



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

May 23, 2023

**NOTICE CANCELING VIRTUAL WORKSHOP
(Previously set for June 21, 2023)**

and

**NOTICE EXTENDING VIRTUAL WORKSHOP
(Set for June 23, 2023, at 9 a.m.)**

Re: Rulemaking to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including permanent elimination of late fees, disconnection and reconnection fees, and deposits, Docket U-210800

TO ALL INTERESTED PERSONS:

On March 18, 2022, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including the permanent elimination of late fees, disconnection and reconnection fees, and deposits. The Commission also filed the CR-101 in this Docket.

On August 29, 2022, the Commission convened the first virtual workshop addressing these issues.

On November 2, 2022, the Commission scheduled in this Docket an additional two workshops to facilitate discussions with interested persons on proposed changes to the rules.

On April 21, 2023, the Commission issued a notice rescheduling those workshops to June 21 and June 23, 2023.

The Commission now gives notice that it is canceling the June 21 workshop and extending the June 23, 2023, workshop to begin at 9 a.m. and continue into the afternoon. The Commission

will issue in this Docket a notice and an agenda prior to the June 23 workshop identifying topics and materials for discussion.

THE COMMISSION GIVES NOTICE that the workshop previously scheduled for June 21, 2023, is canceled.

THE COMMISSION GIVES FURTHER NOTICE that the virtual workshop previously scheduled for the morning of June 23, 2023, will now begin at 9 a.m. and extend into the afternoon. Although persons may participate by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](#).¹

To participate by phone, call (253) 215-8782, and enter Meeting ID 823 0639 2410# and the Passcode: 814413#.

MEETING PARTICIPATION

If you wish to participate and need an interpreter, one will be provided at no cost to you. If you need an interpreter, please contact the Commission at least one business day prior to each meeting by calling (360) 664-1140 or by sending an email to paige.doyle@utc.wa.gov.

The Commission is committed to providing reasonable accommodation to participants with disabilities. If you need a reasonable accommodation for the meeting, please contact the Commission at least one business day prior to each workshop by calling (360) 664-1132 or by sending an email to human_resources@utc.wa.gov. For TTY service, please call the Washington Relay Service at 1-800-833-6384 or 711.

If you have questions regarding this Docket or the upcoming workshops, you may contact Andrew Roberts at andrew.roberts@utc.wa.gov or (360) 664-1101.

AMANDA MAXWELL
Executive Director and Secretary

¹ <https://utc-wa-gov.zoom.us/j/82306392410?pwd=b245cytoM2VNT2NXbUR4ZWJnVDdzUT09>.