

Docket Nos. UT-190262, UT-190263, UT-190264, UT-190265 and UT-190266 (Consolidated) - Vol. I

WUTC v. Qwest Corporation, d/b/a CenturyLink, et al.

May 13, 2019



206.287.9066 | 800.846.6989

1325 Fourth Avenue, Suite 1840, Seattle, Washington 98101

www.buellrealtime.com

email: info@buellrealtime.com



Page 1

BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND)DOCKET UT-190262
TRANSPORTATION COMMISSION,)(Consolidated)

Complainant,)
vs.)
QWEST CORPORATION, d/b/a)
CENTURY LINK QC)
Respondent.)*Caption continued*

PREHEARING CONFERENCE, VOLUME I

Pages 1-32

ADMINISTRATIVE LAW JUDGE NELLI DOROSHKIN

May 13, 2019
1:30 p.m.
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive Southwest
Olympia, Washington 98504

REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358

Buell Realtime Reporting, LLC
1325 Fourth Avenue, Suite 1840
Seattle, Washington 98101
(206) 287-9066 | Seattle
(360) 534-9066 | Olympia
(800) 846-6989 | National
www.buellrealtime.com

Page 3

1 Respondent.)
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

Page 2

1 WASHINGTON UTILITIES AND)DOCKET UT-190263
TRANSPORTATION COMMISSION,)(Consolidated)

Complainant,)
vs.)
CENTURYTEL OF COWICHE,)
INC. d/b/a CENTURYLINK,)
Respondent.)

8 WASHINGTON UTILITIES AND)DOCKET UT-190264
TRANSPORTATION COMMISSION,)(Consolidated)

Complainant,)
vs.)
CENTURYTEL OF WASHINGTON,)
INC. d/b/a CENTURYLINK,)
Respondent.)

14 WASHINGTON UTILITIES AND)DOCKET UT-190265
TRANSPORTATION COMMISSION,)(Consolidated)

Complainant,)
vs.)
CENTURYTEL OF WASHINGTON,)
INC. d/b/a CENTURYLINK,)
Respondent.)

21 WASHINGTON UTILITIES AND)DOCKET UT-190266
TRANSPORTATION COMMISSION,)(Consolidated)

Complainant,)
vs.)
UNITED TELEPHONE COMPANY OF)
THE NORTHWEST d/b/a)
CENTURYLINK,)

Page 4

1 APPEARANCES
2 ADMINISTRATIVE LAW JUDGE:
3 NELLI DOROSHKIN
4 Utilities and Transportation
5 Commission
6 1300 South Evergreen Park Drive SW
7 Olympia, Washington 98504
8 (360) 664-1160
9 nelli.doroshkin@utc.wa.gov

10 FOR COMMISSION STAFF:

11 NASH CALLAGHAN
12 Assistant Attorney General
13 Office of the Attorney General
14 PO Box 40128
15 Olympia, Washington 98504
16 (360) 664-1187
17 nash.callaghan@utc.wa.gov

18 FOR CENTURYLINK:

19 LISA ANDERL
20 Associate General Counsel
21 1600 - 7th Avenue, Room 1506
22 Seattle, Washington 98191
23 (206) 345-1574
24 lisa.anderl@centurylink.com

25 FOR PUBLIC COUNSEL:
(Via bridge)

LISA GAFKEN
Assistant Attorney General
Office of the Attorney General
800 - 5th Avenue, Suite 2000
Seattle, Washington 98104
(206) 464-6595
lisa.gafken@atg.wa.gov

Page 5

1 APPEARANCES (Cont.)
 2
 3 FOR THE MILITARY DEPARTMENT:
 (Via bridge)
 4 DAWN CORTEZ
 Assistant Attorney General
 Office of the Attorney General
 5 Transportation and Public
 Construction Division
 6 PO Box 40113
 Olympia, Washington 98504
 7 (360) 586-2436
 dawn.cortez@atg.wa.gov
 8
 9 FOR TELECOMMUNICATION SYSTEMS,
 INC.:
 10 (Via bridge)
 SUSAN ORNSTEIN
 11 Senior Director, Legal & Regulatory
 Affairs
 12 275 West Street, Suite 200
 Annapolis, Maryland 21401
 13 (202) 794-4102
 susan.ornstein@comtechtel.com
 14
 15 *****
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25

Page 6

1 OLYMPIA, WASHINGTON; MAY 13, 2019
 2 1:30 P.M.
 3 --oOo--
 4 JUDGE DOROSHKIN: Let's be on the record.
 5 Good afternoon. This is a prehearing conference on the
 6 proceeding on the discontinuation of private switch
 7 automatic location identification services by four
 8 CenturyLink subsidiaries in consolidated Dockets
 9 UT-190262, UT-190263, UT-190264, UT-190265, and
 10 UT-190266.
 11 My name is Nelli Doroshkin, and I'm the
 12 administrative law judge with the Washington Utilities
 13 and Transportation Commission. I will be presiding this
 14 matter along with the Commissioners.
 15 In this prehearing conference, we will first
 16 address the respondent's May 10th request to withdraw
 17 the tariff filings. Because the Commission has
 18 commenced an adjudicative proceeding, these consolidated
 19 matters as defined in Washington Administrative Code
 20 480-07-305 and treating these requests as motions to
 21 withdraw under WAC 480-07-380, Subsection 3.
 22 So I will allow everyone present in person
 23 or telephonically the opportunity to respond to the
 24 respondent's motion regardless of current status as a
 25 party or intervenor.

Page 7

1 Then, if necessary, we will address the
 2 following subjects in the order listed: First,
 3 petitions to intervene; second, the need for a
 4 protective order; third, service list; four, filing of
 5 service request; and fifth, the issues in the proceeding
 6 and the timeline and process for addressing them,
 7 including the implementation plan that will be the
 8 primary product of this proceeding as was discussed at
 9 the Commission's April 25th open public meeting.
 10 So as a reminder, the Commission does not
 11 intend to hold a full evidentiary hearing in this
 12 proceeding. Also, the Commission is willing to provide
 13 a mediator in this proceeding upon request, and that
 14 mediator would be another administrative law judge.
 15 To begin, we will take appearances. So this
 16 proceeding consolidates five dockets involving four
 17 subsidiaries of CenturyLink. I will not read through
 18 the names of them -- them now as they're available in
 19 the dockets, but I understand that there is one
 20 representative for all four subsidiaries?
 21 MS. ANDERL: This is Lisa Anderl. I'm
 22 in-house attorney representing Qwest Corporation d/b/a
 23 CenturyLink QC and the other four affiliated companies,
 24 CenturyTel of Cowiche, CenturyTel of Inter Island,
 25 CenturyTel of Washington, and United Telephone Company

Page 8

1 of the Northwest.
 2 JUDGE DOROSHKIN: Okay. For Staff?
 3 MR. CALLAGHAN: Thank you, Your Honor. Nash
 4 Callaghan, Assistant Attorney General, on behalf of
 5 Commission Staff.
 6 JUDGE DOROSHKIN: Public Counsel?
 7 MS. GAFKEN: Good afternoon. This is Lisa
 8 Gafken, Assistant Attorney General, appearing on behalf
 9 of Public Counsel.
 10 JUDGE DOROSHKIN: And then the Washington
 11 Military Department?
 12 MS. CORTEZ: Assistant Attorney General,
 13 Dawn Cortez, representing the Military Department.
 14 JUDGE DOROSHKIN: TeleCommunication Systems,
 15 Inc.?
 16 MS. ORNSTEIN: (Inaudible.)
 17 THE COURT REPORTER: I couldn't get that.
 18 JUDGE DOROSHKIN: I'm sorry, could you
 19 please speak up?
 20 MS. ORNSTEIN: Sure, this is -- is that
 21 better?
 22 JUDGE DOROSHKIN: Yes.
 23 MS. ORNSTEIN: Can you hear me better now?
 24 Okay. This is Susan Ornstein representing
 25 TeleCommunication Systems, Inc.

