or customer's property line. Once an adequate support structure has been provided the Company will extend buried facilities (i.e., service wire) from the Company designated point on the applicant or customer's property line to a Company designated point at the premises to be served unless the property line has been designated as the MPOP.~~

~~4. It will be the Company's prerogative to designate the type of supporting structure required for the placement of outside plant facilities and service wires from the designated point on the applicant or customer property line to the premises to be served: trench, conduit, or pole.~~

~~The Company will only be required to use an existing support structure when it meets the following criteria:~~

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.1 CONSTRUCTION WITHIN THE BASE RATE AREA (BRA)~~

~~B. Terms and Conditions~~

~~4. (Cont'd)~~

~~a. The supporting structure follows the same path as designated by the Company for the construction of new facilities;~~

~~b. The supporting structure has sufficient capacity for the new facilities;~~

~~c. The consumer has exposed the existing supporting structure for Company use;~~

~~d. The structure meets current Company standards; or~~

~~e. The consumer repairs the supporting structure to a level that meets Company standards.~~

~~5. The route will be determined by the Company.~~

~~6. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.~~

~~7. A quote for a specific job will be provided to the customer or others requesting the construction. The quote will be in writing and will be good for thirty days after the issue date. When accepted, the customer will be billed the quoted price. A quote is not the same as an approximate figure which may be provided by the Company's personnel. An approximate figure is intended only as an order of magnitude and not as a firm price.~~

~~C. Construction Charges within the BRA for Service Wire~~

~~1. Aerial Construction~~

~~a. If a supporting structure is required on the private property of the applicant or customer, it will be the applicant or customer's responsibility to provide the structure at no cost to the Company. The structure must meet Company standards.~~

~~b. If the applicant or customer elects, the Company will provide the structure based on estimated costs. See C.4., following.~~

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.1 CONSTRUCTION WITHIN THE BASE RATE AREA (BRA)~~

~~C. Construction Charges within the BRA for Service Wire (Cont'd)~~

~~2. Buried Construction~~

- ~~a. It will be the responsibility of the customer or owner/contractor to coordinate and provide access to a trench and/or supporting structure, as specified by the Company, See B., preceding. This trench and/or supporting structure will meet the Company's established standards and will permit termination of the facilities at the premises to be served from a point on the property line designated by the Company.~~
- ~~b. Residential applicants or customers may request that the Company provide the supporting structure on their private property. The applicant, customer or others requesting this residential construction will be billed directly, as stated in C.4, following.~~
- ~~c. If the applicant, customer or owner/contractor wishes to provide a trench whose routing or end points deviate from that specified by the Company, the applicant or customer will be charged the additional actual costs incurred by the Company for accommodating such deviation.~~
- ~~d. In those instances where the Company is refused access to an open trench or the Company is not notified of the availability of an open trench, it will be the responsibility of the applicant or customer to provide the necessary trench and/or supporting structure. This will be at no charge to the Company.~~
- ~~e. The actual cost incurred because of sharing an open trench on the applicant or customer's private property with another utility, will be the responsibility of the applicant or customer or others requesting work. In no instance shall a residential applicant or customer be charged more than the charge specified in C.4, following.~~
- ~~f. In areas where the Company's construction would ordinarily be aerial, and the Company is requested to bury facilities, the cost of construction will be borne by the applicant, customer or others requesting the construction.~~
- ~~g. The property owner is responsible for the installation of the trench and/or supporting structure utilized for the Company facilities in the provision of new service within the owner's private property.~~

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~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.1 CONSTRUCTION WITHIN THE BASE RATE AREA (BRA)~~

~~C. Construction Charges within the BRA for Service Wire (Cont'd)~~

~~3. Customer Situations Referenced~~

~~Such as Individual Business, Business or Industrial Parks, Multifamily Unit Dwelling Developments, Residential Developments that contain three or less lots or proposed structures, RV Parks platted for space rental on a short term basis not addressed within a Land Development Agreement, etc.~~

~~• Construction Charges~~

~~— Within Base Rate Area..... See 4.1.~~

~~— Outside the Base Rate Area See 4.2.~~

~~• Trench, Supporting Structure and Backfill~~

~~— Within the Base Rate Area..... Customer provided
or see 4.1.C.4.~~

(T)

~~— Outside the Base Rate Area See 4.2.2.C.~~

(T)

~~4. Charges~~

~~Charges shown below are applicable to work performed by the Company that is associated with providing a trench or aerial structure on an applicant or customer's private property for the construction of service wires.~~

~~NONRECURRING
USOC CHARGE~~

~~• Company provided trench for single
family residential service wires on
private property~~

~~SYEFR [1]~~

(C)

~~• Company provided poles on private
property~~

~~SYEEC [2]~~

(T)

~~[1] 0 to 300 feet of trenching is \$250.00, each additional 300 feet of trenching is \$160.00.~~

(N)
(N)

~~[2] Estimated cost.~~

(T)

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA~~

~~4.2.1 GENERAL~~

- ~~1. The Company will furnish, install and maintain all facilities necessary to serve applicants or customers in accordance with its lawful rates, terms and conditions, and with its established construction standards.~~
- ~~2. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law.~~
- ~~3. The route will be determined by the Company.~~
- ~~4. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.~~
- ~~5. A quote for a specific job will be provided to the customer or others requesting the construction. The quote will be in writing and will be good for thirty days after the issue date. When accepted, the customer will be billed the quoted price. A quote is not the same as an approximate figure which may be provided by the Company's personnel. An approximate figure is intended only as an order of magnitude and not as a firm price.~~

~~4.2.2 LINE EXTENSION CHARGES~~

~~A. Description~~

- ~~1. Line extension to premises/locations where the company has not previously extended facilities.~~

~~Line extension charges will apply to premises/locations outside the BRA in connection with all classes, types and grades of service (except Farmer Line Service and within the boundaries of residential developments addressed in 104.4.1), when established by means of an extension to the Company's plant facilities consisting of buried wire or pole construction and including extensions by means of poles to be owned by the Company jointly with others, and by means of contacts or contact space on poles of others. Measurement of the line extension shall be made from the end of the Company's facilities along the proposed route to the premises to be served. All line extensions are owned and maintained by the Company.~~

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA~~

~~4.2.2 LINE EXTENSION CHARGES~~

~~A. Description (Cont'd)~~

- ~~2. Line extension charges to premises/locations where the company has previously extended facilities.~~

~~When an applicant or subscriber requests additional service and the existing facilities or service wires from the property line to the premises/location to be served are at capacity, the applicant or subscriber is required to provide any additional support structure for placement of the new facilities when necessary or pay the company line extension charges from the designated point on the property line to the premises/location to be served. The Company will designate the type of support structure to be used for placement of the facilities and will use existing support structure when the support structure meets the requirements set forth in 4.2.2.B.3.~~

~~B. Terms and Conditions~~

- ~~1. For the purposes of this Section the definition of applicant includes developers of real property.~~
- ~~2. An applicant may elect to furnish and set the required poles or provide a trench on their own property in accordance with the construction standards of the Company, in lieu of the applicable charges. For charges, see C., following. However, in all instances the ownership of facilities shall be entirely vested in the Company.~~

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~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA~~

~~4.2.2 LINE EXTENSION CHARGES~~

~~B. Terms and Conditions (Cont'd)~~

~~3. It will be the Company's prerogative to designate the type of supporting structure required for the placement of outside plant facilities and service wires from the designated point on the applicant or customer property line to the premises to be served: trench, conduit, or pole.~~

~~The Company will only be required to use an existing support structure when it meets the following criteria:~~

~~a. The supporting structure follows the same path as designated by the Company for the construction of new facilities;~~

~~b. The supporting structure has sufficient capacity for the new facilities;~~

~~c. The consumer has exposed the existing supporting structure for Company use;~~

~~d. The structure meets current Company standards; or~~

~~e. The consumer repairs the supporting structure to a level that meets Company standards.~~

~~4. Measurement of Distances~~

~~a. Distances mentioned in this Section are route distances. The routing of line extensions will be determined by the Company.~~

~~b. Where the proposed construction over private property is to be used to serve customers in general, or a private property routing is selected by the Company in lieu of routing on public roadways, the construction will be treated as being on public roadways.~~

~~(D)~~

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By K. R. Nelson, Vice President

Effective: January 15, 2001

Qwest Corporation

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~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA~~

~~4.2.2 LINE EXTENSION CHARGES~~

~~B. Terms and Conditions (Cont'd)~~

~~5. Lump Sum or Installment Payment~~

~~A customer's line extension charges will require two levels of payment. The initial payment of twenty times the customer's basic monthly service rate exclusive of all fees, taxes or other charges will be used to process the order. Initial line extension charges will be paid before construction is started.~~

~~In addition to the initial payment to process the order, a per-month payment beginning with the first monthly bill for service will be charged once the order is complete and service is provided. The additional per-month payment will equal the customer's basic monthly service rate, exclusive of all fees, taxes, or other charges and will be imposed in addition to the customer's regular basic monthly service rate. Payment must be made based upon the rate for non-measured basic service.~~

~~The additional per-month payment will be assessed for a period of twenty months. However, customers may pre-pay the entire amount of the additional per-month payment at any time, in lieu of monthly payments.~~

~~(D)~~

~~(C)~~

~~(C)~~

~~(N)~~

~~(N)~~

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~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA~~

~~4.2.2 LINE EXTENSION CHARGES~~

~~B. Terms and Conditions (Cont'd)~~

~~6. Disconnects (T)~~

~~(D)~~

~~Customers who select the additional per-month payment plan must pay the entire remaining amount of additional per-month payments at the time of disconnecting service if the disconnection occurs prior to full payment. (C)~~

~~(C)~~

~~(D)~~

~~7. Reuse of Facilities (T)~~

~~When a customer disconnects service and service is established for a new applicant at the same location, the new applicant may assume the line extension charge contract provided there is no lapse in charges, as follows: (C)~~

- ~~• If the original customer was on the monthly payment basis, the new applicant is charged the same monthly payment for the remaining life of the contract. The original customer is relieved of any further responsibility for line extension charges on the project.~~

- ~~• If the original customer prepaid the charge, the new applicant pays no charge. Any adjustment in charges is a matter for negotiation between the original customer and the new applicant.~~

~~8. Line extensions to provide service to an applicant engaged in temporary or speculative business, will be made on the condition that the applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the materials used. (T)~~

~~9. Contracts, covering periods not to exceed twenty months of service, will be required by the Company as a condition prior to the establishment of the service, when line extensions are necessary. (C)~~

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~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA~~

~~4.2.2 LINE EXTENSION CHARGES~~

~~B. Terms and Conditions (Cont'd)~~

- ~~10. The Company may petition the commission for waiver of the commission's rules in order to charge an applicant the full cost of construction to extend service or for a waiver of the obligation to construct the extension. (C)~~
 - ~~11. Developments/Subdivisions: Extensions made to outside plant into tracts, mobile home parks, marinas, camping resorts, condominiums, timeshares and/or short subdivisions (5 or more) will be made on the basis of a special contract, based on actual costs, between the Company and the owners of the real estate or the subdivider thereof. (N)~~
 - ~~12. Line extension as defined in this section applies to residence customers only. Business customers will be charged actual cost for extension of service.~~
 - ~~13. In the case of new construction commenced after January 15, 2001, extension of service is required only if the applicant has permission to build from the applicable local government and the need for service is not temporary.~~
 - ~~14. Line extension fees will also apply to applicants for new service from a service extension that is less than five years old measured from the date of the initial service provided by the extension. (N)~~
- ~~(M)~~
~~(D)~~

~~(M) Material moved to Sheet 11.~~

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 CONSTRUCTION CHARGES OUTSIDE THE BASE RATE AREA

4.2.2 LINE EXTENSION CHARGES (Cont'd)

C. Charges

	USOC	NONRECURRING CHARGE	
• Extensions to plant facilities along public roadways for distances of one-tenth mile or less, per applicant or development of real estate	N/A		
• Extensions to plant facilities along public roadways for distances over one-tenth mile, per residential applicant	N/A		[1]
• Extensions to plant facilities along public roadways in excess of the distance stated above for Housing Developments[2,3]	N/A		
• Extensions to plant facilities along private roads or on private property for Housing Developments[4]	N/A		
• Trench and backfill outside the Base Rate Area	SYEFR		[5] (T)
• Company provided poles on private property	SYEEC		[6] (T)

[1] See Lump Sum or Installment Payment under Terms and Conditions.

[2] Charges from 104.4, Construction of Outside Plant Facilities, will apply to moves, changes or rearrangements of existing line extension on private property.

[3] Land Development Agreement refunds (see 104.4.1) do not apply to line extensions for developers.

[4] Charges from 4.6, Other Construction or Conditions, will apply to moves, changes or rearrangements of existing line extension on private property.

[5] 0 to 300 feet of trenching is \$250.00, each additional 300 feet of trenching is \$160.00. (T)

[6] Estimated cost. (T)

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS~~

~~A. Description~~

~~A Provisioning Agreement for Housing Developments (PAHD) is a contractual arrangement between the Company and the Developer/Builder for the provision of distribution facilities, including conduit for the service lateral trench (from the pedestal to the living unit) within new areas of residential development.~~

~~B. Terms and Conditions~~

- ~~1. A PAHD is required where Developers/Builders plan to develop four or more lots. Less than four lots will be treated according to the terms set forth under other portions of this Section 4, if applicable.~~
- ~~2. The Developer/Builder will provide trench and backfill for the facilities and be responsible for those costs. In areas where the Company has trench and backfill agreements with other utilities, the Developer/Builder is responsible for the Company's trench and backfill cost.~~
- ~~3. To accommodate Developer/Builder coordination schedules, with the Company's approval, the Developer/Builder has the option of placing Company provided facilities in the trench.~~
- ~~4. The PAHD will include, but is not limited to: a description of the development; an addressed, recorded plat; trench and backfill specifications; easements; surface grade requirements; and coordination of inspection schedules.~~
- ~~5. The Developer/Builder will be responsible for the provision of the service lateral trench to the living unit. If the Developer is not the Builder, the Builder will be responsible for the provisioning of the trench.~~
- ~~6. The Developer or Builder will be responsible for placing a one inch conduit with adequate pull string for the service drop to the living unit. The conduit will be provided by the Company.~~
- ~~7. The Company will provide the facilities at no charge to the Developer/Builder as long as the cost does not exceed the company established cap, which shall equal the distribution and drop portion of the average exchange loop investment, times the number of lots in the development. The Company may require payment by the Developer/Builder of all costs in excess of the cap prior to the start of any required construction.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS~~

~~B. Terms and Conditions (Cont'd)~~

~~8. Distribution facilities covered in the PAHD cannot be used for subsequent developments until they are covered by a new PAHD.~~

~~9. The PAHD may vary terms and conditions as appropriate.~~

~~10. Residential developments meeting the following criteria will be subject to the provisions of this Section:~~

- ~~• Developments containing four or more residential building lots or proposed structures.~~
- ~~• Mobile home parks, including additions of four or more lots to existing mobile home parks.~~
- ~~• Existing or proposed RV parks requiring telephone facilities to individual spaces.~~

~~11. The following do not fall under the provisions of this Section:~~

- ~~• Developments which consist entirely of multifamily dwellings.~~
- ~~• RV parks platted for space rental on a short term basis, except as defined in A.1.~~
- ~~• Marinas.~~

~~12. The Company may place, and will own and maintain network facilities in residential developments.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS~~

~~B. Terms and Conditions (Cont'd)~~

~~13. If a residential developer refuses to enter into or comply with the terms of:~~

- ~~• Provisioning Agreement for Housing Development (PAHD);~~
- ~~• Line Extension Charges, if applicable (4.2);~~
- ~~• Trench and Backfill Agreement~~

~~And the Company receives an application for service, the developer of the real property will be billed for and pay the following costs:~~

- ~~• Full cost of construction of the trench, supporting structure and backfill;~~
- ~~• Cost of the facilities in the development that exceed the Company established cap that would have been applicable had a PAHD been established.~~
- ~~• Any applicable line extension.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.6 OTHER CONSTRUCTION OR CONDITIONS~~

~~A. Conversion and Relocation of Existing Facilities~~

~~Other construction charges described in this Section will apply both inside and outside the BRA for customer requested relocations or conversions of existing facilities.~~

~~When relocation or aerial to underground conversion of existing facilities is requested or required by law, the cost of constructing the new and removing the old facilities will be borne by the customer or others requesting the relocation or conversion. See 4.1.C.4., preceding.~~

~~In locations where the Company's existing outside plant facilities are of aerial construction and the Company, at its own prerogative, buries the outside plant, the costs of construction will be borne solely by the Company.~~

~~B. Relocation~~

~~The Company will charge estimated cost of the relocation of existing facilities.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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~~4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~4.6 OTHER CONSTRUCTION OR CONDITIONS (Cont'd)~~

~~C. Temporary Construction~~

~~The Company will furnish temporary service or service to speculative projects under the following conditions:~~

- ~~1. An applicant for such service is required to pay the Company in advance, or otherwise as the Company may choose, the cost of installing and removing any facilities necessary with the furnishing of such service by the Company.~~
- ~~2. An applicant for service may be required to deposit with the Company a sum of money equal to the estimated amount of the Company's bill for such service, or to otherwise secure in a manner satisfactory to the Company, the payment of any bills which may accrue by reason of such service so furnished.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

A. Description

1. Residence ~~and business~~ flat rate lines, basic measured lines, ~~message rate lines, party lines, suburban lines, farmer lines, and~~ Public Access Lines (PAL), ~~trunk lines, and toll access lines~~ are provided within exchange boundaries. The exchange access line is provided from the Company's central office facilities to the customer's location. The central office serving the customer's location is designated by the Company. Through these exchange access lines, the customer has access to the local calling area of the exchange and/or to long distance calling on the message toll network.

~~2. Local calling refers to calls placed to telephone numbers where message toll charges do not apply.~~

32. The exchange may include service provision inside and outside a Base Rate Area (BRA). The BRA is the area of highest population density within an exchange. The exchange boundary and the BRA boundary may be the same. The BRA is set forth on the tariff map.

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

A. Description

Local calling refers to calls placed to telephone numbers where message toll charges do not apply. This includes calls placed within an exchange as well as between two or more exchanges that are part of the local calling area as specified in B., following.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. Local Exchange and Local Calling Area

LOCAL EXCHANGE	LOCAL CALLING AREA
Aberdeen-Hoquiam	Aberdeen-Hoquiam, Copalis, Grayland, Humptulips, Lake Quinalt [H] , Montesano, Ocosta, Pacific Beach, Westport
Auburn	Auburn, Black Diamond, Des Moines, Enumclaw, Kent, Renton, Seattle [2] , Sumner, Tacoma Waverly rate area
Bainbridge Island	Bainbridge Island, Seattle [2]
Battle Ground	Amboy, Battle Ground, LaCenter, Ridgefield, Vancouver, Yacolt
Belfair	Belfair, Bremerton, Dewatto, Port Orchard, Silverdale, Union

~~[1]—Local calling to be implemented on February 27, 1999.~~

[2] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Bellevue	Ames Lake, Bellevue, Carnation, Fall City, Issaquah, Kirkland, North Bend, Renton, Seattle[1], Snoqualmie Pass
Bellingham	Acme, Bellingham, Blaine/Birch Bay, Custer, Deming, Everson, Ferndale, Laurel, Lynden/Maple Falls, Sumas (E)
Black Diamond	Auburn, Black Diamond, Enumclaw, Kent, Maple Valley
Bremerton	Arletta, Belfair, Bremerton, Dewatto, Fox Island, Gig Harbor, Lakebay, Port Orchard, Poulsbo, Silverdale
Buckley	Buckley, Enumclaw, Orting, South Prairie, Sumner
Castle Rock	Castle Rock, Longview-Kelso, Vader, Toledo
Centralia	Centralia, Chehalis, Curtis, Mossyrock, Onalaska, Pe Ell, Rochester, Salkum, Toledo [2] , Winlock

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

~~[2]—Local calling to be implemented on October 2, 1999.~~

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Chehalis	Centralia, Chehalis, Curtis, Mossyrock Onalaska, Pe Ell, Salkum, Toledo[1], Winlock
Clarkston	Asotin, Clarkston, Lapwai, ID, Lewiston, ID, Anatone, ID
Cle Elum	Cle Elum, Easton, Roslyn
Colfax	Colfax
Colville	Colville, Hunters [H] , Kettle Falls, Chewelah, Northport
Copalis	Aberdeen-Hoquiam, Copalis, Pacific Beach
Coulee Dam	Coulee Dam, Nespelem
Crystal Mountain	Crystal Mountain, Enumclaw

~~[1]—Local calling to be implemented on October 2, 1999.~~

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Dayton	Dayton, Starbuck, Waitsburg, Walla Walla
Deer Park	Deer Park, Loon Lake, Spokane, Springdale
Des Moines[1]	Auburn, Des Moines, Kent, Renton, Seattle[2], Tacoma Waverly rate area
Easton	Cle Elum, Easton, Roslyn
Elk	Elk, Spokane, Green Bluff
Enumclaw	Auburn, Black Diamond, Buckley, Crystal Mountain[3], Enumclaw, Orting, South Prairie, Sumner

[1] Customers located in the King County portion of the Waverly 7 wire center may subscribe to either Des Moines exchange service or Tacoma exchange service. Des Moines exchange service would be provisioned using a prefix served by the Waverly 7 wire center. The rates and charges normally applicable to Foreign Exchange service would not apply.

[2] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

[3]—Local calling to be implemented on March 27, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREA AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Ephrata	Ephrata, George, Moses Lake, Quincy, Soap Lake, Wilson Creek
Graham	Eatonville, Graham, Orting, Puyallup, Rainier, Roy, Tacoma, Yelm
Green Bluff	Green Bluff, Spokane, Elk
Hoodsport	Hoodsport, Shelton, Union
Issaquah	Bellevue, Carnation, Fall City, Issaquah, Kirkland, Maple Valley, North Bend, Renton, Seattle[1], Snoqualmie Pass [2]
Kent	Auburn, Black Diamond, Des Moines, Kent, Maple Valley, Renton, Seattle[1]

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

~~[2]—Local calling to be implemented on February 27, 1999.~~

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREA AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Liberty Lake	Liberty Lake, Spokane
Longview-Kelso	Castle Rock, Cathlamet, Kalama, Longview-Kelso, Vader, Toledo
Loon Lake	Deer Park, Loon Lake, Spokane
Maple Valley	Black Diamond, Issaquah, Kent, Maple Valley, Renton, Seattle[1]
Moses Lake	Ephrata, Moses Lake, Othello, Warden, Wilson Creek, Soap Lake

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Newman Lake	Newman Lake, Spokane
Northport	Northport, Colville
Olympia	Olympia, Shelton, Bucoda, Rainier, Rochester, Tenino, Yelm
Omak-Okanogan	Omak-Okanogan, Tonasket [H]
Oroville	Oroville, Loomis [H] , Molson/Chesaw [H] , Mount Hull (N)
Othello [21]	Moses Lake, Othello

~~[1]—Local calling to be implemented on March 27, 1999.~~

[21] Excludes Royal City wire center.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Pasco	Benton City, Eltopia, Kennewick, Mathews Corner, Pasco, Richland
Pateros	Brewster, Bridgeport, Pateros
Pomeroy	Pomeroy
Port Angeles	Port Angeles, Sequim, Gardner
Port Ludlow	Port Ludlow, Port Townsend, Chemicum(Center) [1]
Port Orchard	Arletta [2] , Belfair, Bremerton, Fox Island [2] , Gig Harbor [2] , Lakebay [2] , Port Orchard, Silverdale
Port Townsend	Brinnon [3] , Center, Port Ludlow, Port Townsend, Quilcene
Puyallup	Graham, Orting, Puyallup, S. Prairie, Sumner, Tacoma

~~[1]—Local calling to be implemented on February 27, 1999.~~

~~[2]—Local calling to be implemented on June 19, 1999.~~

~~[3]—Local calling to be implemented on March 27, 1999.~~

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Renton	Auburn, Bellevue, Des Moines, Issaquah, Kent, Maple Valley, Renton, Seattle[1]
Ridgefield	Battle Ground, LaCenter, Ridgefield, Woodland, Vancouver
Rochester	Centralia, Rochester, Olympia
Roy	Graham, Rainier, Roy, Tacoma, Yelm
Seattle[1]	Ames Lake, Auburn, Bainbridge Island, Bellevue, Bothell, Des Moines, Halls Lake, Issaquah, Kent, Kirkland, Maple Valley, Renton, Richmond Beach, Seattle, Vashon

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Sequim	Gardiner, Port Angeles, Sequim
Shelton	Hoodsport, Olympia, Shelton, Union
Silverdale	Belfair, Bremerton, Port Orchard, Silverdale, Hansville, Kingston, Poulsbo, Suquamish
Spokane	Cheney, Deer Park, Edwall-Tyler, Elk, Fairfield, Green Bluff, Latah, Liberty Lake, Loon Lake, Medical Lake, Newman Lake, Reardan, Rockford, Spangle, Spokane, Sprague, Springdale
Springdale	Deer Park, Spokane, Springdale

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

**LOCAL
EXCHANGE**

LOCAL CALLING AREA

Sumner

Auburn, Buckley, Enumclaw, Orting,
Puyallup, South Prairie, Sumner, Tacoma

Tacoma

Tacoma rate area

Arletta, Eatonville, Fox Island, Gig
Harbor, Graham, Lakebay, Orting,
Puyallup, Rainier, Roy, South Prairie,
Sumner, Tacoma, Tacoma Waverly,
Yelm

Tacoma Waverly
rate area

Arletta, Auburn, Des Moines,
Eatonville, Fox Island, Gig Harbor,
Graham, Lakebay, Orting, Puyallup,
Rainier, Roy, South Prairie, Sumner,
Tacoma, Tacoma Waverly, Yelm

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Touchet	Touchet, Walla Walla, Stateline, OR
Vancouver	Amboy, Battle Ground, Camas-Washougal, LaCenter, Ridgefield, Vancouver, Woodland, Yacolt
Waitsburg	Dayton, Waitsburg, Walla Walla, Stateline, OR
Walla Walla	Dayton, Eureka, Prescott, Touchet, Waitsburg, Walla Walla, Milton-Freewater, Stateline, OR
Warden	Moses Lake, Warden

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

**LOCAL
EXCHANGE**

LOCAL CALLING AREA

Winlock

Chehalis, Centralia, Toledo~~[H]~~, Winlock

Yakima

Cowiche, Harrah, Naches, Nile,
Rimrock/White Pass, Selah, Tieton,
Toppenish, Wapato, White Swan,
Yakima, Zillah

~~[1]—Local calling to be implemented on October 2, 1999.~~

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

A. The Company makes service available under its effective rate schedules, as follows.

1. Class of Service

- Business service
- Residence service

2. Type of Service

- Flat rate service
- ~~Message rate service~~
- Measured rate service
- PAL Service

3. Grade of Service

GRADE OF SERVICE	AREA APPLICABLE
Individual Line	Throughout exchange
Suburban	Outside BRA
Farmer Line	Outside BRA
Toll Access	Throughout exchange
Hotel Trunk	Throughout exchange
Centrex-type	Throughout exchange
Group Use Service	Inside BRA only

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~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS (Cont'd)~~

~~5.1.4 FOREIGN EXCHANGE SERVICE~~

(D)

~~A. Description~~

~~Foreign Exchange (FX) Service is furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.~~

~~B. Definitions~~

~~Foreign Exchange (FX)~~

~~Any exchange other than that in which the customer premises is located.~~

~~Interexchange Channel~~

~~Channel between the rate centers of the foreign and local exchanges.~~

~~Interexchange Channel Terminal~~

~~Termination of an interexchange channel at a rate center.~~

~~Local Exchange~~

~~Exchange in which the customer premises is located.~~

~~Service Function~~

~~For FX Service, the signaling and transmission devices required to meet system standards when service is furnished from an exchange other than the normal exchange.~~

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~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS~~

~~5.1.4 FOREIGN EXCHANGE SERVICE (CONT'D)~~

~~C. Terms and Conditions~~

~~1. FX Service is furnished from the central office in the FX to the customer's premises in the local exchange, except as stated in this Section, in connection with:~~

~~• Residence flat rate exchange access lines;~~

~~• Centrex-type station lines beyond the local calling area.~~

~~(D)~~

~~2. Customers of FX Service are not required to take service of the exchange from which local service would normally be furnished.~~

~~3. The monthly rates for residence exchange access lines are those of the FX for the class of service provided. For Company exchanges see 5.1.1.~~

~~(C)~~

~~4. Move of a customer's location in the local exchange within the same serving central office is not considered a change in the FX channel.~~

~~5. Except as provided, services furnished in the local exchange will be available in connection with FX Service at rates under the tariff provisions of the local exchange.~~

~~6. Except as provided, FX Service will be furnished subject to the same terms and conditions as to the use of the service by others than the customer and the customer's representatives or members of the customer's household, which are applicable in connection with other business or residence service.~~

~~7. FX Service will not be provided for PAL Service.~~

~~(C)~~

~~Qwest Corporation~~

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~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS~~

~~5.1.4 FOREIGN EXCHANGE SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~8. Extension station lines will be installed off the premises on which the main station line is located as follows: (C)~~
 - ~~a. Each off premises extension station line will be provided for the use of the customer only and will be located on a premises of the customer, except that extension station lines will be installed on a premises of a different customer for answering incoming calls. (C)~~
 - ~~b. Off premises extension station lines from the main FX Service may be furnished as Exchange Service Extensions at the rates specified in 6.2.6 of the Private Line Transport Services Tariff. (C)~~
- ~~9. Off premises extension station lines may be provided in different exchanges, from local and extended main service, as set forth in 8.b., preceding. (C)~~

~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS~~

~~5.1.4 FOREIGN EXCHANGE SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~10. Rates and charges in D.2. and 3., following, for interexchange channel mileage, interexchange channel terminal and service function apply to all classes of service.~~
- ~~a. Mileage for rates and charges in D.2. and 3., following, is the airline distance between rate centers as calculated in the Private Line Transport Services Tariff.~~
 - ~~b. When a FX channel is furnished jointly by the Company and another company, the rates apply only to the portion of the mileage in full miles, provided by the Company.~~
 - ~~c. Interexchange channel terminal rates and charges in D.2. and 3., following, apply at Company rate centers only.~~
 - ~~d. Service function rates and charges in D.2. and 3., following, apply at a Company local exchange only.~~
- ~~11. FX mileage rates for service furnished in a contiguous exchange as shown under D.1., following, are applicable to the airline distance between the customer's main station line and the nearest point on the common boundary of the foreign and local exchange areas.~~
- ~~12. Automatic Call Distribution Electronic Switching System (ACD-ESS) agent/administrative lines will be furnished at rates shown in D.1., following, except as stated in this Section, when the customer's secondary location is in a different exchange than the primary location as stated in 9.4.4, Automatic Call Distribution Electronic Switching System (ACD-ESS).~~

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~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS~~

~~5.1.4 FOREIGN EXCHANGE SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~13. Long distance message toll over FX channels will be charged for at the rates in effect for the class of call from the foreign exchange.~~
- ~~14. FX Service will be listed in the directory of the FX. Listings in the local exchange directory, additional listings, or additional lines of information will be furnished at the rates and charges in effect for the directory containing the listings. (C)~~
- ~~15. FX Service from Vancouver to Battle Ground is available only to a customer having this service at a location where service was established prior to July 25, 1954.~~
- ~~16. FX Service over any route is available under the terms and conditions and rates and charges specified in this Section, only when facilities and operating conditions permit.~~
- ~~Where unusual costs are involved to provide FX Service, additional rates and charges based on costs of providing service may apply.~~
- ~~17. Kent FX Service in Tacoma is available only to a customer having this service at a location where service was established prior to November 5, 1962.~~
- ~~18. Where FX Service is provided in a contiguous exchange by means of a channel directly from the FX central office to the customer's premises the following provisions apply:~~
 - ~~a. Extensions of plant required in a Company FX will be made as shown in 4.2.2, Line Extension Charges.~~
 - ~~b. Extensions of plant required in a Company local exchange will be made based on the costs of providing service. The applicant may furnish and set poles in the local exchange as provided in 4.2.2, Line Extension Charges.~~

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~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS~~

~~5.1.4 FOREIGN EXCHANGE SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~19. A FX channel may be utilized with customer provided equipment, protective circuitry, or key telephone systems which are connected to the exchange telephone service associated with channels, subject to terms and conditions in Section 8. (C)~~
- ~~20. Party line service from a Company FX is available only to a customer having this service, at a location where service was established prior to May 1, 1982. No moves, changes or additions to existing service will be permitted.~~
- ~~Rates and charges in D.1., following, apply, except as stated in this Section, in addition to the applicable access line rates and charges.~~
- ~~21. If the Company cannot provide local service to new customers, temporary service will be provided if facilities and operating conditions permit from a contiguous FX at the rates and charges of the serving exchange. If applicable, Line Extension Charges in 4.2.2 may also apply.~~
- ~~When facilities become available to provide local service, and the customer elects to retain FX service, monthly rates for the FX service will apply.~~
- ~~22. Customers to Des Moines exchange service located within the King County portion of the Tacoma exchange may subscribe to Des Moines 838, 661 or 874; Tacoma 927, 924 or 952 exchange service from the 927 wire center without additional rates and charges applicable to FX service.~~

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~~5. EXCHANGE SERVICES~~

~~5.1 EXCHANGE AREAS~~

~~5.1.4 FOREIGN EXCHANGE SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

~~23. FX rates and charges are waived for customers to Belfair exchange service located in the following described area:~~

~~—Township 22 North, Range 2 West, within Sections 32 through 34;~~

~~—Township 22 North, Range 1 West, within Section 32;~~

~~—Township 21 North, Range 2 West, within Sections 1 through 13 and those portions of Sections 14, 15 and 24 that will be included in the Belfair exchange; and~~

~~—Township 21 North, Range 1 West, within Sections 4 through 9 and that portion of Section 17 and 18 that will be included in the Belfair exchange.~~

~~—FX rates and charges will not apply to existing customers to Shelton exchange service within this area if they retain their existing Shelton service at a location where service was established prior to the transfer of the defined area to the Belfair exchange.~~

~~24. Described Area~~

~~a. The following described area is located in the Shelton exchange:~~

~~—Township 22 North, Range 2 West, Sections 32, 33 and 34~~

~~—Township 21 North, Range 2 West, Sections 5 through 9 and portions of Sections 3 and 4.~~

~~—Belfair FX rates and charges will not apply to existing customers to Belfair local service within the above described area if they retain their existing Belfair service at a location where service was established prior to May 1, 1982.~~

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

— C.24. (Cont'd)

— b. The following described area is in the Sumner exchange:

— Township 20 North, Range 5 East, Section 25 and 36 and those portions of Sections 23, 24, 26 and 35 that will be included in the Sumner exchange;

— Township 19 North, Range 5 East, Section 1 and that portion of Section 2 that will be included in the Sumner exchange;

— Township 20 North, Range 6 East, those portions of Sections 30 and 31 that will be included in the Sumner exchange;

— Township 19 North, Range 6 East, that portion of Section 6 that will be included in the Sumner exchange.

— c. The following described area is in the Tacoma exchange:

— Township 19 North, Range 1 East, those portions of Sections 28, 29, 32 and 33 that will be included in the Tacoma exchange.

— Township 18 North, Range 1 East, those portions of Sections 4, 5, 8, and 9 that will be included in the Tacoma exchange.

— FX rates and charges will not apply to existing customers to Buckley or Olympia exchange service within the above described areas if they retain their existing Buckley or Olympia service without any moves, changes or rearrangements at a location where service was established prior to May 1, 1982.

Advice No. 3157T

Issued by Qwest Corporation

Effective: August 30, 2000

By K. R. Nelson, Vice President

Qwest Corporation

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

- ~~25. When the Company establishes a new central office or revises a central office or exchange area boundary, additions or increases in mileage increments are not applicable to existing customers as long as these services are retained without change by the same customer at the same premises. At the same time, deletions or decreases in mileage increments will be applicable to existing FX customers affected by the change.~~
- ~~26. Where FX Service is provided in a contiguous exchange the lesser rate resulting from Plan A or Plan B, in D., following, will be applicable.~~
- ~~27. The minimum service period for FX Service is one month. If the service is discontinued within one month of service establishment, charges will apply for the full minimum service period.~~

D. Rates and Charges

1. Foreign Exchange Channel Contiguous Exchanges - Plan A

a. Where local calling is offered between exchanges:

	MONTHLY RATE	
• Residence Flat Rate exchange, access line each one-half mile or fraction of	\$7.00	(D) (T)
• Residence Suburban exchange access line, each one-half mile or fraction of[1]	2.20	

[1] ~~Suburban service offered only within the first one-half mile in the local exchange.~~

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

~~— D.1. (Cont'd)~~

~~— b. Where local calling is not offered between exchanges.~~

	MONTHLY RATE	
• Residence services exchange access line, each one fourth mile or fraction of		— (D)
— Flat individual line	— \$3.30	— (T)
— Two party line	— 2.50	
— Four party line	— 2.00	
— Suburban line	— 1.00	
— c. Automatic Call Distribution-Electronic Switching System (ACD-ESS) agent and administrative lines, each one half mile or fraction of [1]	— 7.00	
— d. Cross boundary rate, each access line		
• Residence	— 5.00	— (D)

~~[1] The 500B type console is not available with ACD-ESS off premises station lines when in a foreign exchange.~~

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

D. Rates and Charges (Cont'd)

2. FX Channel Contiguous Exchanges - Plan B

For residence service between exchanges (T)

	USOC	MONTHLY RATE
a. Interexchange Channel between rate centers of the local and FXs; per mile	1LH++	\$ 2.75
b. Interexchange Channel Terminal; applies at the rate center of the local and the FX, each	P3N	10.25
c. Service Function applies in the local exchange at each customer location, each	SV9	2.00

3. FX Channel Noncontiguous Exchanges

For residence service between exchanges (T)

a. Interexchange Channel between rate centers of the local and FXs; per mile	1LH++	4.00
b. Interexchange Channel Terminal; applies at the rate center of the local and the FX, each	P3N	10.25
c. Service Function applies in the local exchange at each customer location, each	SV9	2.00

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

D. Rates and Charges (Cont'd)

	NONRECURRING CHARGE [1]
4. Service connection, rearrangement or change of each FX channel	\$180.00
	MONTHLY RATE
	USOC
5. Farmer Line FX Service, each line termination	FVN++ [2]

[1] In addition, applicable nonrecurring charges apply per exchange access line.

[2] One and one-half times the rate applicable to Farmer Line station service.

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.7 MAPS 5.1.7 MAPS

The following exchange maps, under the jurisdiction of the Company within the State of Washington, are on file with the Washington Utilities and Transportation Commission (WUTC) and the Company. The exchange maps, under the jurisdiction of the Company within the State of Washington, are on file with the Washington Utilities and Transportation Commission (WUTC) and the Company.

The maps are numbered as follows:

EXCHANGE	MAP NO.	REVISION NO.	(T)
Aberdeen-Hoquiam	M-1	Original	
Auburn	M-4	4th	
Bainbridge Island	M-5	Original	
Battleground	M-6	1st	
Belfair	M-7	Original	
Bellevue	M-8	Original	
Bellingham	M-9	Original	
Black Diamond	M-11	1st	
Bremerton	M-12	Original	
Buckley	M-13	Original	
Castle Rock	M-14	Original	
Centralia	M-16	Original	
Chehalis	M-17	Original	
Clarkston	M-18	Original	
Cle Elum	M-19	Original	
Colfax	M-20	Original	
Colville	M-21	Original	
Copalis	M-22	Original	
Coulee Dam	M-24	Original	
Crystal Mountain	M-25	Original	

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.7 MAPS (Cont'd)

EXCHANGE	MAP NO.	REVISION NO.	
Dayton	M-27	Original	
Deer Park	M-28	Original	
Des Moines	M-29	3rd	
Easton	M-30	1st	
Elk	M-32	Original	
Enumclaw	M-33	1st	
Ephrata	M-34	1st	
Graham	M-36	Original	
Green Bluff	M-37	Original	
Hoodsport	M-39	Original	
Issaquah	M-41	Original	
Kent	M-42	7th	(T)
Liberty Lake	M-45	Original	
Longview-Kelso	M-47	Original	
Loon Lake	M-48	Original	
Maple Valley	M-49	2nd	
Moses Lake	M-50	1st	

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.7 MAPS (Cont'd)

EXCHANGE	MAP NO.	REVISION NO.	
Newman Lake	M 52	Original	
Northport	M 53	Original	
Olympia	M 56	1st	
Omak-Okanogan	M 57	1st	(T)
Oroville	M 58	1st	
Othello	M 59	1st	
Pasco	M 61	Original	
Pateros	M 62	Original	
Pomeroy	M 64	Original	
Port Angeles	M 65	1st	
Port Ludlow	M 66	Original	
Port Orchard	M 67	Original	
Port Townsend	M 68	Original	
Puyallup	M 69	Original	
Renton	M 71	Original	
Ridgefield	M 72	Original	
Rochester	M 74	1st	
Roy	M 75	Original	

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.7 MAPS (Cont'd)

EXCHANGE	MAP NO.	REVISION NO.
Seattle	M 76	Original
Sequim	M 77	Original
Shelton	M 78	Original
Silverdale	M 79	Original
Spokane	M 81	1st
Springdale	M 83	Original
Sumner	M 85	2nd
Tacoma	M 86	Original
Touchet	M 87	Original
Vancouver	M 89	1st
Waitsburg	M 90	Original
Walla Walla	M 91	Original
Warden	M 92	Original
Winlock	M 95	1st
Yakima 1 of 4	M 97	Original
Yakima 2 of 4	M 98	Original
Yakima 3 of 4	M 99	Original
Yakima 4 of 4	M 100	Original

(T)

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~~5. EXCHANGE SERVICES~~

~~5.2 LOCAL EXCHANGE SERVICE~~

~~A. General~~

- ~~1. Exchange access service, other than PAL Service, is furnished for the use of the customer, and persons residing in the customer's home; or the customer's employees or representatives. The service may also be extended to joint users.~~
- ~~2. Miscellaneous service, including private lines, is furnished by the Company under its schedules of rates.~~
- ~~3. Residence services are furnished at the rates shown in this Section. Service will not be extended from one rate area to another rate area within the same exchange.~~

~~(M) Material moved to Sheet 33.~~

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SECTION 5
1st Revised Sheet 33
Cancels Original Sheet 33

~~5. EXCHANGE SERVICES~~

~~5.2 LOCAL EXCHANGE SERVICE~~

~~A. General (Cont'd)~~

~~4. Application of Residence Rates~~

~~a. Service is classified as residence service and residence rates apply when the following two conditions exist:~~

~~(1) When the service is furnished at a premise used primarily for domestic purposes; a residence premises typically contains cooking and sleeping facilities.~~

- ~~• Residence service will be allowed for individual rooms at group homes, e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service is in an individual's name.~~

- ~~• Residence service will be allowed in church living quarters and the clergy person's private study if the listing is in an individual's name.~~

~~(2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing.~~

~~b. A residence service may not be part of a hunting sequence that contains business lines.~~

~~c. Customers changing from business to residence service will be assigned a different telephone number.~~

~~Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by US WEST Direct, in which their telephone number does not appear as a business listing.~~

~~d. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will, after appropriate notice, discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.~~

~~(M) Material moved from Sheet 32.~~

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~~**5. EXCHANGE SERVICES**~~

~~**5.2 LOCAL EXCHANGE SERVICE**~~

~~**A. General (Cont'd)**~~

~~5. Flat rate or message rate services are not installed on premises of a public or semipublic character, except for PAL Service in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general.~~

(D)
(T)

~~6. Residence measured rate service and residence flat rate service may be combined and provided to the same customer on a single premises.~~

(D)
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General ~~(Cont'd)~~

~~71.~~ Change Charges

~~—————(T)~~

~~Included in this category are miscellaneous changes or rearrangements of an exchange access line.~~

~~—————(D)~~

**NONRECURRING
CHARGE**

~~—————(T)~~

- Other changes of an exchange access line, each[1]

\$20.00

~~[1] Included in this category are miscellaneous changes or rearrangements of an exchange access line.~~

~~—————(T)~~

Qwest Corporation

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED RATE SERVICE

A. Description

Measured Service is a local service which includes a fixed monthly rate plus usage charges which are based on the time of day and duration of each call.

B. Terms and Conditions

1. Flat and measured rate services from the same exchange will not be furnished concurrently to the same customer on the same premises except as specified in 2.2.1.
2. The monthly rates for measured service are in addition to other applicable charges and rates.
3. Customers to residence budget measured service receive no allowance. —(C)
4. Measured services are not available in connection with FX Service, ~~and trunk lines.~~

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED RATE SERVICE

B. Terms and Conditions (Cont'd)

5. Residence Usage Package

- a. The usage package consists of three hours of outgoing local usage per line. Local usage in excess of that included in the selected package will be billed at usage rates in C.2.b. Time of day discounts are not applicable.
- b. Unused usage within the package is not applicable toward a future month bill.
- c. See C.2.b., for application of usage rates.
- d. Usage packages will not be provided concurrently with other flat rated local exchange services.
- e. No nonrecurring charge applies to convert from or to a usage package.

C. Rates and Charges

1. Measured Service

a. Residence

	NONRECURRING CHARGE	MONTHLY RATE
• Budget Measured[1]	\$31.00	\$ 8.95

~~(D)~~

[1] Usage charges also apply, as specified in C.1.b.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED RATE SERVICE
C.1. (Cont'd)

b. Measured Service Usage Charges

(T)

The following usage rates are applicable to residence budget measured service.

(C)

- A 40% discount applies to outgoing local calls placed between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday and holidays.

	INITIAL MINUTE	EACH ADDITIONAL MINUTE
- Each outgoing local call placed within the same or between central offices	\$0.025	\$0.01

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED RATE SERVICE

C. Rates and Charges (Cont'd)

2. Residence Usage Package

	USOC	MONTHLY RATE
a. Usage Package[1]		
• 3 hour usage	UPPOA	\$1.75
b. Usage		
• Usage in excess of that provided in the package		RATE PER MINUTE \$0.02
c. There is no nonrecurring charge for the usage package.		

[1] In addition, a budget measured line is required.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE

A. Types of Lines

Residence Flat Line

One-party/individual residential service for which a fixed charge is made regardless of the number of local messages completed.

(D)

Qwest Corporation

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.4 FLAT RATE SERVICE (Cont'd)

B. Rates and Charges

Rates and charges are as follows:

	NONRECURRING CHARGE	MONTHLY RATE
• Residence Line, per line	\$31.00	\$12 13.50

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~~**5. EXCHANGE SERVICES**~~

~~**5.2 LOCAL EXCHANGE SERVICE**~~

~~**5.2.5 LOCAL SERVICE OPTIONS (Cont'd)**~~

~~Reserved for Future Use~~

(D)
(N)

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~~**5. EXCHANGE SERVICES**~~

~~**5.2 LOCAL EXCHANGE SERVICE**~~

~~**5.2.5 LOCAL SERVICE OPTIONS (Cont'd)**~~

~~Reserved for Future Use~~

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. Hunting Service

1. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

Hunting Service is offered in two categories:

Series completion service

Series completion permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than one telephone number can be routed to the same telephone number.

Multiline hunt service

Multiline hunt service permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

C. (Cont'd)

2. Terms and Conditions

~~a. Hunting Service is not available on multiparty lines.~~

ba. The nonrecurring charge applies to establish or rearrange Hunting Service, except when changing from series to multiline or vice versa.

eb. Hunting Service as specified in this section does not apply if it is inherent in the product.

dc. Hunting Service will affect the operation or availability of some central office optional features on hunting lines.

ed. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group. In addition, there is no hunting charge for the last line arranged.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

C. Hunting Service(Cont'd)

3. Optional Features

Circular Hunting

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and -continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Make Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of customer provided dedicated keys at the customer's premises which in turn provides a busy appearance to the central office for a predetermined line or group of lines. The caller does not receive busy tone unless all numbers in the hunt sequence are found busy. Make Busy is available on an individual line, a terminal or group of terminals or an entire hunt group. Terminals are applicable only on multiline hunt groups. Outgoing calls are not affected by this option.

Stop-Hunt

Stop-hunt allows the customer to stop the hunt sequence of specific lines/terminals in a hunt group by the operation of a customer-provided key at the customer's premise. Hunting will proceed until it reaches an idle line/terminal or a line/terminal associated with an active stop-hunt key. Outgoing calls are not affected by this option.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

C. Hunting Service(Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Basic Hunting Service			
• Series Completion, per line	HSO	\$11.00	\$0.05
• Multiline Hunt Service, per terminal	HSHT	11.00	0.05
b. Optional Features			
• Circular Hunt, per group[1]	HCKPG	11.00	0.05
• Make Busy			
- Per line/terminal[2]	EHD	45.00	1.25
- Per group[2,3]	EHC	45.00	1.25
• Stop-Hunt	P89	13.00	2.20
c. Rearrangement of hunting terminals or telephone numbers[4]			
	N/A	11.00	-

[1] The monthly rate applies to the last line of hunt sequence in lieu of Multiline or Series Hunt charge.

[2] A term loop charge also applies for the channel to the customer's premises.

[3] Only available on a multiline hunt group.

[4] Not applicable when removing a terminal or number from a group.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. Public Response Calling Service (PRCS)

1. Description

Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

- a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.
- b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.
 - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
 - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
 - The number of busy signals to a specific telephone number exceeds 1,000 per week.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE 5.2.5 LOCAL SERVICE OPTIONS

D.2. (Cont'd)

- c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.
- d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.
- e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area ~~will~~may incur the appropriate toll charges.
- f. Central Office prefixes for PRCS will be specified by the Company.
- g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs, apply as appropriate.
- h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1 of this Tariff may also be purchased.

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~~(N)~~

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

D. Public Response Calling Service (PRCS) (Cont'd)

3. Rates and Charges

- a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service offering special construction charges may apply as stated in Section 4 of this Tariff in addition to the charges below.
- b. Where applicable, incremental charges as specified in Section 2 of the Exchange and Network Services Tariff, apply.
- c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE	
• Service Establishment Charge	NRC83	\$100.00	
• PRCS, incoming only	1MN	[1]	
• Traffic Load Protector	GE6	-	
	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Service Establishment Charge	-	-	-
• PRCS, incoming only	[1]	[1]	[1]
• Traffic Load Protector	\$175.00	\$150.00	\$150.00

[1] Rates and charges for a 1FB specified in 5.2.4 of [the Catalog](#) ~~this Tariff~~ or other business services specified elsewhere apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Washington Telephone Assistance Program (WTAP)

1. Description

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. Residents of Tribal lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

2. Terms and Conditions

a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:

- An \$8.00 statewide rate for the lowest grade of residential flat rate service. Where available, single-party service shall qualify as the lowest available flat rate for persons otherwise eligible, who are sixty years of age or older, or who receive medical assistance. This condition is in accordance with WAC 388-273.
- A waiver of any deposit for local service.
- A 50% reduction in the installation charges associated with installing the access line.

3. Monthly Credit

	CREDIT USOC	CREDIT AMOUNT	(N)
• Federal credit for the FCC End User Common Line (EUCL)	ASGFX	\$5.87	
• Federal credit	ASGF2	2.67	
• State credit	ASGSX	1.83	

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

B. Tribal Lifeline

1. Description

Tribal Lifeline provides additional lifeline support of up to \$25.00, in addition to the baseline Federal Lifeline support for qualifying low-income individuals living on tribal lands which includes reservation as defined by the Bureau of Indian Affairs (BIA) regulations.

2. Terms and Conditions

a. Tribal Lifeline support is provided to applicants who meet the eligibility requirements established within the guidelines of the Washington Telephone Assistance Program described in 5.2.6.A.

b. In order to qualify for the Tribal Lifeline/Link-Up programs, the applicant must live on Tribal Lands/Reservations and be participating in one of the following programs identified in either 1 or 2 below:

(1) Program requirement as identified by the FCC:

- Bureau of Indian Affairs/General Assistance Programs,
- Tribally administered Temporary Assistance for Needy Families block grant program,
- Head Start programs (only for those meeting its income-qualifying standard),
- National School Lunch Program's free lunch program,
- Medicaid,
- Food Stamps,
- Supplemental Security Income (SSI),
- Federal Public Housing Assistance,
- Low Income Home Energy Assistance Program,
- Meet income-based criterion for telephone assistance, as defined by the FCC.

(K) Material moved to Page 48.2

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

B.2. (Cont'd)

(2) Other qualifying low-income programs in Washington:

- DSHS Chore Services
- Community options Program Entry System
- State Family Assistance
- Refugee Assistance
- General Assistance Programs
- Temporary Assistance for Needy Families

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The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs above, and lives on a federally recognized reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

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~~(T)~~

- c. Tribal Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges, zone charges, or other non-discretionary charges associated with basic residential service. The benefit may not bring the basic local residential access line rate below \$1.00 per month.

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~~(K)Material moved from Sheet 48.1.~~

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5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE**
- 5.2.6 TELEPHONE ASSISTANCE PROGRAMS**
- B. Tribal Lifeline (Cont'd)

3. Monthly Credit[1]

	CREDIT USOC	CREDIT AMOUNT
• Flat individual line (1FR)[2]	ASGFT	\$8.83
• Federal credit towards CALC	ASGFR	5.87 (I)
• Lifeline credit	ASGF2	2.67

[1] The ASGFR and ASGF2 credits from the Lifeline Assistance Program totaling \$8.54 apply in addition to the Tribal Lifeline credit. The FCC Lifeline Program consists of a monthly federal baseline support of \$5.87 (ASGFR). The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00.

[2] The credit amount is calculated by adding the 1FR rate of \$12.50 plus the \$5.87 subscriber line charge together. An ASGFR and ASGF2 credit of \$8.54 is subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: $(\$12.50 + \$5.87 = \$18.37 - \$8.54 = \$9.83 - \$1.00) = \$8.83$ credit.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

C. Link-up America Program

—————(T)

1. Description

A program which provides for a 50% reduction up to \$30.00 against the nonrecurring charge for connection of a residential exchange access line. This credit is only available to customers who meet eligibility requirements established by the FCC. The credit applies to the single line serving the customer's principal residence.

2. Terms and Conditions

a. Eligibility requirements of the Link-up America Program are:

- The consumer can receive the benefit of the Link-Up Program for a second or subsequent times only for a principal place of residence with an address different from the residence address at which Link-Up assistance was provided previously.
- An applicant may defer payment of the service connection charges. Payment may be deferred up to 12 months with a payment schedule of equal payments for up to \$200.00 assessed for commencing service. Interest will not be charged on deferred payments.
- Applicant meets the requirements of a state established income test.

b. Billing will reflect the Link-up America Program credit of a 50% reduction in the nonrecurring charge for connection of the residential exchange access line, up to a maximum of \$30.00, effective with the installation date of the service.

3. Credit

USOC

- 50% reduction in the nonrecurring charge for connection of a residence exchange access line, up to a maximum of \$30.00 credit.

LNK

—————(T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

D. Expanded Link-Up Program

1. Description

Residents of Tribal lands who qualify for Tribal Lifeline, are eligible for an additional Expanded Link-Up benefit of up to \$70.00, in addition to the Link-Up Program. The additional benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00 which are assessed to begin service at the principle residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone connection charges and special construction charges.

2. Nonrecurring Charge Credit

- Expanded Link-Up

CREDIT USOC[1]	— (T)
LNKEL	— (T)

[1]— Credit USOC will be implemented December 4, 2000.

— (N)

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~~**5. EXCHANGE SERVICES**~~

~~**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**~~

~~Reserved for Future Use.~~

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~~**5. EXCHANGE SERVICES**~~

~~**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**~~

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(D)
(N)

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~~**5. EXCHANGE SERVICES**~~

~~**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**~~

~~Reserved for Future Use.~~

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

~~5.2.10 TENANT SOLUTIONS~~

~~A. High Rise Office Buildings, Shopping Malls and Office Parks~~

~~Service descriptions, terms, conditions, rates and charges for Tenant Solution for High-Rise Office Buildings, Shopping Malls and Office Parks purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Tenant Solution for High-Rise Office Buildings, Shopping Malls and Office Parks for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.~~

(T)

~~1. Description~~

~~Tenant Solutions is a full service promotional offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounted toll, waivers of nonrecurring charges, and a waiver of recurring rates as described in 4., following.~~

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Cancels 1st Revised Sheet 53.1

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

~~5.2.10 TENANT SOLUTIONS~~

~~A. High Rise Office Buildings, Shopping Malls and Office Parks (Cont'd)~~

~~2. Products and Services~~

~~Menu of Services includes:~~

- ~~• Flat Rated Exchange Access Lines[1]~~
- ~~• *STAND-BY-LINE* Service[1]~~
- ~~• *MARKET EXPANSION LINE* Service[1]~~
- ~~• Premium Listings; includes all but listed name~~

- ~~• Caller Identification Name and Number and Caller Identification Number only[1]~~
- ~~• Call Forwarding features as follows:~~
 - ~~— Call Forwarding Busy Line (Expanded)[1]~~
 - ~~— Call Forwarding Busy Line (External)[1]~~
 - ~~— Call Forwarding Busy Line (Programmable)[1]~~
 - ~~— Call Forwarding Don't Answer[1]~~
 - ~~— Call Forwarding Don't Answer (Expanded)[1]~~
 - ~~— Call Forwarding Don't Answer (Programmable)[1]~~
 - ~~— Call Forwarding Busy Line/Don't Answer (Expanded)[1]~~
 - ~~— Call Forwarding Busy Line (External)/Don't Answer[1]~~
- ~~• *DIGICOM I* Service[2]~~
- ~~• *DIGICOM II* Service[2]~~
- ~~• Tenant Calling Connection~~

- ~~• Single Line ISDN Service~~
- ~~• Primary Rate Service (PRS) ISDN~~
- ~~• High Capacity DS1 and DS3 Services[2]~~
- ~~• Digital Switched Services~~
- ~~• Frame Relay Service[3]~~
- ~~• Uniform Access Solution Service~~

~~[1]—Description and rates found in the Exchange and Network Services Catalog.~~

(T)

~~[2]—Description and rates found in the Private Line Transport Services Tariff or Catalog.~~

(T)

~~[3]—Description and rates found in the Advanced Communications Services Tariff.~~

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5.2 LOCAL EXCHANGE SERVICE

~~5.2.10 TENANT SOLUTIONS (Cont'd)~~

~~A. High Rise Office Buildings, Shopping Malls and Office Parks(Cont'd)~~

~~3. Terms and Conditions~~

~~a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.~~

~~b. At the end of the contract period or if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers of monthly rates and/or nonrecurring charges will be honored.~~

~~c. The contract length (minimum of three years).~~

~~4. Rates and Charges~~

~~a. Tenant Solutions customers (subscribing to Flat Rated Lines, *STAND-BY LINE*, *DIGICOM I or II*), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:~~

- ~~• Waiver of nonrecurring charges and 30 days of service per line with tenants choice of:~~

~~— Caller Identification Name and Number or Caller Identification Number~~

- ~~• Waiver of nonrecurring charges and 30 days of service per line:~~

~~— Call Forwarding Busy Line/Don't Answer as detailed in 2., preceding~~

- ~~• Waiver of nonrecurring charges:~~

~~— *MARKET EXPANSION LINE*~~

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5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.4.a. (Cont'd)

- ~~50% discount off the nonrecurring charge:~~
 - ~~Subscribing to 3 lines or more (any combination):~~
 - ~~Flat rated exchange access lines~~
 - ~~STAND-BY LINE~~
 - ~~DIGICOM I or II~~
 - ~~Single Line ISDN Service~~
 - ~~Premium Listings as detailed in 2., preceding~~
 - ~~Single Line ISDN Service~~
 - ~~Primary Rate Service (PRS) ISDN~~
 - ~~High Capacity DS1 and DS3 Services~~
- ~~36 months contract rate for:~~
 - ~~DS1 Service~~
 - ~~DS3 Service~~
- ~~Waiver of two months recurring charge:~~
 - ~~Frame Relay Service (minimum 2 year contract)~~
- ~~Waiver of one month recurring charge~~
 - ~~Digital Switched Services (minimum 3 year contract)~~
 - ~~Facility and Common Equipment~~
 - ~~Advanced Trunks~~
 - ~~Uniform Access Solution Service (minimum 3 year contract)~~
 - ~~DS1 Facility with Common Equipment~~
 - ~~Network Connection per DS1 Facility~~
- ~~Waiver of two months recurring charges~~
 - ~~Digital Switched Services (minimum 5 year contract)~~
 - ~~Facility and Common Equipment~~
 - ~~Advanced Trunks~~
 - ~~Uniform Access Solution Service (minimum 5 year contract)~~
 - ~~DS1 Facility with Common Equipment~~
 - ~~Network Connection per DS1 Facility~~

(D)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

~~5.2.10 TENANT SOLUTIONS~~

~~A.4. (Cont'd)~~

~~b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or building/mall, will receive waivers, etc., as shown preceding.~~

~~B. Multi-Tenant Residential Properties Offer~~

~~1. Description~~

~~a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has terminated their preferred provider agreement with their current telecommunications provider, and now subscribes to service from the Company.~~

~~b. In accordance with the terms of the Multi-Tenant Residential Properties Offer the Company may waive charges to residence customers of such apartment complexes.~~

~~2. Terms and Conditions~~

~~a. The Multi-Tenant Residential Properties Offer is available to residents of properties where the owner/manager has a preferred provider agreement with the Company.~~

~~b. The Company preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.~~

~~c. Multi-Tenant Residential Properties must have a minimum of 125 living units per apartment complex. Apartment complexes with less than 125 living units per building will qualify as long as the owner/manager has at least one complex with 125 living units under agreement with the Company.~~

~~3. Rates and Charges~~

~~Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched to the Company as their telecommunications provider.~~

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~~5. EXCHANGE SERVICES~~

~~5.2 LOCAL EXCHANGE SERVICE (Cont'd)~~

~~5.2.11 COMPETITIVE RESPONSE~~

~~A. Residence Customer Incentive Program~~

~~1. Description~~

~~The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.~~

~~2. Terms and Conditions~~

~~a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.~~

~~b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.~~

~~c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding.~~

~~d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.~~

~~e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.~~

(C)
(C)

(T)

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~~5.2 LOCAL EXCHANGE SERVICE~~

~~5.2.11 COMPETITIVE RESPONSE~~

~~A.2. (Cont'd)~~

~~f. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:~~ (C)

~~(1) The sales channel through which the products are sold.;~~

~~(2) A specific geographic area.;~~

~~(3) Existing customers who request to have one or more products disconnected.;~~

~~(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff. ;~~

~~(5) Such other facts, criteria, and circumstances as the Company believes is are a reasonable basis upon which to distinguish among groups of customers.~~ (N)
(N)

~~g. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.~~

~~h. The Company reserves the right to discontinue this offer.~~

~~3. Rates and Charges~~

~~a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:~~

~~(1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or~~

~~(2) A waiver of up to three months of the recurring rates, or~~

~~(3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or~~

~~(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.~~

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~~5.2.11 COMPETITIVE RESPONSE~~

~~A.3. (Cont'd)~~

- ~~b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.~~
- ~~c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).~~
- ~~d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Tariff and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.~~

~~B. Business Customer Incentive Program~~

~~1. Description~~

~~The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.~~

~~2. Terms and Conditions~~

- ~~a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.~~
- ~~b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.~~ (C)
(C)

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~~5. EXCHANGE SERVICES~~

~~5.2 LOCAL EXCHANGE SERVICE~~

~~5.2.11 COMPETITIVE RESPONSE~~

~~B.2. (Cont'd)~~

- ~~c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding. (T)~~
- ~~d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. (C)~~
- ~~e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following. (C)~~
- ~~f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate. (C)~~
- ~~g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below: (C)~~
 - ~~(1) The sales channel through which the products are sold.;~~
 - ~~(2) A specific geographic area.;~~
 - ~~(3) Existing customers who request to have one or more products disconnected.;~~
 - ~~(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.;~~
 - ~~(5) Such other facts, criteria, and circumstances as the Company believes is are a reasonable basis upon which to distinguish among groups of customers. (N)~~
- ~~h. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances. (N)~~

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~~5.2.11 COMPETITIVE RESPONSE~~

~~B.2. (Cont'd)~~

~~(D)~~
~~(N)~~

~~i. The Company reserves the right to discontinue this offer.~~

~~3. Rates and Charges~~

~~a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:~~

~~(1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or~~

~~(2) A waiver of up to three months of the recurring rate(s), or~~

~~(3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or~~

~~(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.~~

~~b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.~~

~~c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).~~

~~d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Tariff and can distribute that value to their end-user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.~~

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~~5. EXCHANGE SERVICES~~

~~5.2 LOCAL EXCHANGE SERVICE (Cont'd)~~

~~5.2.14 QWEST CONNECTIONS GUIDE PROGRAM~~

~~(N)~~

~~A. Description~~

~~The Qwest Connections Guide Program is a residential marketing program that allows the Company to provide incentives through realtors, mortgage and moving company representatives and other move-related professionals to market Qwest services to residential customers who are in the process of establishing new service, or moving their existing service to a new address.~~

~~B. Terms and Conditions~~

- ~~1. The Company will provide Qwest Connections Guide Mover Packets to participating realtors or other move-related professionals who decide to participate in the program. These packets will include mail-in coupons for a gift card. The gift card may not be issued by the Company and could be used for various purchases; it is not limited to the purchase of Company offered services and products.~~
- ~~2. The participating realtors or other move-related professionals will be requested to distribute the Qwest Connections Guide Mover packets to their customers who are in the process of moving or buying a home.~~
- ~~3. Residential customers who move to a new address and establish local basic exchange phone service with the Company will be eligible to complete and mail in the coupon for a gift card. Except to confirm service establishment, the Company is not required to confirm any other facts with the customer or the move-related professionals and may rely upon those entities statements and/or agreements.~~
- ~~4. Upon receipt of the coupon and confirmation of service establishment, the Company will send the gift card to the residential customer.~~
- ~~5. Gift cards will not exceed \$25 in value.~~

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~~5.2 LOCAL EXCHANGE SERVICE~~

~~5.2.14 QWEST CONNECTIONS GUIDE PROGRAM~~

~~(N)~~

~~B. Terms and Conditions (Cont'd)~~

- ~~6. This is a cooperative marketing endeavor with move-related professionals. The Company is not able to control the distribution of the gift cards by the move-related professionals, although it will provide the opportunity to engage in the program to reputable move-related professionals doing business in certain geographic areas and during certain promotional periods.~~
- ~~7. Terms and conditions associated with use of the gift card will be specified on the card.~~
- ~~8. The Company may prohibit use of this program in conjunction with another offer marketed by the Company and/or a Company affiliate.~~
- ~~9. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.~~

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

Service descriptions, rates, terms and conditions for PBX Trunks purchased by business customers as an analog service or as a digital service can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue, Glencourt and Sherwood, Bellingham, Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent, Ulrich, Meridian, O'Brien, Maple Valley, Mereer Island, Puyallup, Renton, Olympia, Evergreen, Whitehall, Paseo, Ridgefield, Seattle, Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane, Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, Sumner, Tacoma, Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver, North, Orchards and Oxford or Yakima, Chestnut and West. Service descriptions, rates, terms and conditions for PBX Trunks purchased by business customers as a digital service in any other exchanges and wire centers can be found herein.

(T)

A. Description

A Trunk line is a telephone circuit between two central office units or between switching equipment normally located at the customer's premises and a Company central office. PBX trunk lines are used to provide pooled access to the exchange network and may include inward-only, outward-only or two-way trunks.

B. Change Charges

Charges noted below apply to exchange service and facilities.

	NONRECURRING CHARGE
• Change of class, type or grade of service, — each trunk	\$20.00
• Other changes of a trunk, each[1]	20.00

[1] Included in this category are miscellaneous changes or rearrangements of a trunk.

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~~5. EXCHANGE SERVICES~~

~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)~~

~~5.3.3 FLAT RATE TRUNKS~~

~~A. Toll Trunks~~

~~Toll trunks are provided in connection with business service and are restricted to outward toll service placed from the PBX or Centrex type service serving the customer. No local calls are allowed.~~

~~B. Rates and Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Toll Access, each	TTT++		
	TS5++		
	TSZ	\$48.00	\$26.89

(T)
(D)
(M)

(M)

(M1)

(T)(M1)

~~(M) Material moved from Sheet 62.~~

~~(M1) Material moved from Sheet 63.~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

(K)
(D)
(K)
(D)

~~(K) — Material moved to Sheet 61.~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

(D)
(K)
(N)

~~(M) Material moved to Sheet 61.~~

By Authority of Order of the W.U.T.C., Order No. 17 – Order Granting Competitive Classification in Docket No.
Advice No. 3461T
Issued by Qwest Corporation
By K. R. Nelson, President - Washington

UT-030614, dated 12/22/2003.
Effective: February 13, 2004

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~~5. EXCHANGE SERVICES~~

~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (CONT'D)~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE~~

~~Service descriptions, rates, terms and conditions for DID Service purchased by business customers for use with any analog local exchange service or a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Paseo, Ridgefield, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for DID Service purchased by business customers as a digital service in any other exchanges and wire centers can be found herein.~~

(T)

~~A. Description~~

~~DID Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.~~

~~B. Terms And Conditions~~

- ~~1. DID Service is available from central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Customers will be required to maintain an adequate number of trunks with DID in order to prevent network degradation.~~
- ~~2. In addition to the charges and rates specified following, appropriate charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID Service.~~
- ~~3. All trunks in a group serving DID station lines must be equipped for DID Service. Trunks serving non-DID station lines and trunks used for outward-only service from all station lines do not need to be equipped for DID Service.~~

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~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

- ~~4. When facilities aren't available at the central office which provides the main listed number service, DID Service may be provided from a different central office. When a trunk group with DID Service is served from a central office other than the central office which provides the main listed number service, mileage rates as appropriate from 5.1.4, Foreign Exchange Service, or 105.2.1 of the Private Line Transport Services Tariff are applicable.~~
- ~~5. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

A DID sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit.~~
- ~~6. DID Service in connection with customer provided switching equipment is furnished to the point of interface.~~
- ~~7. Listings for DID telephone numbers will be provided, subject to the terms and conditions and rates and charges for business additional listings. See 5.7.1.~~
- ~~8. Calls to reserve telephone numbers will be routed to the PBX for handling.~~
- ~~9. DID is not compatible with some PBX vehicles.~~
- ~~10. When a central office, other than an Electronic Switching Service central office, is not equipped to provide DID Service, the Company may provide the service at nonrecurring charges per trunk with DID Service equal to the pro rata cost to equip the central office. These nonrecurring charges apply in addition to the charges and rates following.~~
- ~~11. DID Service is only offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.~~
- ~~12. When DID and Automatic Identification of Outward Dialing (AIOD) are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD and DID Service only one telephone number charge will apply as shown in this Section.~~

(M1)

(M1)

(M) Material moved from Sheet 64.

~~5. EXCHANGE SERVICES~~

~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

~~13. DID Service is available on Automatic Telephone Answering Service Answering Systems.~~

~~14. Expanded Answer for 1A Electronic Switching Service (ESS) central offices is available as an optional feature for DID Service.~~

~~a. Expanded Answer enables customers with Call Forwarding Don't Answer or Call Forwarding Busy Line/Don't Answer to forward their unanswered calls to a DID station number. This feature includes common equipment and Call Completion Software Positions (CCSP).~~

~~b. Terms and conditions for Expanded Answer are as follows:~~

~~(1) Expanded Answer is necessary only in 1AESS central offices and is only available in 1AESS offices that have been equipped with the appropriate software which provides the capability. Expanded Answer is not necessary in 1AESS central offices with new generic 10.09 or 11.02 or greater which contain additional software.~~

~~(2) The Expanded Answer common equipment includes two CCSPs. Additional CCSPs may be required if the volume of calls attempting to complete to the DID station number exceeds the processing limitations of the software.~~

~~(3) Both the DID station number and the number equipped with the Call Forward-Don't Answer or Call Forward-Busy Line/Don't Answer feature must be in the same central office.~~

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~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

~~15. DID Trunk Queuing is available as an optional feature for DID Service.~~

~~a. DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a DID system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.~~

~~b. Optional features associated with DID Trunk Queuing are as follows:~~

~~Delay Announcement~~

~~This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.~~

~~Music on Queue~~

~~This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.~~

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~~5. EXCHANGE SERVICES~~

~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE~~

~~B.15. (Cont'd)~~

~~c. Terms and Conditions~~

- ~~(1) DID Trunk Queuing and its associated options will only be provided where adequate and suitable central office facilities exists.~~
- ~~(2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.~~
- ~~(3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.~~
- ~~(4) The music on queue option requires a voice grade private line circuit between the serving central office and a customer provided music source at the customer's premises.~~
- ~~(5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.~~
- ~~16. DID Call Transfer is an optional feature in certain switch types which allows the user of a specially provisioned, in-only or two-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then leave the connection without disconnecting the call.~~
- ~~17. CALL PLANNER is available as an optional feature for DID Service.~~
- ~~a. CALL PLANNER is a forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with DID Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.~~

~~[1] Tariff coding reflects changes approved in Advice No. 3140T, effective August 31, 2000.~~

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(N)

(N)

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~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE~~

~~B.17. (Cont'd)~~

~~b. Terms and conditions for *CALL PLANNER* are as follows:~~

~~(1) *CALL PLANNER* is available to customers who subscribe to *DID* numbers which terminate on PBX trunks. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.~~

~~(2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.~~

~~(3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.~~

~~(4) The following are restrictions to forwarding destinations for *CALL PLANNER*:~~

- ~~• No International numbers—only United States NPAs allowed.~~
- ~~• No 700, 800, 900 or 950.~~
- ~~• No N11 or 555-1212.~~
- ~~• No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).~~
- ~~• No speed dial codes or customized dialing plans.~~
- ~~• No third number billed calls.~~
- ~~• A limit of four destination changes per hour.~~

~~(T)~~

~~(D)~~

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~~5. EXCHANGE SERVICES~~

~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~5.3.4 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)~~

~~C. Rates and Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
1. DID Service				(D)
• Two-way digital trunk circuit termination with answer supervision[1]	ND2	\$40.00	\$40.00	(T)
				(D)
2. DID Telephone Numbers				
a. DID telephone numbers used, each	NDN	1.00	0.15	

~~[1] Only available with Digital Switching Service. In addition, the nonrecurring charge and rate per month for the associated Digital Switching Service trunk (T2JCX) is applicable.~~

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~~5. EXCHANGE SERVICES~~

~~5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~(N)~~

~~5.3.4 DIRECT INWARD-DIALING (DID) SERVICE~~

~~C.2. (Cont'd)~~

~~NONRECURRING MONTHLY~~

~~USOC CHARGE RATE~~

~~b. Reserving Telephone Numbers~~

- ~~• Nonsequential number, per~~

~~number[1] NDNRN \$0.15~~

~~c. Customer requests for a specific number(s) either within a sequential number block or any nonsequential number will be assessed the customized number charges specified in 5.5.7, when the request is not due to customer equipment technical limitations. The charge will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one custom number charge will be applied per sequential number block.~~

~~[1] Rates and charges apply only if the customer does not currently subscribe to DID Service. Customers currently subscribing to DID Service will be charged the NDN rates and charges.~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

~~Custom Calling Services provide special calling features to residence exchange access lines. The features available are: Call Forwarding Variable, Call Forwarding Don't Answer, Call Forwarding Busy Line, Call Forwarding Busy Line/Don't Answer, Call Waiting, Speed Calling, Three Way Calling, Abbreviated Access, Call Transfer, Hot Line, Warm Line, Caller Identification Name and Number, Caller Identification Number, Call Rejection, Continuous Redial, Last Call Return, Priority Call, Remote Access Forwarding, Scheduled Forwarding, Selective Call Forwarding, and Call Trace. Some of the features may be subscribed to separately or in a combination of several on the same line in a "package" rate. The number of features available is dependent upon the central office providing the service. specified in this Section furnish the following capabilities to residence customers. Additional Custom Calling Services maybe found in the Exchange and Network Services Catalog and are available to residence and business customers.~~

B. Definitions

~~Abbreviated Access~~

~~Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one digit or Abbreviated Access, two digit.~~

~~The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.~~

(M)

~~Anonymous Call Rejection~~

(C)

~~Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.~~

~~Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.~~

(C)(M)

(M) Material moved from Sheets 80 and 82.1.

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Call Curfew~~

~~Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.~~

~~When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur. Calls placed to 911 are not affected.~~

~~Call Forwarding-Busy Line (Expanded)~~

~~Allows a customer to have an incoming call forwarded to another predetermined number in a different central office switch if the called number is busy.~~

~~Call Forwarding-Busy Line (Overflow)~~

~~Allows a customer to have incoming calls forwarded to another predetermined number within the customer's central office if the called number is busy.~~

~~Call Forwarding-Busy Line (Programmable)~~

~~Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.~~

~~Call Forwarding-Don't Answer~~

~~Allows a customer to have an incoming call forwarded to another predetermined number within the same central office switch if the customer does not answer after a preset number of rings.~~

(D)

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Call Forwarding-Don't Answer (Expanded)~~

~~Allows a customer to have an incoming call forwarded to a predetermined number outside the serving central office switch if the customer does not answer after a preset number of rings.~~

~~Call Forwarding-Don't Answer (Programmable)~~

~~Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls are forwarded.~~

~~Call Forwarding-Variable~~

~~Allows a customer to forward incoming calls to another telephone number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded.~~

(C)
|
(C)

~~Call Forwarding-Variable No Call Completion Option~~

~~An option of Call Forwarding-Variable that allows a customer subscribing to that feature to activate it without completing a call to the forward to number.~~

~~Call Rejection~~

~~Allows a customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.~~

(T)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

(T)

~~Call Transfer~~

~~Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.~~

(T)

~~Call Waiting~~

~~Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.~~

(C)

(C)

(K)

(KI)

~~Call Waiting Identification~~

~~Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification Number or Caller Identification Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number~~

(C)

(C)

~~(K) Material moved to Sheet 82.1.~~

~~(K1) Material moved to Sheet 84.~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~CALLER ID WITH PRIVACY +~~

~~Provides a customer with Caller Identification Name and Number functionality and, in addition, provides special handling for unidentified incoming calls and incoming calls marked "private".~~ (C)

~~Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.~~

~~When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display "PRIVACY +" which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the "PRIVACY +" designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox.~~ (C)

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Caller Identification - Name and Number~~

~~Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.~~

(C)

(C)

(K)

~~Caller Identification - Number~~

~~Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office~~

(C)

(C)

(K)

~~(M) Material moved to Sheet 76.~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Continuous Redial~~

~~Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a pay per use basis or a monthly subscription basis. A pay per use charge applies per activation regardless of whether the call is completed.~~ (C)

~~Dial Call Waiting~~

~~Dial Call Waiting functions interactively with Distinctive Alert, following. When a line equipped with Dial Call Waiting calls a line equipped with Distinctive Alert, the customer will hear either a distinctive ring when the line is not in use or a distinctive call waiting signal when the customer is using the called line.~~ (C)

~~Dial Lock~~

~~Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information services calls.~~ (C)

~~A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.~~ (C)

~~Directed Call Pick Up~~

~~Allows a customer to answer a call that is ringing to another line by dialing a preset code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.~~ (T)

~~Directed Call Pick Up with Barge-In~~

~~Allows a customer to answer a call that is ringing another line, or has been answered by another line, dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.~~ (T)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

Do Not Disturb

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two digit code. The dialing code is *98.

Hot Line Service

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

I-CALLED

I-CALLED allows for callers who encounter a "ring no answer" condition to record their name and telephone number for future delivery to the called party. The service provides a voice prompt for the caller to enter a touch-tone command. Once callers record their name and number, *I-CALLED* will attempt to deliver the information to the called party by calling the called party periodically for a predetermined number of days, or until the called party answers, whichever comes first. When the called party answers the *I-CALLED* call, the recorded information will be played through twice to ensure the called party hears the information. The called party will also have the opportunity to replay the message if needed. This service is billed to the calling party on a pay per use basis.

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Last Call Return~~

~~Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer's serving central office. Numbers marked "Private" by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer.~~

~~(C)~~

~~(C)~~

~~(K)~~

~~(M)~~

~~Long Distance Alert~~

~~Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge.~~

~~(M)~~

~~NO SOLICITATION~~

~~(M1)~~

~~Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do not call" list. *NO SOLICITATION* automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the customer at any time, if desired. A caller may press one, or stay on the line to complete the call connection.~~

~~(M1)~~

~~(K) Material moved to Sheet 76.~~

~~(M) Material moved from Sheet 79.~~

~~(M1) Material moved from Sheet 83.~~

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's QWEST Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers' telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don't answer condition will be treated like any other incoming call.

Remote Access Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United States, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customer's premises.

(K) Material moved to Sheet 82.1.

(M) Material moved from Sheet 85.

