

**Attachment No. 1**

**Commission Staff Late Payment Charge Complaints Report  
Verizon Northwest Inc., Docket UT-040788**

**February 15, 2006**

Verizon Northwest Inc. Late Payment Charge Informal Customer Complaints to UTC										
	May 2005	June 2005	July 2005	Aug 2005	Sept 2005	Oct 2005	Nov 2005	Dec 2005	Total 2005	Monthly Avg
Consumer Complaints Residential	0	3	2	2	1	3	1	1	13	1.63
Consumer Complaints Business	0	0	1	0	0	0	0	0	1	.13
Customer Inquiries	0	0	1	0	0	1	1	2	5	.63