Page 9

1 JUDGE DOROSHKIN: Okay. And is there anyone
 2 else on the bridge line or in the room that would like
 3 to enter an appearance?
 4 MR. HELM: Steve Helm at TeleCommunication
 5 Systems.
 6 JUDGE DOROSHKIN: Again, sir, could you
 7 please speak up?
 8 MS. ORNSTEIN: Steve is available -- he's
 9 from TCS -- to speak if there are any questions. He's
 10 not entering an appearance.
 11 JUDGE DOROSHKIN: Okay. All right, then.
 12 Thank you.
 13 So this brings us to the respondent's motion
 14 to withdraw. WAC 480-07-380, Subsection 3 governs
 15 motions to withdraw. And then Subsection B provides
 16 that the Commission will grant a motion to withdraw when
 17 their request of withdrawal is of the public interest.
 18 So I will allow Ms. Anderl to supplement the
 19 respondent's motion and explain how it satisfies the
 20 public interest standard, then others may respond to the
 21 motion.
 22 So, Ms. Anderl, if you'll please proceed.
 23 MS. ANDERL: Sure. Thank you, Your Honor.
 24 We want to withdraw these tariff filings in order to
 25 have more time to work directly with our customers and

Page 10

1 do, honestly, a better customer notice and see about
 2 more effectively transitioning our customers off of our
 3 services onto competitors' services that interact
 4 directly with Comtech.
 5 We felt as though working on a timeline like
 6 this was going to kind of artificially constrain the --
 7 the process in the sense of we're going to be spending
 8 time trying to actually make sure the transition is
 9 orderly and that everybody has the PS/ALI services when
 10 they need them, and also, attending multiple settlement
 11 conferences responding to discovery, et cetera.
 12 We don't have any problems with providing
 13 Staff information about, you know, the customer base
 14 and -- and competitors, but doing it in the formal
 15 construct of an administrative hearing we felt was just
 16 going to not be the most friendly structure for
 17 everybody concerned. And we also, it's like I said,
 18 didn't want to be working under a time deadline like
 19 this. We did intend at some point to either refile or
 20 possibly petition to have the service declared as
 21 competitive based on the existence of other companies
 22 who provide the service.
 23 All -- all of those would I think, as I
 24 said, if we have time to do that, it all makes things
 25 effectively flow more smoothly. And for that reason, we

Page 11

1 wanted -- wanted to withdraw, and then that gives the
 2 customers, you know, knowledge that we won't be
 3 withdrawing anytime soon.
 4 JUDGE DOROSHKIN: Does that conclude your
 5 statements for now?
 6 MS. ANDERL: Yes, unless you have any
 7 questions.
 8 JUDGE DOROSHKIN: I'll ask questions at the
 9 end after I hear the responses.
 10 Does Staff have a response to the motion?
 11 MR. CALLAGHAN: Yes, Your Honor. Commission
 12 Staff is opposed to the request to withdraw at this
 13 time. First, I think it's important to note that the
 14 transition in this case is going to happen eventually.
 15 It's just a question of whether that transition will
 16 include all stakeholders in the planning and whether the
 17 stakeholders will have oversight of this process.
 18 Given how important this service is, I think
 19 that that is important, and so Staff is opposed to
 20 CenturyLink essentially withdrawing and creating its own
 21 plan and implementing that plan without the input of the
 22 other stakeholders.
 23 JUDGE DOROSHKIN: Okay. Ms. Anderl, I'm
 24 going to go ahead and ask the others present for their
 25 responses and then I'll allow you to respond.

Page 12

1 MS. ANDERL: Thank you.
 2 JUDGE DOROSHKIN: Does Public Counsel have
 3 any statements regarding the motion to withdraw?
 4 MS. GAFKEN: Yes. So Public -- Public
 5 Counsel understands that the letters are being treated
 6 as motions and -- and that's fine. I think my main
 7 concern is that the transition is -- is done in an
 8 orderly fashion and with oversight. And it seems to me
 9 that in order to have the oversight, we probably need to
 10 keep the current dockets.
 11 But from my point of view, I think the
 12 Company needs to be ordered to engage in a certain
 13 amount of process, and we can talk about what that
 14 process looks like, certainly for the filing, for
 15 submitting notices to the -- to the customers and
 16 providing copies of those notices to the parties, filing
 17 them in the dockets and -- and that way the Commission
 18 and stakeholders can monitor the transition of these
 19 customers off of the service and to another service. So
 20 I think the upshot is that we also oppose the request to
 21 withdraw as well.
 22 JUDGE DOROSHKIN: Okay. And then the
 23 Washington State Military Department or SECO?
 24 MS. CORTEZ: Well, the Military Department
 25 shares the concerns of Staff and Public Counsel unit.

<p style="text-align: right;">Page 13</p> <p>1 The Military Department doesn't have any statutory 2 authority to provide oversight of this private 3 commercial service, and so the -- but they are a 4 stakeholder and ultimately information does end up in 5 the Military Department's ALI database that is used in 6 the 911 service. 7 So I don't know if that can be accomplished 8 in a future filing or if the Commission needs to 9 continue to provide oversight as this happens, but 10 certainly the Military Department does share the 11 concerns. 12 JUDGE DOROSHKIN: Okay. And then does 13 TeleCommunication Systems, Inc. have a response? 14 MS. ORNSTEIN: We don't have any response at 15 this time, though we are committed to making sure that 16 this is a smooth transition as well. So we don't have a 17 direct response regarding motions. 18 JUDGE DOROSHKIN: Okay. Ms. Anderl, I'll 19 ask you a few questions and then you can respond to the 20 statements raised. 21 When would Century -- the CenturyLink 22 companies plan on refiling the tariffs if they refile 23 them? 24 MS. ANDERL: I think we wanted to be able to 25 see how quickly customers were able to transition. So</p>	<p style="text-align: right;">Page 15</p> <p>1 honestly, and then just terminate the tariff and there 2 wouldn't be a need for a suspension or any hearings on 3 it. But the human nature is such that sometimes people 4 do only work under deadlines, and so we I think would be 5 able to certify to the Commission that all PS/ALI 6 customers have options to transition. But if some had 7 not transitioned at the time we filed, that would 8 probably be, then, the impetus for them to actually take 9 responsibility for finding a new vendor. 10 JUDGE DOROSHKIN: And I -- just one -- one 11 minute, before we get back to you, I do have the same 12 question for the Washington State Military Department. 13 Ms. Cortez, if you're on the line, upon or 14 prior to refiling, if it were to be a similar filing 15 care, would you be able to work with the CenturyLink 16 companies to provide assurance to the Commission that 17 all affected customers have successfully migrated to a 18 new PS/ALI service provider noting the lack of statutory 19 authority for oversight of its service? 20 MS. CORTEZ: Well, I think that Military 21 Department to some extent is willing to, as I had said, 22 coordinate or facilitate or keep a list, but they don't 23 have any statutory authority and no authority to take on 24 the -- the risk of making sure that private entities in 25 particular like Microsoft and the other two that were</p>
<p style="text-align: right;">Page 14</p> <p>1 if we had a number of customers already off the service 2 in, you know, 90 days or so, we might refile at that 3 time. If customers were experiencing, you know, 4 technical or practical difficulties in doing that, we 5 will probably wait. That's -- we don't know, though, 6 and we don't have a specific timeline right now. We 7 honestly just wanted to get our ducks in a more orderly 8 row. 9 JUDGE DOROSHKIN: Okay. And then if you 10 were to refile, would you anticipate that the revisions 11 would take substantially the same form as filed here? 12 MS. ANDERL: I believe the end game is, as 13 the attorney for Staff said, that the transition will 14 happen eventually, so the -- the intent is ultimately to 15 withdraw this service as a -- as a commercial offering, 16 because there are other companies that provide the 17 service. 18 JUDGE DOROSHKIN: Okay. And then would the 19 companies prior to or upon refiling be able to provide 20 assurance to the Commission that all affected customers 21 have successfully migrated to a new PS/ALI service 22 provider if it is going to be a discontinuation of the 23 service? 24 MS. ANDERL: You know, it's our hope that we 25 would be able to file once we had no customers,</p>	<p style="text-align: right;">Page 16</p> <p>1 mentioned or really anybody have actually migrated. 2 So I -- they're -- they're interested in -- 3 in providing an assistant, but they can't certify or 4 monitor or, you know, in any way make sure that these 5 companies have gone from one private commercial vendor 6 to another. So I don't know exactly what that looks 7 like. We want to help, but we can't take on full 8 responsibility. It seems that CenturyLink ought to be 9 certifying to the Commission that all of their customers 10 have, in fact, successfully transitioned to a new 11 provider. 12 JUDGE DOROSHKIN: Okay. And, Ms. Anderl, do 13 you have any final statements to their response? 14 MS. ANDERL: Well, I think we believe that 15 we are capable of involving all of the stakeholders and 16 managing the process ourselves. We also think that this 17 is really a service that was tied to our participation 18 as a 911 -- as the 911 vendor in the state. We're no 19 longer the 911 vendor, and it simply -- I don't 20 understand why it is not part of the 911 obligation of 21 the new vendor to offer this service directly to end 22 users, but maybe that's one of the reasons why we'll 23 have a proceeding in any event. 24 But this is -- as I said, this is not a -- 25 something we're willing to continue to offer our</p>