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~SECURITY SCREEN~~

~~Provides the customer with the ability to screen private and unidentified calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification - Name and Number.~~

~~Callers placing a call from a private or blocked telephone number to a *SECURITY SCREEN* customer will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers placing a call from an unidentified number will be asked to enter a telephone number for identification purposes. The *SECURITY SCREEN* customer will hear a distinctive ring if the calling party input the data passed unless they subscribe to Custom Ringing Service.~~

~~Unidentified callers will hear a message indicating that the person they are calling does not accept unidentified calls. The calling party will be told to hang up if they are a solicitor. All other callers will be asked to input the telephone number they are calling from. Once the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer. The Caller ID unit will display one of the following:~~

- ~~— If the call is private or unavailable and the caller enters a ten-digit number from within Qwest's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).~~
- ~~— If the call is private or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.~~
- ~~— If the call is private or unavailable and the caller enters a ten-digit number outside of Qwest's territory, the display will read *SECURITY SCREEN* and the number the caller input.~~
- ~~— If the call is private or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).~~

~~A caller who chooses not to unblock their line or enter a number will be advised that their call could not be completed and the call will be terminated.~~

~~—————(D)
—————(D)~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Selective Call Forwarding~~

~~Allows a customer to establish and modify a list of up to fifteen telephone numbers and calls originating from numbers on the list can be forwarded to a predefined local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.~~ (C)

~~Selective Call Waiting~~

~~Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of up to twenty-five telephone numbers that will trigger the Call Waiting tone when the customer's line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer's Voice Mail.~~ (C)

~~Speed Calling~~

~~Allows a customer to dial frequently called numbers by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in an 8 number or 30 number capacity and can include local and long distance telephone numbers. The lists may be established and changed by the customer.~~ (C)

~~Talking Call Waiting~~

~~Provides an audible announcement of the listed name information of originating telephone service. The announcement consists of the regular call waiting tone followed immediately by the calling party's name. The customer may hear on some out of state calls, the state name followed by the area code of where the call has originated. Some listing information may not be delivered including, but not limited to, calls from blocked telephone numbers and calls from some networks. Talking Call Waiting is only offered in conjunction with Call Waiting.~~ (M)

~~Three-Way Calling~~

~~Allows customers to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party's telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately. Three-Way calling is available on a pay per use basis or a monthly subscription basis.~~ (C)

(M) Material moved from Sheet 79.

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5. EXCHANGE SERVICES

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~B. Definitions (Cont'd)~~

~~Warm Line Service~~

~~(K)~~

~~Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.~~

~~Wireless Extension~~

~~(M)~~

~~A wireline forwarding service that works with a customer's wireless service. When a call is placed to the wireline number, it is automatically forwarded to a designated wireless number if the handset is turned on. If the wireless handset is turned off or is busy, the call rings at the wireline number and is not forwarded. In addition, any call coming from the designated wireless number to the wireline number will not be forwarded back to the wireless number. If the Wireless Extension customer has Voice Mail Service and the wireless handset is on, and the wireless handset is busy or the call is not answered, the customer can choose to have calls forwarded to the mailbox instead of the wireline number.~~

~~(M)~~

~~[1] This sheet also cancels the following sheet: Original, Sheet 85.1~~

~~(N)~~

~~(K) Material moved to Sheet 83.~~

~~(M) Material moved from Sheet 85.1.~~

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like. (C)

~~2. Where any Custom Calling Service is provided on a Measured Service line, usage charges as specified elsewhere will apply to all calls placed by such features, including, but not limited to, those using Call Forwarding features, Call Transfer, Continuous Redial, Last Call Return, and Three-Way Calling. (C)~~

~~3. Call Forwarding-Busy Line (external) provides the capability to overflow from one hunt group to another, or to a MARKET EXPANSION LINE number.~~

~~4. Where any Custom Calling feature causes or permits a call to be placed to a telephone number out of the local calling area, all toll charges will apply at the rates and terms established by the interexchange carrier providing the facilities to carry the call. (C)~~

52. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications. (C)

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~C. Terms and Conditions (Cont'd)~~

- ~~6. See Section 2, Resale of Network Features, for services that may be resold. (D)
(T)~~
- ~~7. Due to technical limitations, customers may not purchase the following on the (C)
same line:~~
- ~~• One-digit Abbreviated Access service and Speed Call 8. (C)~~
 - ~~• Two-digit Abbreviated Access service and Speed Call 30. (C)~~
 - ~~• More than one Abbreviated Access service. (C)~~
- ~~8. Control of the number assignment on the shared speed call list associated with (T)
Abbreviated Access resides with the provider. The provider must have an access
line in the same central office as their client for the purpose of controlling the
Speed Call list. The access line will be restricted from dialing any toll calls
billable to the end user.~~
- ~~9. Due to technical limitations, customers who subscribe to Speed Calling 8 number (T)
and Call Transfer will only have 6 number capacity available for their use.~~
- ~~10. The connection to the predetermined number associated with Hot Line service (T)
cannot be changed except through the issuance of a service order.~~
- ~~11. A line equipped with Hot Line service can be used for incoming calls but, cannot (C)
place outgoing calls to any number other than the preprogrammed number. For
example, calls to 911 or other emergency numbers cannot be placed from a line
equipped with Hot Line service. (C)~~
- ~~12. Where technology permits, the connection to the predetermined number (T)
associated with Warm Line service is controlled by the customer and may be
changed by dialing an access code and the new number. In other instances, the
connection to the predetermined number cannot be changed except through the
issuance of a service order.~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~C. Terms and Conditions (Cont'd)~~

- ~~13. With Warm Line service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a new service order. (T)~~
- ~~14. Once automatic dialing begins on lines equipped with Warm Line service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the time delay period ends. (T)~~
- ~~15. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features. (T)~~
- ~~16. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Dial Call Waiting, Directed Call Pick Up, Directed Call Pick Up with Barge In and Distinctive Alert. (T)~~
- ~~17. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge In, Distinctive Alert and Dial Call Waiting. (T)~~
- ~~18. Call Forwarding Busy Line (Expanded) and Call Forwarding Don't Answer (Expanded) will only be provided where technically and economically feasible and where sufficient demand exists to warrant provision of the service. (T)~~
- ~~19. Customers of Calling Number Identification or Calling Name and Number Identification may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services pursuant to WAC 480-120-081(2)(e). (T)~~
- ~~20. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product. (T)~~
- ~~21. Last Call Return, Continuous Redial and Three-Way Calling are available on a monthly subscription or pay per use basis. The pay per use basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge. During the first 30 days of availability to the customer, customers who invoke these pay per use services will not be charged. (T)~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~C. Terms and Conditions (Cont'd)~~

- ~~22. In order for Wireless Extension to work, the customer's wireless carrier must utilize technology that links their network to the Company's network and provides the wireless handset status to the Company upon request. It will be the customer's responsibility to know whether their wireless carrier provides this data.~~ (D)
(T)
- ~~23. Customer's subscribing to Call Waiting Identification, *CALLER ID WITH PRIVACY* +, Caller Identification Name and Number and Caller Identification Number must have a properly connected and operating Caller ID Unit.~~ (N)
- ~~24. The Company does not assure the accuracy in the name and/or number delivered to the customer in conjunction with Caller ID or Last Call Return. The Company is not liable to any party for any error, omission, or mistake. The Company will use its best efforts to correct errors over which it has control when notified of such errors in writing but, not where errors are due to databases provided or created by others. Some calls may not display name and/or number information including but not limited to, those from callers who block their information, calls from other networks and calls from certain types of customer provide equipment.~~
- ~~25. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with *CALLER ID WITH PRIVACY PLUS* then the line cannot be equipped with Anonymous Call Rejection.~~
- ~~26. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the customer of record, not unauthorized parties.~~
27. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company. (N)

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~C. Terms and Conditions (Cont'd)~~

- ~~27. I-CALLED service has blocking capabilities. Customers may block originating and/or terminating I-CALLED calls. If a customer places an I-CALLED call to a blocked number, there will be no charge. (T)~~
- ~~28. I-CALLED is not available on the following types of originating services: (T)~~
- ~~• Public Telephone service;~~
 - ~~• Cellular;~~
 - ~~• Operator assisted.~~
- ~~29. I-CALLED is not available on calls to special access numbers, including but not limited to: 800, 888, 900 and N11. (T)~~
- ~~30. I-CALLED is limited to certain technologies. In addition, in order for the service to work, the calling party and the called party must either be served from the same central office or served from central offices which are linked by facilities that can send the recorded name and telephone number. I-CALLED will only work on intraLATA calls. (T)~~

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5. EXCHANGE SERVICES

**5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)**

DC. Rates and Charges

~~1. The following nonrecurring charge applies per request on a per line basis to establish or change Custom Calling Service features, a package of Custom Calling Service features or any combination of packages and features.~~

~~The nonrecurring charge will apply to change the predetermined telephone number associated with Easy Access.~~

~~The nonrecurring charge will not apply to add Easy Access to a line equipped with CUSTOMCHOICE.~~

~~The nonrecurring charge will not apply to discontinue all custom calling features, or to change from Caller Identification to CALLER ID WITH PRIVACY+.~~

	NONRECURRING CHARGE	
• Residence	\$ 7.00	(D) (K) (D)

~~(K) Material moved to Sheet 94.~~

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~~**5. EXCHANGE SERVICES**~~

~~**5.4 PREMIUM EXCHANGE SERVICES**~~

~~**5.4.3 CUSTOM CALLING SERVICES**~~

~~D. Rates and Charges (Cont'd)~~

~~————(T)~~

~~————(D)~~

~~Reserved for Future Use~~

~~————(N)~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~D. Rates and Charges (Cont'd)~~

~~(T)~~

~~(D)~~

~~Reserved for Future Use~~

~~(N)~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~D. Rates and Charges (Cont'd)~~

~~(T)~~

~~(D)~~

~~Reserved for Future Use~~

~~(N)~~

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

(T)

2. Custom Calling Services, each line

(M)

RESIDENCE	USOC	MONTHLY RATE
• Abbreviated Access, one digit		
— Each line arranged	EV4	\$1.50
• Abbreviated Access, two digit		
— Each line arranged	EV8	0.50
• Call Curfew	RCU	3.95
• Call Forwarding		
— Busy Line (expanded)	FBJ	0.45
— Busy Line(overflow)	EVO	0.45
— Busy Line (programmable)	ERB	1.85
— Busy Line (overflow)/Don't Answer	EV2	0.60
— Busy Line/Don't Answer (expanded)	FVJ	0.60
— Don't Answer	EVD	0.75
— Don't Answer (expanded)	FDJ	0.75
— Don't Answer (programmable)	ERD	2.60
— Variable	ESM	2.45
— Variable, no call completion	FOQ	
• CALLER ID WITH PRIVACY †	N6S	9.95
— Discounted[1]		2.95

[1] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

(M) Material moved from Sheet 90.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D.2. (Cont'd)

RESIDENCE	USOC	MONTHLY RATE	
• Caller Identification Name & Number	NNK	\$5.95	(K)
• Caller Identification Number	NSD	5.50	
• Call Rejection	NSY	4.50	(K)
• Call Transfer	EO3	6.00	
• Call Waiting	ESX	3.00	
• Call Waiting Identification[1]	N2W	5.00	(T)
• Continuous Redial	NSS	3.50	(K)
• Dial Call Waiting	WDD	2.15	
• Dial Lock	OC4	3.95	
• Directed Call Pick Up	PUN	1.00	
• Directed Call Pick Up With Barge In	PUQ	1.00	
• Distinctive Alert	DHA	1.00	

(K)

[1] In order to subscribe to Call Waiting Identification, the customer must subscribe to Caller Identification Number and/or Name and Number. (T)

(K) Material moved to 105.4.3.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D.2. (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Do Not Disturb	D7T	\$ 3.95
• Hot Line	HLA	2.00
• Last Call Return	NSQ	2.95
• <i>NO SOLICITATION</i>	SB5	6.95
• Priority Call	NSK	3.50
• <i>QWEST</i> Receptionist		
— with Name & Number	EWY2X	10.95
— with Number only	EWY2O	10.50
— with <i>CALLER ID WITH PRIVACY</i> †	EWY29	14.95
• Remote Access Forwarding (Call Following)	AFM	5.00
• Scheduled Forwarding	ATF	6.00
• Selective Call Forwarding	NCE	3.50
• Three-Way Calling	ESC	2.95
• Warm Line	WLS	2.50
• Wireless Extension	HME	4.95
— Discounted[1]		3.95

(T)

[1] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.3 CUSTOM CALLING SERVICES~~

~~D.2. (Cont'd)~~

~~RESIDENCE~~

	USOC	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Easy Access	SQAVX	\$3.00	\$0.50	\$0.98	
• SECURITY SCREEN	RV1	4.50	0.82	2.95	(K)
• Selective Call Waiting	S7W, S7Y	7.50	0.95	5.00	(K)
• Talking Call Waiting[1]	TW1	6.00	1.00	2.95	(T)

~~(K)~~

~~[1] The rate for Talking Call Waiting is in addition to the rate for Call Waiting.~~

~~(T)~~

~~(K) Material moved to 105.4.3.~~

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

3. Custom Calling Services, per occurrence

	CHARGE	
• Call Trace, Pay per use basis		— (T)
per activation[1]		— (T)
— Business	\$1.50	
- Residence	1.50	
• Continuous Redial, Pay per use basis		— (T)
per activation[2]		— (T)
— Business	0.75	
— Residence	0.75	
• Last Call Return, Pay per use basis		— (T)
per activation[3]		— (T)
— Business	0.75	
— Residence	0.75	
• Three-Way Calling, Pay per use basis		— (T)
per activation[4]		— (T)
— Business	0.75	
— Residence	0.75	
	MINIMUM	MAXIMUM
	USAGE	USAGE
	CHARGE	CHARGE
	CHARGE	CHARGE
• I-CALLED, Pay per use basis		— (T)
per activation		
— Business	\$0.25	\$1.50
— Residence	0.25	1.50

- [1] ~~Pay per use charge will not apply if the trace is not successful.~~ ~~— (C)~~
- [2] ~~Pay per use charge applies per activation regardless of whether the call is completed.~~ ~~— (N)~~
- [3] ~~Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.~~
- [4] ~~Pay per use charge applies per activation regardless if the third party is added to the existing conversation.~~ ~~— (N)~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

(D)

~~5.4.4 MARKET EXPANSION LINE SERVICE~~

~~A. Description~~

~~MARKET EXPANSION LINE (MEL) for residential customers is furnished in central offices where facilities and operating conditions permit. It is an arrangement to automatically forward all incoming calls placed to the remote call forwarding number, to another telephone number.~~

(C)

~~B. Terms and Conditions~~

- ~~1. Rates for the MEL feature are in addition to applicable rates and charges for the service and equipment used.~~
- ~~2. MEL is not offered where the terminating station is a pay telephone.~~
- ~~3. The Company will not provide identification of the originating telephone number to the MEL customer.~~
- ~~4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.~~
- ~~5. A condition of providing MEL Service is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer's MEL service will be subject to termination.~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.4 MARKET EXPANSION LINE SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

- ~~6. MEL is offered subject to availability of suitable facilities.~~
- ~~7. MEL cannot be used on Centrex, CENTRAFLEX or CENTRON lines.~~
- ~~8. Any distant exchange that has extended service with the MEL location exchange will be charged the measured MEL facility rate.~~
- ~~9. The message charges applicable to remotely forwarded calls are comprised of two separate charges:
 - ~~a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.~~
 - ~~b. A charge for that portion of the call from the Call Forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.~~
 - ~~c. For customers located in Area Code 360 who are experiencing problems with incoming call completion due to the 206/360 Area Code split, the following will apply:
 - ~~From June 1, 1995 through February 29, 1996, the toll or local usage charges described in item 9.b. above, will be waived for customers who subscribe to MEL Service. The call forwarding location must be located in Area Code 206. The call forwarding location will be assigned at the Company's discretion. Applicable usage charges will resume on March 1, 1996.~~~~~~
- ~~10. To change the telephone number at the Call Forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the nonrecurring charge from 2.2.7.~~
- ~~11. One listing in the directory covering the exchange in which Call Forwarding central office is located is provided without additional charge.
 - ~~From June 1, 1995 to February 29, 1996, the monthly rate and nonrecurring charge for a Foreign Listing (USOCS: FAL/CLT/RLT) will be waived for customers in area code 360 who subscribe to Market Expansion Line Service, as specified in B.9.c.~~~~

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE SERVICE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• The first MEL facility to a distant exchange where a toll charge applies, each	RCF	\$41.00	\$16.00
• Additional MEL facility to a distant exchange where a toll charge applies, each	RCA	41.00	16.00
• The first measured MEL facility to a different telephone number where no toll charge applies, each	RD5, RD6	41.00	16.00
• Additional measured MEL facility to a different telephone number where no toll charge applies, each	RCA	41.00	16.00
• The first flat rated MEL facility (available only to customers located in Area Code 360); each[1]	RFFXS		16.00

(D)

[1] From June 1, 1995 through February 29, 1996, no usage element charges apply on forwarded calls, as specified under B.9.e., preceding. The MEL call forwarding location must be located in Area Code 206.

~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

~~5.4.5 IMPROVED TRANSMISSION PERFORMANCE~~

~~A. Description~~

~~1. Improved Transmission Performance (ITP)~~

~~This feature will provide transmission performance between 0 and 4dB at 1000 Hz between the network interface on the customer's premises and the serving central office at installation and will provide conformance to the industry standard on long term loss deviation.~~

~~2. Transmission Analysis Service~~

~~This service provides a onetime check of the line facilities for customers who need to determine if the standard transmission line quality meets the needs of their premises equipment. This will assist customers in their decision of whether to select the ITP option. The Company will determine the transmission loss on the customer's line and recommend the appropriate type of service.~~

~~B. Terms and Conditions~~

~~1. The customer can remove any feature from the line at no charge. Any subsequent request to equip the line with the feature will be done at the specified nonrecurring charge.~~

~~2. Rates for changes between ground start and loop start circuits and changes between one way and two way service are found in Line Related Charges, in 5.3.C.~~

~~3. ITP will be treated as an optional line feature for basic exchange service, regardless of the type of technology used to provide service to the customers.~~

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.5 IMPROVED TRANSMISSION PERFORMANCE

B. Terms and Conditions (Cont'd)

4. When the transmission analysis service is performed on a circuit at the customer request, the Company warrants that the transmission characteristics will remain at the levels quoted in the analysis for a period of ninety days from the date upon which the analysis was performed. However, the Company reserves the right to rearrange its facilities as necessary in the normal course of business. If a customer requests transmission analysis on a circuit and subsequently notes that transmission levels on that circuit have deteriorated, and the deterioration is due to the Company facility rearrangement, the Company will place ITP on the circuit for the remainder of the ninety day warranty period at no additional charge to the customer. At the end of the ninety day period, the customer may opt to retain ITP on the circuit, in which case the original transmission analysis charge will be deducted from the ITP installation charge. If the customer declines to subscribe to ITP, it will be removed from the circuit and no further charges will apply.

C. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
1. Improved Transmission Performance (ITP), per line	THPVD	\$220.00	\$14.00
Optional Payment Plan, per line	THPVH	530.00	

[1] For requests of ten or more circuits equipped with ITP on a service order, a 20% discount applies. This discount is calculated against \$220.00 of the nonrecurring charge for the optional payment plan.

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.5 IMPROVED TRANSMISSION PERFORMANCE~~

~~C. Rates and Charges (Cont'd)~~

	USOC	NONRECURRING CHARGE
2. Transmission Analysis Service[1,2]		
• Analysis of an existing circuit, per request	THPAE	\$20.00
• Analysis of a new circuit (prior to, installation), per request	THPAN	35.00
• On-site circuit analysis, per request[3]	THPAS	80.00

~~[1] Nonrecurring charge applies per request, per location regardless of the number of circuits contained in the request.~~

~~[2] The transmission analysis charge will be deducted from the ITP nonrecurring charge if ITP is ordered within ninety days of receiving the analysis.~~

~~[3] Includes tests for circuit loss, attenuation distortion, C-message noise, C-notched noise and the signaling parameters. The Company technician will provide the customer with a written report stating measurements for these tests.~~

~~5. EXCHANGE SERVICES~~~~5.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~~~5.4.9 CALLER IDENTIFICATION-BULK~~~~A. Description~~

~~Caller Identification Bulk (BCLID) allows a CENTRON, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the CENTRON, Centrex, MLHG or PBX.~~

~~The following call-related information is transmitted per incoming call:~~

- ~~• The calling and called directory numbers (DN).~~
- ~~• The time of day the call was placed.~~
- ~~• The busy/idle status of the called DN.~~
- ~~• The calling line type (individual or group).~~

~~The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.~~

~~B. Terms and Conditions~~

- ~~1. A voice grade 36 (or equivalent) Private Line channel as specified in the Access Service Tariff is required between the customer's serving central office and the customer's premises for the transmission of the call-related data.~~
- ~~2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.~~
- ~~3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to DID service as described elsewhere.~~
- ~~4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.~~

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION-BULK

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

6. Caller Identification Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.

2. The service and equipment charge specified herein shall be applicable to change the service.

3. Caller Identification Bulk will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output — Central Office Facility, — each	FCX	\$400.00	\$450.00
• Per MLHG, PBX Trunk Group — or CENTRON/Centrex system — terminating in Call Data — Input/Output Central — Office Facility	NSE++	50.00	50.00
• Call Data Incoming, each — line or trunk arranged — within group	CGL	5.00	5.00

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

~~5.4.10 U S WEST CUSTOM RINGING SERVICE~~

~~(D)~~

~~A. Description~~

~~U S WEST Custom Ringing is a central office based service which provides up to three additional distinctive ringing codes on incoming calls, using one individual exchange access line. The distinctive ringing codes are achieved by assigning up to three additional telephone numbers to the access line.~~

~~B. Terms and Conditions~~

~~1. This service is only provided with individual exchange access lines except where not technically feasible. Custom Ringing numbers are not provided on the following services: Foreign Exchange, Off Premise Extensions, Centrex Type Services and MARKET EXPANSION LINE.~~

~~2. Custom Ringing will be billed to the primary exchange access line number. Itemized billing is not available on Custom Ringing numbers.~~

~~3. Company intercept service methods and procedures apply to Custom Ringing on a per number basis. In addition, the following regulations will apply:~~

- ~~• When the exchange access line number remains in service, Custom Ringing numbers can be individually intercepted.~~

- ~~• When the exchange access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another exchange access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.~~

~~4. When the customer's exchange access line is equipped with Call Waiting and the line is busy, for each Custom Ringing number incoming calls will generate a distinctive Call Waiting tone at no additional charge.~~

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.10 U-S WEST CUSTOM RINGING SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

~~5. When the customer's exchange access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:~~

- ~~• To have Call Forwarding-Variable only on the exchange access line number, or~~
- ~~• To have all Custom Ringing numbers forwarded with the exchange access line number.~~

~~This choice is made, or changed, at the time the customer places an order for Custom Ringing with the Company. Call Forwarding-Variable rates apply only to the exchange access line number. Distinctive ringing will not be heard at the forwarded location.~~

~~C. Rates and Charges~~

~~1. The nonrecurring charge in a. and b., following, applies to install Custom Ringing and/or to change the ringing pattern associated with the service. Only one nonrecurring charge shall apply per order.~~

~~2. When the customer requests additions or changes to the Call Forwarding options, the nonrecurring charges found in 5.4.3 for Custom Calling Services shall apply.~~

~~3. When the customer requests a change in a Custom Ringing telephone number, nonrecurring charges as specified herein apply.~~

~~4. The charge to convert a Custom Ringing number to the main exchange access line number is the same as the charge to install a new exchange access line, as specified in 5.2.~~

~~5. This service is subject to the terms and conditions and rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the services with which it is associated.~~

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5.4 PREMIUM EXCHANGE SERVICES

5.4.10 U-S WEST CUSTOM RINGING SERVICE

C.5. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	------	---------------------	--------------

a. Custom Ringing

- Residence

First additional number	RGG1+	\$ 7.00	\$5.00
Discounted[1]		7.00	3.00
Second additional number	RGG2+	7.00	2.50
Third additional number	RGG3+	7.00	2.50

(D)

	USOC	NONRECURRING CHARGE
--	------	---------------------

b. Change Custom Ringing number	NCK	\$15.00
---------------------------------	-----	---------

[1] Discounted rate applies when this feature is added as an additional feature with *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home.

(D)

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~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

Reserved for Future Use

~~(D)~~
~~(N)~~

~~5. EXCHANGE SERVICES~~

~~5.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

~~5.4.19 NUMBER FORWARDING~~

~~(N)~~

~~A. Description~~

~~Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.~~

~~B. Terms and Conditions~~

~~1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.~~

~~2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.~~

~~3. Collect or third number billing will not be allowed to the Number Forwarding number.~~

~~4. Number Forwarding is offered subject to the availability of facilities.~~

~~5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.~~

~~6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.~~

~~7. The service is not offered where the terminating telephone is a pay telephone.~~

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~~5.4 PREMIUM EXCHANGE SERVICES~~

~~5.4.19 NUMBER FORWARDING (Cont'd)~~

(N)

~~C. Rates and Charges~~

~~1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.~~

~~2. The rates and charges are as follows:~~

- ~~• Per Number Forwarding number~~

- ~~—Residence~~

	USOC	MINIMUM RATE	MAXIMUM RATE	CURRENT RATE
• Non-recurring charge	VTL	\$ 1.30	\$15.00	\$10.00
• Monthly rate	VTL	0.45	10.45	6.95

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

The use of "coinless" telephone in this Tariff refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for either third number billed, calling card and/or collect calls.

(N)
—
(N)
—

1. Basic PAL Service

Basic PAL Service is a flat, two-way or outgoing only line that provides:

- Access to the local network,
- Inter/IntraLATA and Interstate toll calling.

— (C)

2. Coinless Subscriber Basic PAL Service

This service provides:

- Free calls to 911 emergency agency code;
- Access to directory assistance;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL service;

— (N)
—
(N)
—

3. PAL Carrier Package

PAL Carrier Package is an outgoing service commonly used by Interexchange Carriers and includes Call Screening and local Call Restriction.

— (M)
— (D)

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

3. Coinless Collect only Basic PAL Service

~~(M)~~
~~(N)~~

Coinless Collect only Basic PAL Service is a one-way out only service to be used in penal, correctional and mental health institutions only. This service provides:

- Access to the toll and local network only by dialing 0 plus the desired number;
- Restriction of Company operator assisted calls by station users to only collect calls;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL Service.

This service prohibits calls to:

- Directory assistance,
- 911 emergency code,
- Interexchange carriers other than the carrier presubscribed to the line,
- 800/800-type service, 676, 900, 976, 950, 960 telephone numbers,
- Company repair service.

~~(N)~~

4. Smart PAL Service

~~(T)(M1)~~

Smart PAL Service is a flat, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
- Pay-per-call blocking (e.g. 900).
- Incoming and outgoing call screening.
- Access to:
 - Directory assistance,
 - 911 emergency code,
 - All interexchange carriers,
 - 800/800-type service and 950 telephone numbers,
 - Company repair service.

~~(M1)~~

~~(M)~~ Material moved to Sheet 110.2.
~~(M1)~~ Material moved from Sheet 110.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

5. Fraud Protection Service

Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

- Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.
- Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.
- Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.C.3., following.

~~6. PAL Carrier Package~~

~~PAL Carrier Package is an outgoing service commonly used by Interexchange Carriers and includes Call Screening and local Call Restriction.~~

(N)

(N)

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. Each PSP pay telephone must be connected to a separate Public Access Line.
2. All PSP pay telephones must be connected to PAL Service, be FCC registered, or connected behind a registered protective coupler, and comply with all FCC Rules and Regulations and Telecommunications for the Disabled Act of 1982 requirements relative to handicapped access, and National Electric Code and National Electric Safety Code.
3. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
4. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.
5. The following terms and conditions are specific to Smart PAL Service:
 - a. Off premises extensions are not permitted.
 - b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network. (D)
(T)
6. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7.
7. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.
8. PSP pay telephones, unless served by a PAL carrier package, must be able to complete local as well as toll calls with presubscription to the Interexchange Carrier (IC) of the owner's choice. The telephone must also provide access to all other ICs unless it is owned by an IC.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

9. Terms, conditions, rates and charges as described elsewhere in this Tariff apply as appropriate.
10. Changing to or from Basic and Smart PAL Service may require a telephone number change.
11. Any service to which an existing PSP pay telephone is connected will be converted to a PAL.

C. Responsibility of the Customer

1. The PAL customer will be responsible for:
 - a. The installation, operation, and maintenance of any PSP pay telephone used in connection with this service.
 - b. The rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.
 - c. The refund of coins when lost or collected in error.
 - d. The payment of Maintenance of Service Charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the PSP pay telephone.

~~(D)~~

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(T)
(T)

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

C. Rates and Charges

1. Basic PAL monthly rates are billed on a per line basis, as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic Flat			
- Two-way, per line	1KY	[1]	\$13.99
- Outgoing only, per line	1GY	[1]	13.99
• Coinless Subscriber Service			
- Two-way, per line	1NP	[1]	13.99
- Outgoing only, per line	1PZ	[1]	13.99
- Coinless Collect Only, per line	1P9	[1]	13.99
• PAL Carrier Package	1N8	[2]	14.10

[1] Rates and charges for flat rated business service apply, as specified in 5.2.4 [of the Exchange and Network Services Catalog](#).

[2] A nonrecurring charge from 5.2 [of the Exchange and Network Services Catalog](#) applies per PAL.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

C. Rates and Charges (Cont'd)

2. Smart PAL nonrecurring and monthly rates are billed on a per line basis, as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Flat two-way	5FP	[1]	\$14.61
• Flat outward only	5FO	[1]	14.61

3. Fraud Protection features available will be provided at the following rates and charges: (N)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection			
- Incoming, per line	PSES1	-	-
- Outgoing, per line	PSES0	\$1.12	\$0.11
- Incoming and Outgoing, per line	PSESP	1.12	0.11

[1] The nonrecurring charge from 5.2.4 [of the Exchange and Network Services Catalog](#) applies per PAL.

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

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~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

A. Description

This Section applies to residence listings in the alphabetical section of telephone directories in all exchanges. These listings provide information to identify a customer's telephone numbers. They are intended only as an aid to the use of service.

B. Definitions

The following definitions refer to ~~both business and~~ residence service unless qualified.

Additional Listings

A listing provided in addition to the primary or main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing, ~~identify employees who work for a particular business, or list another name by which a business might be known.~~

Customers may purchase a listing which reverses the order of each individual's name at the regular Additional Listings rate as specified in D., following.

Caption Listing

A listing arrangement consisting of a heading or first listing followed by other listings indented beneath it. Such listings may include, but are not limited to the following:

- ~~• Departments or divisions of a business~~
- ~~• Different locations, offices or branches of a business~~
- Second residence
- ~~• Employees or officers of a firm~~
- Members of a household
- ~~• Residence listing beneath a business listing when both services carry the same personal name~~
- Business listing indented beneath a residence listing when both services carry the same personal name

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Designation

The portion of a directory listing showing an occupation, a professional or religious title or degree, military title or branch of service, or affiliation with a professional organization. Words describing products are acceptable only for business listings. All designations must be acceptable to the Company.

Directory Listing

Essential information in the telephone directory or directory assistance records that identifies the telephone number of a listed customer. ~~Each primary business service is furnished a listing in the alphabetical and classified sections of the directory at no additional charge.~~

Dual Name Listing - Residence

A single residence listing provided for two persons who may or may not share the same surname, but who share the same service, and reside at the same address.

E-mail Address Listing - Residence

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@uswestqwest.com.

E-mail/URL Address Listing Package - Residence

Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

Informational Listings

Additional material included with a primary, additional or reference listing that is necessary for the proper routing of calls. Informational Listings do not include symbols such as “@”, “#”, “.”, “/”, etc., or internet or website address information. For these, see E-Mail Address Listing – Residence and Uniform Resource Locator (URL) Address Listing - Residence.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Nonlisted Service

An arrangement, at the customer's request, in which a customer's telephone number appears on directory assistance records but is omitted from the telephone directory.

Nonpublished Service

An arrangement, at the customer's request, whereby a customer's telephone number does not appear in either the telephone directory or directory assistance records.

~~Nonlisted Service~~

~~An arrangement, at the customer's request, in which a customer's telephone number appears on directory assistance records but is omitted from the telephone directory.~~

Primary Listing

A listing provided without additional charge in connection with each service arrangement shown below:

- Each primary exchange access service. There is only one primary listing in connection with two or more lines furnished on a line hunting basis. The group of lines will be identified by only one number in the group. That number is used for primary service or Joint User Service listings.
- ~~• Each complex system, Centrex system, Group Use Service, and each PBX trunk number out of sequence and not arranged for line hunting. Where PALs are terminated in combination with flat rate trunks on the customer's commercial PBX system, one identified listing will be provided without additional charge to direct calls to client or guests.~~
- ~~• Each order receiving equipment system that is directly connected by trunks with the central office.~~
- ~~• Each Farmer Line Service~~
- ~~• Each Public Automatic Announcement System~~
- ~~• Interexchange Carrier (IC) Radiotelephone Service System connected to the exchange and message toll network of the Company.~~

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

~~Secretarial Listings~~

~~Business listings for DID Service only, for customers who do not subscribe to local exchange service but terminate on telephone answering services providing directory listings to their clients.~~

Uniform Resource Locator (URL) Address Listing - Residence

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: <http://www.uswestqwest.com>.

C. Terms and Conditions

1. Primary or Additional Listing

A primary or additional listing consists of a name, address and telephone number.

- a. At the customer's request, the address may be omitted from the listing.
- b. A post office box number and post office branch may be listed in lieu of the address or address omission.
- c. If the address is included, it may be the address of the location of the customer or Company provided equipment and/or facilities.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C.1. (Cont'd)

d. The address in a listing may include one of the following:

- (1) The street name and number.
- (2) The name of a building.
- (3) The customer's choice of street name and number when a building has more than one entrance and different addresses are assigned to each.
- (4) A corner address.
- (5) A community name where no street number is available.
- (6) A community name in addition to a street number when the community is in a different post office district than the exchange.
- (7) A route number, including box number, if necessary for the proper identification of the customer's service. A post office name may be included if the route number is served from a different post office than the exchange is.
- (8) A number or suite, room, floor, apartment or building number, etc. -may be included following the listed address where appropriate.

e. The name used in a listing will be one of the following:

- (1) The name of a person living at a residence.
- (2) The names of two people who may or may not share the same surname, but who share the same service and live at the same address.
- (3) The names of a person known by two given names and/or nicknames, initials or combinations thereof.

~~(4) The name of another business conducted at the same address by the customer.~~

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C.1.e. (Cont'd)

- ~~—— (5) Departments or branches of a business.~~
- ~~—— (6) The owner or owners of a business.~~
- ~~—— (7) Employees or officers of a firm.~~
- ~~—— (8) The name of an individual who occupies rooms let for living quarters in hotels and motels, rooming houses, apartment houses, etc., at a premises at which the customer is furnished hotel or PBX Service, or PAL Service.~~
- (94) A rearrangement of a name or an appearance of a name using a different spelling.
- ~~—— f. The name under which a customer is conducting business; the following are unacceptable names:~~
 - ~~—— (1) An assumed name or a "doing business as" name that consists of the name of a commodity or service followed by a term such as agency, shop, works, distributor, representative, dealer, etc., unless the customer is actually conducting business under that name.~~
 - ~~—— (2) An assumed name designed to alphabetize a customer's listing ahead of or near a competitor's listing.~~
 - ~~—— (3) A name designed to provide geographic locations when the customer does not have telephone service in that area.~~
 - ~~—— (4) Listings designed primarily to give publicity to a commodity or service.~~
- ~~—— gf.~~ When a business service is furnished in a residence, residence additional listings may be furnished for the customer, and employee, or a member of the customer's domestic establishment.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C.1. (Cont'd)

~~hf.~~ For ~~business and~~ residence listings, designations or titles acceptable to the Company may be used.

ig. A telephone number is included with each primary, additional or reference listing.

~~j.~~ For primary listings the lead telephone number used for PBX Service is the one assigned to the primary line. The number used for other services is the one assigned to the primary or auxiliary station.

~~k.~~ One free directory listing will be provided for 800 ServiceLine Option. Additional directory listings will be provided at applicable additional listing rates shown herein.

~~l.~~ For additional listings, the telephone number will be the same as that shown in the main listing except:

~~(1)~~ Listings for trunks to be used after business hours may show the telephone number of a separate trunk or group of trunks.

~~(2)~~ Where separate trunks or groups of trunks are used, the telephone number of the separate trunk or trunk group may be used.

~~(3)~~ In Centrex-type systems, the telephone number assigned to a primary or dormitory station may be used.

~~(4)~~ The telephone number of a hunting line may be shown for an additional listing.

~~(5)~~ DID telephone numbers for custom PBX services may be used.

~~(6)~~ Listings for patrons of a customer of record providing shared tenant service. See Shared Telecommunications Services, 5.10.2 and Resale of Service, 2.2.5.

~~m.~~ For reference listings, only the first telephone number in a hunting group of lines may be used.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

2. Telephone numbers of pay telephones will not regularly be listed in the telephone directory. A listing may be provided at the request of the customer.
3. All applications for additional listings and lines of information shall be made by the customer or authorized agent.
4. When additional listings are included in the directory, they may not be discontinued until the end of the directory period unless the listed party or concern vacates the customer's premises or subscribes to service of the same class as furnished the customer; or unless the customer's service is discontinued, or in the case of a guest listing, the listed party vacates the customer's premises or becomes a customer to residence service in his own name in the same exchange.
5. An additional listing of an amateur radio station located in a customer's residence may be permitted. The station must be operated under the authority of the FCC. Only call letters assigned by the FCC, preceded by the words "Radio Amateur" may be included in the listing.
6. Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.
- ~~7. Additional listings may be provided to public agencies without charge where, in the Company's opinion, directory service to the public would be improved.~~

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

- ~~8. A Secretarial Bureau (Telephone Answering Service) may subscribe for a secretarial listing on its administrative service or a secretarial listing on its *DID* Service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the secretarial bureau's administrative service by a patron will result in the resale of service. This regulation is not intended to prohibit a bona fide Joint User Service as provided for in Joint User Service, 5.6.1.~~
- ~~9. Secretarial listings must have the same address as the secretarial answering service's primary listing, unless the address is omitted, and the same telephone number as the primary listing, the telephone number of a separate group of central office lines or a *DID* telephone number.~~
- ~~10. The secretarial answering service subscribing to secretarial listings for its patrons shall not provide telephone facilities, other than pay telephone service, for the use of its patrons; nor shall the patrons be permitted to use the secretarial answering service's administrative lines.~~
- ~~11. The secretarial answering service subscribing to secretarial listings shall be responsible for all charges, including toll, applied to the telephone number listed for the patron except directory advertising charges when a separate contract for directory advertising is made by the patron with the Company.~~
127. Where additional listings are provided in conjunction with initial or subsequent installations of exchange service facilities, charges begin with the day when charges for the associated service are effective. When additional listings are provided other than in conjunction with exchange facilities, the charges begin with the day following their entry into the directory assistance records.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

~~438~~. Nonpublished Listings

- a. The telephone numbers of Nonpublished Service are not listed under the current customer's name in the telephone directory or in the information records available to the general public.
- b. Nonpublished information will not be disclosed to any person except as defined in D., following.

D. Nonpublished Telephone Number Service

A customer may request that the telephone number of the customer's service not be published in either the Company's directories or other Company records containing such information available to the general public. If the customer makes such a request, the Company will take reasonable precautions:

1. Not to publish the number in either its publicly distributed directories or other Company records containing such information available to the general public.
2. Except when authorized by law, the Company will not disclose nonpublished information to any person except as follows:
 - a. The Company's own employees or representatives as necessary for providing telecommunications and for purposes of billing and collection;
 - b. Authorized public safety agencies where calls are placed to an emergency number 911 or similar service;
 - c. Customers billed for calls to and from nonpublished numbers, who may be furnished nonpublished numbers only;

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D.2. (Cont'd)

- d. Employees and representatives of other telecommunications companies for purposes of billing and collection. The Company may disconnect the service of a telecommunications company that uses nonpublished information for other than the provision of telecommunications.
- e. Customers who subscribe to Caller Identification Name and Number and/or Caller Identification Number Service; ~~5.4.3~~, when the nonpublished customer elects not to utilize Caller Identification Blocking-Per Call or Per Line; ~~10.7~~.
- f. In conformance with the nondisclosure agreement, which will be signed annually, prohibiting the display, storage or disclosure of nonpublished information for the following services:
 - (1) Simplified Message Desk Interface
 - Simplified Message Desk Interface is for use with voice messaging services only.
 - The nondisclosure agreement for Simplified Message Desk Interface related to calling numbers outside a customer's Centrex-type system.
 - (2) Pay-Per-View
 - (3) Message Delivery Service
 - Message Delivery Service is for use with voice messaging services only.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

E. Liability for Nonpublished Number Information

1. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or nondisclosure of said number to any person.
2. If any action of the Company results in the publication of the unauthorized disclosure of a nonpublished number, the Company will, at the customer's request, change the number without charge and refund any nonpublished number charges for the period of time during which the number was disclosed.
3. As used in this Tariff, nonpublished information is defined to include the name, address and telephone number of the nonpublished customers.

F. Nonlisted Telephone Number Service

1. A customer may request that the number of the customer's service be published only in the Company records containing such information available to the general public. Information records consist of both forms of directory assistance which are voice assisted Directory Assistance and electronic Directory Assistance. If the customer makes such a request, the Company will take reasonable precautions not to publish the number in its publicly distributed directories.
2. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number in its publicly distributed directories.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

G. Rates and Charges

1. The following terms and conditions apply to the application of rates and charges for directory listings:
 - a. No nonrecurring charge applies if listing change is due to annoyance calls.
 - b. No nonrecurring charge applies to change a published listing for the same residence customer at the same location.
 - c. No nonrecurring charge applies to remove or add an address to a customer's listing on residence service.
 - d. Nonrecurring charges and rates apply to changes to or from nonpublished, nonlisted or published service, except as described herein.
 - e. Nonpublished or nonlisted rates and charges do not apply:
 - (1) To FX Service where the customer is also furnished exchange service from the local exchange.
 - (2) To additional service furnished to the same customer at the same address when the primary listing is published.
 - (3) On services where the Company's tariff requires no listing will be provided.
 - (4) Where the customer has other service listed in the same name in the directory for the exchange where the customer is located, provided that both services are of the same class.
 - (5) Where a customer living in a hotel, apartment house, boarding house, or club is listed under the number of the service furnished the hotel, apartment house, boarding house, or club.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

G.1.e. (Cont'd)

- (6) Where service is installed for a temporary period.
- (7) To reverse billing, and on interexchange receiving service.
- (8) On data services where no voice use is contemplated.
- (9) To Public Access Line Service.

USOC	NONRECURRING CHARGE	MONTHLY RATE
------	------------------------	-----------------

~~2. Business Service Listings~~

~~• Each listing for an individual,
— firm, corporation, association,
— or concern regularly subscribing
— to exchange business service,
— patron of a customer of record
— providing shared tenant service
— or a customer of a Radio Tele-
— phone service system connected
— to the exchange and message toll
— network of the Company[1]~~

~~CLT \$5.00 \$1.00~~

~~• Each listing for an individual,
— firm, corporation, association,
— or concern not subscribing to
— exchange business service but
— represented by a customer[1]~~

~~CLT 5.00 1.00~~

~~[1] From June 1, 1995 through February 29, 1996, the monthly rate and nonrecurring charge for a Foreign Listing (USOCS: FAL/CLT/RLT) will be waived for customers in area code 360 who subscribe to Market Expansion Line Service, as specified in 5.4.4.B.9.e.~~

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

G. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
32. Residence Service Listings			
• Each listing for an individual(s) residing at a residence	RLT	\$5.00	\$0.60
• Each listing for an individual(s) residing at a hotel (guest)	RLT	5.00	0.60
• Foreign Listings[1]	FAL	5.00	0.60
43. Information Listings			
• Each line of information in addition to a listing			
- Business	XLL	5.00	0.50
- Residence	XLL	5.00	0.60

[1] Each listing for an individual(s) furnished in an exchange other than the one where they would normally be shown.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

G. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Secretarial Listing	9FK	\$ 5.00	\$2.50
64. Nonpublished Listing, each	NPU	5.00	0.75
75. Nonlisted Listing, each	NLT	5.00	0.50
86. Each telephone number listed in the white pages of the telephone directory in alpha form, e.g., 622-BOOK[1,2]	RNCAF	20.00	5.00
97. E-mail Address Listing, each[3]			
• Residence	EM6	5.00	1.50
108. URL Address Listing, each[3]			
• Residence	NL1	5.00	1.50
119. Listing Packages			
• E-Mail/URL Address Listing, each			
- Residence	L9GEU	5.00	2.50

[1] Charges apply for each directory where the number appears in alpha form.

[2] Nonrecurring charge is not applicable for the first directory when ordered with a new customized number. (See ~~U-S WEST~~ Custom Number Service in 5.7.7).

[3] Nonrecurring Charge applies to establish or change.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.7 ~~U-S-WEST~~ CUSTOM NUMBER SERVICE

A. Description

This service is applicable to residence customer requests for specific telephone number assignments.

B. Terms and Conditions

1. Customers of the Company, may request assignment of "special" or "desirable" telephone numbers. If the telephone number or numbers requested by the customer is available, the Company may assign the number to the customer.
2. The Company reserves and retains the right:
 - To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the General Regulations of the Company. If this should occur within a one year period following assignment, the Custom Number nonrecurring charge will be refunded to the customer.
 - To reject any request for "special" or "desirable" telephone numbers.
 - Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another.
3. The Custom Number nonrecurring charge applies whenever a customer:
 - Requests a telephone number other than the next available number from the assignment list.
 - Requests a number change from their present number to a customized telephone number.
 - ~~Requests specific numbers to be in a rotary hunt situation. A charge will apply per each additional number in the hunt group.~~

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.7 ~~U-S-WEST~~ CUSTOM NUMBER SERVICE

B. Terms and Conditions (Cont'd)

4. The Company shall in no event be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for Custom Number Service.

C. Rates and Charges

(T)

The following charges for Custom Number Service apply in addition to all other rates and charges applicable to the associated telephone service.

	USOC	NONRECURRING CHARGE	
• Each customized telephone number requested and placed into service			
- Residence	RNCSP	\$ 50.00	(T)
- Business	RNCSP	250.00	(T)

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Cancels Original Sheet 134.1

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.2 OPERATOR SERVICES SURCHARGES

A. Class of Calls

The description and application of rates and charges are the same as those for MTS specified in 6.2.1 of the Exchange and Network Services Catalog. (T)

B. Charges

1. Residence

These rates are applicable from residences for operator services. In addition to the rate for each outgoing local call, the following charge applies. MTS operator service charges are specified in 6.2.1 of the Exchange and Network Services Catalog. (T)

	MAXIMUM PER CALL RATE	MINIMUM PER CALL RATE	CURRENT PER CALL RATE
• Customer-Dialed Calling Card (Mechanized)	–	–	\$0.70
• Operator-Assisted Station-to-Station			
- Partially-Assisted			1.00
- Fully-Assisted	\$3.40	\$1.05	2.30
• Operator-Assisted Person-to-Person			
- Partially-Assisted	–	–	2.55
- Fully-Assisted	–	–	3.50

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5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.2 OPERATOR SERVICES SURCHARGES

B. Charges (Cont'd)

2. Business, Aggregator Locations, and Payphones

These rates are applicable from all business, aggregator locations, and payphones, except correctional facilities.[1] In addition to the rate for each outgoing local call, the following charge applies. MTS operator service charges are specified in 6.2.1 of the Exchange and Network Services Catalog.

(T)

	MAXIMUM PER CALL RATE	MINIMUM PER CALL RATE	CURRENT PER CALL RATE
• Customer-Dialed Calling Card (Mechanized)	–	–	\$0.50
• Operator-Assisted Station-to-Station			
- Partially-Assisted			0.50
- Fully-Assisted	\$0.50	\$0.50	0.50
• Operator-Assisted Person-to-Person			
- Partially-Assisted	–	–	0.50
- Fully-Assisted	–	–	0.50

3. Business, Aggregator Location, and Payphone Local Call Rate Schedule

Applies to local operator-assisted calls and all alternately billed calls (including mechanized calling card), except from correctional facilities.

	DAY RATE PER MINUTE	EVENING/NIGHT/WEEKEND RATE PER MINUTE
• All Calls[2]	\$0.450	\$0.450

[1] Refer to Section 5.5.1 of the Exchange and Network Services Catalog for the Correctional Facilities local operator service charge.

(T)

[2] Refer to Section 6.2.1.E. of the Exchange and Network Services Catalog for the MTS rate schedule.

(T)

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (Cont'd)

5.8.4 INTERCEPT SERVICES

(M)

A. Description

Split Number Referral Service

Split Number Referral Service (SNRS) is a form of intercept whereas the Company operator will screen calls to a disconnected telephone number or a number that has been changed. The caller will be asked for the name of the called party prior to the operator giving out a telephone number for that party. One example of use of the service might be a partnership that has been dissolved.

B. Terms and Conditions

1. SNRS is available to single line and multiline customers with the exception of Centrex, *CENTRON*, *CENTRAFLEX* 2, 3 and 4 and PBX telephone systems on CIS and SNRS and WATS on SNRS.

~~(M) Material moved from Sheet 135.~~

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES

B. Terms and Conditions (Cont'd)

2. Customers must subscribe to intercept services for a minimum of one calendar month.
3. Intercept Service is available for twelve full months or the life of the telephone directory, whichever is greater.
4. Intercept Services are available only where the Company's facilities and operating conditions permit.
5. A SNRS message, which is made up of personal names, company names and/or departmental names, is restricted to ten lines with a limit of thirty characters (spaces are included when counting characters) per line.
6. SNRS is available for up to three full months on residence service and up to twelve months or the life of the telephone directory, whichever is greater on business service.
7. The Company reserves and retains the right to refuse any request for SNRS.
8. Charges shown are not applicable when SNRS is provided due to a Company error.

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES (Cont'd)

C. Charges

	USOC	NONRECURRING CHARGE
1. Split Number Referral Service		
• Business, per line		
- One month	S1W1X	\$ 50.00
- Three months	S1W3X	135.00
- Six months	S1WSX	255.00
- Nine months	S1W9X	360.00
- Twelve months	S1WTX	450.00
• Residence, per line		
- One month	S1W1X	20.00
- Three months	S1W3X	50.00
• Changes in a name on an existing message	S1WCX	30.00

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~A. QWEST CHOICE Home~~

~~1. Description~~

~~QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.~~

~~a. Standard Features~~

- ~~• Caller ID Family
 - ~~— Anonymous Call Rejection~~
 - ~~— Caller ID Name and Number~~
 - ~~— SECURITY SCREEN~~~~
- ~~• Call Forwarding Busy Line/Don't Answer~~
- ~~• Call Forwarding Family
 - ~~— Call Following~~
 - ~~— Call Forwarding Variable~~
 - ~~— Selective Call Forwarding~~~~
- ~~• Call Rejection~~
- ~~• Call Waiting Family
 - ~~— Call Waiting~~
 - ~~— Call Waiting ID~~
 - ~~— Selective Call Waiting~~
 - ~~— Long Distance Alert~~
 - ~~— Talking Call Waiting~~~~
- ~~• Custom Ringing (first Custom Ringing number only)~~
- ~~• Directory Assistance (6 calls above allowance)~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• LINE BACKER~~
- ~~• Message Waiting Indication—Audible or Audible/Visual~~
- ~~• QWEST Receptionist—Name and Number~~
- ~~• Three Way Calling~~
- ~~• Voice Messaging Service~~

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~A.1. Cont'd)~~

~~b. In addition to choosing three services or features from the list in 5.9.1.A.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.~~

~~2. Terms and Conditions~~

~~a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.~~

~~b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID Name and Number.~~

~~c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.~~

~~d. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.~~

~~e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.~~

~~f. QWEST Receptionist counts as two of a customer's feature selections, Call Waiting and Caller ID.~~

~~g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.~~

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~A. QWEST CHOICE Home (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.~~
- ~~b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 5.9.1.A.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Normal nonrecurring charges associated with the line apply where QWEST CHOICE Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.~~
- ~~d. Services or features specified in 5.9.1.A.1. may be added or changed without a nonrecurring charge.~~
- ~~e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.A.1.~~
- ~~f. QWEST CHOICE Home will be provided at the following rates:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE

- ~~• Per individual or additional flat rate residence line with three features~~

PGO1H	\$17.49 (1)	\$20.00	\$3.15
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~~[1] The rates shown are in addition to the rates identified in 5.9.1.A.3.a. and 5.9.1.A.3.e. above.~~

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~B. QWEST CHOICE Two-line Home~~

~~1. Description~~

~~QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.~~

~~a. Standard Features~~

- ~~• Caller ID Family
 - ~~— Anonymous Call Rejection~~
 - ~~— Caller ID Name and Number~~
 - ~~— SECURITY SCREEN~~~~
- ~~• Call Forwarding Busy Line/Don't Answer~~
- ~~• Call Forwarding Family
 - ~~— Call Following~~
 - ~~— Call Forwarding Variable~~
 - ~~— Selective Call Forwarding~~~~
- ~~• Call Rejection~~
- ~~• Call Waiting Family
 - ~~— Call Waiting~~
 - ~~— Call Waiting ID~~
 - ~~— Selective Call Waiting~~
 - ~~— Long Distance Alert~~
 - ~~— Talking Call Waiting~~~~
- ~~• Custom Ringing (first Custom Ringing number only)~~
- ~~• Directory Assistance (6 calls above allowance)~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• LINEBACKER~~
- ~~• Message Waiting Indication—Audible or Audible/Visual~~
- ~~• QWEST Receptionist—Name and Number~~
- ~~• Three-Way Calling~~
- ~~• Voice Messaging Service~~

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~B.1. (Cont'd)~~

~~b. In addition to choosing three services or features from the list in 5.9.1.B.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.~~

~~2. Terms and Conditions~~

~~a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.~~

~~b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID Name and Number.~~

~~c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.~~

~~d. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.~~

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(N)

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~B.2. (Cont'd)~~

- ~~e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.~~
- ~~f. QWEST Receptionist counts as two of a customer's feature selections, Call Waiting and Caller ID.~~
- ~~g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.~~
- ~~h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have QWEST CHOICE Home on both lines must subscribe to QWEST CHOICE Home on both lines at the rates specified in 5.9.1.A.~~

~~[1] This sheet cancels the following sheets: Sheet 143.1, 2nd Revised.
Sheet 143.2, 3rd Revised.~~

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~B. QWEST CHOICE Two-line Home (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.~~
- ~~b. Existing QWEST CHOICE Two-line Home customers cannot take advantage of promotions for QWEST CHOICE Two-line Home or any of the service/feature specified in 5.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where QWEST CHOICE Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.~~
- ~~d. Services or features specified in 5.9.1.B.1. may be added or changed without a nonrecurring charge.~~
- ~~e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.~~
- ~~f. QWEST CHOICE Two-line Home will be provided at the following rates:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
	USOC	RATE[1]	RATE

- ~~• Per individual and~~
- ~~— additional flat rate~~
- ~~— residence line~~
- ~~— with three features~~

~~PGO2H \$14.99 (1) \$16.00 \$3.37~~

~~[1] The rates shown are in addition to the rates identified in 5.9.1.B.3.a. and 5.9.1.B.3.c. above.~~

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~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~C. QWEST CHOICE Home Plus~~

~~1. Description~~

~~QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

~~a. Standard Features~~

- ~~• Caller ID Family
 - ~~— Anonymous Call Rejection~~
 - ~~— Caller ID Name and Number~~
 - ~~— SECURITY SCREEN~~~~
- ~~• Call Forwarding Busy Line/Don't Answer~~
- ~~• Call Forwarding Family
 - ~~— Call Following~~
 - ~~— Call Forwarding Variable~~
 - ~~— Selective Call Forwarding~~~~
- ~~• Call Rejection~~
- ~~• Call Waiting Family
 - ~~— Call Waiting~~
 - ~~— Call Waiting ID~~
 - ~~— Selective Call Waiting~~
 - ~~— Long Distance Alert~~
 - ~~— Talking Call Waiting~~~~
- ~~• Custom Ringing (first Custom Ringing number only)~~
- ~~• Directory Assistance (6 calls above allowance)~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• LINE BACKER~~
- ~~• Message Waiting Indication—Audible or Audible/Visual~~
- ~~• QWEST Receptionist—Name and Number~~
- ~~• Three-Way Calling~~
- ~~• Voice Messaging Service~~

[1]—This sheet cancels the following sheets: Sheet 145.1, 2nd Revised.

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SECTION 5
4th Revised Sheet 146
Cancels 3rd Revised Sheet 146[1]

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~C. QWEST CHOICE Home Plus (Cont'd)~~

~~b. In addition to choosing services or features from the list in 5.9.1.C.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the QWEST CHOICE Home Plus package.~~

~~2. Terms and Conditions~~

~~a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.~~

~~b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID Name and Number.~~

~~c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.~~

~~d. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.~~

~~[1] This sheet cancels the following sheets: Sheet 146.1 and Sheet 146.2, 4th Revised;
Sheet 146.3 and 146.4, 3rd Revised;
Sheet 146.5, 4th Revised;
Sheet 146.6, 3rd Revised;
Sheet 146.7, 6th Revised;
Sheet 146.8, 4th Revised;
Sheets 146.9, 146.10 and 146.11,
3rd Revised;
Sheets 146.12, 4th Revised;
Sheet 146.13, 3rd Revised.~~

~~(K) Material on Sheets 146 through 146.13 moved to 105.9.1.~~

(K)
(N)

(N)

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SECTION 5
5th Revised Sheet 147
Cancels 4th Revised Sheet 147

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~C. QWEST CHOICE Home Plus (Cont'd)~~

- ~~e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.~~
- ~~f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.~~

(K)
(N)

(N)

~~(K) Material moved to 105.9.1.~~

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SECTION 5
6th Revised Sheet 147.1
Cancels 5th Revised Sheet 147.1

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~C. QWEST CHOICE Home Plus (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.~~
- ~~b. Existing QWEST CHOICE Home Plus customers cannot take advantage of promotions for QWEST CHOICE Home Plus or any of the service/feature specified in 5.9.1.C.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Normal nonrecurring charges associated with the line apply where QWEST CHOICE Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.~~
- ~~d. Services or features specified in 5.9.1.C.1. may be added or changed without a nonrecurring charge.~~
- ~~e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.C.1.~~
- ~~f. QWEST CHOICE Home Plus will be provided at the following rates:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
	USOC	RATE[1]	RATE
• Per individual and additional flat rate residence line	PGO1P	\$22.49 (1)	\$30.00
			\$8.69

~~[1] The rates shown are in addition to the rates identified in 5.9.1.C.3.a. and 5.9.1.C.3.e. above.~~

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SECTION 5
4th Revised Sheet 147.2
Cancels 3rd Revised Sheet 147.2

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~D. QWEST CHOICE Two-line Home Plus~~

~~1. Description~~

~~QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:~~

~~a. Standard Features~~

- ~~• Caller ID Family
 - ~~— Anonymous Call Rejection~~
 - ~~— Caller ID Name and Number~~
 - ~~— SECURITY SCREEN~~~~
- ~~• Call Forwarding Busy Line/Don't Answer~~
- ~~• Call Forwarding Family
 - ~~— Call Following~~
 - ~~— Call Forwarding Variable~~
 - ~~— Selective Call Forwarding~~~~
- ~~• Call Rejection~~
- ~~• Call Waiting Family
 - ~~— Call Waiting~~
 - ~~— Call Waiting ID~~
 - ~~— Selective Call Waiting~~
 - ~~— Long Distance Alert~~
 - ~~— Talking Call Waiting~~~~
- ~~• Custom Ringing (first Custom Ringing number only)~~
- ~~• Directory Assistance (6 calls above allowance)~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• LINEBACKER~~
- ~~• Message Waiting Indication—Audible or Audible/Visual~~
- ~~• QWEST Receptionist—Name and Number~~
- ~~• Three-Way Calling~~
- ~~• Voice Messaging Service~~

~~(D)~~

~~(N)~~

~~(N)~~

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SECTION 5
4th Revised Sheet 147.3
Cancels 3rd Revised Sheet 147.3

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~—D.1. Cont'd)~~

~~—b. In addition to choosing services or features from the list in 5.9.1.D.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the QWEST CHOICE Two-line Home Plus package.~~

~~—2. Terms and Conditions~~

~~—a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.~~

~~—b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID Name and Number.~~

~~—c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.~~

~~—d. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.~~

(D)
(N)

(N)

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SECTION 5
4th Revised Sheet 147.4
Cancels 3rd Revised Sheet 147.4

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~D.2. (Cont'd)~~

- ~~e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.~~
- ~~f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.~~
- ~~g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 5.9.1.C.~~

(D)

(N)

(N)

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
5th Revised Sheet 147.5
Cancels 4th Revised Sheet 147.5

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~D. QWEST CHOICE Two-line Home Plus (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.~~
- ~~b. Existing QWEST CHOICE Two-line Home Plus customers cannot take advantage of promotions for QWEST CHOICE Two-line Home Plus or any of the service/feature specified in 5.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where QWEST CHOICE Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.~~
- ~~d. Services or features specified in 5.9.1.D.1. may be added or changed without a nonrecurring charge.~~
- ~~e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.D.1.~~
- ~~f. QWEST CHOICE Two-line Home Plus will be provided at the following rates:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
	USOC	RATE[1]	RATE
• Per individual and additional flat rate residence line	PGO2P	\$19.99 (1)	\$27.00
		\$27.00	\$9.49

~~[1] The rates shown are in addition to the rates identified in 5.9.1.D.3.a. and 5.9.1.D.3.e. above.~~

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SECTION 5
5th Revised Sheet 147.6
Cancels 4th Revised Sheet 147.6

~~**5. EXCHANGE SERVICES**~~

~~**5.9 PACKAGED SERVICES (Cont'd)**~~

~~Reserved for Future Use~~

~~(K)~~
~~(N)~~

~~(K) Material moved to 105.9.2.~~

Qwest Corporation

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SECTION 5
5th Revised Sheet 147.7
Cancels 4th Revised Sheet 147.7[1]

~~5. EXCHANGE SERVICES~~

~~5.9 PACKAGED SERVICES~~

~~Reserved for Future Use~~

~~(K)~~
~~(N)~~

~~[1] Sheets 147.8 and 147.9 were previously cancelled.~~

~~(C)~~
~~(M)~~

~~(K) Material moved to 105.9.2.~~

Qwest Corporation

**WN U-40
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SECTION 5
2nd Revised Sheet 148
Cancels 1st Revised Sheet 148

~~5. EXCHANGE SERVICES~~

~~Reserved for Future Use~~

~~(K)~~
~~(N)~~

~~(K)~~—Material moved to Sheet 147.6.

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SECTION 5
1st Revised Sheet 148.1
Cancels Original Sheet 148.1

~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(K)~~
~~(N)~~

~~(K)~~—Material moved to Sheet 147.7.

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SECTION 5
1st Revised Sheet 149
Cancels Original Sheet 149

~~5. EXCHANGE SERVICES~~

~~Reserved For Future Use~~

~~(K)~~
~~(N)~~

~~(K) — Material moved to 105.9.2.~~

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SECTION 5
1st Revised Sheet 150
Cancels Original Sheet 150

~~5. EXCHANGE SERVICES~~

~~Reserved For Future Use~~

~~(K)~~
~~(N)~~

~~(K) — Material moved to 105.9.2.~~

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SECTION 5
2nd Revised Sheet 151
Cancels 1st Revised Sheet 151

~~5. EXCHANGE SERVICES~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

By Authority of Order of the W.U.T.C., Order No. 17 – Order Granting Competitive Classification in Docket No.

Advice No. 3461T

UT-030614, dated 12/22/2003.

Issued by Qwest Corporation

Effective: February 13, 2004

By K. R. Nelson, President - Washington

Qwest Corporation

**WN U-40
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SECTION 5
1st Revised Sheet 152
Cancels Original Sheet 152

~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

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**WN U-40
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SECTION 5
1st Revised Sheet 153
Cancels Original Sheet 153

~~**5. EXCHANGE SERVICES**~~

~~Reserved for Future Use~~

~~(D)~~

~~(N)~~

6. MESSAGE TELECOMMUNICATION SERVICE

SUBJECT	SHEET
Directory Assistance Service	2
General	1
Operator Verification/Interrupt Service	3
Standard Service Offerings	2

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WASHINGTON**

SECTION 6
1st Revised Sheet 1
Cancels Original Sheet 1

6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

Message Telecommunication Service (MTS) Application 6.1.1 and Terms and Conditions 6.1.2 appear in the Exchange and Network Services Catalog.

(T)

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service

1. Description

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers within or outside the state.

2. Terms and Conditions

~~a. The allowance of one call per month at no charge applies to each residential line. The call allowance applies only to direct dialed calls to Directory Assistance when an intraLATA phone number is requested.~~

~~• A residential customer with two or more lines on the same premises and billed on the same account is allowed one call per line accumulated to the total lines in service.~~

~~• The allowance for Centrex type dormitory stations is one call per month. Other Centrex type service is not eligible for a Directory Assistance call allowance.~~

~~b. The allowance is not transferable between separate accounts of the same customer.~~

ea. IntraLATA and National Directory Assistance charges will not be applicable to requests originating from telephone services the Company has determined are used on a continuing basis by a person(s) certified incapable of using a published telephone directory.

db. IntraLATA Directory Assistance charges will not be applicable for calls that originate from hospitals.

ec. For additional Terms, Conditions, Rates and Charges, see the Exchange and Network Services ~~Price List~~[Catalog](#).

(C)

(C)

(T)

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

A. Description

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a communication in progress (herein called interrupt) by calling the "0" operator. This service applies to local and long distance calls.

B. Terms and Conditions

1. A verification charge applies each time the operator verifies a called line.
2. An interrupt charge applies each time an operator interrupts a communication that is in progress on the called line.
3. Verification and interrupt service is furnished where and to the extent that facilities permit.
4. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted communication or any person.
5. If an operator both verifies the condition of the line and interrupts a communication on the same request, only the interrupt charge applies.
6. The charge for interrupt applies whenever the operator interrupts the communication even if one or the other parties interrupted refuses to terminate the communication in progress.
7. Charges for verify/interrupt service may be billed to a calling card, special billing number or third number. For alternately billed calls, see 6.2.1 in the Exchange and Network Services ~~Price List~~ [Catalog](#), Operator Partially-Assisted Station-to-Station, for applicable charges. Charges may not be billed on a collect basis.
8. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card message charges. Unused Directory Assistance allowances or the Message Rate service allowance will not be applied against these charges.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

B. Terms and Conditions (Cont'd)

9. If the line is cleared as the result of interrupt, and the operator completes the call at the calling party's request, the applicable operator assistance charges and/or calling card message charges apply in addition to the interrupt charges. See 6.2.1 in the Exchange and Network Services ~~Price List~~[Catalog](#) for applicable operator assistance charges.
10. The verify charge will not apply if the number verified is not in use and the operator completes the call. See 6.2.1 in the Exchange and Network Services ~~Price List~~[Catalog](#) for applicable operator assistance charges.
11. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
12. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
13. Requests which originate from stations equipped with *CUSTOMNET* Call Screening will be completed and billed subject to applicable screening restrictions in addition to the terms and conditions specified herein.
14. Verification and interrupt service is furnished to pay telephone customers.
15. Person-to-Person service is not offered.

C. Rates

	RATE
• Verification, per request	\$1.75
• Interrupt, per request	2.00

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SECTION 7
Original Index Sheet 1

7. RESERVED FOR FUTURE USE

~~Wide Area Telecommunications Service (WATS) is moved to the Exchange and Network Services Price List effective March 25, 1999.~~

**8. CONNECTIONS OF PREMISES EQUIPMENT TO RESERVED FOR FUTURE USE
TELECOMMUNICATIONS SYSTEMS**

SUBJECT	SHEET
Company Responsibility	2
Connections Of Equipment, Communication Systems And Premises Wire	1
Connections Of Registered Equipment	7
Customer Responsibility	1
Extension Station Lines And Private Branch Exchange Station Lines	7
General	1
General Provisions	1
Recording Of Two-Way Telephone Conversations	3

~~8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS~~

~~8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE~~

~~8.1.1 GENERAL PROVISIONS~~

~~A. General~~

~~Equipment (including protective circuitry), communications systems and premises wiring connected to telecommunications services furnished by the Company are generally subject to Part 68 of the Federal Communications Commission (FCC) Rules and Regulations, CFR Part 68 (commonly known as the FCC's Registration Program).~~

~~Equipment and systems not subject to Part 68 of the FCC Rules and Regulations which are connected to telecommunications services furnished by the Company must meet the minimum protection criteria specified in Part 68 of the FCC Rules and Regulations.~~

~~B. Customer Responsibility~~

~~1. The customer is responsible for the installation, operation and maintenance of any Customer Provided Equipment (CPE) or system. No combinations of CPE or systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject equipment or system, his calling or called party. Upon notice from the Company that a CPE or system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.~~

~~2. The customer shall be responsible for the payment of a maintenance of service charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of CPE or system.~~

~~8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS~~

~~8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE~~

~~8.1.1 GENERAL PROVISIONS (Cont'd)~~

~~C. Company Responsibility~~

- ~~1. Telecommunications services provided by the Company are not represented as adapted to the use of Customer Provided Equipment (CPE) or systems. Where CPE or systems are used with telecommunications services, the responsibility of the Company is limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for:
 - ~~• The through transmission of signals generated by the CPE or systems or for the quality of, or defects in, such transmission.~~
 - ~~• The reception of signals by CPE or systems, or~~
 - ~~• Address signaling where such signaling is performed by CPE signaling equipment.~~~~
- ~~2. The Company will, at the customers' request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit CPE to operate in a manner compatible with telecommunications services.~~
- ~~3. The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC's Rules and Regulations. If such changes can be reasonably expected to render any customer's equipment or system incompatible with telecommunications services, or require modification or alteration of such CPE or systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.~~

~~8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS~~

~~8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE~~

~~8.1.1 GENERAL PROVISIONS (Cont'd)~~

~~D. Recording Of Two-Way Telephone Conversations~~

~~Customer provided voice recording equipment may be connected with telecommunication services, as follows:~~

~~1. Customer recording equipment may be connected to the telecommunication network provided that, when such connections are made the voice recording equipment shall be so arranged that, at the will of the user, it can be activated and deactivated. In addition, one of the following conditions must apply:~~

~~a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or~~

~~b. The recording party to the telephone conversation must notify the other party to the telephone conversation that it intends to record the conversation, and this notification must be part of and obtained at the start of the recording, or~~

~~c. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment; or customer registered or grandfathered protective circuitry; or a grandfathered Company connecting arrangement.~~

~~d. In the case of municipal fire and police departments which have central office lines used exclusively for the receipt of local or intrastate fire or police emergency calls and are attended at all times for such purposes, recorder connector equipment without the automatic tone device may be furnished for use provided that the proper municipal authority certifies that these conditions will be observed.~~

~~8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS~~

~~8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE~~

~~8.1.1 GENERAL PROVISIONS~~

~~D.1. (Cont'd)~~

~~e. A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:~~

- ~~• The licensee informs each party to the call of its intent to broadcast the conversation; or~~
- ~~• Each party to the call is aware of the licensee's intent to broadcast the call; or~~
- ~~• Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.~~

~~2. The FCC has established the following exceptions to the foregoing requirements:~~

~~a. Recordings made of incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:~~

- ~~• Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to MTS, WATS or local exchange service, and~~
- ~~• Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its operations center for recording of two-way telephone conversations.~~

~~8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS~~

~~8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE~~

~~8.1.1 GENERAL PROVISIONS~~

~~D.2. (Cont'd)~~

~~b. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:~~

- ~~• Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.~~

~~c. Legally obtained recordings of calls made by federal, state or local law enforcement authorities, or federal intelligence authorities.~~

~~3. Acoustic or Inductive Connections~~

~~Customer provided voice or data terminal equipment may be acoustically or inductively connected to Company provided terminal, provided the connection is made external to the terminal equipment. Such connections are subject to the Minimum Protection Criteria specified in Part 68 of the FCC's Rules and Regulations.~~

~~Customer provided tone type address signaling is permitted through such connections; however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.~~

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~~WN U-40~~

~~SECTION 8~~

~~EXCHANGE AND~~

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~~8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS~~

~~8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE~~

~~8.1.1 GENERAL PROVISIONS~~

~~D. Recording Of Two-Way Telephone Conversations (Cont'd)~~

~~4. Violation of Regulations~~

~~When any customer provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in these regulations, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation.~~

~~The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.~~

**8. CONNECTIONS OF PREMISES EQUIPMENT TO
TELECOMMUNICATIONS SYSTEMS**

**8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES
WIRE (Cont'd)**

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT

A. Extension Station Lines And Private Branch Exchange Station Lines

1. The following is the maximum number of main and extension stations equipped with bells per exchange access line which may be allowed in connection with business or residence flat rate, basic measured, party line and Private Branch Extension (PBX) service:

• Individual line 5

2. Bells and/or signals connected to the same exchange access line cannot exceed the allowable maximum ringer equivalence of five or as otherwise determined by the Company:

• Two party line 4

• Four party line 2

• Suburban line 2

• PBX station line 3

3. The maximum number of bells on an exchange access line may be further limited where other signals are connected to that line.

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9. CENTRAL OFFICE SERVICES

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

Reserved for Future Use

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~~(N)~~

~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

Reserved for Future Use

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (CONT'D)~~

Reserved for Future Use

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

Reserved for Future Use

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~~(K) Material moved to 109.1.7.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

Reserved for Future Use

~~(T)~~
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~~(K) Material moved to 109.1.7.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~9.1.9 CENTRALFLEX SYSTEM SINGLE LINE~~

~~A. Description~~

~~CENTRALFLEX System Single Line (CS-SL) service provides optional Custom Calling Services features to residence exchange access lines in the category of residence flat and basic measured.~~

~~The CS-SL offering will provide a package of features on a single central office line. The billing record of toll calls on lines using CS-SL service will not be affected by the application of the features of this service.~~

~~1. Standard Features~~

~~The following standard features are included in the CS-SL package:~~

~~Call Hold~~

~~A CS-SL user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.~~

~~Touch-Tone~~

~~The CS-SL will be equipped with Touch-Tone service. With such equipment, the CS-SL user must use a tone signaling set. Touch-Tone provides access codes for features using * and # buttons.~~

~~User Transfer/Outside~~

~~A CS-SL user can transfer an established call to another line.~~

~~Three-Way Calling/Conference Calling~~

~~A CS-SL user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.9 CENTRALFLEX SYSTEM SINGLE LINE~~

~~A. Description (Cont'd)~~

~~2. Optional Features~~

~~The following selection of optional features are available to CS-SL customers:~~

~~Call Waiting~~

~~Provides a tone burst alert to a CS-SL user on an existing call of another incoming call.~~

~~Call Forwarding Variable~~

~~Automatically transfers all calls made to the subscribing line to a different line.~~

~~Speed Calling 6 Number List~~

~~Allows a CS-SL user to dial a code and a single number to reach up to six frequently called numbers.~~

~~Speed Calling 30 Number List~~

~~Allows a CS-SL user to dial a code and two digits to reach up to thirty frequently called numbers.~~

~~B. Terms and Conditions~~

~~1. The quality of transmission may vary when calls are forwarded or connected via conferencing depending on the distance and routing involved.~~

~~2. The CS-SL features available, their operation and their interaction with other features, may differ dependent upon the type of central office equipment providing service.~~

~~3. The CS-SL requires special central office equipment and is not provided in all central offices. The Company may furnish CS-SL where there is available central office equipment with the proper program updates, as determined by the Company.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.9 CENTRALFLEX SYSTEM SINGLE LINE~~

~~B. Terms and Conditions (Cont'd)~~

~~4. CS-SL is not available on trunks, Remote Switching Systems, Centrex systems, Public Communications Service, or multiparty services.~~

~~5. Touch-Tone signaling is required on each access line.~~

~~6. Other Custom Calling Service or Centrex-Type services are not compatible with the CS-SL.~~

~~7. Features from other tariff schedules are not available on CS-SL.~~

~~C. Rates and Charges~~

~~The following residence rates and charges are for the CS-SL only and are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. CS-SL, per line	C9S	\$11.00	\$5.00
2. Optional Features			
• Speed Calling, per line			
— 6 number list	ESTC1	11.00	2.50
— 30 number list	ESFC3	11.00	5.25
• Call Waiting, per line			
— arranged	MVPCW	3.25	2.15
• Call Forwarding-Variable,			
— per line arranged	MVPCF	3.25	1.25

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

Reserved for Future Use

~~(D)~~
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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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Cancels Original Sheet 15

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

Reserved for Future Use

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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SECTION 9
1st Revised Sheet 19.1
Cancels Original Sheet 19.1

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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SECTION 9
4th Revised Sheet 20
Cancels 3rd Revised Sheet 20[1]

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~[1] This sheet also cancels the following sheets: 1st Revised, Sheet 20.1.~~

~~(N)~~

~~(K) Material on Sheets 20 and 20.1 moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

Reserved for Future Use

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

~~_____ (T)
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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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Cancels Original Sheet 24

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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Cancels Original Sheet 27

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use.~~

~~_____ (T)
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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K)~~
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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

~~_____ (T)
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~~(K) Material moved to 109.1.17.~~

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4th Revised Sheet 32
Cancels 3rd Revised Sheet 32

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

~~(T)~~
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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

~~_____ (T)
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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~Reserved for Future Use~~

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~~(K) Material moved to 109.1.17.~~

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5th Revised Sheet 37
Cancels 4th Revised Sheet 37

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~Service descriptions, rates, terms and conditions for Centrex PRIME Service purchased by business customers as an analog service throughout the state of Washington, for ISDN offered as an option to Centrex PRIME Service or for Centrex PRIME purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, terms, conditions, rates and charges for ISDN offered as an option to Centrex PRIME Service or for Centrex PRIME Service purchased by business customers as a digital service in any other exchange and wire center can be found herein.~~ (T)

~~A. Description~~

- ~~1. Centrex PRIME Service is a switched business communications service furnishing connections between a central office based switching system and the network interface which serves end user customer terminals. Centrex PRIME Service is a multi-media platform which delivers integrated Video, Voice, Image and Data services to customers.~~
- ~~2. Centrex PRIME Service includes analog and/or ISDN (digital) station lines which may be provided utilizing various technological designs. The arrangements of these station lines will vary for each customer depending on the number of connections to a location, the desired technology, available technology, operating limitations, e.g. distance from a serving central office. A group of station lines is translated for an individual common block and is provided common access to a predetermined group of system features. Optional features are also available.~~

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**SECTION 9
2nd Revised Sheet 37.1
Cancels 1st Revised Sheet 37.1**

~~9. CENTRAL OFFICE SERVICES~~

**~~9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
A. Description (Cont'd)~~**

~~3. Customers select Centrex PRIME station lines based upon an analog and/or ISDN alternative. The standard set of features provided varies depending on the alternative selected, and the available central office technology. A list of standard features for each alternative and central office technology is available on a separate list provided by the Company.~~

~~(M)
|
(M)~~

~~4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom[1] or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).~~

~~(K)~~

~~[1] Custom ISDN is only available from a 5ESS Central Office.~~

~~(M) Material moved from Sheet 37.~~

~~(K) Material moved to Sheet 37.2.~~

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1st Revised Sheet 37.2
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
— A. Description (Cont'd)

5. Centrex *PRIME* standard features are packaged as follows. The station lines include the standard feature package selected by the customer, and applies on a per station basis:

	CUSTOM	NATIONAL
	FEATURE	ISDN
	ISDN	
• Primary DN	X	X
• Secondary DN	X	X
• Multiple Shared Call		
— Appearances of a DN	X	X
• Call Drop	X	X
• Display	X	X
• Inspect	X	
• Incoming Calling Identification	X	X
• Intereom		
— Automatic	X	X
• Message Waiting Service		
— Attendant Activation	X	
• Multiple Appearance Directory		
— Number (MADN)		X
• Outgoing Calling Line ID	X	X
• Priority Calling		
— Incoming	X	
• Ringing Option		
— Abbreviated	X	X
— Delayed	X	X
— Normal	X	X
• Standard Config. Group	X	X
• Subaddress Reservation		
— Origination	X	
— Termination	X	
• Terminal Management	X	

(K) Material moved to Sheet 37.3.

(M) Material moved from Sheet 37.1.

(K)
(M)

(M)

In accordance with Qwest's Petition for Competitive Classification in Docket UT-050258, April 27, 2005.

