

Deborah A Kerner
Best Western Liberty Inn
1400 Wilmington Dr
DuPont, WA 98327

March 10,2019

Mark Johnson
Executive Director/Secretary
Washington Utilities and Transportation Commission
PO Box 47250
1300 Evergreen Park Dr SW
Olympia, WA 98504-7250

Dear Mr. Johnson:

The Liberty Inn now the Best Western Liberty has and continues to have a wonderful working relationship with Capital Aeroporter. A relationship that developed in 2004. They are the only shuttle service that our hotel uses for all our guests that require a shuttle service. Utilizing their Scheduled Service to and from SeaTac Airport has been extremely important to our hotel, neighboring businesses, and residents of DuPont.

Residents in DuPont are very much aware of that they provide both Door-to-Door Service. for residents and visitors to/from home addresses and Scheduled Service to/from hotels and educational institutions in the Dupont, Lakewood and vicinity surrounding the JBLM area. Their service is very important to our community and Capital Aeroporter has become part of the community. People know their service and drivers and feel safe. I know I certainly do and my friends.

It is great to see the growth of Capital Aeroporter over years and how they help the community being affordable:

- They have made a reasonable effort to expand and improve its service to consumers in the Dupont, Lakewood and vicinity surrounding the JBLM area
- They continually provide top-notch service that is: *convenient, safe, timely, direct, frequent, expeditious, courteous, and respectful*
- They always meet the advertised/posted schedules and fulfills commitments made to customers. I have never heard anything negative about Capital Aeroporter from anyone. Guests or otherwise.

I am more than concerned about other companies gaining the authority to operate Scheduled Service to/from the Dupont, Lakewood and vicinity surrounding the JBLM area, because it would require Capital Aeroporter to increase prices and lower the quality of service to the traveling public, including a less-desirable infrequent availability of pickup times. This is a retirement community as well as military community that is already stretched to make ends meet. We need the consistency of pickup times as well. Very important to our guests.

Please take into consideration all of the above and stop other companies from gaining authority to operate a schedule service to/from DuPont, Lakewood area where the only thing that will be gained is causing more expenses to residents and guests who are already beaten down by costs.

Sincerely,



CC: John Fricke, Capital Aeroporter Airport Shuttle