<p style="text-align: right;">Page 17</p> <p>1 customers while they make an orderly transition after 2 filing the tariff revisions. We did understand that 3 some of these customers have bid horizons and technical 4 transitions, obligations that would take longer than the 5 30 days. So we're certainly willing to -- to give those 6 customers a reasonable amount of time to transition, but 7 we feel like we can manage that process ourselves. 8 JUDGE DOROSHKIN: Okay. So I will take the 9 motion for withdrawal under advisement, and we'll 10 proceed with the prehearing conference. 11 This brings us to petitions for 12 intervention. Are there any petitions for intervention 13 other than the ones that have been filed? Hearing none, 14 we will proceed. 15 I have reviewed the petitions to intervene 16 of Washington State Military Department, E911 17 Coordination Office, known as SECO, and 18 TeleCommunication Systems, Inc. petition for 19 intervention as well. And as of today, no written 20 objections to these petitions have been made. So are 21 there any objections that anyone would like to present 22 here? 23 MS. ANDERL: For clarification, Your Honor, 24 the Military Department, is it limited intervention or 25 full intervention?</p>	<p style="text-align: right;">Page 19</p> <p>1 that will be incorporated into the prehearing order if 2 one is issued. 3 Regarding a protective order, is there a 4 need for a protective order with provisions for highly 5 confidential information? 6 MS. ANDERL: Your Honor, there will be -- I 7 would assume that Staff will want some information on 8 the customers who subscribe to this service. I think 9 that would be information that may be exempt from public 10 disclosure, and whether you would treat that as subject 11 to highly confidential provisions or confidential 12 provisions or merely designated as exempt, there will 13 definitely be a need for a protective order if we go 14 forward. 15 JUDGE DOROSHKIN: Okay. 16 MR. CALLAGHAN: That's correct, Your Honor. 17 And -- and that's, again, one of the reasons why we felt 18 this process was best pursued through an adjudicative 19 proceeding. 20 JUDGE DOROSHKIN: And does Staff -- does 21 Staff maintain that this will need to be an order with 22 highly confidential information protection or 23 confidential information protection? 24 MR. CALLAGHAN: Confidential, Your Honor. 25 JUDGE DOROSHKIN: Okay. Then I will enter a</p>
<p style="text-align: right;">Page 18</p> <p>1 JUDGE DOROSHKIN: Full intervention. 2 MS. ANDERL: Okay. We have no objection to 3 either of those petitions. 4 MR. CALLAGHAN: No objection, Your Honor. 5 JUDGE DOROSHKIN: All right, then, hearing 6 no objections, these petitions to intervene are granted. 7 Please know that, however, per the prehearing conference 8 notice, the deadline for petitions to intervene is 9 May 28th, 2019. Any responses may be filed within five 10 days of the relevant petition, and I will issue a 11 subsecond ruling on any petitions filed after the date 12 of this prehearing conference. 13 And regarding the discovery, WAC 480-07-405, 14 Section 2 requires parties to serve all data requests 15 upon all parties in the case. Does any party or 16 intervenor object to the Commission making the exchange 17 of data request responses with all parties a requirement 18 for discovery in this case? 19 MS. ANDERL: CenturyLink has no objection. 20 MR. CALLAGHAN: No objection, Your Honor. 21 JUDGE DOROSHKIN: Any objection from Public 22 Counsel? 23 MS. GAFKEN: No objection from Public 24 Counsel. 25 JUDGE DOROSHKIN: Okay. Thank you. Then</p>	<p style="text-align: right;">Page 20</p> <p>1 protective order providing for the exchange of 2 confidential information. 3 Regarding designation of persons for 4 service, if any party has not yet designated a lead 5 representative for service, please do so via email to me 6 as soon as possible, preferably by the end of the day 7 today. My email address is nelli.doroshkin@utc.wa.gov, 8 and if anyone would like to add names and email 9 addresses of other representatives or support Staff who 10 should receive electronic courtesy copies of all 11 documents in this proceeding, please email that to me as 12 well. 13 MS. ANDERL: Just to you, Your Honor, or to 14 the records center as well? 15 JUDGE DOROSHKIN: Just to me is fine. 16 And then regarding electronic filing and 17 electronic service, the Commission requires electronic 18 filing of documents for formal filing where this would 19 primarily apply to the implementation plan to be filed 20 in this proceeding. 21 Also, the Commission's rules provide for 22 electronic service of documents. The Commission will 23 serve parties electronically and other party -- and the 24 parties will serve each other electronically. When 25 serving parties, please also send courtesy copies of the</p>

Page 21

1 filings to me.
 2 And finally, as to the issues and goals,
 3 implementation plan, and timeline including the
 4 procedural schedule, I was given a proposed procedural
 5 schedule before going on the record in this prehearing
 6 conference, which comes from Staff, and I've been told
 7 that there is not consensus on this proposal. Have the
 8 other parties reviewed the proposal?
 9 MS. GAFKEN: Public Counsel has reviewed the
 10 proposal. I think once they -- the idea of withdrawal
 11 came up, the parties really didn't get that far in terms
 12 of discussing the -- the procedural schedule, but we're
 13 perfectly happy to -- to hammer that out.
 14 MS. ANDERL: Your Honor, yes, I -- I got
 15 this schedule last week, but once we determined
 16 internally to withdraw, I honestly didn't really pursue
 17 examining it very carefully. I -- but -- but we're
 18 happy to work through it on or off the record today if
 19 we do go forward with a -- a proceeding.
 20 JUDGE DOROSHKIN: Okay.
 21 MS. CORTEZ: And this is Dawn Cortez. I did
 22 look at the schedule. The schedule as written is -- is
 23 fine for the Military Department. As we move forward or
 24 as there are schedule changes, I would just note that
 25 the Military Department's mandatory (inaudible) agency

Page 22

1 meeting. It's not open on Mondays. Obviously, we can
 2 work around that, but we would prefer if -- if things
 3 were not set on Mondays if possible. Thanks.
 4 JUDGE DOROSHKIN: Okay. So I will make some
 5 remarks about the goals of this proceeding, and then we
 6 can take a brief recess so the parties can discuss the
 7 procedural schedule and take a look at it.
 8 The goal of this proceeding is to have an
 9 implementation plan filed by the tariff suspension
 10 deadline, which would be March 8th of 2020. So once the
 11 implementation plan is filed, the Commission may then
 12 issue an order approving the plan and dismissing the
 13 complaint. I anticipate that the implementation plan
 14 will be a joint filing among Staff, CenturyLink, SECO,
 15 and Public Counsel with agreement from TeleCommunication
 16 Systems, Inc.
 17 If the parties would like to take a few
 18 minutes now to review the proposed procedural schedule
 19 and discuss that, we can do that.
 20 MR. CALLAGHAN: And thank you, Your Honor.
 21 Before we break, I -- I just wanted to go back to an
 22 evidentiary matter. Staff requests that the informal
 23 DRs that have been sent in this case be added and
 24 included into the record.
 25 JUDGE DOROSHKIN: Let's get back to that

Page 23

1 after the recess.
 2 MR. CALLAGHAN: Thank you, Your Honor.
 3 JUDGE DOROSHKIN: So we will be off the
 4 record.
 5 (Recess taken from 1:52 p.m.
 6 until 2:20 p.m.)
 7 JUDGE DOROSHKIN: Let's be on the record.
 8 So I also took a look at the Staff's draft procedural
 9 schedule during the recess, and the first question I
 10 have is whether there is agreement on the dates through
 11 October 10th?
 12 MR. CALLAGHAN: So, Your Honor, the parties
 13 weren't able to come to an agreement on anything except
 14 for the first meeting. We'd hoped to work out the rest
 15 of the agreement through email, and it seems that, with
 16 the amount of parties that are here and -- and the
 17 number of dates, that if we would have to get an
 18 agreement on that, we would be here for quite a while.
 19 So we would ask that the first settlement
 20 conference or meeting be held on June 7th in the
 21 afternoon and that the parties work out through email
 22 the rest of the procedural schedule to be concluded at
 23 least by the -- the June 7th first meeting.
 24 JUDGE DOROSHKIN: Okay. So that would be
 25 this -- the first settlement conference would be