Advice No. 3547T

Issued by Qwest Corporation

By K. R. Nelson, President - Washington

Effective: September 16, 2005

~~Qwest Corporation~~

~~WN U-40 SECTION 9
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WASHINGTON~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~A. Description (Cont'd)~~

~~(T)
(K)
(M)~~

~~Centrex PRIME Optional Service Features~~

- ~~• Additional Secondary DN~~
- ~~• Additional X.25 Port Options~~
 - ~~— Closed User Group~~
 - ~~— Incoming Calls Barred~~
 - ~~— Additional Logical Channel~~
 - ~~— Outgoing Calls Barred~~
 - ~~— Permanent Virtual Circuit~~
 - ~~— Reverse Charge Acceptance~~
 - ~~— Reverse Charge Option~~
- ~~• Analog Call Appearance~~
- ~~• B-Channel Packet Switching~~
- ~~• Call Exclusion—Automatic~~
- ~~• Custom Calling Services~~
 - ~~— Continuous Redial~~
 - ~~— Call Trace~~
 - ~~— Selective Call Forwarding~~
 - ~~— Priority Call~~
 - ~~— Last Call Return~~
 - ~~— Selective Call Rejection~~
- ~~• Uniform Call Distribution Hunt for Circuit Switched Data~~

~~(M)~~

~~(K)—Material moved to Sheet 37.4.~~

~~(M)—Material moved from Sheet 37.2.~~

In accordance with Qwest's Petition for Competitive Classification in Docket UT-050258, April 27, 2005.

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By K. R. Nelson, President - Washington

Effective: September 16, 2005

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE (Cont'd)~~

~~(N)~~

~~B. Definitions~~

~~(M)~~

~~ISDN Feature Packages~~

~~A basic package is provided universally. All offices where ISDN is available, will offer a standard National ISDN package. A Custom ISDN package is available in 5ESS switches only. ISDN Feature packages and optional features are on a per station basis unless otherwise noted.~~

~~Customer Location~~

~~For service connection purposes, location is defined as the site where the Company's facilities meet with the customer's facilities.~~

~~The term "primary location" means the continuous property of the customer which contains the attendant position or positions and the termination of the station lines associated with the primary listing. The term "secondary location" means each continuous property location which is noncontiguous with the primary location but is served by the same Centrex PRIME system as the primary location.~~

~~Property is considered continuous where it is all owned or leased by the customer and not separated by property occupied by others. Where a public thoroughfare, river, or railroad rights-of-way intersects or divides the property, it is considered continuous only if the customer provides a connecting passageway or conduit acceptable to the Company for its cables or wires.~~

~~System~~

~~A Centrex PRIME system is made up of one customer group. This customer group supplies the dialing pattern, code access, dialing plan and features to be accessed by the customer's station lines. The customer group supports direct inward dialed calls, originating calls, private network access, voice grade access, and equal access long distance calls via the carrier of the customer's choice.~~

~~(M)~~

~~(M) Material moved from Sheet 37.3.~~

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE (Cont'd)

C. Terms and Conditions

- ~~1. Centrex PRIME Service is available as a business system for resale by certified resellers.~~
- ~~2. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of digital ISDN channels in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 5.3.6. (C)~~
- ~~3. An Unblocked Usage Adder is required in lieu of Network Access Registers. Should the customer's usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.~~
- ~~4. End User Common Line charges will be assessed on network access which is the NAR in a blocked system and the basic station line in a non-blocked system.~~
- ~~5. Centrex PRIME Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex PRIME where there is available facilities and central office equipment, with the proper program updates, as determined by the Company. For the ISDN station lines, service is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place, or planned to serve the area. If the loop is greater than 18 kilofeet in length, the ISDN Loop Extension Charge applies.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~6. Centrex PRIME ISDN service is established on the switch which is equipped to provide ISDN for the given exchange. This may be the local switch or this may be provided by a remote switch/terminal device located on the customer's premises and served by another host central office. (N)~~
- ~~7. If the central office is served by a remote switch/terminal device, the customer group will be located in the host switch for Basic and ISDN services.~~
- ~~8. The name of the ISDN feature package indicates the type of ISDN Service provided to the customer. The Custom ISDN feature package is available in 5ESS ISDN-equipped digital central offices.~~
- ~~9. Customer request for temporary suspension, either full or partial, of Centrex PRIME Service is not permitted. Seasonal disconnects are not allowed.~~
- ~~10. Where a Centrex/CENTRON type service customer elects to convert to Centrex PRIME Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that:~~
- ~~• The customer's system continues to be served by the same switching equipment,~~
 - ~~• There is no interruption of service,~~
 - ~~• There are no moves, changes or additions of such in-service station lines, arrangements and features, and~~
 - ~~• There is a like-for-like conversion.~~

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

C. Terms and Conditions (Cont'd)

- ~~11. The optional feature Message Waiting Visual, offered from a DMS-100 Central Office will only be offered to existing Centrex/CENTRON/Centrex Plus customers converting to Centrex PRIME Service. (N)~~
- ~~12. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex PRIME Service.~~
- ~~13. The rates and charges specified for Centrex PRIME are in addition to the regular rates and charges for the services with which the Centrex PRIME is associated, e.g., WATS and Voice Grade circuits.~~
- ~~14. One primary directory listing is furnished without charge for each Centrex PRIME system. Directory listings of main station lines may be provided at the regular business additional listing rate as specified in 5.7.1 of this Tariff.~~
- ~~15. Intercept Service will be provided on the main listed directory number for a total system disconnect only.~~
- ~~16. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex PRIME chip in charge for translating listed directory numbers from outside the Centrex PRIME customer group. Centrex PRIME Service chip in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex PRIME number arrangement.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~17. Centrex PRIME telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.~~ (C)
- ~~18. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4 of this Tariff.~~
- ~~19. A Rate Stability Plan (RSP) is available to Centrex PRIME customers. The RSP is an optional payment arrangement, offered under contract between the Company and the customer. The RSP allows a customer to pay a guaranteed fixed monthly rate for Centrex PRIME service over a 12 to 60 month period and receive discounted monthly rates and in some cases discounted nonrecurring charges. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.~~
- ~~20. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14 of this Tariff.~~
- ~~After the service date, if a customer with a fixed period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of Station Lines, a termination charge may apply. The Termination Liability/Waiver Policy is in 2.2.14 of this Tariff.~~
- ~~21. The customer may substitute the Centrex PRIME Service with another Company service that functionally replaces Centrex PRIME Service and provides equivalent or greater feature functionality provided:~~
- ~~• The parties negotiate for the upgraded service with a service term that is equivalent or greater than the remaining term under the current Rate Stability Plan;~~
 - ~~• The upgraded service is legally, technically, and commercially available;~~
 - ~~• The customer pays all charges assessed for the upgrade of service including, but not limited to, all non-recoverable costs for equipment and facilities and all nonrecurring charges incurred in the provision of service under this Rate Stability Plan but not yet recovered. In the event that service provided under this Rate Stability Plan is substituted with an upgraded service, the termination charge shall not apply.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~22. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company. Customer will be required to pay these charges if service is terminated early. (N)~~
- ~~23. The customer may move the physical location of all or part of Centrex PRIME to another location within the same Company serving area provided the following conditions for the move are met:~~
- ~~• The new Centrex PRIME Service is provided to the customer by the Company;~~
 - ~~• The customer advises the Company that the requested Centrex PRIME Service replaces the existing Service;~~
 - ~~• The customer's request for the disconnection of the existing Centrex PRIME Service and the installation of the new Centrex PRIME Service are received by the Company on the same date;~~
 - ~~• The customer requests the Company to install the new Centrex PRIME Service on or prior to the disconnection date of the existing Centrex PRIME Service;~~
 - ~~• The customer agrees to sign the appropriate agreements and to pay all then monthly rates and nonrecurring charges related to the new Centrex PRIME Service.~~
- ~~24. The customer may move Centrex PRIME Service to either a new location in the same building or to a different location within the same serving area. When the move is within the same building, the customer shall pay one-half of the nonrecurring charges for the station lines affected. When the move is to a different building, all associated monthly rates and nonrecurring charges will apply, plus any other applicable charges, including but not limited to, construction charges, the transfer of existing equipment. Construction charges will be paid in advance of the move.~~
- ~~25. The customer may add additional Centrex PRIME Service at existing or new locations during the term of the agreement under the following conditions:~~
- ~~• The Company commercially offers such additions and necessary facilities are technically available;~~
 - ~~• The rates and charges for additional service at new locations will be the rates and charges specified in the agreement, and which correspond to the terms and conditions of the agreement;~~
 - ~~• The Company and the customer agree that such additions shall be coterminous with the original agreement.~~

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

~~C. Terms and Conditions (Cont'd)~~

- ~~26. Centrex PRIME Service is not available on Public Communications Service or (N) multiparty service.~~
- ~~27. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, data/line conditioning is available at appropriate rates and charges as found in 5.4.5 of this Tariff.~~
- ~~28. Loop Diversity, Avoidance defined in the Access Service Tariff is available with Centrex PRIME Service.~~
- ~~29. Alternative Access of Basic Centrex PRIME Service over the Company's DS1 transport is permitted. In addition to Centrex PRIME Alternate Access station line rates, DS1 rates and charges as defined in the Private Line Transport Services Tariff apply.~~
- ~~30. If the customer is provided service from a Centrex PRIME Service "host" central office which is not the customer's normal serving office, the local calling area for the customer's Centrex PRIME Service will be that of the designated "host" central office. Changes to calling areas may affect customer telephone numbers.~~
- ~~31. Split service common equipment is required when a Centrex PRIME customer desires to segregate the Centrex PRIME station lines into separate groups, thereby enabling each group to have a different set of system common features.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE (Cont'd)~~

~~D. Standard ISDN Service Feature Description~~

~~(N)~~

~~Primary Directory Number (PDN)[1]~~

~~Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to an ISDN station line, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.~~

~~Secondary Directory Number (SDN)~~

~~A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.~~

~~Multiple Shared Call Appearances of a Directory Number[2]~~

~~This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.~~

~~[1] Customers may choose from any of the existing standard configuration groups for their system.~~

~~[2] On a DMS-100 Central Office, this feature requires MADN as well.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~D. Standard ISDN Service Feature Description (Cont'd)~~

~~Call Drop~~

~~(N)~~

~~This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.~~

~~Call Exclusion~~

~~Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.~~

~~Display~~

~~Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~D. Standard ISDN Service Feature Description (Cont'd)~~

~~Inspect~~

~~(N)~~

~~This feature retrieves and displays call related information about any call appearance that has a call associated with it. This can be an active call, a call on hold or an alerting call. The data that can be displayed includes call appearance identification, called or calling directory number, ISDN call identified call type and called or calling party name.~~

~~Incoming Calling Identification[1]~~

~~Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.~~

~~Intrasystem Calling~~

~~A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.~~

~~Intercom~~

~~Provides automatic or one/two digit privacy and priority access to other group intercom members, providing special ringing.~~

~~Last Number Redial[2]~~

~~This feature is for analog sets, it allows users to redial the last number called. A feature button activates this capability on Electronic Business Sets.~~

~~[1] Requires CPE that has a display.~~

~~[2] Available only from a DMS-100 Central Office. When used in conjunction with Centrex PRIME's basic feature package, an industry standard 2500 series set or Meridian Business Set must be selected.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~D. Standard ISDN Service Feature Description (Cont'd)~~

~~Message Waiting Service~~

~~(N)~~

- ~~• Attendant Activation message waiting lamp on a user's station set can be activated from another electronic set.[1]~~

~~Multiple Appearance Directory Number (MADN)[2]~~

~~A directory number assigned to more than one electronic and/or ISDN station set.~~

~~Outgoing Calling Line Identification[3]~~

~~Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.~~

~~Priority Calling Incoming[4]~~

~~Allows incoming calls from outside the terminal group to terminate on a Call Appearance reserved for originating and priority terminations only. This feature must be used with the Call Waiting feature.~~

~~Ringling Option[5]~~

- ~~• Abbreviated ringing begins immediately for an incoming call and stops ringing after "N" seconds.~~
- ~~• Delayed ringing begins only after a delay of "N" seconds~~
- ~~• Normal ringing begins immediately for an incoming call~~

~~Standard Configuration Group~~

~~The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.~~

~~[1] Available only in the Custom ISDN Feature Package from a 5ESS Central Office.~~

~~[2] Available only from a DMS-100 Central Office.~~

~~[3] Requires CPE that has a display.~~

~~[4] Available only from a 5ESS Central Office.~~

~~[5] On a DMS-100 Central Office, this feature requires MADN as well.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~D. Standard ISDN Service Feature Description (Cont'd)~~

~~Subaddress Reservation (Call Appearance Reservation)[1] (N)~~

- ~~• This feature restricts the use of a Call Appearance by assigning reservations as follows:~~

~~— Termination Only — any attempt to originate a call on a Call Appearance that is reserved for terminating only services is denied.~~

~~— Origination Only — call attempts on a Call Appearance reserved for origination only can only originate calls.~~

~~[1] Available only from a 5ESS Central Office.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~D. Standard ISDN Service Feature Description (Cont'd)~~

~~Terminal Management^[1]~~

~~(N)~~

- ~~• This feature operates for the ISDN station. The following capabilities are included:
 - ~~— One Touch automatically selects an idle call appearance and turns on the speakerphone at the station set for feature activation.~~
 - ~~— Automatic Hold/Drop Preference provides auto hold or drop capability.~~
 - ~~— Call Appearance Selection for Implicit Conference & Transfer automatically selects an idle call appearance.~~
 - ~~— Display for Ringing Call Appearances Only activates display on a set for ringing call appearances only.~~
 - ~~— Idle Call Appearance Preference automatically selects an idle call appearance if available when a station set with multiple Call Appearances goes off hook.~~
 - ~~— Ringing Call Appearance Preference automatically selects the call appearance that has been alerting the longest when the user goes off hook at a station set with multiple Call Appearances being alerted.~~
 - ~~— Time and Date Display provides user with display of time and date.~~
 - ~~— Feature Button Inspect provides users who have display stations with a method of determining the features and call appearances that are assigned to the buttons on a station set~~~~

~~[1] Requires CPE that has a display and speakerphone.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE (Cont'd)~~

~~E. Optional Service Feature—Description (N)~~

~~Additional Secondary Directory Number (SDN)~~

~~Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.~~

~~Additional X.25 Port Options—Per D or B Channel~~

~~• Closed User Group~~

~~—This feature allows users to establish subnetworks within for members of the closed user group to communicate. Communication with users who are external to the closed user group is not permitted. A user can belong to multiple closed user groups.~~

~~• Incoming Calls Barred~~

~~—This feature prohibits a station from an incoming call.~~

~~• Additional Logical Channels~~

~~—This feature allows a user to specify some number of the logical channels to be used only for calls that are originated.~~

~~• Outgoing Calls Barred~~

~~—This feature prohibits a station from originating outgoing virtual calls.~~

~~• Permanent Virtual Circuit~~

~~—This feature allows packet-switching to implement over a dedicated logical channel without call setup or clearing.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~E. Optional Service Feature Description (Cont'd)~~

~~• Reverse Charge Acceptance~~

~~(N)~~

~~— This feature permits the data communications equipment to transmit incoming calls requesting reverse charging to the user.~~

~~• Reverse Charge Option~~

~~— This feature allows a user to assign billing charges to the called party, rather than the calling party.~~

~~Analog Call Appearance~~

~~— This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex PRIME central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~E. Optional Service Feature Description (Cont'd)~~

~~B-Channel Packet Switching~~

~~(N)~~

~~This feature equips an ISDN B-channel with 64 kbit/s packet capability.~~

~~• X.25 Port Options included with each B-channel.[1]~~

~~X.25 Fast Select~~

~~This feature allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.~~

~~X.25 Fast Select Acceptance~~

~~This feature transmits incoming call packets with the fast select facility to a designated station that has this feature.~~

~~X.25 Flow Control Parameter Negotiation~~

~~This feature negotiates on a per-call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.~~

~~X.25 Throughput Class Negotiation~~

~~This feature allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.~~

~~X.25 Logical Channel Allocation; One-Way Outgoing, One-Way Incoming, Two-Way~~

~~This feature allows a user to restrict the use of a specified logical channel to originate out going calls only, to terminate incoming calls only or to allow both originating and terminating calls.~~

~~X.25 Recognized Private Operating Agency~~

~~This feature allows an ISDN user to specify an interLATA carrier for packet-switching on a per call basis. Route selection based on this feature is part of the routing capability.~~

~~[1] These features are also included with the D-channel of a 2B+D station line at no additional charge.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.1 DIAL SWITCHING SYSTEMS~~

~~9.1.18 CENTREX PRIME SERVICE~~

~~E. Optional Service Feature Description (Cont'd)~~

~~Custom Calling Services~~

~~(N)~~

~~Custom Calling Services are made possible through the technology of Signaling System 7 (SS7). SS7 is a telephone network architecture in which voice and data are sent through separate paths in the telephone network before arriving simultaneously at the customer's premises.~~

~~The following are descriptions available on Basic and ISDN station lines offered under Centrex PRIME Service.~~

~~• Continuous Redial (Automatic Callback Calling)~~

~~Enables a calling user to automatically place a call to the last called directory number from outside a Centrex PRIME customer group.~~

~~• Call Trace~~

~~Allows a user to request a trace of the last incoming call. The results of the call go to an authorized agency.~~

~~• Selective Call Forwarding~~

~~This feature allows users to preselect calls that will forward based on the telephone number of the calling party.~~

~~• Priority Call (Selective Distinctive Alert)~~

~~This feature allows a user to preselect which calls receive distinctive alerting treatment based on the telephone number of the calling party.~~

~~• Last Call Return~~

~~Enables a user to automatically place a call to the last incoming calling directory number.~~

~~• Selective Call Rejection~~

~~This feature allows a user to reject calls from parties identified on an individual Selective Call Rejection List.~~

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature Description (Cont'd)

Call Exclusion Automatic (N)

Automatically restricts shared call appearances from picking up a call on hold or bridging onto an active call.

Nonstandard Configuration Group

Allows Customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Uniform Call Distribution Hunt for Circuit Switched Data

This feature establishes a uniform call distribution type multiline hunt group which evenly distributes incoming circuit-switched data calls to idle members or devices.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE (Cont'd)

F. Rates and Charges—General

1. Each Centrex *PRIME* station line will include an exchange access station line and a standard station feature package. Each station line will be equipped with intrasystem calling. The remaining standard features may be selected on a station line by station line basis as determined jointly by the customer and the Company. An ISDN Arrangement Charge will be added to each station line equipped with ISDN functionality.
2. Rates and charges for exchange access station lines will be charged according to the number of station lines per location. Each different location will begin with the 1-20 exchange access station line rates and charges. Customers may add station lines to a Centrex *PRIME* system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.
3. Facilities and equipment utilized by the Company to provide service shall remain the property of the Company.
4. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to an existing sequential Centrex *PRIME* number arrangement.
 - A nonrecurring chip-in charge will be applicable when a Centrex *PRIME* customer places an order where a non-sequential telephone number or block of numbers is added to the existing Centrex *PRIME* number arrangement. This change will be applied upon the ordering of Centrex *PRIME* station line(s) that require the chip-in of between one and twenty telephone numbers when the activity is scheduled at the same time.
5. EAS is assessed on each Centrex *PRIME* basic station line and each B channel of an ISDN station line. EAS rates are specified in 5.1.1 as Centrex/Centrex Plus Line.
6. Individual Case Based (ICB) pricing may be used if terms, conditions, or prices differ from the tariff or catalog.

(T)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE (Cont'd)

G. Rates and Charges—Common Switching Elements (N)

Qwest offers discounted nonrecurring charges for initial installation of a Centrex Prime service under term agreements. For agreements of 12-36 months, Customer will receive a 50% discount on listed nonrecurring (NRC) for initial installations. For agreements of 37-60 months, Customer will receive a 100% discount on listed nonrecurring (NRC) for initial installations. An initial installation is considered the first installation of a Centrex Prime common block and station lines from a serving central office under a term agreement. An initial installation period may not exceed 60 calendar days from the first installation of Centrex Prime stations within a new Centrex Prime system with 300 lines or less. An initial installation period for systems with 301+ lines will be established by mutual agreement of Qwest and Customer but may not exceed 180 calendar days. Installation of services within a Centrex Prime system beyond the initial installation period will be billed at listed/subsequent nonrecurring charge rates. Installation of additional services associated with renewals of an existing Centrex Prime service will not qualify for discounts. Installations of new Centrex Prime systems from a central office other than the current serving central office under an existing or renewed term agreement will qualify for nonrecurring discounts based the number months remaining in the existing or renewed term agreement. Nonrecurring discounts do not apply to ISDN Loop Extension or Optional Features. (N)

1. Centrex PRIME up to 300 station lines

	USOC	
	BLOCKED	NON-BLOCKED
• Month-to-Month		
— Basic station line	NJCAX	NJ7AX
— ISDN station line		
— 2B+S	NJCBX	NJ7BX
— 2B+D	NJCCX	NJ7CX
— 0B+D	NJCDX	NJ7DX
— Basic Extension station line	NJXBX	NJXNX
• Rate Stabilized		
— Basic station line	NSCAX	NS7AX
— ISDN station line		
— 2B+S	NSCBX	NS7BX
— 2B+D	NSCCX	NS7CX
— 0B+D	NSCDX	NS7DX
— Basic Extension station line	NEXBX	NEXNX

(K) Material moved to Sheet 38.18.1. (K)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G.1. (Cont'd)

(M-T)

- 1-20, station lines each

(M)

	NONRECURRING CHARGE		(C-M)
	INITIAL	SUBSEQUENT	
Month to Month	\$50.00	\$50.00	
Rate Stabilized			
12 to 36 Months	25.00	50.00	
Rate Stabilized			
37 to 60 Months		50.00	

	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
Month to Month	\$72.00	\$21.02	\$37.00	
Rate Stabilized				
12 to 36 Months	72.00	21.02	32.75	
Rate Stabilized				
37 to 60 Months	72.00	21.02	30.75	(C-M)

(M) Material moved from Sheet 38.18.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
 - G.1. (Cont'd)

	NONRECURRING CHARGE		
	INITIAL	SUBSEQUENT	(C)
• 21 - 50, station lines each			
— Month to Month	\$50.00	\$50.00	
— Rate Stabilized			
— 12 to 36 Months	25.00	50.00	
— Rate Stabilized			
— 37 to 60 Months		50.00	
	MAXIMUM	MINIMUM	CURRENT
	MONTHLY	MONTHLY	MONTHLY
	RATE	RATE	RATE
— Month to Month	\$50.00	\$21.02	\$26.00
— Rate Stabilized			
— 12 to 36 Months	50.00	21.02	23.25
— Rate Stabilized			
— 37 to 60 Months	50.00	21.02	21.75
			(C)
			(K)

(K) Material moved to Sheets 38.19.1 and 38.19.2.

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WN U-40 **SECTION 9**
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
 - G.1. (Cont'd)

	NONRECURRING CHARGE		(C-M)
	INITIAL	SUBSEQUENT	
• 51-100, station lines each			
— Month to Month	\$50.00	\$50.00	
— Rate Stabilized			
— 12 to 36 Months	25.00	50.00	
— Rate Stabilized			
— 37 to 60 Months		50.00	

	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE	(C-M)
— Month to Month	\$36.00	\$15.24	\$18.75	
— Rate Stabilized				
— 12 to 36 Months	36.00	15.24	16.50	
— Rate Stabilized				
— 37 to 60 Months	36.00	15.24	15.50	(C-M)

(M) Material moved from Sheet 38.19.

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WN U-40 **SECTION 9**
EXCHANGE AND Original Sheet 38.19.2
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
 - G.1. (Cont'd)

	NONRECURRING CHARGE		(C-M)
	INITIAL	SUBSEQUENT	
• 101 - 300, station lines each			
— Month to Month	\$50.00	\$50.00	
— Rate Stabilized			
— 12 to 36 Months	25.00	50.00	
— Rate Stabilized			
— 37 to 60 Months		50.00	
	MAXIMUM	MINIMUM	CURRENT
	MONTHLY	MONTHLY	MONTHLY
	RATE	RATE	RATE
— Month to Month	\$35.50	\$14.63	\$18.25
— Rate Stabilized			
— 12 to 36 Months	35.50	14.63	16.00
— Rate Stabilized			
— 37 to 60 Months	35.50	14.63	15.00

(M) Material moved from Sheet 38.19.

Qwest Corporation

WN U-40 **SECTION 9**
EXCHANGE AND 2nd Revised Sheet 38.20
NETWORK SERVICES Cancels 1st Revised Sheet 38.20
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges—Common Switching Elements (Cont'd)

2. Centrex PRIME over 300 station lines

	USOC	
	BLOCKED	NON-BLOCKED
• Month-to-Month		
— Basic station line	NJCEX	NJ7EX
— ISDN station line		
— 2B+S	NJCFX	NJ7FX
— 2B+D	NJCGX	NJ7GX
— Basic Extension station line	NJXB2	NJXN2
• Rate Stabilized		
— Basic station line	NSCEX	NS7EX
— ISDN station line		
— 2B+S	NSCFX	NS7FX
— 2B+D	NSCGX	NS7GX
— Basic Extension station line	NEXB2	NEXN2

(K)

(K)—Material moved to Sheet 38.20.1.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G.2. (Cont'd)

	NONRECURRING CHARGE		(C-M)
	INITIAL	SUBSEQUENT	
• 301 or more station lines; each			
— Month to Month	\$50.00	\$50.00	
— Rate Stabilized			
— 12 to 36 Months	25.00	50.00	
— Rate Stabilized			
— 37 to 60 Months		50.00	
	MAXIMUM	MINIMUM	CURRENT
	MONTHLY	MONTHLY	MONTHLY
	RATE	RATE	RATE
— Month to Month	\$32.00	\$14.63	\$16.00
— Rate Stabilized			
— 12 to 36 Months	32.00	14.63	15.00
— Rate Stabilized			
— 37 to 60 Months	32.00	14.63	14.75
			(C-M)

(M) Material moved from Sheet 38.20.

Qwest Corporation

WN U-40	SECTION 9
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

~~G. Rates and Charges—Common Switching Elements (Cont'd)~~

~~3. Centrex PRIME station line with Alternate Access~~

	USOC	
	BLOCKED	NON-BLOCKED

- ~~• Month-to-Month Alternate Access~~
 - ~~— Basic station line~~ ~~XPM~~ ~~R8H~~
- ~~• Rate Stabilized Alternate Access~~
 - ~~— Basic station line~~ ~~XPN~~ ~~R8R~~

	NONRECURRING CHARGE		
	INITIAL	SUBSEQUENT	
• Centrex PRIME station lines, with Alternate Access, each[1]			(C)
— Month to Month	\$40.00	\$40.00	
— Rate Stabilized 12 to 36 Months	20.00	40.00	
— Rate Stabilized 37 to 60 Months		40.00	(C)
			(K)

[1] ~~The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Private Line Transport Services Tariff.~~

(K) ~~Material moved to Sheet 38.21.1.~~

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
 - G.3. (Cont'd)

- Centrex *PRIME* station lines, with Alternate Access, each[1] (Cont'd)

	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE	(M)
— Month to Month	\$14.00	\$2.86	\$7.00	(M)
— Rate Stabilized — 12 to 36 Months	14.00	2.86	6.00	(C-M)
— Rate Stabilized — 37 to 60 Months	14.00	2.86	5.50	(C-M)

4. ISDN Arrangement[1]	USOC	(M1)
• 2B+S Month-to-Month	EJ1BV	(M1)
• 2B+S Rate Stabilized	ET1BV	(M1)
• 2B+D Month-to-Month	EJ1BX	(M1)
• 2B+D Rate Stabilized	ET1BX	(M1)
• 0B+D Month-to-Month	EJ1BD	(M1)
• 0B+D Rate Stabilized	ET1BD	(M1)
• ISDN Loop Extension	NJT	(M1)

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate. (M1)

(M) Material moved from Sheet 38.21.
 (M1) Material moved from Sheet 38.22.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
 — G.4. (Cont'd)

	NONRECURRING CHARGE	
	INITIAL	SUBSEQUENT
• 2B+S, per station line		
— Month to Month	\$30.00	\$30.00
— Rate Stabilized		
— 12 to 36 Months	15.00	30.00
— Rate Stabilized		
— 37 to 60 Months		30.00

	MAXIMUM	MINIMUM	CURRENT
	MONTHLY	MONTHLY	MONTHLY
	RATE	RATE	RATE
• 2B+S, per station line			
— Month to Month	\$24.00	\$5.60	\$12.50
— Rate Stabilized			
— 12 to 36 Months	24.00	5.60	11.00
— Rate Stabilized			
— 37 to 60 Months	24.00	5.60	10.25

(T)
 (K)
 (C)
 (C)
 (K1)

(K) Material moved to Sheet 38.21.1.
 (K1) Material moved to Sheet 38.22.1.

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WN U-40 **SECTION 9**
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
 - G.4. (Cont'd)

	NONRECURRING CHARGE		(C-M)
	INITIAL	SUBSEQUENT	
• 2B + D, per station line			
— Month to Month	\$30.00	\$30.00	
— Rate Stabilized			
— 12 to 36 Months	15.00	30.00	
— Rate Stabilized			
— 37 to 60 Months		30.00	
	MAXIMUM	MINIMUM	CURRENT
	MONTHLY	MONTHLY	MONTHLY
	RATE	RATE	RATE
— Month to Month	\$34.00	\$9.04	\$18.00
— Rate Stabilized			
— 12 to 36 Months	34.00	9.04	16.50
— Rate Stabilized			
— 37 to 60 Months	34.00	9.04	15.00

(K) Material moved from Sheet 38.22.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges—Common Switching Elements (Cont'd)

5. Non Blocked Usage Adder, per system,
per station line

USOC

• Non Blocked Usage Adder **UGXPS**

	NON- RECURRING CHARGE	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• 1- 20 station lines		\$10.00	\$0.95	\$5.00	(C)
• 21- 50 station lines		10.00	0.95	5.00	
• 51 or more station lines		10.00	0.95	1.00	(C)

6. Common Equipment

USOC NONRECURRING CHARGE MONTHLY RATE

• Centrex <i>PRIME</i> Common Equipment, per system	HYE				(C)
— Month to Month		\$160.00		\$30.00	(N)
— Rate Stabilized — 12 to 36 Months		80.00		30.00	
— Rate Stabilized — 37 to 60 Months				30.00	(N)
• Split Service Common Equipment, each	HYS				(C)
— Month to Month		160.00		30.00	(N)
— Rate Stabilized — 12 to 36 Months		80.00		30.00	
— Rate Stabilized — 37 to 60 Months				30.00	(N)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges—Common Switching Elements (Cont'd)

7. Miscellaneous Charges (N)

- Nonrecurring charges apply, per station line USOC, per customer group.

	USOC	NONRECURRING CHARGE
— Adding a Basic Rate Access Feature Package or changing between Basic Rate Access Feature Packages, per station line[1]	REAJN	\$20.00
— Feature Activation/Deactivation within a Standard Feature Package of a station line	REAFM	5.00
— When changing a standard station line feature at the same time as adding or rearranging hunting	REAKA	20.00
— Change charge, per activity, per station line changed	NRC62	8.00
— Customer initiated changes to the customer group (common block), per change	REAJ0	75.00

[1] To change from a basic feature package to a Basic Rate Access feature package requires a disconnect of the analog station line and new installation of a Basic Rate Access station line and customer selection of the appropriate standard feature package.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G.7. (Cont'd)

	USOC	NONRECURRING CHARGE	(N)
• Change from blocking to non-blocking, per station line	NR9CH	\$20.00	
• Centrex <i>PRIME</i> Service Chip-in, per station line	REAJP	13.50	
• Conversion Charge, per each line converted from a Centrex type Service to Centrex <i>PRIME</i>	NR9CE	9.00	
• Separate Department Billing, per each bill other than main bill processed	RCEDB	20.00	

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9. CENTRAL OFFICE SERVICES**9.1 DIAL SWITCHING SYSTEMS****9.1.18 CENTREX PRIME SERVICE (Cont'd)****H. Rates and Charges - Optional Service Features (N)**

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Additional Secondary Directory Number (SDN)			
• Per station	A6QPN	\$10.00	\$0.50
2. Additional X.25 Port Options - Per D or B Channel[1]			
• Closed User Group			
— Per channel	GXM	15.00	5.00
• Incoming Calls Barred			
— Per channel	GXJ	10.00	
• Additional Logical Channels			
— Per channel	NW9AL	10.00	3.00
• Outgoing Calls Barred			
— Per channel	GXN	10.00	
• Permanent Virtual Circuit			
— Per channel	GXP	15.00	5.00
• Reverse Charge Acceptance			
— Per channel	GXT	10.00	
• Reverse Charge Option			
— Per channel	GXQ	10.00	2.50

[1] Available only on ISDN 2B+D Service.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(N)
3. Analog Call Appearance				
• Per station	MAZ	\$ 10.00	\$0.50	
4. Call Exclusion - Automatic				
• Per station	NXB	10.00	1.50	
5. Nonstandard Configuration Group				
• Per configuration group, per system	N3CPG	100.00		
6. Uniform Call Distribution Hunt for Circuit Switched Data				
• Per station line	NZT	10.00	2.00	

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9. CENTRAL OFFICE SERVICES**9.1 DIAL SWITCHING SYSTEMS****9.1.18 CENTREX PRIME SERVICE****H. Rates and Charges—Optional Service Features (Cont'd)**

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(N)
7. Custom Calling Services				
• Continuous Redial				
— Per telephone number	NSS	\$10.00	\$2.00	
• Call Trace				
— Per telephone number	[1]	[1]	[1]	
• Selective Call Forwarding				
— Per telephone number	NCE	10.00	2.00	
• Priority Call				
— Per telephone number	NSK	10.00	2.00	
• Last Call Return				
— Per telephone number	NSQ	10.00	1.00	
• Selective Call Rejection				
— Per telephone number	NSY	10.00	3.00	

[1]— Refer to 5.4.3 for usage charges.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. Basic Universal Emergency Number Service (Basic 911)

1. Description

- a. 911 Emergency Communication System is a telephone exchange service whereby a PSAP designated by the 911 customer may receive calls dialed to the telephone number 911.
- b. 911 Service provides for routing all 911 calls originated by a telephone with given central office prefix codes to a single PSAP via the switched network to dedicated or non-dedicated access lines. The choice of the service arrangement is the 911 customer's, subject to availability of facilities.
- c. The 911 Code feature permits the public to dial 911 and have the central office route the call to a PSAP.
- d. The dedicated access line option provides a circuit from the Originating End Office to the PSAP which may incorporate the following features, operating conditions permitting:

Forced Disconnect

Enables a PSAP attendant to terminate, at any time, an existing 911 call regardless of the action of the calling party. Forced disconnect prevents the dedicated facilities (lines or trunks) to the PSAP from being tied up by calling parties who remain off-hook. After the PSAP attendant releases from a 911 call, the dedicated 911 trunk or line facility to the PSAP is automatically released and made available for other 911 calls. Forced disconnect may be used to disconnect any established 911 call connection to a PSAP.

Idle Tone

A reorder tone at 120 interrupts per minute is a tone that is given to alert the PSAP attendant that the originating party has gone on-hook after the 911 call was established to the PSAP but before the PSAP attendant answered the phone. This feature allows the PSAP attendant to distinguish between calls that are abandoned before they are answered and calls where the calling party is unable to speak for some reason.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.1.d. (Cont'd)

Switchhook Status

This is a feature which automatically provides a visual indication of the switchhook status of the originating station after the PSAP attendant answers the call. It provides the visual indications, in connection with the 911 customer's terminal equipment, to allow the PSAP attendant to know whether a 911 call put on hold is still on hold or has disconnected. Additionally, a control circuit is required in connection with the 911 customer provided visual lamp indicator.

Called Party Hold

Allows the PSAP attendant to hold the connection established for a station from which a 911 call was originated, regardless of calling party actions. Called party hold enables the call to be traced to determine the calling party location. Actions by the calling party will not affect the connection being held. The connection is held until the PSAP attendant releases the call or until trunk time-out. Activation of ringback will restart the timing.

Emergency Ringback

Allows the PSAP attendant to ring back a calling station whether the station is on or off-hook.

- e. Features other than those described in 1.a. through 1.d., preceding, may be provided on an individual case basis, under the terms and conditions of a written contract.
- f. The non-dedicated access line option forwards the call from an Originating End Office over the message network to the PSAP. No additional features are available with this option.
- g. Company or 911 customer provided equipment may be furnished to terminate 911 facilities at any PSAP.

By K. R. Nelson, Vice Presiden

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.1. (Cont'd)

- h. When 911 customer provided terminal equipment is used at a PSAP, it will be furnished in accordance with the terms and conditions set forth in other sections of the Company and must comply with the Federal Communications Commission Rules and Regulations, CFR Part 68 (see General Regulations, 911 Customer Provided Equipment, of this Tariff). When 911 customer provided terminal equipment is used, it must be compatible with the technical requirements and features of 911 Service, i.e., lines must be loop start.

2. Definitions

911 Customer

A municipality, state or local governmental unit, or an authorized agent of one or more of these units to whom authority has been lawfully delegated. The 911 customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls.

911 Service Area

The geographic area that contains the Serving Central Office and Originating End Offices in which the 911 customer will have the capability to respond to all 911 calls and initiate appropriate responses. InterLATA facilities will be provided by the carrier chosen by the 911 customer.

Called Party Hold (CPH)

A feature of 911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection even if the calling party hangs up.

Emergency Ringback

A feature that allows the PSAP attendant to call or ring the line of an incoming 911 call that appears to have gone on hook (hung up). CPH is required for this feature.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.2. (Cont'd)

Forced Disconnect

A feature that allows the PSAP attendant to release a connection regardless of the action of the calling party. This prevents blockage of the incoming 911 lines serving the PSAP.

Idle Tone Application

A feature that allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If the call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

Meet Point

A predetermined point in the provision of a circuit, between two or more operating companies, i.e., where the Company provides a portion of the facilities to a point and another telephone company continues the facilities in order to provide end-to-end service to a 911 customer.

Originating End Office

A central office that serves the caller originating a 911 call.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive 911 calls directly from the public; secondary PSAPs receive 911 calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.2. (Cont'd)

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

Switchhook Status

A feature that provides the PSAP attendant audible and visual signals indicating whether a 911 call put on hold is still on hold or has disconnected.

3. Terms and Conditions

- a. The 911 customer may be a municipality or other state or local government unit, or an authorized agent of one or more of these units. The 911 customer must be legally authorized to subscribe to the service and respond to public emergency calls from the central office service areas arranged for 911 calling.
- b. If Company facilities are not available to provide 911 Service, modifications may be made to our facilities as necessary on an individual case basis. The actual cost of these modifications will be charged to the 911 customer in addition to the filed rates in this tariff.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.3. (Cont'd)

- c. In a dedicated access line arrangement, the 911 customer will be required to purchase exchange lines from the Originating End Office to the PSAP and when necessary, applicable mileage rates (as shown in 4.a.(4), following) from the Originating End Office to the Serving Central Office, to allow the direct routing of end office calls over those lines.

For the non-dedicated access line option, the 911 customer must purchase exchange lines from the Serving Central Office, as noted below, for receipt of calls forwarded from each remote end office.

- (1) A combination of dedicated and non-dedicated lines may be provided to one PSAP, operating conditions permitting, but only one option is available per Originating End Office.
- (2) The 911 customer must subscribe to enough lines at the PSAP to receive 911 calls on lines other than its administrative lines. In no case shall there be less than two 911 lines per Originating End Office.
- d. All terms and conditions contained in this Tariff apply, as appropriate, to the provision of 911 Emergency Service.
- e. 911 are the only digits which may be used as an abbreviated emergency telephone number.
- f. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies may subscribe to other service as provided in this and other tariffs of the Company.
- g. The service is furnished to the 911 customer for the purpose of receiving reports of a public safety nature from the public.
- h. 911 Service is classified as business service and is arranged for one-way incoming service to the appropriate PSAP.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.3. (Cont'd)

- i. 911 Service will not be suspended or disconnected for non-payment without a 90 day written notification to the 911 customer and the Company.
- j. The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the 911 customer's personnel to respond to such calls.
- k. The Company shall not be responsible for providing 911 Service to less than an entire central office.
- l. The rates charged for 911 Transport Service includes normal Public Switched Telephone Network monitoring of facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, at the request of the 911 customer, the Company will provide additional inspection and monitoring of facilities for an additional charge. The 911 customer and the Company shall promptly notify each other in the event the system is not functioning properly.
- m. In any central office where 911 Service has been activated, the Company will provide the same level of reliability and quality as it provides for all other telephone services in that central office.
- n. For liability terms and conditions, see General Regulations, Section 2 and in B.3.1., m. and n., following.
- o. The 911 customer will make arrangements to relay or transfer all 911 calls that originate from telephones served by central offices in the 911 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the 911 customer's public safety jurisdiction. The Company will provide the 911 customer with central office boundary identifications and make a good faith effort to notify 911 customers of changes.
- p. Application for 911 Service must be executed in writing by each 911 customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the 911 customer.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.3. (Cont'd)

- q. The 911 customer must furnish the Company its agreement in writing to the following terms and conditions.
 - (1) All 911 calls will be answered on a twenty-four hour day, seven-day week, fifty-two weeks per year basis.
 - (2) The 911 customer will process all calls that are received from the central office whether or not the calling party is outside the answering 911 customer's jurisdiction.
 - (3) The 911 customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the PSAP by calling parties. Furthermore, a written assurance is required from all agencies indicating their concurrence in the arrangement.
 - (4) The 911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.
 - (5) The 911 customer will provide telephone equipment with a capacity adequate to handle the number of incoming 911 lines.
 - (6) The 911 customer will maintain an adequate number of circuits to handle the traffic volume.
- r. The calling party will not be charged for calls placed to the 911 number. Any appropriate toll charges associated with 911 calls will be billed to the 911 customer.
- s. Neither the calling party nor the 911 customer is billed for message unit charges associated with measured service or calls placed from a pay- telephone.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.3. (Cont'd)

- t. When Switched to Non-dedicated Access Line Originating End Office Emergency Call Forwarding is requested, it will be provided by central office translation services when available. If translation services are not available, central office diverting equipment will be substituted, provided that particular central office is able to accommodate that equipment.
- u. It is the 911 customer's obligation to assure that any 911 customer provided terminal equipment is compatible with 911 Service and features.
- v. Trunk conditioning charges may apply under certain circumstances. For example, if there is a PSAP installed to back up the primary PSAP, the charges could apply, on an individual case basis.
- w. The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.

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SECTION 9
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Cancels 1st Revised Sheet 48

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. Basic Universal Emergency Number Service (Basic 911) (Cont'd)

4. Rates and Charges

The rates and charges contained herein apply to services provided by the Company. Additional charges rendered by other local exchange carriers in connection with the provisioning of this service to the 911 customer will also apply.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. 911 Transport Dedicated			
(1) 911 Business Line from Originating End Office to PSAP	91L	[1]	[1]
(2) Basic 911 Code Recognition End Office trunk termination, per line (includes basic features)[2]	98H	ICB	\$12.38
(3) Automatic Number Identification, per trunk[2,3]	D98	\$827.99	16.83

[1] Apply same rates and charges for business line as shown in 5.2.4 B. of the Exchange and Network Services Catalog. (T)

[2] Can have Basic with features or ANI, but not both. This charge is in addition to the 911 Business Line.

[3] Monthly rate includes the quarterly traffic study reports.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.4.a. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(4) Transport Mileage			
(a) Per mileage band			
Mileage Bands			
• Over 0 to 8			
- Fixed	XU9E3	\$68.71	\$20.88
- Per mile	XE9EC	—	0.10
• Over 8 to 25			
- Fixed	XU9E4	68.71	20.90
- Per mile	XE9ED	—	0.14
• Over 25 to 50			
- Fixed	XU9E5	68.71	21.12
- Per mile	XE9EE	—	0.13
• Over 50			
- Fixed	XU9E6	68.71	22.10
- Per mile	XE9EF	—	0.14

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.4.a.(4) (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE
(b) Charges for Company network services (Company portion only) when being provided in conjunction with other local exchange carriers[1,2, 3]		
• From Originating End Office to Meet Point	[4 3]	[43]
• From Meet Point to the PSAP Serving Central Office	[5 4]	[54]
(5) Originating End Office 911 Code Translation, per End Office	ICB	ICB

[1] The monthly mileage rates apply to the airline distance measured between the central offices through which the service is provided.

~~[2] See 10.2.2, Extension Service.~~

[~~3~~2] Mileage applies where applicable to business service. ~~See 10.2.1.~~

[43] For the Company portion, apply same rates and charges for 911 Code Recognition and fixed transport mileage per mileage band, and if requested, rates and charges for Automatic Number Identification.

[54] For the Company portion, apply same rates and charges for 911 business line and fixed transport mileage per mileage band.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
b. 911 Transport Non-dedicated[1]			
• Originating End Office Emergency Call Forwarding	9R1	[2]	[2]
• Originating End Office 911 Code Translation, per End Office	E99++	ICB	ICB

[1] One exchange line is required at the PSAP for each Originating End Office Emergency Call Forwarding feature to allow answering of calls forwarded.

[2] Apply same rates and charges as shown in 5.4.4, [of the Exchange and Network Services Catalog](#), MARKET EXPANSION LINE Service. The USOC 9R1 has no rate and is used for internal tracking purposes only.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

B. Enhanced Universal Emergency Number Service (E911)

1. Description

Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 (E911) Service, is a communication service whereby one or more PSAPs designated by the E911 customer may receive telephone calls dialed to the telephone number 911. E911 Service includes network facilities necessary for the answering, transferring, and forced disconnect of emergency 911 calls originated by persons within the serving area.

2. Definitions

Alternate Routing (AR)

A method by which 911 calls are routed to a designated alternate location if all E911 lines to the primary PSAP are busy, or the primary PSAP is closed for a period of time.

Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI feature) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Location Identification/Data Management System (ALI/DMS)

A computer data base used to create, store and update the data (e.g. Emergency Service Numbers, addresses, customer names, etc.) required to provide the Selective Routing and ALI features.

Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded to the E911 customer's premises equipment for display.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.2. (Cont'd)

Default Routing (DR)

A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP designated by the E911 customer.

Diverse Route

A method of deploying end office facilities using separate systems to provide E911 Service in case of facility or central office equipment failure.

Emergency Service Central Office (ESCO) Code

A code that identifies the originating End Office of a 911 call.

Emergency Service Numbers (ESNs)

Numbers used to identify primary and secondary PSAP locations as well as unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the E911 Service Area. ESNs are programmed into the Automatic Location Identification-Data Management System and are assigned by the Company to facilitate the routing and transfer features.

End Office

A central office which receives originating 911 calls.

E911 Control Office/Tandem

A central office which provides tandem switching of 911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing feature and certain maintenance functions for each PSAP.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.2. (Cont'd)

E911 Service Area

The geographic area in which the E911 customer will answer all 911 calls and transfer, relay or dispatch appropriate emergency assistance.

E911 Customer

A municipality, state or local governmental unit, or an authorized agent of one or more of these units to whom authority has been lawfully delegated. The E911 customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls.

E911 Transport

Utilization of dedicated point-to-point circuits between an End Office or a Private Switch/MLTS and an E911 Control Office, a control office and a PSAP and/or a PSAP. E911 Transport is only to be used to transmit a telephone number (Automatic Number Identification Transport), a name and address (Automatic Location Identification Transport), or routing information (Selective Routing Transport) associated with a 911 call.

(E)
|
(E)

Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the customer premises equipment.

Forced Disconnect

A feature that allows the PSAP attendant to release a connection regardless of the action of the calling party. This prevents blockage of the incoming 911 lines serving the PSAP.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.2. (Cont'd)

Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming 911 call by manually obtaining dial tone through use of the telephone switchhook or the appropriate button on the customer premises equipment and dialing the appropriate telephone number or speed calling code.

Master Street Address Guide (MSAG)

A data base of street names and address ranges within their associated communities defining emergency service zones for 911 purposes.

MLTS

A Multi-line Telephone System (MLTS) comprised of common control unit(s), telephone sets, and control hardware and software. This includes network and premises based systems. i.e., Centrex and PBX, Hybrid, and Key Telephone Systems (as classified by the FCC under Part 68 Requirements) and includes systems owned or leased by governmental agencies and non-profit entities, as well as for profit businesses.

— (N)
— (N)
— (D)

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the E911 system will encounter a busy condition.

— (D)
— (C)

Private Switch/MLTS

Any communications service provided by a non-certificated telecommunications provider with a unique identifying number which is connected directly to the Public Switched Telephone Network.

— (C)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.2. (Cont'd)

Private Switch/Automatic Location Identification (PS/ALI)

PS/ALI is a service offering which allows a Private Switch/MLTS to send Automatic Number Identification information to an E911 Control Office (Tandem) from individual Switch/MLTS stations for the purpose of providing site or station location information on an E911 call, or for selectively routing that call to the appropriate PSAP. PS/ALI also is available to Centrex/CENTRON customers who wish to provide the E911 system with more station specific location and routing information. These are the only intended uses for this service. (E) (E)

Private Switches/MLTS supported by ISDN PRI do not need to purchase separate 911 trunks. (N) (N)

Private Switch/Automatic Location Identification (PS/ALI) Customer

The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, or a Private Switch/MLTS owner/operator, or Centrex/CENTRON customer who desires to provide station location information to the E911 system. (E)

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive E911 calls directly from the public; secondary PSAPs receive E911 calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Reverse Search of the Automatic Location Identification (ALI) Data Base

A query of the ALI data base initiated at the PSAP to electronically obtain the ALI data associated with a known telephone for purposes of handling an emergency call when that telephone is not directly connected to the PSAP in accordance with WAC 480-120-452. (T) (E)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.2. (Cont'd)

Selective Routing (SR)

A feature that permits a 911 call to be routed to the designated primary PSAP based upon the identified telephone number of the calling party.

Selective Routing "In" Trunk Port

Provides termination of the incoming trunking arrangement from the end office to the Tandem for transmitting voice messages to the PSAP.

Selective Routing "Out" Trunk Port

Provides termination of the outgoing trunking arrangement from the Tandem to the PSAP for purposes of transmitting voice.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

Standard Addressing

A means of addressing which provides street/road names and house numbers, used in populating the Automatic Location Identification/Data Management System.

~~(D)~~

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. Enhanced Universal Emergency Number Service (E911) (Cont'd)

3. Terms and Conditions

- a. This service is limited to the use of 911 as the universal emergency telephone number.
- b. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies may subscribe to other telephone service as provided in this and other tariffs of the Company.
- c. E911 Service is furnished to the E911 customer only for the purpose of receiving reports of a public safety nature from the public.
- d. E911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- e. The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the E911 customer's personnel to respond to such calls.
- f. Reverse Search
 - (1) A PSAP may make a reverse search of information in the Automatic Location Identification (ALI/DMS) database when, in the judgment of the representative of the PSAP, an immediate response to the location of the caller or to the location of another telephone number reported by the caller is necessary because of an apparent emergency.
 - (2) A record shall be created by the telecommunications Local Exchange Company (LEC) or in the database that is searched at the time of the reverse search showing the date and time, the number searched, the PSAP, and, if feasible, the PSAP agent position from which the reverse search is initiated. The records shall be retained for at least three years following the search.

—(T)
—(D)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3.f. (Cont'd)

- (3) Reverse search shall not be used for criminal or legal investigations or other non-emergency purposes. ~~(D)~~
~~(T)~~

- g. E911 Service is not subject to the "temporary suspension" provision in Section 2 by the customer or the Company.

- h. E911 information consisting of the names, addresses, and telephone numbers of Company customers whose listings are not published in directories or listed in directory assistance offices is confidential. Should an E911 customer not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential customer information.

- i. The E911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the calling party's location may be furnished in connection with a call to 911.

- j. Default Routing and End Office identification in the form of an Emergency Service Central Office (ESCO) code will be provided in lieu of Selective Routing and Automatic Number Identification (ANI) for E911 systems served from central offices not equipped to transmit ANI. Default Routing tables will be mutually negotiated between the customers and the Company.

- k. End Office identification is provided in lieu of Automatic Number Identification/Automatic Location Identification on calls placed from four-party or eight-party lines and cellular phones.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3. (Cont'd)

- l. The Company's entire liability to any person for interruption or failure of E911 Service and Private Switch/Automatic Location Identification (PS/ALI) shall be limited to the terms set forth in this schedule and other schedules of this Tariff.
- m. The Company shall not be liable for civil damages caused by an act or omission of the Company, its employees or agents in the design, development, installation, maintenance or provision of consolidated 911, enhanced 911 emergency communications systems or services, or PS/ALI, other than an act or omission constituting gross negligence or wanton or willful misconduct.
- n. The 911 Jurisdiction agrees to indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of person or persons, caused or claimed to be caused by the acts or omissions of the 911 Jurisdiction and its operation or use of the E911 Service or Private Switch/Automatic Location Identification.
- o. The E911 customer will make arrangements to relay or transfer all 911 calls that originate from telephones served by central offices in the E911 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the E911 customer's public safety jurisdiction.
- p. Application for E911 Service must be executed in writing by each E911 customer. If application for service is made by an agent, the Company must be provided, in writing, with satisfactory proof of appointment of the agent by the E911 customer.

(T)
(D)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3. (Cont'd)

- q. The conditions set forth in this Tariff shall be consistent with any standard rules that may be adopted by the Emergency Management Division of the Washington Military Department and the Washington Utilities and Transportation Commission. The Company reserves the right to revise rates if a change is caused by the rules or standards that affects the cost of providing service. The E911 customer must furnish the Company its agreement to the following terms and conditions:
- (1) All 911 calls will be answered on a twenty-four hour day, seven-day week, fifty-two weeks per year basis.
 - (2) The E911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.
 - (3) The E911 customer will provide Customer Premises Equipment (CPE) with a capacity adequate to handle the number of incoming circuits necessary to provide P.01 Grade of Service. It is the E911 customer's responsibility to ensure the CPE selected is compatible with the service furnished by the Company.
 - (4) Prior to any dispatch, the E911 customer will attempt, where feasible, to verify the location of the incident with the caller.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3. (Cont'd)

- r. When the Selective Routing feature is provided, the E911 customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 Service Area. A range of Emergency Service Numbers (ESNs) will be provided by the Company. Prior to the effective date of service, the E911 customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 Service Area. These ESNs will be programmed into the Automatic Location Identification/Data Management System and loaded on the Tandem to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling calls from each telephone in the E911 Service Area. (T)

The following terms define the E911 customer's responsibility in providing this information:

- After establishment of service, it is the E911 customer's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.
- The E911 customer will respond to MSAG inquires from telephone companies or contracted database suppliers within two business days of notification. (N)
- Update and maintain the MSAG to National Emergency Number Association recommended standards and U.S. Postal Service addressing standards. MSAGs that are not currently to these standards will need to be brought into standard in concert with the Company and other telephone companies. (N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3. (Cont'd)

- s. When the Selective Routing feature is provided, the following conditions define the Company's responsibilities for file management:
- (1) Coordinate with the E911 customer and other telephone companies (that are part of Company-provided system) to establish specific implementation schedules and roles for successful installation.
 - (2) Consult with the E911 customer on design of Master Street Address Guide (MSAG) and Emergency Service Zones. Provide training and written documentation to the E911 customer and other telephone companies' appointed MSAG coordinator on file development.
 - (3) A range of Emergency Service Numbers will be provided to the E911 customer by the Company.
 - (4) Build and maintain MSAG file in concert with the E911 customer and other telephone companies utilizing National Emergency Number Association recommended standards and U.S. Postal Service addressing standards. (T)
 - (5) Establish and implement with the E911 customer and other telephone companies the process for ongoing MSAG updates. Routine MSAG changes on Company controlled files will be processed within one business day from time of receipt. E911 customer requested special large volume changes and annexations, may require more than one business day and may result in additional charges. (D)
 - (6) Company will provide a method of verifying all properly received updates to the MSAG showing each change, deletion and addition to the MSAG within five business days.
 - (7) The Company will staff the data base with trained personnel to receive Master Street Address Guide (MSAG) updates from the E911 customer until 5:00 p.m. Pacific time each business day.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3.s. (Cont'd)

- (8) Provide initial development and load of selective routing tables into the Company's Control Office/Tandem. Update routing tables each business day as required.
- (9) A complete MSAG file will be provided on a quarterly basis to each E911 customer, up to a maximum of one copy in an electronic medium. Any E911 customer request for distribution in excess of the standard quarterly distribution, to include a mix of mediums, may result in additional charges. (T)
|
(T)
- (10) Each telephone company will receive one copy of the MSAG file in an electronic medium on a quarterly basis. (T)
(T)
- (11) The timing of any company initiated MSAG changes impacting the E911 customer or other telephone companies will be negotiated prior to implementation.
- t. When the Automatic Location Identification (ALI) feature is provided, the following conditions define the Company's responsibilities for data base management:
 - (1) Coordinate the building and maintenance of the subscriber record (ALI) data base to include the Company's and other telephone subscriber records as appropriate.
 - (2) When receiving data from other telephone companies, supply technical support for data transmission problems.
 - (3) Establish and implement with the E911 customer the process for ongoing Automatic Number Identification/Automatic Location Identification (ANI/ALI) inquiries. Any ANI/ALI inquiries will be resolved within five business days of receipt.
 - (4) Supply, operate, monitor and maintain an E911 Automatic Location Identification/Data Management System (hardware and software) that is operational twenty-four hours a day, seven days a week for data retrieval. (M)
|
(M)

~~(M)~~—Material moved from Sheet 65.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3.t. (Cont'd)

- (5) Provide complete back-up of all subscriber record files on-line at all times. ~~(M)~~
- (6) Average timing for ALI response is not to exceed two seconds until the first character is displayed.
- (7) Provide other telephone companies a copy of their own subscriber records (ALI) data base file once a year for verification.
- (8) Store an audit trail of ALI retrievals for a minimum of one month and provide a monthly ALI retrieval activity report to the E911 customer.
- (9) The Company will staff the data base operations with trained data base personnel until 5:00 p.m. Pacific time each business day.
- (10) Based on a measurement of ALI retrievals compared to ALI errors identified at the PSAP as a result of 911 calls, the Company will maintain a level of 97% data base accuracy. Accuracy for data originating from a source other than the Company will be the responsibility of the originator. Foreign exchange service where the NXX is outside the system may not be accurately displayed or routed.
- (11) Service order updates will be reflected in the 911 computers within one business day of posting an order completion to the Company's master customer records data base.
- u. When the Automatic Location Identification (ALI) feature is provided, the following conditions define the E911 Customers responsibilities for database management: ~~(N)~~
 - (1) E911 customer will use electronic communications medium (currently 911NET) for notifying Company Database Management of ANI/ALI errors for no telephone number (no ANI) bad address (ALI), no record found and misroute errors received on 911 calls at the PSAP.
 - (2) When MSAG queries are generated out to ANI/ALI investigation the PSAP will have five business days to respond. ~~(N)~~
- v. The Company shall not be required to provide E911 Service to less than an entire Central Office Serving Area. ~~(T)~~

~~(M)~~ — Material moved to Sheet 64.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3. (Cont'd)

- w. The rates charged for E911 Transport Service include normal Public Switched Telephone Network monitoring of facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, at the request of the E911 customer, the Company will provide additional inspection and monitoring of facilities for an additional charge. The E911 customer and the Company shall promptly notify each other in the event the system is not functioning properly. (T)
- x. All E911 customers must purchase facilities to maintain a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be required to connect each End Office in the E911 system to the E911 Control Office (Selective Router) and from the Selective Router to the PSAP. (T)
 - The Company will provide quarterly traffic studies to aid the E911 customer in maintaining P.01 Grade of Service for network and trunking from Company End Offices to the Selective Router and from the Company Selective Router to the PSAPs. (C)
(N)
 - Basic traffic studies contain Trunk Group, Number of Trunks, Overflow and the Highest Peg Count or Usage for the study period. Traffic Studies that are customized or require more detailed report request will be charged accordingly. (N)
- y. Where company facilities permit, the E911 customer can request route diversification and redundancy of any or all interoffice and/or local facility routes. Additional charges for any new construction and provisioning to provide route diversity at the customer's request will be the responsibility of the E911 customer and will be assessed on an individual case basis. (T)
- z. When the Company's Automatic Location Identification service feature is provided, two data circuits will be required to connect each PSAP Serving Central Office in the E911 Service Area to the ALI Host servers. (T)
(C)
- aa. Secondary PSAPs that are not equipped to display Automatic Number Identification on compatible customer premises equipment must receive calls on a transfer basis over the public switched telephone network unless the customer subscribes to additional E911 Transport Service. (T)
- bb. E911 Service is offered subject to availability of facilities. (T)
(D)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3. (Cont'd)

- cc. When the Company's Selective Routing (SR) feature is purchased, the E911 customer must also purchase SR "In" and "Out" trunk ports.
- dd. Definitions and conditions outlined in the Private Line Transport Services Tariff apply to E911 Transport Service, unless otherwise specified within this Section.
- ee. The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.
- ff. The Selective Routing feature of a Private Switch/Automatic Location Identification will be limited to the E911 Serving Area in which the Private Switch/MLTS is located as well as the E911 system's Selective Routing pattern, as prescribed by the E911 customer. (E)
- gg. In PS/ALI service application, the Private Switch/MLTS owner/operator, or Centrex/CENTRON customer must meet the following requirements: (E)
 - (1) The PS/ALI customer must indicate in writing that the E911 customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
 - (2) Provide a single point of contact and written documentation to the Company stating that the E911 customer or its affected PSAPs will:
 - Accept and dispatch calls for those Private Switch/MLTS stations, (E)
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.3.gg. (Cont'd)

- (3) Private Switch/MLTS operators must only submit numbers to the ALI database that are necessary for an emergency response. Operators must provide seven or ten digit ANI. This information must be approved by the Company prior to implementation to assure that no conflict exists between the Private Switch/MLTS numbering plan and the Company's overall numbering plan. (E)
- (4) Private Switch/MLTS ANI multifrequency signaling must conform to the specifications outlined in Technical Publication 77338, Qwest Corporation Enhanced 911 for Private Switch/Automatic Location Identification Service Network Interface Specification. (E)
- (5) Create, maintain and forward to the Company, current telephone number and address data in the format specified by the PS/ALI at the time intervals mutually agreed upon by the Company and the PS/ALI customer. (T)
- (6) Configure Private Switch/MLTS to connect at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the Private Switch/MLTS. Each system must maintain a P.01 Grade of Service or better for 911 call processing. (E)
- (7) Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- (8) Private Switch/MLTS subscribers may choose to order a minimum of two dedicated 911 trunks to the E911 Control Office (Tandem) or utilize ISDN PRI originating from an end office currently connected to the E911 Control Office Tandem. (E)
- (9) Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes that conform to the specifications outlined in the Qwest Corporation Private Switch/Automatic Location Identification User's Manual.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. Enhanced Universal Emergency Number Service (E911) (Cont'd)

4. Rates and Charges

- a. Nonrecurring charges specified in Section 3 may apply, as appropriate, in addition to the rates and charges specified in paragraphs following. ~~(D)~~
~~(T)~~
- b. The calling party is not charged for calls placed to the 911 number. ~~(T)~~
- c. When a call is transferred from a primary PSAP and toll charges are applicable, the charges are billed to the primary PSAP according to rates applicable from the rate center in which the E911 Control Office providing the transfer resides to the rate center where the transfer terminates. ~~(T)~~
- d. The rates and charges contained herein apply to services provided within the Company. Additional charges rendered by other local exchange carriers in connection with the provisioning of this service to the E911 customer will also apply. ~~(T)~~
- e. The rates and charges for E911 Service are based upon utilizing National Emergency Number Association recommended standards and U.S. Postal Service addressing standards in populating the Data Management System (DMS). Addressing not in this format will result in errors that must be manually corrected. After manual review by the customer, and confirmation that no alternative addressing is available, the Company will load Rural Route, P.O. Boxes, and etc., existing in our telephone customer records, into the DMS for no additional charges. Should there be a need for additional manual data base work to be performed by the Company, additional charges could apply, and will be calculated on an individual case basis. ~~(T)~~

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4. (Cont'd)

- f. Tie lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at established rates for such channels and facilities specified in this Tariff and the Private Line Transport Services Tariff. (T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
g. E911 Transport Service (T)				
(1) Service Provisioning, initial installation, per circuit				
• Voice	N/A	\$270.67 (R)	—	
• Data	N/A	270.67 (R)	—	
(2) Service Provisioning, subsequent installation, per circuit				
• Voice	N/A	98.68 (R)	—	
• Data	N/A	98.68 (R)	—	
(3) Network Access Channel[1]				
• Two-wire, per channel	XCD2X	—	\$14.25 (T)	
• Four-wire, per channel	XCD4X	—	27.80 (T)	
(4) Channel Performance[1]				
• Voice Grade 33 Reverse Battery Signaling	CE91X	25.53 (R)	6.03 (I)	
• Voice Grade 36 Basic Performance Plus Data Stream	CE9LX	25.53 (R)	13.17 (I)	

[1] Network Access Channels and Channel Performance charges apply to all types of 911 trunks.

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4.g. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(5) Transport Mileage,				(T)
• Fixed	XU9E3	\$38.16 (R)	\$24.00 (+)	(D)
• Per mile	XE9EC	—	0.12 (+)	(D)
h. Service Features				(T)

- (1) Customers must purchase Automatic Number Identification when purchasing Selective Routing (SR) or Automatic Location Identification.
- (2) Where two jurisdictions are served by one central office, each jurisdiction may select a different feature combination as long as SR is one of the features.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4.h. (Cont'd)

(3) The following standard features are included with SR:

- Default Routing
- Alternate Routing
- Speed Calling
- Fixed, Manual, Arrangements

(4) Forced disconnect is standard with each of the service features.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(5) MSG Preparation				(N)
• 0-5,000 Lines	NKC9A	\$ 9,890.00	—	
• 5,000-20,000 Lines	NKC9B	11,385.00	—	
• 20,001 – 50,000 Lines	NKC9C	14,375.00	—	
• >50,000 Lines	NKC9D	ICB	—	
• Additional Copies of Reports, per Report	NKC9P	28.75	—	
• Additional Simulations, per Simulation	NKC9Q	2,875.00	—	(N)
(6) Automatic Number Identification, per trunk[1]				(T)
• MF Signaling	D98	26.05	\$2.05	(T)
• SS7 Signaling	DT198	26.05	2.06	(N)
(7) Tandem (non-SR) (Company and non-Company)				(T)
• Per 100 ALI Records[2]	9NR	0.46 (R)	1.34 (T)	(C)
• "In" trunk port MF	SJ61X	21.00 (R)	3.62 (R)	(C)
• "In" trunk port SS7	SJ63X	21.00	3.62	(N)
• "Out" trunk port	SJ60X	39.23 (R)	55.67 (T)	(C)

[1] Monthly rate includes the quarterly traffic study reports.

[2] Rounded to nearest 100 ALI Records. This count is based upon the maximum number of ALI Records associated with the E911 Service Area at the time service is established. This number will be based upon an annual review using the ALI Records on a date to be negotiated with the E911 customer.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4.h. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(T)
(8) Selective Routing (SR) (Company Exchanges)				(T)
• Per 100 records[1]	9LT	\$ 0.46 (R)	\$ 3.63 (R)	(C)
• SR incoming trunk port MF[2]	SR61X	21.00 (R)	3.62 (R)	(T)
• SR incoming trunk port SS7[2]	SR63X	21.00	3.62	(N)
• SR outgoing trunk port[3]	SR6OX	39.23 (R)	55.67 (T)	
(9) SR (non-Company Exchanges)				(T)
• Per 100 ALI records[1]	9ST	0.46 (R)	3.24 (R)	(C)
• SR incoming trunk port MF[2]	SJ61X	21.00 (R)	3.62 (R)	(C)
• SR incoming trunk port SS7[2]	SJ63X	21.00	3.62	(N)
• SR outgoing trunk port[3]	SJ6OX	39.23 (R)	55.67 (T)	(T)
(10) Automatic Location Identification (ALI) (Company Exchanges), per 100 ALI records[1]	9AB	0.46 (R)	3.69 (R)	(C)
• SR incoming trunk port MF[2]	SJ61X	21.00	3.62	(N)
• SR incoming trunk port SS7[2]	SJ63X	21.00	3.62	
• SR outgoing trunk port[2]	SJ6OX	39.23	55.67	(N)

[1] Rounded to nearest 100 ALI Records. This count is based upon the number of ALI Records associated with the E911 Service Area at the time service is established. This number will be based upon an annual review using the ALI Records on a date to be negotiated with the E911 customer. ~~(C)~~
|
~~(C)~~

[2] The rates and charges are for terminating each individual incoming trunk into the tandem from a central office.

[3] The rates and charges are for terminating each individual outgoing trunk of the 911 tandem to a PSAP or to another tandem.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4.h. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(11) ALI (non-Company Exchanges), per 100 records[1]	9AF	\$ 0.46 (R)	\$ 3.08 (R)	(T) (C)
• SR incoming trunk port MF[2]	SJ61X	21.00	3.62	(N)
• SR incoming trunk port SS7[2]	SJ63X	21.00	3.62	
• SR outgoing trunk port[2]	SJ60X	39.23	55.67	(N)
(12) Combined ALI and SR (Company Exchanges), per 100 ALI records[1,2]	ERN	0.46 (R)	7.32 (R)	(T) (C)
• SR incoming trunk port MF[2]	SJ61X	21.00	3.62	(N)
• SR incoming trunk port SS7[2]	SJ63X	21.00	3.62	
• SR outgoing trunk port[2]	SJ60X	39.23	55.67	(N)
(13) Combined ALI and SR (non-Company Exchanges), per 100 ALI records[1,3]	EHV	0.46 (R)	6.32 (T)	(T) (C)
• SR incoming trunk port MF[2]	SJ61X	21.00	3.62	(N)
• SR incoming trunk port SS7[2]	SJ63X	21.00	3.62	
• SR outgoing trunk port[2]	SJ60X	39.23	55.67	(N)

[1] Rounded to nearest 100 ALI Records. This count is based upon the number of ALI Records associated with the E911 Service Area at the time service is established. This number will be based upon an annual review using the ALI Records on a date to be negotiated with the E911 customer. ~~(C)~~
|
~~(C)~~

[2] See B.4.h(8) for SR trunk port rates and charges. ~~(T)~~

[3] See B.4.h(9) for SR trunk port rates and charges. ~~(T)~~

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4. (Cont'd)

i. Private Switch/Automatic Location Identification (PS/ALI) ~~---~~ (T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) Service Provisioning			
• First circuit installed	SCH	\$270.68 (R)	—
• Each additional circuit	SCHAX	98.68 (R)	—
(2) Automatic Location Identification (ALI),			
• Per 100 ALI records[1,2]	9DS	0.46 (R)	\$3.08 (R) --- (C)
• Site Engineering Fee[3]	9DAPN	1,447.74	— --- (N)
(3) Combined ALI and Selective Routing,			
• Per 100 ALI records[1,2]	9NW	0.46 (R)	6.32 (R) --- (C)
• Selective Routing, incoming trunk port	SZ61X	21.00 (R)	3.62 (R)
• Site Engineering Fee[3]	9DAPN	1,447.74	— --- (N)
(4) Selective Routing only			
• Per 100 ALI records[1,2]	9C2	0.46 (R)	3.24 (R) --- (C)
• Incoming trunk port	SZ61X	21.00 (R)	3.62 (R)
• Site Engineering Fee[3]	9DAPN	1,447.74	— --- (N)

[1] Rates and charges apply to a minimum of 100 ALI records. Rates and charges also apply to each additional 100 ALI records, or fraction of 100 ALI records. Record count will be reviewed annually to update billing. ~~---~~ (C)
~~---~~ (C)

[2] PS/ALI customers managing multiple private systems/MLTS may consolidate such systems for purposes of applying the ALI rate when the PS/ALI records are administered by a single point of contact. ~~---~~ (C)
~~---~~ (C)
~~---~~ (D)

[3] Rates and charges apply to each unique (non-consolidated) system the PS/ALI customer establishes. ~~---~~ (N)
~~---~~ (N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4.i. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(5) Network Access Channel				
• Two-wire, per channel	XCD2D	—	\$ 14.25 (+)	
• Four-wire, per channel	XCD4D	—	27.80 (+)	
(6) Channel Performance				
• Voice Grade 33 Reverse Battery, MF or SS7 Signaling	CE92X	\$25.53 (-R)	6.03 (+)	(C)
• Voice Grade 33 E&M Signaling	CE94X	25.53 (-R)	17.05 (-R)	(T) (D)
(7) Transport Mileage,				
• Fixed	XU9D3	38.16 (-R)	24.00 (+)	
• Per mile	XE9DC	—	0.12 (+)	(D)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
j. Customer Specific Automatic Location Identification/Data Management System Addressing and Correction	N/A	ICB	ICB	(D) (T)
k. Additional Monitoring/ Inspections	N/A	ICB	ICB	(T)
l. Diversity and Redundancy	N/A	ICB	ICB	(T)

~~(D)~~

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

C. Wireless E911 Connectivity[1]

Wireless E911 Connectivity allows for the delivery of a wireless 911 call through the Company E911 network to a PSAP.

- 1. Connection through Company E911 Control Office Carriers having the capability to provide wireless handset ANI, cell site and sector and/or longitudinal and latitudinal (x,y) coordinates in the appropriate format, may connect directly to the Company's E911 Control Office. The E911 Control Office will forward information to the PSAP as well as provide Selective Routing functions.

~~(T)~~
~~(D)~~
~~(T)~~

2. Definitions

ALI Delivery

The process which delivers the ALI information, and the wireless handset's ANI, cellsite and sector and/or longitudinal and latitudinal (x,y) coordinates to the PSAP.

Mobile Switching Center (MSC)

A Wireless Carrier's switch that manages facilities used to provide wireless two-way telecommunications services.

Shell Record

A record in the ALI Database with limited information to be used with wireless E911. This record is populated at the time of the call by the Wireless Carrier.

~~(N)~~
~~(N)~~

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller's E911 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.3. (Cont'd)

- b. Delivery of wireless calls to the PSAP requires specific entries in the E911 ALI database. These entries must be MSAG valid and agreed upon by each PSAP. The entries are then loaded into the ALI database by the Wireless Carrier.
- c. A minimum of two dedicated trunks are required between the MSC and the Selective Routing switch and are the responsibility of the Wireless Carrier. In addition, the PSAP is required to subscribe to two selective routing ports to terminate these incoming trunks.

— (D)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.3. (Cont'd)

d. Wireless E911 Connectivity Rate Stability Plan. ~~(T)~~

Wireless E911 Connectivity may be ordered under a Rate Stability Plan Agreement for any term between 12 through 60 months. The Rate Stability Plan assures that during the term of the Agreement the monthly rates for Wireless E911 Connectivity will not exceed the rates in effect at the time the Agreement is signed by the customer, except where an increase mandated by a regulatory authority. The terms and conditions for the Wireless E911 Connectivity Rate Stability Plan are as follows:

- (1) The minimum service period for any Agreement is 12 months.
- (2) Customers with Wireless E911 Connectivity currently under a month-to-month payment option, may enter into an Agreement at any time.
- (3) Wireless E911 Connectivity monthly rates provided under an Agreement will be those rates in effect at the time the Agreement is signed by the customer.
- (4) The monthly rates for Wireless E911 Connectivity added to an existing Agreement are the rates in effect at the time of such addition.
- (5) If the stability plan rates are reduced in the Tariff, the rates under an Agreement shall also be reduced accordingly.
- (6) At the end of the term of an Agreement, the customer may enter into a new Rate Stability Plan, if such plan is offered by the Company; may convert to month-to-month rates; or may terminate Wireless E911 Connectivity. Should the customer not make a choice by the end the term of the Agreement, customer's Wireless E911 Connectivity rates will automatically revert to those in effect for the then current month-to-month pricing option. If Wireless E911 Connectivity is continued under any Wireless E911 Connectivity pricing plan, including non-stabilized month-to-month, nonrecurring charges will not apply.
- (7) The Rate Stability Plan is also subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.A., preceding.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C. Wireless E911 Connectivity (Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
a. Wireless 911 Feature Service				(T)
(1) Combined ALI and SR (non-Company Exchanges), Per 100 ALI records[1,4]	E8WER	\$ 0.48	\$ 6.38	(N)
• SR incoming trunk port SS7[2]	E8W1X	21.00	4.71	
• SR outgoing trunk port[3]	SR60X	39.23	55.67	(N)
				(D)

[1] Rounded to nearest 100 ALI Records. This count is based upon the number of ALI Records associated with the E911 Service Area at the time service is established. This number will be based upon an annual review using the ALI Records on a date to be negotiated with the E911 customer. ~~(T)~~
~~(N)~~

[2] The rates and charges are for terminating each individual incoming trunk into the tandem from a central office.

[3] The rates and charges are for terminating each individual outgoing trunk of the 911 tandem to a PSAP or to another tandem.

[4] Network Access Channels and Channel Performance charges apply to all types of 911 trunks. ~~(N)~~

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

D. Universal Emergency Number Service Subscriber Records

1. Description

Subscriber Records service consists of the Company's subscribers' names, service addresses and telephone numbers which are provided to a 911 customer for purposes of identifying the location or identity, or both, of a person calling a 911 PSAP.

2. Terms and Conditions

a. General

- (1) The 911 customer may use the subscriber records to create and maintain a 911 location database that is used to assist in the process of dispatching public safety agencies.
- (2) Subscriber Record information provided by the Company is proprietary and the 911 customer will not duplicate and transfer such records to a third party except with Company written authorization. Duplicate copies can be made by the 911 customer for database back-up to protect the integrity of the system. Upon termination of Subscriber Records, the records will be returned to the Company, or upon the Company's approval, records may be destroyed by the 911 customer.
- (3) If two or more 911 customers request distribution of the same scrubbed Subscriber Records, both 911 customers will be required to pay the full rates and charges for Subscriber Records. If two or more 911 customers request distribution of the same unscrubbed Subscriber Records, the second request will be billed the rate and charge for a dual request.
- (4) Data format will be in the NENA recommended data exchange format.
- (5) Method of delivery is electronic download utilizing NENA recommended protocols for data exchange.
- (6) The company recommends daily data delivery of Subscriber Records but will negotiate other frequency options with the 911 customer.
- (7) If the 911 customer elects to have Subscriber Records data delivered by other than computer file transfer, there may be additional costs assessed to the 911 customer.

— (T)
— (D)
— (N)

— (N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.2.a. (Cont'd)

- (8) The Company will deliver Subscriber Records information to the 911 customer or an entity designated by the 911 customer to perform 911 database services.
- (9) Subscriber Record unscrubbed data has not been verified with a MSAG and the records do not include the Emergency Service Number (ESN) information.
- (10) Subscriber Record scrubbed data has been validated with a MSAG provided by the 911 customer or assigned database agent.
- (11) The 911 customer may request Subscriber Records as either unscrubbed data, or as scrubbed MSAG valid data.
- (12) Subscriber Records information meets Minnesota Standards

b. Company Responsibilities Include:

- (1) Company provides unscrubbed data
 - Creation of an initial copy of the Company's subscriber records on a full NXX basis only.
 - Creation of daily update files.
 - Creation of an annual refresher file, consisting of a copy of the current subscriber records for the exchanges previously requested by the 911 customer.
 - Providing Subscriber Records for Company exchanges, initially and as changes to Company service occur.
 - Storage of a backup copy for ten calendar days of the Subscriber Records provided to the 911 customer.
 - Correction of Company's corporate records with valid assigned addresses based on standard addressing as determined by the Company, the 911 customer and the addressing authority for the jurisdiction. The 911 customer will communicate the valid addresses to the Company and the Company will update the telephone number records and the Company SAG.
- Maintaining a point of contact to verify source systems.

(N)

(N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.2.b. (Cont'd)

- (2) Company provides scrubbed, MSAG valid data
- Creation of an initial copy of the Company's subscriber records on a full NXX basis only.
 - Creation of daily update files.
 - Providing Subscriber Records for Company exchanges, initially and as changes to Company service occur.
 - Storage of backup copy for ten calendar days of the Subscriber Records provided to the 911 customer.
 - Correction of Company's corporate records with valid assigned addresses based on standard addressing as determined by the Company, the 911 customer and the addressing authority for the jurisdiction. The 911 customer will communicate the valid addresses to the Company and the Company will update the telephone number the records and the Company SAG to agree with the 911 customer's MSAG if one is utilized.
 - Maintaining a point of contact to verify source systems.
 - Performing daily error correction activities on Company Subscriber Records within 48 hours of notification on errors resulting from processing of updates to 911 customer's database.
 - Monitoring the Company Subscriber Records database quality for the affected NXX's and initiating corrective actions. Activities include but are not limited to: monitoring the timeliness of updates and error correction, error levels and error types.
 - Maintaining the Company SAG to agree with the 911 customer's standard addressing system reflected in the MSAG for the Company affected NXX areas. The Company will validate their Subscriber Records to the SAG prior to delivering the 911 records to the 911 customer.
 - Creation of an annual refresher file consisting of a copy of the current subscriber records for the exchanges previously requested by the 911 customer.

