



ZiPLY Fiber
135 Lake Street South, Suite 155
Kirkland, WA 98033
Jessica Epley
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December 20, 2024

Sent via WUTC Electronic Filing Portal

Mr. Jeff Killip
Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Re: Docket UT-220749, ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber Annual Compliance Filing per WAC 480-120-414

Dear Director Killip:

Please see our company contact information below.

Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'JE'.

Jessica Epley
VP - Regulatory & External Affairs

Company Name	ZiPLY Fiber Northwest, LLC, d/b/a ZiPLY Fiber
Services Provided	Communications
Emergency plan (Y/N)	Y
Emergency plan filed with the UTC (Y/N)	N
Company network operations center	Y
Network Operations Center location	426 E Casino Rd, Everett, WA 98208

	Name	24 Hour (Y/N)	Title	Address	Email	Tel	Mobile
Regulatory Contact	Jessica Epley	Y	VP - Regulatory & External Affairs	135 Lake Street South, Kirkland, WA 98033	Jessica.epley@ziply.com	(503) 431-0458	(503) 431-0458
Primary Emergency Contact	Dave Cowan	Y	Director, NOC	426 E Casino Rd, Everett, WA 98208	Dave.cowan@ziply.com	(720) 492-7122	(720) 492-7122
Alternate Emergency Contact	Tom Novotney	Y	VP, Field Operations	135 Lake Street South, Kirkland, WA 98033	thomas.novotney@ziply.com	(509) 701-4748	(509) 701-4748
Alternate Emergency Contact	Kay Quinn	Y	Director, Operations	2115 N. Government Way, Coeur d'Alene, ID 83814	kay.quinn@ziply.com	(208) 664-7150	(208) 664-7150
Alternate Emergency Contact	Jen Olson	Y	Director, Field Operations	426 E Casino Rd, Everett, WA 98208	Jennifer.olson@ziply.com	(425) 399-0066	(425) 399-0066
Network Operations Center	Dave Cowan	Y	Director, NOC	426 E Casino Rd, Everett, WA 98208	Dave.cowan@ziply.com	(720) 492-7122	(720) 492-7122
24-Hour Emergency Contact	Network Operations Center	Y	NOC reporting emergency number	901 E. Pitcher Street, Yakima, WA 98901	noc@ziply.com	(509) 823-1886	N/A