Page 24

1 June 7th, 2019, and there is agreement on that?
 2 MR. CALLAGHAN: Yes, Your Honor.
 3 MS. GAFKEN: This is Lisa Gafken with Public
 4 Counsel. There is agreement on the date. I -- I still
 5 caution about calling this thing a settlement
 6 conference. It's really more along the line of a
 7 technical workshop.
 8 JUDGE DOROSHKIN: Okay.
 9 MS. ANDERL: Your Honor, may I get some
 10 clarification from Ms. Gafken?
 11 JUDGE DOROSHKIN: Yes.
 12 MS. ANDERL: So I'm wondering, I -- I -- I
 13 guess I know -- I understand it's important to name
 14 things properly, but I mean, is -- is there a
 15 substantive concern that you have with naming it a
 16 settlement conference versus a technical workshop
 17 that -- that you think is going to kind of make a
 18 difference one way or the other?
 19 MS. GAFKEN: I think it does make a
 20 difference. If it's a settlement conference, then
 21 there's the idea that we're going to be able to settle
 22 some issues. I am not convinced at this point that
 23 that's going to be the case, because as we talked about,
 24 it -- it's really a scoping meeting where we're talking
 25 about what information we might need. We will certainly

<p style="text-align: right;">Page 25</p> <p>1 have something from the Company by that point, but I -- 2 I don't think we're going to be set up to have a true 3 settlement conference. And so in that regard, it is 4 important to Public Counsel that it be named 5 appropriately. 6 MS. ANDERL: Okay. Well, and I guess I feel 7 as though a -- a settlement conference is more conducive 8 to the kind of candid exchange of information, and 9 speaking frankly, in terms of here's what we would do to 10 get this resolved, and if it's not called a settlement 11 conference, I wonder if we lose that protection. 12 JUDGE DOROSHKIN: So -- 13 MS. GAFKEN: I don't think so. Oh, I'm 14 sorry. 15 JUDGE DOROSHKIN: Okay. Regarding the 16 process of the -- by the Commission of the April 25th 17 open public meeting, a full evidentiary hearing is not 18 necessary, and really the goal of these settlement 19 conferences or technical conferences would be to draft 20 an implementation plan. 21 I do see the wisdom in calling it a 22 settlement conference for the confidentiality 23 protections that Ms. Anderl was referring to. And also, 24 the parties should be aware that Judge Kopta is 25 available to facilitate the settlement discussions if</p>	<p style="text-align: right;">Page 27</p> <p>1 date to be set if that would be something that would be 2 palatable to everyone here. 3 MS. CORTEZ: Yes -- yes, the -- the Military 4 Department agrees. 5 JUDGE DOROSHKIN: Okay. One more item. 6 Does CenturyLink anticipate working with Public Counsel 7 and Staff to provide corrected notice to customers of 8 this proceeding? 9 MS. ANDERL: Yes, Your Honor. We were 10 talking about that while -- during the recess, and one 11 of the things that we need to correct is to provide a 12 customer notice that includes the appropriate Commission 13 contact information, which was not in the first notice. 14 But we also want to make it a notice that is meaningful 15 in terms of describing the process going forward, and 16 that would mean we'd need to know whether we have 17 withdrawn the tariff filings or we're going forward via 18 evidentiary proceeding. 19 We do have a draft notice that I have 20 already expressed that we're willing to circulate this 21 week with -- among the parties and, you know, 22 particularly Public Counsel and Staff to have some 23 feedback from them on it. But the important thing, I 24 guess, would be for us to know when you'll make your 25 decision on the motions to withdraw versus the</p>
<p style="text-align: right;">Page 26</p> <p>1 necessary. 2 MS. ANDERL: Thank you. 3 JUDGE DOROSHKIN: So what I would propose is 4 having the draft procedural schedule as agreed by the 5 parties changing the Thursday, May 30th date to June 7th 6 and then leaving the remainder of the schedule to be 7 determined. I would like to schedule a status 8 conference after the first technical conference and we 9 can set the date for that later. 10 MS. ANDERL: That makes sense, Your Honor. 11 Thank you. 12 JUDGE DOROSHKIN: Does anyone else have any 13 responses to that? 14 MS. GAFKEN: That sounds fine to Public 15 Counsel. 16 JUDGE DOROSHKIN: Okay. Is the Military 17 Department on the line? 18 MS. CORTEZ: Yes, I couldn't -- couldn't 19 quite hear the last question. 20 JUDGE DOROSHKIN: So my last question was 21 taking the draft proposed procedural schedule that Staff 22 came up with and changing the date of the first 23 settlement conference to June 7th and then eliminating 24 the remainder of the schedule to be determined and 25 setting a con- -- a status conference instead with a</p>	<p style="text-align: right;">Page 28</p> <p>1 opposition to that motion. 2 JUDGE DOROSHKIN: Okay. So, Ms. Anderl, in 3 the event that a motion to withdraw is denied, the 4 prehearing conference order will reflect a two-week 5 deadline for issuing a corrected notice. So that would 6 be two weeks from the date in the prehearing conference 7 order. 8 MS. ANDERL: Okay. Thanks. We will 9 circulate a notice, then, this week with a placeholder 10 about what the status of the proceeding is, be it 11 withdrawn or going forward so the parties can look at 12 the rest of the language and see how they feel about it. 13 JUDGE DOROSHKIN: Okay. That's fine. That 14 works. 15 And then to Staff's question on informal 16 discovery requests, could you please clarify or repeat 17 that question? 18 MR. CALLAGHAN: So during the break, I 19 believe the parties agreed that those would be shared. 20 These are informal data requests that occurred prior to, 21 I believe, setting the prehearing conference. 22 JUDGE DOROSHKIN: Okay. So those will be 23 exchanged with all the parties? 24 MR. CALLAGHAN: Yes. 25 JUDGE DOROSHKIN: Okay.</p>

Page 29

1 MR. CALLAGHAN: Thank you.
 2 JUDGE DOROSHKIN: Then that is done.
 3 So I will read the procedural schedule as
 4 currently agreed upon into the record. The proposed
 5 tariff change filing was Monday, April 8th, 2019; a
 6 proposed tariff change suspension is Thursday,
 7 April 25th, 2019; the prehearing conference is today,
 8 Monday, May 13th, 2019. The prehearing conference order
 9 will be issued shortly in terms of that as TBD, and then
 10 there will be the first settlement conference held on
 11 June 7th, 2019, followed by a status conference date to
 12 be determined.
 13 Is everyone in agreement with that proposed
 14 schedule?
 15 MS. ANDERL: Yes. CenturyLink, yes.
 16 MR. CALLAGHAN: Yes, Your Honor.
 17 MS. GAFKEN: Yes. Yes, this is Lisa Gafken
 18 with Public Counsel. Did we also want to build in the
 19 date by which CenturyLink would provide information to
 20 the parties about its -- about its plan, transition
 21 plan? We had talked about having that about at least
 22 the week before, if not a little bit longer.
 23 JUDGE DOROSHKIN: A week before what date?
 24 MS. GAFKEN: The June 7th date.
 25 JUDGE DOROSHKIN: Okay. And is that

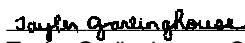
Page 30

1 something --
 2 MS. CORTEZ: Military Department requests
 3 that as well.
 4 MS. ANDERL: We are -- I need to talk to my
 5 people who actually understand what the transition plan
 6 is going to look like, but I think we can hit a filing
 7 target of May 24th, which is two weeks before the
 8 settlement conference.
 9 JUDGE DOROSHKIN: Okay. So can you commit
 10 to a transition plan information filing by
 11 May 24th, 2019, at this time?
 12 MS. ANDERL: Yes.
 13 JUDGE DOROSHKIN: Okay. So we will add that
 14 to the procedural schedule as well.
 15 And with that, is there anything else that
 16 we need to address today?
 17 MR. CALLAGHAN: Yes, Your Honor, just
 18 briefly. Commission Staff, before this hearing ends,
 19 would like to emphasize that it's strongly opposed to
 20 the motion to withdraw. I think that throughout this
 21 hearing, we have had concerns that the public interest
 22 standard, the -- the Company has not met its evidentiary
 23 burden to demonstrate that the withdrawal is in the
 24 public interest at this time.
 25 If the Commission is inclined to grant the

Page 31

1 motion to withdraw, Staff would like the withdrawal to
 2 be -- to include certain conditions which would include
 3 some type of requirement that they demonstrate that the
 4 customers have successfully transitioned to a new
 5 provider of these services and that they've received
 6 proper notice.
 7 JUDGE DOROSHKIN: Okay. I will allow
 8 CenturyLink to respond to that if you so wish.
 9 MS. ANDERL: We have -- I have nothing to
 10 add. Thank you.
 11 JUDGE DOROSHKIN: Okay. And if there's
 12 nothing else, then I will issue an order shortly on the
 13 matters discussed in this prehearing conference
 14 including the motion to withdraw. We are adjourned.
 15 Thank you.
 16 (Adjourned at 2:31 p.m.)
 17
 18
 19
 20
 21
 22
 23
 24
 25