(N)

(N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.2.b.(2) (Cont'd)

- Resolving ANI/ALI inquiries supplied by the 911 customer or database agent within five business days of receipt. Quantities of over 60 ANI/ALI inquiries received in one day from one customer will be considered other than normal workload. When quantities above normal workload are received, the Company will contact the 911 customer to negotiate a completion timeline.
- Distributing the Company's Street Address Guide (SAG) in MSAG format to the 911 customer to facilitate the build of the MSAG.

c. 911 Customer Responsibilities Include:

(1) Company provides unscrubbed data

- Entering into an agreement with the Company. The agreement will define the means of delivering Subscriber Records data from the Company to the 911 customer.
- When file transfer is utilized the 911 customer is responsible for providing compatible computer hardware and software to receive Subscriber Records via a dial-up line connection to the Company computer. The 911 customer is responsible for providing the line for receiving the subscriber data.
- Designating an individual to administer the data, and act as a single point of contact to Company.
- Developing methods and procedures to facilitate receiving and loading data.
- Creating methods and procedures to ensure that the 911 customer's computer is available to receive Company data at a mutually agreeable time.
- Monitoring transmission of data for successful completion.
- Notifying the Company within 24 hours of assigned receipt time if transmission is not successful.
- Specifying the geographical area for which Subscriber Records information is required. Subscriber Records will not be provided for less than an entire NXX service area.

(N)

(N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.2.c.(1) (Cont'd)

- Assuming the responsibility that Company Subscriber Records information shall not be used or disclosed by 911 system agencies or their employees for criminal investigations or civil discovery, except under court order.
- Resolving ANI/ALI inquiries supplied by the 911 customer or database agent within five business days of receipt. Quantities of over 60 ANI/ALI inquiries received in one day from one customer will be considered other than normal workload. When quantities above normal workload are received, the Company will contact the 911 customer to negotiate a completion timeline.
- Distributing the Company's Street Address Guide (SAG) in MSAG format to the 911 customer to facilitate the build of the MSAG.

(N)

(N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.2.c. (Cont'd)

(2) Company provides scrubbed, MSAG valid data

- Entering into an agreement with the Company. The agreement will define the means of delivering Subscriber Records data from the Company to the 911 customer.
- When file transfer is utilized the 911 customer is responsible for providing compatible computer hardware and software to receive Subscriber Records via dial-up line connection to the Company computer if electronic means of deliver is chosen. The 911 customer is responsible for providing the line for receiving the subscriber data.
- Designating an individual to administer the data, and act as a single point of contact to Company.
- Developing methods and procedures to facilitate receiving and loading data. Creating methods and procedures to ensure that the 911 customer's computer is available to receive Company data at a mutually agreeable time.
- Monitoring transmission of data for successful completion.
- Notifying the Company within 24 hours of assigned receipt time if transmission is not successful.
- Specifying the geographical area for which Subscriber records information is required. Subscriber Records will not be provided for less than an entire NXX service area.
- Assuming the responsibility that Company Subscriber Records information shall not be used or disclosed by 911 system agencies or their employees for criminal investigations or civil discovery, except under court order.

~~(N)~~

~~(N)~~

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.2.c.(2) (Cont'd)

- Providing a single point of contact to Company for MSAG and Subscriber Records addressing issues.
- Providing the Company access to verify the 911 records of their subscribers as submitted to the 911 customer.
- Providing written verification to the Company within 72 hours of update of each addition, change or deletion of information in the MSAG as made by the 911 Customer.
- Providing a complete written copy of the MSAG to the Company on a quarterly basis. In addition, upon request the 911 customer will provide, without charge, the MSAG on computer disk or tape in a mutually agreed upon format.

(N)

(N)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D. Universal Emergency Number Service Subscriber Records (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Unscrubbed Subscriber Records[1,2]			
- Per subscriber telephone number record	9RJPN	—	\$0.02
- Per 100 subscriber telephone number records	9RJ1X	\$58.95	1.52
- Per 100 subscriber telephone number records, dual request	9RJ1Z	—	1.00
• Scrubbed, MSAG Valid Subscriber Records[1,2]			
- Per subscriber telephone number record	9SBPN	0.59	0.06
- Per 100 subscriber telephone number records	9SB1X	58.95	5.57
• Establishing Subscriber Records, per service order	SEPEW	6.91	—

[1] Telephone number records include the following types of service; residence, business, Centrex stations, PBX trunks and Public Communications Service.

[2] Rates will be calculated by taking the full units of 100 subscriber telephone number records at the per 100 rate plus each subscriber telephone number record at the per subscriber telephone number rate for the remaining records. This count is obtained at the time service is established and annually thereafter to update the Company's billing.

(N)

(N)

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.4 UNIFORM CALL DISTRIBUTION~~

~~A. Description~~

~~Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.~~

~~B. Optional Features~~

~~Queuing~~

~~An arrangement whereby incoming calls that are placed to lines within a UCD system can be held in queue if all lines within the system are busy. Calls in queue will be held in their order of arrival until a line becomes available. Calls in queue are served on a first in first out basis. Calls held in queue will hear ringing until answered.~~

~~Delay Announcement~~

~~This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.~~

~~Music on Queue~~

~~This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.~~

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~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)~~

~~C. Terms and Conditions~~

- ~~1. UCD and its associated options will only be provided where adequate and suitable central office facilities exists.~~
- ~~2. The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.~~
- ~~3. Lines terminating in a UCD system must be arranged for Multiline Hunting service as specified in 5.2.5 of the Exchange and Network Service Catalog. UCD is not compatible with circular hunt. (T)~~
- ~~4. The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.~~
- ~~5. The music on queue option requires a voice grade private line between the serving central office and a customer provided music source at the customer's premises.~~
- ~~6. The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.~~

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9.4 CALL MANAGEMENT SYSTEMS

9.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

D. Rates And Charges

The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	------	---------------------	--------------

1. Uniform Call Distribution

- Per multiline hunt group — UMHPG — \$ 30.00
- Per line in multiline hunt group[1] — UMH — \$3.00

2. Queuing

- Per queue group — UQGPQ — 80.00
- Per queue slot in group — UQGPQ — 7.00

3. Delay Announcement

- Customer specific announcement
 - Per announcement (includes first announcement trunk) — URA1X — 300.00 — 130.00
 - Each additional announcement trunk — URAAX — 25.00 — 12.50

[1] Regular rates and charges apply for each line installed in or added to a multiline hunt group as specified elsewhere.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS**9.4.4 UNIFORM CALL DISTRIBUTION**

—D.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Standardized announcement			
— Per announcement in announcement sequence	UDA	\$135.00	\$ 10.00
— Per queue slot in group	UDAPQ		9.00
4. Music on Queue			
• Music distribution amplifier			
— Per queue slot	MUW	15.50	
— Up to twenty-three queue slots	MUW1X		235.00
— Twenty-three to sixty-six queue slots	MUW2X		90.00
• Connecting channel between the serving central office common equipment and the music source on the customer premises	N/A	[1]	[1]

[1] Apply rates and charges for appropriate voice grade private line. See the Private Line Transport Services Tariff.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.4 UNIFORM CALL DISTRIBUTION

D. Rates And Charges (Cont'd)

	USOC	NONRECURRING CHARGE
--	-------------	--------------------------------

5. Changes

• Change in quantity of queue — slots in queue group, per group	REAAF	\$ 60.00
• Change in content of customer — specific announcement	REAG	200.00
• Change from or to ringing, silence — or music after announcement, — change in amount of time calls — are held in queue or change in — amount of time between — announcements	REAH	60.00

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS (Cont'd)~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A. Description~~

- ~~1. CO-ACD Service provides call distribution as an integrated function of the central office. CO-ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions.~~
- ~~2. Calls terminating on a CO-ACD are placed in a queue in the order of their arrival when an agent is not available to answer them, and are removed from queue as agents become available. Incoming calls are presented to the next available agent in the order of arrival, with the highest priority first. Queue slots are dedicated time slots used to hold incoming calls in a delayed state until an agent position becomes available. Customers subscribing to Basic CO-ACD Service receive 10% queuing based on the total number of CO-ACD service positions. Customers subscribing to Deluxe CO-ACD Service receive 30% queuing. Additional queuing is available as specified in A.8.a. and C., following.~~
- ~~3. The CO-ACD Service switching function is performed in the central office and is available only from central offices where facilities have been provisioned for the service.~~
- ~~4. CO-ACD Service can be provided as Basic CO-ACD Service or Deluxe CO-ACD Service. The customer may have more than one CO-ACD group, but within a system, all positions must be either Basic or Deluxe.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A. Description (Cont'd)~~

~~5. Agent positions may be either Type A or C. Supervisory positions must be Type C. With Basic CO-ACD, supervisory positions can also function as agent positions. Type A and C Positions are defined as follows:~~

~~a. Type A Agent Positions~~

~~Must terminate in a standard tone signaling telephone. Type A positions have inward and outward dialing capabilities with standard agent features as defined in A.6.b., following. Additional optional feature configurations are also available as follows:~~

~~Level I~~

~~Call Forwarding and Speed Call (Short List).~~

~~Level II~~

~~All Level I features plus Call Forward Busy Line, Call Forward Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.~~

~~Level III~~

~~All Level II features plus Call Pickup[1], Call Waiting[1], Automatic Callback, and Music on Hold.~~

~~b. Type C Agent Positions~~

~~Must terminate in an Electronic Set capable of providing the features listed herein. Certain features require an Electronic Set to have display capabilities. Type C positions have inward calling capabilities with standard agent features as defined in A.6.b., following. Optional outward dialing capabilities and additional optional feature configurations are also available via Secondary Directory Numbers (SDNs).~~

~~[1] Only available on non-CO-ACD calls.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A. Description (Cont'd)~~

~~6. Basic CO-ACD~~

~~a. Standard System Features~~

~~Abandoned Call Clearing~~

~~Abandoned CO-ACD calls are removed from incoming call queues and recorded announcements in order to reduce unnecessary connections to the central office.~~

~~Agent Queue~~

~~The Agent Queue feature ensures an even distribution of workload among the agents in the group. The agent who has been available the longest receives the first incoming call.~~

~~Automatic Overflow~~

~~Multiple CO-ACD groups can be specified as overflow groups for a given CO-ACD group. If an overflow condition exists on the incoming call queue, these groups are examined and the call terminates on the first group that has available agent(s) or queue(s).~~

~~Automatic Priority Promotion~~

~~Ensures that low priority calls do not remain unanswered. With this feature, low priority calls are promoted to higher priority queues after a specified waiting period.~~

~~Call Delay Announcements~~

~~Provides up to three announcements per queue to callers such as the status of a call (in queue, all positions busy, etc.) when the delay exceeds a customer specified threshold. A Call Delay Announcement can be provided via an interface to a customer premises announcement or the customer may provide a prerecorded announcement to the Company for use in the central office.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.6.a. (Cont'd)~~

~~Call Processing Control~~

~~Provides for the distribution of incoming calls among a group of available agent positions. Each call is served on a first-in, first-out basis by the member of the group who has been idle the longest. If all agent positions are busy, calls are queued in their order of arrival in an incoming call queue. As soon as an agent becomes available, the agent is presented with the first call waiting to be answered.~~

~~CO-ACD Directory Numbers~~

~~Unique directory numbers used to receive incoming CO-ACD calls. A CO-ACD group can have a total of 17 directory numbers consisting of a primary CO-ACD Directory Number and up to 16 supplementary CO-ACD Directory Numbers.~~

~~Incoming Call Queue~~

~~Allows incoming calls to be placed in a queue when all agents are busy.~~

~~Night Service~~

~~Night Service is activated when all agents in a CO-ACD group have activated Make Set Busy. Calls newly arriving for the group are rerouted to the night service route specified for the CO-ACD group. The treatment can be another CO-ACD location, an external location, or to an optional recorded announcement.~~

~~Ring Threshold~~

~~Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue if there is no agent available.~~

~~Threshold Routing~~

~~Provides a route that a call takes if there is no automatic overflow route available or defined, and if the wait threshold has been exceeded or the queue is full.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.6. (Cont'd)~~

~~b. Standard Agent Features~~

~~Call Hold~~

~~This feature permits an agent to place an incoming call on hold. While the call is on hold, the agent has full use of the position to consult with another agent, supervisor or make an outgoing call.~~

~~Call Transfer/Three Way Calling~~

~~This feature allows agents to transfer a CO-ACD call to another agent position. The agent initiating the transfer may also establish a three-way call involving the incoming CO-ACD call, the agent and the third party.~~

~~Login and Logout~~

~~All agents are required to login to an agent position before they can receive incoming CO-ACD calls. When an agent is logged out, no CO-ACD calls can be presented to the agent.~~

~~Make Set Busy~~

~~When in the Make Set Busy state, incoming calls are blocked from routing to the agent. When Make Set Busy is activated, the agent is logged out.~~

~~Not Ready~~

~~The Not Ready feature allows the CO-ACD position to be temporarily unable to receive calls. The feature is typically used when an agent needs time to complete a transaction between calls.~~

~~Toll Restriction~~

~~Enables the customer to block or allow one or more three through ten-digit numbers when these numbers are dialed from selected Agent Positions.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.6. (Cont'd)~~

~~c. Standard Supervisor Features~~

~~The following supervisor features are available with Basic CO-ACD in addition to all Basic CO-ACD agent features:~~

~~Agent Status Display~~

~~Provides the status of agent positions to administrative personnel for up to forty-eight agents.~~

~~Answer Agent~~

~~Permits the supervisor to answer calls from agents.~~

~~Call Agent Key~~

~~Permits a supervisor to call an agent position by dialing the agent's directory number or by depressing the appropriate Agent Key.~~

~~Display Queue Status~~

~~Allows a supervisor to monitor queue status (number of calls waiting, total agent positions occupied and longest wait time).~~

~~Enhanced Agent Observe~~

~~This feature allows the supervisor to observe agents on both primary and secondary directory numbers.~~

~~Forced Agent Availability~~

~~Allows a supervisor to change the status of an agent's position from "Not Ready" to "Idle and Available".~~

~~Multi-Stage Queue Status Display~~

~~Allows supervisors to quickly and easily determine the length of time calls are held in queue before being answered.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.6.c. (Cont'd)~~

~~Status of Secondary Directory Numbers~~

~~Allows a supervisor to display the status of an agent engaged in a CO-ACD call or a call on a Secondary Number.~~

~~Toll Restriction~~

~~Enables a customer to block or allow one or more three through ten digit numbers when these numbers are dialed from selected Agent Positions.~~

~~d. Optional Features~~

~~Group Reconfiguration/Team Status Interface~~

~~Group Reconfiguration provides the customer with the ability to change the CO-ACD parameters. Team Status allows the customer to periodically view the status of their CO-ACD groups. The status contains information such as the following:~~

- ~~• CO-ACD group name~~
- ~~• Primary CO-ACD number~~
- ~~• Total number of calls in the CO-ACD queue~~
- ~~• Number of seconds that the first call queued in the incoming call queue has been waiting.~~
- ~~• Number of idle CO-ACD positions.~~

~~The Group Reconfiguration feature allows the customer to change such things as the following:~~

- ~~• Agent position reassignment~~
- ~~• Queue size~~
- ~~• Maximum wait time~~
- ~~• Ring threshold~~
- ~~• Overflow route~~
- ~~• Night service route~~
- ~~• Directory number priority and assignment~~
- ~~• Recorded announcement~~
- ~~• Information on each group~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A. Description (Cont'd)~~

~~7. Deluxe CO-ACD~~

~~a. System Features~~

~~The following system features are available with Deluxe CO-ACD in addition to all Basic CO-ACD system features:~~

~~Call Forcing~~

~~When a CO-ACD call is presented to an agent having Call Forcing, the agent hears a short burst of tone to alert the agent, and the call is immediately connected.~~

~~Call Source Identification~~

~~The terminating CO-ACD called number is displayed on the Type C Agent Position.~~

~~Controlled Interflow~~

~~Allows a supervisor to place a CO-ACD group in a Controlled Interflow mode, which directs new incoming calls to the group to a predetermined route defined by the customer.~~

~~Line of Business Code~~

~~Enables agents to enter a Line of Business Code for each call. Entering the code pegs a register for that line of business and allows the customer to track holding times for calls attributed to various activities.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.7.a. (Cont'd)~~

~~Management Reports for Call Hold and Call Transfer~~

~~Provides information relating to agent activation of Call Hold and Call Transfer.~~

~~Music on Delay in Queue~~

~~Connects incoming callers in a queue to a customer provided music source while waiting for an available agent.~~

~~Night Recorded Announcement and Forward~~

~~Presents after hours callers with a special announcement that will indicate that their call is being forwarded to a location where calls can be answered.~~

~~Overflow Enhancement~~

~~Allows the customer to program up to four CO-ACD groups as potential overflow routes prior to a call being rerouted to the final overflow destination.~~

~~Overflow of Enqueued Calls~~

~~Provides for overflow of calls that have been queued for excessive amounts of time. This feature establishes new overflow thresholds to provide overflow routing for queued calls.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.7. (Cont'd)~~

~~b. Agent Features~~

~~The following agent features are available with Deluxe CO-ACD in addition to all Basic CO-ACD agent features:~~

~~Call Supervisor~~

~~This feature allows the CO-ACD agent quick access to the supervisor for help or consultation.~~

~~Emergency~~

~~The Emergency feature allows a CO-ACD agent to immediately conference a supervisor or as an alternate, conference an emergency recording device or both.~~

~~Login Password Enhancement~~

~~This feature assures that only CO-ACD personnel assigned to a specific login ID use that ID. This is accomplished through customer group restrictions and password association.~~

~~Queue Status Display Refresh~~

~~Provides near real-time display of queue size and waiting time information.~~

~~Walkaway/Closed Key Operation~~

~~After activating the Not Ready feature, this feature enables the agent to activate a code indicating the reason the agent is not available.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.7. (Cont'd)~~

~~c. Supervisor Features~~

~~The following supervisor features are available with Deluxe CO-ACD in addition to all Basic CO-ACD supervisor features:~~

~~Agent Key~~

~~Allows a supervisor to directly call a CO-ACD agent position by pressing a key associated with that position.~~

~~Extended Agent Observe~~

~~Allows supervisors to observe calls presented to any agent or supervisor in any CO-ACD group within the customer's CO-ACD system.~~

~~Observe Agent/Three-Way Calling~~

~~Allows a supervisor to monitor three-way calls in which an agent is participating.~~

~~d. Optional Features~~

~~Management Information System (MIS) Interface~~

~~Provides for the interface to connect to a Voice Grade channel to the customer equipment for the real time status display and historical performance reporting in addition to the Basic CO-ACD features associated with Group Reconfiguration/Team Status. Customers must furnish compatible premises software and hardware equipment.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A. Description (Cont'd)~~

~~8. Optional Features available to Basic and Deluxe CO-ACD~~

~~Additional Incoming Call Queuing/Queue Slots~~

~~Customers wishing queuing greater than 10% for Basic CO-ACD or 30% for Deluxe CO-ACD may purchase additional queue slots for each additional call they wish to hold in queue. For example, a basic CO-ACD customer with 10 agent positions has the capability to hold one call in queue as part of their basic service. If they wish to hold a total of four calls in queue, they must purchase three additional queue slots. Customers with less than ten agent positions will be provided with one queue slot.~~

~~Additional Call Delay Announcement~~

~~Customers wishing more than three announcements per queue may purchase additional announcements as specified herein.~~

~~Adjunct Module Translations~~

~~Allows for additional appearances of agent status display and/or features/functions.~~

~~Queue Status Lamp Interface~~

~~Audits incoming call queues to detect overflows. A customer provided queue status lamp remains lit until the audit determines that calls for that agent group have resumed normal queuing.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.8. (Cont'd)~~

~~Secondary Directory Number (SDN)~~

~~Provides for the assignment to a CO-ACD Type C agent or supervisor position of one or more Secondary Directory Numbers that are separate from the CO-ACD incoming numbers. These numbers share the facilities of the agent or supervisor lines and give the agent or supervisor the ability to dial out or receive calls not directed to the CO-ACD numbers. Secondary Directory Numbers are available in the following feature configurations:~~

~~• Level I~~

~~—Direct inward and outward dialing.~~

~~• Level II~~

~~—All Level I features plus Call Forwarding, Speed Call (Short List), and Three-Way Calling/Consultation Hold/Call Transfer.~~

~~• Level III~~

~~—All Level II features plus Call Forwarding Busy Line, Call Forwarding Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.~~

~~• Level IV~~

~~—All Level III features plus Call Pickup, Call Waiting, Call Park, Automatic Callback, Conference Calling (Meet Me), Auto Dial, Query Time and Date, Group Intercom, Reason Display, Feature Display and Music On Hold.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A. Description (Cont'd)~~

~~9. Enhanced Optional Features available to Basic and Deluxe CO-ACD~~

~~a. CO-ACD DataPartner Basic~~

~~Provides a signaling channel between the CO-ACD node and a customer's business computer for the exchange of information to enhance call processing. The two-way information flow over the DataPartner data link allows CO-ACD node applications to communicate with applications running in the customer's business computer.~~

~~• Coordinated Voice and Data~~

~~This feature significantly reduces an CO-ACD agent's call handling time by enabling the CO-ACD node to deliver information about the incoming call to the business computer, thus allowing the concurrent delivery to the CO-ACD agent of the voice call and the appropriate information from the company's computer. The CO-ACD node sends the following information to the computer or other outboard processor at the customer's site:~~

- ~~— Calling number~~
- ~~— Called number~~
- ~~— Call identification number (for tracking purposes)~~
- ~~— CO-ACD position to which the call is being sent~~

~~• Increased Event Reporting~~

~~This feature allows the following additional information to be delivered by the CO-ACD node to the call center's business computer:~~

- ~~— Indication that an CO-ACD call has been queued~~
- ~~— Indication that an CO-ACD call has been completed and the reason (e.g., caller disconnect)~~
- ~~— Additional call status information for transferred, extended, and rerouted calls~~
- ~~— Switch-initiated log-off forcing to the business computer~~
- ~~— Switch-initiated continuity test to the business computer~~

~~In addition, with this feature, the calling party will be identified with both Calling Line Identification (CLID) and Automatic Number Identification (ANI), when facilities and conditions permit.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.9. (Cont'd)~~

~~b. ReportPartner~~

~~Provides a set of individual reports comprised of Call Center statistics and data key indicators information to the CO-ACD customer for the purpose of managing their Call Center operation.~~

~~(1) Reports~~

~~MIS reports are available on a customized basis. Customers may select four reports from a menu of available reports.~~

~~(2) Terms and Conditions~~

- ~~• Reports will be delivered to the customer's local fax machine.~~
- ~~• Reports will be available to customers on a daily basis. Summary reports will be provided on a weekly and monthly basis. The summary reports will be included in the daily delivery as needed.~~
- ~~• The company will retain customer *ReportPartner* report data for a period of ninety (90) days after the delivery of each report.~~
- ~~• The customer is required to provide and maintain a local fax machine compatible for use with *ReportPartner*.~~
- ~~• The company reserves all rights to maintain and upgrade the *ReportPartner* as required. This may result in the system being unavailable and/or unable to collect *ReportPartner* data for certain periods of time. When possible, this maintenance will be done during off-peak hours and customers will be notified in advance of scheduled maintenance.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE
A.9. (Cont'd)~~

~~c. MonitorPartner~~

~~Provides on-line access to host system providing Call Center statistics, data management and information to the CO-ACD customer for the purpose of managing their Call Center operation.~~

~~(1) Service Descriptions~~

~~Real Time Monitor Access Display~~

~~Provides the customer access to the MIS (Management Information Services) system and ability to view current data on their Call Center operation. The customer will be able to view information including but not limited to: agent status, calls in queue, hold time statistics, overflow conditions, number of agents available, number of agents taking calls, daily versus current time period statistics, number of transferred calls, etc. Customer group level activity is provided by group, sub-group and agent levels.~~

~~External Displays~~

~~Displays connected to a serial port of the customers remote computer.~~

~~System Administration~~

~~The Company retains overall System Administration responsibilities; however, customers may administer their own portion of the system, including:~~

- ~~• System Administration for their portion of the MIS system, which includes the ability to enter and edit agent PIN, initials and full name; enter and edit ACD group number, group name and display name; enter and edit ACD subgroup name, subgroup number; enter and edit Line of Business codes and descriptions; enter and edit Closed Key Walkaway codes and descriptions.~~
- ~~• The ability to set agent position alarms and ACD Group alarms; create a set of agents from one or more ACD groups for monitoring and reporting purposes; enter agent activity trace requests; enter and edit Grade of Service, abandoned ignored time, short time to abandon, time to answer, call duration and other time values.~~

~~9. CENTRAL OFFICE SERVICES~~

~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE~~

~~A.9.e.(1) (Cont'd)~~

~~Reports~~

~~MIS reports are available on a customized basis. Customers may select from a menu of available reports and may control the print and display options associated with each report selected.~~

~~Load Management~~

~~Provides functions to support DMS-100 switch management from a MonitorPartner display terminal including:~~

- ~~• Assigning agent positions, setting the line of business default code, defining the ACD-DN name and number, setting audio recording thresholds, determining queues and overflow thresholds, and establishing call routes.~~
- ~~• Facilitating changes to the DMS-100 through a menu-driven interface.~~
- ~~• Executing load management macros on a scheduled basis.~~

~~(2) Terms and Conditions~~

- ~~• The customer is responsible for providing compatible terminal equipment to access the MIS system.~~
- ~~• The customer is required to provide an access line for their remote access connections. The customer is responsible for any long distance charges associated with the access line.~~
- ~~• The Company reserves all rights to maintain and upgrade MonitorPartner as required. This may result in the system being unavailable for certain periods of time. When possible, this maintenance will be done outside of normal business hours (8:00 am to 5:00 pm) and customers will be notified in advance of scheduled maintenance.~~

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.9.e.(2) (Cont'd)

- ~~• The company will retain customer data for a period of ninety (90) days.~~
- ~~• The company retains rights over exclusive System Administration privileges including user group descriptions, ACD Group to user group alignment, password management, system security, etc.~~
- ~~• The remote access software diskette remains the property of the Company and may not be copied or distributed in any manner without Company's written permission. Upon discontinuance of MonitorPartner, the customer must return the remote access software diskette to the Company.~~

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

**9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE
(Cont'd)**

B. Terms And Conditions

1. CO-ACD Service is available only where adequate and suitable facilities exist.
2. Customers must furnish compatible premises equipment.
3. Temporary suspension, either full or partial, of CO-ACD Service is not permitted.
4. Agent or supervisor positions provided outside of the serving central office area of the CO-ACD System are subject to Foreign Exchange or Remote Central Office charges as specified elsewhere.
5. CO-ACD Type C Agent or Supervisor positions terminating in an Electronic Set are subject to distance and technical limitations based upon the distance from the customer's premises to the central office. These limitations will be determined on a customer by customer basis.
6. The Music on Hold and Music on Delay in Queue features require that the music source be provided at the customer's premises. A Voice Grade Channel from the central office to the customer's premises and a Music Interface are required to make either or both of these features operational.

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9.4 CALL MANAGEMENT SYSTEMS

**9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE
(Cont'd)**

C. Rates And Charges

1. The rates and charges for CO-ACD Service are in addition to the regular rates and charges for the services with which it is associated.
2. CO-ACD Service is available on a month to month basis for customers subscribing to twenty or less positions. Stabilized rates for periods of from twelve months to ten years are also available. Customers subscribing to more than twenty positions are required to subscribe to this service on a rate stabilized basis, only.
3. There is no minimum service period for CO-ACD Service.
4. A customer must subscribe to and maintain a minimum of five CO-ACD Service positions per CO-ACD system.
5. End User Common Line rates apply to each agent and supervisor position in the CO-ACD system.
6. The nonrecurring charge to change a feature is the same as the charge to install the feature.
7. Network Access Register needs, if any, will be determined on a customer by customer basis. Network Access Registers are provided at rates and charges as specified in 5.3.6.
8. Rates and charges for the Agent/Supervisor positions will be charged according to the number of station lines per location. Each different location will begin with the one to twenty position charges. The positions between twenty one to fifty will have different rates and charges. Positions for fifty one and over will be charged according to the distance of the position from the serving central office, in quarter mile increments.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates And Charges (Cont'd)

~~9. A Digital Facility Interface and terminating arrangements needs, if required, will be determined on a customer by customer basis. The Digital Facility Interface and terminating arrangements are provided at rates and charges as specified in the Washington Catalog.~~ (T)

~~10. If the customer chooses not to activate all of the system, agent or supervisor features at the time the CO-ACD service is installed, and then subsequently requests activation, a System Rearrangement and/or line charge(s) will apply.~~

~~11. The System Group Name Charge applies when after the system initially is installed, the customer requests the Company change the software in the switch or server to accommodate a customer requested Group Name Change.~~

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9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates And Charges (Cont'd)

12. Rate Stability Plan (RSP)

- ~~a. The Rate Stability Plan (RSP) is an arrangement that allows customers to select a monthly rate for a designated period of time. Customers selecting from the monthly RSP rate periods available, are guaranteed against Company initiated changes in the rates for that service during the designated period.~~
- ~~b. Movement, rearrangement or other subsequent action on any customer services shall be subject to applicable nonrecurring charges.~~
- ~~c. All new positions installed under the RSP are subject to applicable nonrecurring type charges as specified herein. Rate stability for all service and facilities provided under the RSP terminate simultaneously. The RSP is subject to the Termination Liability/Waiver Policy as specified in 2.2.14.A.~~
- ~~d. After the service date, if a RSP customer removes, in whole or in part, CO-ACD positions to a level that is less than 60% of the initial number of CO-ACD positions, a termination charge may apply. The termination charge will be calculated as set forth in 2.2.14.A.~~

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE
C. Rates And Charges (Cont'd)

13. Rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Service Establishment, per CO-ACD System	SESPS	\$2,800.00	
b. Basic CO-ACD			
• Positions 1-20 Lines			
— Type A/C Agent,	AKKAM		
— Supervisor, each	CKWAM		
— CKWCM	55.00	\$42.45	
• Group Reconfiguration/ — Team Status Interface, per — interface[1]	NGVXM	25.00	9.95
c. Deluxe CO-ACD			
• Positions 1-20 Lines			
— Type A/C Agent,	AKKBM		
— Supervisor, each	CKWBM		
— CKWDM	55.00	45.50	
• Management Information — Interface, per interface[1]	NQVXM	25.00	15.85

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Tariff, is required from the customer's premises to the serving central office.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C.13. (Cont'd)

d. CO-ACD Rate Stability Plan (RSP)

	USOC	NONRECURRING CHARGE	RSP
• Service Establishment, per CO-ACD System	SESPS	\$2,800.00	
• Basic CO-ACD			
• Group Reconfiguration/ Team Status Interface, Per interface[1]	NGVXR	25.00	\$7.95
			USOC
• Type A/C Agent, Supervisor			AKKAR CKWAR CKWCR

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Tariff, is required from the customer's premises to the serving central office.

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- C.13.d. (Cont'd)

		RATE STABILITY PLAN		
TYPE A/C AGENT,	NONRECURRING	12 TO 35	36 TO 59	60+
SUPERVISOR	CHARGE	MONTHS	MONTHS	MONTHS
Positions				
1 - 20 Lines	\$55.00	\$38.60	\$33.95	\$29.75
21 - 50 Lines	55.00	36.65	32.25	28.30
51 + Lines				
Air Qtr Miles from CO				
1	55.00	30.50	25.90	22.20
2	55.00	30.90	26.25	22.50
3	55.00	31.30	26.60	22.80
4	55.00	31.90	27.10	23.25
5	55.00	32.35	27.45	23.55
6	55.00	32.80	27.85	23.95
7	55.00	33.60	28.50	24.50
8	55.00	34.05	28.90	24.85
9	55.00	34.75	29.45	25.35
10	55.00	36.05	30.55	26.35
11	55.00	36.60	31.05	26.80
12	55.00	38.50	32.60	28.20
13	55.00	40.05	33.90	29.35
14	55.00	40.60	34.35	29.80
15	55.00	41.45	35.05	30.40
16	55.00	43.15	36.45	31.70
17	55.00	43.85	37.05	32.20
18	55.00	44.40	37.50	32.60
19	55.00	44.90	37.90	33.00
20	55.00	47.00	39.65	34.55

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9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE
C.13.d. (Cont'd)

	NONRECURRING		
	USOC	CHARGE	RSP
• Deluxe CO-ACD			
Management Information			
Interface, per interface[1]	NQVXR	\$25.00	\$12.65
			USOC
• Type A/C Agent, Supervisor			AKKBR
			CKWBR
			CKWDR

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Tariff, is required from the customer's premises to the serving central office.

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9.4 CALL MANAGEMENT SYSTEMS**9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE**
- C.13.d. (Cont'd)

		RATE STABILITY PLAN		
TYPE A/C AGENT, SUPERVISOR	NONRECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60+ MONTHS
— Positions				
1 — 20 Lines	\$55.00	\$41.35	\$36.35	\$31.80
21 — 50 Lines	55.00	38.95	34.30	29.95
— 51 + Lines				
Air Qtr Miles from CO				
1	55.00	32.45	28.15	24.45
2	55.00	32.85	28.45	24.75
3	55.00	33.25	28.80	25.05
4	55.00	33.80	29.30	25.50
5	55.00	34.30	29.65	25.85
6	55.00	34.75	30.05	26.20
7	55.00	35.50	30.70	26.75
8	55.00	36.00	31.10	27.10
9	55.00	36.65	31.65	27.60
10	55.00	38.00	32.75	28.60
11	55.00	38.55	33.25	29.05
12	55.00	40.45	34.80	30.45
13	55.00	42.00	36.10	31.60
14	55.00	42.55	36.55	32.05
15	55.00	43.40	37.25	32.65
16	55.00	45.10	38.70	33.95
17	55.00	45.80	39.25	34.45
18	55.00	46.35	39.75	34.90
19	55.00	46.85	40.15	35.25
20	55.00	48.90	41.85	36.80

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE
- C.13. (Cont'd)

e. Optional Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• Secondary Directory Numbers[1]				
Level I, each number	FSN1	\$20.00	\$3.95	\$3.15
Level II, each number	FSN2	20.00	4.35	3.55
Level III, each number	FSN3	20.00	4.75	3.95
Level IV, each number	FSN4	20.00	5.15	4.35
• Type A Agent Position Optional Features[1]				
Level I, each number	FFP1	20.00	0.80	0.40
Level II, each number	FFP2	20.00	1.60	0.80
Level III, each number	FFP3	20.00	2.40	1.20
• Additional Queue Slots, each				
	AQ4X	25.00	1.15	0.90
• Additional Call Delay Announcements, each				
	RKNX	25.00	8.00	6.40

[1] The nonrecurring charge applies only to new additions and moves, changes and rearrangements, subsequent to initial installation.

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~~C.13.e. (Cont'd)~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• Interface to Customer — Premises Call Delay — Announcements, each[1]	NAVX+	\$25.00	\$12.80	\$11.10
• Music Interface, per — interface[1,2]	NMVX+	25.00	12.80	11.10
• Queue Status Lamp — Interface[1]	NLVX+	25.00	0.70	0.60
• Adjunct Module — Translations	C2TX+	25.00	0.75	0.60

[1] ~~In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Tariff, is required from the customer's premises to the serving central office.~~

[2] ~~Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.~~

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- C.13. (Cont'd)

f. Enhanced Optional Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• DataPartner Basic[1]				
Service Establishment, per CO-ACD system	UBB	\$10,000.00		
Per Link	UBPX+	310.00	\$160.00	\$148.00
Per User	UBPS+	8.00	12.00	11.00
• ReportPartner, per agent				
	URXEA	35.00	14.00	14.00
• MonitorPartner				
Remote Terminal Connection, each[2]	UMC	100.00	75.00	75.00
5-20 agents, each	UML1X	35.00	19.00	19.00
21-50 agents, each	UML2X	35.00	14.00	14.00
51-100 agents, each	UML3X	35.00	9.00	9.00
101-250 agents, each	UML4X	35.00	8.00	8.00
Over 250 agents, each	UML5X	35.00	7.00	7.00

[1] In addition, a Voice Grade Channel is required from the customer's premises to the serving central office as specified in the Private Line Transport Services Tariff.

[2] Includes display terminal software, report(s), and external display and load management functions.

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9.4.5 CENTRAL OFFICE AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C.13. (Cont'd)

g. Change Charges

The following charges apply for moves, changes or rearrangements for either Basic or Deluxe systems:

	USOC	NONRECURRING CHARGE
• Moves, changes or rearrangements to the Agent or Supervisor line (e.g., add feature to a line or change an Agent position to a Supervisory position, and line changes from Basic to Deluxe.)	REAAW	\$ 35.00
• System rearrangement charge for system changes (e.g., Basic to Deluxe)	REAAV	45.00
• System Group Name Change	REAAU	425.00

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~~9.4 CALL MANAGEMENT SYSTEMS~~

~~9.4.6 NEXTCONNECTS~~

~~(N)~~

~~A. Description~~

~~NEXTCONNECTS is an optional feature that allows a customer to control the handling of incoming calls when their line(s) is busy. If the called number is busy, NEXTCONNECTS allows calls to be placed in queue until the line(s) is available. Customers who subscribe to a messaging or voice mail service may choose to allow the calling party to leave a message. Announcements will remind callers that they may exit the queue at any time and leave a message. Callers who are not offered the option of leaving a message, or who choose to remain in queue, will be periodically advised that their call is still in queue. The announcement will advise the caller that their call will be connected from queue in the order it was received.~~

~~B. Terms and Conditions~~

- ~~1. NEXTCONNECTS is available to single line, multiline, some Centrex type services, and 800 numbers routed to local numbers. The service will work with some PBX listed numbers. The PBX customer should consult with their vendor.~~
- ~~2. Customers may choose between a generic greeting or a greeting that includes the subscriber name.~~
- ~~3. Because each queue slot can hold only one call, customers wishing to hold additional calls in queue must subscribe to an additional slot for each additional call to be held in queue.~~
- ~~4. Barring technical considerations, calls in queue will be connected to the subscriber in the order they were received.~~
- ~~5. Customers subscribing to NEXTCONNECTS will be required to have their lines equipped with Call Forwarding Busy Line service in order to transport their calls to the NEXTCONNECTS platform. If a customer already has Call Forwarding Busy Line Don't Answer on their telephone, an additional Busy Line Service is not needed.~~

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9.4 CALL MANAGEMENT SYSTEMS

9.4.6 NEXTCONNECTS (Cont'd)

(N)

C. Rates and Charges

- 1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.
- 2. The nonrecurring charge specified below will apply in lieu of the nonrecurring charge for Custom Calling Services when Call Forwarding Busy Line is ordered at the same time, for the same customer, on the same line. (See Custom Calling Services listed in 5.4.3.)
- 3. The monthly rate and nonrecurring charges apply for each two queue slots. No additional charge applies to offer callers the option of leaving a message on the subscriber's messaging or voice mail service.

• Basic Service,

	MAXIMUM NONRECURRING USOC	MINIMUM NONRECURRING CHARGE	CURRENT NONRECURRING CHARGE
--	---------------------------------	-----------------------------------	-----------------------------------

Basic, per two queue slots	C7QPA \$37.50	\$2.00	\$25.00
----------------------------------	---------------	--------	---------

	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
--	----------------------------	----------------------------	----------------------------

Basic, per two queue slots	\$29.95	\$9.00	\$19.95
Discounted[1]			14.95

[1] Discounted rate applies when this feature is added as part of Business *CUSTOMCHOICE*.

~~9. CENTRAL OFFICE SERVICES~~

~~9.8 CENTRAL OFFICE ALARM SERVICES~~

~~9.8.2 SCAN-ALERT SERVICE~~

~~A. Description~~

~~The Alarm Signal Transport Services (ASTS), also referred to as Scan-Alert, provides a service that allows for the monitoring of a change in the status of an alarm or other type of warning sensors provided by a participating alarm company and located on the premises of an exchange access line customer. The exchange access line customers to which alarm companies sell the ASTS are referred to as patrons of the alarm companies.~~

~~The Company will provide a scanning device in the central office which checks for the presence of tone on the exchange access line. When an absence of tone is detected, the scanning device will interrogate reporting equipment on the premises of the alarm company patron for the status of the patron's alarm sensors. The reporting equipment will generate an identification number and status report which will be routed to the alarm company.~~

~~B. Terms And Conditions~~

- ~~1. The availability of this service is conditional upon the provision of an alarm or other type of warning sensor from an alarm company.~~
- ~~2. The alarm company will provide a minimum of two 4-wire data voice grade channels between the alarm company's premises and the Company's premises. These will be provided at standard tariff rates.~~
- ~~3. The alarm company will provide terminal equipment on each 4-wire data voice grade channel. The terminal equipment located at the premises of the alarm company and their patron is required to be compatible with the Company's equipment, and the alarm company's terminal unit.~~

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~~9.8.2 SCAN-ALERT SERVICE~~

~~B. Terms And Conditions (Cont'd)~~

- ~~4. The alarm company will initiate the request to connect their patron to the Company's business office.~~
- ~~5. The alarm company will arrange to have their patron's terminal equipment installed and connected to the existing telephone line. The alarm company is responsible for insuring that the coordination of the monitoring of the premise equipment is made with their patron. The premises terminal equipment must be registered equipment and the jack will be installed by the alarm company or their patron.~~
- ~~6. The Company only guarantees the transmission level of the telephone line used with ASTS for a voice grade transmission. Use of the patron's exchange access line for data transmission may interfere with the use of the line for ASTS.~~
- ~~7. The monthly rate per line will be billed for a minimum of one month and will be billed monthly in advance.~~
- ~~8. All emergency reporting procedures will be as follows:
 - ~~a. The alarm company will, upon receipt of an alarm report, contact their patron, or their agent, to advise them of a potential security problem. In the event of an open circuit, the Company repair center will be the second point of contact. The alarm company will, under no circumstances, have the Company make the first dispatch of an alarm report at the premise of the patron. Company dispatch for repair will not be made until verification that the condition is not due to a security problem (burglary, fire). The alarm company and their patron must provide safe access for Company repair service.~~
 - ~~b. The alarm company will notify their patrons that all telephone equipment problems will be first reported by the patron to the alarm company. Upon verification by the alarm company that the terminal equipment is not at fault, the patron or alarm company will report the problem to the Company repair center. If it is subsequently discovered that the terminal equipment is at fault, the patron will be billed at the appropriate tariff rate.~~~~

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9.8 CENTRAL OFFICE ALARM SERVICES

9.8.2 SCAN-ALERT SERVICE

B. Terms And Conditions (Cont'd)

- ~~9. ASTS will be provided only where facilities and operating conditions permit. Where facilities need to be modified to permit service, additional charges will apply as found in C., following.~~
- ~~10. The alarm company has the ability to interrogate the Company data base to determine the status of their patron's identification codes.~~
- ~~11. The alarm company does not have exclusive use of their patron's exchange access line.~~
- ~~12. An exchange access line customer changing from one alarm company to another will be treated as a new customer with full nonrecurring charges applicable.~~
- ~~13. In the event an alarm company ceases to offer alarm type customer services, another alarm company may arrange to assume the exchange access line and the Company will effect the change at estimated cost.~~
- ~~14. An exchange access line must be rated at less than five ringer equivalence.~~
- ~~15. ASTS will be utilized for the transmission of alarm signal statuses from the alarm or warning terminal unit only, unless authorized and coordinated with the Company.~~
- ~~16. The alarm line option will allow the Company to offer service to large Centrex/Private Branch Exchange customers with remote locations. This option will also apply to exchange access line customers who have other ASTS restrictions.~~

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9. CENTRAL OFFICE SERVICES

9.8 CENTRAL OFFICE ALARM SERVICES

9.8.2 SCAN-ALERT SERVICE (Cont'd)

C. Rates And Charges

	NONRECURRING CHARGE	MONTHLY RATE
1. Standard		
• Alarm company system charge	\$100.00	\$ 1.00
• Service, per line equipped[1]	60.00	10.43 (I)
• Alarm line charge, per line[1,2]	108.00	13.00
• Changing customer telephone number and changing type of service[1]	4.00	

[1] Charge applies to either exchange access line customer or alarm company.

[2] Recurring charges only will apply in addition to the charges for service, per line equipped.

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9. CENTRAL OFFICE SERVICES**9.8 CENTRAL OFFICE ALARM SERVICES****9.8.2 SCAN-ALERT SERVICE****C. Rates And Charges (Cont'd)****2. Volume**

Applicable to participating alarm companies with 250 or more patrons. Volume pricing is available on contract only, with two options as follows:

a. Option A includes the full nonrecurring charge within the monthly rate.

No. Of PATRONS	MONTHLY RATE				
	1 YEAR	3 YEARS	5 YEARS	7 YEARS	10 YEARS
250 to 499	\$12.25	\$12.10	\$11.85	\$11.60	\$11.35
500 to 999	11.10	10.85	10.60	10.35	10.10
1000 to 1499	9.85	9.60	9.35	9.10	8.85
1500 and Over	8.60	8.35	8.10	7.85	7.60

b. Option B includes a reduced rate on rate per month. Nonrecurring charge to be paid in full with initial billing.

**NONRECURRING
CHARGE**

\$55.00

No. Of PATRONS	MONTHLY RATE				
	1 YEAR	3 YEARS	5 YEARS	7 YEARS	10 YEARS
250 to 499	\$7.45	\$7.40	\$7.35	\$7.30	\$7.25
500 to 999	7.25	7.20	7.15	7.10	7.05
1000 to 1499	7.00	6.95	6.90	6.85	6.80
1500 and Over	6.75	6.70	6.65	6.60	6.55

**NONRECURRING CHARGE MONTHLY
RATE**

c. Alarm line charge and rate,
per line[1] \$108.00 \$13.00

[1] These charges will apply in addition to the charges in a. and b.

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10. MISCELLANEOUS SERVICE OFFERINGS

SUBJECT	SHEET
Billed Number Screening (BNS)	5
Blocking for 10xxx1+/10xxx011+	10
Business Contingency Service	51
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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS~~

~~10.3.1 NIGHT TERMINALS~~

~~A. Description~~

~~Night terminals provide the customer the ability to have two telephone numbers terminate on one central office line. One of the numbers can then be used for night service.~~

~~B. Rates And Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Terminals in central office in connection with night listings for PBX systems, each	NCB	\$11.00	\$2.15

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE

A. Description

~~CUSTOMNET Service provides toll access screening options which allow a customer to restrict the classes of chargeable calls originating over some or all of their lines.~~

~~CUSTOMNET Service enables a customer, by means of Company operator identification, to provide toll access but restrict (0/0+) outgoing toll calls to only those calls which are charged to the called telephone (collect), a third number and/or calling card.~~

~~CUSTOMNET Service is offered in two categories:~~

- ~~• Selective Class of Call Screening~~
- ~~• Individual Line Service~~

~~1. Selective Class of Call Screening (SCCS)~~

~~a. SCCS is furnished only in conjunction with lines on PBX systems.~~

~~b. All local calls and calls to Company numbers, such as repair service, will not be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted, except for calls to 800/800-type numbers. Calls dialed 0-/0+ to Directory Assistance will be permitted if alternate billing is provided.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.4 SCREENING/RESTRICTION SERVICES~~

~~10.4.1 CUSTOMNET SERVICE~~

~~A. Description (Cont'd)~~

~~2. Individual Line Service~~

~~a. Individual Line Service is offered to individual line and trunk line customers. Two options, described below, are available with this service. The provision of this service may require some customers to change their existing telephone number.~~

~~• Option 1~~

~~All local and nonchargeable calls, e.g., calls to 800/800-type numbers, and calls to Company numbers such as repair and public emergency service numbers (such as 911) will be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted. Calls dialed 0-/0+ to Directory Assistance will be permitted if alternate billing is provided.~~

~~• Option 2~~

~~All local calls, nonchargeable calls and calls dialed 1+ will be permitted. With this option, the customer assumes responsibility for all calls dialed 1+ and indemnifies and saves the Company harmless against claims resulting from abuse or fraudulent use of the service.~~

~~B. Terms And Conditions~~

~~1. CUSTOMNET Service is furnished in all exchanges where facilities and operating conditions permit.~~

~~2. The Company reserves the right to restrict the screening classes or combinations of classes to standard arrangements.~~

~~3. Toll Restriction cannot be applied to lines or trunk lines using CUSTOMNET Service. It can be used on other lines or trunk lines serving the customer at applicable rates and charges specified in 10.4.4~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Selective Class of Call — Screening, per PBX trunk — line equipped[1]	SRG	\$24.00	\$2.00
• Individual Line Service, — per line/trunk line — equipped[2]	SEA	24.00	2.00

[1] The nonrecurring charge applies to install, move or change.

[2] The nonrecurring charge will apply when CUSTOMNET Service is ordered subsequent to the initial installation of the access line, or when the service is changed.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.3 BILLED NUMBER SCREENING (BNS)

Service descriptions, terms, conditions, rates and charges for BNS purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for BNS purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff. (T)

A. Description

BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Callers attempting to place a collect or third number billed call using a BNS number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed.

B. Terms and Conditions

1. BNS is subject to the availability of facilities.
2. Collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority (BVA) data base.

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10.4 SCREENING/RESTRICTION SERVICES

10.4.3 BILLED NUMBER SCREENING (BNS)

B. Terms and Conditions (Cont'd)

~~3. Provision of BNS does not alleviate customer responsibility for completed toll calls. (M)~~

~~4. BNS may be used with other Company toll screening/blocking services (e.g., Toll Restriction, Blocking for 10XX1+10XX011+, etc.).~~

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Residence	RTVXQ	\$6.50		
• Business	RTVXQ	6.50		(M)

(M) Material moved from Sheet 5.

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.4 SCREENING/RESTRICTION SERVICES (Cont'd)~~

~~10.4.4 TOLL RESTRICTION SERVICE~~

~~Service descriptions, terms, conditions, rates and charges for Toll Restriction Service purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Toll Restriction Service purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff. (T)~~

~~A. Description~~

~~Toll Restriction prevents access to the toll network, including access to 900-type toll services. U S WEST COMPLETE A CALL is not available on a toll restricted line. When customers dial 0 or 1 from a restricted line the call will be diverted to a Company provided intercept announcement.~~

~~B. Terms and Conditions~~

- ~~1. Toll Restriction is offered only in central offices capable of providing the service.~~
- ~~2. Refer to the appropriate sections for other types of Toll Restriction offerings.~~
- ~~3. Provision of Toll Restriction service does not alleviate customers' responsibility for payment of completed toll calls.~~
- ~~4. Access to 800/800-type toll services will be allowed.~~
- ~~5. Toll Restriction will be provided at no charge to qualifying Washington Telephone Assistance Program (WTAP) customers.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.4 TOLL RESTRICTION SERVICE (Cont'd)

C. Rate And Charges

Charges and rates for this service are in addition to the charges and rates for the class, type and grade of service furnished.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business			
— Each individual line or trunk equipped	RTY	\$24.00	\$2.00
• Residence			
— Each individual line equipped	RTY		2.00

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.4 SCREENING/RESTRICTION SERVICES (Cont'd)~~

~~10.4.5 PAY PER CALL RESTRICTION~~

~~Service descriptions, terms, conditions, rates and charges for Pay Per Call Restriction purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Pay Per Call Restriction purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff. (T)~~

~~A. 900 Service Access Restriction~~

~~1. Description~~

~~900 Service Access Restriction prevents access to the 900 network. When clients dial a 900 number from a restricted line, the call will be diverted to a Company provided intercept announcement~~

~~2. Terms and Conditions~~

~~a. 900 Service Access Restriction is offered only where central office facilities permit.~~

~~b. 900 Service Access Restriction is only available on directly dialed calls.~~

~~c. 900 Service Access Restriction is available only on the following local residence lines: flat, measured, Foreign Exchange, and CENTRALFLEX I. Access restriction is available on the following local business lines: flat, measured, PBX (including deny terminating), Centrex and CENTRALFLEX. Other classes of service may be available on a case-by-case basis.~~

~~d. No charge applies to remove 900 Service Access Restriction.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.5 PAY PER CALL RESTRICTION

A. 900 Service Access Restriction (Cont'd)

3. Rates and Charges

Charges and rates for this service are in addition to the charges and rates for the class, type and grade of service with which it is associated.

	NONRECURRING	MONTHLY	
	USOC	CHARGE	RATE

- Each residence, or business line equipped

Initial installation	RTVXN	(R)
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Subsequent installation on same line for the same service	RTVXN	\$7.50 (I)
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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.7 BLOCKING FOR 10XXX1+/10XXX011+

Service descriptions, terms, conditions, rates and charges for Blocking for 10XXX1+/10XXX011+ purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Blocking for 10XXX1+/10XXX011+ purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff. (T)

A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms And Conditions

1. This service is offered subject to the availability of existing central office facilities.
2. Provision of 10XXX1+/10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.
3. Other toll restriction type services are available to customers subscribing to 10XXX1+/10XXX011+ Blocking.

C. Rates And Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line, trunk line, — or NAF arranged	RTVXY	\$2.00	\$0.10

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.2 SPECIAL BILLING NUMBER SERVICE

A. Description

Special Billing Number service is furnished in connection with individual line, PBX or dial switching system service.

The service furnishes to a customer, monthly, a separate listing of toll telephone messages for each special billing number used in placing calls.

B. Rates And Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Group of twenty-five special billing numbers, each	BLN	\$5.00	\$5.00

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.5 SUPPLEMENTAL BILLING SERVICE (Cont'd)~~

~~10.5.4 REVERSE BILLING SERVICE~~

~~A. Description~~

~~Reverse Billing service is furnished in conjunction with individual business line, PBX, Centrex Type or dial switching system services. It is provided for business customers who have a requirement for accepting a large volume of incoming toll calls on which they desire to pay the charges.~~

~~The service furnishes to a customer, monthly, a separate identification of message toll calls billed to each exchange access line or group of lines. The separate identification applies to message toll calls placed to the access line or group of lines on a direct distance dialed and/or operator handled sent paid basis, originating in Company exchanges only. These calls are rated at the applicable toll rates outlined in Section 6 of the Exchange and Network Services Catalog. (T)~~

~~B. Terms and Conditions~~

~~Calls to the reverse billing service number must originate from non-coin telephones.~~

~~C. Rates and Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Basic Service	RBB	\$205.00	\$120.00
2. Reverse Billing Service			
access line or group			
of lines, each[1]	RBA		10.00

~~[1] Applies in addition to the charge for the station service of the class, type or grade ordered.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (Cont'd)

10.5.5 STATEMENT BILLING SERVICE

A. Description

~~Statement Billing is a service in which the Company performs the administrative functions required by a customer to sort a Company bill; allocates discrete items on the original bill into separate statements, identifying charges allocatable to those departments (or other organizational entities as defined by the customer); distributes the bill allocation statements; and receives and processes payments from those entities.~~

~~The basic service is designed to perform those functions in a specific manner with *CENTRON* service bills. At additional charge(s), the service may be customized to meet different needs, if the needs identified are compatible with the established service's system requirements.~~

B. Terms And Conditions

~~1. Service may be subscribed to on month-by-month or a twenty-four month agreement basis.~~

~~2. Responsibility for timely, total payment of the entire bill remains with the customer subscribing to the service.~~

~~3. If agreeable to the subscribing customer, Statement Billing service may be transferred to one or more of the departments or entities being served.~~

~~4. Rearrangement of basic service will be provided at the discretion of the Company if needs are compatible with established service. Rates for a modified version will be developed if the Company deems the costs of the requested changes differ significantly from the basic service. The Company reserves the right to decline to provide requested rearrangement(s) when the customization required is not compatible.~~

~~5. The Company may make changes to the original bill and/or Statement Billing format as required without advance notice to the customer. Every reasonable effort will be made to identify such changes and notify customers in advance.~~

~~6. Bill detail will not include data which is not normally included on the original bill.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.5 STATEMENT BILLING SERVICE

B. Terms And Conditions (Cont'd)

- ~~7. Statement Billing recreations requested by the customer for whatever reason will be provided at additional charge, that shall be not less than the cost(s) incurred by the Company, if operating conditions permit. In such cases, charges will be identified and presented for customer approval prior to work being initiated.~~
- ~~8. A printed paper statement, delivered by U.S. mail, will be standard. Alternative media or delivery forms may be provided at customer request for additional charge(s) if operating conditions permit.~~
- ~~9. If the service is cancelled by a customer prior to completion of a twenty four month agreement for service, the customer will be liable for the remaining portion of recurring and nonrecurring charges.~~
- ~~10. Service will be implemented upon execution of a Statement Billing agreement.~~

C. Rates And Charges

	NONRECURRING	MONTHLY
	CHARGE	RATE

1. Statement Billing Service

• **Month to month basis, per customer**

First ten entities	\$250.00	\$ 35.00
Each additional	25.00	3.50

• **Twenty four month agreement, per customer**

First five entities	75.00	15.00
Each additional	15.00	3.00

- ~~2. Rates for rearrangement of statement or bill information to meet specific customer requests for format changes will be developed on an individual contract basis, subject to approval of the commission.~~

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10.5 SUPPLEMENTAL BILLING SERVICE (Cont'd)

10.5.7 SUMMARY BILLING SERVICE

A. Description

~~Summary Billing service is an arrangement that would allow customers having more than one bill to group them, with one summary, payment document, and bill date for all of the bills designated by the customer as a summary group.~~

~~This service will be provided to customers with more than one bill, in one or more exchanges, when the bills identified as a group are billed in the same state.~~

B. Terms And Conditions

~~1. Summary bills must be current. If a summary bill becomes delinquent, the summary bill may be dismantled and each bill treated individually.~~

~~2. The bill name of the party responsible for the bill(s) must be the same for all bills included in the summary bill, if bill name changes are required, applicable supersedure charges will apply.~~

~~3. Summary bills may include bills for services in the categories of:~~

- ~~• Business~~
- ~~• AT&T only~~
- ~~• Public Access Lines~~
- ~~• Farmer Line business and Farmer Line residence services~~
- ~~• Residence~~

~~4. Summary bills will only be provided for bills prepared by a mechanized billing system. Bills that are manually prepared cannot be included in a summary bill.~~

~~5. The bill date assigned to a summary bill will be selected by the Company. The Company will attempt to accommodate dates requested by customers when it is operationally feasible.~~

~~6. The summary bill will show all money owing on the bills included. It will contain a payment document for the entire summary bill.~~

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.7 SUMMARY BILLING SERVICE

B. Terms And Conditions (Cont'd)

- ~~7. The summary bill will contain a current charges section that summarizes the various charges for all the included bills; i.e., monthly rate would be the total monthly rate for all included bills, order activity would be the total billing for order activity for all included bills, etc.~~
- ~~8. A summary of adjustments section will list each bill that had an adjustment, and the amount of the adjustment.~~
- ~~9. A summary of bills section will list each bill and the amount billed for each, and some additional bill information.~~
- ~~10. The individual bills will be included with the summary bill.~~
- ~~11. Changes affecting bill dates in a summary bill will become effective no sooner than the bill period following that one in which the change(s) were made.~~
- ~~12. The Company may make changes to the bill and/or summary bill format as required without advance notice to the customer.~~
- ~~13. Bill detail included on the summary bill will not include data which is not normally included on the individual bill.~~
- ~~14. Summary bill recreations requested by the customer for whatever reason will be provided if operating conditions permit.~~
- ~~15. The standard delivery method will be by U.S. mail.~~
- ~~16. If the customer cancels the order for Summary Billing prior to the receipt of the first summary bill, the customer will be liable for the nonrecurring charges.~~
- ~~17. This service is offered where operating conditions permit.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.7 SUMMARY BILLING SERVICE

B. Terms And Conditions (Cont'd)

~~18. No charge applies for the initial establishment of Summary Billing service or for the addition of a new service to an existing summary bill.~~

~~19. A subsequent rearrangement charge will apply to:~~

- ~~• Each established account added to an established summary bill. (An established summary bill is one for which the initial summary bill has been rendered.)~~
- ~~• Each subaccount removed from a summary bill.~~
- ~~• Each subaccount moved from one summary bill to another.~~

~~C. Charges~~

	USOC	NONRECURRING CHARGE
1. Change of bill date, per summary bill	SUM	\$20.00
2. Subsequent rearrangement	D99	5.00

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (Cont'd)

10.5.8 TOLL MESSAGE DETAIL SERVICE

A. Description

~~Toll Message Detail service is an arrangement furnishing detailed billing information pertaining to a customer's account(s) and is not represented to be a duplicate of regular telephone bills.~~

~~This service will be provided to a single customer with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Washington where facilities and operating conditions permit.~~

B. Terms And Conditions

~~1. Bill detail for message toll billing will be provided on a recurring monthly basis. Certain types of calls will be excluded, such as:~~

- ~~• Calls requiring manual entry on the bill.~~
- ~~• Optional calling service when detail is not available.~~
- ~~• Interexchange Receiving Service (Zenith) messages are reproduced in summary only.~~

~~2. Toll Message Detail service can be arranged to provide extraction for media delivery up to four times per month. Each magnetic tape extraction will be contained on a single tape. Each media delivery can contain the prior month's messages for any number of telephone accounts closing since the last bill extraction date.~~

~~3. Each telephone number account extracted will provide the message toll service detail for the full bill period preceding extraction date.~~

~~4. Each arrangement of accounts provides for one billing and one mailing address.~~

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.8 TOLL MESSAGE DETAIL SERVICE

B. Terms And Conditions (Cont'd)

- ~~5. For each billing service arrangement for magnetic tape the customer will specify one blocking size, one tape record size and one data set name, with format limits imposed by the Company.~~
- ~~6. Media will be mailed first class with return receipt requested.~~
- ~~7. Tape and/or cards will not be packaged with the regular monthly bill.~~
- ~~8. Recreated extractions of tape or cards requested by the customer will be provided, if operating conditions permit, at charges based on actual costs. The customer must notify the Company within one month of the original output date. Partial extractions will not be possible.~~
- ~~9. The Company will determine the record description, and reserves the right to change record format with two months notice to the customer.~~
- ~~10. When exchange telephone service is discontinued, bill detail will be provided for the last (final or closing) bill.~~
- ~~11. These arrangements will be furnished only to the customer or authorized representative.~~
- ~~12. Liability for errors in the magnetic tape is limited to the monthly rate for the arrangement during the month in which the error occurred.~~
- ~~13. This arrangement is not represented to be a reconciliation of the Company's regular billing nor will the Company be responsible for any reconciliation between the media provided and its regular billing.~~
- ~~14. Each arrangement of accounts provides for one form of media, magnetic tape.~~
- ~~15. If a customer has more than one account arranged under one toll message detail billing service one account must be designated as the pilot account. The monthly rate for the appropriate arrangement will be billed to the pilot account.~~

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.8 TOLL MESSAGE DETAIL SERVICE (Cont'd)

C. Rates And Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	-------------	----------------------------	---------------------

1. Bill detail for Message Toll

• Magnetic Tape Arrangement

First extraction	Y18	\$280.00	\$76.00
Additional extraction per month, each	Z18		26.00
Message, each	N/A		0.02

2. Subsequent Rearrangement

A subsequent rearrangement charge will apply individually for:

- Each telephone account added or changed.
- Each change of miscellaneous billing name and/or address.
- Each change of mailing name and/or address of magnetic tape.
- Each change in service, i.e., change between PBX and Centrex.
- For magnetic tape, for each change of blocking size, tape record size, and/or data set name.
- Each change of date that tape will be produced.
- Each account changed to include listings of line summaries of calls made to Directory Assistance.

Any combination of these changes will be billed the subsequent rearrangement charge per account added or changed, not to exceed the nonrecurring charge that applies to establish the service.

	NONRECURRING CHARGE
--	----------------------------

- Subsequent Rearrangement \$21.00

Advice No. 3157T

Issued by Qwest Corporation

By K. R. Nelson, Vice President

Effective: August 30, 2000

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.5 SUPPLEMENTAL BILLING SERVICE (Cont'd)~~

~~10.5.9 OUTWARD WIDE AREA TELECOMMUNICATIONS SERVICE (OUTWATS)
MESSAGE DETAIL SERVICE~~

~~A. Description~~

~~OUTWATS Message Detail Service is an arrangement furnishing message detail information pertaining to a customer's OUTWATS line(s) and is not represented to be a duplicate of regular WATS billing.~~

~~This service will be provided to a single customer, upon request, with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Washington, where facilities and operating conditions permit.~~

~~B. Terms And Conditions~~

~~1. Message Detail consists of call by call records from the customer's OUTWATS lines. The call detail records include:~~

- ~~• Date~~
- ~~• WATS billing number~~
- ~~• Length of call~~
- ~~• To number~~
- ~~• From number~~
- ~~• Revenue accounting code~~
- ~~• Time of day~~

~~2. Advance notice of ten business days prior to the end of the WATS billing period is required for preparation of the data.~~

~~3. Information is provided only for outward interstate or intrastate WATS, by WATS billing period.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.5 SUPPLEMENTAL BILLING SERVICE~~

~~10.5.9 OUTWARD WIDE AREA TELECOMMUNICATIONS SERVICE (OUTWATS)
MESSAGE DETAIL SERVICE~~

~~B. Terms And Conditions (Cont'd)~~

~~4. Bill detail will:~~

~~a. Be available by pilot or related telephone number as designated in Company records.~~

~~b. Include all OUTWATS lines related to the same billing number.~~

~~c. Be provided on magnetic tape or paper printout.~~

~~d. Be provided only in the same format as is normally found in accounting message file. There will be no rating, rearrangement, summarization or special processing of the data.~~

~~5. A preparation charge will apply for each month message detail is requested on each billing number.~~

~~6. Each arrangement provides for one form of media, magnetic tape or paper printout provided for one billing and one mailing address.~~

~~7. Recreated extraction of tape or printout requested by the customer will be provided at the appropriate rate per message, if operating conditions permit. The customer must request the recreated extraction within one month of the WATS billing period. Partial extractions will not be possible.~~

~~8. The Company will determine the record description and reserves the right to change record format.~~

~~9. For each OUTWATS Message Detail arrangement on magnetic tape, the customer will specify one blocking size, one tape record size and one data set name with format limits imposed by the Company.~~

~~10. Tape or paper printouts will not be packaged with the regular monthly bill.~~

~~11. Media will be mailed first class with return receipt requested.~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.5 SUPPLEMENTAL BILLING SERVICE~~

~~10.5.9 OUTWARD WIDE AREA TELECOMMUNICATIONS SERVICE (OUTWATS)
MESSAGE DETAIL SERVICE~~

~~B. Terms And Conditions (Cont'd)~~

- ~~12. Charges for this service will be billed on a miscellaneous bill.~~
- ~~13. This service will be furnished only to the customer or authorized representative.~~
- ~~14. Liability for errors in the media is limited to the monthly rate for the service during the month in which the error occurred.~~
- ~~15. This service is not represented to be a reconciliation of the Company's regular billing nor will the Company be responsible for any reconciliation between the media provided and its regular billing.~~

~~C. Rates And Charges~~

	NONRECURRING	MONTHLY
	CHARGE	RATE

~~• Bill Detail for Magnetic Tape Arrangement~~

Preparation Charge	\$95.00	
Each Magnetic Tape		\$22.00
Per Message		0.02

~~• Bill Detail for Paper Printout Arrangement[1]~~

Preparation Charge	95.00	
Per Message		0.03

~~[1] Media may be provided in a combination of arrangements, i.e., magnetic tape and paper printouts. The alternative arrangement(s) will be charged for at the appropriate rate per message. In the case of magnetic tape, the magnetic tape charge will also apply. Only one preparation charge will apply per WATS line per month.~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.5 SUPPLEMENTAL BILLING SERVICE (Cont'd)~~

~~10.5.10 CUSTOMER DATA ENHANCED SERVICE~~

~~A. Description~~

~~Customer Data Enhanced Service is an arrangement which will provide a customer detail pertaining to the regular monthly bill. The detail will be provided via a fielded magnetic tape.~~

~~This service will be provided to customers with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Washington.~~

~~B. Terms And Conditions~~

~~1. Bill detail will be fielded, (data always located in a particular position of a record), as produced at bill extraction.~~

~~2. Data, as produced at bill extraction time, will be sorted by department code. Included will be:~~

~~a. Regular Monthly Billing~~

- ~~• Current month's charges (including directory listings, directories, etc.) not broken down by department code~~
- ~~• Other charges and credits (service order activity)~~
- ~~• Adjustments (by account only, not broken down by department)~~
- ~~• Detail of toll charges~~
- ~~• Summary of total toll charges, as billed~~

~~b. Customer service record detail of the bill~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.10 CUSTOMER DATA ENHANCED SERVICE

B. Terms And Conditions (Cont'd)

- ~~3. Customers wishing to subscribe to Customer Data Enhanced service will sign a letter of intent twenty one days prior to the delivery of the first tape. Billing will commence with the month of the first tape. Tape delivery will be provided up to four times per month.~~
- ~~4. The Company may make changes to the bill/tape format as required without advance notice to the customer.~~
- ~~5. Bill detail will only include data which have been prepared by a mechanized billing system. Data that are manually billed cannot be included.~~
- ~~6. The customer will be required to arrange with the Interexchange Carrier(s) (IC) to which they subscribe for toll totals to be included on the magnetic tape. The long distance interexchange message totals can only be provided when the carrier(s) subscribe to billing and collection services listed in the Washington Catalog. (T)~~
- ~~7. Tape recreations requested by the customer for whatever reason will be provided if operating conditions permit. The customer must notify the Company within fifteen calendar days of original output to request recreated tape. Partial extractions will not be available.~~
- ~~8. The standard delivery method will be certified U.S. mail with return receipt. Delivery via other means must be arranged by the customer, at the customer's expense.~~
- ~~9. Tapes shall be returned to the Company within ninety days of the delivery date or a replacement tape charge will apply. Damaged or mutilated tapes will be assessed the replacement tape charges.~~
- ~~10. If the customer cancels the order for Customer Data Enhanced Service prior to receipt of the first tape, the customer will be liable for any costs incurred by the Company.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.10 CUSTOMER DATA ENHANCED SERVICE (Cont'd)

C. Rates And Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Magnetic tape of bill detail	\$1,000.00	\$600.00
— Per record		0.0010
• Recreated Tape	150.00	
• Subsequent rearrangement	30.00	
• Replacement tape	[1]	

A subsequent rearrangement charge will apply individually for:

- Each telephone account added or changed
- Each change of miscellaneous billing name and/or address
- Each change of mailing name and/or address of magnetic tape

Any combination of these changes will be billed the subsequent rearrangement charge per account added or changed, not to exceed the nonrecurring charge that applies to establish the service.

[1] Actual cost of tape.

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

~~Service descriptions, terms, conditions, rates and charges for Caller Identification Blocking - Per Call purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. All other customers can obtain services as offered in the Exchange and Network Services Tariff.~~ (T)

A. Caller Identification Blocking - Per Call

1. Description

Caller Identification Blocking - Per Call, enables a customer to control the disclosure of their name and/or telephone number to a subscriber of Caller identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

2. Terms And Conditions

a. Liability

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.

3. Rates And Charges

	USOC	MONTHLY RATE
• Caller Identification Blocking, per call	N/A	-

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10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS (Cont'd)

B. Caller Identification Blocking - Per Line

~~Service descriptions, terms, conditions, rates and charges for Caller Identification Blocking - Per Line purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DSI or larger circuit (whether one customer or multiple customers aggregated on a DSI or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. All other customers can obtain services as offered in the Exchange and Network Services Tariff.~~ (T)

1. Description

Caller Identification Blocking - Per Line provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 or 1182 on rotary phones, before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

If a line is equipped with Caller Identification Blocking - Per Line, the name and number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - Per Line who need assistance. E911 is not affected.

2. Terms And Conditions

a. Liability

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

B. Caller Identification Blocking - Per Line (Cont'd)

3. Rates And Charges

~~(M)~~

Customers who choose Caller Identification Blocking - Per Line for the first time, or when one of the following conditions occurs, will not be charged the nonrecurring charge:

- The customer is ordering new exchange access line service (See Section 5).
- The customer is moving their exchange access line service from one address to another address within Washington.

Caller Identification Blocking - Per Line will always be provided free to law enforcement, domestic violence agencies, and crisis intervention agencies (including sexual abuse agencies).

Upon certification by domestic violence agencies, crisis intervention agencies or sexual abuse agencies, volunteers working for those agencies also qualify for free line blocking.

~~(M) — Material moved from Sheet 28.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

B.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Caller Identification Blocking - per line, first time			
• Business, per line	NKM	\$ 0.00	
• Residence, per line	NKM	0.00	—
b. Caller Identification Blocking - per line, subsequent			
• Business, per line	NKS	13.00	
• Residence, per line	NKS	8.00	—

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.8 NETWORK CONNECTING ARRANGEMENTS~~

~~10.8.8 SELECTIVE RINGING MODULE~~

~~A. Description~~

~~The selective ringing module is a hardware item that is mounted between the protector and the Standard Network Interface (SNI) to condition a party line for tip or ring signalling. Use of this unit eliminates the need to rewire telephones for connection to party lines and enables the customer to use a broader array of registered telephone equipment with party line service.~~

~~B. Terms And Conditions~~

~~1. The party line customer has two options in connecting a telephone set to a party line:~~

- ~~• The customer may arrange to have the telephone set rewired by an authorized vendor.~~
- ~~• The customer may elect to have the Company install the selective ringing module at the charges listed below.~~

~~2. In the Company areas where facilities are inadequate to provide single party service, the selective ringing module will be provided at no charge initially. At such time as single party service is made available, the customer will have the option of upgrading or paying the onetime charge for the selective ringing module.~~

~~3. If a selective ringing module is required due to a facilities rearrangement or line transfer that the Company must perform, the selective ringing module will be provided at no charge.~~

~~C. Charges~~

	USOC	NONRECURRING CHARGE[1]
• Selective ringing module	NRO	\$56.00

~~[1] Installation will be performed at estimated costs in addition to the charge shown above.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES~~

~~10.10.1 MESSAGE DELIVERY SERVICE~~

~~A. Description~~

~~1. Message Delivery Service (MDS) transmits call information pertaining to all incoming calls to a MDS customer's Multiline Hunt Group (MLHG). This information includes the following:~~

- ~~• The called directory number. (10 digits where available.)~~
- ~~• The calling directory number (if the calling number is in the same central office switch as the customer; or from other central offices if technically available; 10 digits where available).~~
- ~~• The reason for forwarding on forwarded calls, such as busy or don't answer.~~

~~2. This information is transmitted to the customer via a Call Data Input/Output Central Office Facility between the central office switch and the customer's equipment at the customer's premises.~~

~~3. This service enables the customer to identify the called client on forwarded calls and provide personalized answering responses to those customers' calls. Additionally, the identity of the calling directory number (if the calling number is available) will allow the customer to provide more personalized answering to the caller.~~

~~B. Terms And Conditions~~

~~1. The customer must have a MLHG in the same central office switch where the Call Data Input/Output Central Office Facility terminates that is used to transmit call information and the customer client telephone number. Under certain circumstances, the MLHG may be provided from a remote switch served by the central office where the Call Data Input/Output Central Office Facility terminates at the discretion of the Company.~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES~~

~~10.10.1 MESSAGE DELIVERY SERVICE~~

~~B. (Cont'd)~~

- ~~2. A Call Data Input/Output Central Office Facility is required between the central office and the customer's equipment that receives the call related information and/or generates a message waiting indication activation/deactivation request.~~
- ~~3. Signaling on the data link (private line) is ASCII asynchronous.~~
- ~~4. More than one customer MLHG may be served by the same Call Data Input /Output Central Office Facility as long as the customer's equipment can interpret the data transmitted.~~
- ~~5. When used in conjunction with Message Waiting Indication Audible, Visual or Audible/Visual, the customer must have compatible message desk customer-premises equipment.~~
- ~~6. A Voiceband/Data Circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises, to provide call information and/or message waiting indication.~~
- ~~7. MDS will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.~~
- ~~8. MDS can be resold.~~
- ~~9. MDS is for use with Voice Messaging service and/or for intrasystem call routing purposes only.~~ ~~(D)~~ ~~(T)~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

B. (Cont'd)

- ~~10. The customer is required to provide the modem or channel interface equipment at the customer premises end of the Call Data Input/Output Central Office Facility. (D) (T)~~
- ~~11. It is the customer's responsibility to ensure that requests from the customer's CPE to activate or deactivate Message Waiting Indication (via the Call Data Input/Output Central Office Facility) shall be made only for end user client's telephone numbers equipped with a Message Waiting Indication feature. Repeated invalid activation or deactivation requests for the same telephone number may adversely affect the network and, therefore, shall be considered as a CPE trouble condition. (T)~~
- ~~12. A message waiting indication activation/deactivation request will be effective only for customers in the same central office switch where the Call Data Input/Output Central Office Facility terminates. (T)~~

C. Rates And Charges

- ~~1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.~~
- ~~2. The nonrecurring charge to change the service is the same as the charge to install it.~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
3. Call Data Input/Output Central Office Facility, each	FCX	\$400.00	\$450.00
4. Per Multiline Hunt Group Terminating in Call Data Input/Output Central Office Facility	FHZPA	150.00	15.00
5. Call data, each line arranged	MBH	5.00	3.75

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES~~

~~10.10.1 MESSAGE DELIVERY SERVICE (Cont'd)~~

~~D. Message Delivery Service - Interoffice~~

~~1. Description~~

~~a. Message Delivery Service - Interoffice (MDSI) transmits call related information pertaining to all incoming calls to an MDSI customer's multiline hunt group. This information includes the following:~~

~~(1) The 10 digit called directory number.~~

~~(2) The 10 digit calling directory number (if the central office switch that serves the calling party is connected to the same Signaling System 7 (SS7) network as the central office serving the MDSI customer and is equipped with the proper software).~~

~~(3) The reason the call was forwarded (e.g. busy line, don't answer, all calls forwarded) or that the call was direct dialed.~~

~~b. The central office ("host" office) that serves the MDSI customer may receive call related information from their clients in other central offices that are connected via SS7 trunks and contain the proper software.~~

~~2. Terms And Conditions~~

~~a. The customer must have a Multiline Hunt Group (MLHG) in the same central office switch (or a subtending remote switch module if technically possible without adverse network impacts) where the data link (private line) terminates that is used to transmit call related information to the customer's premises equipment.~~

~~b. A voiceband/data circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises.~~

~~c. Message Delivery Service - Interoffice will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

~~D.2. (Cont'd)~~

~~d. The Company reserves the right to limit growth of an existing service arrangement or the installation of a new service arrangement based on available capacity of the serving central office switch and/or its associated network connection.~~

~~(D)~~

~~3. Rates And Charges~~

~~a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.~~

~~b. The Nonrecurring Charge to change the service is the same as the charge to install it.~~

~~c. The rates and charges are as follows:~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	\$400.00	\$450.00
• Per Multiline Hunt Group terminating in Call Data Input/ Output Facility, each	FHGPA	275.00	75.00
• Call Data Interoffice, each line arranged	M4H	5.00	55.00

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)~~

~~10.10.2 MESSAGE WAITING INDICATION~~

~~A. Message Waiting Indication Audible~~

~~1. Description~~

~~Message Waiting Indication Audible is a feature whereby subscribing customers of Message Delivery Service (MDS) will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the customer at the customer's chosen MDS provider. The tone will be initiated by the provider over the customer's telephone line. The customer may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.~~

~~2. Terms And Conditions~~

- ~~a. Each provider customer subscribing to Message Waiting Indication Audible must have their line programmed to accept Message Waiting Indication Audible.~~
- ~~b. The provider must subscribe to MDS in order to provide this feature. See Message Delivery Service in 10.10.1.~~
- ~~c. Message Waiting Indication Audible can be resold.~~

~~3. Rates And Charges~~

- ~~a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.~~
- ~~b. The nonrecurring charge applies per request on a per line basis to establish or change this service.~~

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~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES~~

~~10.10.2 MESSAGE WAITING INDICATION~~

~~A.3. (Cont'd)~~

~~c. One nonrecurring charge will apply when Message Waiting Indication Audible and Custom Calling Services features are ordered at the same time, for the same customer, on the same line. See Custom Calling Services in Section 5.4.3.~~

	NONRECURRING	MONTHLY	
	USOC	CHARGE	RATE

~~d. Each customer line arranged~~

• Business	MWW	\$11.00	\$0.25
• Residence	MWW	7.00	0.05

~~B. Message Waiting Indication Visual~~

~~1. Description~~

~~Message Waiting Indication Visual is a feature whereby subscribing customers will see a visual alerting signal giving an indication of a message waiting for the customer at the customer's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the telephone line of the provider's customer. The customer may call the provider for the message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or customer must provide the visual device.~~

~~2. Terms And Conditions~~

~~a. Each provider customer subscribing to Message Waiting Indication Visual must have the line programmed to accept Message Waiting Indication Visual.~~

~~b. The provider must subscribe to Message Delivery Service in order to provide this feature.~~

~~c. Message Waiting Indication Visual can be resold.~~

~~d. Message Waiting Indication Visual is available only where facilities and operating conditions permit.~~

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION

B. Message Waiting Indication - Visual (Cont'd)

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge applies for each request on a per line basis to establish or change this service.
- c. One nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line. See Custom Calling Services listed in 5.4.3.

