



# UTC 101 Training: Part A

July 13, 2022

1 to 2:30 p.m.

Participate by [Zoom](#)

Participate by phone: Call 253-215-8782 and use

Meeting ID: 891 0179 9524# and Passcode: 711964.

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## 1-1:05 p.m. – Welcome/Meeting Ground Rules

### 1:05-1:15 p.m. – Meet the Commissioners

- Words of welcome from UTC Commissioners

### 1:15-1:30 p.m. – History of the UTC

### 1:30-1:50 p.m. – Commission Overview

- Companies and industries we regulate
- Types of commission proceedings
- Basic structure of the commission

### 1:50-1:55 p.m. – Break

### 1:55-2:05 p.m. – Current Issues

- Energy transition
- Equity and consumer protection
- Regulatory transformation

### 2:05-2:15 p.m. – When to Call UTC

- Consumer complaint process

### 2:15-2:30 p.m. – Questions and Answers

**Accommodation Requests:** *Translation services are available at no cost to you. If possible, please inform the commission at least one business day prior to the meeting by calling 360-664-1140, or by sending an email to [paige.doyle@utc.wa.gov](mailto:paige.doyle@utc.wa.gov).*

*If you need a reasonable accommodation to attend the meeting, please contact the UTC at least one business day prior by calling 360-664-1132 or emailing [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov).*

