



## ***Qwest Corporation (Qwest or CTL-Q) Performance Results***

### **Washington December 2017 - December 2017**

***Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.***

February 13, 2018

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

**REDACTED**

**Designated Information is Confidential Pursuant to WAC 480-07-160**

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.361729	-1.219915
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.104362	-1.063448
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSE	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSE	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-1.320389	-1.80274
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	0.841621	-0.488331
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				45.18%	9	10	90.00%	30.00%	0.357673	-0.78255
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	14	20	70.00%	45.83%	-0.638877	-1.388409
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	14	20	70.00%	45.83%	-0.638877	-1.388409
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	19:39	5	3:56	3:24	0.510073	-0.689897
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				24:34	3:14	1	3:14	0:00		
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				1:29	20:57	6	3:30	3:13	-0.076399	-1.046447
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				7:44	161428:14	3,304	48:52	86:46	-1.037807	-1.630942
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	106:51	17	6:17	10:21	-0.386435	-1.234936
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	106:51	17	6:17	10:21	-0.447422	-1.272013
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	1	0.00%	0.00%		
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.656834	-2.007283
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				37.27%	531	3,605	14.73%	35.44%	-0.294876	-1.179272
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	20	20.00%	40.00%	-0.48795	-1.296653
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	20	20.00%	40.00%	-0.48795	-1.296653
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				21.06%	29	2,074	1.40%	11.74%	1.128843	-0.313712
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					1	979	0.10%	3.19%	-0.386766	-1.235137
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				3.75%	1	979	0.10%	3.19%	0.288823	-0.824408
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				10.05%	30	2,120	1.42%	11.81%	-0.799432	-1.486602
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					30	2,366	1.27%	11.19%	-0.113301	-1.068882
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.78%	4,546	431,829	1.05%	10.21%	-5.749679	-4.495556
December 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00						
December 2017	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,108	1,173	94.46%	22.88%	-0.991486	-1.602781
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.737917	-1.448622
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				47.14%	14	20	70.00%	45.83%	-0.478336	-1.290808
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				9:45	161428:14	3,304	48:52	86:46	-0.763325	-1.464069
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				1:14	106:51	17	6:17	10:21	-0.481662	-1.29283
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				0:00	48084:29	885	54:20	57:52	-0.696238	-1.423283
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	531	3,605	14.73%	35.44%	-0.719574	-1.43747
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	20	20.00%	40.00%	-0.807573	-1.490969
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	143	941	15.20%	35.90%	-0.423093	-1.257222
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,074	1.40%	11.74%	-0.91669	-1.557308
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.081015	-1.049254
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					1	979	0.10%	3.19%	-0.377992	-1.229803
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.649744	-1.395017
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				7.31%	30	2,120	1.42%	11.81%	-1.561382	-1.949253
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.80%	4,546	431,829	1.05%	10.21%	-4.661354	-3.833902
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSE	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSE	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%		
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.241003	-1.146519
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSE	LIS Trunk	Parity	N/A				0.00%						-3

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3	
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				22.91%	45,516	45,847	99.28%	8.47%	1.162082	-0.293505	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.164105	-1.099769	
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.225605	-1.137158	
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.552405	-1.335839	
December 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	308	597	51.59%	49.97%	0.037734	-0.977059	
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A						1	54,490	0.00%	0.43%	-0.220475	-1.134039
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3	
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3	
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.757306	-1.46041	
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A											
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	9	10	90.00%	30.00%	-0.563436	-1.342545	
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	14	20	70.00%	45.83%	-0.114185	-1.06942	
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00	3:14	1	3:14	0.00			
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:30	20:57	6	3:30	3:13	-1.392805	-1.846765	
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:48	106:51	17	6:17	10:21	-0.305911	-1.185981	
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	1	0.00%	0.00%			
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.380131	-1.83906	
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	20	20.00%	40.00%	-0.6742	-1.409884	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2.46%	1	979	0.10%	3.19%	-0.322656	-1.196161	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				14.38%	30	2,120	1.42%	11.81%	0.686554	-0.582605	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					30	2,366	1.27%	11.19%	-0.43752	-1.265993	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					4,546	431,829	1.05%	10.21%	-0.103147	-1.062709	
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%											
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%							
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00											
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50											
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%			
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%							
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
December 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	1	69	1.45%	11.95%	-1.600043	-1.972757	
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.190675	-1.115922	
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	-0.588348	-1.35769	
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				1:15	19:39	5	3:56	3:24	-1.099857	-1.668665	
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.380131	-1.83906	