	NONRECURRING	MONTHLY	
	USOC	CHARGE	RATE

d. Each customer line arranged

• Business	MV5	\$13.00	\$0.85
• Residence	MV5	11.00	0.25

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION (Cont'd)

C. Audible/Visual

1. Description

Message Waiting Indication Audible/Visual is a feature whereby a subscriber will hear an audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the subscriber's Message Delivery Service provider, or other provider source capable of initiating the signal, over the subscriber's telephone line. The subscriber may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or subscriber must provide the visual device.

2. Terms And Conditions

- a. Each subscriber must have their line programmed to accept Message Waiting Indication Audible/Visual.
- b. The provider must subscribe to Message Delivery Service or other source capable of initiating the signal in order for this feature to function.

3. Rates And Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.
- c. Only one nonrecurring charge will apply when Message Waiting Indication Audible/Visual and Custom Calling features are ordered at the same time, for the same customer, on the same line.

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Each line arranged			
— Residence	M1W	\$13.00	\$0.30
— Business	M1W	13.00	1.10

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)~~

~~10.10.4 TRAFFIC DATA REPORT SERVICE~~

~~A. Description~~

~~Traffic Data Report Service (TDRS) provides customers a summary of their traffic data on certain network facilities, e.g., individual access lines, Multiline Hunt Groups, trunk groups, network access registers, CENTRON system features, etc. Reports are available on a one week, a one month or on an ongoing basis.~~

(T)

~~B. Definitions~~

~~Overflow (Attempt Failures)~~

~~Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.~~

~~Peg Count~~

~~Provides a count of all calls to an access line or group. In certain central offices and on certain facilities, specific peg count reports are available for abandon, attempt, delay in only, out only, etc.~~

~~Usage~~

~~Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.~~

~~C. Terms And Conditions~~

- ~~1. TDRS is available where central office facilities permit.~~
- ~~2. Data included in each TDRS study, i.e., usage, peg count and overflow, is contingent upon the facility or feature being studied and upon the type of central office switch.~~
- ~~3. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.~~

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~~10.10.4 TRAFFIC DATA REPORT SERVICE~~

~~C. Terms And Conditions (Cont'd)~~

~~4. TDRS studies provided at rates and charges specified in D., following, will contain data that is at least ninety percent complete. Studies that are less than ninety percent complete will be treated as follows:~~

~~a.. One week reports~~

- ~~• Customer accepts incomplete report~~

~~— Issue credit adjustment, per D. following, towards nonrecurring charge.~~

- ~~• Customer does not accept incomplete report~~

~~— Reschedule another week at no additional charge, or adjust customer bill; no charge for report.~~

~~b. One month and ongoing reports~~

- ~~• Customer accepts incomplete weekly report~~

~~— Issue credit adjustment, per D. following.~~

- ~~• Customer does not accept incomplete report~~

~~— Reschedule another week at no additional charge, or adjust customer bill for incomplete week.~~

~~c. Terms and conditions, specified in a. and b. preceding, constitute the customer's sole recourse for incomplete reports.~~

~~5. Ongoing and monthly reports are produced on a weekly basis.~~

~~6. Monthly reports contain a minimum of four weeks (consecutive) of data.~~

~~7. The minimum service period (billing) for TDRS is as follows:~~

~~REPORT DURATION~~

~~MINIMUM SERVICE PERIOD~~

~~One week ————— One week~~

~~One month ————— One month~~

~~Ongoing ————— Two months~~

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NETWORK SERVICES

WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICE (Cont'd)

D. Rates And Charges

TDRS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge, per account, per order	TFDO1	\$ 30.00	
• TDRS study, per facility, i.e., individual access line, group or queue			
One week	TFPAW	120.00	
One month	TFPAM	210.00	
Ongoing	TFPAO	90.00	\$120.00
• TDRS study for dedicated common block features/ measurements			
One week	TFPBW	500.00	
One month	TFPBM	950.00	
Ongoing	TFPBO	350.00	600.00

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WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICES

D. Rates And Charges (Cont'd)

**CREDIT
ADJUSTMENT**

- Credit adjustment applicable when
- a customer accepts a less than 90
- percent complete weekly report

— Each facility study

— One week	\$30.00
— One month	15.00
— Ongoing	10.00

— Each dedicated common block
— features/measurements study

— One week	135.00
— One month	60.00
— Ongoing	40.00

[1] This page cancels the following pages: Pages 44 through 50, Original.

(N)

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WASHINGTON	

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

_____(T)

A. Business Continuation Routing

_____(T)

1. Description

Business Continuation Routing provides the customer with the ability to activate predefined standby telecommunications services by notifying the Company. Business Continuation Routing will provide call redirection to any telephone number selected by the customer. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using up to three options. In order to receive calls at their number, one of the options must redirect calls to that number. Only one option can be activated at any point in time. Business Continuation Routing is available on DSS trunks, PBX trunks, DID trunks, business exchange access lines, Single Line ISDN lines, Primary Rate Service ISDN lines and Centrex type station lines.

2. Definitions

Service Establishment

The administration of the initial customer service request and testing of the predefined service configuration.

Activation

The implementation of the customer's predefined plan configuration.

Occurrence

Each separate occasion that the plan configuration is implemented for activation purposes.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three active in a particular group, then all main numbers in this group will be redirected according to the service option for that number.

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~~WN U-40 SECTION 10
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WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES~~

~~10.10.8 BUSINESS CONTINGENCY SERVICE~~

~~A.2. (Cont'd)~~

~~(T)
(T)~~

~~Number Establishment or Change Charge~~

~~The creation of database elements allowing network forwarding to take place. Includes implementation of and or change to any option of a customer telephone number provisioned in the network.~~

~~Activation~~

~~The act of properly notifying the Company to invoke a pre-established Business Continuation Routing option by the customer.~~

~~3. Terms and Conditions~~

~~a. The Company will furnish Business Continuation Routing where facilities permit.~~

~~b. Business Continuation Routing may be activated 24 hours a day, seven days a week by notifying the Company.~~

~~c. The standby telecommunications service associated with Business Continuation Routing must be in place or subscribed to at the same time as Business Continuation Routing.~~

~~d. Suspension of service, either full or partial of Business Continuation Routing, is not permitted.~~

~~e. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number from the forwarding switch, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.~~

~~f. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES~~

~~10.10.8 BUSINESS CONTINGENCY SERVICE~~

~~A.3. (Cont'd)~~

~~(T)~~

~~(T)~~

- ~~g. Each group may have a maximum of three redirect options. In all cases the first option will be the called number. For the second and third options, the actual telephone numbers that calls are being redirected to do not have to be the same.~~
- ~~h. The customer must forward all telephone numbers in a group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.~~
- ~~i. Each group may have a maximum of three redirect options: the original telephone number plus up to two additional telephone numbers. The customer may call the Company as frequently as desired to redirect the calls to any of the group options preassigned.~~
- ~~j. The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.~~

~~4. Rates and Charges~~

- ~~a. Rates and charges for Business Continuation Routing are in addition to the rates and charges for any other services associated with Business Continuation Routing.~~
- ~~b. Nonrecurring charges, as specified elsewhere, will apply when adding or changing services associated with Business Continuation Routing.~~
- ~~c. A Service Establishment charge will apply for Business Continuation Routing. This charge will apply again if the customer changes the service or reestablishes Business Continuation Routing at a later date.~~
- ~~d. Extraordinary Networking rates and charges will be developed on an individual case basis when unique engineering and/or customer specified dedicated investment is required.~~

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WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

(T)

4. Rates and Charges (Cont'd)

	USOC	NON-RECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge[1]	SEPCS	\$150.00	
• Number Establishment or Change Charge	REAKY	8.50	
• Digital Switched Service capability, per Digital Switched Facility[2,3,4]	C2RDX		\$75.00
• Access Line/Trunk capability, per line and/or trunk[3,4]	C2RLX		3.50

[1] Applies on initial installation only.

[2] The maximum number of telephone numbers in a DSS facility is 144.

[3] A maximum of ten numbers can be used in any one hunt group for Business Continuation Routing forwarding without incurring extraordinary network charges.

[4] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition or monthly, whichever occurs first.

Advice No. 3508T

Issued by Qwest Corporation
By K. R. Nelson, President - Washington

Effective: December 10, 2004

Qwest Corporation

WN U-40 **SECTION 10**
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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

(T)

4. Rates and Charges (Cont'd)

	NON- RECURRING USOC	MONTHLY CHARGE	MONTHLY RATE	DAILY RATE
--	------------------------------------	---------------------------	-------------------------	-----------------------

• **Activation Charge[1]**

— 2nd or more occurrences,
— in a month or 30 day
— period or continuance of
— first occurrence beyond
— 48 hours of activation

SBAXA	\$100.00	\$200.00
--------------	-----------------	-----------------

• **Group Establishment
Charge, per group[2]**

SEPCU	50.00
--------------	--------------

[1] — Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition or monthly, whichever occurs first.

[2] — Does not apply to the first group on initial installation.

Advice No. 3508T

Issued by Qwest Corporation

Effective: December 10, 2004

By K. R. Nelson, President — Washington

~~Qwest Corporation~~

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~~WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)~~

~~10.10.11 TRANSFER ARRANGEMENT~~

~~A. Description~~

~~This arrangement consists of a relay located in a central office which is activated via a separately provided intraoffice channel and premises located key. This arrangement permits the customer to temporarily disconnect a circuit at one location and transfer service to that circuit to a secondary location.~~

~~B. Terms and Conditions~~

- ~~1. An intraoffice channel and an on-premises key are required in addition to the transfer arrangement.~~
- ~~2. This service is provided where facilities are available and subject to equipment limitations.~~
- ~~3. Rates shown below apply only to transfer arrangements utilizing a customer provided key installed on or after December 30, 1982.~~

~~C. Rates and Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Transfer Arrangement	TEECP	\$13.00	\$1.25

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NETWORK SERVICES

WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

(N)

10.11.3 N11 SERVICE

A. 211 Service

1. Description

~~211 Service (“211”) is a three digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.~~

2. Terms and Conditions

- ~~a. Qwest Corporation will provide 211 Service in Qwest Corporation territory only. To provide 211 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier’s (CLEC) end user, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.~~
- ~~b. This service is provided subject to the availability of the 211 code.~~
- ~~c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).~~
- ~~d. Limitations and use of service apply as stated in Section 2 of this Tariff.~~
- ~~e. Directory listings may be provided for 211 under the terms, conditions, rates and charges specified in 5.7.1 of this Tariff.~~

~~Qwest Corporation~~

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~~NETWORK SERVICES~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICES~~

~~A.2. (Cont'd)~~

~~(N)~~

~~f. Access to 211 is not available to the following classes of service:~~

- ~~• 1+;~~
- ~~• 0+, 0 (credit card, third-party billing, collect calls);~~
- ~~• 101XXXX;~~

~~In addition, operator assisted calls to the 211 subscriber will not be completed.~~

~~g. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.~~

~~h. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.~~

~~i. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 Service is not provided will be advised that the service is not available from their number.~~

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EXCHANGE AND

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NETWORK SERVICES

WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

~~A.2. (Cont'd)~~

~~(N)~~

~~j. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the Washington Utilities and Transportation Commission.~~

~~k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the Company provisions the service.~~

~~l. If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.~~

~~m. Only a single seven or ten digit local number or a single ten digit toll free number may be used as the point-to number.~~

~~n. 211 Service is provided where facilities permit.~~

~~Qwest Corporation~~

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~~Original Sheet 56.4~~

~~NETWORK SERVICES~~

~~WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~A.2. (Cont'd)~~

~~(N)~~

~~n. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.~~

~~o. 211 will be provided under the following conditions:~~

~~(1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 without impairing the Company's general telephone service or telephone plant.~~

~~(2) The 211 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.~~

~~(3) The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.~~

~~(4) Suspension of 211 Services is not allowed.~~

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NETWORK SERVICES

WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A.2.o. (Cont'd)

(N)

- ~~(5) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. At the Company's request, the 211 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 211 service.~~
- ~~(6) The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.~~
- ~~p. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:~~
 - ~~(1) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.~~
 - ~~(2) The Company's provision of access to the 211 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.~~
 - ~~(3) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder announcement equipment producing the recording, advertising and promotional expenses.~~
 - ~~(4) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.~~

~~Qwest Corporation~~

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NETWORK SERVICES
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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~A.2. (Cont'd)~~

~~(N)~~

- ~~q. The Company may take all legal and practical steps to disassociate it from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.~~
- ~~r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.~~
- ~~s. Calls placed to the 211 code will be routed to the point to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten digit telephone number or ZIP Codes can be provided where technically feasible.~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~A. 211 Service (Cont'd)~~

~~(N)~~

~~3. Rates and Charges~~

- ~~a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.~~
- ~~b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.~~
- ~~c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.~~
- ~~d. Charges applicable to 211 Service are as follows:~~

~~NONRECURRING
CHARGE~~

~~(1) Service Establishment
Charge~~

~~• Per Point-to-Number \$199.00~~

~~(2) Central Office Switch
Activation Charge~~

~~• Per Central Office
Switch translated 22.25~~

~~Qwest Corporation~~

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NETWORK SERVICES
WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE (Cont'd)~~

~~(N)~~

~~B. 311 Service~~

~~1. Description~~

~~311 Service (311) is a three-digit local dialing arrangement available in specified areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.~~

~~2. Terms and Conditions~~

~~a. Qwest Corporation will provide 311 Service in Qwest Corporation territory only. To provide 311 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.~~

~~b. This service is provided subject to the availability of the 311 code.~~

~~c. 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).~~

~~d. Limitations and use of service apply as stated in Section 2 of this Tariff.~~

~~Qwest Corporation~~

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~~EXCHANGE AND~~

~~Original Sheet 56.9~~

~~NETWORK SERVICES~~

~~WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~B.2. (Cont'd)~~

~~(N)~~

~~e. Directory listings may be provided for 311 under the terms, conditions, rates and charges specified in 5.7.1 of this Tariff.~~

~~f. Access to 311 is not available to the following classes of service:~~

- ~~• 1+;~~
- ~~• 0+, 0 (credit card, third-party billing, collect calls);~~
- ~~• 101XXXX;~~

~~In addition, operator assisted calls to the 311 subscriber will not be completed.~~

~~g. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity, either directly or indirectly.~~

~~h. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.~~

~~i. Calls to the 311 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 311 from areas where 311 Service is not provided will be advised that the service is not available from their number.~~

~~j. Disputes regarding geographic coverage by two or more 311 subscribers will be referred to the Washington Utilities and Transportation Commission.~~

~~Qwest Corporation~~

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~~SECTION 10~~

~~EXCHANGE AND~~

~~Original Sheet 56.10~~

~~NETWORK SERVICES~~

~~WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~B.2. (Cont'd)~~

~~(N)~~

~~k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.~~

~~If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.~~

~~l. Only a single seven or ten digit local number or a single ten digit toll free number may be used as the point to number.~~

~~m. 311 Service is provided where facilities permit.~~

~~n. The 311 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach non-emergency local government services provided by dialing 311.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~B.2. (Cont'd)~~

~~(N)~~

~~o. 311 will be provided under the following conditions:~~

- ~~(1) The 311 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to handle calls to 311 without impairing the Company's general telephone service or telephone plant.~~
- ~~(2) The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.~~
- ~~(3) The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.~~
- ~~(4) Suspension of 311 Services is not allowed.~~
- ~~(5) The 311 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Company, the 311 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service.~~
- ~~(6) The Company will provide both oral and written notification when a 311 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 311 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.~~

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NETWORK SERVICES

WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont'd)

(N)

~~p. The following conditions apply if the 311 subscriber provides a pre-recorded announcement:~~

~~(1) The 311 subscriber will provide announcements. The Company will provide only delivery of the call.~~

~~(2) The provision of access to the 311 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.~~

~~(3) The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder announcement equipment producing the recording, advertising and promotional expenses.~~

~~(4) The 311 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.~~

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WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

~~B.2. (Cont'd)~~

~~(N)~~

- ~~q. The Company may take all legal and practical steps to disassociate itself from 311 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.~~
- ~~r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.~~
- ~~s. Calls placed to the 311 code will be routed to the point to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten digit telephone or ZIP Codes can be provided where technically feasible.~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~B. 311 Service (Cont'd)~~

~~(N)~~

~~3. Rates and Charges~~

- ~~a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.~~
- ~~b. 311 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises.~~
- ~~c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.~~
- ~~d. Charges applicable to the 311 Service are as follows:~~

~~NONRECURRING
CHARGE~~

~~(1) Service Establishment
Charge~~

~~• Per Point-to-Number \$199.00~~

~~(2) Central Office Switch
Activation Charge~~

~~• Per Central Office
Switch translated 22.25~~

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EXCHANGE AND

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NETWORK SERVICES

WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (Cont'd)

(N)

C. 511 Service

1. Description

511 Service ("511") is a three digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.

2. Terms and Conditions

- a. Qwest Corporation will provide 511 Service in Qwest Corporation territory only. To provide 511 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This services is provided subject to the availability of the 511 code.
- c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of this Tariff.
- e. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in 5.7.1 of this Tariff.

~~Qwest Corporation~~

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~~NETWORK SERVICES~~

~~WASHINGTON~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~C.2. (Cont'd)~~

~~(N)~~

~~f. Access to 511 is not available to the following classes of service:~~

- ~~• 1+;~~
- ~~• 0+, 0 (credit card, third-party billing, collect calls);~~
- ~~• 101XXXX;~~

~~In addition, operator assisted calls to the 511 subscriber will not be completed.~~

~~g. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.~~

~~h. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.~~

~~i. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.~~

Qwest Corporation

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Original Sheet 56.17

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WASHINGTON

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

~~C.2. (Cont'd)~~

~~(N)~~

- ~~j. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Washington Utilities and Transportation Commission.~~
- ~~k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.~~
- ~~If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.~~
- ~~l. Only a single seven or ten digit local number or a single ten digit toll free number may be used as the point-to number.~~
- ~~m. 511 Service is provided where facilities permit.~~
- ~~n. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~C.2. (Cont'd)~~

(N)

~~o. 511 will be provided under the following conditions:~~

- ~~(1) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.~~
- ~~(2) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.~~
- ~~(3) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.~~
- ~~(4) Suspension of 511 Service is not allowed.~~
- ~~(5) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.~~
- ~~(6) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.~~

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 10
Original Sheet 56.19

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~C.2. (Cont'd)~~

(N)

~~p. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:~~

~~(1) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.~~

~~(2) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.~~

~~(3) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder announcement equipment producing the recording, advertising and promotional expenses.~~

~~(4) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.~~

Qwest Corporation

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WASHINGTON

SECTION 10
Original Sheet 56.20

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~C.2. (Cont'd)~~

(N)

- ~~q. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.~~
- ~~r. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.~~
- ~~s. Calls placed to 511 code will be routed to the point to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten digit telephone number or ZIP Codes can be provided where technically feasible.~~

Qwest Corporation

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WASHINGTON**

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Original Sheet 56.21**

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~C. 511 Service (Cont'd)~~

(N)

~~3. Rates and Charges~~

~~a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.~~

~~b. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.~~

~~c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.~~

~~d. Charges applicable to the 511 Service are as follows:~~

~~NONRECURRING
CHARGE~~

~~(1) Service Establishment
Charge~~

~~• Per Point-to-Number \$199.00~~

~~(2) Central Office Switch
Activation Charge~~

~~• Per Central Office
Switch translated 22.25~~

Qwest Corporation

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EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 10
Original Sheet 56.22

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE (Cont'd)~~

(N)

~~D. 711 Services~~

~~1. Description~~

~~711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll-free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.~~

~~2. Terms and Conditions~~

~~a. Qwest Corporation will provide 711 Service in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier's (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.~~

~~b. This service is provided subject to the availability of the 711 code.~~

~~c. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).~~

~~d. Limitations and use of service apply as stated in Section 2 of this Tariff.~~

~~e. Directory listings may be provided for 711 at no charge.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~D.2. (Cont'd)~~

(N)

~~f. Access to 711 is not available to the following classes of service:~~

- ~~• 0 (credit card, third party billing, collect calls);~~
- ~~• 101XXXX;~~

~~In addition, operator assisted calls to the 711 subscriber will not be completed.~~

~~g. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.~~

~~h. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.~~

~~i. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.~~

Qwest Corporation

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~D.2. (Cont'd)~~

(N)

~~j. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the nonrecurring charge when the Company provisions the service.~~

~~If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.~~

~~k. Only a single seven or ten digit local number or a single ten digit toll free number may be used as the point to number.~~

~~l. 711 Service is provided where facilities permit.~~

~~m. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.~~

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~D.2. (Cont'd)~~

(N)

~~n. 711 will be provided under the following conditions:~~

- ~~(1) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.~~
- ~~(2) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.~~
- ~~(3) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.~~
- ~~(4) Suspension of 711 Services is not allowed.~~
- ~~(5) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.~~
- ~~(6) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.~~

Qwest Corporation

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NETWORK SERVICES
WASHINGTON

SECTION 10
Original Sheet 56.26

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~D.2. (Cont'd)~~

(N)

- ~~o. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
 - ~~(1) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.~~
 - ~~(2) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.~~
 - ~~(3) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder announcement equipment producing the recording, advertising and promotional expenses.~~
 - ~~(4) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.~~~~
- ~~p. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.~~
- ~~q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.~~
- ~~r. Calls placed to the 711 code will be routed to the point to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.~~

Qwest Corporation

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Original Sheet 56.27

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~D. 711 Services (Cont'd)~~

(N)

~~3. Rates and Charges[1]~~

~~a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.~~

~~b. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.~~

~~c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.~~

~~d. Charges applicable to the 711 Service are as follows:~~

~~NONRECURRING
CHARGE~~

~~(1) Service Establishment
Charge~~

~~• Per Point-to-Number \$199.00~~

~~(2) Central Office Switch
Activation Charge~~

~~• Per Central Office
Switch translated~~

~~[1] 711 Service was deployed in Washington in October, 2001.~~

Qwest Corporation

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE (Cont'd)~~

~~E. 811 Service~~

~~1. Description~~

~~811 Service ("811") is a three digit local dialing arrangement available in specified areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by state One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).~~

~~2. Terms and Conditions~~

~~a. 811 Service is available in Qwest Corporation territory only. To provide 811 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 811 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.~~

~~b. This service is provided subject to the availability of the 811 code.~~

~~c. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.)~~

~~d. Limitations and use of service apply as stated in Section 2 of this Tariff.~~

~~e. Directory listings may be provided for 811 under the terms, conditions and rates specified in 5.7.1 of this Tariff.~~

~~(D)~~

~~(N)~~

~~(N)~~

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~E.2. (Cont'd)~~

~~f. Access to 811 is not available to the following classes of service:~~

- ~~• 1+~~
- ~~• 0+, 0 (credit card, third-party billing, collect calls)~~
- ~~• 101XXXX~~

~~In addition, operator assisted calls to the 811 subscriber will not be completed.~~

~~g. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.~~

~~h. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.~~

~~i. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 from areas where 811 service is not being provided will be advised that the service is not available from the number.~~

~~j. Disputes regarding geographic coverage by two or more 811 subscribers will be referred to the Washington Utilities and Transportation Commission.~~

~~(D)~~

~~(N)~~

~~(N)~~

Qwest Corporation

**WN U-40
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2nd Revised Sheet 59
Cancels 1st Revised Sheet 59**

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~E.2. (Cont'd)~~

~~k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.~~

~~If during this period, the 811 subscriber has failed to establish service or decides to discontinue service establishment, the 811 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.~~

~~l. Only a single seven or ten digit local number or a single ten digit toll free number may be used as the point-to number.~~

~~m. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach the One Call Center for services provided by dialing 811.~~

~~(D)~~

~~(N)~~

~~(N)~~

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

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2nd Revised Sheet 60
Cancels 1st Revised Sheet 60

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~E.2. (Cont'd)~~

~~n. 811 will be provided under the following conditions:~~

- ~~(1) The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.~~
- ~~(2) The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.~~
- ~~(3) The 811 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.~~
- ~~(4) Suspension of 811 Service is not allowed.~~
- ~~(5) The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.~~
- ~~(6) The Company will provide both oral and written notification when an 811 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.~~

~~(D)~~

~~(N)~~

~~(N)~~

Qwest Corporation

**WN U-40
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NETWORK SERVICES
WASHINGTON**

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2nd Revised Sheet 61
Cancels 1st Revised Sheet 61

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~E.2. (Cont'd)~~

~~o. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:~~

~~(1) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.~~

~~(2) The provision of access to the 811 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.~~

~~(3) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded services including, but not limited to, the recorder announcement equipment producing the recording, advertising and promotional expenses.~~

~~(4) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.~~

~~(D)~~

~~(N)~~

~~(N)~~

Qwest Corporation

**WN U-40
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NETWORK SERVICES
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2nd Revised Sheet 62
Cancels 1st Revised Sheet 62**

~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~E.2. (Cont'd)~~

- ~~p. The Company may take all legal and practical steps to disassociate itself from 811 subscribers who business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.~~
- ~~q. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.~~
- ~~r. Calls placed to the 811 code will be routed to the point to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.~~

~~(D)~~

~~(N)~~

~~(N)~~

Qwest Corporation

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~~10. MISCELLANEOUS SERVICE OFFERINGS~~

~~10.11 MISCELLANEOUS SERVICES~~

~~10.11.3 N11 SERVICE~~

~~E. 811 Service (Cont'd)~~

~~(N)~~

~~3. Rates and Charges~~

~~a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.~~

~~b. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.~~

~~c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.~~

~~d. Charges applicable to the 811 Service are as follows:~~

**~~NONRECURRING
CHARGE~~**

~~(1) Service Establishment Charge~~

~~• Per Point-to-Number \$144.50~~

~~(2) Central Office Switch
Activation Charge~~

~~• Per Central Office Switch translated 21.50~~

~~(3) Charge per call routed~~

11. RESERVED FOR FUTURE USE

12. OPEN NETWORK ARCHITECTURE SERVICE

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12. OPEN NETWORK ARCHITECTURE SERVICE

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Hot Line (Same)	65
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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~A. Definitions~~

~~Listed in this Section are definitions for terms specific to Open Network Architecture. Definitions for other terms used in this Section can be found elsewhere in this Tariff or other appropriate tariff or document.~~

~~Basic Serving Arrangement (BSA)~~

~~Fundamental switching and transport services that allow an Enhanced Service Provider (ESP) to communicate with its customers through the Company's network.~~

~~Basic Service Element (BSE)~~

~~Optional, unbundled features, provided by the Company, that an ESP may require or find useful in the configuration of an enhanced service.~~

~~Complementary Network Service (CNS)~~

~~Optional, unbundled basic services that an end user may obtain from a carrier in order to access or receive an enhanced service.~~

~~Customer Proprietary Network Information (CPNI) - Customer Specific~~

~~Customer Specific CPNI includes information such as the types, quantities, and locations of network services billed to the customer, the amount of billing, repair information, traffic studies, usage data, and information on customer calling patterns. Customer Specific CPNI does not include listed name, address and telephone number, credit information, or information pertaining to Company supplied enhanced services.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~A. Definitions (Cont'd)~~

~~Customer Proprietary Network Information (CPNI) - Aggregate~~

~~A collection of customer specific CPNI which has been sufficiently combined so that customers cannot be identified. Types of available Aggregate CPNI include reports by end office, such as number of lines by business/residence customers, forecast of line growth by end office, and averaged originating switched access detail (minutes of use, call duration, number of messages).~~

~~Enhanced Services~~

~~Services offered over common carrier transmission facilities which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the customer's transmitted information; provide the customer with additional, different, or restructured information; or involve customer interaction with stored information.~~

~~Enhanced Service Provider (ESP)~~

~~A customer who offers or provides an enhanced service.~~

~~Open Network Architecture (ONA)~~

~~A regulatory framework that permits a Bell Operating Company (BOC) to provide enhanced services without the requirement of a separate subsidiary and at the same time providing nonstructural safeguards to prevent anticompetitive conduct by BOCs based upon their control of essential communications facilities and services.~~

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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL (Cont'd)~~

~~B. Terms and Conditions~~

- ~~1. Basic Serving Arrangements (BSAs), Basic Service Elements (BSEs) and Complementary Network Services (CPNs) are ordered and provided under the terms, conditions, rules, regulations, rates and charges specified in the tariff and/or catalog for each specific service. (T)~~
- ~~2. Specific tariff and/or catalog references contained herein are provided for the user's assistance and are not intended to imply that rules, regulations, terms, conditions, rates and charges specified in other sections of the referenced tariff or catalog do not apply. (T)~~
- ~~3. BSAs, BSEs and CNSs will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the particular BSA, BSE, or CNS.~~
- ~~4. The liabilities and obligations of the Company/customer associated with the services listed herein are as specified in the appropriate tariff and/or catalog for each BSA, BSE or CNS. (T)~~
- ~~5. Customer specific CPNI will be made available to entities not affiliated with the Company only upon receipt of written authorization from the customer.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~B. Terms and Conditions (Cont'd)~~

- ~~6. The Company's enhanced services and/or Customer Provided Equipment (CPE) marketing personnel may have access to a customer's CPNI unless the customer requests that those employees be restricted from accessing their CPNI for enhanced services or CPE marketing purposes. If a customer has more than twenty lines prior authorization is required before the Company's enhanced services and/or CPE marketing personnel may access the customer's CPNI.~~
- ~~7. Customer Specific CPNI will be made available to all enhanced service vendors/agents on equal terms and conditions. Should a vendor/agent request CPNI in a format which is costly to produce, the Company will negotiate an appropriate price with such vendor/agent.~~
- ~~8. All Enhanced Service Providers including the Company's enhanced services and/or CPE marketing personnel will order non-proprietary Aggregate CPNI through the same access methods.~~

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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL (Cont'd)~~

~~C. Compatibility~~

~~1. General~~

- ~~a. The following are matrices that indicate compatibility of Basic Serving Arrangements with Basic Service Elements and Basic Serving Arrangements with Complementary Network Services.~~
- ~~b. Detailed technical compatibility and interface specifications will be made available by the Company upon request.~~

~~2. Basic Serving Arrangement/Basic Service Element Compatibility~~

~~Basic Serving Arrangement identification is as follows:~~

- ~~1 Voice Grade Line Circuit Switched (Circuit Switched Line)~~
- ~~2 Voice Grade Trunk Circuit Switched (Circuit Switched Trunk)~~
- ~~3 Packet Switching (X.25)~~
- ~~4 Packet Switching (X.75)~~
- ~~5 Analog Private Line D.C. Channel Service (Dedicated Metallic)~~
- ~~6 Analog Private Line Low Speed Data Service (Dedicated Telegraph)~~
- ~~7 Analog Private Line Voice Grade Service (Dedicated Voice Grade)~~
- ~~8 Analog Private Line Audio Service (Dedicated Program Audio)~~
- ~~9 Analog Private Line Video Service (Dedicated Video)~~
- ~~10 Digital Data Service (Dedicated Digital < 64 kbps)~~
- ~~11 DS1 Service (Dedicated High Capacity Digital 1.544 Mbps)~~
- ~~12 DS3 Service (Dedicated High Capacity Digital > 1.544 Mbps)~~
- ~~13 Analog Private Line Service (Dedicated Network Access Link)~~
- ~~14 Frame Relay Service~~
- ~~15 ATM Cell Relay Service~~
- ~~16 Simultaneous Voice Data Service (Voice Over Data Service)~~

~~(D)~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~C.2. (Cont'd)~~

SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]
Automatic Number Identification (ANI) Forwarding	1
ANI Order Entry	13
Access Service Billing Information	1, 2, 3, 4
Alternate Traffic Routing	2
Answer Supervision - Line Side	1
Automatic Loop Transfer	10, 11
Automatic Number Identification (FGB)	2
Automatic Number Identification (FGD)	2

~~[1] See Basic Serving Arrangement identification on Sheet 5.~~

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

C.2. (Cont'd)

BASIC	BASIC
SERVICE ELEMENT	SERVING ARRANGEMENT[1]
Backup/Redirection (Packet)	3, 4
Bridging	5, 6, 7, 8, 10
Closed User Group (CUG)	
Incoming Access Barred (Packet)	3
CUG Outgoing Access Barred (Packet)	3
Call Transfer	1
Called Directory Number Delivery (Direct Inward Dialing)	2
Called Number Identification Service	1
Caller Identification Bulk	1, 2
Caller Identification Number	1
Clear Channel Capability	11
Closed User Group (Packet)	3, 4
<i>COMMAND-A-LINK</i>	7, 10, 11, 12, 13, 14

[1] See Basic Serving Arrangement identification on Sheet 5.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

C.2. (Cont'd)

BASIC	BASIC
SERVICE ELEMENT	SERVING ARRANGEMENT[1]
Direct Inward Dialing (<i>DID</i>)	
Two-Way Call Transfer	2
<i>DID</i> Trunk Queuing and Basic Announcement	2
Dial Call Waiting	1
Directed Call Pickup	1
Directed Call Pickup with Barge-In	1
Distinctive Alert	1
Fast Select Acceptance (Packet)	3, 4
Flow Control Parameters (Packet)	3, 4
Hunting	1
Improved Transmission Performance	1
Interface Group 6	1, 2

[1] See Basic Serving Arrangement identification on Sheet 5.

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12.1 GENERAL

C.2. (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]
Logical Channel (Packet)	3, 4
Logical Channel Layout (Packet)	3, 4
Make Busy	1
MARKET EXPANSION LINE	1
Message Delivery Service	1, 13
Message Delivery Service - Interoffice	1, 13
Multiple Network Addresses (Packet)	3, 4
Multiple Port Hunt Group (Packet)	3, 4
Multiplexing	7, 11, 12
Network Access Service	1
Network Monitoring	1, 5, 6, 7, 8, 9, 11, 13
Nonstandard Window Size (Packet)	3, 4
Permanent Virtual Circuit (Packet)	3, 4
Private Line Conditioning	7

~~(D)~~

[1] See Basic Serving Arrangement identification on Sheet 5.

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~C.2. (Cont'd)~~

BASIC	BASIC
SERVICE ELEMENT	SERVING ARRANGEMENT[1]
Reverse Charge Acceptance (Packet)	3, 4
Reverse Charge Option (Packet)	3, 4
Secondary Channel	10
Selected Number Reverse Billing	1, 2
Simultaneous Voice Data	1, 2
Tandem Routing (FGD)	2
Three Way Calling	1
Traffic Data Report Service	1
Uniform Call Distribution	1

[1] ~~See Basic Serving Arrangement identification on Sheet 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~C. Compatibility (Cont'd)~~

~~3. Basic Serving Arrangement/Complementary Network Service Compatibility~~

COMPLEMENTARY	BASIC
NETWORK SERVICE	SERVING ARRANGEMENT[1]

~~Abbreviated Access 1~~

~~Auto Call (Packet) 3,4~~

~~Call Forwarding-Busy Line 1~~

~~Call Forwarding-Busy Line (Expanded) 1~~

~~Call Forwarding-Busy Line (Programmable) 1~~

~~Call Forwarding-Busy Line/Don't Answer 1~~

~~Call Forwarding-Busy Line/Don't Answer
(Expanded) 1~~

~~Call Forwarding-Don't Answer 1~~

~~Call Forwarding-Don't Answer (Expanded) 1~~

~~Call Forwarding-Don't Answer (Programmable) 1~~

~~Call Forwarding-Variable 1~~

~~Call Forwarding-Variable-
No Call Completion Option 1~~

~~Call Forwarding-Variable-
Remote Activation Option 1~~

[1] See Basic Serving Arrangement identification on Sheet 5.

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~C.3. (Cont'd)~~

COMPLEMENTARY	BASIC
NETWORK SERVICE	SERVING ARRANGEMENT[1]

Call Rejection	1
---------------------------	--------------

Call Trace	1
-----------------------	--------------

Call Waiting	1
-------------------------	--------------

Continuous Redial	1
------------------------------	--------------

Custom Ringing	1
---------------------------	--------------

Custom Ringing-Call Forwarding	1
---	--------------

Deluxe Call Waiting	1
--------------------------------	--------------

Expanded Answer	2
----------------------------	--------------

Hot Line	1
---------------------	--------------

Last Call Return	1
-----------------------------	--------------

Message Waiting Indication-Audible	1
---	--------------

Message Waiting Indication-Audible/Visual	1
--	--------------

Message Waiting Indication-Visual	1
--	--------------

[1] See Basic Serving Arrangement identification on Sheet 5.

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.1 GENERAL~~

~~C.3. (Cont'd)~~

COMPLEMENTARY	BASIC
NETWORK SERVICE	SERVING ARRANGEMENT[1]

Priority Call	1
--------------------------	--------------

Remote Access Forwarding	1
-------------------------------------	--------------

Scan Alert	1, 13
-----------------------	------------------

Scheduled Forwarding	1
---------------------------------	--------------

Selective Call Forwarding	1
--------------------------------------	--------------

Speed Calling (8 Number)	1
-------------------------------------	--------------

Speed Calling (30 Number)	1
--------------------------------------	--------------

Warm Line	1
----------------------	--------------

[1] ~~See Basic Serving Arrangement identification on Sheet 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~A. General~~

- ~~1. The Basic Serving Arrangements (BSA) described in this Section are products and services that are currently offered by the Company.~~
- ~~2. These BSAs are provided at the rates and charges and under the regulations delineated in the tariff and tariff section or price list referenced below for each BSA.~~
- ~~3. Where appropriate, the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the BSA name. Where the generic and BSA name are the same or where there is no generic name, that indication is made.~~
- ~~4. Where "not applicable" is shown with the reference information, the service is not presently tariffed or price listed in this jurisdiction.~~

~~B. BSA Products and Services~~

~~• Voice Grade Line Circuit Switched (Circuit Switched Line)~~

~~—Description~~

~~The Voice Grade Line Circuit Switched BSA provides customers with a line-side connection to the circuit switched network. Various types of network connections, address signaling and supervisory signaling are available. This BSA is capable of supporting analog signals of approximately 300 to 3,000 Hz. Voice grade analog data may also be transmitted on this BSA. Calls are set up and taken down on a call by call basis.~~

~~Examples of existing access arrangements that fall within this BSA category include, but are not necessarily limited to:~~

- ~~—Flat Rate Lines~~
- ~~—Measured Rate Lines~~
- ~~—Message Rate Lines~~
- ~~—PBX Trunks~~
- ~~—Circuit Switched Lineside~~
- ~~—Digital Switched Service—Basic~~
- ~~—Foreign Exchange Service~~
- ~~—Feature Group A Service~~
- ~~—ISDN Basic Rate Access (2B+D)~~
- ~~—Remote Central Office Service~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services~~

~~• Voice Grade Line Circuit Switched (Circuit Switched Line) (Cont'd)~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to the aforementioned services are as specified in the following documents:~~

- ~~—Circuit Switched Lineside—interstate Access Service Tariff, Section 6.~~
- ~~—Flat Rate Lines—Exchange and Network Services Tariff, Section 5.~~
- ~~—Measured Rate Lines—Exchange and Network Services Tariff, Section 5.~~
- ~~—Message Rate Lines—Not applicable.~~
- ~~—Complex Lines (PBX Trunks)—Exchange and Network Services Tariff, Section 5.~~
- ~~—Digital Switched Service (Basic)—Exchange and Network Services Tariff, Section 15.~~
- ~~—Foreign Exchange Service—Exchange and Network Services Tariff, Section 5.~~
- ~~—Foreign Central Office Service—Private Line Transport Services Tariff, Section 5.~~
- ~~—Remote Central Office Service—Private Line Transport Services Tariff, Section 105.~~
- ~~—Feature Group A Service—intrastate Access Service Tariff, Section 6; interstate Access Service Tariff, Section 6.~~
- ~~—ISDN Basic Rate Access (2B+D)—Exchange and Network Services Tariff, Section 14.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services (Cont'd)~~

~~• Voice Grade Trunk Circuit Switched (Circuit Switched Trunk)~~

~~—Description~~

~~—The Voice Grade Trunk Circuit Switched BSA provides customers with a trunk side connection to the circuit switched network. Various types of network connections, address signaling and supervisory signaling are available. Connections may be direct trunk or tandem. This BSA is capable of supporting analog signals of approximately 300 to 3,000 Hz. Voice grade analog data may also be transmitted on this BSA. Calls are set up and taken down on a call by call basis.~~

~~—Examples of existing access arrangements that fall within this BSA category include, but are not necessarily limited to:~~

- ~~—Circuit Switched Trunkside~~
- ~~—Direct Inward Dialing Service (DID)~~
- ~~—Digital Switched Service (Advanced)~~
- ~~—Feature Group B Service~~
- ~~—Feature Group D Service~~
- ~~—ISDN Primary Rate Access (23B+D)~~
- ~~—DID Switched Access Service~~
- ~~—800 Service~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services (Cont'd)~~

~~• Voice Grade Trunk Circuit Switched (Circuit Switched Trunk)~~

~~—Reference Information (Cont'd)~~

~~—Rates, charges and terms and conditions specific to the aforementioned services are as specified in the following documents:~~

~~—Circuit Switched Trunkside interstate Access Service Tariff, Section 6.~~

~~—Direct Inward Dialing (DID) Exchange and Network Services Tariff, Section 5.~~

~~—Digital Switched Service (Advanced) Exchange and Network Services Tariff, Section 15.~~

~~—Feature Group B Service intrastate Access Service Tariff, Section 6; interstate Access Service Tariff, Section 6.~~

~~—Feature Group D Service intrastate Access Service Tariff, Section 6; interstate Access Service Tariff, Section 6.~~

~~—ISDN Primary Rate Access (23B+D) Exchange and Network Services Tariff, Section 14.~~

~~—DID Switched Access Service intrastate Access Service Tariff, Section 6.~~

~~—800 Service Exchange and Network Services Tariff, Section 7.~~

~~• Simultaneous Voice Data Service (SVDS) (Data Over Voice Service)~~

~~—Description~~

~~—SVDS provides two point or multipoint transport of full duplex, asynchronous or synchronous digital data, at speeds of 4.8, 9.6, or 19.2 kbps, while simultaneously carrying analog voice traffic over a shared, qualified, two-wire exchange access line or network access channel facility.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to SVDS are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services (Cont'd)~~

~~• Packet Switching (X.25) (X.25 Packet Switched)~~

~~—Description~~

~~—The Packet Switching (X.25) BSA provides customers with X.25 access to the Public Packet Switching Network. X.25 supports physical, link and packet level procedures. At the physical level data signaling rates of 1.2, 2.4, 4.8, 9.6 and 56 kbps are supported. The link level protocol supported at the interface is link access procedure B channel procedures. The main function of the link level protocol is to ensure that the packets cross the data terminal equipment/data communications equipment interface essentially error free. The network level access protocol provides the procedures required to set up, maintain and clear virtual calls. This BSA is capable of supporting analog or digital signals at various transmission rates. The transmission interface may be 2-wire or 4-wire, or derived from a variety of multiplexing alternatives.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Packet Switching (X.25) are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services (Cont'd)~~

~~• Packet Switching (X.75) (X.75 Packet Switched)~~

~~—Description~~

~~—The Packet Switching (X.75) BSA provides customers with X.75 access to the Public Packet Switching Network. X.75 supports physical, link and packet level procedures. At the physical level data signaling rates of 9.6 kbps are supported over analog or digital facilities. Speeds of 56 kbps are supported over digital facilities only. The link level protocol supported at the interface is link access procedure B channel procedures. The main function of the link level protocol is to ensure that the packets cross the data terminal equipment/data communications equipment interface essentially error free. The network level access protocol provides the procedures required to set up, maintain and clear virtual calls. This BSA is capable of supporting analog or digital signals at various transmission rates. The transmission interface may be 2-wire or 4-wire, or derived from a variety of multiplexing alternatives.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Packet Switching (X.75) are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Analog Private Line—D.C. Channel Service (Dedicated Metallic)~~

~~—Description~~

~~—The Analog Private Line—D.C. Channel Service BSA provides customers with a dedicated point-to-point connection through the network. This BSA is an unconditioned, 2-wire channel, capable of transmitting low speed varying signals at rates up to 30 baud with D.C. continuity.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Analog Private Line—D.C. Channel Service are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services (Cont'd)~~

~~• Analog Private Line—Low Speed Data Service (Dedicated Telegraph)~~

~~—Description~~

~~—The Analog Private Line—Low Speed Data Service BSA provides customers with a dedicated channel between the customer and the customer's client for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Analog Private Line—Low Speed Data Service are as specified in the interstate Access Service Tariff, Section 7, or in the intrastate Private Line Transport Services Tariff, Section 5.~~

~~• Analog Private Line—Voice Grade Service (Dedicated Voice Grade)~~

~~—Description~~

~~—The Analog Private Line—Voice Grade Service BSA provides customers with a dedicated connection through the network to the customer's client. This BSA is capable of supporting analog signals in the nominal frequency range of 300—3,000 Hz. The transmission interface may be 2-wire or 4-wire and is capable of providing various supervisory signaling alternatives.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Analog Private Line—Voice Grade Service are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Products and Services (Cont'd)~~

~~• Analog Private Line—Audio Service (Dedicated Program Audio)~~

~~—Description~~

~~—The Analog Private Line—Audio Service BSA provides customers with a one-way non-switched channel to the customer's client. This channel's actual bandwidth is a function of the channel interface selected by the customer. This BSA is usually provided for the transmission of music, but is capable of voice and data within the band-pass limits.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Analog Private Line—Audio Service are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~• Analog Private Line—Video Service (Dedicated Video)~~

~~—Description~~

~~—The Analog Private Line—Video Service BSA provides customers with a dedicated broadband communications channel to the customer's client that will accommodate broadcast quality television. The channel is capable of transmitting a standard 525 line/60 field monochrome or National Systems Committee color video signal and one or two associated 5 or 15 kHz audio signals. The bandwidth for a video channel is either 30 Hz to 4.5 MHz or 30 Hz to 6.6 MHz.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Analog Private Line—Video Service are as specified in the interstate Access Service Tariff, Section 7. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Product and Services (Cont'd)~~

- ~~• Digital Data Service (Dedicated Digital < 64 kbps)~~

- ~~—Description~~

- ~~—The Digital Data Service BSA provides customers with a duplex 4-wire digital channel to the customer's client. This BSA provides for digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6 or 56 kbps. Error Detection/Error Correction is an inherent part of this BSA.~~

- ~~—Reference Information~~

- ~~—Rates, charges and terms and conditions specific to Digital Data Service are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

- ~~• DS1 Service (Dedicated High Capacity Digital 1.544 Mbps)~~

- ~~—Description~~

- ~~—The DS1 BSA provides customers with a dedicated channel for the transmission of isochronous serial data having a line code of bipolar with alternate mark inversion at a transmission speed of 1.544 Mbps. This BSA may extend between customer designated locations, between customer designated locations and a Company Hub office, or between Company Hub offices.~~

- ~~—Reference Information~~

- ~~—Rates, charges and terms and conditions specific to DS1 Service are as specified in the interstate Access Service Tariff, Section 7, the intrastate Private Line Transport Services Tariff, Section 5, and the intrastate Private Line Transport Services Catalog, Section 6.~~

—————(T)

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Product and Services (Cont'd)~~

~~• DS3 Service (Dedicated High Capacity Digital - 1.544 Mbps)~~

~~—Description~~

~~—The DS3 BSA provides customers with a dedicated channel for the transmission of isochronous serial data having a line code of bipolar with alternate mark inversion at a transmission speed of 3.152 Mbps. This BSA may extend between customer designated locations, between customer designated locations and a Company Hub office, or between Company Hub offices.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to DS3 Service are as specified in the interstate Access Service Tariff, Section 7, the intrastate Private Line Transport Services Tariff, Section 5, and the intrastate Private Line Transport Services Catalog, Section 6.~~

~~(T)~~

~~• Analog Private Line Service (Dedicated Network Access Link) (DNAL)~~

~~—Description~~

~~—The Analog Private Line BSA provides a dedicated channel between the customer's premises and a designated central office switch which contains specific features required by the customer. The DNAL is used to transmit network information or network control information from the customer to the network (activate a message waiting indicator) or to deliver network information or network control information from the network to the customer (called number identification via Message Delivery Service).~~

~~—An example of an existing access arrangement that falls within this BSA category includes, but is not necessarily limited to, a Voiceband/Data Circuit used in association with Message Delivery Service.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Analog Private Line Service are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.2 BASIC SERVING ARRANGEMENTS~~

~~B. BSA Product and Services (Cont'd)~~

~~• Frame Relay Service~~

~~—Description~~

~~—Frame Relay Service (FRS) provides high speed access and throughput to and among Local Area Networks, as well as computers. FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 1.544 Mbps.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Frame Relay Service are as specified in the interstate Access Service Tariff, Section 8, or the intrastate Advanced Communications Services Tariff, Section 5.~~

~~• ATM Cell Relay Service~~

~~—Description~~

~~—ATM Cell Relay Service (ATM CRS) is a connection-oriented communications service that uses Asynchronous Transfer Mode (ATM) technology. The service provides customers with high-speed, low-delay information transfer capacity, which supports applications that require near-real-time mixed-media (data, video, image, voice) communications among multiple locations. ATM CRS supports transmission speeds up to 155 Mbps.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to ATM Cell Relay Service are as specified in the interstate Access Service Tariff, Section 8, or the intrastate Advanced Communications Services Tariff, Section 107.~~

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Qwest Corporation

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EXCHANGE AND
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~~**12. OPEN NETWORK ARCHITECTURE SERVICE**~~

~~**12.2 BASIC SERVING ARRANGEMENTS**~~

~~**B. BSA Product and Services (Cont'd)**~~

~~**(D)**~~

Qwest Corporation

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EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 12
1st Revised Sheet 26
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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~A. General~~

- ~~1. The Basic Service Elements (BSE) described in this Section are products and services that are currently offered by the Company.~~
- ~~2. These BSEs are provided at the rates and charges and under the regulations delineated in the tariff and tariff section or catalog referenced below for each BSE. (T)~~
- ~~3. Where appropriate, the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the BSE name. Where the generic and BSE name are the same or where there is no generic name, that indication is made.~~

~~B. BSE Products and Services~~

~~• Message Delivery Service (MDS) (Message Desk-SMDI)~~

~~—Description~~

~~—MDS transmits call information pertaining to all incoming calls to an MDS provider's Multiline hunt group. This information includes the following:~~

- ~~—The called directory number.~~
- ~~—The calling directory number (if the calling number is in the same central office switch as the provider).~~
- ~~—The reason for forwarding on forwarded calls such as busy or don't answer.~~
- ~~—This information is transmitted to the provider via a data link (private line) between the central office switch and the provider's equipment at the provider's premises.~~
- ~~—This service enables the provider to identify the called client on forwarded calls which enables the provider to provide personalized answering responses to those client's calls. Additionally, the identity of the calling directory number (if the calling number is served from the same central office switch) will allow the provider to provide more personalized answering to the caller.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services~~

~~• Message Delivery Service (MDS) (Message Desk-SMDI) (Cont'd)~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to MDS are as specified in the Exchange and Network Services Tariff, Section 10 or the interstate Access Service Tariff, Section 6.~~

~~• Hunting (Multiline Hunt Group)~~

~~—Description~~

~~—Hunting is an optional arrangement available to customers with two or more individual lines or trunks. Where facilities permit, the lines and trunks will be arranged so that incoming calls to a busy line or trunk will overflow to other of the customer's lines or trunks not busy.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Hunting Service are as specified in the Exchange and Network Services Tariff, Section 5 or the interstate Access Service Tariff, Section 6.~~

~~• Make Busy (Make Busy Key)~~

~~—Description~~

~~—Make Busy service is designed to enable a customer who has more than one line to manually busy-out a line or a group of lines.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Make Busy are as specified in the Exchange and Network Services Tariff, Section 10 or the interstate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• COMMAND A LINK (Network Reconfiguration)~~

~~—Description~~

~~—COMMAND A LINK service is a service which allows the customer to control the reconfiguration of their selected private line directly, without the intervention of the Company. Through the use of shared or dedicated access, the customer has the ability to reconfigure a predetermined network on a near real time or a programmed basis.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to COMMAND A LINK are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~• Automatic Loop Transfer (Automatic Protection Switching)~~

~~—Description~~

~~—Automatic Loop Transfer allows for the protection of the local distribution channel by automatically switching the channel to a spare local distribution channel, or by a transfer arrangement that permits customers to transfer interoffice sections of local distribution channels terminating in the same wire center. Automatic Loop Transfer is an optional feature associated with DS3 Service.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Automatic Loop Transfer are as specified in the interstate Access Service Tariff, Section 7, the intrastate Private Line Transport Services Tariff, Section 5, and the intrastate Private Line Transport Services Catalog, Section 6.~~

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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Closed User Group (CUG) (Packet) (Same)~~

~~—Description~~

~~—CUG is an optional Packet Switching software feature which allows customers to presubscribe their clients in groupings of Data Terminal Equipment (DTE) within the Packet Switching network.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Closed User Group are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Fast Select Acceptance (Packet) (Same)~~

~~—Description~~

~~—Fast Select Acceptance is an optional Packet Switching call feature that allows the calling DTE to transmit up to 124 octets of data in a call request packet to a remote DTE or to accept up to 124 octets of data in a call termination packet.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Fast Select Acceptance are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Multiple Port Hunt Groups (Packet) (Hunt Groups Packet)~~

~~—Description~~

~~—Multiple Port Hunt Groups is an optional Packet Switching feature that allows several customer Packet Switching lines to be reached with a single data network address (Data Telephone Number).~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Multiple Port Hunt Groups are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Backup/Redirection (Packet) (Call Redirection Packet)~~

~~—Description~~

~~—Backup/Redirection is an optional Packet Switching feature that allows for calls to be directed to a single alternate address (Data Telephone Number) at the customer's request or in the event of a port failure. The re-routing is preselected by the customer when the service is established and works automatically concurrent with call initiation.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Backup/Redirection are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~~~12.3 BASIC SERVICE ELEMENTS~~~~B. BSE Products and Services (Cont'd)~~~~• Called Number Identification Service (CNIS) (N/A)~~~~—Description~~

~~—Called Number Identification Service (CNIS) provides a quick and efficient means for a customer to identify which of their 800/800-type numbers has been called prior to answering the incoming call. A customer utilizing this service would establish a Direct Inward Dialing (DID) trunk group for answering calls and order 800 Service, requesting that the 800/800-type number dialed to the telephone number(s) associated with their DID trunk group. CNIS would allow the customer to identify calls directed to multiple 800/800-type numbers and give the appropriate response to their caller based upon the telephone number dialed. CNIS has an optional feature, the capability to track hourly call performance data by answering position and/or telephone number such as the number of calls handled, average time the calling party waits until their call is answered by the customer and average duration of the call once the customer has answered the call.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to CNIS are as specified for Dial Number Identification Service in the interstate Access Service Tariff, Section 12.~~

~~• MARKET EXPANSION LINE (N/A)~~~~—Description~~

~~—MARKET EXPANSION LINE provides a service feature whereby all incoming calls placed from a station to a customer's telephone number are automatically routed to another customer-selected telephone number in the local calling area or a distant exchange.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to MARKET EXPANSION LINE are as specified in the Exchange and Network Services Tariff, Section 5.4.4.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Private Line Conditioning (Conditioning)~~

~~—Description~~

~~—Private Line Conditioning provides for more specific transmission quality on analog, voice grade private lines. When utilizing these types of private lines for data services, C-Type Private Line Conditioning provides for the control of attenuation distortion (difference of frequency loss relative to loss at 1004 Hertz or less frequency loss over the bandwidth) and envelope delay distortion (denotes a measure of the linearity of the phase versus frequency of a channel or better signal timing). D1-Type Private Line Conditioning on a two-point basis provides for specific limits of intermodulation distortion (less signal interference with other portions of the signal) and signal to noise ratio. Private Line Conditioning is an optional feature associated with Analog Private Line Voice Grade Service.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Private Line Conditioning are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~• Bridging (Same)~~

~~—Description~~

~~—Bridging provides the ability to connect three or more customer designated premises on a multi-point circuit. For example, Voice and Data Bridges are used on 2-wire and 4-wire analog Voice Grade Private Lines for the transport of voice and data communications. Transfer Bridges provide for the transfer of a Private Line Transport Channel to another channel that can terminate at the same or at a different customer location. A key is used to operate the Transfer Bridge. Bridging is an optional feature associated with Private Line Transport Services and Digital Data Service.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Bridging are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Secondary Channel (Secondary Channel Capability)~~

~~—Description~~

~~—Secondary Channel is an optional feature that allows diagnostic, maintenance and network administration capabilities on Digital Data Services by providing additional bandwidth to the customer. The Secondary Channel simultaneously transmits at a lower bit rate. The basic Digital Data Service offers two point and multi point synchronous, full duplex data transmission at 2.4 kbps, 4.8 kbps, 9.6 kbps and 56 kbps. Secondary Channel data transmission rates are subrates of the basic Digital Data speeds, i.e., 133 bps, 266 bps, 533 bps and 2.666 kbps. The Secondary Channel is designed to provide the customer with a "housekeeping" channel and utilizes the same basic network equipment and transmission facilities as the primary channel and has comparable quality.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Secondary Channel are as specified in the interstate Access Service Tariff, Section 7, or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~• Message Delivery Service—Interoffice~~

~~—Description~~

~~—Message Delivery Service—Interoffice (MDSI) transmits call related information pertaining to all incoming calls to an MDSI customer's multiline hunt group. This information includes: The 10 digit called directory number; the 10 digit calling directory number (if the central office switch that serves the calling party is connected to the same SS7 network as the central office serving the MDSI customer and is equipped with the proper software); and the reason the call was forwarded (e.g. busy line, don't answer, all calls forwarded) or that the call was direct dialed.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to MDSI are as specified in the interstate Access Service Tariff, Section 6, or the Exchange and Network Services Tariff, Section 10.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

- ~~• Automatic Number Identification (FGD) (Calling Billing Number Delivery FGD Protocol)~~

~~—Description~~

~~—Automatic Number Identification (ANI) provides the automatic transmission of a seven or ten digit number and information digits to a customer's premises to identify the calling party. The customer must provide Customer Premises Equipment capable of receiving the call and the ANI. ANI is an optional feature on Feature Group D Switched Access Service.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to ANI (FGD) are as specified in the interstate Access Service Tariff, Section 6, or the intrastate Access Service Tariff, Section 6.~~

- ~~• Automatic Number Identification (FGB) (Calling Billing Number Delivery FGB Protocol)~~

~~—Description~~

~~—Automatic Number Identification (ANI) provides the automatic transmission of a seven or ten digit number and information digits to a customer's premises to identify the calling party. The customer must provide Customer Premises Equipment capable of receiving the call and the ANI. ANI is an optional feature on Feature Group B Switched Access Service.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to ANI (FGB) are as specified in the interstate Access Service Tariff, Section 6, or the intrastate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

- ~~• Called Directory Number Delivery (*DID*) (Called Directory Number Delivery Via *DID*)~~

~~—Description~~

~~—Called Directory Number Delivery is an inherent feature of Direct Inward Dialing (*DID*) whereby the identification of a called number is delivered from the central office to a switched services vehicle located on a customer's premises. *DID* provides Private Branch Exchange (*PBX*) station users the ability to receive calls from outside the *PBX* without the assistance of an attendant.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to *DID* are as specified in the Exchange and Network Services Tariff, Section 5.3.4 or the interstate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Three-Way Calling (N/A)~~

~~—Description~~

~~—Three-Way Calling enables a customer to add a third party on an established local or long distance connection without operator assistance. The third party called by the customer initiating the Three-Way Calling may be on either a local or long distance basis.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Three-Way Calling are as specified in the Exchange and Network Services Tariff, Section 5.4.3, or the interstate Access Service Tariff, Section 6.~~

~~• Multiplexing (N/A)~~

~~—Description~~

~~—Multiplexing enables multiple signals to be transported on a single line between the Company's central office and the customer's location. Multiplexing is transparent to the speed, code and protocol of the data signal.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Multiplexing are as specified in the interstate Access Service Tariff, Section 7 or the intrastate Private Line Transport Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Network Access Service (NAS) (N/A)~~

~~—Description~~

~~—NAS provides for a unique NXX code which alerts the originating central office to record call detail. Call detail includes: billing number, called number, date, time of day, and duration of the call. The call details are delivered to the customer in paper or via magnetic tape format. Only intraLATA calls will be provided with call detail.~~

~~—Reference Information~~

~~—Service not offered.~~

~~• Clear Channel Capability (Access To Clear Channel Transmission)~~

~~—Description~~

~~—Clear Channel Capability is an optional feature on DS1 Service that allows a customer to transport 1.536 information rate signals through a 1.544 Mbps line rate with no constraint on the quantity or sequence of mark or space bits.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Clear Channel Capability are as specified in the interstate Access Service Tariff, Section 7, the intrastate Private Line Transport Services Tariff, Section 5, and the intrastate Private Line Transport Services Catalog, Section 6.~~

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~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Reverse Charge Acceptance (Packet) (Same)~~

~~—Description~~

~~—Reverse Charge Acceptance is an optional Packet Switching feature that allows a customer who selects this option to accept all charges for all terminating calls sent to the network address(es) assigned to the customer. In order to receive calls from a dial access customer, this option must be selected.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Reverse Charge Acceptance as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Reverse Charge Option (Packet) (N/A)~~

~~—Description~~

~~—Reverse Charge Option is an optional Packet Switching feature that allows for the billing of usage charges associated with calls to be billed to another network address.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Reverse Charge Option are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Permanent Virtual Circuit (Packet) (N/A)~~

~~—Description~~

~~—Permanent Virtual Circuit is an optional Packet Switching feature that permits transmission between two Data Terminal Equipment on the network without the initial packet to establish the call. The transmission path is predefined throughout the network.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Permanent Virtual Circuit are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Closed User Group (CUG) Incoming Access Barred (Packet) (N/A)~~

~~—Description~~

~~—CUG Incoming Access Barred is an optional Packet Switching feature that allows a member of a CUG to originate calls to other members of that CUG, but not to receive incoming calls from members of that CUG.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to CUG Incoming Access Barred are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Closed User Group (CUG) Outgoing Access Barred (Packet) (N/A)~~

~~—Description~~

~~—CUG Outgoing Access Barred is an optional Packet Switching feature that allows a member of a CUG to receive calls from other members of that CUG, but not to originate any calls to members of that CUG.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to CUG Outgoing Access Barred are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Flow Control Parameters (Packet) (N/A)~~

~~—Description~~

~~—Flow Control Parameters is an optional Packet Switching feature that permits negotiation on a per call basis of the flow control parameter window size for each direction of data transmission in the network. Window size values of two through seven are supported. Default value is two. Maximum packet size of 256 octets is supported. Default packet size is 128 octets.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Flow Control Parameters are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Logical Channel (Packet) (N/A)~~

~~—Description~~

~~—Logical Channel is an optional Packet Switching feature that allows the data terminal equipment to derive multiple logical channels from a single physical access line. This is accomplished by specifying the logical channel number on every packet which crosses the network interface.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Logical Channel are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Logical Channel Layout (Packet) (N/A)~~

~~—Description~~

~~—Logical Channel Layout is an optional Packet Switching feature that permits the arrangement of logical channels to be configured as incoming, outgoing, two way and/or private virtual circuit.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Logical Channel Layout are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Multiple Network Addresses (Packet) (N/A)~~

~~—Description~~

~~—Multiple Network Addresses is an optional Packet Switching feature that allows more than one network address to be assigned to a single access port. Multiple addresses must be purchased in blocks of 10 numbers; the maximum number is 1,000.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Multiple Network Addresses are as specified in the interstate Access Service Tariff, Section 8. No known demand. Service could be made available on an Individual Case Basis.~~

~~• Nonstandard Window Size (Packet) (N/A)~~

~~—Description~~

~~—Nonstandard Window Size is an optional Packet Switching feature that permits the customer to select a window size of two through seven for either or both directions of transmission. Standard default value is two. This feature pertains to permanent virtual circuits only.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Nonstandard Window Size are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Access Service Billing Information (Call Detail Recording Reports)~~

~~—Description~~

~~—Access Service Billing Information will provide the customer with a data record of all calls made to their access port or telephone number. In a packet environment the detail record will include the calling and called network terminal number, date, time of day, number of segments and the duration of the call. In a circuit switch environment the detail record will include the originating billing number, terminating telephone number, connect time, duration and date of the call. The detail record will be delivered on a magnetic tape.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Access Service Billing Information are as specified in the interstate Access Service Tariff, Section 13, or the intrastate Access Service Tariff, Section 12.~~

~~• Interface Group 6 (N/A)~~

~~—Description~~

~~—Interface Group 6 is an optional feature associated with all Switched Access Feature Groups that provides the customer with DSI level digital transmission at the point of termination at the customer's location. The service is capable of transmitting electrical signals at a nominal rate of 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Interface Group 6 are as specified in the interstate Access Service Tariff, Section 6, or the intrastate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Improved Transmission Performance (N/A)~~

~~—Description~~

~~—Improved Transmission Performance provides for transmission performance between 0 and 4db at 1,000 Hz between the network interface at the customer's location and the serving central office switch.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Improved Transmission Performance are as specified in the Exchange and Network Services Tariff, Section 5.4.5.~~

~~• Alternate Traffic Routing (Alternate Routing)~~

~~—Description~~

~~—Alternate Traffic Routing is an optional feature associated with Feature Groups B, C and D Switched Access Service that provides the capability of directing originating traffic from an end office to a trunk group and then to a customer designated location until that trunk group is fully loaded, and then delivering any additional traffic from the same end office to a different trunk group and to a second customer designated location.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Alternate Traffic Routing are as specified in the interstate Access Service Tariff, Section 6, or the intrastate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Traffic Data Report Service (TDRS) (N/A)~~

~~—Description~~

~~TDRS provides customers with weekly printed summaries of traffic data on their network facilities that are associated with central office switches. Traffic data reports include busy studies (number of incoming calls that received a busy), peg counts (number of incoming calls), and usage count (minutes of use).~~

~~—Reference Information~~

~~Rates, charges and terms and conditions specific to TDRS are as specified in the Exchange and Network Services Tariff, Section 10.10.4 or the interstate Access Service Tariff, Section 6.~~

~~• Automatic Number Identification (ANI) Order Entry Service (N/A)~~

~~—Description~~

~~ANI Order Entry Service provides capabilities for order entry applications via a touch tone or rotary telephone. Market deployment of the service utilizes the 1+900 dialing format. ANI Order Entry Service is a service designed to provide calling number identification for a specific application. The service will transmit the called directory number and the calling number of the customer's client to the customer's customer provided equipment via a dedicated data link (private line) in real time. The call is not transmitted to the Enhanced Service Provider, only the call related information. The client initiated call is directed to a recorded announcement that acknowledges the order has been received. The call data is used by the customer for billing purposes and to provision the enhanced service to their client.~~

~~—Reference Information~~

~~Intrastate service currently provided on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Answer Supervision Line Side (Answer Supervision With A Line Side Interface)~~

~~—Description~~

~~—Answer Supervision Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Answer Supervision Line Side are as specified in the interstate Access Service Tariff, Section 6.~~

~~• Call Transfer (Three Way Call Transfer)~~

~~—Description~~

~~—Call Transfer enables a customer to transfer an incoming call to a third party or to add a third party to an existing call forming a three party connection, and then to leave the connection without disconnecting the call.~~

~~—Rates, charges and terms and conditions specific to Call Transfer are as specified in the Exchange and Network Services Tariff, Section 5.4.3 or the interstate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

- ~~• Caller Identification Number (Calling Directory Number Delivery Via ICLID)~~

~~—Description~~

~~—Call Identification Number allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer-provided equipment.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Caller Identification Number are as specified in the interstate Access Service Tariff, Section 6, or the Exchange and Network Services Tariff, Section 5.~~

- ~~• Direct Inward Dialing (DID) Trunk Queuing And Basic Announcement (DID Trunk Queuing)~~

~~—Description~~

~~—DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a DID system can be held in queue if all trunks between the central office switch and the customer's Private Branch Exchange (PBX) are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to DID Trunk Queuing are as specified in the Exchange and Network Services Tariff, Section 5.3.4 or the interstate Access Service Tariff, Section 6.~~

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS

B. BSE Products and Services (Cont'd)

• Uniform Call Distribution (UCD) (Multiline Hunt Group—UCD With Queuing)

—Description

—UCD provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

—Reference Information

—Rates, charges and terms and conditions specific to UCD are as specified in the Exchange and Network Services Tariff, Section 9.4.4 or the interstate Access Service Tariff, Section 6.

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Caller Identification Bulk (Calling Directory Number Delivery Via BCLID)~~

~~—Description~~

~~—Caller Identification Bulk allows a CENTRON, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the CENTRON, Centrex, MLHG or PBX.~~

~~—The following is a list of call-related information that is transmitted per incoming call:~~

~~—The calling and called Directory Numbers (DN).~~

~~—The time of day the call was placed.~~

~~—The busy/idle status of the called DN.~~

~~—The calling line type (individual or group).~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Caller Identification Bulk are as specified in the interstate Access Service Tariff, Section 6 and the Exchange and Network Service Tariff, Section 5.~~

~~• Access Service Billing Information (Packet) (Call Detail Recording Reports (Packet))~~

~~—Description~~

~~—Access Service Billing Information (Packet) provides a customer with a data record of all calls made to their telephone number. The record will include called and calling network terminal number, date, time of day, number of segments and the duration of the call.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Access Service Billing Information (Packet) are as specified in the interstate Access Service Tariff, Section 13. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Automatic Number Identification Forwarding (N/A)~~

~~—Description~~

~~—Automatic Number Identification Forwarding provides the customer with the calling party's billing number at the time the call is established. After the customer's customer provided equipment answers the call, the calling and called number are forwarded to the customer and a voice path is established between the customer and the calling party.~~

~~—Reference Information~~

~~—Technology not presently available.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Direct Inward Dialing (DID) Two-Way Call Transfer (N/A)~~

~~—Description~~

~~—DID Two-Way Call Transfer allows the user of a two-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Direct Inward Dialing Two-Way Call Transfer are as specified in the Exchange and Network Services Tariff, Section 5.3.4.~~

~~• Dial Call Waiting (N/A)~~

~~—Description~~

~~—Dial Call Waiting allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Dial Call Waiting are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~• Directed Call Pickup (N/A)~~

~~—Description~~

~~—Directed Call Pickup allows a customer to answer a call, during the ringing cycle, that is direct to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Directed Call Pickup are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.3 BASIC SERVICE ELEMENTS~~

~~B. BSE Products and Services (Cont'd)~~

~~• Directed Call Pickup With Barge In (N/A)~~

~~—Description~~

~~—Directed Call Pickup with Barge In allows a customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Directed Call Pickup are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~• Distinctive Alert (N/A)~~

~~—Description~~

~~—Distinctive Alert allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Distinctive Alert are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

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12.3 BASIC SERVICE ELEMENTS
— B. BSE Products and Services (Cont'd)

— (D)

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

A. General

- ~~1. The Complementary Network Services (CNS) described in this Section are products and services that are currently offered by the Company.~~
- ~~2. These CNSs are provided at the rates and charges and under the regulations delineated in the tariff and tariff section or catalog referenced below for each CNS. (T)~~
- ~~3. Where appropriate the generic name used by RBOCs is provided parenthetically after the CNS name. Where the generic and CNS name are the same or where there is no generic name, that indication is made.~~

B. CNS Products and Services

• Call Forwarding Variable (Same)

Description

~~Call Forwarding Variable automatically forwards all incoming calls to another line when activated by the customer. This service may be activated or deactivated by dialing a code.~~

Reference Information

~~Rates, charges and terms and conditions specific to Call Forwarding Variable are as specified in the Exchange and Network Services Tariff, Section 5.4.3, or the interstate Access Service Tariff, Section 6.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Call Forwarding—Don't Answer (Call Forwarding—Don't Answer Intraswitch)~~

~~—Description~~

~~—Call Forwarding—Don't Answer allows a customer to have an incoming call transferred to another number if the customer does not answer after a preset number of ringing cycles.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding—Don't Answer are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~• Call Forwarding—Busy Line (Call Forwarding—Busy Line Intraswitch)~~

~~—Description~~

~~—Call Forwarding—Busy Line allows for customers to have calls directed to a busy line to be automatically redirected to a specific predetermined number.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding—Busy Line are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~• Call Forwarding—Busy Line/Don't Answer (N/A)~~

~~—Description~~

~~—Call Forwarding—Busy Line/Don't Answer allows for a customer to have incoming calls transferred to another number when the called number is busy or if the customer does not answer after a preset number of rings.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding—Busy Line/Don't Answer are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

B. CNS Products and Services (Cont'd)

• **Speed Calling (8 Number) (Same)**

— **Description**

— Speed Calling (8 Number) allows a customer to assign abbreviated codes to frequently called numbers. The customer has a list of 8 numbers. By dialing the appropriate code, the customer is able to change the numbers in the 8 number list at will.

— **Reference Information**

— Rates, charges and terms and conditions specific to Speed Calling (8 Number) are as specified in the Exchange and Network Services Tariff, Section 5.4.3, or the Exchange and Network Services Catalog, Section 5. (T)

• **Speed Calling (30 Number) (Same)**

— **Description**

— Speed Calling (30 Number) allows a customer to assign abbreviated codes to frequently called numbers. The customer has a list of 30 numbers. By dialing the appropriate code, the customer is able to change the numbers in the 30 number list at will.

— **Reference Information**

— Rates, charges and terms and conditions specific to Speed Call (30 Number) are as specified in the Exchange and Network Services Tariff, Section 5.4.3, or the Exchange and Network Services Catalog, Section 5. (T)

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Message Waiting Indication Audible (Message Waiting Indicator—MWI)~~

~~—Description~~

~~—Message Waiting Indication Audible is a feature whereby subscribing clients will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider. The tone will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Message Waiting Indication Audible are as specified in the Exchange and Network Services Tariff, Section 10.~~

~~• Call Waiting (Call Waiting—Cancel)~~

~~—Description~~

~~—Call Waiting allows a tone (a single beep) to pass to the customer over their existing conversation alerting them that an incoming call is being made to their telephone number. The customer can answer the new call, which in turn puts their present call on hold, or ignore the new call and continue with their existing conversation. The new calling party hears ringing throughout the call attempt sequence until the called path answers. If no answer occurs, the ringing will continue to occur until the calling party hangs up.~~

~~—The Call Waiting feature can be activated or deactivated by the customer. This feature allows the customer to be notified of another call, handle that call and return to the first call. Call Waiting deactivation allows the customer to place calls without any form of interruption from other callers.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Waiting are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Auto Call (Packet) (Direct Call-Packet)~~

~~—Description~~

~~—Auto Call is an optional Packet Switching feature that allows a customer to access a single, predetermined address (Data Telephone Number) in lieu of the normal call initiation process.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Auto Call are as specified in the interstate Access Service Tariff, Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.~~

~~• Scan Alert (Derived Channels—Monitoring)~~

~~—Description~~

~~—Scan Alert is a derived channel transport service that provides, on a 24 hour basis, a means of identifying and notifying a customer of a change in the status of monitoring sensors located on the customer's premises. Scan Alert service utilizes a scanner located in the central office. The scanning device communicates with the customer terminal unit (STU) located on the customer's premises and provided by the customer. The scanner repetitively polls the STU. A change in a sensor is recorded in the STU, then polled by the scanner and transmitted through the scanner to a centrally located processor. The processor then transmits the change in status to the customer via a dedicated connection.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Scan Alert are as specified in the Exchange and Network Services Tariff, Section 9.8.2.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Custom Ringing (Distinctive Ringing—Termination Screening)~~

~~—Description~~

~~—Custom Ringing allows up to four different Directory Numbers to be assigned to the same line. A unique ringing pattern is provided for each Directory Number so that the customer can identify, in advance of answering the call, which Directory Number a calling party has dialed. If the customer also has Call Waiting service, a unique Call Waiting tone, corresponding to the ringing pattern, is provided for each of the additional Directory Numbers.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Custom Ringing are as specified in the Exchange and Network Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Continuous Redial (Automatic Callback)~~

~~—Description~~

~~—Continuous Redial automatically redials the last number a customer dials. If the called party's number is busy, a special tone will alert the customer when the called number becomes idle.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Continuous Redial are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~• Last Call Return (Automatic Recall)~~

~~—Description~~

~~—Last Call Return enables a customer to perform an activation procedure and automatically redial the last incoming number without having to know the number of the calling party.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Last Call Return are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

- ~~• Call Forwarding Busy Line (Expanded) (Call Forwarding Busy Line Interswitch)~~

~~—Description~~

~~—Call Forwarding Busy Line (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding Busy Line (Expanded) are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

- ~~• Call Forwarding Don't Answer (Expanded) (Call Forwarding Busy Line Interswitch)~~

~~—Description~~

~~—Call Forwarding Don't Answer (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding Don't Answer (Expanded) are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

B. CNS Products and Services (Cont'd)

• Call Forwarding-Busy Line/Don't Answer (Expanded) (N/A)

—Description

—Call Forwarding-Busy Line/Don't Answer (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

—Reference Information

—Rates, charges and terms and conditions specific to Call Forwarding-Busy Line/Don't Answer (Expanded) are as specified in the Exchange and Network Services Tariff, Section 5.4.3.

• Call Forwarding-Busy Line (Programmable) (Call Forwarding-Busy Line Or Don't Answer—Customer Control Of Activation/Deactivation And Forward-To-Number)

—Description

—Call Forwarding-Busy Line (Programmable) allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

—Reference Information

—Rates, charges and terms and conditions specific to Call Forwarding-Busy Line (Programmable) are as specified in the Exchange and Network Services Tariff, Section 5.4.3.

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

- ~~• Call Forwarding Don't Answer (Programmable) (Call Forwarding Busy Line Or Don't Answer - Customer Control Of Activation/Deactivation And Forward To Number)~~

~~—Description~~

~~—Call Forwarding Don't Answer (Programmable) allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding Don't Answer (Programmable) are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

- ~~• Call Forwarding Variable No Call Completion Option (Call Forwarding Variable Activation Without Courtesy Call)~~

~~—Description~~

~~—Call Forwarding Variable No Call Completion is an option of Call Forwarding Variable that allows a customer to activate the feature without completing a call to the forward to number.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding Variable No Call Completion Option are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

- ~~• Call Forwarding Variable Remote Activation Option (Call Forwarding Variable Remote Activation/Control)~~

~~—Description~~

~~—Call Forwarding Variable Remote Activation is an option of Call Forwarding Variable that allows a customer to activate or deactivate it remotely from any tone signalling telephone.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Forwarding Variable Remote Activation Option are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

- ~~• Call Trace (Customer Originated Trace)~~

~~—Description~~

~~—Call Trace allows a customer to have the last incoming call automatically traced. The results of the trace are not provided directly to the customer; they are output to an authorized agency.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Call Trace are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

- ~~• Priority Call (Distinctive Ringing)~~

~~—Description~~

~~—Priority Call allows a customer to assign a maximum of thirty one callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location, when calls are received from callers' telephone numbers on that list.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Priority Call are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

B. CNS Products and Services (Cont'd)

• **Hot Line (Same)**

— **Description**

— Hot Line service allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

— **Reference Information**

— Rates, charges and terms and conditions specific to Hot Line service are as specified in the Exchange and Network Services Tariff, Section 5.4.3.

• **Message Waiting Indication—Visual (Message Waiting Indicator-MWI)**

— **Description**

— Message Waiting Indication—Visual is a feature whereby subscribing clients will see a visual alerting signal giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or client must provide the visual device.

— **Reference Information**

— Rates, charges and terms and conditions specific to Message Waiting Indication—Visual are as specified in the Exchange and Network Services Tariff, Section 10.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

B. CNS Products and Services (Cont'd)

• **Selective Call Forwarding (Same)**

— **Description**

— Selective Call Forwarding allows a customer to specify a special list of maximum of thirty-one telephone numbers. Incoming calls placed to the customer from the telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

— **Reference Information**

— Rates, charges and terms and conditions specific to Selective Call Forwarding are as specified in the Exchange and Network Services Tariff, Section 5.4.3.

• **Call Rejection (Selective Call Rejection)**

— **Description**

— Call Rejection enables a customer to reject call attempts from a limited number of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

— **Reference Information**

— Rates, charges and terms and conditions specific to Call Rejection are as specified in the Exchange and Network Services Tariff, Section 5.4.3.