Page 32

1 C E R T I F I C A T E
 2
 3 STATE OF WASHINGTON
 4 COUNTY OF THURSTON
 5
 6 I, Tayler Garlinghouse, a Certified Shorthand
 7 Reporter in and for the State of Washington, do hereby
 8 certify that the foregoing transcript is true and
 9 accurate to the best of my knowledge, skill and ability.
 10
 11
 12
 13 
 14 Tayler Garlinghouse, CCR 3358
 15
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25



<p style="text-align: center;">A</p> <p>ability 32:9</p> <p>able 13:24,25 14:19 14:25 15:5,15 23:13 24:21</p> <p>accomplished 13:7</p> <p>accurate 32:9</p> <p>add 20:8 30:13 31:10</p> <p>added 22:23</p> <p>address 6:16 7:1 20:7 30:16</p> <p>addresses 20:9</p> <p>addressing 7:6</p> <p>adjourned 31:14 31:16</p> <p>adjudicative 6:18 19:18</p> <p>administrative 1:12 4:2 6:12,19 7:14 10:15</p> <p>advisement 17:9</p> <p>Affairs 5:11</p> <p>affiliated 7:23</p> <p>afternoon 6:5 8:7 23:21</p> <p>agency 21:25</p> <p>agreed 26:4 28:19 29:4</p> <p>agreement 22:15 23:10,13,15,18 24:1,4 29:13</p> <p>agrees 27:4</p> <p>ahead 11:24</p> <p>ALI 13:5</p> <p>allow 6:22 9:18 11:25 31:7</p> <p>amount 12:13 17:6 23:16</p> <p>Anderl 4:14 7:21 7:21 9:18,22,23 11:6,23 12:1 13:18,24 14:12,24 16:12,14 17:23 18:2,19 19:6</p>	<p>20:13 21:14 24:9 24:12 25:6,23 26:2,10 27:9 28:2 28:8 29:15 30:4 30:12 31:9</p> <p>Annapolis 5:12</p> <p>anticipate 14:10 22:13 27:6</p> <p>anybody 16:1</p> <p>anytime 11:3</p> <p>appearance 9:3,10</p> <p>appearances 7:15</p> <p>appearing 8:8</p> <p>apply 20:19</p> <p>appropriate 27:12</p> <p>appropriately 25:5</p> <p>approving 22:12</p> <p>April 7:9 25:16 29:5,7</p> <p>artificially 10:6</p> <p>assistant 4:9,19 5:4 8:4,8,12 16:3</p> <p>Associate 4:14</p> <p>assume 19:7</p> <p>assurance 14:20 15:16</p> <p>attending 10:10</p> <p>attorney 4:9,9,19 4:20 5:4,4 7:22 8:4,8,12 14:13</p> <p>authority 13:2 15:19,23,23</p> <p>automatic 6:7</p> <p>available 7:18 9:8 25:25</p> <p>Avenue 1:22 4:15 4:20</p> <p>aware 25:24</p> <hr/> <p style="text-align: center;">B</p> <p>B 9:15</p> <p>back 15:11 22:21 22:25</p> <p>base 10:13</p> <p>based 10:21</p> <p>behalf 8:4,8</p>	<p>believe 14:12 16:14 28:19,21</p> <p>best 19:18 32:9</p> <p>better 8:21,23 10:1</p> <p>bid 17:3</p> <p>bit 29:22</p> <p>Box 4:10 5:6</p> <p>break 22:21 28:18</p> <p>bridge 4:18 5:3,10 9:2</p> <p>brief 22:6</p> <p>briefly 30:18</p> <p>brings 9:13 17:11</p> <p>Buell 1:21</p> <p>build 29:18</p> <p>burden 30:23</p> <hr/> <p style="text-align: center;">C</p> <p>C 4:1 5:1 32:1,1</p> <p>Callaghan 4:8 8:3,4 11:11 18:4,20 19:16,24 22:20 23:2,12 24:2 28:18,24 29:1,16 30:17</p> <p>called 25:10</p> <p>calling 24:5 25:21</p> <p>candid 25:8</p> <p>capable 16:15</p> <p>Caption 1:9</p> <p>care 15:15</p> <p>carefully 21:17</p> <p>case 11:14 18:15,18 22:23 24:23</p> <p>caution 24:5</p> <p>CCR 1:20 32:13</p> <p>center 20:14</p> <p>Century 1:8 13:21</p> <p>CenturyLink 2:5 2:11,18,25 4:13 6:8 7:17,23 11:20 13:21 15:15 16:8 18:19 22:14 27:6 29:15,19 31:8</p> <p>CenturyTel 2:4,11 2:17 7:24,24,25</p>	<p>certain 12:12 31:2</p> <p>certainly 12:14 13:10 17:5 24:25</p> <p>Certified 32:6</p> <p>certify 15:5 16:3 32:8</p> <p>certifying 16:9</p> <p>cetera 10:11</p> <p>change 29:5,6</p> <p>changes 21:24</p> <p>changing 26:5,22</p> <p>circulate 27:20 28:9</p> <p>clarification 17:23 24:10</p> <p>clarify 28:16</p> <p>Code 6:19</p> <p>come 23:13</p> <p>comes 21:6</p> <p>commenced 6:18</p> <p>commercial 13:3 14:15 16:5</p> <p>Commission 1:2,4 1:16 2:1,8,14,21 4:4,7 6:13,17 7:10 7:12 8:5 9:16 11:11 12:17 13:8 14:20 15:5,16 16:9 18:16 20:17 20:22 22:11 25:16 27:12 30:18,25</p> <p>Commission's 7:9 20:21</p> <p>Commissioners 6:14</p> <p>commit 30:9</p> <p>committed 13:15</p> <p>companies 7:23 10:21 13:22 14:16 14:19 15:16 16:5</p> <p>Company 2:24 7:25 12:12 25:1 30:22</p> <p>competitive 10:21</p> <p>competitors 10:14</p> <p>competitors' 10:3</p>	<p>Complainant 1:5 2:2,9,15,22</p> <p>complaint 22:13</p> <p>Comtech 10:4</p> <p>con- 26:25</p> <p>concern 12:7 24:15</p> <p>concerned 10:17</p> <p>concerns 12:25 13:11 30:21</p> <p>conclude 11:4</p> <p>concluded 23:22</p> <p>conditions 31:2</p> <p>conductive 25:7</p> <p>conference 1:10 6:5 6:15 17:10 18:7 18:12 21:6 23:20 23:25 24:6,16,20 25:3,7,11,22 26:8 26:8,23,25 28:4,6 28:21 29:7,8,10 29:11 30:8 31:13</p> <p>conferences 10:11 25:19,19</p> <p>confidential 19:5 19:11,11,22,23,24 20:2</p> <p>confidentiality 25:22</p> <p>consensus 21:7</p> <p>consolidated 1:4 2:1,8,14,21 6:8,18</p> <p>consolidates 7:16</p> <p>constrain 10:6</p> <p>construct 10:15</p> <p>Construction 5:5</p> <p>Cont 5:1</p> <p>contact 27:13</p> <p>continue 13:9 16:25</p> <p>continued 1:9</p> <p>convinced 24:22</p> <p>coordinate 15:22</p> <p>Coordination 17:17</p> <p>copies 12:16 20:10 20:25</p>
---	---	--	---	---

