

Mrs. Nelson,

12/4/90

PLEASE don't let one bad experience in a motel provoke you to ruin a whole industry in Washington State! I myself have had problems with US West and Sprint in the past. There are a few bad apples in every industry! We need to figure out how to weed them out, not condemn the industry to death! Look at the Medical Industry, for example. Please reconsider your position on rule changes for WAC-480-120-021. Thank you.
Sincerely, Robin Bloomgarden

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