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Abbreviated Access (Shared Speed Calling)~~

~~—Description~~

~~—Abbreviated Access allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one digit or Abbreviated Access, two digit.~~

~~—The customer shares a speed call list with their Abbreviated access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Abbreviated Access are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~• Warm Line (Same)~~

~~—Description~~

~~—Warm Line service allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off hook. When the customer's telephone goes off hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Warm Line are as specified in the Exchange and Network Services Tariff, Section 5.4.3.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Custom Ringing Call Forwarding (N/A)~~

~~—Description~~

~~—Custom Ringing Call Forwarding allows customers with multiple directory numbers assigned to the same line to forward incoming calls directed to their primary and secondary directory numbers to two separate telephone numbers. The customer must have Custom Ringing Service, Call Forwarding Variable and Call Forwarding Variable Remote Activation services for this service to operate.~~

~~—Reference Information~~

~~—Technology not presently available.~~

~~• Deluxe Call Waiting (N/A)~~

~~—Description~~

~~—Deluxe Call Waiting will allow a customer with Call Waiting to specify the way an incoming call is to be treated during a conversation with another party. When the Call Waiting tone is heard, the customer can put the current call on hold and answer the incoming call, indicate a busy status to the new calling party or forward the new call to another preselected telephone number.~~

~~—Reference Information~~

~~—Technology not presently available.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Expanded Answer (N/A)~~

~~—Description~~

~~—Expanded Answer allows calls to be forwarded to a *DID* number served from the same central office as the forwarded call when the called number fails to answer. This service is associated with *DID* service in 1A ESS central office switches and allows the *DID* trunk to receive calls forwarded on a Don't Answer basis from lines equipped with Call Forwarding Don't Answer. The called number and the forwarded-to number must be in the same central office.~~

~~—Reference Information~~

~~—Rates, charges and terms and conditions specific to Expanded Answer are as specified in the Exchange and Network Services Tariff, Section 5.3.4.~~

~~• Selective Call Acceptance (N/A)~~

~~—Description~~

~~—Selective Call Acceptance allows customers to receive incoming voice or data calls only from preselected telephone numbers. The customer specifies a list of telephone numbers from which calls will be accepted. All other calls are denied access to the customer's line.~~

~~—Reference Information~~

~~—Technology not presently available.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Remote Access Forwarding (Same)~~

~~—Description~~

~~—Remote Access Forwarding allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signalling telephone, the customer can activate, deactivate, or change the destination number.~~

~~—Reference Information~~

~~—Rates, charges and regulations specific to Remote Access Forwarding are as specified in the Exchange and Network Services Tariff, Section 5.~~

~~• Scheduled Forwarding (Same)~~

~~—Description~~

~~—Scheduled Forwarding allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signalling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.~~

~~—Reference Information~~

~~—Rates, charges and regulations specific to Scheduled Forwarding are as specified in the Exchange and Network Services Tariff, Section 5.~~

~~12. OPEN NETWORK ARCHITECTURE SERVICE~~

~~12.4 COMPLEMENTARY NETWORK SERVICES~~

~~B. CNS Products and Services (Cont'd)~~

~~• Message Waiting Indication—Audible/Visual~~

~~—Description~~

~~—Message Waiting Indication—Audible/Visual is a feature whereby a subscriber will hear an audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the subscriber's Message Delivery Service provider, or other provider source capable of initiating the signal over the subscriber's telephone line. The subscriber may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or subscriber must provide the visual device.~~

~~—Reference Information~~

~~—Rates, charges and regulations specific to Message Waiting Indication—Audible/Visual are as specified in the Exchange and Network Services Tariff, Section 10.10.2.C.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

A. Description

~~Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).~~

B. Definitions

~~Basic Rate Service~~

~~BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRS is offered on either an individual case basis or in a packaged offering, referred to as Single Line ISDN Service. Single Line ISDN Service is available in flat or measured rated options.~~ (T)

~~B (Bearer) Channel~~

~~The B channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.~~ (T)

~~B-Channel Circuit Switched Data~~

~~Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.~~

~~D (Delta) Channel~~

~~The D channel carries signaling and/or packet data information, at speeds up to 16 kbps on BRS, and signaling only information up to 64 kbps for PRS, from the customer's premises to the central office. The D channel has both data and signaling functionality; it does not have voice capability.~~ (T)

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.1 GENERAL~~

~~B. Definitions (Cont'd)~~

~~D-Channel Packet-Switched Data~~

~~The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.~~

~~Digital Subscriber Loop (DSL)~~

~~The ISDN basic rate interface loop from the CO to the customer's premises.~~

~~Primary Rate Service (PRS)~~

~~PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.~~

~~T1 Facility~~

~~This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.~~

~~T3 Facility~~

~~A channel for point to point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL (Cont'd)

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B channel packet service capabilities. (T)
- c. Company shall terminate ISDN Services at the Company network interface.
- d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
- e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.
- f. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C.1. (Cont'd)

~~g. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order. In addition, if a customer or a customer's end user is unable to accept service within 30 business days after the original service date, then the order will be cancelled and cancellation charges will apply.~~ (N)

~~Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.~~

~~Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.~~

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~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.1 GENERAL~~

~~C.1. (Cont'd)~~

~~h. RSP Termination/Cancellation Charges (T)~~

~~(1) Early termination charges will apply if a PRS RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination.~~

~~(2) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.~~

~~(3) If customer terminates the PRS RSP after the date of installation but prior to the expiration of the 3 to 7 year RSP, termination charges will apply as specified in the Termination Liability/Waiver Policy, set forth in 2.2.14.A.~~

~~(4) If Waiver Policy conditions are met, as specified in 2.2.14.A., termination charges will not apply if the PRS facility is moved to an existing DS3 facility.~~

~~i. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Tariff. (T)~~

~~j. Refer to 2.2.1.B. for order cancellation policy. (T)~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. Terms And Conditions (Cont'd)

2. Availability

- ~~a. The rates and charges specified for Single Line ISDN Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified will have rates and charges determined on an individual case-by-case basis. (T)~~
- ~~b. Single Line ISDN Service may be provided to customers from a central office other than their normal serving office depending on available facilities. (T)~~
- ~~c. Service is offered where facilities and equipment are available. Loops more than 18 kilofeet in length will be considered "available", if pair gain systems are in place or planned to serve the area.~~
- ~~d. Some services are not available and/or compatible with ISDN.~~

3. Local Calling Areas And Telephone Numbers

- ~~a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's ISDN Service will be that of the designated ISDN-equipped central office.~~
- ~~b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.~~

4. Indemnification

- ~~a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

~~C.4. (Cont'd)~~

~~b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.~~

~~5. Protection Of The Network~~

~~a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment.~~

~~b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.~~

~~c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.~~

~~6. Contract~~

~~Each customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN service not provided under this Tariff. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms. (T)~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

Service descriptions, rates, terms and conditions for Single Line ISDN Service purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Single Line ISDN Service purchased by business customers as a digital service in any other exchange and wire center can be found herein. (T)

A. Description

Single Line ISDN Service is a business service and is compatible with National ISDN and includes circuit-switched voice, circuit-switched data and packet functionality.

B. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~B. Standard Features and Functions (Cont'd)~~

~~(N)~~

~~1. Voice Features~~

~~(M)~~

~~Call Appearance~~

~~A Call Appearance (CA) is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of Call Appearances for the Primary Directory Number (PDN), Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six call appearances per terminal are included in the standard package.~~

~~(M)~~

~~Call Exclusion~~

~~(M1)~~

~~This feature has two options:~~

~~• Automatic Exclusion~~

~~This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.~~

~~• Manual Exclusion~~

~~This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.~~

~~(M1)~~

~~(M) Material moved from Sheet 7.~~

~~(M1) Material moved from Sheet 8.~~

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~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~B.1. (Cont'd)~~

~~(K)~~

~~Call Forwarding Busy Line All Calls (Pre-programmed)~~

~~This feature allows all calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.~~

~~Call Forwarding Don't Answer (Pre-programmed)~~

~~This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.~~

~~Call Forwarding Variable All Calls~~

~~The user can forward all PDN calls to another number by pressing the Call Forwarding Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.~~

~~(K) Material moved to Sheet 7.1.~~

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~B.1. (Cont'd)~~

~~(T)~~

~~Call Hold~~

~~This feature allows the user to place a call on hold by depressing a button.~~

~~Call Transfer~~

~~This feature enables the user to transfer a call to a third party by depressing a button.~~

~~Caller Identification Blocking - Per Call~~

~~This feature enables a customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.~~

~~Calling Line Identification~~

~~Calling Line Identification is provided on both an incoming and outgoing basis.~~

~~• Incoming (ICLID)~~

~~Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.~~

~~• Outgoing (OCLID)~~

~~This feature provides a user who is originating a call with information about the called party and the facility or destination.~~

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~B.1. (Cont'd)~~

~~(T)~~

~~Conference~~

~~This feature allows a user to establish a three-way conference call by depressing a button.~~

~~Display~~

~~This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.~~

~~Drop~~

~~The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.~~

~~Intercom~~

~~Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.~~

~~• Auto Intercom~~

~~This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.~~

~~• Dial Intercom~~

~~This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.~~

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~B.1. (Cont'd)~~

~~(T)~~

~~Message Waiting Indication~~

~~This feature is available on PDNs and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.~~

~~Primary Directory Number (PDN)~~

~~Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a Digital Service Loop (DSL), an additional PDN charge, will apply.~~

~~Ringling Options~~

~~Ringling options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the shared CAs of a DN. The ringling options available on a per station basis for a shared DN are as follow:~~

~~• Abbreviated Ringling~~

~~Ringling assigned to begin immediately for an incoming call and to stop ringling after "N" seconds.~~

~~• Delayed Ringling~~

~~Ringling assigned for an incoming call to be delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.~~

~~• No Ringling~~

~~This option can be assigned for a user who desires no ringling for an incoming call that terminates on a CA of that DN.~~

~~• Normal Ringling~~

~~Ringling begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

~~B.1. (Cont'd)~~

~~(T)~~

~~Secondary Directory Number (SDN)~~

~~A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.~~

~~Shared Call Appearance~~

~~This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two shared CAs are assigned to a terminal, additional charges will apply.~~

~~Speed Calling~~

~~Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.~~

~~Standard Configuration Group~~

~~The standard arrangement which associates a button of an ISDN station set to a feature.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

B. Standard Features and Functions (Cont'd)

(T)

2. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously-specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

B. Standard Features and Functions (Cont'd)

(T)

3. D-Channel Packet-Switched Data Features

X.25 Fast Select

Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet feature allows a user to assign billing to the called data telephone number on a per-call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE (Cont'd)

C. Optional Features and Functions

(T)

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN will be the standard set of voice and data features.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line ISDN Service user's terminal. The user's analog service must be provisioned from the same serving central office as the Single Line ISDN Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called DN. While the other station is ringing, the user goes off hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided herein. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per-station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~C. Optional Features and Functions (Cont'd)~~

~~(T)~~

~~CLASS Features~~

~~• Call Rejection~~

~~—This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.~~

~~• Continuous Redial~~

~~—This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.~~

~~• Last Call Return~~

~~—This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.~~

~~• Priority Call~~

~~—This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.~~

~~• Selective Call Forwarding~~

~~—This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.~~

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.2 BASIC RATE SERVICE OFFERING~~

~~14.2.1 SINGLE LINE ISDN SERVICE~~

~~C. Optional Features and Functions (Cont'd)~~

~~(T)~~

~~Key Short Hunt~~

~~This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.~~

~~Multiline Hunt Service~~

~~Hunting service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services~~

~~Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.~~

~~Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.~~

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

C. Optional Features and Functions (Cont'd)

(T)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest-numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher-numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.
- This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.
- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

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14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

C. Optional Features and Functions (Cont'd)

(T)

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

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14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

~~C. Optional Features and Functions (Cont'd) (T)~~

~~X.25 Reverse Charging Acceptance~~

~~This packet feature authorizes transmission of incoming calls identified as Reverse Charge calls.~~

~~D. Rates and Charges (T)~~

~~1. Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.~~

~~2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.~~

~~Additional call appearances are available at rates and charges specified in Optional Features and Functions.~~

~~3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for nonrecurring charges. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:~~

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14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

~~D.3. (Cont'd)~~

~~(T)~~

- ~~a. The customer may add Single Line ISDN Service at contracted rates during the term of the agreement subject to the terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.~~
- ~~b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14. There is no minimum service period.~~
- ~~c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.~~
- ~~d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.~~

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14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

D. Rates and Charges (Cont'd)

(T)

4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs.

Single Line ISDN Service Basic Rate Access is offered flat rated or measured. Measured usage charges apply, as specified in 5.2.1, to all outgoing calls when using the measured without usage allowance option.

Single Line ISDN Service Basic Rate Access with a usage allowance includes up to 40 hours per month of aggregate usage for circuit-switched voice and circuit-switched data. Additional usage in excess of the 40 hours in a monthly billing period, will incur measured usage charges as specified in 5.2.1.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	-------------	----------------------------	---------------------

a. Basic Rate Access Including Standard Features and Functions

(1) Month-to-Month

• Flat	BAKHB	\$110.00	\$63.00
• Measured without usage allowance	BMJHB	110.00	35.00
• Measured with usage allowance	BMLHB	110.00	50.00

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14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

D.4.a. (Cont'd)

(T)
(T)

USOC **NONRECURRING CHARGE** **MONTHLY RATE**

(2) Rate Stability Plan

• Flat allowance	BAKTB		
— 1 year		\$93.50	\$63.00
— 2 years		82.50	63.00
— 3 years		55.00	63.00
— 5 years			63.00

• Measured without usage allowance	BMJTB		
— 1 year		93.50	35.00
— 2 years		82.50	35.00
— 3 years		55.00	35.00
— 5 years			35.00

• Measured with usage allowance	BMLTB		
— 1 year		93.50	50.00
— 2 years		82.50	50.00
— 3 years		55.00	50.00
— 5 years			50.00

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14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

D.4. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
b. Optional Features and Functions			
• Additional Call Appearances, per appearance	ACS	\$ 7.00	\$1.00
• Additional Primary Directory Number, per PDN[1]	A6PPK	15.00	5.00
• Additional Secondary Directory Number, per SDN	A6QPN	10.00	1.00
• Additional Shared Call Appearance, per appearance	AS9	7.00	1.00
• Additional X.25 Logical Channel, per logical channel	NW9AL	12.00	
• Analog Call Appearance, per number	MAZ	7.00	1.00
• Call Forwarding-Busy Line-All Calls, per number[2]	NQ5PN	12.00	
• Call Forwarding-Don't Answer- All Calls, per number[2]	NQ6PN	12.00	
• Call Forwarding-Variable- All Calls, per SDN[2]	NZGPN	12.00	

[1] Inherent with the purchase of an additional PDN are all of the standard voice and data features for Single Line ISDN Service.

[2] Optional with Additional Secondary Directory Numbers.

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—D.4.b. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Pickup, per number	NZHPN	\$12.00	
• Caller Identification — Blocking All Calls, — per PDN[1]	NDD	15.00	
• Calling Name Identification, — per number	NMCPN	10.00	\$2.50
• CLASS Features			
— Call Rejection, per PDN	FKQPN	10.00	3.50
— Continuous Redial, — per PDN	FKAPN	10.00	2.50
— Last Call Return, — per PDN	FKDPN	10.00	2.00
— Priority Call, — per PDN	NC8PN	10.00	2.50
— Selective Call Forwarding, — per PDN	FKEPN	10.00	2.50
• Key Short Hunt			
— Per group	NHGPG	10.00	
— Per number	NHGPN	10.00	2.00

[1] See 10.7.B.3. for the application of this nonrecurring charge.

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—D.4.b. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Multiline Hunt Service [1]			
— Circular Hunt,			
— Data, per B-channel	HDT	\$10.00	\$2.00
— Data, per group	HDTPG	10.00	
— Voice, per B-channel	NZS	10.00	2.00
— Voice, per group	NZSPG	10.00	
— Regular Hunt,			
— Data, per B-channel	N2D	10.00	2.00
— Data, per group	N2DPG	10.00	
— Voice, per B-channel	NZQ	10.00	2.00
— Voice, per group	NZQPG	10.00	
— UCD Hunt,			
— Data, per B-channel	H6U	10.00	8.50
— Data, per group	H6UPG	20.00	
— Voice, per B-channel	NZT	10.00	8.50
— Voice, per group	NZTPG	20.00	
• Non-Standard Configuration			
— Group, per button	N3CPB	13.00	
• Redirecting Number Delivery,			
— per number	RD7PN	10.00	2.00
• Series Completion Hunt			
— Per group	SE3PG	10.00	
— Per number	SE3PN	10.00	2.00

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

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14.2.1 SINGLE LINE ISDN SERVICE

~~D.4.b. (Cont'd)~~

~~(T)~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Six-Way Conference, per terminal	NZ6PK	\$18.00	\$1.00
• Speed Calling 8, per terminal	NN8PK	15.00	1.00
• X.25 Fast Select Acceptance, per number	GXEPN	10.00	
• X.25 Reverse Charge Acceptance, per number	G5BPN	10.00	

	USOC	NONRECURRING CHARGE
--	-----------------	--------------------------------

~~5. Change Charges~~

• Access changes made to a DSL will result in an access charge[1]	REA17	\$20.00
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	12.00

~~[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.~~

~~[2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date of new service at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.~~

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~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE~~

~~Service descriptions, rates, terms and conditions for Primary Rate Service purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Primary Rate Service purchased by business customers as a digital service in any other exchange and wire center can be found herein.~~ (T)

~~A. Description~~

~~The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.~~

~~Circuit Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.~~

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~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE (Cont'd)~~

~~(N)~~

~~B. Definitions~~

~~(M)~~

~~1. Service Configurations~~

~~23B+D~~

~~This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carries user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.~~

~~24B~~

~~This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.~~

~~23B+Back-up D~~

~~This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switchover to the back-up D-channel.~~

~~(T)(M)~~

~~(M) Material moved from Sheet 28.~~

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE~~

~~B. Definitions (Cont'd)~~

~~2. Network Connections~~

~~Circuit-Switched Data Connection~~

~~A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.~~

~~ISDN Trunk Connection~~

~~An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.~~

~~• Call-By-Call PRS~~

~~The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.~~

~~• Dedicated PRS~~

~~Each B-channel is dedicated to inward, outward or 2-way traffic.~~

~~Uniform Access Solution (UAS) Network Connection~~

~~The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk side configuration for the entire T1.~~

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~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE~~

~~B. Definitions (Cont'd)~~

~~3. Standard Features~~

~~Calling Number Identification~~

~~This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.~~

~~Calling Number Identification Blocking All Calls~~

~~All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.~~

~~Direct Inward/Outward Dialing~~

~~Allows station users to place or receive calls bypassing the attendant.~~

~~Circuit Switched Data~~

~~Allows the transmission of circuit-switched data on a voice channel.~~

~~(M)~~

~~(M) Material moved to Sheet 30.1.~~

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~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE~~

~~B. Definitions (Cont'd)~~

~~4. Optional Features (M)~~

~~2B Channel Transfer (N)~~

~~2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users. (N)~~

~~ISDN Calling Name Delivery (ICNAM)~~

~~ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party's name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer. (C-M)~~

~~ISDN Redirecting Number Delivery (RND)~~

~~RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber. (C-M)~~

~~(M) Material moved from Sheet 30.~~

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~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE (Cont'd)~~

~~C. Terms and Conditions~~

- ~~1. Each PRS consists of one T1 facility and one Service Configuration. A customer may request more than one PRS per premises.~~
- ~~2. Terms, conditions, rates, and charges, as described for PRS, are in addition to the regular rates and charges for the service with which PRS is associated.~~
- ~~3. Some services are not available and/or compatible with PRS.~~
- ~~4. Loop Diversity and Avoidance defined in the Private Line Transport Service Catalog/Tariff is available with PRS.~~ (T)
- ~~a. Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.~~
- ~~b. Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.~~
- ~~5. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.~~
- ~~6. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.~~
- ~~7. The PRS facility for all channels may be provisioned on an existing or new T3 facility.~~
- ~~8. PRS customers must subscribe to a minimum of one 23B+D Service Configuration.~~
- ~~9. DID numbers associated with PRS are found in 5.3.4. A DID Trunk Termination, also found in 5.3.4, is required for each inward or 2-way B-channel TC in a PRS.~~
- ~~10. Circuit-Switched Data PRS is intended only for data calls, including video.~~
- ~~11. ISDN PRS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.~~

~~14. INTEGRATED SERVICES DIGITAL NETWORK~~

~~14.3 PRIMARY RATE SERVICE OFFERINGS~~

~~14.3.1 PRIMARY RATE SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

~~(N)~~

~~12. Cancellation Of Application For Service~~

~~a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.~~

~~b. Certain Critical Dates as specified in e., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.~~

~~Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in e., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.~~

~~c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:~~

- ~~• Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.~~
- ~~• Design Layout Report Date (DLRD): The date the Design Layout Report, which contains the design for the service(s) ordered, is forwarded to the customer.~~

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

~~C.12.c. (Cont'd)~~

~~(N)~~

- ~~• Plant Test Date (PTD): The date acceptance testing is performed with the customer.~~
- ~~• Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.~~

~~d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.7., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.~~

~~e. The Critical Dates monitored by the Company are as follows:~~

	APP	DLRD	PTD	DD
	%	%	%	%
• Primary Rate Service	13	44	77	[1]

~~f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.~~

~~g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.~~

~~h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.~~

~~[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (Cont'd)

D. Rates and Charges

1. Month to Month Transport

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	\$ 970.00	\$150.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	970.00	

2. Service Configuration

• 23B + D	ZPAZD	1,025.00	400.00
• 24B	ZPA1X	1,025.00	400.00
• 23B + Back-up D	ZPAZA	1,025.00	400.00

3. ISDN Trunk Connection, per B-Channel[2,3]

• Call By Call	PT31C	50.00	15.89
• Dedicated			
• In-ward	PT311	50.00	15.89
• Outward	PT31O	50.00	15.89
• 2-Way	PT312	50.00	15.89

[1] One Service Configuration is required for each T1 facility.

[2] Transport and Service Configuration charges also apply.

[3] ISDN Trunk Connection charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd) (T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE			
4. Circuit-Switched Data Connection, per T1 facility[1]						
• 23B data only channels	PT3TA	\$1,265.00	\$ 583.00			
• 24B data only channels	PT3TB	1,340.00	608.00			
5. UAS Network Connections, per T1 facility				(T)		
• UAS Network Connection	NWO	1,200.00	1,100.00	(T)		
• Two-Way Network Connection	NWO2X	1,200.00	1,100.00	(N)		
• In-Only Network Connection	NWO1X	1,200.00	1,100.00	(N)		
6. Optional Features, per T1 facility						
• ISDN Calling Name Delivery	NM1PP	175.00	20.00 (I)			
• ISDN Redirecting Number Delivery	RN4PP	55.00	7.00	(C)		
				(N)		
	USOC	NON-RECURRING CHARGE	MINIMUM MONTHLY RATE	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• 2B Channel Transfer	ZPTMX	\$100.00	\$12.00	\$37.50	\$25.00	(N)
						(M)

[1] Transport and Service Configuration charges also apply.

(M) Material moved to Sheet 33.1.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

7. Nonrecurring charges apply as follows:

	NONRECURRING CHARGE
• All miscellaneous changes or rearrangements of facilities, per facility	\$ 50.00
• Cancellation Charge	1,500.00
• Rollover Charge — Move existing DS1 to DS3 on — vacant channels	325.00
• Moving current customer T1 facility — Within same central office	500.00
— Outside current central office	1,000.00

8. Primary Rate Service Rate Stability Plan (RSP)

a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and service configurations for customers who agree to continue to subscribe to PRS facilities for a 3-year to 7-year period. Customers may also rate stabilize Trunk Connections for 3- or 5-year periods. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.

b. Any additions of PRS facilities and service configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, Section 14 of the Exchange and Network Services Catalog, or by subscribing to a separate RSP. (T)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

~~D.8. (Cont'd)~~

~~c. Early termination charges will apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy specified in 2.2.14, applies.~~

~~(1) If the customer terminates the RSP prior to the installation date, the customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.~~

~~(2) If a PRS facility is moved to an existing DS3 facility and the Waiver Policy conditions are met, termination charges will not apply.~~

~~d. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Tariff.~~

~~e. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.~~

~~f. Regular nonrecurring charges, specified in 1., preceding, or in Section 14 of the Exchange and Network Services Catalog, apply. (T)~~

~~g. RSP Transport~~

	USOC	STABILIZED MONTHLY RATE
--	-------------	--

~~• Stand alone T1 facility,
per 24 channel facility~~

~~— 3 Years — ZPT13 — \$126.90~~

~~— 5 Years — ZPT15 — 109.98~~

~~— 7 Years — ZPT17 — 108.57~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

—D.8.g. (Cont'd)

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE	(N)
• Discounted T1 facility[1]				
— 3 Years	ZPTG3	\$485.00	\$126.90	
— 5 Years	ZPTG5		109.98	
• Discounted T1 facility, — provisioned on a T3, per — T1 facility activated[1,2,3]				
— 3 Years	ZP3H3	485.00		
— 5 Years	ZP3H5			

[1] — Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] — One Service Configuration is required for each T1 facility.

[3] — Also requires a T3 facility and multiplexing specified elsewhere.

Advice No. 3195T

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By K. R. Nelson, Vice President

Effective: March 5, 2001

Qwest Corporation

WN U-40 **SECTION 14**
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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D.8. (Cont'd)

h. Regular nonrecurring charges, specified in 2., preceding, apply. (T)

	USOC	STABILIZED MONTHLY RATE
• Service Configuration		
23B+D		
3 Years	ZPXB3	\$340.00
5 Years	ZPXB5	292.00
7 Years	ZPXB7	280.00
24B		
3 Years	ZPXC3	340.00
5 Years	ZPXC5	292.00
7 Years	ZPXC7	280.00
23B+Back-up D		
3 Years	ZPXD3	340.00
5 Years	ZPXD5	292.00
7 Years	ZPXD7	280.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

~~D.8.h. (Cont'd)~~

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE	(N)
• Discounted Service Configurations[1]				
23B+D				
3 Years	ZPXJ3	\$512.50	\$340.00	
5 Years	ZPXJ5		292.00	
24B				
3 Years	ZPKK3	512.50	340.00	
5 Years	ZPKK5		292.00	
23B+Back-up D				
3 Years	ZPXL3	512.50	340.00	
5 Years	ZPXL5		292.00	

~~[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.~~

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

—D.8. (Cont'd)

—i. ISDN Trunk Connection, per B-channel (T)

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE	
• 3-Year Plan				
—Call By Call				
—2-Way[1]	PT332	\$ 45.00	\$ 51.68	(N)
				(D)
—Dedicated				
—Inward[1]	PT331	45.00	47.75	(T)
—Outward	PT33O	25.00	15.89	
—2-Way[1]	PT332	45.00	51.68	(T)
• 5-Year Plan				
—Call By Call				
—2-Way[1]	PT352		48.22	(N)
				(D)
—Dedicated				
—Inward[1]	PT351		44.75	(T)
—Outward	PT35O		15.89	
—2-Way[1]	PT352		48.22	(T)
 —j. UAS Network Connections, (N)				
—per T1 facility				
• 3-Year Plan				
—Two-Way	NWO23	600.00	1,100.00	
—In-Only	NWO13	600.00	1,100.00	
• 5-Year Plan				
—Two-Way	NWO25		1,100.00	
—In-Only	NWO15		1,100.00	(N)

[1] — Separate DID Trunk Termination charges do not apply. (N)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

9. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection. Certain applications of the PRS service may require additional terms and conditions on an Individual Case-Basis Contract. (N)
(N)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• PRS T1 facility and Common Equipment with 24 trunks			
1-Year Plan	ZPG61		\$975.00
2-Year Plan	ZPG62		825.00
3-Year Plan	ZPG63		800.00
5-Year Plan	ZPG65		775.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with 24 trunks			
1-Year Plan	ZPG71		975.00
2-Year Plan	ZPG72		800.00
3-Year Plan	ZPG73		775.00
5-Year Plan	ZPG75		750.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D.9. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE	
• PRS T1 facility and Common Equipment with UAS Network Connection				(M)
— 1-Year Plan	ZPG81		\$925.00	(N)
— 2-Year Plan	ZPG82		775.00	(N)
— 3-Year Plan	ZPG83	(R)	750.00 (R)	(M)
— 5-Year Plan	ZPG85		725.00 (R)	(M)
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.				(M)
— 1-Year Plan	ZPG91		925.00	(N)
— 2-Year Plan	ZPG92		750.00	(N)
— 3-Year Plan	ZPG93	(R)	725.00 (R)	(M)
— 5-Year Plan	ZPG95		700.00 (R)	(M)

(M) Material moved from Sheet 36.1.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

10. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a BULK rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection. (N)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• PRS T1 facility and Common Equipment with 24 trunks[1]				
1-Year Plan	ZPGW1		\$1,025.00	
2-Year Plan	ZPGW2		875.00	
3-Year Plan	ZPGW3		850.00	
5-Year Plan	ZPGW5		825.00	(N)

[1] There will be no additional discounts for services riding a DS3. (N)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.4 INDIVIDUAL CASE ISDN

Service descriptions, rates, terms and conditions for Individual Case ISDN purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Individual Case ISDN purchased by business customers as a digital service in any other exchange and wire center can be found herein. (T)

A. General

Customers requiring ISDN features not offered by the Tariff will be considered on an individual case basis. Customers who want to migrate to Single Line ISDN Service or Primary Rate Service, can do so without any penalties. However, this will result in changes to the existing service which is based on different technical standards and features.

- B. Network Access Registers or Trunk Connections are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to charges and applications as specified in 5.3.6 or 14.3.1.
- C. The contract period offered will be negotiable between the Company and the customer.
- D. The USOCs applicable for ISDN charges will be specified on the associated contract.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SUBJECT	SHEET
Digital Switched Service	1
Integrated T-1 Service	25
<i>SWITCHNET</i> 56 Service	19
Uniform Access Solution Service	21

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

Service descriptions, rates, terms and conditions for Digital Switched Service purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog: Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Digital Switched Service purchased by business customers as a digital service in any other exchange and wire center can be found herein.

(T)

A. Description

Digital Switched Service (DSS) provides digital exchange service for Private Branch Exchange (PBX) customers. Digital Switched Service includes a DSS facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

(K) Material moved to Sheet 1.1.

Advice No. 3611T

Issued by Qwest Corporation

Effective: September 1, 2006

By K. R. Nelson, President - Washington

~~Qwest Corporation~~

~~WN U-40~~

~~SECTION 15~~

~~EXCHANGE AND~~

~~Original Sheet 1.1~~

~~NETWORK SERVICES~~

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE (Cont'd)~~

~~(N)~~

~~B. Definitions~~

~~(M)~~

~~Advanced Trunks~~

~~• In-Only Trunk with Direct Inward Dialing (DID)~~

~~—In-only trunk with *DID* feature. Requires a *DID* trunk circuit termination.~~

~~• Out-Only Trunk with Answer Supervision~~

~~—Out-only trunk with answer supervision feature. This feature passes answer back, signaling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.~~

~~• Two-Way Trunk with *DID* and Answer Supervision~~

~~—Two-way trunk with *DID* and answer supervision features. Requires a *DID* trunk circuit termination.~~

~~• Two-Way Data Trunk with *DID*~~

~~—Two-way data trunk with *DID* at a transmission speed of 56 kbit/s. Requires a *DID* trunk circuit termination and hunting.~~

~~(M)~~

~~(M) Material moved from Sheet 1.~~

~~In accordance with Qwest's Petition for Competitive Classification in Docket UT-050258, April 27, 2005.~~

~~Advice No. 3547T~~

~~Issued by Qwest Corporation~~

~~Effective: September 16, 2005~~

~~By K. R. Nelson, President - Washington~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE~~

~~B. Definitions (Cont'd)~~

~~Basic Trunks~~

~~• In-Only Trunk~~

~~— One-way trunk which only allows traffic from the central office switch to be transmitted to the PBX.~~

~~• Out-Only Trunk~~

~~— One-way trunk which only allows traffic originating in the PBX to be transmitted to the central office switch.~~

~~• Two-Way Trunk~~

~~— Trunk which allows for the traffic to be transmitted from either the central office or the PBX.~~

~~DS3 Service~~

~~— A channel for point to point, two way digital transmission at a rate of 44.736 Mbit/s. A maximum of 28 DSS facilities may be provisioned on DS3 Service.~~

~~DSS Facility and Common Equipment~~

~~— This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the twenty-four channels into the central office switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.~~

~~Fiber Optic Facility~~

~~— The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises where facilities and conditions permit.~~

~~Qwest Corporation~~

~~WN U-40 SECTION 15
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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE (Cont'd)~~

~~C. Terms and Conditions~~

- ~~1. DSS is provided subject to the availability of central office facilities.~~
- ~~2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered where facilities and conditions permit if requested by the customer.~~
- ~~3. Each DSS facility enables the customer to add up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.~~
- ~~4. Rates and charges apply for Direct-Inward-Dialing (DID) Service, as specified in 5.3.4.~~
- ~~5. With the exception of hotel trunk service, business exchange access line rates, found in Section 5, do not apply.~~
- ~~6. Terms, conditions, rates and charges, as described elsewhere in this Tariff, apply as appropriate.~~
- ~~7. Rate Stability Plans are available for DSS. See D., following. The Rate Stability Plans are subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.~~
- ~~8. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and SWITCHNET 56 Service.~~
- ~~9. Diversity and Avoidance defined in the Access Service Tariff are available with DSS. (M)~~
 - ~~a. Customers subscribing to Diversity must also subscribe to additional DSS facilities, common equipment and trunks for the secondary route.~~
 - ~~b. Customers subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Tariff or Price List, between the local serving office and the alternate serving office. (M)~~

~~(M) Material moved from Sheet 4.~~

~~Qwest Corporation~~

~~WN U-40 SECTION 15
EXCHANGE AND 1st Revised Sheet 4
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WASHINGTON~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

- ~~10. The DSS facility and common equipment may be provided from a foreign or remote central office at the DS1 transport mileage specified in the Private Line Transport Services Tariff or Price List. Charges will be applied to the DSS facility and common equipment and will not apply to the trunks. (K)~~
- ~~11. Voice Grade 32, Voice Grade 33, DIGICOM I and DIGICOM II are available with DSS on vacant DSS facility channels at rates and charges specified in the Private Line Transport Services Tariff or Price List.~~
- ~~12. CUSTOMNET Individual Line Service is available with DSS at rates and charges specified in 10.4.1, CUSTOMNET Service.~~
- ~~13. Customers are required to provide muxing/demuxing at the customer premises, for trunks riding the DSS facility, if appropriate.~~
- ~~14. DSS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these providers.~~
- ~~15. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.~~
- ~~16. COMMAND A LINK Service defined in the Private Line Transport Services Tariff is available with DSS. Customers subscribing to COMMAND A LINK must also subscribe to additional DSS facilities, common equipment and trunks for the COMMAND A LINK route. When COMMAND A LINK Service is used in conjunction with DSS, the DSS service can only be re-terminated as local exchange service and may not be used for service outside the LATA.~~
- ~~17. The minimum service period for this service is one month.~~
- ~~18. DSS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP. (N)
(N)~~

~~(K) Material moved to Sheet 3.~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

~~(N)~~

~~19. Cancellation Of Application For Service~~

~~a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.~~

~~b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.~~

~~Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.~~

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

C.19. (Cont'd)

(N)

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP):** The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
- Design Layout Report Date (DLRD):** The date the Design Layout Report, which contains the design for the service(s) ordered, is forwarded to the customer.
- Plant Test Date (PTD):** The date acceptance testing is performed with the customer.
- Service Date (DD):** The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.6., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order:

e. The Critical Dates monitored by the Company are as follows:

	APP	DLRD	PTD	DD
	%	%	%	%
• Digital Switched Service	13	44	77	[1]

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

~~Qwest Corporation~~

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE (DSS)~~

~~C.19. (Cont'd)~~

~~(N)~~

- ~~f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.~~
- ~~g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.~~
- ~~h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.~~

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (Cont'd)

D. Rates and Charges

(D)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	-------------	----------------------------	---------------------

1. DSS Facility and Common Equipment

- Stand-alone DSS facility and Common Equipment, per 24 channel facility

All basic trunks or a combination of basic and advanced trunks	D7W	\$970.00	\$325.00
--	-----	----------	----------

All advanced trunks	D7Z	970.00	150.00
---------------------	-----	--------	--------

- DSS Facility and Common Equipment provisioned on DS3 Service, per DSS facility activated

All advanced trunks	D3F	325.00	
---------------------	-----	--------	--

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EXCHANGE AND

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. Basic trunks with flat usage, each			
• In-only trunk[1]	T2D1X	\$50.00	\$15.89
• Out-only trunk	T2DOX	50.00	15.89
• Two-way trunk[1]	T2DCX	50.00	15.89
3. Advanced trunks with flat usage, each			
• In-only trunk with <i>DID</i> [1,2]	T2J1X	50.00	15.89
• Out-only trunk with answer supervision	T2JOX	50.00	15.89
• Two-way trunk with <i>DID</i> and answer supervision[1,2]	T2JCX	50.00	15.89
• Two-way data trunk[1,2]	T2JCD	50.00	15.89

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, Direct Inward Dialing (*DID*) Service, for terms and conditions, rates and charges applicable to *DID* Service.

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Effective: August 30, 2000

By K. R. Nelson, Vice President

Qwest Corporation

WN U-40

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EXCHANGE AND

Original Sheet 7

NETWORK SERVICES

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	-------------	----------------------------	---------------------

4. Resale basic trunks
with flat usage, each

• In-only trunk[1]	T2K1X	\$50.00	\$15.89
• Out-only trunk	T2K0X	50.00	15.89
• Two-way trunk[1]	T2KCX	50.00	15.89

[1] Hunting, from 5.2.5, is available at current rates.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Resale advanced trunks with flat usage, each			
• In-only trunk with <i>DID</i> [1,2]	T2Z1X	\$50.00	\$15.89
• Out-only trunk with answer supervision	T2ZOX	50.00	15.89
• Two-way trunk with <i>DID</i> and answer supervision[1,2]	T2ZCX	50.00	15.89
• Two-way data trunk[1,2]	T2ZCD	50.00	15.89

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, Direct Inward Dialing (*DID*) Service, for terms and conditions, rates and charges applicable to *DID* Service.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**15.1 DIGITAL SWITCHED SERVICE****D. Rates and Charges (Cont'd)**

6. Nonrecurring charges apply as follows:			(T)
	USOC	NONRECURRING CHARGE	
a. Cancellation Charge	N/A	\$1,500.00	(N)
b. DSS Facility and Common Equipment change charge			(T)
• Change system from all basic/combination channels to all advance or vice versa.	N/A	[1]	
c. Rollover Charge			(T)
• Move existing DS1 to DS3 on vacant channels	N/A	325.00	
d. Signaling Design Change Charge	REALV	325.00	(T)
e. Trunk Change Charges			(T)
• Change the types of trunks, either in-only, out-only, or two-way, within the categories of basic or advanced	N/A	50.00	
• Change from/to basic trunks to/from advanced trunks	N/A	50.00	
• All miscellaneous changes or rearrangements, of DSS trunks, per trunk	N/A	50.00	
f. Moving current customer T1 facility			(T)
• Within same central office	N/A	500.00	
• Outside current central office	N/A	1,000.00	

[1] Same nonrecurring charges as for initial installation.

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE~~

~~D. Rates and Charges (Cont'd)~~

~~7. Rate Stability Plan (RSP)~~

~~a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 7-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for DSS Basic Trunks and Advanced Trunks with DID over a 1-, 3-, 5- and 7-year period when the trunks are used with a DSS facility and common equipment for all trunks.~~

~~b. Early termination charges may apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give thirty days written notice of termination. The Termination Liability/Waiver Policy is set forth in 2.2.14.A.~~

~~(1) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.~~

~~(2) If Waiver Policy conditions are met, as specified in 2.2.14.A., termination charges will not apply if the DSS facility and common equipment for all advanced trunks are moved to an existing DS3 facility.~~

~~c. Other nonrecurring charges, specified previously, may apply.~~

~~d. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP. (C)~~

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.7. (Cont'd)

- e. The following rates apply for rate stabilized and Discounted DSS Facility and Common Equipment. Customers in the competitive serving wire centers listed on the Preface Page use rates and charges for DSS Facility and Common Equipment specified in Section 15 of the Exchange and Network Services Price List. (T)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
DSS Facility and Common Equipment, per 24 channel facility			
• 1 Year			
Discounted DS1 with advanced trunks only[1]	D7ZDA	\$824.50	\$145.00
• 3 Years			
All basic trunks or a combination of basic and advanced trunks	D7W2X	970.00	280.00
All advanced trunks	D7Z2X	970.00	126.90
Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD3	485.00	280.00
Discounted DS1 with advanced trunks only[1]	D7ZD3	485.00	126.90
• 5 Years			
All basic trunks or a combination of basic and advanced trunks	D7W3X	970.00	260.00
All advanced trunks	D7Z3X	970.00	109.98
Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD5		260.00
Discounted DS1 with advanced trunks only[1]	D7ZD5		109.98

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.7.e. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
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• 7 Years

All basic trunks or a combination of basic and advanced trunks	D7W4X	\$970.00	\$260.00
All advanced trunks	D7Z4X	970.00	108.57
Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD7		260.00
Discounted DS1 with advanced trunks only[1]	D7ZD7		108.57

Discounted DSS Facility and Common Equipment provisioned on DS3 Service, per DSS facility activated[1]

• 1 year

All advanced trunks	D3FDA	325.00	
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• 3 years

All advanced trunks	D3FD3	325.00	
---------------------	-------	--------	--

• 5 years

All advanced trunks	D3FD5		
---------------------	-------	--	--

• 7 years

All advanced trunks	D3FD7		
---------------------	-------	--	--

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.7. (Cont'd)

f. The following trunks are available on a rate stabilized basis when used in conjunction with a DSS Facility and Common Equipment for all trunks. The following rates apply for all 1-year rate stabilized trunks or 240 or less 3-year to 7-year rate stabilized trunks. Trunks in quantities of 241 or more, shall be priced on an Individual Case Basis. (T)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
--	------	---------------------	-------------------------

(1) 1-Year Plan

• Advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY411	\$76.50	\$47.42
— Out-only trunk with answer supervision	TY4O1	42.50	15.41
— Two-way trunk with <i>DID</i> and answer supervision	TY4C1	76.50	54.21

(2) 3-Year Plan

• Basic trunks with flat usage, each[1]			
— In-only trunk	T5F13	25.00	15.10
— Out-only trunk	T5FO3	25.00	15.10
— Two-way trunk	T5FC3	25.00	15.10
• Advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY413	45.00	47.75
— Out-only trunk with answer supervision	TY4O3	25.00	15.89
— Two-way trunk with <i>DID</i> and answer supervision	TY4C3	45.00	51.68

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.7.f.(2) (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• Resale advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY513	\$45.00	\$47.75
— Out-only trunk with answer supervision	TY503	25.00	15.89
— Two-way trunk with <i>DID</i> and answer supervision	TY5C3	45.00	51.68

(3) 5-Year Plan

• Basic trunks with flat usage, each[1]			
— In-only trunk	T5F15		14.62
— Out-only trunk	T5FO5		14.62
— Two-way trunk	T5FC5		14.62
• Advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY415		44.75
— Out-only trunk with answer supervision	TY405		15.89
— Two-way trunk with <i>DID</i> and answer supervision	TY4C5		48.22
• Resale advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY515		44.75
— Out-only trunk with answer supervision	TY505		15.89
— Two-way trunk with <i>DID</i> and answer supervision	TY5C5		48.22

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.7.f. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
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(4) 7-Year Plan

• Basic trunks with flat usage, each[1]			
— In-only trunk	T5F17		\$14.62
— Out-only trunk	T5FO7		14.62
— Two-way trunk	T5FC7		14.62
• Advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY417		44.75
— Out-only trunk with answer supervision	TY4O7		15.89
— Two-way trunk with <i>DID</i> and answer supervision	TY4C7		48.22
• Resale advanced trunks with flat usage, each[1,2]			
— In-only trunk with <i>DID</i>	TY517		44.75
— Out-only trunk with answer supervision	TY5O7		15.89
— Two-way trunk with <i>DID</i> and answer supervision	TY5C7		48.22

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.7. (Cont'd)

g. The following rates apply for a bulk rated, Advanced DSS service arrangement and are only available on a Rate Stabilized basis. The rate includes an Advanced DSS DS1 facility and common equipment, and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID: (C)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE	
• DSS DS1 facility and Common Equipment with 24 trunks				
1-Year Plan	4D1DU		\$825.00	(N)
2-Year Plan	4D1DV		625.00	(N)
3-Year Plan	4D1DM	(R)	600.00 (R)	(T)
5-Year Plan	4D1DN		575.00 (R)	
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.				
1-Year Plan	4D1DW		825.00	(N)
2-Year Plan	4D1DX		600.00	(N)
3-Year Plan	4D1DO	(R)	575.00 (R)	
5-Year Plan	4D1DP		550.00 (R)	

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.1 DIGITAL SWITCHED SERVICE~~

~~D. Rates and Charges (Cont'd)~~

~~8. Digital Switched Service Volume Discount Plan~~

- ~~a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than fifty DSS trunks at one premises on one customer billing number. The discounted rate, specified below, begins with the fifty-first DSS trunk at the same customer premises. Discounted trunks must be subscribed to by the same customer but the customer billing number may be different than the initial fifty trunks.~~
- ~~b. Trunks other than DSS trunks, utilizing the DSS common equipment, will not be discounted.~~
- ~~c. Rates and charges, specified in either 1. or 6., preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.~~

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.8. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
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d. Rates for fifty-first trunk and above

(1) Basic trunks with flat usage, each

• In-only trunk[1]	2LM1X	\$50.00	\$15.89
• Out-only trunk	2LMOX	50.00	15.89
• Two-way trunk[1]	2LMCX	50.00	15.89

[1] Hunting, from 5.2.5, is available at current rates.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**15.1 DIGITAL SWITCHED SERVICE**

—D.8.d. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(2) Advanced trunks with flat usage, each			
• In-only trunk with <i>DID</i> [1,2]	2LJ1X	\$50.00	\$15.89
• Out-only trunk with answer supervision	2LJOX	50.00	15.89
• Two-way trunk with <i>DID</i> and answer supervision[1,2]	2LJCX	50.00	15.89
• Two-way data trunk[1,2]	2LJCD	50.00	15.89

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, Direct Inward Dialing (*DID*) Service, for terms and conditions, and rates and charges applicable to *DID* Service.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.8.d. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(3) Basic resale trunks with flat usage, each			
• In-only trunk[1]	2LZ1X	\$50.00	\$15.89
• Out-only trunk	2LZOX	50.00	15.89
• Two-way trunk[1]	2LZCX	50.00	15.89

[1] Hunting, from 5.2.5, is available at current rates.

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NETWORK SERVICES

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.8.d. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(4) Advanced resale trunks with flat usage, each			
• In-only trunk with <i>DID</i> [1,2]	2LN1X	\$50.00	\$15.89
• Out-only trunk with answer supervision	2LNOX	50.00	15.89
• Two-way trunk with <i>DID</i> and answer supervision[1,2]	2LNCX	50.00	15.89
• Two-way data trunk[1,2]	2LNCD	50.00	15.89

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, Direct Inward Dialing (*DID*) Service, for terms and conditions, rates and charges applicable to *DID* Service.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(K)

(K)

(K) Material moved to Section 115.

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~(K)~~

~~(K)~~

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~~(K)~~

~~(K) Material moved to Section 115.~~

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

Service descriptions, rates, terms and conditions for Uniform Access Solution Service purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumelaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mereer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Uniform Access Solution Service purchased by business customers as a digital service in any other exchange and wire center can be found herein. (T)

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.3 UNIFORM ACCESS SOLUTION SERVICE (Cont'd)~~

~~B. Definitions~~

~~(M)~~

~~Channel Group~~

~~Denotes a set of channels that are traffic-engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.~~

~~DS1 Facility and Common Equipment~~

~~The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.~~

~~Network Connection~~

~~The network connection provides switching to the local exchange and toll networks, and includes the channel trunk side configuration for the entire DS1 facility. The Network Connection can be ordered with in only or two-way functionality.~~

~~(M)~~

~~C. Terms and Conditions~~

~~1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.~~

~~2. The minimum service period for UAS is one month.~~

~~3. The following services will not be provided with UAS:~~

- ~~• PBX trunks specified in 5.3~~
- ~~• Feature groups A, B, C or D~~
- ~~• Other private line/access services and facilities unless specified herein~~
- ~~• Basic exchange enhancement~~
- ~~• Joint User Service~~
- ~~• SWITCHNET 56 Service~~

~~(M) Material moved from Sheet 21.~~

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2nd Revised Sheet 22

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.3 UNIFORM ACCESS SOLUTION SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

~~4. Temporary suspension of service is not available.~~

~~5. Loop Diversity and Avoidance, defined in the Private Line Transport Services Tariff, is available.~~

~~a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.~~

~~b. Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Tariff, between the local serving office and the alternate serving office.~~

~~6. UAS Service may be provided on a Foreign Central Office basis.~~

~~7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.~~

~~8. UAS Service may be provisioned on an existing DS3 facility.~~

~~9. UAS Service Rate Stability Plan:~~

~~a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 1 to 7-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.~~

~~(C)~~

~~b. If Waiver Policy conditions are met as specified in 2.2.14, termination charges will not apply if UAS Service is moved to an existing DS3 facility.~~

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WASHINGTON~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.3 UNIFORM ACCESS SOLUTION SERVICE~~

~~C.9. (Cont'd)~~

~~c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.~~

~~10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.~~

~~11. Cancellation Of Application For Service~~

~~a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.~~

~~b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.~~

~~Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.~~

~~(K)~~

~~(N)~~

~~(N)~~

~~(K) Material moved to Sheet 22.3.~~

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NETWORK SERVICES
WASHINGTON~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.3 UNIFORM ACCESS SOLUTION SERVICE~~

~~C.11. (Cont'd)~~

~~(N)~~

~~c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:~~

- ~~• Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.~~
- ~~• Design Layout Report Date (DLRD): The date the Design Layout Report, which contains the design for the service(s) ordered, is forwarded to the customer.~~
- ~~• Plant Test Date (PTD): The date acceptance testing is performed with the customer.~~
- ~~• Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.~~

~~d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D. following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.~~

~~e. The Critical Dates monitored by the Company are as follows:~~

	APP	DLRD	PTD	DD
	%	%	%	%
• Uniform Access Solution Service	13	44	77	[1]

~~f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.~~

~~[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.~~

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.3 UNIFORM ACCESS SOLUTION SERVICE~~

~~C.11. (Cont'd)~~

~~(N)~~

~~g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.~~

~~h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.~~

~~(N)~~

~~D. Rates and Charges~~

~~(M)~~

~~The following nonrecurring charge applies to add or change UAS Service. UAS DS1 Facility and Common Equipment in quantities greater than 10 shall be priced on an Individual Case Basis.~~

~~(M)~~

~~(M) Material moved from Sheet 22.1.~~

~~Advice No. 3426T~~

~~Issued by Qwest Corporation~~

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~~By K. R. Nelson, President - Washington~~

Qwest Corporation

WN U-40 **SECTION 15**
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• One DS1 Facility with Common Equipment, per facility				(M)
— Month to Month	D1OXM	\$970.00	\$150.00	
— Rate Stability Plan				
— 3 years	D1OX3	970.00	126.90	
— 5 years	D1OX5	970.00	109.98	
— 7 years	D1OX7	970.00	108.57	
• Discounted UAS DS1 facility with Common Equipment[1]				(N)
— Rate Stability Plan				
— 3 years	D13X3	485.00	126.90	
— 5 years	D13X5		109.98	
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]				
— Rate Stability Plan				
— 3 years	D3CX3	485.00	126.90	
— 5 years	D3CX5		109.98	(N)
• One DS1 Facility with Common Equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	970.00		(T)

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate. (N)

[2] Also requires a DS3 facility and multiplexing specified elsewhere. (T)

(M) Material moved to Sheet 22.1.

Qwest Corporation

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE**D. Rates and Charges (Cont'd)**

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• UAS Network Connection, — per DS1 facility	NWO	\$1,200.00	\$1,100.00	
• Two-Way Network Connection, — per DS1 facility	NWO2X	1,200.00	1,100.00	
— Rate Stability Plan				
— 3 years	NWO23	600.00	1,100.00	
— 5 years	NWO25		1,100.00	
• In-Only Network Connection, — per DS1 facility	NWO1X	1,200.00	950.00	
— Rate Stability Plan				
— 3 years	NWO13	600.00	950.00	
— 5 years	NWO15		950.00	
• Moving current customer T1 facility				
— Within same central office	N/A	500.00		
— Outside current central office	N/A	1,000.00		
• Cancellation Charges	N/A	1,500.00		(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges (Cont'd)

The following rates apply for a bulk rated, Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, or Two-way with DID. (C)(M)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE	
• UAS DS1 facility and Common Equipment with 24 trunks.				(M)
1-Year Plan	4D1FA		\$775.00	(N)
2-Year Plan	4D1FB		575.00	(N)
3-Year Plan	4D1ER	(R)	550.00 (R)	(T)(M)
5-Year Plan	4D1ES		525.00 (R)	
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.				(M)
1-Year Plan	4D1FC		775.00	(N)
2-Year Plan	4D1FD		550.00	(N)
3-Year Plan	4D1ET	(R)	525.00 (R)	(M)
5-Year Plan	4D1EU		500.00 (R)	(M)

(M) Material moved from Sheet 24.

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Qwest Corporation

WN U-40 **SECTION 15**
EXCHANGE AND **3rd Revised Sheet 25**
NETWORK SERVICES **Cancels 2nd Revised Sheet 25**
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

Service descriptions, rates, terms and conditions for Integrated T-1 Service purchased by business customers as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog: (T)
Auburn, Battle Ground, Bellevue: Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Integrated T-1 Service purchased by business customers as a digital service in any other exchange and wire center can be found herein.

A. Description

Integrated T-1 (IT1) Service provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.4 INTEGRATED T-1 SERVICE (Cont'd)~~

~~(N)~~

~~B. Definitions~~

~~(M)~~

~~IT1 Facility and Common Equipment~~

~~This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.~~

~~Advanced Voice Channel~~

~~• In-Only Channel with DID~~

~~In-only channel with Direct Inward Dialing (DID) feature. Requires a DID channel circuit termination.[1]~~

~~• Out-Only Channel with Answer Supervision~~

~~Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.~~

~~• Two-Way Channel with DID and Answer Supervision~~

~~Two-way channel with DID and answer supervision features. Requires a DID channel circuit termination.[1]~~

~~(M)~~

~~[1] Applicable rates and charges for DID are found in 5.3.4.~~

~~(M)~~

~~(M) Material moved from Sheet 25.~~

~~In accordance with Qwest's Petition for Competitive Classification in Docket UT-050258, April 27, 2005.~~

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~~By K. R. Nelson, President - Washington~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.4 INTEGRATED T-1 SERVICE~~

~~B. Definitions (Cont'd)~~

~~Basic Voice Channel~~

~~• In-Only Channel~~

~~—One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.~~

~~• Out-Only Channel~~

~~—One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.~~

~~• Two-Way Channel~~

~~—Channel which allows for traffic to be transmitted from either the central office or the CPE.~~

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.4 INTEGRATED T-1 SERVICE~~

~~B. Definitions (Cont'd)~~

~~Basic ISDN 2B+D Single Line Service~~

~~Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.~~

~~• B (Bearer) Channel~~

~~The B channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.~~

~~• D (Delta) Channel~~

~~The D channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D channel has both data and signaling functionality; it does not have voice capability.~~

~~Basic Dedicated Digital Data Channel~~

~~Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.~~

~~Frame Relay Dedicated Digital Data Channel~~

~~Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.~~

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~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.4 INTEGRATED T-1 SERVICE (Cont'd)~~

~~C. Terms and Conditions~~

- ~~1. IT1 is provided subject to the availability of Company facilities.~~
- ~~2. The type of IT1 facility installed will be determined by the Company.~~
- ~~3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.~~
- ~~4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1, 3 and 5 year contracts.~~
- ~~5. Terms, conditions, rates and charges, as described in Section 5, apply as appropriate.~~ (D) (T)
- ~~6. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.~~ (T)
- ~~7. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.~~ (T)
- ~~8. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.~~ (T)
- ~~9. The customer is responsible for channel assignments transported on the IT1 facility.~~ (T)
- ~~10. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.~~ (T)
- ~~11. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.~~ (T)
- ~~12. The customer can obtain any standard features associated with ISDN as provided in 14.2.1 of this Tariff.~~ (T)

~~In accordance with Qwest's Petition for Competitive Classification in Docket UT-050258, April 27, 2005.~~

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

C. Terms and Conditions (Cont'd)

- ~~13. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities. (T)~~
- ~~14. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service. (T)~~
- ~~15. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows: (T)~~
- | | |
|--|---------------------|
| 4 hours up to but not including 8 hours | \$ 60.00 |
| 8 hours up to but not including 16 hours | 70.00 |
| 16 hours up to but not including 24 hours | 80.00 |
| 24 hours and over | 100.00 |
- ~~16. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. (T)~~
- ~~17. 2B+D ISDN Single Line Service Channels and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices. (T)~~

In accordance with Qwest's Petition for Competitive Classification in Docket UT-050258, April 27, 2005.

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By K. R. Nelson, President - Washington

~~15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~15.4 INTEGRATED T-1 SERVICE (Cont'd)~~

~~D. Protection of the Network~~

- ~~1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.~~
- ~~2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.~~
- ~~3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network.~~

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WASHINGTON

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (Cont'd)

E. Rates and Charges

For customers in the competitive serving wire centers listed on the Preface Page, rates and charges for IT1 Service are specified in the Exchange and Network Services Catalog. (T)

1. IT1 will be provided at the following rates and charges:

a. Option A

Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.

	USOC	NON-RECURRING CHARGE	MAXIMUM CONTRACT RATE	MINIMUM CONTRACT RATE	CURRENT CONTRACT RATE
• 1-year plan	EH1D1	\$1,600.00	\$825.00	\$560.00	\$825.00
• 3-year plan	EH1D2	1,000.00	825.00	560.00	784.00
• 5-year plan	EH1D3	500.00	825.00	560.00	743.00

b. Option B

Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

	USOC	NON-RECURRING CHARGE	MAXIMUM CONTRACT RATE	MINIMUM CONTRACT RATE	CURRENT CONTRACT RATE
• 1-year plan	EH1B1	\$1,250.00	\$825.00	\$560.00	\$800.00

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

E. Rates and Charges (Cont'd)

2. Nonrecurring change charges apply as follows:

(M)

	USOC	NONRECURRING CHARGE
--	-------------	----------------------------

- All miscellaneous changes or rearrangement of facilities

per IT1 facility	REALD	\$135.00
------------------	--------------	-----------------

- Channel Change Charges

Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed	REALE	30.00
--	--------------	--------------

(M) Material moved from Sheet 31.

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SECTION 16
Original Index Sheet 1

16. PROMOTIONS

RESERVED FOR FUTURE USE

SUBJECT **SHEET**

Special Promotions 1

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

RESIDENCE COMPETITIVE INQUIRY PROMOTION

(D)
(N)

~~During a promotional period from November 17, 2003 through February 14, 2004, potential new customers that currently subscribe to service from another telecommunications provider and who have not previously been a Qwest customer, may be offered either a waiver of the current nonrecurring charge(s), up to two months credit of the current monthly rate(s), or both, on selected services, as determined by the Company.~~

~~Customers will receive the incentives in the form of a credit on their bill. Incentive amounts are calculated on the first month's nonrecurring charges(s) and monthly rate(s). The total credit amount will not exceed the total nonrecurring charge(s) plus two month's service of the monthly rate(s).~~

~~The following terms and conditions will apply to the Residence Competitive Inquiry Promotion:~~

- ~~• A residence customer can only receive the incentive credit(s) one time through the Competitive Inquiry Program.~~
- ~~• Residence customers who receive the Competitive Inquiry promotion credit(s) are required to remain with the Company for a minimum of 12 months or be billed all monthly rate(s) and nonrecurring charge(s) waived.~~
- ~~• Residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3.~~
- ~~• The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentive credits in similar circumstances.~~
- ~~• The Residence Competitive Inquiry promotion may be resold so as to waive the Company's charges in accord with this program when a local telecommunications carrier reselling the Company's services is attempting to win over new customers.~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS~~

~~RESIDENCE COMPETITIVE INQUIRY PROMOTION (Cont'd)~~

Products participating in the Promotion include:

- ~~• Flat Dial Tone Lines~~
- ~~• Foreign Exchange Service~~
- ~~• Measured Service~~
- ~~• Line and Feature Packages~~
- ~~• Call Waiting~~
- ~~• Talking Call Waiting~~
- ~~• Call Forwarding~~
- ~~• Three Way Calling~~
- ~~• Speed Calling~~
- ~~• Hot Line~~
- ~~• CONVENIENCEPAK~~
- ~~• MARKET EXPANSION LINE~~
- ~~• Custom Ringing~~
- ~~• Message Waiting Indicator—Visual~~
- ~~• Directed Call Pick Up~~
- ~~• Toll Restriction~~
- ~~• Remote Access Forwarding~~
- ~~• Scheduled Forwarding~~
- ~~• I CALLED~~
- ~~• Priority Call~~
- ~~• Caller Identification~~
- ~~• Continuous Redial~~
- ~~• Selective Call Forwarding~~
- ~~• Last Call Return~~
- ~~• Selective Call Rejection~~
- ~~• Caller Identification Blocking~~
- ~~• NO SOLICITATION~~
- ~~• Do Not Disturb~~
- ~~• Dial Lock~~
- ~~• CALLER ID WITH PRIVACY+~~
- ~~• SECURITY SCREEN~~
- ~~• Premium Listings~~
- ~~• Privacy Listings~~
- ~~• PREFERRED CHOICE Package~~
- ~~• VALUE CHOICE Package~~
- ~~• QWEST CHOICE Home~~
- ~~• QWEST CHOICE Two-line Home~~

~~(N)~~
~~(N)~~

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7th Revised Sheet 2
Cancels 7th Revised Sheet 2

~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS (Cont'd)~~

~~BUSINESS PRODUCT SAVE PROMOTION~~

~~During a promotional period from September 29, 2003 through December 27, 2003, business customers who request to have one or more of the products listed below disconnected, and after having been informed of the products benefits, may be offered a discount equal to one month's recurring charges(s) in the form of a credit(s) to their next month's bill, if they agree to retain the product(s).~~

~~Products participating in the Promotion include:~~

- ~~• Business *CUSTOMCHOICE*~~
- ~~• Flat Business Lines~~
- ~~• *QWEST BUSINESS LINE PLUS*~~
- ~~• Centrex 21~~
- ~~• Hunting Service~~
- ~~• Call Forwarding — Busy Line/Don't Answer~~
- ~~• *MARKET EXPANSION LINE*~~
- ~~• Caller ID — Name and Number~~
- ~~• Caller Identification — Number~~

~~RESIDENCE PRODUCT SAVE PROMOTION~~

~~During a promotional period from September 29, 2003 through December 27, 2003, residence customers who request to have one or more of the following products disconnected, and after having been informed of the products benefits, may be offered a discount equal to one month's recurring charge(s) in the form of a credit(s) to their next month's bill, if they agree to retain the product(s).~~

~~Products participating in the Promotion include:~~

- ~~• Flat Dial Tone Lines~~
- ~~• Foreign Exchange Service~~
- ~~• Measured Service~~
- ~~• Message Service~~
- ~~• *SELECTPAK*~~
- ~~• Enhanced *SELECTPAK* Package~~
- ~~• Line and Feature Packages~~
- ~~• Privacy Plus Package~~
- ~~• Teen/Family Package~~
- ~~• Call Waiting~~
- ~~• Talking Call Waiting~~
- ~~• Call Forwarding~~

~~(D)~~
~~(N)~~

~~(N)~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS~~

~~RESIDENCE PRODUCT SAVE PROMOTION (Cont'd)~~

- ~~• 3-Way Calling~~
- ~~• Speed Calling-8~~
- ~~• Hot Line~~
- ~~• CONVENIENCEPAK~~
- ~~• PRIVACYPAK~~
- ~~• The Real Deal~~
- ~~• Speed Calling-30~~
- ~~• INTRACALL~~
- ~~• Local Market Exchange Line~~
- ~~• Long Distance MARKET EXPANSION LINE~~
- ~~• Custom Ringing~~
- ~~• Custom Ringing Plus~~
- ~~• Message Waiting Indicator—Audible~~
- ~~• Message Waiting Indicator—Visual~~
- ~~• Uniform Call Distribution~~
- ~~• Call Pick Up~~
- ~~• Toll Restriction~~
- ~~• Remote Access Forwarding~~
- ~~• Scheduled Forwarding~~
- ~~• Call Manager Connection~~
- ~~• I-CALLED~~
- ~~• Priority Call~~
- ~~• Caller Identification~~
- ~~• Continuous Redial~~
- ~~• Selective Call Forwarding~~
- ~~• Last Call Return~~
- ~~• Selective Call Rejection~~
- ~~• Caller Identification Blocking~~
- ~~• NO SOLICITATION~~
- ~~• Do Not Disturb~~
- ~~• Dial Lock~~
- ~~• CALLER ID WITH PRIVACY+~~
- ~~• SECURITY SCREEN~~
- ~~• Premium Listings~~
- ~~• Privacy Listings~~
- ~~• CUSTOMCHOICE COMPLETE~~
- ~~• POPULARCHOICE~~
- ~~• CUSTOMCHOICE~~
- ~~• PREFERREDCHOICE Package~~
- ~~• VALUECHOICE Package~~

~~(D)~~
~~(N)~~

~~(N)~~

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7th Revised Sheet 4
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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

RESIDENCE ON-LINE PROMOTION

During a promotional period from July 16, 2006, through October 14, 2006, residence customers who are connecting service for the first time (New Connect) or moving to a new address (Transfer of Service), who purchase a qualifying package at their new address and who place their order on-line at Qwest's website will receive a waiver of the nonrecurring charge(s) associated with the line(s). The qualifying packages are *QWEST CHOICE* Home, *QWEST CHOICE* Two-line Home, *QWEST CHOICE* Home Plus and *QWEST CHOICE* Two-line Home Plus. This promotion is available on all New Connect or Transfer of Service orders placed on-line during the promotional period and where facilities are available.

~~(D)~~

~~(N)~~

~~(N)~~

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8th Revised Sheet 5
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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

PR~~S~~ AND DSS CUSTOMER APPRECIATION PROMOTION

~~During a promotional period from September 28, 2005, through December 23, 2005, Qwest is offering per span special pricing of \$601 on ISDN Primary Rate Service (PRS), \$421 on Advanced Digital Switched Service (DSS) and \$665 on Basic Digital Switched Service on three (3) year contracts or, \$580 on ISDN PRS, \$394 on Advanced DSS and \$640 on Basic DSS on five (5) year contracts for customers seeking to:~~

- ~~• Install new PRS/DSS Service~~
- ~~• Renew contracts to 3 or 5 year contract terms.~~
- ~~• Convert month-to-month pricing to 3 or 5 year contract terms~~
- ~~• Migrate Analog PBX trunks and DSS or UAS services to a PRS 3 or 5 year contract (no Migration credits)~~
- ~~• Migrate Analog PBX trunks to a DSS 3 or 5 year contract (no Migration credits)~~
- ~~• WinBack customers to Qwest PRS 3 or 5 year contracts (no WinBack credits)~~
- ~~• Customer requested due date can be no later than March 3, 2006.~~
- ~~• Installation charges will be waived~~
- ~~• Contracts need to be signed no later than December 23, 2005.~~

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

PRs AND DSS MID SEASON OFFER

During a promotional period beginning August 21, 2006 and ending November 17, 2006, Qwest is offering a special per span promotional price of \$681.00 on Primary Rate ISDN Service, \$499.00 on Advanced Digital Switched Service and \$696.00 on Basic Digital Switched Service on three (3) year contracts or \$581.00 on Primary Rate ISDN Service, \$429.00 on Advanced Digital Switched Service and \$626.00 on Basic Digital Switched Service on five (5) year contracts for customers seeking to:

- New installation of PRS/DSS Service
- Renew expired contracts to 3 or 5 year contract terms
- Renegotiate current PRS/DSS contracts only if they are within 6 months of expiration
- Convert month-to-month pricing to 3 or 5 year contract terms
- Migrate PBX Trunks, DSS or UAS services to a PRS 3 or 5 year contract (no Migration credits)
- Migrate PBX Trunks or UAS services to a DSS 3 or 5 year contract (no Migration credits)
- Welcome customers back to Qwest PRS/DSS 3 or 5 year contracts (no WinBack credits)
- For the PRS service, this offer is only available to customers served by a host switch with PRS capabilities. Customers served by remote central offices are not eligible for this pricing.
- Contracts need to be signed no later than close of business 11-17-06
- Service has to be installed no later than 01-19-06
- Installation charges will be waived

This promotion is only available where it is technically feasible to provide services and where facilities are available. This bulk price includes the DS1 facility, common equipment, Service Configuration, and a maximum of 24 trunks. Contracts must be signed by November 17, 2006 and the installation date may be no later than January 19, 2007. No other Qwest Communications offers or promotions can be used to further discount this service.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

RESIDENCE PACKAGE PROMOTION

~~During a promotional period from October 15, 2006, through January 12, 2007, residence customers who purchase *QWEST CHOICE* Home Plus or *QWEST CHOICE* Two-line Home Plus will receive a credit of \$5.00 per month for the first three months that they have the package. A customer who disconnects the package prior to the end of the first three months will receive credit only for the total number of months the package was in service. This promotion is available on all Change, New Connect or Transfer of Service orders placed during the promotion period and where facilities are available.~~

~~(D)~~

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

~~RESIDENCE PRODUCT SAVE PROMOTION (Cont'd)~~

- ~~• Remote Access Forwarding~~
- ~~• Scheduled Forwarding~~
- ~~• Call Manager Connection~~
- ~~• I CALLED~~
- ~~• Priority Call~~
- ~~• Caller Identification~~
- ~~• Continuous Redial~~
- ~~• Selective Call Forwarding~~
- ~~• Last Call Return~~
- ~~• Selective Call Rejection~~
- ~~• Caller Identification Blocking~~
- ~~• NO SOLICITATION~~
- ~~• Do Not Disturb~~
- ~~• Dial Lock~~
- ~~• CALLER ID WITH PRIVACY+~~
- ~~• SECURITY SCREEN~~
- ~~• Premium Listings~~
- ~~• Privacy Listings~~
- ~~• CUSTOMCHOICE COMPLETE~~
- ~~• POPULARCHOICE~~
- ~~• CUSTOMCHOICE~~
- ~~• PREFERREDCHOICE Package~~
- ~~• VALUECHOICE Package~~
- ~~• QWEST CHOICE Home~~
- ~~• QWEST CHOICE Two-line Home~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS (Cont'd)~~

~~PRS ACQUISITION PROMOTION~~

~~During a promotional period from April 3, 2006 to June 30, 2006, Qwest is offering a per span special price on bulk rated Primary Rate ISDN Service for a 36-month term of \$675.00 or a 60-month term of \$575.00 commitments for customers seeking to:~~

- ~~• Installation new PRS Service~~
- ~~• Renew expired contracts to 3 or 5 year contract terms~~
- ~~• Renegotiate current PRS contracts only if they are within 3 months of expiration.~~
- ~~• Convert month to month pricing to 3 or 5 year contract terms~~
- ~~• Migrate PBX Trunks, DSS or UAS services to a PRS 3 or 5 year contract (no Migration credits)~~
- ~~• Welcome customers back to Qwest PRS 3 or 5 year contracts (no WinBack credits)~~
- ~~• This offer is only available to customers served by a host switch with PRS capabilities. Customers served by remote central offices are not eligible for this pricing.~~
- ~~• Service has to be installed no later than 7-28-06~~
- ~~• Installation charges will be waived~~

~~This promotion is only available where it is technically feasible to provide services and where facilities are available. This bulk price includes the DS1 facility, common equipment, Service Configuration, and a maximum of 24 trunks. Contracts must be signed by June 30, 2006 and the installation date may be no later than July 28, 2006. No other Qwest Communications offers or promotions can be used to further discount this service.~~

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

ISDN PRS 3-YEAR RATE PROMOTION

~~During a promotional period from April 26, 2004 through July 23, 2004, ISDN Primary Rate Service (PRS) customers who renew existing contracts, convert from month-to-month to contract pricing, migrate from Centrex Services, PBX trunks, Uniform Access Solution (UAS) or Digital Switched Service (DSS) to PRS (115% rule must be met, if applicable), or are a winback to Qwest will be given a rate of \$599.00 per month for a 36-month term commitment. This bulk price includes the DS1 facility, common equipment, Service Configuration, and a maximum of 24 trunks. This promotion also includes free installation.~~

~~This promotion is only available where it is technically feasible to provide services and where facilities are available. Contract must be signed by July 23, 2004 and the customer requested installation date may be no later than September 21, 2004. This offer is not available with any other Promotions, Business Competitive Response Program, or Migration Credits.~~

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~~(N)~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS (Cont'd)~~

~~QWEST BUSINESS LINE PLUS/BUSINESS CUSTOMCHOICE 20% DISCOUNT PROMOTION~~

~~During a promotional period from November 17, 2003 through February 14, 2004, business customers who return to Qwest Corporation after changing to another telecommunications provider, may be offered up to a 20% discount per month in the form of a credit(s) to their monthly bill(s), if they subscribe to QWEST BUSINESS LINE PLUS or Business CUSTOMCHOICE on a 1, 2, or 3-year contract basis. Customers who subscribe to QWEST BUSINESS LINE PLUS or Business CUSTOMCHOICE for a 1, 2, or 3-year contract will receive a monthly credit(s) each month for the duration of the contract.~~

~~This promotional offering is available only to business customers upon their initial return to Qwest. Returning business customers are required to have a satisfactory credit rating with Qwest in accordance with Section 2.3.3. Business customers who receive the credits are required to remain with Qwest for the duration of their contract or be billed all of the monthly credit(s) waived. All other terms and conditions, including Termination Liability, for QWEST BUSINESS LINE PLUS and Business CUSTOMCHOICE, as specified in Section 5.9.1, shall apply.~~

~~(D)~~

~~(N)~~

~~(N)~~

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

DSS, UAS, AND PRS GROW WITH QWEST PROMOTION

During a promotional period beginning February 14, 2003 and running through April 25, 2003, customers subscribing to Advanced Digital Switched Service (DSS), ISDN Primary Rate Service (PRS) or Uniform Access Solution (UAS) will receive the following contract rates. These bundled prices include the DS1 facility, 24 trunk connections, and with ISDN PRS it also includes the service configuration. These options also include free installation.

This promotion is only available where it is technically feasible to provide services and where facilities are available. Contracts must be signed by April 25, 2003, and the customer requested installation date may be no later than June 24, 2003.

Primary Rate ISDN Voice/Data with DID Primary Rate Service Uniform Access Solution

Term	Rate	Term	Rate
1 Year on T1	\$975	1 Year on T1	\$925
1 Year on T3	\$975	1 Year on T3	\$925
2 Year on T1	\$825	2 Year on T1	\$775
2 Year on T3	\$800	2 Year on T3	\$750
3 Year on T1	\$800	3 Year on T1	\$750
3 Year on T3	\$775	3 Year on T3	\$725
5 Year on T1	\$775	5 Year on T1	\$725
5 Year on T3	\$750	5 Year on T3	\$700

Digital Switched Service Uniform Access Solution DSS

Term	Rate	Term	Rate
1 Year on T1	\$825	1 Year on T1	\$775
1 Year on T3	\$825	1 Year on T3	\$775
2 Year on T1	\$625	2 Year on T1	\$575
2 Year on T3	\$600	2 Year on T3	\$550
3 Year on T1	\$600	3 Year on T1	\$550
3 Year on T3	\$575	3 Year on T3	\$525
5 Year on T1	\$575	5 Year on T1	\$525
5 Year on T3	\$550	5 Year on T3	\$500

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS (Cont'd)~~

~~DSS HALF SPAN PROMOTION~~

~~During a promotional period from April 5, 2004 through July 2, 2004, Advanced DSS customers who install new service, renew existing contracts, or convert from month-to-month to contract pricing will receive a rate of \$370.00 per month for a 36-month term commitment. This bulk rate includes an Advanced DSS DS1 facility and common equipment, and 12 trunks provisioned as Two-way with DID. This promotion also includes free installation.~~

~~This promotion is only available where it is technically feasible to provide services and where facilities are available. Contracts must be signed by July 2, 2004 and the customer requested installation date may be no later than September 2, 2004. This offer is not available with any other promotion(s).~~

~~(D)~~

~~(N)~~

~~(N)~~

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

BUSINESS PRODUCT SAVE PROMOTION

(N)

~~During a promotional period from June 16, 2003 through September 13, 2003, business customers who request to have one or more of the products listed below disconnected, and after having been informed of the products benefits, may be offered a 50% discount on the monthly recurring charge(s) for the next two months in the form of a credit(s) to their next two bills, if they agree to retain the product(s).~~

~~Products participating in the Promotion include:~~

- ~~• Business *CUSTOMCHOICE*~~
- ~~• Flat Business Lines~~
- ~~• *QWEST BUSINESS LINE PLUS*~~
- ~~• Centrex 21~~
- ~~• Hunting Service~~
- ~~• Call Forwarding—Busy Line/Don't Answer~~
- ~~• *MARKET EXPANSION LINE*~~
- ~~• Caller ID—Name and Number~~
- ~~• Caller Identification—Number~~

~~This promotion is only applicable in areas other than those designated as competitive.~~

(N)

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

ISDN SINGLE LINE SERVICE PROMOTION

(N)

~~During a promotional period from July 26, 2003 through September 26, 2003, customers subscribing to Flat-rated ISDN Single Line Service under a one, two, three or five-year rate stability agreement will receive one month free service and nonrecurring charges will be waived. Existing customers on month-to-month service can take advantage of the one month free service by migrating to a one, two, three or five-year contract. Flat-rated month-to-month and term customers will also receive Satisfaction Assurance. Customers experiencing multiple trouble reports within 60 days of installation will, upon request, be released from the term agreement without contract Termination Liability charges and/or the one month minimum billing requirements when applicable. Satisfaction Assurance is only available within the first 60 days following installation and the customer will be released from their contract and billed for the time they had the service. Satisfaction Assurance applies only to the ISDN Single Line transport product and not to other services that may work in conjunction with ISDN Single Line Service.~~

~~This promotion is only available where it is technically feasible to provide services and where facilities are available. Contracts must be signed by September 26, 2003, and the customer requested installation date may be no later than November 25, 2003.~~

~~16. PROMOTIONS~~~~16.1 SPECIAL PROMOTIONS (Cont'd)~~~~BUSINESS DISCOUNT SAVE PROMOTION~~~~(N)~~

~~During a promotional period from October 7, 2003 through January 3, 2004, business customers who contact Qwest and request to have a flat business line(s), *QWEST BUSINESS LINE PLUS*, Business *CUSTOMCHOICE*, or Centrex 21 disconnected, may be offered the following discount(s) if they agree to retain the product(s) after having been informed of the product's benefits:~~

- ~~• *QWEST BUSINESS LINE PLUS*—Receive up to a 20% discount per month for the length of the agreement when a customer consents to a 1-year, 2-year, or 3-year term agreement.~~
- ~~• Business *CUSTOMCHOICE*—Receive up to a 30% discount per month for the length of the agreement when a customer consents to a 1-year, 2-year, or 3-year term agreement.~~

~~All other terms and conditions, including Termination Liability, for *QWEST BUSINESS LINE PLUS* and Business *CUSTOMCHOICE*, as specified in Section 5.9.1., shall apply.~~

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

ISDN SINGLE LINE SERVICE PROMOTION

(N)

~~During a promotional period from October 20, 2003 through December 31, 2003, customers subscribing to ISDN Single Line Service under a one, two, three, or five year rate stability agreement will receive \$100.00 credit for all new lines. Existing customers on month-to-month service will receive \$50.00 credit by migrating to a one, two, three, or five year contract. In addition, nonrecurring charges will be waived on all new lines for month-to-month and one, two, three, or five year rate stability agreements.~~

~~This promotion is not available with any other ISDN Single Line Service promotional offer. This promotion is only available where it is technically feasible to provide services and where facilities are available. Contracts must be signed by December 31, 2003, and the customer requested installation date may be no later than March 31, 2004.~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS (Cont'd)~~

~~(N)~~

~~BUSINESS COMPETITIVE INQUIRY PROMOTION~~

~~During a promotional period from November 17, 2003 through February 14, 2004, potential new customers that currently subscribe to service from another telecommunications provider and who have not previously been a Qwest customer, may be offered either a waiver of the current nonrecurring charges, up to two months credit of the current monthly rate(s), or both, on selected services, as determined by the Company.~~

~~Customers will receive the incentives in the form of a credit on their bill. Incentive amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total credit amount will not exceed the total nonrecurring charge(s) plus two months service of the monthly rate(s).~~

~~The following terms and conditions will apply to the Business Competitive Inquiry Promotion:~~

- ~~• A business customer can only receive the incentive credit(s) one time through the Competitive Inquiry Program.~~
- ~~• Business customers who receive the Competitive Inquiry promotion credit(s) are required to remain with the Company for a minimum of 12 months or be billed all monthly rate(s) and nonrecurring charge(s) waived.~~
- ~~• The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentive credits in similar circumstances.~~
- ~~• Business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3.~~
- ~~• The Business Competitive Inquiry promotion may be resold so as to waive the Company's charges in accord with this program when a local telecommunications carrier selling the Company's services is attempting to win over new customers.~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS~~

~~BUSINESS COMPETITIVE INQUIRY PROMOTION (Cont'd)~~

Products participating in the Promotion include:

- ~~• Business *CUSTOMCHOICE*~~
- ~~• Flat Business Lines~~
- ~~• *QWEST BUSINESS LINE PLUS*~~
- ~~• Centrex 21~~
- ~~• Hunting Service~~
- ~~• Call Forwarding — Busy Line/Don't Answer~~
- ~~• *MARKET EXPANSION LINE*~~
- ~~• Caller ID — Name and Number~~
- ~~• Caller Identification — Number~~
- ~~• *QWEST CHOICE* Business~~
- ~~• *QWEST CHOICE* Two-line Business~~

~~_____ (N)~~
~~_____ (N)~~

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~~16. PROMOTIONS~~

~~16.1 SPECIAL PROMOTIONS (Cont'd)~~

~~(N)~~

~~BUSINESS COMPETITIVE INQUIRY PROMOTION~~

~~During a promotional period from February 15, 2004 through April 30, 2004, potential new customers that currently subscribe to service from another telecommunications provider may be offered either a waiver of the current nonrecurring charges, up to two months credit of the current monthly rate(s), or both, on selected services, as determined by the Company.~~

~~Customers will receive the incentives in the form of a credit on their bill. Incentive amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total credit amount will not exceed the total nonrecurring charge(s) plus two months service of the monthly rate(s).~~

~~The following terms and conditions will apply to the Business Competitive Inquiry Promotion:~~

- ~~• A business customer can only receive the incentive credit(s) one time through the Competitive Inquiry Program.~~
- ~~• Business customers who receive the Competitive Inquiry promotion credit(s) are required to remain with the Company for a minimum of 12 months or be billed all monthly rate(s) and nonrecurring charge(s) waived.~~
- ~~• The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentive credits in similar circumstances.~~
- ~~• Business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3.~~
- ~~• The Business Competitive Inquiry promotion may be resold so as to waive the Company's charges in accord with this program when a local telecommunications carrier selling the Company's services is attempting to win over new customers.~~

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

(N)

BUSINESS COMPETITIVE INQUIRY PROMOTION (Cont'd)

Products participating in the Promotion include:

- Business *CUSTOMCHOICE*
- Flat Business Lines
- *QWEST BUSINESS LINE PLUS*
- Centrex 21
- Hunting Service
- Call Forwarding
- Call Waiting
- Call Transfer
- Dial Lock
- Last Call Return
- Speed Dial
- Three Way Calling
- Custom Ringing
- *MARKET EXPANSION LINE*
- Caller ID—Name and Number
- Caller Identification—Number
- *QWEST CHOICE* Business
- *QWEST CHOICE* Two-line Business

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

(N)

RESIDENCE COMPETITIVE INQUIRY PROMOTION

During a promotional period from February 15, 2004 through April 30, 2004, potential new customers that currently subscribe to service from another telecommunications provider may be offered either a waiver of the current nonrecurring charge(s), up to two months credit of the current monthly rate(s), or both, on selected services, as determined by the Company.