<p>Corporation 1:7 7:22 correct 19:16 27:11 corrected 27:7 28:5 Cortez 5:3 8:12,13 12:24 15:13,20 21:21,21 26:18 27:3 30:2 Counsel 4:14,18 8:6,9 12:2,5,25 18:22,24 21:9 22:15 24:4 25:4 26:15 27:6,22 29:18 COUNTY 32:4 COURT 8:17 courtesy 20:10,25 Cowiche 2:4 7:24 creating 11:20 current 6:24 12:10 currently 29:4 customer 10:1,13 27:12 customers 9:25 10:2 11:2 12:15 12:19 13:25 14:1 14:3,20,25 15:6 15:17 16:9 17:1,3 17:6 19:8 27:7 31:4</p> <hr/> <p style="text-align: center;">D</p> <hr/> <p>d/b/a 1:7 2:5,11,18 2:24 7:22 data 18:14,17 28:20 database 13:5 date 18:11 24:4 26:5,9,22 27:1 28:6 29:11,19,23 29:24 dates 23:10,17 Dawn 5:3 8:13 21:21 dawn.cortez@at... 5:7</p>	<p>day 20:6 days 14:2 17:5 18:10 deadline 10:18 18:8 22:10 28:5 deadlines 15:4 decision 27:25 declared 10:20 defined 6:19 definitely 19:13 demonstrate 30:23 31:3 denied 28:3 Department 5:2 8:11,13 12:23,24 13:1,10 15:12,21 17:16,24 21:23 26:17 27:4 30:2 Department's 13:5 21:25 describing 27:15 designated 19:12 20:4 designation 20:3 determined 21:15 26:7,24 29:12 difference 24:18,20 difficulties 14:4 direct 13:17 directly 9:25 10:4 16:21 Director 5:11 disclosure 19:10 discontinuation 6:6 14:22 discovery 10:11 18:13,18 28:16 discuss 22:6,19 discussed 7:8 31:13 discussing 21:12 discussions 25:25 dismissing 22:12 Division 5:5 DOCKET 1:4 2:1,7 2:14,20 dockets 6:8 7:16,19</p>	<p>12:10,17 documents 20:11 20:18,22 doing 10:14 14:4 Doroshkin 1:12 4:3 6:4,11 8:2,6,10,14 8:18,22 9:1,6,11 11:4,8,23 12:2,22 13:12,18 14:9,18 15:10 16:12 17:8 18:1,5,21,25 19:15,20,25 20:15 21:20 22:4,25 23:3,7,24 24:8,11 25:12,15 26:3,12 26:16,20 27:5 28:2,13,22,25 29:2,23,25 30:9 30:13 31:7,11 draft 23:8 25:19 26:4,21 27:19 Drive 1:16 4:4 DRs 22:23 ducks 14:7</p> <hr/> <p style="text-align: center;">E</p> <hr/> <p>E 4:1,1 5:1,1 32:1,1 E911 17:16 effectively 10:2,25 either 10:19 18:3 electronic 20:10,16 20:17,17,22 electronically 20:23 20:24 eliminating 26:23 email 20:5,7,8,11 23:15,21 emphasize 30:19 ends 30:18 engage 12:12 enter 9:3 19:25 entering 9:10 entities 15:24 essentially 11:20 et 10:11 event 16:23 28:3</p>	<p>eventually 11:14 14:14 Evergreen 1:16 4:4 everybody 10:9,17 evidentiary 7:11 22:22 25:17 27:18 30:22 exactly 16:6 examining 21:17 exchange 18:16 20:1 25:8 exchanged 28:23 exempt 19:9,12 existence 10:21 experiencing 14:3 explain 9:19 expressed 27:20 extent 15:21</p> <hr/> <p style="text-align: center;">F</p> <hr/> <p>F 32:1 facilitate 15:22 25:25 fact 16:10 far 21:11 fashion 12:8 feedback 27:23 feel 17:7 25:6 28:12 felt 10:5,15 19:17 fifth 7:5 file 14:25 filed 14:11 15:7 17:13 18:9,11 20:19 22:9,11 filing 7:4 12:14,16 13:8 15:14 17:2 20:16,18,18 22:14 29:5 30:6,10 filings 6:17 9:24 21:1 27:17 final 16:13 finally 21:2 finding 15:9 fine 12:6 20:15 21:23 26:14 28:13 first 6:15 7:2 11:13</p>	<p>23:9,14,19,23,25 26:8,22 27:13 29:10 five 7:16 18:9 flow 10:25 followed 29:11 following 7:2 foregoing 32:8 form 14:11 formal 10:14 20:18 forward 19:14 21:19,23 27:15,17 28:11 four 6:7 7:4,16,20 7:23 Fourth 1:22 frankly 25:9 friendly 10:16 full 7:11 16:7 17:25 18:1 25:17 future 13:8</p> <hr/> <p style="text-align: center;">G</p> <hr/> <p>Gafken 4:19 8:7,8 12:4 18:23 21:9 24:3,3,10,19 25:13 26:14 29:17 29:17,24 game 14:12 Garlinghouse 1:20 32:6,13 General 4:9,9,14 4:19,20 5:4,4 8:4 8:8,12 give 17:5 given 11:18 21:4 gives 11:1 go 11:24 19:13 21:19 22:21 goal 22:8 25:18 goals 21:2 22:5 going 10:6,7,16 11:14,24 14:22 21:5 24:17,21,23 25:2 27:15,17 28:11 30:6</p>
---	--	---	---	--

<p>Good 6:5 8:7 governs 9:14 grant 9:16 30:25 granted 18:6 guess 24:13 25:6 27:24</p>	<p>implementing 11:21 important 11:13,18 11:19 24:13 25:4 27:23 in-house 7:22 inaudible 8:16 21:25 inclined 30:25 include 11:16 31:2 31:2 included 22:24 includes 27:12 including 7:7 21:3 31:14 incorporated 19:1 informal 22:22 28:15,20 information 10:13 13:4 19:5,7,9,22 19:23 20:2 24:25 25:8 27:13 29:19 30:10 input 11:21 intend 7:11 10:19 intent 14:14 Inter 7:24 interact 10:3 interest 9:17,20 30:21,24 interested 16:2 internally 21:16 intervene 7:3 17:15 18:6,8 intervenor 6:25 18:16 intervention 17:12 17:12,19,24,25 18:1 involving 7:16 16:15 Island 7:24 issue 18:10 22:12 31:12 issued 19:2 29:9 issues 7:5 21:2</p>	<p>24:22 issuing 28:5 item 27:5</p> <hr/> <p style="text-align: center;">J</p> <hr/> <p>joint 22:14 judge 1:12 4:2 6:4 6:12 7:14 8:2,6,10 8:14,18,22 9:1,6 9:11 11:4,8,23 12:2,22 13:12,18 14:9,18 15:10 16:12 17:8 18:1,5 18:21,25 19:15,20 19:25 20:15 21:20 22:4,25 23:3,7,24 24:8,11 25:12,15 25:24 26:3,12,16 26:20 27:5 28:2 28:13,22,25 29:2 29:23,25 30:9,13 31:7,11 June 23:20,23 24:1 26:5,23 29:11,24</p>	<p>Let's 6:4 22:25 23:7 letters 12:5 limited 17:24 line 9:2 15:13 24:6 26:17 LINK 1:8 Lisa 4:14,19 7:21 8:7 24:3 29:17 lisa.anderl@cent... 4:16 lisa.gafken@atg.... 4:22 list 7:4 15:22 listed 7:2 little 29:22 LLC 1:21 location 6:7 longer 16:19 17:4 29:22 look 21:22 22:7 23:8 28:11 30:6 looks 12:14 16:6 lose 25:11</p>	<p>Microsoft 15:25 migrated 14:21 15:17 16:1 Military 5:2 8:11 8:13 12:23,24 13:1,5,10 15:12 15:20 17:16,24 21:23,25 26:16 27:3 30:2 minute 15:11 minutes 22:18 Monday 29:5,8 Mondays 22:1,3 monitor 12:18 16:4 motion 6:24 9:13 9:16,19,21 11:10 12:3 17:9 28:1,3 30:20 31:1,14 motions 6:20 9:15 12:6 13:17 27:25 move 21:23 multiple 10:10</p>
<hr/> <p style="text-align: center;">H</p> <hr/> <p>hammer 21:13 happen 11:14 14:14 happens 13:9 happy 21:13,18 hear 8:23 11:9 26:19 hearing 7:11 10:15 17:13 18:5 25:17 30:18,21 hearings 15:2 held 23:20 29:10 Helm 9:4,4 help 16:7 highly 19:4,11,22 hit 30:6 hold 7:11 honestly 10:1 14:7 15:1 21:16 Honor 8:3 9:23 11:11 17:23 18:4 18:20 19:6,16,24 20:13 21:14 22:20 23:2,12 24:2,9 26:10 27:9 29:16 30:17 hope 14:24 hoped 23:14 horizons 17:3 human 15:3</p>	<hr/> <p style="text-align: center;">I</p> <hr/> <p>idea 21:10 24:21 identification 6:7 impetus 15:8 implementation 7:7 20:19 21:3 22:9,11,13 25:20</p>	<hr/> <p style="text-align: center;">K</p> <hr/> <p>keep 12:10 15:22 kind 10:6 24:17 25:8 know 10:13 11:2 13:7 14:2,3,5,24 16:4,6 18:7 24:13 27:16,21,24 knowledge 11:2 32:9 known 17:17 Kopta 25:24</p>	<hr/> <p style="text-align: center;">M</p> <hr/> <p>main 12:6 maintain 19:21 making 13:15 15:24 18:16 manage 17:7 managing 16:16 mandatory 21:25 March 22:10 Maryland 5:12 matter 6:14 22:22 matters 6:19 31:13 mean 24:14 27:16 meaningful 27:14 mediator 7:13,14 meeting 7:9 22:1 23:14,20,23 24:24 25:17 mentioned 16:1 merely 19:12 met 30:22</p>	<hr/> <p style="text-align: center;">N</p> <hr/> <p>N 4:1 5:1 name 6:11 24:13 named 25:4 names 7:18 20:8 naming 24:15 Nash 4:8 8:3 nash.callaghan@... 4:11 National 1:24 nature 15:3 necessary 7:1 25:18 26:1 need 7:3 10:10 12:9 15:2 19:4,13,21 24:25 27:11,16 30:4,16 needs 12:12 13:8 Nelli 1:12 4:3 6:11 nelly.doroshkin@... 4:6 20:7 new 14:21 15:9,18 16:10,21 31:4</p>