Customers will receive the incentives in the form of a credit on their bill. Incentive amounts are calculated on the first month's nonrecurring charges(s) and monthly rate(s). The total credit amount will not exceed the total nonrecurring charge(s) plus two month's service of the monthly rate(s).

The following terms and conditions will apply to the Residence Competitive Inquiry Promotion:

- A residence customer can only receive the incentive credit(s) one time through the Competitive Inquiry Program.
- Residence customers who receive the Competitive Inquiry promotion credit(s) are required to remain with the Company for a minimum of 12 months or be billed all monthly rate(s) and nonrecurring charge(s) waived.
- Residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3.
- The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentive credits in similar circumstances.
- The Residence Competitive Inquiry promotion may be resold so as to waive the Company's charges in accord with this program when a local telecommunications carrier reselling the Company's services is attempting to win over new customers.

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

(N)

RESIDENCE COMPETITIVE INQUIRY PROMOTION (Cont'd)

Products participating in the Promotion include:

- Flat Dial Tone Lines
- Foreign Exchange Service
- Measured Service
- Line and Feature Packages
- Call Waiting
- Talking Call Waiting
- Call Forwarding
- Three-Way Calling
- Speed Calling
- Hot Line
- *CONVENIENCEPAK*
- *MARKET EXPANSION LINE*
- Custom Ringing
- Message Waiting Indicator—Visual
- Directed Call Pick Up
- Toll Restriction
- Remote Access Forwarding
- Scheduled Forwarding
- *I CALLED*
- Priority Call
- Caller Identification
- Continuous Redial
- Selective Call Forwarding
- Last Call Return
- Selective Call Rejection
- Caller Identification Blocking
- *NO SOLICITATION*
- Do Not Disturb
- Dial Lock
- *CALLER ID WITH PRIVACY+*
- *SECURITY SCREEN*
- Premium Listings
- Privacy Listings
- *PREFERRED CHOICE* Package
- *VALUE CHOICE* Package
- *QWEST CHOICE* Home
- *QWEST CHOICE* Two-line Home

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

RESIDENCE PACKAGE PROMOTION

During a promotional period from May 20, 2007, through August 17, 2007, residence customers who are connecting service for the first time (New Connect) or who are moving to a new address (Transfer of Service) and who purchase a qualifying package at their new address, will be given a waiver of the nonrecurring charge associated with the line or lines in their package. The qualifying packages are *QWEST CHOICE* Home, *QWEST CHOICE* Two-line Home, *QWEST CHOICE* Home Plus and *QWEST CHOICE* Two-line Home Plus. This promotion is available on all New Connect or Transfer of Service orders with a qualifying package placed during the promotional period and where facilities are available.

(D)

(N)

(N)

16. PROMOTIONS**16.1 SPECIAL PROMOTIONS (Cont'd)**

PRS AND DSS AUTUMN'S COLORFUL OFFER**(N)**

~~For a limited 89 day period beginning August 13, 2007, Qwest is offering a special per span promotional price of \$665.00 on Primary Rate ISDN Service, \$461.00 on Advanced Digital Switched Service and \$671.00 on Basic Digital Switched Service on three (3) year contracts or \$565.00 on Primary Rate ISDN Service, \$431.00 on Advanced Digital Switched Service and \$629.00 on Basic Digital Switched Service on five (5) year contracts for customers seeking to:~~

- ~~• Order new installation of PRS/DSS Service~~
- ~~• Renew contracts to 3 or 5 year contract terms~~
- ~~• Renegotiate current PRS/DSS contracts only if they are within 6 months of expiration.~~
- ~~• Convert month to month pricing to 3 or 5 year contract terms~~
- ~~• Migrate PBX Trunks, DSS or UAS services to a PRS 3 or 5 year contract (no Migration credits).~~
- ~~• Migrate PBX Trunks or UAS services to a DSS 3 or 5 year contract (no Migration credits).~~
- ~~• Welcome customers back to Qwest PRS/DSS 3 or 5 year contracts. Customers may receive 1 month WinBack credit for a 36 month contract and 2 months WinBack credits for a 60 month contract on their PRS or DSS service.~~
- ~~• For the PRS service, this offer is only available to customers served by a host switch with PRS capabilities. Customers served by remote central offices are not eligible for this promotion.~~
- ~~• Service must be installed and customer must accept billing prior to February 1, 2008, unless a facility delay is caused by Qwest.~~
- ~~• Installation charges will be waived~~
- ~~• Contracts need to be signed no later than close of business November 9, 2007.~~

(N)

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**104. OBSOLETE CONSTRUCTION CHARGES
AND OTHER SPECIAL CHARGES**

SUBJECT	SHEET
Charges and Agreements for Extensions into Residential Developments .	1
Construction of Outside Plant Facilities	1
Extensions for New Real Estate Additions	1
Land Development/Trench and Backfill Agreements	5

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~~104. OBSOLETE CONSTRUCTION CHARGES
AND OTHER SPECIAL CHARGES~~

~~104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES~~

~~104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS~~

~~A. Charges and Agreements for Extensions into Residential Developments~~

~~1. Residential developments meeting the following criteria will be subject to the provisions of this Section:~~

- ~~• Developments containing four or more residential building lots or proposed structures.~~
- ~~• Mobile home parks, including additions of four or more lots to existing mobile home parks.~~
- ~~• Existing or proposed RV parks requiring telephone facilities to individual spaces.~~

~~2. The following do not fall under the provisions of this Section:~~

- ~~• Developments which consist entirely of multifamily dwellings.~~
- ~~• RV parks platted for space rental on a short term basis, except as defined in A.1.~~
- ~~• Marinas.~~

~~3. The Company will place, own and maintain network facilities in residential developments. See 7., following, for easement and trenching requirements.~~

~~4. The Company and the developer will enter into a written Land Development Agreement covering a period of five years for provision of the required Company network facilities. The developer will be charged a facility charge, which is payable in full at least 45 days prior to the start of construction of new facilities in the development by the Company. Developments consisting of more than one phase shall be administered under separate agreements for each phase.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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~~104. OBSOLETE CONSTRUCTION CHARGES
AND OTHER SPECIAL CHARGES~~

~~104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES~~

~~104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS~~

~~A. Charges and Agreements for Extensions into Residential Developments (Cont'd)~~

~~5. If a residential developer refuses to enter into or comply with the terms of:~~

- ~~• Land Development Agreement;~~
- ~~• Line Extension Charges, if applicable (4.2);~~
- ~~• Trench and Backfill Agreement (See 7., Trenching and Backfill);~~

~~And the Company receives an application for service, the full cost of construction of the trench, supporting structure and backfill, facilities in the development and any applicable line extension will be billed to and paid by the developer of the real property. A refund will be provided to the developer in accordance with 6., following, with the start date of the refund period deemed to be the billing date. The end date of the refund period shall be five years after the billing date.~~

~~6. Facility Charges~~

~~The written agreement will include the facility charge, the number of proposed new access lines associated with the development, and an annual refund provision for a maximum period of five years. The annual refund will be determined as follows:~~

- ~~• The number of proposed new access lines, to be specified in the written agreement, will be equal to the greater of the number of proposed lots or living units in the development.~~
- ~~• For the facility charge, see B.3.a.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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~~104. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES~~

~~104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES~~

~~104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS~~

~~A.6. (Cont'd)~~

- ~~• The annual refund will be determined by applying a facilities refund per access line to the gain in access lines for that year. The facilities refund per access line will be calculated as follows:~~

~~— Inside the BRA~~

$$\begin{array}{l} \text{Facilities Refund} \\ \text{per Access Line} \end{array} = \frac{\text{Facility Charge}}{\text{(Proposed number of access lines x .50)}}$$

~~— Outside the BRA~~

$$\begin{array}{l} \text{Facilities Refund} \\ \text{per Access Line} \end{array} = \frac{\text{Facility Charge}}{\text{(Proposed number of access lines x .85)}}$$

- ~~• Refunds will not be made in excess of what was originally paid to the Company as the facility charge.~~
- ~~• At the end of five years, any remaining balance not refunded due to underdevelopment of access lines, will revert to the Company.~~

~~7. Trenching and Backfill~~

~~The provision of buried or underground communication facilities to residential developments shall require the following:~~

- ~~a. A legally sufficient easement to accommodate the placing and maintaining of the common communication serving facilities (e.g., feeder and distribution cables plus terminal pedestals or like devices and access point cabinets) must be made available to the Company. The surface of the easement area must be brought within six inches of final grade prior to the installation of buried or underground communication facilities.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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~~104. OBSOLETE CONSTRUCTION CHARGES
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~~104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES~~

~~104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS~~

~~A.7. (Cont'd)~~

~~b. The developer or owner shall select the option of either:~~

- ~~• Providing trench, supporting structure and backfill or~~
- ~~• Paying the Company's portion of joint trench, supporting structure and backfill costs.~~

~~c. Unless the Company provided the trench and supporting structure in each year during the 5-year Land Development Agreement period, developers shall receive a refund of costs incurred for trenching and backfill (T & B). The annual refund will be determined by applying a T & B refund per access line to the gain in access lines for that year as follows: (See B.1.b. for T & B refund rates.)~~

- ~~• Inside the BRA~~

$$\begin{aligned} \text{T \& B Refund} &= \text{Refund rate x number of} \\ \text{per access line} & \text{centerline feet} \\ & \text{(Proposed number of access} \\ & \text{lines x .50)} \end{aligned}$$

- ~~• Outside the BRA~~

$$\begin{aligned} \text{T \& B Refund} &= \text{Refund rate x number of} \\ \text{per access line} & \text{centerline feet} \\ & \text{(Proposed number of access} \\ & \text{lines x .85)} \end{aligned}$$

~~d. Trenches, supporting structures and backfill within the development must meet Company specifications and be suitable for the Company's distribution facilities. This does not include trenches, supporting structure and backfill for the service drop wire, i.e., the facilities between the pedestal terminal or like device and protector or network interface located on the customer premises. Upon acceptance, the ownership of the supporting structure shall vest in the Company.~~

~~e. In those instances where a trench is open in the development and the Company is properly notified of the trench's availability, and the Company fails to utilize that trench, the Company will bear the costs of providing a trench.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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AND OTHER SPECIAL CHARGES~~

~~104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES~~

~~104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS~~

~~A.7. (Cont'd)~~

~~f. In areas where the Company has existing trench and backfill agreements with local power utilities, the developer or owner of the development shall be responsible for the trench and backfill costs as billed to the Company.~~

~~g. A written trench and backfill agreement must be entered into by the developer or owner of the development and the Company for the provision of the trench, supporting structure and backfill work. Developments consisting of more than one phase shall be administered under separate agreements for each phase. The agreement will include the following:~~

- ~~• A description of the subdivision or development,~~
- ~~• Trench, supporting structure and backfill plans and specifications,~~
- ~~• Trench excavation and backfill schedules, and~~
- ~~• Rights, responsibilities and liabilities associated with performance of the trench and backfill work.~~

~~B. Charges~~

~~1. Land Development/Trench and Backfill Agreements~~

~~a. Facility Charges~~

~~The developer will pay the Company, at least 45 days in advance of construction of new facilities in the development, the following amounts:~~

	FACILITY CHARGE
• Per centerline foot of all roads — within the development.	
— Inside the BRA	\$2.50
— Outside the BRA	3.00

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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~~104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES
104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS~~

~~B.1. (Cont'd)~~

~~b. Trench and Backfill Refund Rates~~

~~The amount of the refund rate for trench and backfill will be dependent upon the number of participants in a standard 36" x 30" trench, which shall be determined as follows:~~

1 participant	\$3.27 per centerline foot
2 participants	\$1.63 per centerline foot
3 participants	\$1.09 per centerline foot
4 participants	\$0.82 per centerline foot

~~c. Line Extension Charges in connection with extensions to the Company's plant facilities to the boundary of the development only apply outside the Base Rate Area: See 4.2.2.~~

~~[1] The tariff provisions on this Sheet are effective as of May 3, 1999.~~

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105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.2 EXCHANGE AREA RATE GROUPS

A. General

1. Exchange access line facilities are connected or rearranged according to the rates and charges specified in this Section.

2. The rates for exchange service vary according to the factors explained below:

• **Exchange Access Line Availability**

— Consists of the number of exchange access lines that can be called on a local basis in an exchange calling area. The exchange access line availability determines the rate group in which an exchange is placed. Those cities which have a smaller exchange access line availability base are classified in a lower rate group than those with a larger exchange access line calling availability.

RATE GROUP	EXCHANGE ACCESS LINE AVAILABILITY
1	0 — 12,000
2	12,001 — 100,000
3	100,001 — and over

3. When an exchange has local calling accessibility to other exchanges added subsequent to October 21, 1992, a rate increment is determined for the extended local calling capability and the exchange line rate is increased by assigning the appropriate EAS sub-rate group. The incremental amount varies according to the class of service and quantity of access lines which are added to the exchange's local calling areas.

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The rate increments shown below are included in the rates shown for exchange access line rates:

SUB-RATE GROUP	QUANTITY OF ACCESS LINES ADDED TO THE		MONTHLY INCREMENTAL RATE			
	LOCAL CALLING AREA		RESIDENCE		BUSINESS	
			FLAT	MEASURED	FLAT	MEASURED
A	0 to	450	\$0.05	\$0.00	\$0.05	\$0.00
B	451 to	2,000	0.55	0.15	0.75	0.20
C	2,001 to	5,000	0.65	0.15	0.90	0.25
D	5,001 to	40,000	0.75	0.20	1.00	0.25
E	Over	40,000	2.75	0.70	3.70	0.95

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LOCAL EXCHANGE	RATE GROUP/ SUB-RATE GROUP
Aberdeen	2-C
Hoquiam	
Auburn	3-E
Bainbridge Island	3
Battle Ground	2-C
Belfair	2-B
Bellevue	3-D
Bellingham	2-D
Black Diamond	2
Bremerton	2-A
Buckley	2-C
Castle Rock	2-C
Centralia	2-C
Chehalis	2
Clarkston	2-A
Cle Elum	1
Colfax	1
Colville	1-C

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LOCAL EXCHANGE	RATE GROUP/ SUB-RATE GROUP
Copalis	2
Coulee Dam	1-B
Crystal Mountain	1
Dayton	1-D
Deer Park	3-B
Des Moines[1]	3
Easton	1
Elk	3-C
Enumelaw	2-C
Ephrata	1-D
Graham	3-D
Green Bluff	3-C
Hoodsport	1-D
Issaquah	3-E
Kent	3

[1] Customers to Des Moines exchange service located within the King County portion of the Tacoma exchange may subscribe to Des Moines 838, 661 or 874, Tacoma 927, 924 or 952 exchange service from the 927 wire center without additional rates and charges applicable to Foreign Exchange service. See 5.1.4, Foreign Exchange Service.

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105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.2 EXCHANGE AREA RATE GROUPS

B. Local Exchange and Rate Group Designator (Cont'd)

LOCAL EXCHANGE	RATE GROUP/ SUB-RATE GROUP
Liberty Lake	3
Longview-Kelso	2-C
Loon Lake	3
Maple Valley	3
Moses Lake	2-D
Newman Lake	3
Northport	1-D
Olympia	2-D
Omak-Okanogan	1
Oroville	1
Othello[1]	1-D

[1] Excludes Royal City wire center.

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105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.2 EXCHANGE AREA RATE GROUPS

B. Local Exchange and Rate Group Designator (Cont'd)

LOCAL EXCHANGE	RATE GROUP/ SUB-RATE GROUP
Pasco	2
Pateros	1-C
Pomeroy	1
Port Angeles	2-A
Port Ludlow	1
Port Orchard	2
Port Townsend	1-B
Puyallup	3-C
Renton	3-D
Ridgefield	2-C
Rochester	2-E
Roy	3-D
Seattle[1]	3-D

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

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LOCAL EXCHANGE	RATE GROUP/ SUB-RATE GROUP
Sequim	2
Shelton	1-E
Silverdale	2-F
Spokane	3-D
Springdale	1-E
Sumner	3-C
Tacoma	
Tacoma rate area	3-D
Tacoma Waverly rate area	3-D
Touchet	2
Vancouver	2-D
Waitsburg	2-B
Walla Walla	2-D
Warden	2
Winlock	1-D
Yakima	2-D

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.1 MEASURED RATE SERVICE

A. Description

Measured Rate Service is a local service for which charges may be based upon: frequency, time of day, duration and distance.

Residence two party measured service is grandfathered effective February 15, 1990.

B. Rates and Charges

1. Appropriate local usage charges, specified in 3., following, will apply in an addition to the monthly rate.

2. The monthly rate per EAS rate group includes the monthly rate plus the EAS increment.

MONTHLY RATE PER RATE GROUP

	1	2	3
• Two Party Measured	[1]	\$5.80	\$5.85

MONTHLY RATE PER EAS RATE GROUP

	1-A	1-B	1-C	1-D	1-E
• Two Party Measured	[1]	[1]	[1]	[1]	[1]

[1] Service not offered.

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105.2 LOCAL EXCHANGE SERVICE

105.2.1 MEASURED RATE SERVICE

B.2. (Cont'd)

MONTHLY RATE PER EAS RATE GROUP

2-A 2-B 2-C

• Two Party Measured \$5.80 \$5.95 \$5.95

MONTHLY RATE PER EAS RATE GROUP

2-D 2-E 2-F

• Two Party Measured \$6.00 \$6.50 \$8.02

MONTHLY RATE PER EAS RATE GROUP

3-A 3-B 3-C 3-D 3-E

• Two Party Measured \$5.85 \$6.00 \$6.00 \$6.05 \$6.55

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.2 LOCAL EXCHANGE SERVICE~~

~~105.2.1 MEASURED RATE SERVICE~~

~~B. Rates And Charges (Cont'd)~~

~~3. Local Usage Charges~~

- ~~• Includes an allowance of 20 outgoing local calls per month.~~
- ~~• The usage charges specified below only apply when the stipulated usage allowance is exceeded.~~

~~RATE~~

- ~~• Each outgoing local call exceeding the allowance \$0.10~~

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105. OBSOLETE EXCHANGE SERVICES**105.2 LOCAL EXCHANGE SERVICE (Cont'd)****105.2.4 FLAT RATE SERVICE**

Two and four party residence and two party business flat rate service are grandfathered effective February 15, 1990. Existing customers with two and four party flat rate service will have this service regraded to individual flat rate service. A conversion process to regrade customers with party line service will begin in December, 1997, and be completed by June 30, 1999.

A. Rates and Charges

The monthly rate per EAS rate group includes the monthly rate plus the EAS increment.

	MONTHLY RATE PER RATE GROUP				
	1	2	3		
• Residence					
— Two Party	\$ 7.15	\$ 8.45	\$9.40		
— Four Party	6.25	7.25	7.95		
• Business					
— Two Party	15.60	20.70	[1]		

	MONTHLY RATE PER EAS RATE GROUP				
	1-A	1-B	1-C	1-D	1-E
• Residence					
— Two Party	\$ 7.20	\$ 7.70	\$ 7.80	\$ 7.90	\$ 9.90
— Four Party	6.30	6.80	6.90	7.00	9.00
• Business					
— Two Party	15.65	16.35	16.50	16.60	19.30

[1] Service not offered.

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105. OBSOLETE EXCHANGE SERVICES**105.2 LOCAL EXCHANGE SERVICE****105.2.4 FLAT RATE SERVICE****A. Rates and Charges (Cont'd)**

MONTHLY RATE PER EAS RATE GROUP**2-A****2-B****2-C**• **Residence**

— Two Party \$ 8.50 \$ 9.00 \$ 9.10

— Four Party 7.30 7.80 7.90

• **Business**

— Two Party 20.75 21.45 21.60

MONTHLY RATE PER EAS RATE GROUP**2-D****2-E****2-F**• **Residence**

— Two Party \$ 9.20 \$11.20 \$10.67

— Four Party 8.00 10.00 9.47

• **Business**

— Two Party 21.70 24.40 27.36

MONTHLY RATE PER EAS RATE GROUP**3-A****3-B****3-C****3-D****3-E**• **Residence**

— Two Party \$9.45 \$9.95 \$10.05 \$10.15 \$12.15

— Four Party 8.00 8.50 8.60 8.70 10.70

• **Business**

— Two Party [1] [1] [1] [1] [1]

[1] — Service not offered.

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.2 LOCAL EXCHANGE SERVICE (Cont'd)~~

~~105.2.5 LOCAL SERVICE OPTIONS~~

~~A. Farmer Line Service^[1]~~

~~1. Description~~

~~Farmer Line Service is a grade of basic exchange service furnished in the suburban area of an exchange by means of lines owned and maintained in part by the customers to the service. Such lines connect with the Company's facilities at the BRA boundary of the exchange from which service is furnished.~~

~~Farmer Line Service is grandfathered effective February 15, 1990.~~

~~2. Terms and Conditions~~

~~a. Farmer Line Service is furnished outside the BRA and normally within the exchange area. A Farmer Line station shall not be located within the BRA or city limits. A Farmer Line shall not extend across an exchange area boundary except upon a FX basis. The Company will not accept applications for new Farmer Line Service.~~

~~b. The Company will provide, own and maintain all exchange access lines and facilities used to furnish Farmer Line Service to the boundaries of the BRA or the city limits.~~

~~c. The customer will provide, own and maintain all lines and facilities beyond the boundaries of the BRA or city limits.~~

~~d. In exchanges where the Company's cable extends beyond the BRA or city limits, Farmer Line circuits may be included in the cable, if facilities are available. Connection with cable will only be made at locations designated by the Company.~~

~~[1] Existing customers with Farmer Line Service will have this service regraded to individual flat rate service. A conversion process to regrade customers with Farmer Line Service will begin in December, 1997, and be completed by June 30, 1999.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.2 LOCAL EXCHANGE SERVICE~~

~~105.2.5 LOCAL SERVICE OPTIONS~~

~~A.2. (Cont'd)~~

- ~~e. Farmer Line Service will be rendered to less than three customers, provided the total minimum exchange revenue of each circuit is not less than that of three residence exchange access lines. The minimum applies to residence or business service or a combination of both. It also applies to Farmer Line FX Service or a combination of FX and regular Farmer Line Service.~~
- ~~f. When members/owners of a Farmer Line circuit appoint or designate a secretary or manager, connection of new members to the circuit or assignment of telephone numbers will be made only upon written authorization from the secretary or manager. The secretary or manager will collect all the charges for exchange and toll service from members of the Farmer Line circuit if asked to by the Company.~~
- ~~g. If a non-customer to Farmer Line Service connects a telephone to a Farmer Line without applying for service, the customer or customers of record on that line will be given notice by the Company to disconnect the telephone or apply for Farmer Line Service. Failure to comply with the notice shall warrant disconnection of the service.~~
- ~~h. A Farmer Line may not be connected to more than one exchange. In the event of such violation, a notice must be sent to the customer(s) advising that the service arrangement is in violation of the Company's regulations and failure to comply with the Company's requirements will result in disconnection of any or all exchanges connected.~~
- ~~i. Farmer Line Service will be rendered provided the line owned is properly constructed and in good operating condition.~~

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~~105.2 LOCAL EXCHANGE SERVICE~~

~~105.2.5 LOCAL SERVICE OPTIONS~~

~~A.2. (Cont'd)~~

~~j. The Company at its option, may change the type of central office switching equipment. If the change requires Farmer Line customers to change telephones or other facilities, it will be done at their own expense.~~

~~k. Changes in directory listings are subject to charges from 5.7.1. For telephone number changes see 2.2.7. Changes in billing responsibility will be provided subject to conditions specified in 2.2.1.E.~~

~~l. The customer(s) or owner(s) of a Farmer Line may be required to limit the number of telephones on each Farmer Line to the number required by the design or operation of the Company's central office equipment.~~

~~3. Rates and Charges~~

	NONRECURRING
	USOC
	CHARGE

~~a. Each connection of customer-owned Farmer Line to Company-owned facilities~~

- ~~• Residence NR1 \$31.00~~
- ~~• Business NR1 48.00~~

~~b. Customer-owned and installed telephone connected to a Farmer Line circuit, each customer~~

~~NR1 20.00~~

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c. Rates for Farmer Line Service are as follows:

MONTHLY RATE PER RATE GROUP

1 2 3

• Residence	\$3.75	\$5.05	\$6.15
• Business	9.05	9.05	[1]

MONTHLY RATE PER EAS RATE GROUP[2]

1-A 1-B 1-C 1-D 1-E

• Residence	\$3.80	\$4.30	\$4.40	\$4.50	\$6.50
• Business	9.10	9.80	9.95	10.05	12.75

MONTHLY RATE PER EAS RATE GROUP[2]

2-A[1] 2-B 2-C

• Residence	\$5.10	\$5.60	\$5.70
• Business	9.10	9.80	9.95

MONTHLY RATE PER EAS RATE GROUP[2]

2-D 2-E 2-F

• Residence	\$5.80	\$7.80	\$7.27
• Business	10.05	12.75	15.71

MONTHLY RATE PER EAS RATE GROUP[2]

3-A 3-B 3-C 3-D 3-E

• Residence	\$6.20	\$6.70	\$6.80	\$6.90	\$8.90
• Business	[1]	[1]	[1]	[1]	[1]

[1]— Service not offered.

[2]— Rate includes the monthly rate plus the EAS increment.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Suburban Service[1]

1. Description

Suburban Service is a service furnished outside the Base Rate Area of an exchange by means of a circuit to which a maximum of four main station lines may be connected.

2. Terms and Conditions

a. Suburban Service is furnished outside the BRA but within the exchange area. This service is grandfathered effective February 15, 1990.

b. Suburban Service is limited to four main station lines per circuit.

3. Rates

Rates for Suburban Service are as follows:

MONTHLY RATE PER RATE GROUP					
	1	2	3		
• Residence	\$ 7.00	\$ 8.05	\$ 8.65		
• Business	12.75	12.75	13.00		

MONTHLY RATE PER EAS RATE GROUP[2]					
	1-A	1-B	1-C	1-D	1-E
• Residence	\$ 7.05	\$ 7.55	\$ 7.65	\$ 7.75	\$ 9.75
• Business	12.80	13.50	13.65	13.75	16.45

[1] Existing customers with Suburban Service will have this service regraded to individual flat rate service. A conversion process to regrade customers with Suburban Service will begin in December, 1997, and be completed by June 30, 1999.

[2] Rate includes the monthly rate plus the EAS increment.

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105.2.5 LOCAL SERVICE OPTIONS

B.3. (Cont'd)

MONTHLY RATE PER EAS RATE GROUP[1]

2-A 2-B 2-C

• Residence	\$ 8.10	\$ 8.60	\$ 8.70
• Business	12.80	13.50	13.65

MONTHLY RATE PER EAS RATE GROUP[1]

2-D 2-E 2-F

• Residence	\$ 8.80	\$10.80	\$10.27
• Business	13.75	16.45	19.41

MONTHLY RATE PER EAS RATE GROUP[1]

3-A 3-B 3-C 3-D 3-E

• Residence	\$ 8.70	\$ 9.20	\$ 9.30	\$ 9.40	\$11.40
• Business	13.05	13.75	13.90	14.00	16.70

[1]—Rate includes the monthly rate plus the EAS increment.

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~~105.2.5 LOCAL SERVICE OPTIONS (Cont'd)~~

~~C. Party Line Service[1]~~

~~1. Description~~

~~Party Line Service is a central office line arranged to serve more than one customer. Each customer has a different telephone number. Exchange calls originating at party line stations may be limited to a maximum period of five minutes.~~

~~2. Terms and Conditions~~

~~a. Where facilities do not exist for single party service, party line service may be offered only on a temporary basis for new installation or moves to a different premises.~~

~~b. At the Company's option, and when mutually agreeable among all parties, customers with one party service may be temporarily converted to party line service to share existing facilities with a new customer.~~

~~c. All party line services shall be temporary, and in all cases, party line services will be regraded to one party service when adequate facilities become available.~~

~~d. The Company shall notify customers who are to be regraded. There will be no nonrecurring charge for grade of service changes.~~

~~[1] Existing customers with Party Line Service will have this service regraded to individual flat rate service. A conversion process to regrade customers with Party Line Service will begin in December, 1997, and be completed by June 30, 1999.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.2 LOCAL EXCHANGE SERVICE (Cont'd)~~

~~105.2.7 CUSTOMCHOICE SERVICE~~

~~CUSTOMCHOICE Service is obsolete and will not be offered to new customers as of April 22, 1996. Existing CUSTOMCHOICE customers may retain the service until their Service Agreement expires.~~

~~A. Description~~

~~CUSTOMCHOICE Service is a flat rated exchange service which utilizes central office technology and includes a flat rated line with standard features. Optional features are also available.~~

~~B. Standard Features~~

~~Standard Features are listed below:~~

- ~~• Flat rated exchange access line with touch-tone~~
- ~~• Call Transfer~~
- ~~• Three-way Calling/Conference Calling~~
- ~~• Consultline~~
- ~~• Standard Choice Features~~

~~Choice of three of the features listed below:~~

- ~~— Call Forward Busy/Don't Answer overflow~~
- ~~— Call Forward Busy/Don't Answer (expanded)~~
- ~~— Call Forward Busy/Don't Answer (external)~~
- ~~— Call Forward Busy Line (expanded)~~
- ~~— Call Forward Busy Line (external)~~
- ~~— Call Forward Busy overflow~~
- ~~— Call Forward Don't Answer (expanded)~~
- ~~— Call Forward Don't Answer (external)~~
- ~~— Call Forwarding Variable~~
- ~~— Call Pickup~~
- ~~— Call Rejection~~
- ~~— Call Waiting~~
- ~~— Continuous Redial~~
- ~~— Hunting~~
 - ~~— Series~~
 - ~~— Multiline~~
 - ~~— Circular~~

~~105. OBSOLETE EXCHANGE SERVICES~~

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~~105.2.7 CUSTOMCHOICE SERVICE~~

~~B. Standard Features (Cont'd)~~

- ~~— Last Call Return~~
- ~~— Priority Call~~
- ~~— Remote Access Forwarding~~
- ~~— Selective Call Forwarding~~
- ~~— Six-way Conference~~
- ~~— Speed Calling—6, Number, per list~~
- ~~— Speed Calling—30, per line~~
- ~~— Speed Calling—30, Number-Shared~~
 - ~~— First line~~
 - ~~— Each additional user~~

~~— Customers subscribing to additional Standard Choice Features will be charged the rates specified in E. following.~~

~~C. Optional Features~~

~~— The following features will be available to CUSTOMCHOICE customers at the discounted rate specified in E., following.~~

- ~~• Additional Directory Listing~~
 - ~~— Joint User Service~~
- ~~• 800 ServiceLine Option~~
- ~~• MARKET EXPANSION LINE Service~~
- ~~• Caller Identification Name & Number~~
- ~~• Caller Identification Number only~~

~~D. Terms and Conditions~~

~~— 1. CUSTOMCHOICE Service is available to customers with three to twenty lines per customer, per location.~~

~~— 2. CUSTOMCHOICE Service will not be offered with Service Station, Foreign Exchange Service, remote switching systems, Centrex systems, pay telephones, or multiparty.~~

~~— 3. Substitution of CUSTOMCHOICE Service features with non-CUSTOMCHOICE Service will not be permitted.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.2 LOCAL EXCHANGE SERVICE~~

~~105.2.7 CUSTOMCHOICE SERVICE~~

~~D. Terms and Conditions (Cont'd)~~

- ~~4. Incremental charges specified in 5.1 are applicable.~~
- ~~5. CUSTOMCHOICE Service will only be offered subject to the availability of existing facilities and features.~~
- ~~6. Suspension of service will not be allowed on the first 3 CUSTOMCHOICE lines. Suspension of service will be allowed on the 4th and above lines.~~
- ~~7. Additional lines for CUSTOMCHOICE Service purchased during the discount pricing period can be incorporated into the terms of the existing Service Agreement without renegotiating the Service Agreement.~~
- ~~8. A customer subscribing to CUSTOMCHOICE Service agrees to pay a specified rate for a specific length of time as shown in this section. The Company will issue a Service Agreement (Acknowledgement Form) to the customer.~~
- ~~9. The Service Agreement for CUSTOMCHOICE Service, standard features and standard choice features will be guaranteed by the Company during the rate period. If rates are reduced during the Service Agreement period, the rate will be applied only to the extent that the resulting price exceeds the applicable costs for the service, as determined by the Company.~~
- ~~10. The prices for services under this section of the Exchange and Network Services Tariff, including any and all discounts to which the customer may be entitled will be offered and charged to customers independently from and regardless of the customer's purchase of any customer premises equipment or enhanced services from the Company.~~

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105.2 LOCAL EXCHANGE SERVICE

105.2.7 CUSTOMCHOICE SERVICE (Cont'd)

E. Rates and Charges

- ~~1. The Standard Feature Package rates and charges include three of the Standard Choice Features specified in B.~~
- ~~2. Nonrecurring charges only apply to add new access lines to CUSTOMCHOICE Service. Nonrecurring charges do not apply to convert existing service to CUSTOMCHOICE Service.~~
- ~~3. Nonrecurring charges do not apply for additions, moves or changes of standard CUSTOMCHOICE Features.~~
- ~~4. The rates and charges specified for CUSTOMCHOICE Service are in addition to the regular rates and charges for the services with which CUSTOMCHOICE Service is associated.~~

USOC

- ~~5. Rate Stabilized Standard Feature Package **SFO**~~

	NONRECURRING CHARGE	MONTHLY RATE
— 12 – 23 Months	\$48.00	\$31.00
— 24 – 35 Months	48.00	27.50
— 36 – 47 Months	48.00	26.60
— 48 – 60 Months	48.00	24.50

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105. OBSOLETE EXCHANGE SERVICES**105.2 LOCAL EXCHANGE SERVICE****105.2.7 CUSTOMCHOICE SERVICE****E. Rates and Charges (Cont'd)****6. Standard Feature Package Features**

The following rates apply to each Standard Choice Feature subscribed to in addition to the three included in the Standard Feature Package.

USOC

— Call Forward Busy/Don't Answer — overflow	EV2
— Call Forward Busy/Don't Answer (expanded)	FVJ
— Call Forward Busy/Don't Answer (external)	EVF
— Call Forward Busy Line (expanded)	FBJ
— Call Forward Busy Line (external)	EVB
— Call Forward Busy — overflow	EVO
— Call Forward Don't Answer (expanded)	FDJ
— Call Forward Don't Answer (external)	EVD
— Call Forwarding Variable	MVPCF
— Call Pickup	E3P
— Call Rejection	NSY
— Call Waiting	MVPCW
— Continuous Redial	NSS
— Hunting	
— Series	HSO
— Multiline	HSHTP
— Circular	EH6
— Last Call Return	NSQ
— Priority Call	NSK
— Remote Access Forwarding	AFD
— Selective Call Forwarding	NCE
— Six-way Conference	MVP6C
— Speed Calling — 6 Number, per list	ESTC1
— Speed Calling — 30, per line	ESFC3
— Speed Calling — 30, Number Shared	
— First line	ESF1L
— Each additional user	ESFAL

MONTHLY**RATE**

• Per line, per feature ————— \$1.00

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~~105.2.7 CUSTOMCHOICE SERVICE (Cont'd)~~

~~7. Optional Features~~

~~a. The recurring rates for the services and associated USOCs listed below, will be discounted at the percentages listed in b. following. The discounted rates will not be rate stabilized.~~

FEATURE	USOC
• Directory Listings	CLT, FNA, 9FK, RNCAF, XLL, RLT
— Joint User Service	JUF
• MARKET EXPANSION LINE Service	RCF, RCA, RD5
• 800 ServiceLine Option	WFA, WFS1X
• Caller Identification Name & Number	NNK
• Caller Identification Number only	NSD

~~b. Discounts~~

LENGTH OF TERM	% DISCOUNT
12 - 23 Months	0
24 - 35 Months	10
36 - 47 Months	15
48 - 60 Months	20

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105.2 LOCAL EXCHANGE SERVICE

105.2.7 CUSTOMCHOICE SERVICE (Cont'd)

F. Termination Liability

- ~~1. The customer may move service to a different location served by the Company without incurring early termination charges, provided another Service Agreement is established for a term that is at least equal to the remaining term of the existing Service Agreement.~~
- ~~2. When the Service Agreement period expires, the customer may establish a new Service Agreement or continue service under the month to month rates and charges found elsewhere in this Exchange and Network Services Tariff.~~
- ~~3. Early termination charges will apply if the customer violates the terms and conditions of the Service Agreement or if the Service Agreement is terminated for cause by the Company. The termination charges apply regardless of the reason for the violation of the Service Agreement including closure or sale of the business.~~
- ~~4. Early termination charges will apply to a maximum of 3 lines per Service Agreement.~~
- ~~5. A customer will be considered to have violated the terms and conditions of the Service Agreement if the customer cancels service during the term of the Agreement or reduces the number of lines below 3 lines. The Service Agreement may also be terminated for "cause" if the Company provides the customer with notice specifying the cause for termination.~~

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~~F. Termination Liability (Cont'd)~~

~~6. The termination charges will be applied as follows:~~

$$\begin{array}{r} \text{Total} \\ \text{Monthly} \\ \text{Charges for} \\ \text{Service} \\ \text{Terminated} \end{array} \times 15\% \times \begin{array}{r} \text{Number of} \\ \text{Months} \\ \text{Remaining in} \\ \text{Agreement} \\ \text{Period} \end{array} = \begin{array}{r} \text{Termination} \\ \text{Charge} \end{array}$$

- ~~• Termination charges are in addition to all billed and unpaid recurring and non-recurring charges.~~

~~7. The termination liability will be waived when a customer substitutes the existing service with another Company service under similar agreements that has a dollar value at least equal to 115% of the remaining dollar value of the existing Service Agreement, and the new service is installed within thirty (30) days of the cancellation of the existing Service Agreement.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~105.3.5 AUTOMATIC IDENTIFICATION OF OUTWARD DIALING SERVICE~~

~~A. Description~~

~~Automatic Identification of Outward Dialing (AIOD) Service is a central office service that provides the customer a means of identifying toll charges on each station line of a switched services vehicle located on the customer's premises.~~

~~B. Terms and Conditions~~

- ~~1. AIOD Service is available from central offices where equipment and operating conditions and availability of facilities permit. AIOD Service provides central office equipment for identification and billing of outgoing toll calls by seven digit station number.~~
- ~~2. In addition to the charges and rates, specified in C. following, appropriate charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing AIOD Service.~~
- ~~3. All trunks in a trunk group serving AIOD station lines must be equipped for AIOD Service. Trunks serving non-AIOD station lines and trunks used for inward service to all station lines do not need to be equipped for AIOD Service. AIOD trunks must be equipped for one-way outward service when the AIOD prefix is different than the listed directory number prefix. When AIOD is requested from more than one central office, each central office shall be considered a separate service.~~
- ~~4. AIOD Service in connection with customer provided switching equipment is furnished at the following rates up to the point of interface. The operational characteristics of signals from customer provided equipment must conform to the standards set for Company provided equipment. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS~~

~~105.3.5 AUTOMATIC IDENTIFICATION OF OUTWARD DIALING SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

~~5. When facilities are not available at the central office which provides the main listed number service, service may be provided from a different central office. When an AIOD trunk group is served from a central office other than the central office which provides the main listed number service, mileage rates, as appropriate from 105.2.1 of the Private Line Transport Services Tariff, are applicable. This service will be available only to a customer having such service ordered or established prior to February 21, 1980.~~

~~Existing Centrex customers having service provided from a central office different than where geographically located may have interoffice AIOD service at appropriate interoffice mileage rates when converting to a PBX system.~~

~~Charges for this Service, other than as provided for in this Section, will be based on actual costs. The customer will be provided with an estimate of these charges before installation commences.~~

~~6. The assignment of telephone numbers and the sequence of the numbers assigned to an AIOD Service is made at the discretion of the Company. All AIOD numbers must be within the same prefix. When the equipment configuration requires the assignment of blocks of telephone numbers, charges and rates, see C., following, are applicable for each number, used and unused, in the block of telephone numbers assigned.~~

~~7. When DID and AIOD Services are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD and DID Service only one telephone number charge will apply as shown in this Section.~~

~~8. AIOD Service is not compatible with some PBX vehicles.~~

~~9. When a central office, other than an Electronic Switching System central office, is not equipped to provide AIOD Service, the Company may provide the service at nonrecurring charges per AIOD trunk equal to the pro rata cost to equip the central office. These nonrecurring charges apply in addition to the charges and rates, see C., following.~~

~~10. AIOD Service is only offered with switching vehicles which are located on customer premises.~~

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105. OBSOLETE EXCHANGE SERVICES**105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS****105.3.5 AUTOMATIC IDENTIFICATION OF OUTWARD DIALING SERVICE (Cont'd)****C. Rates and Charges**

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• AIOD Service			
— Central office trunk termination, each	PLK	\$13.25	\$41.50
— Data channel from customer's premises to serving central office(s), required in connection with AIOD Service	N/A	[1]	[1]
— AIOD telephone number used, each	NEN, NENRN	3.25	0.50
— AIOD/DID telephone number used, each	NFN, NFNRN	3.25	0.50
• Guide Number, per AIOD Service[2]			
	NFO	3.25	5.00

[1] See charges, rates and conditions for series 3000 channel facilities in the Private Line Transport Services Tariff.

[2] Only required when listed directory number prefix is different from AIOD prefix.

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

~~105.4.3 CUSTOM CALLING SERVICES~~

~~A. Description~~

~~Voice Dialing~~

~~Allows a customer to place telephone calls by picking up the phone and saying the name of the party that they want to call. Users must first add names and numbers to their Voice Dialing directory. Directories come in two sizes; 50 names and 75 names. Each person in the household or business must record names for parties that they wish to call. Customers may review their directory from their home, office or any other location with a touch-tone phone.~~

~~Real Deal~~

~~A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.~~

- ~~• Caller Identification—Name and Number~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Forwarding—Variable~~
- ~~• Continuous Redial~~
- ~~• Priority Call~~
- ~~• Last Call Return~~
- ~~• Selective Call Forwarding~~
- ~~• Speed Calling 8~~
- ~~• Speed Calling 30~~
- ~~• Three-Way Calling~~

~~B. Terms and Conditions~~

- ~~1. Due to the nature of voice recognition technology, Voice Dialing is not expected to recognize spoken words accurately 100% of the time for all users. Customers should NOT use Voice Dialing for emergency calls, since emergency situations may cause voice stress that will further reduce the accuracy of the service.~~

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

- ~~2. Due to technical limitations, certain customers loops may be noisy or have static conditions that may prevent Voice Dialing from working properly. Although Voice Dialing is designed to work on most phone sets, some sets may create noise or low volume conditions that may interfere with voice recognition. In these cases where technical limitations interfere with the operation of the service, the Company will remove Voice Dialing from a customer's account and credit back the charges for that service, if the customer promptly advises the Company of the operational problems.~~
- ~~3. Voice Dialing will be deployed on a limited basis and will not be generally available until further determined by the Company. Deployment of Voice Dialing into other Central Offices will be at the discretion of the Company.~~
- ~~4. For technical reasons, the Voice Dialing service will not be available with PBX Service and comparable CENTRON services.~~
- ~~5. To ensure continuous, proper operation of the system providing Voice Dialing, and to ensure the highest accuracy rate to voice recognition, from time to time, the Company may record customer's voice commands (names) to the system. These recordings will never extend to the conversation or communication of the customer, and the data recording equipment will always stop when the system indicates "now dialing".~~
- ~~6. Due to technical limitations, Voice Dialing will not be offered with the 2FR, 2FB or 4FR Class of Service.~~
- ~~7. Effective May 9, 1996, Voice Dialing will be grandfathered and will no longer be available to new customers. Effective June 30, 1996, Voice Dialing will be discontinued completely.~~
- ~~8. Current Voice Dialing customers who do not have Speed Calling 8 code may subscribe to the feature between May 9, 1996 and June 30, 1996 and receive a waiver of the nonrecurring charge with six months of service free.~~

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

9. For the Description of Services included in Real Deal and the Terms and Conditions see 5.4.3.

10. As of September 1, 1999, Real Deal is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified provided Real Deal remains at the same location for the same customer. (T) (T)

11. As of August 16, 2004, the residence discounted rates offered in conjunction with the grandfathered *QWEST CHOICE* Home and *QWEST CHOICE* Two-line Home are obsolete and no longer available to new customers. Existing customers will continue to receive the following rates. (N)

C. Rates and Charges

1. Business Services

BUSINESS	USOC	MONTHLY RATE
• Voice Dialing - Small Directory (50)	VYD1R	\$4.95
• Call Waiting, Call Forwarding Variable, Speed Calling, 8-number capacity on the same line	ESA	7.45
• Voice Dialing - Large Directory (75)	VYD2R	8.00
• Voice Dialing - Small Directory Shared[1]	VYE1R	2.00
• Voice Dialing - Large Directory Shared[1]	VYE2R	4.00
• Call Waiting, Call Forwarding Variable, Three-Way Calling on the same line	ETC	7.45

[1] Shared directory is the ability of multiple telephone lines terminating in the same customer premises to use and share the same Voice Dialing Directory. The stated charge is for each additional line that shares the directory. Shared directories continue to have the same maximum amount of names (50 and 75).

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105. OBSOLETE EXCHANGE SERVICES**105.4 PREMIUM EXCHANGE SERVICES****105.4.3 CUSTOM CALLING SERVICES****C. Rates and Charges (Cont'd)**

BUSINESS	USOC	MONTHLY RATE
• Call Waiting, Call Forwarding Variable, — Speed Calling, 30-number capacity on — the same line	ESG	\$10.20
• Call Waiting, Three-Way Calling, Speed — Calling, 8-number capacity on the same — line	ET8	7.45
• Call Waiting, Three-Way Calling, Speed — Calling, 30-number capacity on the — same line	ET3	10.20
• Call Waiting, Call Forwarding Variable, — Three-Way Calling, with or without Speed — Calling, 8-number capacity on the same line	ES3	10.20
• Call Waiting, Call Forwarding Variable, — Three-Way Calling, Speed Calling, — 30-number capacity on the same line	ES5	13.00
• Call Forwarding Variable, Three-Way — Calling, Speed Calling, 8-number — capacity on the same line	ESR	7.45
• Call Forwarding Variable, Three-Way — Calling, Speed Calling, 30-number — capacity on the same line	ESB	10.20

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

2. Residence

(N)

RESIDENCE	USOC	MONTHLY RATE
• Voice Dialing - Small Directory (50)	VYD1R	\$ 4.95
• Voice Dialing - Large Directory (75)	VYD2R	8.00
• Voice Dialing - Small Directory Shared[1]	VYE1R	2.00
• Voice Dialing - Large Directory Shared[1]	VYE2R	4.00
• The Real Deal	ESYBQ	14.95

[1] Shared directory is the ability of multiple telephone lines terminating in the same customer premises to use and share the same Voice Dialing Directory. The stated charge is for each additional line that shares the directory. Shared directories continue to have the same maximum amount of names (50 and 75).

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105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

3. Discounted Residence

RESIDENCE	USOC	MONTHLY RATE	
• Caller Identification Name & Number			(N)
— Discounted[1]		3.00	(M)
— Discounted[2]		1.50	(M)
• Call Rejection			(N)
— Discounted[1]		3.00	(M)
• Call Waiting Identification			(N)
— Discounted[1]		3.00	(M)
• Remote Access Forwarding			(N)
— (Call Following)			(N)
— Discounted[1]		3.00	(M)

[1] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1. (M)
(C)
(C)

[2] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1. Customers ordering Caller ID and Security Screen will pay the discounted rates shown for the two features. (M)
(C)
(C)

(M) Material moved from 5.4.3.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

3. Discounted Competitive Residence

	MAXIMUM MONTHLY USOC	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• SECURITY SCREEN				(N)
— Discounted[1]	\$4.50	\$0.82	\$1.50	(T)(M)
• Selective Call Waiting				(N)
— Discounted[2]	7.50	0.95	3.00	(M)

[1] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1. (M)
(C)
(C)

[2] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1. Customers ordering Caller ID and Security Screen will pay the discounted rates shown for the two features. (C)
(C)
(M)

(M) Material moved from 5.4.3.

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~~105.4 PREMIUM EXCHANGE SERVICES~~

~~105.4.6 TELECHOICE BUSINESS SERVICE~~

~~A. Description~~

~~TELECHOICE business packages provide optional central office services, directory listing, and line maintenance features to single party business exchange access lines. TELECHOICE also provides optional local calling plans and selected discounts on existing products and services.~~

~~Effective February 2, 1990, TELECHOICE business packages are grandfathered to existing customers. Service that is moved, changed or disconnected is no longer grandfathered.~~

~~The following standard features are included in the packages:~~

~~1. TELECHOICE Business Packages~~

~~TELECHOICE business will provide business packages containing groups of features at a basic package price.~~

~~a. Features contained in TELECHOICE business package group A and A+:~~

~~(1) Local calling package~~

~~User has the choice of six, nine, twelve, eighteen or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.~~

A.....	6, 9, 12 or unlimited
A+	18

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~~A.1.a. (Cont'd)~~

~~(2) Choice of two Custom Calling features from below:~~

- ~~• Call Waiting~~
- ~~• Call Forwarding (all varieties)~~
- ~~• Speed Calling 8 or 30~~
- ~~• Three-Way Calling~~
- ~~• INTRACALL~~

~~(3) Additional directory listing~~

~~(4) UNISTAR Tier I~~

~~An optional maintenance plan that offers customers maintenance of premises inside wire plus necessary trouble isolation. This is a deregulated service.~~

~~(5) Touch-Tone~~

~~b. Features contained in TELECHOICE Business Package Groups B and B+ are listed below. Single line TELECHOICE customers subscribing to package groups B or B+ as of February 2, 1990 will be converted to package groups B1 or B1+ for no nonrecurring charge, provided features remain the same. Package Groups B and B+ for existing multiline customers continue to be grandfathered, as originally effective October 9, 1989.~~

~~(1) Local calling package~~

~~User has the choice of eighteen or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.~~

B	unlimited
B+	18

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~~A.1.b. (Cont'd)~~

~~(2) CENTRAFLEX basic features~~

- ~~• Call Hold~~
- ~~• Call Transfer~~
- ~~• Conferencing~~
- ~~• Touch-Tone~~
- ~~• Intercom Dialing (multiline only)~~

~~(3) Choice of one additional feature from below:~~

- ~~• Call Forwarding-Variable~~
- ~~• Call Forwarding-Busy Line~~
- ~~• Call Forwarding-Don't Answer~~
- ~~• Call Pickup~~
- ~~• Call Pickup directed barge in~~
- ~~• Call Pickup directed non-barge in~~
- ~~• Call Waiting~~
- ~~• Distinctive Ringing~~
- ~~• Speed Calling 6 number list per line~~

~~(4) Additional directory listing~~

~~(5) UNISTAR Tier I (Deregulated Service)~~

~~c. Features contained in TELECHOICE business package group B1 and B1+~~

~~(1) Local calling package~~

~~User receives unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package. (C)~~

B1	Unlimited	(C)
B1+	Unlimited	(C)

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A.l.c. (Cont'd)

(2) CENTRON I Basic Features

- Call Hold
- Call Transfer
- Conferencing
- Touch-Tone

(3) Choice of one additional feature from below:

- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Pick-up-per line
- Call Waiting
- Distinctive Ring
- Speed Calling 6-per line
- Speed Calling 30-per line
- Speed Calling 30-shared
- Intercom 6-per system
- Intercom 30-per system
- 800 Service Call Transfer

(4) Additional directory listing

(5) UNISTAR Tier I (Deregulated Service)

2. Discounted Optional Features

Additional Customer Calling features for business package groups A and A+ are offered at a reduced rate when used in conjunction with the packages.

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~~105.4.6 TELECHOICE BUSINESS SERVICE (Cont'd)~~

~~B. Terms and Conditions~~

- ~~1. TELECHOICE business packages are available only in central offices where operating conditions and facilities permit.~~
- ~~2. TELECHOICE business packages with unlimited outgoing local calling are not furnished concurrently with usage sensitive TELECHOICE packages or other measured services to the same customer on the same premises.~~
- ~~3. TELECHOICE business packages are not available on trunks, Centrex, CENTRAFLEX II, CENTRAFLEX III, Public Communications Services or multiparty services.~~
- ~~4. TELECHOICE business exchange line conditions are obtained from Section 5. Conditions that apply to other services contained within the TELECHOICE business packages will also apply to those packages.~~
- ~~5. Other products and services that are compatible with the products and services contained within the TELECHOICE business packages may be optionally used by the customer. Normal rates or charges would apply in addition to the TELECHOICE rates unless otherwise specified in this Section.~~
- ~~6. The TELECHOICE business package nonrecurring charge applies per request on a per line basis to establish or change TELECHOICE business packages or features within the packages.~~
- ~~7. Business TELECHOICE package group B and B+ are provided on systems of two to six lines and are subject to conditions for CENTRAFLEX I service as described in the Washington Catalog.~~ (T)
- ~~8. TELECHOICE business package group B1 and B1+ are subject to conditions for CENTRON I service.~~
- ~~9. Business customers with a system containing Hunting or Call Forwarding-Busy arrangements on any line, or having a system consisting of five or more lines at a single building, subscribe to package group A+ or B1+. All other business customers subscribe to package group A or B1.~~
- ~~10. Unlimited business packages are available in all rate groups. Measured business packages are available only in Rate Group 3.~~

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105.4 PREMIUM EXCHANGE SERVICES

105.4.6 TELECHOICE BUSINESS SERVICE (Cont'd)

C. Rates and Charges

1. TELECHOICE Exchange Line Rates

~~TELECHOICE business exchange line rates are obtained from Section 5. The relationship between the TELECHOICE packages and the corresponding exchange access line is as follows:~~

~~TELECHOICE SERVICE EXCHANGE ACCESS LINE[1]~~

- ~~• Business 6, 9, 12 and 18 hour packages[2] Business basic measured~~
- ~~• Business unlimited packages Business flat individual line~~

2. TELECHOICE Usage Rates

~~a. Applicable to TELECHOICE packages with calling allowances other than unlimited. These rates only apply after the calling allowance has been exceeded.~~

	RATE
• Each outgoing local calling minute exceeding the allowance	\$0.03

~~b. Outgoing local calls identified below are exempt from usage charges:~~

- ~~• Official Company PBX~~
- ~~• Company business office~~
- ~~• Directory Assistance~~
- ~~• 0 (operator assistance)~~
- ~~• 911~~
- ~~• Company repair service~~

[1] Exchange access line nonrecurring charges from Section 5 also apply.

[2] TELECHOICE business package usage rates in 2. apply in addition to the monthly rates.

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105.4.6 TELECHOICE BUSINESS SERVICE

C. Rates and Charges (Cont'd)

3. TELECHOICE Business Feature Rates

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]
a. Package group A			
• 6 hour (six hour local calling allowance)	LUW5A	\$11.00	\$14.00
• 9 hour (nine hour local calling allowance)	LUW5B	11.00	16.00
• 12 hour (twelve hour local calling allowance)	LUW5C	11.00	19.25
• Unlimited (unlimited local calling allowance)	LUW5D	11.00	6.25
b. Package group A+			
• 18 hour (eighteen hour local calling allowance)	LUW5J	11.00	28.10

[1] *TELECHOICE* feature rates do not include either the *UNISTAR* rates, a deregulated service, or the *TELECHOICE* exchange line rates in 1., preceding. *TELECHOICE* feature rates are combined with the applicable *UNISTAR* and *TELECHOICE* exchange line rates to provide the total package rate that appears on the customer bill.

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~~C.3. (Cont'd)~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]
c. Package group B			
• Unlimited (unlimited local calling allowance)	LUW9D	\$11.00	\$10.35
d. Package group B+			
• 18 hour (eighteen hour local calling allowance)	LUW9J	11.00	32.05

~~[1] TELECHOICE feature rates do not include either the UNISTAR rates, a deregulated service, or the TELECHOICE exchange line rates in 1., preceding. TELECHOICE feature rates are combined with the applicable UNISTAR and TELECHOICE exchange line rates to provide the total package rate that appears on the customer bill.~~

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C.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]	
e. Package group B1				(D)
• Unlimited (unlimited local calling allowance)	LXZ9D	\$11.00	\$7.35	
f. Package group B1+				(D)
• Unlimited (unlimited local calling allowance)	LXZ9H	11.00	7.35	

[1] *TELECHOICE* feature rates do not include either the *UNISTAR* rates, a deregulated service, or the *TELECHOICE* exchange line rates in 1., preceding. *TELECHOICE* feature rates are combined with the applicable *UNISTAR* and *TELECHOICE* exchange line rates to provide the total package rate that appears on the customer bill.

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~~C. Rates and Charges (Cont'd)~~

~~4. Discounted Optional Features~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	-----------------	--------------------------------	-------------------------

~~a. Package Groups A and A+~~

~~• Additional Custom~~

~~Calling Services~~

~~feature (except for~~

INTRACALL)	N/A	\$11.00	\$2.10
-----------------------	----------------	--------------------	-------------------

~~(D)~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.4 PREMIUM EXCHANGE SERVICES (Cont'd)~~

~~105.4.14 CUSTOM SOLUTIONS~~

~~A. Description~~

~~Custom Solutions provides residence customers the option to design groups of products/services which will meet their needs. These customer selected groups may be chosen from Premium services and additional products/services, all of which are identified under C., following.~~

~~B. Terms and Conditions~~

- ~~1. Custom Solutions is available on individual or additional residential lines only.~~
- ~~2. Custom Solutions does not apply to, and the discount is not available on, additional lines that are not billed on the same account, to the same person, at the same service address.~~
- ~~3. Services offered as part of Custom Solutions are subject to availability of existing facilities.~~
- ~~4. As of the effective date of this sheet, Custom Solutions is obsolete and no longer available to new customers. Existing customers with discounted monthly rates on the additional products listed below will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existing customers may add or remove any of the additional products as long as they remain at the same location for the same customer. If the customer removes all Premium services, no discounted monthly rate shall apply to any of the additional products.~~

~~C. Rates and Charges~~

~~1. U S WEST Premium products/services and discounted products/services~~

~~a. U S WEST Premium products/services are listed below:~~

- ~~• Additional Lines,~~
- ~~• Call Waiting and/or~~
- ~~• Caller Identification~~

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105.4.14 CUSTOM SOLUTIONS

C.1. Rates and Charges (Cont'd)

b. Discounted products/services are listed below:

Additional Listings	Foreign Listings
Alternate Listings	Informational Listings
Call Curfew	Priority Call
Call Forwarding	Remote Access Forwarding (Call Following)
Call Rejection	Scheduled Forwarding
Continuous Redial	Selective Call Forwarding
Cross Reference Listings	Speed Calling 8
Custom Ringing	Three-Way Calling
Dial Lock	

2. The customer must buy at least one *U S WEST* Premium product/service listed in 1.a., preceding, in order to receive a discount on the products/services listed in 1.b., preceding.

3. When a customer purchases a Premium product/service listed in 1.a., preceding, and one or more of the products/services listed in 1.b., preceding, at the same time, nonrecurring charges will not apply to the additional selected products/services listed in 1.b., preceding, i.e., nonrecurring charges are waived only when the additional products/services are purchased at the same time as a Premium product/service.

4. Appropriate nonrecurring charges can be found in Custom Calling Services 5.4.3; *U S WEST* Custom Ringing 5.4.10; and, Directory Listings 5.7.1.

	USOC	MONTHLY RATE
Residence Service Listings		
• Each listing for an individual(s) — residing at a residence — Discounted	NLYXA	\$0.50
• Each listing for an individual(s) — residing at a hotel (guest) — Discounted	NLYXA	0.50

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	USOC	MONTHLY RATE
• Foreign Listings		
— Discounted	NLYXB	\$0.50
Information Listings		
• Each line of information		
— in addition to a listing		
— Residence-discounted	NLYXC	0.50
• Call Curfew		
— Discounted	RCU2X	2.00
• Call Forwarding		
— Variable		
— Discounted	NLRXZ	1.50
• Call Rejection		
— Discounted	NLRXO	2.25
• Continuous Redial		
— Discounted	NLRXL	1.75
• Custom Ringing		
— Discounted		
— First additional number	NLQ1+	2.50
• Dial Lock		
— Discounted	NLUAC	2.00
• Priority Call		
— Discounted	NLRX8	1.75

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105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

	USOC	MONTHLY RATE
• Remote Access Forwarding — (Call Following)		
— Discounted	NLUAA	\$2.50
• Scheduled Forwarding		
— Discounted	NLUAB	3.00
• Selective Call Forwarding		
— Discounted	NLRXN	1.75
• Three-Way Calling		
— Discounted	NLRXR	1.75

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.15 SINGLENUMBER SERVICE

A. Description

~~SINGLENUMBER Service (SNS) provides a single telephone number to business customers with multiple business locations. Customers may use this single number to provide a single publicized access number for their business regardless of the telephone number and locations of those multiple businesses. All calls to this single number are routed to an appropriate destination based on the geographical location (ZIP Code) of the calling party. Calls may also be routed on a percent allocation basis, by ZIP Code.~~

~~A Time-of-Day/Day-of-Week (TOD/DOW) forwarding feature is available as an optional service. With the TOD/DOW feature, the customer maintains a schedule with TOD/DOW entries. Calls to the SNS customer are routed according to the schedule.~~

~~An optional feature is also available to those customers whose caller's telephone number and/or ZIP Code cannot be identified through SS7, requiring the calls to be forwarded to a default number. This optional feature, Prompt and Connect, prompts the caller, via an announcement, to enter their 10-digit telephone number, thereby enabling the call to be connected to the proper location.~~

~~Customer location for the purpose of SINGLENUMBER Service is defined as each telephone number or group of telephone numbers that are a call destination zone.~~

B. Terms and Conditions

~~1. The SNS customer is responsible for providing the Company with the configuration of the service (e.g. destination location/number, ZIP Code data, percent allocation, etc). If the customer requests changes to the ZIP Code data file and/or destination location/number file, it is the responsibility of the customer to supply the Company with complete replacement files.~~

~~2. The SNS customer is responsible for the payment of all nonrecurring, recurring and usage charges.~~

~~3. If available, with the permission of the SNS customer, the Company will alternatively bill the destination accounts for the monthly usage. Although the destination account will be billed, the SNS customer is solely responsible for the payment of all billings. On a per request basis, the SNS customer may receive usage information for each destination account.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.4 PREMIUM EXCHANGE SERVICES~~

~~105.4.15 SINGLENUMBER SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

- ~~4. SNS is available to business customers only.~~
- ~~5. The SNS customer is responsible for the selection of the Interexchange Carrier for calls routed on an interLATA, interstate basis.~~
- ~~6. Due to limitations of computer storage capacity, the maximum number of ZIP Codes allowed per SNS telephone number will be determined by the Company.~~
- ~~7. For customers subscribing to the service on a month-to-month basis, the Company offers a 90-day Money Back Guarantee. If a customer discontinues their SNS subscription within 90 days of installation, the Company will credit their account for all monies billed for any flat monthly charges. The Money Back Guarantee will not apply to nonrecurring or usage charges.~~
- ~~8. A Rate Stability Plan is available that will stabilize monthly rates and the Subsequent Change Charge for a 3 or 5 year period. The RSP does not stabilize rates for usage. The customer must sign an agreement to retain their service for the period selected and the Company will in turn guarantee not to increase their rates during that period. For customers who sign an agreement, a discount on the monthly rate for the basic service shall apply, in addition to a discount on the Subsequent Change Charge. The discount does not apply to the installation charge, the destination locations, optional features nor usage charges.~~
- ~~9. Customers subscribing to the service on a Rate Stability Plan are subject to the terms of the Termination Liability/Waiver Policy as specified in 2.2.14.A. For purposes of applying a Termination Liability, the minimum service period is one year and the minimum billing level is 60% of the established initial monthly rates.~~

~~C. Rates And Charges~~

- ~~Any change to SNS will result in a nonrecurring change charge, unless otherwise indicated.~~
- ~~2. In addition to the rate per activation for all calls routed via the service, a per occurrence rate applies for those calls routed via Prompt and Connect.~~

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— C. Rates And Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic Service			
— 5 digit ZIP Code only	RZP5X		\$ 45.00
— 5 to 9 digit ZIP Code mix (not to exceed 5,000 ZIP Codes)	RZPMX		55.00
— 5 to 9 digit ZIP Code mix (more than 5,000 ZIP Codes)[1]	RZP9X	\$215.00	500.00
• Per Customer Location			
— 1-6 locations, per location	RLH1X		7.00
— 7-15 locations, per location	RLH2X		5.50
— 16+ locations, per location	RLH3X		4.00
• Optional Features			
— Time of Day/Day of Week Forwarding per area rerouted	R7M		18.00
— Prompt and Connect Forwarding[2,3]	R7F	30.00	35.00
• Subsequent Change Charge, per occasion	NR9EE	30.00	

[1]— Nonrecurring charge applies to change to 5 to 9 digit ZIP Code (more than 5,000).

[2]— Nonrecurring charge applies to the addition of Prompt and Connect.

[3]— In addition, per call charges apply.

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105. OBSOLETE EXCHANGE SERVICES**105.4 PREMIUM EXCHANGE SERVICES****105.4.15 SINGLENUMBER SERVICE****C. Rates and Charges (Cont'd)****• Per Activation (Calls Routed)**

— All calls are billed at the same rate level based on the total number of calls billed on one bill during a billing month. Discounts apply for high volume usage.

NUMBER OF CALLS	RATE PER CALL
1 - 1,199	\$0.12
1,200 - 4,999	Discount Level 1 0.10
5,000 - 9,999	Discount Level 2 0.07
10,000 or greater	Discount Level 3 0.05

**• Prompt and Connect Forwarding,
— each call**

RATE PER CALL
\$0.02

MONTHLY RATE	
3 YEARS	5 YEARS

• Discount Pricing Plan**— Basic Service**

— 5 digit ZIP Code — only	\$ 38.25	\$ 33.75
— 5 to 9 digit ZIP Code — mix (not to exceed 5,000 ZIP Codes)	46.75	41.25
— 5 to 9 digit ZIP Code — mix (more than 5,000 ZIP Codes)	425.00	375.00

— Subsequent Change Charge

— 3 Year Rate Stabilized	NR9RA	25.50	
— 5 Year Rate Stabilized	NR9RB		22.50

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.17 SELECT CALL ROUTING SERVICE

Select Call Routing Service is available only for maintenance to existing customers at existing locations. Customers may not add new numbers to existing configurations, and no new configurations nor accounts may be added.

A. Description

Select Call Routing will provide call redirection to any telephone number selected by the customer. Basic call redirection is considered to be redirection from one number to another without enhancement. Basic call redirection can be enhanced through the use of selections from the Enhancement Menu. The customer may choose to redirect their calls using up to two options. The options may be basic call redirection, any of the two items from the Enhancement Menu, or a combination thereof. In order to receive calls at their number, one of the options must redirect calls to that number. Only one option can be activated at any point in time. The customer may change the active option by calling a Company Call Center. (C) (C)

Enhancement Menu

- Percentage Routing (D)
- Caller Recognition Routing

B. Definitions

Custom Configuration

A custom configuration is considered to be the use of more than one choice from the Enhancement Menu per redirection or applications involving a structure outside of the standard configuration.

Group

A group is a group of telephone numbers that will be redirected in the same way. The example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option two active in a particular group, then all main numbers in this group will be redirected according to the service option for that number. (C)

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.4 PREMIUM EXCHANGE SERVICES~~

~~105.4.17 SELECT CALL ROUTING SERVICE~~

~~B. Definitions (Cont'd)~~

~~Main Number~~

~~Main Number is the called telephone number that has Select Call Routing Service.~~

~~Select Call Routing Service~~

~~Includes *DID* numbers, associated with *DID* and *DSS* trunks, *PBX* trunks for non *DID* systems, and business exchange access lines.~~

~~Standard Configuration~~

~~This configuration includes the choice of basic call redirection for all options. Basic call redirection is considered to be redirection from one number to another number without the specific enhancements that are available in the Enhancement Menu. This configuration could also include the use of options from the Enhancement Menu on a one per option basis only. The customer may choose up to three menu items.~~

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE (Cont'd)

~~C. Terms and Conditions~~

- ~~1. Select Call Routing Service is available where Company facilities permit.~~
- ~~2. Each group may have a maximum of two redirect options. In most cases the first option will be the called number plus one additional option. If the customer chooses to use all options for redirecting, calls will never be directed to the actual number called. (C)~~
- ~~3. Each group must have the same options in each of the selections. The actual telephone numbers that the calls are being redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different. (C)~~
- ~~4. Suspension of service, either full or partial of Select Call Routing Service is not permitted.~~
- ~~5. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.~~
- ~~6. The customer is responsible for administration of their option selections.~~
- ~~7. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.4 PREMIUM EXCHANGE SERVICES~~

~~105.4.17 SELECT CALL ROUTING SERVICE~~

~~C. Terms and Conditions (Cont'd)~~

~~8. The customer must forward all telephone numbers in a presegmented group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.~~

~~9. Each group may have a maximum of three redirect options: the original telephone number plus up to two additional telephone numbers, each having a different telephone number. The customer may call the Company as frequently as desired to redirect the calls to any of the telephone numbers preassigned; the customer must preauthorize a limited number of representatives empowered to request such changes or to change the service options.~~

~~10. Caller Recognition Routing may not be used to pass the calling party's telephone number to the customer.~~

~~D. Enhancements~~

~~1. Caller Recognition Routing~~

~~a. Caller Recognition Routing allows the customer to redirect an incoming call based upon the telephone number of the incoming caller excluding prefix only and zip code. This will allow the customer to direct particular callers to specific telephone numbers based upon their telephone number. Calls cannot be redirected based solely upon telephone prefixes or zip codes. If an incoming caller's telephone number is on the list, the call will be redirected to a preselected telephone number.~~

~~b. The customer may have as many telephone numbers as desired on the list. They are allowed up to 50 numbers for a standard configuration. They will be billed for each additional 100 telephone numbers or fraction thereof. Caller Recognition Routing may be used as option one, two or three and can be used for all three options, if needed.~~

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~~105.4 PREMIUM EXCHANGE SERVICES~~

~~105.4.17 SELECT CALL ROUTING SERVICE~~

~~D. Enhancements (Cont'd)~~

~~2. Percentage Routing~~

~~The customer may choose several percentages, but the total must always equal 100%. When Percentage Routing is activated, the customer may direct 33% of the incoming calls to location A, 33% to location B, and 34% to location C. The Percentage Routing feature may be used for all option selections.~~

~~(C)~~

~~(D)~~

~~E. Rate Conditions~~

~~1. Select Call Routing Service~~

~~Rates and charges specified for Select Call Routing Service are in addition to the regular rates and charges for the services with which Select Call Routing Service is associated.~~

~~2. Establishing Service~~

~~A nonrecurring charge will apply for Select Call Routing Service. This charge will not apply again unless the customer cancels the service and reestablishes Select Call Routing Service at a later date.~~

~~3. Rearrangements~~

~~A subsequent nonrecurring charge will apply to each subsequent rearrangement. Each change to a telephone number will result in a nonrecurring charge. For example, (215) 353-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 553-6767. A number that is moved from one group to another group will incur a nonrecurring charge. Each telephone number added to an existing option selection will incur a nonrecurring charge.~~

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~~105.4 PREMIUM EXCHANGE SERVICES~~

~~105.4.17 SELECT CALL ROUTING SERVICE~~

~~E. Rate Conditions (Cont'd)~~

~~4. Percentage Routing~~

~~A nonrecurring charge will apply at the time of the establishment of Percentage Routing. For changes made by the Company on behalf of the customer, a rearrangement charge will apply.~~

~~5. Caller Recognition Routing~~

~~A nonrecurring charge will apply to the first 50 telephone numbers listed for Caller Recognition Routing. Each additional 100 telephone numbers, or fraction thereof, will incur a nonrecurring charge.~~

~~6. Groups~~

~~There will be no initial charges for the original primary group. Additional groups will be charged a nonrecurring charge. Additional groups established subsequent to the initial installation will be charged a nonrecurring charge.~~

~~(D)~~

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105. OBSOLETE EXCHANGE SERVICES**105.4 PREMIUM EXCHANGE SERVICES****105.4.17 SELECT CALL ROUTING SERVICE (Cont'd)****F. Rates and Charges**

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Select Call Routing Service			
• Standard Configuration[1]	R8SSX	\$ 73.00	
• Custom Configuration[1]	R8SCX	313.00	
• Per service request[2]	SEPRE	20.75	
• Per business exchange access line and non <i>DID</i> PBX trunk equipped	R8SBX	5.00	\$ 5.95
• Per PBX account	R8SAX		50.00
• PBX <i>DID</i> numbers, per number equipped	R8SPN	5.00	0.50
2. Rearrangement[3]			
• Per number changed/moved/ deleted	NR9EU	3.00	
3. Partitions/Groups[3,4]			
• Standard Configuration, per group	R8GPG	24.75	
• Custom Configuration, per group	R8YPG	173.25	

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

[4] Does not apply to first group on initial installation.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
4. Enhancements				
• Percentage Routing; activation charge, per number	R8PPN	\$ 3.00		(D) (T)
• Percentage Routing rearrangement charge, per group, per rearrangement[1]				
Standard Configuration	NR9ER	49.25		
Custom Configuration	NR9E3	137.00		

[1] When a group rearrangement charge applies, the per number changed charge will not apply to numbers changed within that group.

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105.4.17 SELECT CALL ROUTING SERVICE

F.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Caller Recognition Routing, activation charge, per group			
First 1-50 telephone numbers			
Standard Configuration	R8B1X	\$ 52.50	
Custom Configuration	R8B1C	219.00	
Each additional 100 telephone numbers or fraction thereof, Standard and Custom Configuration	R8BAX	24.25	
Add, delete, or change pre-screened numbers, per occurrence	REANK	8.25	

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

A. Definitions

E-mail Address Listing - Business

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@uswest.com.

E-mail/URL Address Listing Package - Business

Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

Uniform Resource Locator (URL) Address Listing - Business

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.uswest.com.

B. Rates and Charges

	USOC	MONTHLY RATE
1. E-Mail Address Listing, each		
• Business	EM6	\$3.00
2. URL Address Listing, each		
• Business	NL1	3.00
3. Listing Packages		
• E-Mail/URL Address Listing, each		
• Business	L9GEU	5.00

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.8 OPERATOR SERVICES~~

~~105.8.4 INTERCEPT SERVICES~~

~~A. Description~~

~~Customized Intercept Service~~

~~Customized Intercept Service (CIS) provides a caller who reaches a disconnected telephone number or a telephone number that has been changed, with a voice message that has been mutually agreed upon by the customer and the Company.~~

~~B. Terms and Conditions~~

- ~~1. Customized Intercept Service in grandfathered effective January 1, 1997. Customers who currently subscribe to CIS may retain the service, as established, until their service agreement period expires. All customers will be transitioned off of this service by January 1, 1999. Any requested change to the service would terminate the service agreement.~~

~~C. Charges~~

	USOC	NONRECURRING CHARGE
--	-----------------	--------------------------------

~~1. Customized Intercept Service~~

~~• Charge, per call[1]~~

150 character message	N/A	\$ 0.30
250 character message	N/A	0.40

~~[1] A minimum monthly usage charge of \$10.00 is applicable.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (N)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (N)

A. CUSTOMCHOICE (M)

CUSTOMCHOICE introduced in this configuration on February 23, 1998, is obsolete and will no longer be available to new customers after September 30, 2000. (N)

1. Description (M)

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection (T)
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- U S WEST Custom Ringing Service
- Last Call Return
- Long Distance Alert (T)
- Message Waiting Indication
- Priority Call
- Selective Call Forwarding
- Speed Calling—8 Number
- Speed Calling—30 Number
- Three Way Calling
- U S WEST Receptionist Name and Number (M)

(M) Material moved from 5.9.1.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. CUSTOMCHOICE (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.A.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. (T)

3. Rates and Charges

a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.B. for residence additional or individual line flat rate service.

b. Customers may continue to add features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer. (C)

c. *CUSTOMCHOICE* will be provided at the following rate. (C)

		MONTHLY	
		RATE	
	USOC		
• Per individual flat rate residence line[1]	PGOCH	\$17.45	(T)
• Per additional flat rate residence line[1]	PGOCJ	14.45	(T)(M)

[1] *CUSTOMCHOICE* in this configuration is obsolete after September 30, 2000. (N)

(M) Material moved from 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. SELECTPAK (T)

SELECTPAK in this configuration is obsolete and will no longer be available to new customers after September 30, 2000. (T)

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below: (T)

- Anonymous Call Rejection
- Call Forwarding Variable
- Call Waiting
- Continuous Redial
- Last Call Return
- Priority Call
- Three-Way Calling

2. Terms and Conditions

A customer is automatically provided with all of the services or features from the list in 1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. (T)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~B. SELECTPAK (Cont'd) (T)~~

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.B., preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.2.4, preceding, apply. (T)~~

~~b. Existing SELECTPAK customers cannot take advantage of promotions for SELECTPAK any of the services/features specified in 1., preceding, unless specifically allowed by the terms and conditions of the promotion. (T)~~

~~c. Customers may continue to add features within the obsolete SELECTPAK package while the service remains at the same address for the same customer. (T)~~

~~d. SELECTPAK will be provided at the following rate: (T)~~

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line[1]	PGOVA	\$11.45

~~[1] SELECTPAK in this configuration is obsolete after September 30, 2000. (T)~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~C. Business CUSTOMCHOICE~~

~~(M)~~

~~Business CUSTOMCHOICE in this configuration is obsolete and will no longer be available to new customers after October 1, 2000.~~

~~(N)~~

~~(N)~~

~~1. Description~~

~~(M)~~

~~Business CUSTOMCHOICE is a package of features available to one, two, and three line business customers only. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

~~a. Standard Services/Features~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding~~
 - ~~— Busy Line (Expanded)~~
 - ~~— Busy Line (External)~~
 - ~~— Busy Line (Overflow)~~
 - ~~— Busy Line/Don't Answer (Expanded)~~
 - ~~— Busy Line (External)/Don't Answer~~
 - ~~— Busy Line (Overflow)/Don't Answer~~
 - ~~— Busy Line (Programmable)~~
 - ~~— Don't Answer~~
 - ~~— Don't Answer (Expanded)~~
 - ~~— Don't Answer (Programmable)~~
 - ~~— Variable~~
- ~~• Call Transfer~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Continuous Redial~~
- ~~• Custom Ringing~~
- ~~• Hunting~~
- ~~• Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Message Waiting Indication~~

~~(T)~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~C.1.a. (Cont'd)~~

~~(M)~~

- ~~• Priority Call~~
- ~~• Selective Call Forwarding~~
- ~~• Speed Call—8 Number~~
- ~~• Speed Call—30 Number~~
- ~~• Three-Way Calling~~
- ~~• U S WEST Receptionist—Name & Number~~

~~b. Optional Services/Features~~

- ~~• Minutes Free Calling Plan~~

~~2. Terms and Conditions~~

~~a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.C., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service. (T)~~

~~b. Existing Business CUSTOMCHOICE customers cannot take advantage of promotions for Business CUSTOMCHOICE or any of the services/features specified in 105.9.1.C.1., preceding, unless specifically allowed by the terms and conditions of the promotion. (T)~~

~~c. Business CUSTOMCHOICE is subject to a minimum billing period of one month.~~

~~d. The Company may withdraw this offering to customers at any time with appropriate notice. (M)~~

~~(M) Material moved from 105.9.1.~~

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. Business CUSTOMCHOICE (Cont'd)

(M)

3. Rates and Charges

a. The monthly rates that follow are in addition to the rates specified in 5.2.4.B. for business individual flat rate access line service.

b. Existing customers will not incur nonrecurring charges when adding Business CUSTOMCHOICE to an existing business individual flat rate access line.

c. Customers may continue to add features within the obsolete Business CUSTOMCHOICE package while the service remains at the same address for the same customer. (C)

d. Business CUSTOMCHOICE will be provided at the following rates:

	USOC	MONTHLY RATE	
(1) Per individual or additional flat rate business line.	PGOCM	\$23.06	(T)

(2) Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account that includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls. (T)

USOC	MINUTES	PER MINUTE RATE PERIOD		
		INITIAL (30 SEC.)	ADDITIONAL (6 SEC.)	
OBK5X	0 - 100			
	101 and over	\$0.045	\$0.009	(M)

(M) Material moved from 5.9.1.