<p>Northwest 2:24 8:1 note 11:13 21:24 notice 10:1 18:8 27:7,12,13,14,19 28:5,9 31:6 notices 12:15,16 noting 15:18 number 14:1 23:17</p> <hr/> <p style="text-align: center;">O</p> <hr/> <p>o0o-- 6:3 object 18:16 objection 18:2,4,19 18:20,21,23 objections 17:20,21 18:6 obligation 16:20 obligations 17:4 Obviously 22:1 occurred 28:20 October 23:11 offer 16:21,25 offering 14:15 Office 4:9,20 5:4 17:17 Oh 25:13 Okay 8:2,24 9:1,11 11:23 12:22 13:12 13:18 14:9,18 16:12 17:8 18:2 18:25 19:15,25 21:20 22:4 23:24 24:8 25:6,15 26:16 27:5 28:2,8 28:13,22,25 29:25 30:9,13 31:7,11 Olympia 1:17,23 4:5,10 5:6 6:1 once 14:25 21:10 21:15 22:10 ones 17:13 open 7:9 22:1 25:17 opportunity 6:23 oppose 12:20 opposed 11:12,19 30:19</p>	<p>opposition 28:1 options 15:6 order 7:2,4 9:24 12:9 19:1,3,4,13 19:21 20:1 22:12 28:4,7 29:8 31:12 ordered 12:12 orderly 10:9 12:8 14:7 17:1 Ornstein 5:10 8:16 8:20,23,24 9:8 13:14 ought 16:8 oversight 11:17 12:8,9 13:2,9 15:19</p> <hr/> <p style="text-align: center;">P</p> <hr/> <p>P 4:1,1 5:1,1 p.m 1:15 6:2 23:5,6 31:16 Pages 1:11 palatable 27:2 Park 1:16 4:4 part 16:20 participation 16:17 particular 15:25 particularly 27:22 parties 12:16 18:14 18:15,17 20:23,24 20:25 21:8,11 22:6,17 23:12,16 23:21 25:24 26:5 27:21 28:11,19,23 29:20 party 6:25 18:15 20:4,23 people 15:3 30:5 perfectly 21:13 person 6:22 persons 20:3 petition 10:20 17:18 18:10 petitions 7:3 17:11 17:12,15,20 18:3 18:6,8,11</p>	<p>placeholder 28:9 plan 7:7 11:21,21 13:22 20:19 21:3 22:9,11,12,13 25:20 29:20,21 30:5,10 planning 11:16 please 8:19 9:7,22 18:7 20:5,11,25 28:16 PO 4:10 5:6 point 10:19 12:11 24:22 25:1 possible 20:6 22:3 possibly 10:20 practical 14:4 prefer 22:2 preferably 20:6 prehearing 1:10 6:5,15 17:10 18:7 18:12 19:1 21:5 28:4,6,21 29:7,8 31:13 present 6:22 11:24 17:21 presiding 6:13 primarily 20:19 primary 7:8 prior 14:19 15:14 28:20 private 6:6 13:2 15:24 16:5 probably 12:9 14:5 15:8 problems 10:12 procedural 21:4,4 21:12 22:7,18 23:8,22 26:4,21 29:3 30:14 proceed 9:22 17:10 17:14 proceeding 6:6,18 7:5,8,12,13,16 16:23 19:19 20:11 20:20 21:19 22:5 22:8 27:8,18</p>	<p>28:10 process 7:6 10:7 11:17 12:13,14 16:16 17:7 19:18 25:16 27:15 product 7:8 proper 31:6 properly 24:14 proposal 21:7,8,10 propose 26:3 proposed 21:4 22:18 26:21 29:4 29:6,13 protection 19:22,23 25:11 protections 25:23 protective 7:4 19:3 19:4,13 20:1 provide 7:12 10:22 13:2,9 14:16,19 15:16 20:21 27:7 27:11 29:19 provider 14:22 15:18 16:11 31:5 provides 9:15 providing 10:12 12:16 16:3 20:1 provisions 19:4,11 19:12 PS/ALI 10:9 14:21 15:5,18 public 4:18 5:5 7:9 8:6,9 9:17,20 12:2 12:4,4,25 18:21 18:23 19:9 21:9 22:15 24:3 25:4 25:17 26:14 27:6 27:22 29:18 30:21 30:24 pursue 21:16 pursued 19:18</p> <hr/> <p style="text-align: center;">Q</p> <hr/> <p>QC 1:8 7:23 question 11:15 15:12 23:9 26:19</p>	<p>26:20 28:15,17 questions 9:9 11:7 11:8 13:19 quickly 13:25 quite 23:18 26:19 Qwest 1:7 7:22</p> <hr/> <p style="text-align: center;">R</p> <hr/> <p>R 4:1 5:1 32:1 raised 13:20 read 7:17 29:3 really 16:1,17 21:11,16 24:6,24 25:18 Realtime 1:21 reason 10:25 reasonable 17:6 reasons 16:22 19:17 receive 20:10 received 31:5 recess 22:6 23:1,5,9 27:10 record 6:4 21:5,18 22:24 23:4,7 29:4 records 20:14 referring 25:23 refile 10:19 13:22 14:2,10 refiling 13:22 14:19 15:14 reflect 28:4 regard 25:3 regarding 12:3 13:17 18:13 19:3 20:3,16 25:15 regardless 6:24 Regulatory 5:11 relevant 18:10 remainder 26:6,24 remarks 22:5 reminder 7:10 repeat 28:16 REPORTED 1:20 Reporter 8:17 32:7 Reporting 1:21</p>
---	---	--	--	--