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~~105.9 PACKAGED SERVICES~~ ~~(T-M)~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~ ~~(T-M)~~

~~D. CUSTOMCHOICE~~ ~~(T-M)~~

~~CUSTOMCHOICE introduced in this configuration on October 1, 2000, is~~ ~~(N)~~
~~obsolete and will no longer be available to new customers after May 5, 2003.~~ ~~(N)~~

~~1. Description~~ ~~(M)~~

~~CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Following (Remote Access Forwarding)~~
- ~~• Call Forwarding~~
 - ~~— Busy Line (expanded)~~
 - ~~— Busy Line (overflow)~~
 - ~~— Busy Line/Don't Answer (expanded)~~
 - ~~— Busy Line (overflow)/Don't Answer~~
 - ~~— Busy Line (programmable)~~
 - ~~— Don't Answer~~
 - ~~— Don't Answer (expanded)~~
 - ~~— Don't Answer (programmable)~~
 - ~~— Variable~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Continuous Redial~~
- ~~• U S WEST Custom Ringing Service~~
- ~~• Do Not Disturb~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Message Waiting Indication~~
- ~~• Non Listed Service Listing~~
- ~~• Priority Call~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~105.9 PACKAGED SERVICES~~

~~(T)(M)~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~D.1. (Cont'd)~~

~~(T)~~

- ~~• Selective Call Forwarding~~
- ~~• Speed Calling—8 Number~~
- ~~• Speed Calling—30 Number~~
- ~~• Talking Call Waiting~~
- ~~• Three Way Calling~~
- ~~• QWEST RECEPTIONIST—Name and Number~~

~~(T)~~

~~2. Terms and Conditions~~

~~A customer may select an unlimited number of compatible services or features from the list in 105.9.1.D.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.~~

~~(T)~~

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.B. for residence additional or individual line flat rate service.~~

~~b. Existing CUSTOMCHOICE customers may add or change features within the obsolete CUSTOMCHOICE package while the service remains at the same address for the same customer.~~

~~(C)~~

~~(C)~~

~~c. CUSTOMCHOICE will be provided at the following rate:~~

	USOC	MONTHLY RATE	
• Per individual flat rate residence line[1]	PGOCC	\$20.45	(T)
• Per additional flat rate residence line[1]	PGOCA	17.45	(T)(M)

~~[1] CUSTOMCHOICE in this configuration is obsolete after May 5, 2003.~~

~~(N)~~

~~(M) Material moved from 5.9.1.~~

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105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

~~E. SELECTPAK~~

~~(T)(M)~~

~~SELECTPAK introduced in this configuration on October 1, 2000, (formerly known as VALUECHOICE) is obsolete and will no longer be available to new customers after May 5, 2003.~~

~~(N)~~

~~(N)~~

~~1. Description~~

~~(M)~~

~~SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Waiting~~
- ~~• Continuous Redial~~
- ~~• Last Call Return~~
- ~~• Three-Way Calling~~

~~In addition to the standard features, a customer may select one or more of the following optional features:~~

- ~~• Call Forwarding—Variable~~
- ~~• Do Not Disturb~~
- ~~• Non-listed Service Listing~~
- ~~• Priority Call~~
- ~~• Talking Call Waiting~~

~~2. Terms and Conditions~~

~~A customer is automatically provided with all of the standard services or features from the list in 105.9.1.E.1, preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.~~

~~(T)~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. SELECTPAK (Cont'd)

~~(T)~~

3. Rates and Charges

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.B., preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.2.4, preceding, apply.~~

~~b. Existing SELECTPAK customers cannot take advantage of promotions for SELECTPAK any of the services/features specified in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~

~~(T)~~

~~c. Existing SELECTPAK customers may add or change optional features at no charge within the obsolete SELECTPAK package while the service remains at the same address for the same customer.~~

~~(C)~~

~~(C)~~

~~d. SELECTPAK will be provided at the following rate. Customers may add additional optional features within the package at no additional charge.~~

	USOC	MONTHLY RATE	
Per individual or additional flat rate residence line[1]	PGOVC	\$14.45	(T)(M)

~~[1] SELECTPAK in this configuration is obsolete after May 5, 2003.~~

~~(N)~~

~~(M) Material moved from 5.9.1.~~

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105.9 PACKAGED SERVICES

(M)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. Two-line CUSTOMCHOICE

(T)(M)

Two-line CUSTOMCHOICE is obsolete and is not available to new customers after May 5, 2003.

(N)

(N)

1. Description

(M)

Two-line CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional and individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- U S WEST Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling—8 Number
- Speed Calling—30 Number

(M)

(M) Material moved from 5.9.1.

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105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~F.1. Cont'd)~~

~~(T)~~

- ~~• Talking Call Waiting~~
- ~~• Three-way Calling~~
- ~~• QWEST RECEPTIONIST Name and Number~~

~~(T)~~

~~2. Terms and Conditions~~

~~A customer may select an unlimited number of compatible services or features from the list in 105.9.1.F.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have CUSTOMCHOICE features on both lines must subscribe to CUSTOMCHOICE at the rates specified in 105.9.1.D.~~

~~(T)~~

~~(T)~~

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.B. for residence additional and individual line flat rate service.~~

~~b. Existing Two-line CUSTOMCHOICE customers may add or change features within the obsolete Two-line CUSTOMCHOICE package while the service remains at the same address for the same customer.~~

~~(C)~~

~~(C)~~

~~c. Two-line CUSTOMCHOICE will be provided at the following rate:~~

	MAXIMUM	MINIMUM	CURRENT
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE	RATE	RATE

- ~~• Per individual~~
- ~~and additional~~
- ~~flat rate~~

~~residence line PGO CG \$22.00 \$4.00 \$14.95~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES (T)(M)~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (T)~~

~~G. POPULARCHOICE (M)~~

~~POPULARCHOICE is obsolete and is not available to new customers after May 5, 2003. (N)~~

~~1. Description (M)~~

~~POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding~~
 - ~~— Busy Line/Don't Answer (expanded)~~
 - ~~— Busy Line (overflow)/Don't Answer~~
 - ~~— Variable~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Continuous Redial~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Message Waiting Indication Audible~~
- ~~• Message Waiting Indication Audible/Visual~~
- ~~• Non-listed Service Listing~~
- ~~• Security Screen~~
- ~~• Talking Call Waiting~~
- ~~• Three-way Calling~~
- ~~• QWEST RECEPTIONIST Name and Number~~
- ~~• Voice Messaging Service~~

~~2. Terms and Conditions~~

~~A customer may select an unlimited number of compatible services or features from the list in 105.9.1.G.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. (T)~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~(T)~~

G. POPULARCHOICE (Cont'd)

3. Rates and Charges

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.E., for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1.6, apply.~~

~~b. Existing POPULARCHOICE customers cannot take advantage of promotions for POPULARCHOICE or any of the services/features specified in 105.9.1.G.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~ ~~(T)~~

~~c. Existing POPULARCHOICE customers may add or change features within the obsolete POPULARCHOICE package while the service remains at the same address for the same customer.~~ ~~(C)~~

~~d. POPULARCHOICE will be provided at the following rate:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE

~~• Per individual or additional flat rate residence line with Voice Messaging Service~~

~~PGOP7 \$22.45 \$33.00 \$11.10~~

~~• Per individual or additional flat rate residence line without Voice Messaging Service~~

~~PGOPX 22.45 33.00 11.10~~

~~[1] The rates shown are in addition to the rates identified in 105.9.1.G.3.a. and 105.9.1.G.3.e. above.~~ ~~(T)(M)~~

~~(M) Material moved from 5.9.1.~~

~~Qwest Corporation~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES (T)(M)~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (T)~~

~~H. Two-line POPULARCHOICE (M)~~

~~POPULARCHOICE is obsolete and is not available to new customers after May 5, 2003. (N)
(N)~~

~~I. Description (M)~~

~~Two-line POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding~~
 - ~~— Busy Line/Don't Answer (expanded)~~
 - ~~— Busy Line (overflow)/Don't Answer~~
 - ~~— Variable~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Continuous Redial~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• Long Distance Alert~~
- ~~• Message Waiting Indication Audible~~
- ~~• Message Waiting Indication Audible/Visual~~
- ~~• Non-listed Service Listing~~
- ~~• Security Screen~~
- ~~• Talking Call Waiting~~
- ~~• Three-way Calling~~
- ~~• QWEST RECEPTIONIST Name and Number~~
- ~~• Voice Messaging Service (M)~~

~~(M) Material moved from 5.9.1.~~

~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~(T)(M)~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~(T)~~

~~H. Two-line POPULARCHOICE (Cont'd)~~

~~2. Terms and Conditions~~

~~A customer may select an unlimited number of compatible services or features from the list in 105.9.1.H.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have POPULARCHOICE features on both lines must subscribe to POPULARCHOICE at the rates specified in 105.9.1.G.~~

~~(T)~~

~~(T)~~

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.E. for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1.6 apply.~~

~~b. Existing Two-line POPULARCHOICE customers cannot take advantage of promotions for Two-line POPULARCHOICE or any of the services/features specified in 105.9.1.H.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~

~~(T)~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~(T)~~

~~H. Two-line POPULARCHOICE (Cont'd)~~

~~c. Existing Two-line POPULARCHOICE customers may add or change features within the obsolete Two-line POPULARCHOICE package while the service remains at the same address for the same customer.~~

~~(C)~~

~~(C)~~

~~d. Two-line POPULARCHOICE will be provided at the following rate:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
	USOC	RATE	RATE
	RATE[1]	RATE	RATE
• Per individual or additional flat rate residence line with Voice Messaging Service	PGOP8	\$17.95	\$27.00
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOPY	17.95	27.00
		11.10	11.10

~~[1] The rates shown are in addition to the rates identified in 105.9.1.H.3.a. and 105.9.1.H.3.e. above.~~

~~(T)~~

~~(T)(M)~~

~~(M) Material moved from 5.9.1.~~

~~Qwest Corporation~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES (T)(M)~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (T)~~

~~I. CUSTOMCHOICE COMPLETE (M)~~

~~CUSTOMCHOICE COMPLETE is obsolete and is not available to new customers after May 5, 2003. (N)~~

~~1. Description (M)~~

~~CUSTOMCHOICE COMPLETE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features for CUSTOMCHOICE specified in 105.9.1.D. and the services/features specified below: (T)~~

- ~~• LINE BACKER~~
- ~~• SECURITY SCREEN~~
- ~~• Voice Messaging Service~~

~~2. Terms and Conditions (M)~~

~~A CUSTOMCHOICE COMPLETE customer may select an unlimited number of compatible CUSTOMCHOICE services or features found in 105.9.1.D.1. as well as those in 105.9.1.I.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. (T)~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~(T)~~

1. CUSTOMCHOICE COMPLETE (Cont'd)

3. Rates and Charges

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.E., for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1.6, apply.~~

~~b. Existing CUSTOMCHOICE COMPLETE customers cannot take advantage of promotions for CUSTOMCHOICE COMPLETE or any of the services/features specified in CUSTOMCHOICE in 105.9.1.D.1., or in 105.9.1.I.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~

~~(T)~~

~~c. Existing CUSTOMCHOICE COMPLETE customers may add or change features within the obsolete CUSTOMCHOICE COMPLETE package while the service remains at the same address for the same customer.~~

~~(C)~~

~~(C)~~

~~d. CUSTOMCHOICE COMPLETE will be provided at the following rate:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE

- ~~• Per individual and additional flat rate residence line with Voice Messaging Service~~

PGOC7	\$27.45	\$41.00	\$14.95
------------------	--------------------	--------------------	--------------------

- ~~• Per individual and additional flat rate residence line without Voice Messaging Service~~

PGOCX	27.45	41.00	14.95
------------------	------------------	------------------	------------------

~~[1] The rates shown are in addition to the rates identified in 105.9.1.I.3.a. and 105.9.1.I.3.c. above.~~

~~(T)~~

~~(T)(M)~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

~~(T)~~

~~J. Two-line CUSTOMCHOICE COMPLETE~~

~~(M)~~

~~Two-line CUSTOMCHOICE COMPLETE is obsolete and is not available to new customers after May 5, 2003.~~

~~(N)~~

~~(N)~~

~~1. Description~~

~~(M)~~

~~Two-line CUSTOMCHOICE COMPLETE is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features in Two-line CUSTOMCHOICE specified in 105.9.1.F.1., in addition to the services/features below:~~

~~(T)~~

- ~~• LINEBACKER~~
- ~~• SECURITY SCREEN~~
- ~~• Voice Messaging Service~~

~~2. Terms and Conditions~~

~~a. A Two-line CUSTOMCHOICE COMPLETE customer may select an unlimited number of compatible Two-line CUSTOMCHOICE services or features found in 105.9.1.F.1. as well as those in 105.9.1.J.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have CUSTOMCHOICE COMPLETE features on both lines must subscribe to CUSTOMCHOICE COMPLETE at the rates specified in 105.9.1.I.~~

~~(T)~~

~~(T)~~

~~b. LINEBACKER will be provided on both lines if the customer selects that service.~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

~~(T)(M)~~

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~(T)~~

~~J. Two-line CUSTOMCHOICE COMPLETE (Cont'd)~~

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4.E. for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1.6., apply.~~

~~b. Existing Two-line CUSTOMCHOICE COMPLETE customers cannot take advantage of promotions for Two-line CUSTOMCHOICE COMPLETE or any of the Two-line CUSTOMCHOICE services/features specified in 105.9.1.F.1., or in 105.9.1.J.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~

~~(T)~~
~~(T)~~

~~c. Existing Two-line CUSTOMCHOICE COMPLETE customers may add or change features within the obsolete Two-line CUSTOMCHOICE COMPLETE package while the service remains at the same address for the same customer.~~

~~(C)~~
~~(C)~~

~~d. Two-line CUSTOMCHOICE COMPLETE will be provided at the following rate:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE

~~• Per individual
and additional
flat rate residence
line with
Voice Messaging
Service~~

~~PGOC8 \$24.95 \$37.00 \$19.59~~

~~• Per individual
and additional
flat rate residence
line without
Voice Messaging
Service~~

~~PGOCY 24.95 37.00 19.59~~

~~[1] The rates shown are in addition to the rates identified in 105.9.1.J.3.a. and 105.9.1.J.3.c., above.~~

~~(T)~~
~~(T)(M)~~

~~(M) Material moved from 5.9.1.~~

~~Qwest Corporation~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~K. VALUECHOICE~~

~~(K)~~
~~(T)(M)~~

~~VALUECHOICE is obsolete and is not available to new customers after August 16, 2004.~~

~~(N)~~
~~(N)~~

~~1. Description~~

~~(M)~~

~~a. VALUECHOICE is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:~~

~~Standard Services/Features:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding Variable~~
- ~~• Call Waiting or Call Waiting ID~~
- ~~• Caller Identification Name and Number~~
- ~~• Long Distance Alert~~
- ~~• Three Way Calling~~

~~b. In addition to the standard features, a customer may select one or more of the following optional features:~~

- ~~• Call Forwarding
 - ~~— Busy Line/Don't Answer (Expanded)~~
 - ~~— Busy Line (Overflow)/Don't Answer~~~~
- ~~• Message Waiting Indication
 - ~~— Audible~~
 - ~~— Audible/Visual~~
 - ~~— Visual~~~~

~~(M)~~

~~(K) Material moved to Sheet 106.~~

~~(M) Material moved from 5.9.1.~~

~~Qwest Corporation~~

~~WN U-40 SECTION 105
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~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~K. VALUECHOICE (Cont'd)~~

~~(K)
(T)(M)~~

~~c. In addition to the standard and optional features, a customer may select the following optional package of services:~~

- ~~• PRIVACYPAK~~
 - ~~-Call Rejection~~
 - ~~-Non-listed Service Listing~~
 - ~~-SECURITY SCREEN~~
 - ~~-Selective Call Waiting~~

~~2. Terms and Conditions~~

~~All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.~~

~~(M)~~

~~(K) Material moved to Sheet 107.~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. VALUECHOICE (Cont'd)

(T)(M)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual line flat rate service.
- b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *VALUECHOICE* and optional packages will be provided at the following rate.

(C)

(C)

		CURRENT	MAXIMUM	MINIMUM
		MONTHLY	MONTHLY	MONTHLY
	USOC	RATE	RATE	RATE
• Per individual or additional flat rate residence line	PCV6X	\$12.49	\$18.00	\$2.00
• Optional <i>PRIVACYPAK</i>	FFKX2	5.00	7.50	2.76

(M)

(M) Material moved from 5.9.1.

~~Qwest Corporation~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~L. Two-line VALUECHOICE (T)(M)~~

~~Two-line VALUECHOICE is obsolete and is not available to new customers after August 16, 2004. (N)~~

~~1. Description (M)~~

~~a. Two-line VALUECHOICE is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:~~

~~Standard Services/Features:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding Variable~~
- ~~• Call Waiting or Call Waiting ID~~
- ~~• Caller Identification Name and Number~~
- ~~• Long Distance Alert~~
- ~~• Three-Way Calling~~

~~b. In addition to the standard features, a customer may select one or more of the following optional features:~~

- ~~• Call Forwarding
 - ~~— Busy Line/Don't Answer (Expanded)~~
 - ~~— Busy Line (Overflow)/Don't Answer~~~~
- ~~• Message Waiting Indication
 - ~~— Audible~~
 - ~~— Audible/Visual~~
 - ~~— Visual~~~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~L. Two-line VALUECHOICE (T)(M)~~

~~c. In addition to the standard and optional features, a customer may select the following optional package of services. (M)~~

- ~~• PRIVACYPAK~~
 - ~~— Call Rejection~~
 - ~~— Non-listed Service Listing~~
 - ~~— SECURITY SCREEN~~
 - ~~— Selective Call Waiting~~

~~2. Terms and Conditions~~

~~a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.~~

~~b. A customer may select an unlimited number of compatible services or features from the list in 105.9.1.L.1, preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have Two-line VALUECHOICE features or PRIVACYPAK on both lines must subscribe to VALUECHOICE at the rates specified in 105.9.1.K. (T)(M)~~

~~(M) Material moved from 5.9.1.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L. Two-line VALUECHOICE(Cont'd)

(T)(M)

3. Rates and Charges

a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual line flat rate service.

b. Existing Two-line VALUECHOICE customers cannot take advantage of promotions for Two-line VALUECHOICE unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line VALUECHOICE customers may add or change features within the obsolete Two-line VALUECHOICE and optional packages at no charge while the service remains at the same address for the same customer.

(C)

d. Two-line VALUECHOICE and optional packages will be provided at the following rate.

(C)

	CURRENT	MAXIMUM	MINIMUM	
	MONTHLY	MONTHLY	MONTHLY	
USOC	RATE	RATE	RATE	
• Per individual or additional flat rate residence line	PGOVB	\$9.99	\$19.00	\$1.80
• PRIVACYPAK	FFKX2	5.00	7.50	2.76

(M)

(M) Material moved from 5.9.1.

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~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~M. PREFERREDCHOICE (T)(M)~~

~~PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004. (N)~~

~~1. Description (M)~~

~~PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding~~
 - ~~— Busy Line/Don't Answer (expanded)~~
 - ~~— Busy Line (overflow)/Don't Answer~~
 - ~~— Variable~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Continuous Redial~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• LINE-BACKER Service~~
- ~~• Long Distance Alert~~
- ~~• Message Waiting Indication Audible~~
- ~~• Message Waiting Indication Audible/Visual~~
- ~~• Non-listed Service Listing~~
- ~~• SECURITY SCREEN~~
- ~~• Selective Call Waiting~~
- ~~• Talking Call Waiting~~
- ~~• Three-way Calling~~
- ~~• QWEST RECEPTIONIST Name and Number~~
- ~~• Voice Messaging Service (M)~~

~~(M) Material moved from 5.9.1.~~

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~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~M.1 (Cont'd)~~

~~(T)(M)~~

~~b. In addition to the standard and optional features, a customer may select the following optional package of services:~~

~~• CONVENIENCEPAK~~

- ~~— Call Following~~
- ~~— Custom Ringing~~
- ~~— Do Not Disturb~~
- ~~— Priority Call~~
- ~~— Speed Calling 8~~
- ~~— Speed Calling 30~~

~~2. Terms and Conditions~~

~~A customer may select an unlimited number of compatible services or features from the list in 105.9.1.M.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.~~ (T)

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1.6, apply.~~

~~b. Existing PREFERREDCHOICE customers cannot take advantage of promotions for PREFERREDCHOICE or any of the services/features specified in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~ (T) (M)

(M) Material moved from 5.9.1.

Advice No. 3488T

Issued by Qwest Corporation

Effective: August 16, 2004

By K. R. Nelson, President - Washington

Qwest Corporation

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~M.3. (Cont'd)~~

~~(T)(M)~~

~~c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.~~

~~(C)~~

~~d. *PREFERREDCHOICE* and optional packages will be provided at the following rate:~~

~~(C)~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE

~~• Per individual or additional flat rate residence line with Voice Messaging Service~~

~~PGOFD \$22.49 \$33.00 \$15.85~~

~~• Per individual or additional flat rate residence line without Voice Messaging Service~~

~~PGOFE 22.49 33.00 15.85~~

~~• Optional *CONVENIENCEPAK*~~

~~FFK7N 5.00 7.50 2.41~~

~~(M)~~

~~[1] The rates shown are in addition to the rates identified in 105.9.1.M.3.a. and 105.9.1.M.3.c., preceding.~~

~~(M)~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~

~~N. Two-line PREFERREDCHOICE (T)(M)~~

~~Two-line PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004. (N)~~

~~1. Description (M)~~

~~a. Two-line PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:~~

- ~~• Anonymous Call Rejection~~
- ~~• Call Forwarding~~
 - ~~— Busy Line/Don't Answer (expanded)~~
 - ~~— Busy Line (overflow)/Don't Answer~~
 - ~~— Variable~~
- ~~• Call Rejection~~
- ~~• Call Waiting~~
- ~~• Call Waiting ID~~
- ~~• Caller ID Name and Number~~
- ~~• Continuous Redial~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• LINE BACKER Service~~
- ~~• Long Distance Alert~~
- ~~• Message Waiting Indication Audible~~
- ~~• Message Waiting Indication Audible/Visual~~
- ~~• Non-listed Service Listing~~
- ~~• SECURITY SCREEN~~
- ~~• Selective Call Waiting~~
- ~~• Talking Call Waiting~~
- ~~• Three-way Calling~~
- ~~• QWEST RECEPTIONIST Name and Number~~
- ~~• Voice Messaging Service (M)~~

~~(M) Material moved from 5.9.1.~~

~~Qwest Corporation~~

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~~N.1. (Cont'd)~~

~~(T)(M)~~

~~b. In addition to the standard and optional features, a customer may select the following optional package of services:~~

~~• CONVENIENCEPAK~~

- ~~— Call Following~~
- ~~— Priority Call~~
- ~~— Custom Ringing~~
- ~~— Speed Calling 8~~
- ~~— Speed Calling 30~~
- ~~— Do Not Disturb~~

~~2. Terms and Conditions~~

~~A customer may select an unlimited number of compatible services or features from the list in 105.9.1.N.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have PREFERREDCHOICE features or the optional CONVENIENCEPAK on both lines must subscribe to PREFERREDCHOICE at the rates specified in 105.9.1.M.~~

~~(T)~~

~~(T)~~

~~3. Rates and Charges~~

~~a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1.6, apply.~~

~~b. Existing Two-line PREFERREDCHOICE customers cannot take advantage of promotions for Two-line PREFERREDCHOICE or any of the services/features specified in 105.9.1.N.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~

~~(T)~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~N. Two-line *PREFERREDCHOICE* (Cont'd)~~

~~(T)(M)~~

~~c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.~~

~~(C)~~

~~d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the following rate.~~

~~(C)~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
	USOC	RATE[1]	RATE
		RATE	RATE

~~• Per individual or additional flat rate residence line with Voice Messaging Service~~

~~PGOFA \$19.99 \$33.00 \$16.10~~

~~• Per individual or additional flat rate residence line without Voice Messaging Service~~

~~PGOFB 19.99 33.00 16.10~~

~~• Optional *CONVENIENCEPAK*~~

~~FFK7N 5.00 7.50 2.41~~

~~(M)~~

~~[1] The rates shown are in addition to the rates identified in 105.9.1.N.3.a. and 105.9.1.N.3.e. above.~~

~~(T-M)~~

~~(T-M)~~

~~(M) Material moved from 5.9.1.~~

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~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~O. QWEST CHOICE Home (T)(M)~~

~~QWEST CHOICE Home is obsolete and is not available to new customers after August 16, 2004. (N)~~

~~1. Description (M)~~

~~QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with LINEBACKER Service on their line and are entitled to choose three services/features from the following list in their package.~~

~~a. Standard Features~~

- ~~• Caller ID Family
 - ~~— Anonymous Call Rejection~~
 - ~~— Caller ID Name and Number~~
 - ~~— SECURITY SCREEN~~~~
- ~~• Call Forwarding Busy Line/Don't Answer~~
- ~~• Call Forwarding Family
 - ~~— Call Following~~
 - ~~— Call Forwarding Variable~~
 - ~~— Selective Call Forwarding~~~~
- ~~• Call Rejection~~
- ~~• Call Waiting Family
 - ~~— Call Waiting~~
 - ~~— Call Waiting ID~~
 - ~~— Selective Call Waiting~~
 - ~~— Long Distance Alert~~
 - ~~— Talking Call Waiting~~~~
- ~~• Custom Ringing~~
- ~~• Directory Assistance (6 calls above allowance)~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• Message Waiting Indication—Audible or Audible/Visual~~
- ~~• Three-Way Calling~~
- ~~• Voice Messaging Service~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

~~Qwest Corporation~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~O. QWEST CHOICE Home (Cont'd)~~

~~(T)(M)~~

~~b. In addition to choosing three services or features from the list in 105.9.1.O.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.O.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.~~ (T) (T)

~~2. Terms and Conditions~~

~~a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.~~

~~b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID Name and Number.~~

~~c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.~~

~~d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.~~

~~e. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.~~

~~f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.~~

~~g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.~~

~~(M)~~

~~(M) Material moved from 5.9.1.~~

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~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~O. QWEST CHOICE Home (Cont'd)~~

~~3. Rates and Charges~~

- ~~a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.~~
- ~~b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 105.9.1.O.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Existing QWEST CHOICE Home customers may add or change features within the obsolete QWEST CHOICE Home Services specified in 105.9.1.O.1., without a nonrecurring charge while the service remains at the same address for the same customer.~~
- ~~d. Existing QWEST CHOICE Home customers may add or change features as specified in 105.9.1.O.1.b., and the discounted features will apply where appropriate.~~
- ~~e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.O.1.~~
- ~~f. QWEST CHOICE Home will be provided at the following rates:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE

- ~~• Per individual~~
- ~~— or additional~~
- ~~— flat rate residence line PGORA \$17.49 (1) \$20.00 \$4.28~~

~~[1] The rates shown are in addition to the rates identified in 105.9.1.O.3.a. and 105.9.1.O.3.e. above.~~

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~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~P. QWEST CHOICE Two-line Home (T)(M)~~

~~QWEST CHOICE Two-line Home is obsolete and is not available to new customers after August 16, 2004. (N)~~
~~(N)~~

~~1. Description (M)~~

~~QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided LINEBACKER Service on both lines and are entitled to choose three services/features from the following list in their package.~~

~~a. Standard Features~~

- ~~• Caller ID Family
 - ~~— Anonymous Call Rejection~~
 - ~~— Caller ID Name and Number~~
 - ~~— SECURITY SCREEN~~~~
- ~~• Call Forwarding Busy Line/Don't Answer~~
- ~~• Call Forwarding Family
 - ~~— Call Following~~
 - ~~— Call Forwarding Variable~~
 - ~~— Selective Call Forwarding~~~~
- ~~• Call Rejection~~
- ~~• Call Waiting Family
 - ~~— Call Waiting~~
 - ~~— Call Waiting ID~~
 - ~~— Selective Call Waiting~~
 - ~~— Long Distance Alert~~
 - ~~— Talking Call Waiting~~~~
- ~~• Custom Ringing~~
- ~~• Directory Assistance (6 calls above allowance)~~
- ~~• Easy Access~~
- ~~• Last Call Return~~
- ~~• Message Waiting Indication—Audible or Audible/Visual~~
- ~~• Three-Way Calling~~
- ~~• Voice Messaging Service~~

~~(M)~~

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~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~P. QWEST CHOICE Two-line Home (Cont'd) (T)(M)~~

~~b. In addition to choosing three services or features from the list in 105.9.1.P.1., (T)
preceding, a customer may select one or more additional services or features
from the list in 105.9.1.P.1., at rates and charges specified elsewhere. Directory (T)
Assistance and Voice Messaging cannot be selected as additional services or
features.~~

~~2. Terms and Conditions~~

~~a. All terms and conditions specified elsewhere for the respective services/features
requested as part of this package shall apply.~~

~~b. A customer may choose one or more of the features in the Caller ID Family as
one of their selections. A customer choosing Security Screen must also choose
Caller ID Name and Number.~~

~~c. A customer may choose one or more compatible features in the Call Forwarding
Family as one of their selections.~~

~~d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting
from the Call Waiting Family as one of their selections. They may also add
Talking Call Waiting and/or Long Distance Alert as part of that selection. (M)~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES~~

~~105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE~~

~~P. QWEST CHOICE Two-line Home (Cont'd)~~

~~(T)(M)~~

~~e. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.~~

~~f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.~~

~~g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.~~

~~h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have QWEST CHOICE Home on both lines must subscribe to QWEST CHOICE Home on both lines at the rates specified in 105.9.1.O.~~

~~(T)(M)~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P. QWEST CHOICE Two-line Home (Cont'd)

3. Rates and Charges

- ~~a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.~~
- ~~b. Existing QWEST CHOICE Two-line Home customers cannot take advantage of promotions for QWEST CHOICE Two-line Home or any of the service/feature specified in 105.9.1.P.1., preceding, unless specifically allowed by the terms and conditions of the promotion.~~
- ~~c. Existing QWEST CHOICE Two-line Home customers may add or change features within the obsolete QWEST CHOICE Two-line Home Services specified in 105.9.1.P.1., without a nonrecurring charge while the service remains at the same address for the same customer~~
- ~~d. Existing QWEST CHOICE Two-line Home customers may add or change features as specified in 105.9.1.P.1.b., and the discounted features will apply where appropriate.~~
- ~~e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.~~
- ~~f. QWEST CHOICE Two-line Home will be provided at the following rates:~~

	CURRENT	MAXIMUM	MINIMUM
	MONTHLY	MONTHLY	MONTHLY
USOC	RATE[1]	RATE	RATE
• Per individual and additional flat rate residence line	PGORB \$14.99 (1)	\$17.00	\$5.08

~~[1] The rates shown are in addition to the rates identified in 105.9.1.P.3.a. and 105.9.1.P.3.c. above.~~

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~~105. OBSOLETE EXCHANGE SERVICES~~

~~105.9 PACKAGED SERVICES (Cont'd)~~

~~105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE (M)~~

~~A. Additional Line Feature Packages~~

~~Additional Lines Feature Packages are obsolete and is not available to new customers after May 5, 2003.~~

~~1. Description~~

~~a. Additional Feature Packages are optional packages available to residential customers. Additional Line Feature Packages offer the customer a choice of subscribing to either the Fax Package, Teen/Roommate Package, or Home Office Package as described below.~~

~~(1) Fax Package~~

- ~~• Custom Ringing~~
- ~~• Continuous Redial~~
- ~~• Last Call Return~~

~~(2) Teen/Roommate Package~~

- ~~• Call Waiting~~
- ~~• Three-Way Calling~~
- ~~• Last Call Return~~

~~(3) Home Office Package~~

- ~~• Caller ID-Name and Number~~
- ~~• Call Forwarding-Variable~~
- ~~• Three-Way Calling~~
- ~~• Custom Ringing~~

~~2. Terms and Conditions~~

~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~

~~b. All terms and conditions specified elsewhere for the respective services/features shall apply.~~

~~(M) Material moved from Sheet 87.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

(M)

A.2. (Cont'd)

- c. Existing customers may continue to subscribe to the Additional Lines Feature Packages while the service remains at the same address for the same customer but, may not add or change packages.**
- d. Packages are available only on additional lines and only one package will be provided per additional line.**
- e. Customers must agree to subscribe to all services in the packages.**

3. Rates and Charges

	USOC	MONTHLY RATE
• Fax Package, each line — arranged	FPR2U	\$3.95
• Teen/Roommate Package, — each line arranged	FPR3W	5.95
• Home Office Package — each line arranged	FPR4X	7.95

(M) Material moved from Sheet 88.

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~~105.9 PACKAGED SERVICES~~

~~105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)~~ ~~(T-M)~~

~~B. SMARTSET Feature Packages~~ ~~(T-M)~~

~~SMARTSET Feature Packages are obsolete and are not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.~~ ~~(N)~~
~~(N)~~

~~1. Description~~ ~~(M)~~

~~a. SMARTSET Feature Packages are optional packages available to business customers. SMARTSET Feature Packages offer the customer a choice of subscribing to either the SMARTSET or SMARTSET PLUS Package as described below.~~

~~(1) SMARTSET Package~~

- ~~• Call Waiting (includes Call Waiting ID);~~
- ~~• Caller ID Name and Number~~
- ~~• Call Forwarding Variable~~

~~(2) SMARTSET PLUS Package~~

- ~~• Call Waiting (includes Call Waiting ID)~~
- ~~• Caller ID Name and Number~~
- ~~• Call Forwarding Busy Line/don't Answer Expanded~~
- ~~• Message Waiting Indication Audible~~

~~2. Terms and Conditions~~

~~a. The rates and charges are in addition to all rates and charges for the associated underlying service.~~

~~b. All terms and conditions specified elsewhere for the respective services/features shall apply.~~

~~c. Nonrecurring charges do not apply to change an existing Custom Calling Package to either the SMARTSET or SMARTSET PLUS Package.~~ ~~(M)~~

~~(M) Material moved from 5.9.2.~~

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

~~(T)(M)~~

~~B. SMARTSET Feature Packages (Cont'd)~~

~~(T)~~

~~3. Rates and Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• SMARTSET Package, each line arranged	NLUY1	[1]	\$11.95	(T)
• SMARTSET PLUS Package, each line arranged	NLUY2	[1]	11.95	(T)(M)

~~[1] Same nonrecurring charge as found in 5.4.3.~~

~~(T-M)~~

~~(M) Material moved from 5.9.2.~~

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109. OBSOLETE CENTRAL OFFICE SERVICES

SUBJECT	SHEET	
557A Concentrator Identifier Service	11	
CENTRAFLEX System 3	6	
Centrex 21 Service	24	
Centrex Service	1	
CENTRON Service	9	
Customized Call Management Services	15	
Dial Switching Systems	1	
Emergency Reporting Service	10.1	(N)
Telephone Answering Service	11	
Universal Emergency Number Service – 911	10.1	(N)

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1st Revised Sheet 1
Cancels Original Sheet 1

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.1 CENTREX SERVICE~~

~~Centrex service is no longer offered to new customers as of March 30, 1981.~~

~~Centrex service is not available to existing month to month customers after May 5, 1995. Centrex service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.~~

~~A. Description~~

~~1. Centrex service systems are provided for business service or combined administrative and dormitory service for colleges, and similar educational institutions.~~

~~2. A basic Centrex system is composed of a serving central office component and a primary customer location with possibly one or more secondary locations.~~

~~3. Basic Centrex service includes the following:~~

- ~~• Direct intercommunicating between station lines.~~
- ~~• Direct Outward Dialing (DOD) by primary station lines.~~
- ~~• Sequential hunting of station lines.~~
- ~~• Station restriction.~~
- ~~• Direct Inward Dialing to primary station lines.~~
- ~~• Primary station line identification of outward toll traffic, except for systems receiving service by means of a supplemental system.~~
- ~~• Detail billing of toll traffic by primary station line number.~~
- ~~• Machine intercepting of vacant terminals.~~
- ~~• Manual transfer of incoming central office calls by the attendant.~~
- ~~• Night connections.~~
- ~~• Touch-Tone~~

~~Refer to the Washington Catalog for features and functions.~~

~~(T)~~

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.1 CENTREX SERVICE (Cont'd)~~

~~B. Rates and Charges~~

~~1. Fixed Monthly Rate~~

	USOC	MONTHLY RATE
• Common equipment, per system	CKN	\$299.20

~~2. Exchange Access Station Line Rate~~

~~a. A nonrecurring charge from 5.2.4 applies per exchange access line equipped.~~

~~b. Station lines at primary location and at each secondary location. Station line rate at each location begins with "first 100".~~

	USOC	MONTHLY RATE PER RATE GROUP	
		1 AND 2	3
• First 100 lines, each	RX2	\$11.50	\$12.25
• Next 100 lines, each	RX2	11.00	11.70
• Next 700 lines, each	RX2	9.90	10.70
• Over 900 lines, each	RX2	6.30	7.05

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

—B.2.b. (Cont'd)

		MONTHLY RATE PER RATE GROUP 1 OR 2		
	USOC	A	B	C
• First 100 lines, each	RX2	\$11.55	\$12.25	\$12.40
• Next 100 lines, each	RX2	11.05	11.75	11.90
• Next 700 lines, each	RX2	9.95	10.65	10.80
• Over 900 lines, each	RX2	6.35	7.05	7.20

		MONTHLY RATE PER RATE GROUP 1 OR 2		
	USOC	D	E	F
• First 100 lines, each	RX2	\$12.50	\$15.20	\$12.85
• Next 100 lines, each	RX2	12.00	14.70	12.35
• Next 700 lines, each	RX2	10.90	13.60	11.25
• Next 900 lines, each	RX2	7.30	10.00	7.65

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

—B.2.b.(Cont'd)

		MONTHLY RATE PER RATE GROUP 3		
	USOC	A	B	C
• First 100 lines, each	RX2	\$12.30	\$13.00	\$13.15
• Next 100 lines, each	RX2	11.75	12.45	12.60
• Next 700 lines, each	RX2	10.75	11.45	11.60
• Over 900 lines, each	RX2	7.10	7.80	7.95

		MONTHLY RATE PER RATE GROUP 3	
	USOC	D	E
• First 100 lines, each	RX2	\$13.25	\$15.95
• Next 100 lines, each	RX2	12.70	15.40
• Next 700 lines, each	RX2	11.70	14.40
• Next 900 lines, each	RX2	8.05	10.75

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.1 CENTREX SERVICE~~

~~B. Rates and Charges (Cont'd)~~

~~3. Dormitory Lines~~

~~a. A nonrecurring charge from 5.2.4 applies per exchange access line equipped.~~

	USOC	MONTHLY RATE
--	-----------------	-----------------------------

b. Dormitory station line	K1M	\$12.40
--------------------------------------	----------------	--------------------

MONTHLY RATE PER RATE GROUP 1, 2 OR 3					
A	B	C	D	E	F
\$12.45	\$13.15	\$13.30	\$13.40	\$16.10	\$14.62

	USOC	NONRECURRING CHARGE
--	-----------------	------------------------------------

c. Dormitory station lines with special billing number, each number	NRO	\$5.00
--	----------------	-------------------

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~109.1.4 CENTRAFLEX SYSTEM 3~~

~~CENTRAFLEX System 3 service is no longer offered to new customers as of August 28, 1986. Line additions to existing systems will be permitted but may not exceed a 100 percent increase of the customer's total number of lines in service as of August 28, 1986.~~

~~CENTRAFLEX System 3 service is not available to existing month-to-month customers after May 5, 1995. CENTRAFLEX System 3 service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.~~

~~A. Description~~

~~1. The CENTRAFLEX System 3 allows a multiline customer to integrate separate lines into a single communications system. The charges for this offering consist of both an exchange access line and an intercom line. The intercom lines will be provided at a basic line charge up to 1.5 airline miles from the central office. Lines terminated beyond this point will be charged an additional rate.~~

~~2. In addition, the following central office features are included in the basic intercom line rate:~~

- ~~• Touch-Tone lines~~
- ~~• Intragroup dialing~~
- ~~• Direct Inward Dialing/Direct Outward Dialing~~
- ~~• Station Toll Billing~~
- ~~• Attendant Call Transfer~~
- ~~• Call Transfer~~
- ~~• Call Hold~~
- ~~• Add-on~~

~~See the Washington Price List for features and functions.~~

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.4 CENTRALFLEX SYSTEM 3 (Cont'd)~~

~~B. Rates and Charges~~

~~1. Access lines basic CENTRALFLEX System 3, up to 1.5 miles~~

~~a. The monthly rate per EAS rate group includes the monthly rate plus the EAS increment.~~

~~b. End User Common Line (EUCL) charges apply.~~

~~c. In addition, a nonrecurring charge from 5.2.4 applies per line.~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per exchange access line located at primary and each secondary location	RXE, RXH	\$5.00	\$9.57
• Per extension line	EPT	5.00	9.57

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS
109.1.4 CENTRALFLEX SYSTEM 3
— B.l.e. (Cont'd)~~

		MONTHLY RATE PER RATE GROUP 1, 2 OR 3		
	USOC	A	B	C
• Per exchange access line located at primary and each secondary location	RXE, RXH	\$9.62	\$10.32	\$10.47
• Per extension line	EPT	9.62	10.32	10.47

		MONTHLY RATE PER RATE GROUP 1, 2 OR 3		
	USOC	D	E	F
• Per exchange access line located at primary and each secondary location	RXE, RXH	\$10.57	\$13.27	\$10.90
• Per extension line	EPT	10.57	13.27	10.90

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~109.1.13 CENTRON SERVICE~~

~~CENTRON Service is not available to existing month-to-month customers after May 5, 1995. CENTRON Service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.~~

~~See the Washington Catalog for CENTRON description, features and functions. (T)~~

~~See 5.3.6 for appropriate rates and charges for Network Access Registers.~~

~~A. Description~~

~~1. The following selection of optional line features are available to the CENTRON customer:~~

- ~~• Automatic Call Back Calling~~
- ~~• Automatic Call Transfer~~
- ~~• Automatic Line~~
- ~~• Call Forwarding—Busy Line~~
- ~~• Call Forwarding—Don't Answer~~
- ~~• Call Forwarding—Variable~~
- ~~• Call Park~~
- ~~• Call Pickup~~
- ~~• Call Waiting—Originating~~
- ~~• Call Waiting—Terminating~~
- ~~• Conference Calling~~
- ~~• Custom Restriction~~
- ~~• Data Call Protection~~
- ~~• Data Set Interface~~
- ~~• Deny Terminating~~
- ~~• Dial Call Waiting~~
- ~~• Dial 9 Restriction~~
- ~~• Electronic Set Service~~
- ~~• Group Interecom~~
- ~~• Last Number Redial~~
- ~~• Make Set Busy~~
- ~~• Message Waiting~~
- ~~• Speed Calling~~

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.13 CENTRON SERVICE~~

~~A. Description (Cont'd)~~

~~2. The following selection of optional group features are available to the CENTRON customer:~~

- ~~• Attendant Service~~
- ~~• Automatic Route Selection~~
- ~~• Call Back Queueing~~
- ~~• Centrex Station Rearrangements~~
- ~~• Direct Inward System Access~~
- ~~• Distinctive Ringing~~
- ~~• Electronic Tandem Switching~~
- ~~• Facility Terminations~~
- ~~• Intercept~~
- ~~• Management Information Systems~~
- ~~• Multiple Position Hunt~~
- ~~• Multiple Systems~~
- ~~• Simplified Message Desk Interface~~
- ~~• Single Digit Feature Access Code~~
- ~~• Station Message Detail Recording~~
- ~~• Trunk Answer Any Station~~
- ~~• Uniform Call Distribution~~

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

~~(N)~~

109.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. Wireless E911 Connectivity[1]

See Section 9.2.1 for description, terms and conditions.

1. CELLTRACE

a. Effective April 5, 2006, CELLTRACE is obsolete and is not available to new customers. Customers will be allowed to retain CELLTRACE only as long as service remains at the same location for the same customer and for as long as the Company can obtain the parts to repair the service.

~~(N)~~

b. CELLTRACE is a hybrid call associated signal (HCAS) solution within the Company E911 Control Office that provides for the forwarding of ANI from a wireless handset to a PSAP. A call to 911 from a wireless handset is passed from the Mobile Switching Center (MSC) to the Company's selective routing switch on dedicated facilities. Upon completing the call to the PSAP, the cell site location and the number of the originating call are displayed on the PSAP's ALI display device.

~~(M)~~

~~(M)~~

2. Definitions

~~(N)~~

CELLTRACE Interface

~~(M)~~

A non-blocking trunk signaling device which automatically provides the PSAP with the caller's wireless handset ten digit ANI, the location of the cell site that originated the call and the name of the wireless service provider. This information is then delivered to the 911 database.

~~(M)~~

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller's E911 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

~~(M1)~~

~~(M1)~~

~~(M) Material moved from 9.2.1.~~

~~(M1) Material duplicated from 9.2.1.~~

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. Wireless E911 Connectivity (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(N)
• <i>CELLTRACE</i> [1]				(N)
- <i>CELLTRACE</i> Interface, per trunk port	9AN	\$439.95	\$177.55	(T) (M)

[1] Customers subscribing to *CELLTRACE* must also subscribe to elements identified under Selective Routing/Automatic Location Identification. ~~(T)~~
~~(M)~~

~~(M)~~ Material moved from 9.2.1.

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.3 TELEPHONE ANSWERING SERVICE~~

~~109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE~~

~~RESTRICTED OFFERING, MANUFACTURER DISCONTINUED: Equipment in service prior to October 9, 1981 may remain in service, but no new customers or additions to existing systems will be permitted. Maintenance will be provided for a period of three years after the date stated above. After that date, maintenance on this equipment will be provided for as long as parts are available. Moves of equipment to another location or building will be permitted through either an out of service or an in-service move, subject to the equipment's availability. In either case installation charges for such moves will be based on estimated costs.~~

~~A. Description~~

~~557A Concentrator Identifier (CI) service allows 557A telephone answering service customers the ability to terminate on a concentrator located at a Company central office up to 100 client lines. These lines are then concentrated down to four or six CI lines which in turn are forwarded to an identifier located at the customer's premise. This arrangement is used in lieu of terminating client lines directly on jack strips on the 557A switchboard.~~

~~B. Terms and Conditions~~

- ~~1. Each system will consist of one concentrator unit and one identifier unit with a minimum of two common CI lines between the units.~~
- ~~2. The amount designated as basic termination charge reduces one sixtieth for each consecutive full month the equipment is retained in service on the same premises plus one sixtieth credit for a partial consecutive month prorated on the number of days in service during that month.~~

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.3 TELEPHONE ANSWERING SERVICE~~

~~109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE~~

~~B. Terms and Conditions (Cont'd)~~

~~3. The charges for CI system are in addition to:~~

- ~~• Charges and rates for cord operated switchboard.~~
- ~~• Charges and rates for extensions from business flat rate, business message rate, residence or PBX station line service, which are charged to the customer whose line is extended.~~
- ~~• Charges and rates for terminal loop and, if applicable, key control and interoffice mileage.~~

~~4. Where facilities and operating conditions permit, a concentrator may be installed in an exchange other than that in which the identifier is located. Interexchange mileage applies to the common CI lines in accordance with 105.2.1 in the Private Line Transport Services Tariff.~~

~~Lines from different central office districts will be furnished only where facilities and operating conditions permit.~~

~~5. Listings for individual flat or message rate service lines in C.1.c. and d., following, will normally consist of the name and telephone number only, since business is not conducted with customers at the address at which the service is furnished. If the customer wishes to show an address, the address of the telephone answering service may be shown.~~

~~6. Where a CI system with a capacity of four CI lines is ordered changed by a customer to a system with a capacity of six CI lines, the basic termination applicable to the discontinued equipment becomes payable and the basic termination charge applicable to the new equipment becomes effective on the date of the change.~~

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.3 TELEPHONE ANSWERING SERVICE~~

~~109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE (Cont'd)~~

~~C. Rates~~

	USOC	MONTHLY RATE
1. Concentrator Identifier (CI) System		
a. One concentrator unit and one identifier unit with a maximum capacity for 100 customer's lines		
• Capacity four common CI lines	ST3	\$ 90.00
• Capacity six common CI lines	SNU	135.00
b. Each common CI line[1]		
• Terminal loop and interoffice mileage, or	N/A	[2]
• Terminal loop and interexchange mileage	N/A	[2]

[1] ~~The appropriate charge and rate, including key control, terminal loop and, if applicable, interoffice mileage, applies to lines extended to terminate on the concentrator unit. The customer for whom the service is provided is billed for the charges and rates involved.~~

[2] ~~See 105.2.1 for mileage and 105.2.4 for terminal loop rates, in the Private Line Transport Services Tariff.~~

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.3 TELEPHONE ANSWERING SERVICE~~

~~109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE~~

~~C.1. (Cont'd)~~

**RATES AND
CHARGES**

~~c. Individual flat or message rate service
line directly terminated on concentrator
unit [1]~~

~~d. Listings, for others than the customer to
telephone answering service, in connection
with lines terminated directly on concentrator
unit [2]~~

~~[1] Charge and rate applicable to business individual flat or message rate line service.~~

~~[2] Charge and rate applicable to business individual flat or message rate Joint User service.~~

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES~~

~~(T)(M)~~

~~Effective April 11, 2005, CCMS Service is obsolete and not available to new customers. Customers will be allowed to retain their obsolete service only as long as they remain at the same location for the same customer.~~

~~(N)~~

~~(N)~~

~~A. Description~~

~~(M)~~

~~Customized Call Management Services (CCMS) service provides optional Custom Calling Service features to business exchange access lines in the category of flat and basic measured.~~

~~The CCMS offering will provide a package of features on a single central office line. The billing record of toll calls on lines using CCMS service will not be affected by the application of the features of this service.~~

~~1. The following basic features are included in the CCMS package:~~

~~Call Transfer~~

~~A CCMS user can transfer an established call to another line.~~

~~CONSULTLINE~~

~~A CCMS user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.~~

~~Three-Way Calling/Conference Calling~~

~~A CCMS user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.~~

~~Touch-Tone~~

~~The CCMS will be equipped with Touch-Tone service. With such equipment, the user must use a Touch-Tone set. Touch-Tone provides access codes for features using * and # buttons.~~

~~(M)~~

~~(M) Material moved from 9.1.7.~~

~~109.1—DIAL SWITCHING SYSTEMS~~

~~109.1.7—CUSTOMIZED CALL MANAGEMENT SERVICES~~

~~—(T)(M)~~

~~—A. Description (Cont'd)~~

~~—2. The following selection of optional features are available to CCMS:~~

~~—Call Forwarding~~

~~—The Call Forwarding and Call Waiting features are not permitted on the same line. Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number.~~

~~• Busy Line~~

~~—Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain SESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.~~

~~• Don't Answer~~

~~—Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain SESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.~~

~~—(M)~~

~~(M)—Material moved from 9.1.7.~~

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES~~

~~A.2. (Cont'd)~~

~~(T)(M)~~

~~Call Forwarding Variable~~

~~Automatically transfers all calls made to the subscribing line to a different line.~~

~~Call Rejection~~

~~This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.~~

~~Call Waiting~~

~~Provides a tone burst alert to a CCMS user on an existing call of another incoming call.~~

~~Continuous Redial~~

~~This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.~~

~~(M)~~

~~(M) Material moved from 9.1.7.~~

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES~~

~~A.2. (Cont'd)~~

~~(T)(M)~~

~~Last Call Return~~

~~This feature allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.~~

~~Priority Call~~

~~This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.~~

~~Programmable Call Forwarding-Busy Line~~

~~This feature allows a customer to have incoming calls forwarded to another number when the called number is busy. The CCMS customer can activate and deactivate the forwarding feature by dialing a code. The CCMS customer can also establish or change the number to which calls will be forwarded.~~

~~Programmable Call Forwarding-Don't Answer~~

~~This feature allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The CCMS customer can activate and deactivate the forwarding feature by dialing a code and can establish or change the number to which calls will be forwarded. Customers may also change the number of ring cycles.~~

~~(M)~~

~~(M) Material moved from 9.1.7.~~

~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES~~

~~A.2. (Cont'd)~~

~~(T)(M)~~

~~Selective Call Forwarding~~

~~This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.~~

~~Six-Way Conferencing~~

~~This feature permits the CCMS customer to establish a Conference Call with up to six conferences, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible.~~

~~Speed Calling 6 Number List~~

~~Allows a CCMS user to dial a code and a single number to reach up to six frequently called numbers.~~

~~Speed Calling 30 Number List~~

~~Allows a CCMS user to dial a code and two digits to reach up to thirty frequently called numbers.~~

~~(M)~~

~~(M) Material moved from 9.1.7.~~

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (Cont'd)~~

~~(T)(M)~~

~~B. Terms and Conditions~~

- ~~1. The quality of transmission may vary when calls are forwarded or connected via conferencing depending on the distance and routing involved.~~
- ~~2. The CCMS features available, (their operation and their interaction with other features), may differ dependent upon the type of central office equipment providing service.~~
- ~~3. The CCMS requires special central office equipment and is not provided in all central offices. The Company may furnish CCMS where there is available central office equipment with the proper program updates, as determined by the Company.~~
- ~~4. CCMS is not available on trunks, remote switching systems, Centrex systems, Public Communications Service, or multiparty services.~~
- ~~5. Touch-Tone signaling is required on each access line.~~
- ~~6. CCMS standard and optional features cannot be used in combination with the following Custom Calling Services: Call Waiting, Call Forwarding Variable, Three-Way Calling, Speed Calling 8 and Speed Calling 30.~~
- ~~7. Except as specifically provided herein, features from other tariff sections are not available on CCMS service.~~
- ~~8. Customers subscribing to Call Forwarding Variable as described herein may subscribe to Call Forwarding Variable Remote Activation at rates and charges specified in 5.4.3, Custom Calling Services.~~

~~(M)~~

~~(M) Material moved from 9.1.7.~~

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (Cont'd)

(T)(M)

C. Rates And Charges

a. The rates and charges following are for CCMS only and are in addition to the applicable rates and charges for access lines and other services or equipment with which they are associated.

(T)

(M)

b. Existing CCMS customers may add or change features within the obsolete Customized Call Management Services while the service remains at the same address for the same customer. The customer may not add any lines.

(N)

(N)

MONTHLY

USOC

RATE

(M)

1. Monthly Rates

a. CCMS, per line MVP11 \$5.00

b. Optional Features

• Call Forwarding Busy Line,

per line arranged

— Incoming only MVPBL 2.00

— All calls MVPBC 2.00

• Call Forwarding Don't Answer,

per line arranged

— Incoming only MVPDA 2.45

— All calls MVPDC 1.25

• Call Forwarding Variable,

per line

MVPCF 1.25

(M)

(M) Material moved from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

C.1.b.(Cont'd)

(T)(M)

	USOC	MONTHLY RATE	
• Call Rejection, per line	MVPSR	\$3.50	
• Call Waiting, per line	MVPCW	2.00	
• Continuous Redial, per line	MVPAC	2.50	
• Last Call Return, per line	MVPAR	2.50	
• Priority Call, per line	MVPDW	2.50	
• Programmable Call Forwarding, — Busy Line, per line	MVPCB	4.50	
• Programmable Call Forwarding, — Don't Answer, per line	MVPCA	3.50	
• Selective Call Forwarding, — per line	MVPSF	2.50	
• Six-Way Conferencing	MVP6C	5.00	
• Speed Calling per line			
— 6 number list	ESTC1	2.00	
— 30 number list	ESFC3	2.50	(M)

(M)—Material moved from 9.1.7.

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES~~

~~(T)(M)~~

~~C. Rates And Charges (Cont'd)~~

~~2. Nonrecurring Charges~~

~~a. One nonrecurring charge applies per line, per customer request to:~~

- ~~• Establish Standard Feature Package.~~
- ~~• Establish optional feature(s) and miscellaneous line terminating arrangements unless adding at the time the Standard Feature Package is established.~~
- ~~• Change optional feature(s) in an existing arrangement.~~

~~NONRECURRING
CHARGE~~

- ~~• per line \$11.00~~

~~b. The nonrecurring charge will not apply:~~

- ~~• To discontinue all optional features~~
- ~~• To discontinue one or more features when the remaining features stay the same.~~

~~c. There is no minimum period of service for Customized Call Management Services.~~

~~(M)~~

~~(M) Material moved from 9.1.7.~~

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS (Cont'd)~~

~~109.1.17 CENTREX 21 SERVICE~~

~~Effective April 11, 2005, Centrex 21 Service is obsolete and not available to new customers. Customers will be allowed to retain their obsolete service only as long as service remains at the same location for the same customer.~~

~~Service descriptions, rates, terms and conditions for Centrex 21 Service purchased by business customers as an analog service throughout the state of Washington, for ISDN for ISDN offered as an option to Centrex 21 or for Centrex 21 purchased as a digital service in the following exchanges and wire centers, can be found in the Exchange and Network Services Catalog; Auburn, Battle Ground, Bellevue, Glencourt and Sherwood, Bellingham: Regent, Bonney Lake, Des Moines, Enumclaw, Federal Way, Graham, Issaquah, Lacey, Longview, Kent: Ulrich, Meridian, O'Brien, Maple Valley, Mercer Island, Puyallup, Renton, Olympia: Evergreen, Whitehall, Pasco, Ridgefield Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Parkway, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Riverside, Walnut and Whitworth, Sumner, Tacoma: Fawcett, Fort Lewis, Greenfield, Juniper, Lenox, Logan, Skyline, Waverly 2 and 7, Vancouver: North, Orchards and Oxford or Yakima: Chestnut and West. Service descriptions, rates, terms and conditions for Centrex 21 Service purchased by business customers as a digital service in any other exchange and wire center can be found herein.~~ (T)

~~A. Description~~

- ~~1. Centrex 21 Service is a flat rate, business service for customers with 2 to 50 station lines. Centrex 21 Service is furnished only from a Stored Program Controlled central office offered subject to the availability of facilities and applicable generic feature programs and will not be available in a 2BESS Central Office. Centrex 21 consists of standard features which are available to all station lines in the shared customer group. A Centrex 21 customer has a choice of having the features delivered via analog lines and/or 2B+S, (digital, voice only) ISDN lines. Optional features are also available.~~

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

(T)(M)

A. Description (Cont'd)

2. Centrex 21 standard features include the following features depending upon the serving central office:

FEATURE	DIGITAL VOICE
• Primary DN	X
• Secondary DN	X
• Multiple Shared	
— Call Appearances of a DN	X
• Call Drop	X
• Call Exclusion	X
• Call Forwarding - Busy Line	X
• Call Forwarding - Don't Answer	X
• Call Forwarding - Variable	X
• Call Hold	X
• Calling Identity Delivery on	
— Call Waiting Number	
• Call Pickup	X
• Call Transfer	X
• Call Waiting	
• Caller Identification Number	
• Conference Calling	
— 3-Way	X
— 6-Way	X
• Direct Dialing/Originating	
— Terminating	X
• Display	X

(M)

(M) Material moved from 9.1.17.

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.17 CENTREX 21 SERVICE (Cont'd)~~

~~(T)(M)~~

~~B. Terms and Conditions~~

- ~~1. Centrex 21 Service ISDN station lines will be offered, from the customer's local serving Central Office only. Service is offered where facilities and equipment are available. ISDN Service from the Central Office is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Loops more than 18 kilofeet in length will be considered "available," if pair gain systems are in place.~~
- ~~2. Rates and charges for the Centrex 21 ISDN 2B+S, (digital, voice only) lines do not include extended ISDN availability arrangements. Extended ISDN availability arrangements are only available when needed on an individual case basis.~~
- ~~3. Centrex 21 Service equips the station lines in the system with all the standard features. Customers subscribing to this service are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation.~~
- ~~4. The monthly rate for Centrex 21 Service covered under the Rate Stabilized Plan is guaranteed against Company initiated changes for the duration of the plan. The minimum Rate Stabilized Plan is 12 months. The maximum Rate Stabilized period is 60 months.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

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By K. R. Nelson, President - Washington

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~~109. OBSOLETE CENTRAL OFFICE SERVICES~~

~~109.1 DIAL SWITCHING SYSTEMS~~

~~109.1.17 CENTREX 21 SERVICE~~

~~(T)(M)~~

~~B. Terms and Conditions (Cont'd)~~

- ~~5. Customers subscribing to an unexpired standard Rate Stability Plan as of April 11, 2005, may add station lines to an existing system at the same location at the rates originally applicable to that customer. Customers, whose station line growth exceeds 50 station lines, have the option to convert to other Company Services. The service period for converted Company Services will bear the same expiration date as that of the customer's original Rate Stability Plan.~~ (C) (C)
- ~~6. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex 21 Service.~~
- ~~7. All Centrex 21 Service station lines must be associated with the same customer group.~~
- ~~8. Customer request for temporary suspension, either full or partial, of Centrex 21 Service is not permitted. Seasonal disconnects are not allowed.~~
- ~~9. One primary directory listing is furnished without charge for each Centrex 21 system. Directory listings of station lines may be provided at the regular business additional listing rate as specified in 5.7.1.~~
- ~~10. Intercept Service will be provided on the main listed directory number for a total system disconnect only.~~ (M)

~~(M) Material moved from 9.1.17.~~

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~~B. Terms and Conditions (Cont'd)~~

- ~~11. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4.~~
- ~~12. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14.~~
- ~~13. After the service date, if a customer with a fixed period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of station lines, a termination charge may apply, as defined in 2.2.14.~~
- ~~14. The customer may substitute Centrex 21 Service with another Company service that functionally replaces Centrex 21 Service and provides equivalent or greater feature functionality as defined in 2.2.14.~~
- ~~15. Centrex 21 Service is not available on Public Communications Service or multiparty service.~~
- ~~16. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5.~~
- ~~17. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.~~
- ~~18. Caller Identification Blocking Per Call and Caller Identification Blocking Per Line as defined in 10.7 is available with Centrex 21 Service.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

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~~B. Terms and Conditions (Cont'd)~~

~~19. Electronic Business Set will be provided from a DMS-100 Central Office and only where facilities permit. (T)~~

~~20. Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Business Set interface card is required. (T)~~

~~21. Electronic Business Set is subject to a 1.5 mile limitation from the central office. (T)~~

~~22. Electronic Business Set is only available on Centrex 21 main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines. (T)~~

~~23. In order for Wireless Extension to work, the customer's wireless carrier must utilize technology that links their network to the Company's network and provides the wireless handset status to the Company upon request. It will be the customer's responsibility to know whether their wireless carrier provides this data.~~

~~24. For customers with a standard RSP on or after April 11, 2005, the Termination Liability will be waived when changing to a QWEST voice line service (C) (C)(M)~~

~~(M) Material moved from 9.1.17.~~

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~~109.1.17 CENTREX 21 SERVICE (Cont'd)~~

~~(T)(M)~~

~~C. Standard Service Feature Description~~

~~Primary Directory Number (PDN)[1]~~

~~Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to a Basic Rate Access Connection, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.~~

~~Secondary Directory Number (SDN)~~

~~A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.~~

~~Multiple Shared Call Appearances of a Directory Number[2]~~

~~This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.~~

~~(M)~~

~~[1] Customer may choose from any of the existing standard configuration groups for their system.~~

~~(M)~~

~~[2] On a DMS-100 Central Office, this feature requires MADN as well.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

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~~(T)(M)~~

~~C. Standard Service Feature Description (Cont'd)~~

~~Call Drop~~

~~This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.~~

~~Call Exclusion~~

~~Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.~~

~~Call Forwarding Busy Line~~

~~Provides for forwarding of "all" calls to a preselected telephone number when the called station is busy.~~

~~Call Forwarding Don't Answer~~

~~Provides for forwarding of "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.~~

~~Call Forwarding Variable~~

~~Allows a user to automatically forward "all" calls to any other number.~~

~~Call Hold[1]~~

~~Allows a station user to hold any call in progress by dialing a code.~~

~~(M)~~

~~[1] Provided by proprietary CPE on ISDN.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

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~~C. Standard Service Feature Description (Cont'd)~~

~~Calling Identity Delivery on Call Waiting Number [1,2]~~

~~Provides calling number delivery following the call waiting tone.~~

~~Call Pick-Up~~

~~Enables a station user to answer calls directed to other specified stations by dialing a special code.~~

~~Call Transfer~~

~~Allows a station line user to transfer any established call to another station line without the assistance of an attendant. This feature also utilizes the switchhook to put a caller on consultation hold.~~

~~Call Waiting~~

~~• Terminating All Calls~~

~~Allows for a Centrex 21 station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called station line is busy.~~

~~• Cancel Call Waiting~~

~~Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.~~

~~(M)~~

~~[1] Requires CPE that has a display.~~

~~(M)~~

~~[2] Not available from DMS-10, DMS-100, and AXE-10 Central Offices.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

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~~(T)(M)~~

~~C. Standard Service Feature Description (Cont'd)~~

~~Caller Identification Number [1]~~

~~Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.~~

~~Conference Calling~~

~~Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.~~

~~Direct Dialing/Originating Terminating~~

~~Allows station users to place or receive calls.~~

~~Display [1]~~

~~Identifies incoming internal (i.e., intra-system system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.~~

~~(M)~~

~~[1] Requires CPE that has a display.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature Description

(T)(M)

(T)

Hunting

• Automatically re-routes incoming calls to other lines when the calls encounter busy lines. Hunting groups provide a software defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.

— Multi-Line Hunt Group (MLHG) provides a sequential hunt over the members in the Multi-Line Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

— Circular Hunting allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multi-Line Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multi-Line Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

— Series Completion this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Incoming Calling Identification[1]

— Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

(M)

[1] Requires CPE that has a display.

(M)

(M) Material moved from 9.1.17.

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~~(T)(M)~~

~~C. Standard Service Feature Description~~

~~Individual Line Billing~~

~~Toll calls are billed directly against the line placing the call.~~

~~Intercept~~

~~Disconnected or unassigned lines can be advised of a new number or given a disconnect recording.~~

~~Message Waiting Service~~

~~• Audible Waiting Indication when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.~~

~~• Visual Waiting Indication provides a message waiting indication on an electronic set via a message waiting lamp.[1]~~

~~(T)~~

~~Speed Calling~~

~~Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.~~

~~Standard Configuration Group~~

~~The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.~~

~~Touch-Tone~~

~~Allows for Customer provided equipment to place calls on their Centrex 21 system using Dual Tone Multi Frequency dialing.~~

~~(M)~~

~~[1] Visual waiting indication available with special CPE.~~

~~(T)(M)~~

~~(M) Material moved from 9.1.17.~~

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~~(T)(M)~~

~~D. Optional Service Feature Description~~

~~Call Park~~

~~Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.~~

~~Caller Identification Name and Number[1]~~

~~Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.~~

~~Remote Access Forwarding (Call Following)[1]~~

~~Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name of Call Following.~~

~~(M)~~

~~[1] For Terms and Conditions see 5.4.3.~~

~~(T-M)~~

~~(M) Material moved from 9.1.17.~~

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~~(T)(M)~~

~~D. Optional Service Feature Description (Cont'd)~~

~~Additional Secondary Directory Number (SDN)~~

~~Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.~~

~~Analog Call Appearance~~

~~This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex 21 central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.~~

~~(M)~~

~~(M) Material moved from 9.1.17.~~

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~~(T)(M)~~

~~D. Optional Service Feature Description (Cont'd)~~

~~Electronic Business Set~~

~~Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.~~

~~The customer provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.~~

~~• Multiple Appearance Directory Number (MADN)~~

~~—A directory number assigned to more than one electronic station set.~~

~~• Software Numbers~~

~~—Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:~~

~~—Primary Appearance—The first appearance of a software number on a key.~~

~~—Secondary Appearance—The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.~~

~~—Single Appearance—A software number that appears only on one station and one key.~~

~~(M)~~

~~(M)—Material moved from 9.1.17.~~

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~~D. Optional Service Feature Description (Cont'd)~~

~~(T)(M)~~

~~Nonstandard Configuration Group~~

~~Allows customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.~~

~~Scheduled Call Forwarding[1]~~

~~Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.~~

~~Wireless Extension~~

~~A wireline forwarding service that works with a customer's wireless service. When a call is placed to the wireline number, it is automatically forwarded to a designated wireless number if the handset is turned on. If the wireless handset is turned off or is busy, the call rings at the wireline number and is not forwarded. In addition, any call coming from the designated wireless number to the wireline number will not be forwarded back to the wireless number.~~

~~(M)~~

~~[1] For Terms and Conditions see 5.4.3.~~

~~(T-M)~~

~~(M) Material moved from 9.1.17.~~

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (Cont'd)

(T)(M)

E. Rates and Charges

**1. Centrex 21 ISDN 2B+S,
(digital, voice only) line**

USOC

• 2 - 50, lines each XRW, XRS

	NON- RECURRING CHARGE	MAXIMUM RATE	MINIMUM RATE	CURRENT RATE	
Month to Month	\$110.00	\$126.00	\$44.08	\$63.00	(T)
12 to 36 Months[1]	110.00	119.70	44.08	59.85	(T)
37 to 60 Months[1]	110.00	113.40	44.08	56.70	(T)(M)

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service. (N)

(M) Material moved from 9.1.17. (N)

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109.1.17 CENTREX 21 SERVICE

E. Rates and Charges (Cont'd)

(T)(M)

3. Miscellaneous Charges

Nonrecurring charges apply, per Centrex 21 station line, per customer group.

	USOC	NONRECURRING CHARGE	
• Centrex 21 system change charge per station line changed	NRC62	\$ 5.00	
• Conversion Charge, per each existing line converted from a Company Access Line to Centrex 21 Service[1,2]	NR9CE	12.00	(M)

[1] NR9CE applies in place of the initial Centrex 21 station line nonrecurring charge. (M)

[2] Not applicable for 60-month contracts. (M)

(M) Material moved from 9.1.17.

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9.1.17 CENTREX 21 SERVICE

E. Rates and Charges (Cont'd)

4. Optional Service Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Call Park			
• Per station line	C4Z	\$5.00	\$1.00
b. Electronic Business Set			
• Electronic set service interface, per main station line[1]	PP3	[2]	[2]
• Primary appearance of a software number	SO3	[2]	[2]
• Subsequent appearance of a software number	SO5	[2]	
• Single appearance of a software number	SFB	[2]	[2]
• Adjunct module, per module[3]	C2TAX	[2]	[2]

[1] Includes electronic set service standard features.

[2] See Electronic Set Service found in 9.1.16. of the Exchange and Network Services Catalog.

(T)

[3] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

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109.1.17 CENTREX 21 FEATURE PACKAGE

E.4. (Cont'd)

(T)(M)

	NONRECURRING	MONTHLY	
	USOC	CHARGE	RATE

c. Caller Identification
Name and Number

• Per line **NNK** **\$3.50**

d. Remote Access
Forwarding

• Per line **AFD** **4.95**

e. Scheduled Call
Forwarding

• Per line **ATF** **5.95**

f. Wireless Extension

• Per line **HME** **3.95**

(M)

(M) Material moved from 9.1.17.

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E.4. (Cont'd)

	NON-RECURRING	MAXIMUM	MINIMUM	CURRENT	
USOC	CHARGE	RATE	RATE	RATE	

g. Additional Secondary
Directory Number
(SDN)

• Per station line	A6QPN	\$12.00	\$2.00	\$0.50	\$1.00
--------------------	-------	---------	--------	--------	--------

h. Analog Call
Appearance

• Per number, per terminal	MAZ	12.00	2.00	0.50	1.00
-------------------------------	-----	-------	------	------	------

	NONRECURRING	MONTHLY	
USOC	CHARGE	RATE	

i. 2B+D (Circuit Switched Data)	[1]	[1]	[1]
---------------------------------	-----	-----	-----

j. Nonstandard Configuration
Group

• Per configuration group, per system	N3CPG	\$12.00		(M)
--	-------	---------	--	-----

[1] See USOC's, rates and charges found in 14.2.1 for Single Line ISDN Service. (M)

(M) Material moved from 9.1.17.

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

SUBJECT **SHEET**

Apartment Door Answering Service..... 1

Miscellaneous Switching Arrangements 1

~~110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS~~

~~110.3 MISCELLANEOUS SWITCHING ARRANGEMENTS~~

~~110.3.4 APARTMENT DOOR ANSWERING SERVICE~~

~~A. Description~~

~~Apartment Door Answering Service (ADAS) provides a customer a means of opening an apartment's lobby door with a telephone in each apartment.~~

~~B. Terms And Conditions~~

~~1. ADAS may be subscribed to by the owner or management of an apartment house or apartment houses whereby exchange access service of occupants of the individual apartments in the apartment house may be called from a special telephone located in a lobby or entrance of that building. The exchange access service of the occupants of the apartments may then be used to unlock the door to the apartment house by dialing a code.~~

~~2. When more than one exchange access line is furnished in an individual apartment, the service will be associated with only one line.~~

~~3. The customer of ADAS shall be responsible for the payment of all charges due with respect to the service. Application for Joint User service and for changes in service therewith, must be executed by the customer. The customer is responsible for payment of all charges incurred with respect to the service, regardless of whether such charges are associated with his usage, or that of any of his joint users.~~

~~4. Apartment nonrecurring charges and monthly rates will apply to all apartments in the building regardless of occupancy, vacancy or other conditions.~~

~~5. Tenants will be responsible for payment of charges for all their service exclusive of ADAS.~~

~~6. Use of the common equipment for ADAS is limited to a maximum of four entrances, and 400 individual apartments served from the same central office building. Joint User service, Section 5, will be provided subject to the limitations for use of the common equipment.~~

~~110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS~~

~~110.3 MISCELLANEOUS SWITCHING ARRANGEMENTS~~

~~110.3.4 APARTMENT DOOR ANSWERING SERVICE~~

~~B. Terms And Conditions (Cont'd)~~

- ~~7. In each lobby the customer is responsible for: providing, installing and maintaining the door latch equipment; furnishing the power to operate the door latch equipment and connecting the door latch equipment to a Company connecting arrangement; installing the metal receptacle furnished by the Company for the lobby telephone; providing and installing the conduit or other suitable means required for Company channel facilities within the building; and providing and maintaining a current directory of apartment listings and codes for each lobby telephone.~~
- ~~8. Service is furnished subject to the availability of suitable facilities.~~
- ~~9. Lobby telephones will not be permitted access to bridged lines or stations outside a tenant's apartment.~~
- ~~10. Timing for message toll calls, whether received or originated, continues while such a call is held by a tenant to answer a lobby call.~~
- ~~11. ADAS may be furnished in connection with individual and two party line service and is provided at all on-premises stations connected to the line.~~
- ~~12. The offering of ADAS does not create any relationship or obligation, direct or indirect, to any person other than the customer to this service. The obligation of the Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.~~
- ~~13. The Company has no responsibility with respect to: the suitability of any equipment not furnished by the Company; the use of such equipment in connection with the Company's facilities; and any other obligation of the customer as set forth preceding. The use of the customer's door latch equipment in connection with the facilities of the Company is permitted only on the condition that the Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Company equipment furnished for ADAS, except as provided for above. The liability of the Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 2 of this Tariff.~~

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~~110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS~~

~~110.3 MISCELLANEOUS SWITCHING ARRANGEMENTS~~

~~110.3.4 APARTMENT DOOR ANSWERING SERVICE~~

~~B. Terms And Conditions (Cont'd)~~

~~14. The customer indemnifies and saves the Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with provided by the Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus or systems of the customer.~~

~~15. ADAS is available only to a customer having such equipment in service at a location where such equipment was established prior to April 20, 1979. Such installations will be maintained dependent upon the availability of repair parts.~~

~~C. Rates And Charges~~

	USOC	NONRECURRING CHARGE	MONTHLY RATE
--	-----------------	--------------------------------	-------------------------

~~• Apartment Door Answering Service~~

~~Common equipment with a maximum capacity of 400 apartment terminations and four entrances, served from the same central office~~

~~AXT~~

~~\$200.00~~

~~\$50.50~~

~~Facilities between each lobby telephone and the central office~~

~~RLD~~

~~16.00~~

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~~115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS~~

~~115.2 SWITCHNET 56 SERVICE~~

~~A. Description~~

~~Effective October 17, 2003, SWITCHNET 56 Service is grandfathered. Existing customers using the service on a monthly basis may continue with the service for up to six months after a substitute service is available at which time SWITCHNET 56 will be discontinued. The Company will continue to honor all SWITCHNET 56 contractual agreements for the length of the existing contract. SWITCHNET 56 customers on rate stabilized contracts will be allowed to retain their service moving to month-to-month pricing upon expiration of their contracts. Additions, changes or moves of existing contracted customers will continue to be made where the required equipment and facilities are available.~~ (C)

~~SWITCHNET 56 is a single party switched service which is capable of carrying continuous stream digital data at the rate of 56 kilobits per second. This service provides for switched data communications only between locations connected to the SWITCHNET 56 network. SWITCHNET 56 customers are able to access the interLATA network via Feature Group D connections.~~ (C)

~~B. Terms and Conditions~~

- ~~1. SWITCHNET 56 is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service at the discretion of the Company.~~
- ~~2. This service will be provided via four-wire facilities only.~~
- ~~3. Private Line (DIGICOM I) rates will apply for the transport facilities between a remote central office outside the free calling area of SWITCHNET 56 and the central office in which the SWITCHNET 56 equipment is located.~~
- ~~4. SWITCHNET 56 billing will appear as a sub-entry in the "Miscellaneous" section of the monthly bill.~~
- ~~5. This service requires the use of an on-premises channel service unit to encode data and provide circuit testing capabilities. This equipment must conform with AT&T Publication 41458 performance requirements. The customer may elect to purchase or lease this equipment from a variety of terminal equipment vendors.~~

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 SWITCHNET 56 SERVICE (Cont'd)

(T)(M)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
1. Per line, including one hour of usage	SM6	\$199.00	\$75.00	
2. DIGICOM I mileage	1LN4X	[1]	[1]	
		RATE PER MINUTE		
3. Additional usage[2]		\$0.10		(M)

[1] See the Private Line Transport Services Tariff for DIGICOM I Service.

(M)

[2] Applicable to usage in excess of the one hour allowance included in the basic rate.

(M)

(M) Material moved from Section 15.