<p>representative 7:20 20:5</p> <p>representatives 20:9</p> <p>representing 7:22 8:13,24</p> <p>request 6:16 7:5,13 9:17 11:12 12:20 18:17</p> <p>requests 6:20 18:14 22:22 28:16,20 30:2</p> <p>requirement 18:17 31:3</p> <p>requires 18:14 20:17</p> <p>resolved 25:10</p> <p>respond 6:23 9:20 11:25 13:19 31:8</p> <p>Respondent 1:9 2:6 2:12,19 3:1</p> <p>respondent's 6:16 6:24 9:13,19</p> <p>responding 10:11</p> <p>response 11:10 13:13,14,17 16:13</p> <p>responses 11:9,25 18:9,17 26:13</p> <p>responsibility 15:9 16:8</p> <p>rest 23:14,22 28:12</p> <p>review 22:18</p> <p>reviewed 17:15 21:8,9</p> <p>revisions 14:10 17:2</p> <p>right 9:11 14:6 18:5</p> <p>risk 15:24</p> <p>room 4:15 9:2</p> <p>row 14:8</p> <p>rules 20:21</p> <p>ruling 18:11</p> <hr/> <p style="text-align: center;">S</p> <hr/> <p>S 4:1 5:1</p>	<p>satisfies 9:19</p> <p>schedule 21:4,5,12 21:15,22,22,24 22:7,18 23:9,22 26:4,6,7,21,24 29:3,14 30:14</p> <p>scoping 24:24</p> <p>Seattle 1:22,23 4:15,21</p> <p>SECO 12:23 17:17 22:14</p> <p>second 7:3</p> <p>Section 18:14</p> <p>see 10:1 13:25 25:21 28:12</p> <p>send 20:25</p> <p>Senior 5:11</p> <p>sense 10:7 26:10</p> <p>sent 22:23</p> <p>serve 18:14 20:23 20:24</p> <p>service 7:4,5 10:20 10:22 11:18 12:19 12:19 13:3,6 14:1 14:15,17,21,23 15:18,19 16:17,21 19:8 20:4,5,17,22</p> <p>services 6:7 10:3,3 10:9 31:5</p> <p>serving 20:25</p> <p>set 22:3 25:2 26:9 27:1</p> <p>setting 26:25 28:21</p> <p>settle 24:21</p> <p>settlement 10:10 23:19,25 24:5,16 24:20 25:3,7,10 25:18,22,25 26:23 29:10 30:8</p> <p>share 13:10</p> <p>shared 28:19</p> <p>shares 12:25</p> <p>Shorthand 32:6</p> <p>shortly 29:9 31:12</p> <p>similar 15:14</p> <p>simply 16:19</p>	<p>sir 9:6</p> <p>skill 32:9</p> <p>smooth 13:16</p> <p>smoothly 10:25</p> <p>soon 11:3 20:6</p> <p>sorry 8:18 25:14</p> <p>sounds 26:14</p> <p>South 1:16 4:4</p> <p>Southwest 1:16</p> <p>speak 8:19 9:7,9</p> <p>speaking 25:9</p> <p>specific 14:6</p> <p>spending 10:7</p> <p>Staff 4:7 8:2,5 10:13 11:10,12,19 12:25 14:13 19:7 19:20,21 20:9 21:6 22:14,22 26:21 27:7,22 30:18 31:1</p> <p>Staff's 23:8 28:15</p> <p>stakeholder 13:4</p> <p>stakeholders 11:16 11:17,22 12:18 16:15</p> <p>standard 9:20 30:22</p> <p>state 12:23 15:12 16:18 17:16 32:3 32:7</p> <p>statements 11:5 12:3 13:20 16:13</p> <p>status 6:24 26:7,25 28:10 29:11</p> <p>statutory 13:1 15:18,23</p> <p>Steve 9:4,8</p> <p>Street 5:12</p> <p>strongly 30:19</p> <p>structure 10:16</p> <p>subject 19:10</p> <p>subjects 7:2</p> <p>submitting 12:15</p> <p>subscribe 19:8</p> <p>subsecond 18:11</p> <p>Subsection 6:21</p>	<p>9:14,15</p> <p>subsidiaries 6:8 7:17,20</p> <p>substantially 14:11</p> <p>substantive 24:15</p> <p>successfully 14:21 15:17 16:10 31:4</p> <p>Suite 1:22 4:20 5:12</p> <p>supplement 9:18</p> <p>support 20:9</p> <p>sure 8:20 9:23 10:8 13:15 15:24 16:4</p> <p>Susan 5:10 8:24</p> <p>susan.ornstein@... 5:13</p> <p>suspension 15:2 22:9 29:6</p> <p>SW 4:4</p> <p>switch 6:6</p> <p>Systems 5:9 8:14 8:25 9:5 13:13 17:18 22:16</p> <hr/> <p style="text-align: center;">T</p> <hr/> <p>T 32:1,1</p> <p>take 7:15 14:11 15:8,23 16:7 17:4 17:8 22:6,7,17</p> <p>taken 23:5</p> <p>talk 12:13 30:4</p> <p>talked 24:23 29:21</p> <p>talking 24:24 27:10</p> <p>target 30:7</p> <p>tariff 6:17 9:24 15:1 17:2 22:9 27:17 29:5,6</p> <p>tariffs 13:22</p> <p>Taylor 1:20 32:6,13</p> <p>TBD 29:9</p> <p>TCS 9:9</p> <p>technical 14:4 17:3 24:7,16 25:19 26:8</p> <p>TeleCommunicat... 5:9 8:14,25 9:4</p>	<p>13:13 17:18 22:15</p> <p>Telephone 2:24 7:25</p> <p>telephonically 6:23</p> <p>terminate 15:1</p> <p>terms 21:11 25:9 27:15 29:9</p> <p>thank 8:3 9:12,23 12:1 18:25 22:20 23:2 26:2,11 29:1 31:10,15</p> <p>Thanks 22:3 28:8</p> <p>thing 24:5 27:23</p> <p>things 10:24 22:2 24:14 27:11</p> <p>think 10:23 11:13 11:18 12:6,11,20 13:24 15:4,20 16:14,16 19:8 21:10 24:17,19 25:2,13 30:6,20</p> <p>third 7:4</p> <p>Thursday 26:5 29:6</p> <p>THURSTON 32:4</p> <p>tied 16:17</p> <p>time 9:25 10:8,18 10:24 11:13 13:15 14:3 15:7 17:6 30:11,24</p> <p>timeline 7:6 10:5 14:6 21:3</p> <p>today 17:19 20:7 21:18 29:7 30:16</p> <p>told 21:6</p> <p>transcript 32:8</p> <p>transition 10:8 11:14,15 12:7,18 13:16,25 14:13 15:6 17:1,6 29:20 30:5,10</p> <p>transitioned 15:7 16:10 31:4</p> <p>transitioning 10:2</p> <p>transitions 17:4</p> <p>Transportation 1:2</p>
---	---	---	---	---

1:4,16 2:1,8,14,21 4:3 5:5 6:13 treat 19:10 treated 12:5 treating 6:20 true 25:2 32:8 trying 10:8 two 15:25 28:6 30:7 two-week 28:4 type 31:3	16:7 19:7 27:14 29:18 wanted 11:1,1 13:24 14:7 22:21 Washington 1:1,4 1:16,17,22 2:1,7 2:11,14,17,20 4:5 4:10,15,21 5:6 6:1 6:12,19 7:25 8:10 12:23 15:12 17:16 32:3,7 way 12:17 16:4 24:18 we'll 16:22 17:9 we're 10:7 16:18,25 17:5 21:12,17 24:21,24 25:2 27:17,20 week 21:15 27:21 28:9 29:22,23 weeks 28:6 30:7 weren't 23:13 West 5:12 willing 7:12 15:21 16:25 17:5 27:20 wisdom 25:21 wish 31:8 withdraw 6:16,21 9:14,15,16,24 11:1,12 12:3,21 14:15 21:16 27:25 28:3 30:20 31:1 31:14 withdrawal 9:17 17:9 21:10 30:23 31:1 withdrawing 11:3 11:20 withdrawn 27:17 28:11 wonder 25:11 wondering 24:12 work 9:25 15:4,15 21:18 22:2 23:14 23:21 working 10:5,18	27:6 works 28:14 workshop 24:7,16 wouldn't 15:2 written 17:19 21:22 www.buellrealti... 1:25	<hr/> 3 <hr/> 3 6:21 9:14 30 17:5 30th 26:5 3358 1:20 32:13 345-1574 4:16 360 1:23 4:5,11 5:7
<hr/> U <hr/> ultimately 13:4 14:14 understand 7:19 16:20 17:2 24:13 30:5 understands 12:5 unit 12:25 United 2:24 7:25 upshot 12:20 users 16:22 UT-190262 1:4 6:9 UT-190263 2:1 6:9 UT-190264 2:7 6:9 UT-190265 2:14 UT-190266 2:20 6:10 UT-190265 6:9 Utilities 1:2,4,16 2:1,7,14,20 4:3 6:12	<hr/> X <hr/> <hr/> Y <hr/> <hr/> Z <hr/> <hr/> 0 <hr/> <hr/> 1 <hr/> 1-32 1:11 1:30 1:15 6:2 1:52 23:5 10th 6:16 23:11 13 1:14 6:1 1300 1:16 4:4 1325 1:22 13th 29:8 1506 4:15 1600 4:15 1840 1:22	<hr/> 4 <hr/> 40113 5:6 40128 4:10 464-6595 4:21 480-07-305 6:20 480-07-380 6:21 9:14 480-07-405 18:13	<hr/> 5 <hr/> 534-9066 1:23 586-2436 5:7 5th 4:20
<hr/> V <hr/> vendor 15:9 16:5 16:18,19,21 versus 24:16 27:25 view 12:11 VOLUME 1:10 vs 1:6 2:3,10,16,23	<hr/> 2 <hr/> 2 18:14 2:20 23:6 2:31 31:16 200 5:12 2000 4:20 2019 1:14 6:1 18:9 24:1 29:5,7,8,11 30:11 202 5:13 2020 22:10 206 1:23 4:16,21 21401 5:12 24th 30:7,11 25th 7:9 25:16 29:7 275 5:12 287-9066 1:23 28th 18:9	<hr/> 6 <hr/> 664-1160 4:5 664-1187 4:11	<hr/> 7 <hr/> 794-4102 5:13 7th 4:15 23:20,23 24:1 26:5,23 29:11,24
<hr/> W <hr/> WAC 6:21 9:14 18:13 wait 14:5 want 9:24 10:18		<hr/> 8 <hr/> 800 1:24 4:20 846-6989 1:24 8th 22:10 29:5	<hr/> 9 <hr/> 90 14:2 911 13:6 16:18,18 16:19,20 98101 1:22 98104 4:21 98191 4:15 98504 1:17 4:5,10 5:6