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				13.73%	29	2,074	1.40%	11.74%	0.373723	-0.772793
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.167039	-1.101553
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.915172	-1.556385
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.552405	-1.335839
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					30	2,379	1.26%	11.16%	-0.298559	-1.181511
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				22.33%	45,516	45,847	99.28%	8.47%	2.825353	0.717693
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	-0.33541	-1.203915
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	9	10	90.00%	30.00%	0.472789	-0.712565
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	19:39	5	3:56	3:24	-0.371042	-1.225577
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00	3:14	1	3:14	0:00		
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				6.27	20:57	6	3:30	3:13	1.270238	-0.22775
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				0.40	16:1428:14	3,304	48:52	86:46	-0.576368	-1.350407
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-0.778499	-1.473294
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%	0	1	0.00%	0.00%		
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	4	10	40.00%	48.99%	-0.472789	-1.287435
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				50.00%	531	3,605	14.73%	35.44%	0.602973	-0.633418
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				10.78%	29	2,074	1.40%	11.74%	-0.170687	-1.10377
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.294743	-1.179191
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				7.69%	1	979	0.10%	3.19%	0.607999	-0.630363
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.788892	-1.479613
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				7.86%	30	2,120	1.42%	11.81%	-1.123913	-1.683291
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.71%	4,546	431,829	1.05%	10.21%	-3.413485	-3.075252
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%		
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.208871	-1.126985
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.110374	-1.067103
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.170547	-1.103685
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844
December 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	308	597	51.59%	49.97%	1.202136	-0.269153
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.955919	-1.581158
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.126912	-1.077157
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG5F	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG5	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.124936	-1.075955
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG5F	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG5	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%		1	100.00%	0.00%		
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	5	5	100.00%	0.00%		
December 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.328206	-1.199535
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-1.132353	-1.688422
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.059256	-1.036025
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG5F	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG5	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.207352	-1.126061
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG5F	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG5	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.255806	-1.155519
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,074	1.40%	11.74%	-0.237938	-1.144658
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					1	979	0.10%	3.19%	-0.26689	-1.162258
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547

Owest Corporation (Owest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.35928	-1.218427
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.170547	-1.103685
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	1.602293	-0.025875
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	14	20	70.00%	45.83%	-0.638877	-1.388409
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				2.50	19:39	5	3:56	3:24	1.126391	-0.315203
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	106:51	17	6:17	10:21	-0.286354	-1.174091
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	4	10	40.00%	48.99%	-0.472789	-1.287435
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	20	20.00%	40.00%	-0.48795	-1.296653
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				32.50%	29	2,074	1.40%	11.74%	2.518246	0.530895
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.168074	-1.102182
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.12%						-2.936129
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.085366	-1.051899
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.232078	-1.141094
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-1.430174	-1.869484
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.856081	-1.52046
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	8	9	88.89%	31.43%	0.397622	-0.758263
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	14	20	70.00%	45.83%	-0.638877	-1.388409
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				2.09	19:39	5	3:56	3:24	0.266311	-0.838095
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00	3:14	1	3:14	0:00		
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				16:19	161428:14	3,304	48:52	86:46	-1.022296	-1.621512
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00	106:51	17	6:17	10:21	-0.402073	-1.244443
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.054093	-1.640843
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	1	0.00%	0.00%		
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	531	3,605	14.73%	35.44%	-1.017208	-1.618419
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	20	20.00%	40.00%	-0.48795	-1.296653
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				11.29%	29	2,074	1.40%	11.74%	-0.1104	-1.067118
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.128718	-1.078255
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					1	979	0.10%	3.19%	-0.090076	-1.054762
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				47.14%	1	979	0.10%	3.19%	2.506089	0.523594
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				7.50%	30	2,120	1.42%	11.81%	-0.919936	-1.559282
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				7.48%	4,546	431,829	1.05%	10.21%	-1.562787	-1.950107
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%						
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	4	4	100.00%	0.00%		
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,108	1,173	94.46%	22.88%	-0.932123	-1.566691
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	1	69	1.45%	11.95%	-1.405072	-1.854223
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.351541	-1.213722
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.181561	-1.111597
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.259471	-1.157747
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.03196	-1.01943
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					4,546	431,829	1.05%	10.21%	-1.884353	-2.145605
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.186704	-1.113508
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.341049	-1.207343
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.547595	-1.33182
December 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.338682	-1.205904
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.01%						-2.980253
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.737917	-1.448622
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	8	9	88.89%	31.43%	0.397622	-0.758263
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	9	10	90.00%	30.00%	0.908458	-0.447697
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				4.39	19:39	5	3:56	3:24	-0.217267	-1.132089
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00	3:14	1	3:14	0:00		
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00	20:57	6	3:30	3:13	0.729003	-0.556798

REDACTED

Designated Information is Confidential Pursuant to WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				0.00	161428.14	3,304	48.52	86.46	-0.395901	-1.240691
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-1.054093	-1.640843
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	1	0.00%	0.00%		
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-0.778499	-1.473294
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	531	3,605	14.73%	35.44%	-0.415561	-1.252643
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				9.05%	29	2,074	1.40%	11.74%	-0.716908	-1.435849
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.216592	-1.131678
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				3.24%	1	979	0.10%	3.19%	0.019924	-0.987887
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				4.00%	30	2,120	1.42%	11.81%	-2.330772	-2.417009
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.34%	4,546	431,829	1.05%	10.21%	-2.761138	-2.678653
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.232078	-1.141094
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.208871	-1.126985
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.078087	-1.047474
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.546332	-1.332146
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.190931	-1.116078
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.239391	-1.145544
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.224941	-1.136755
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	3	3	100.00%	0.00%		
December 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	1	1	100.00%	0.00%		
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00						
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	5	5	100.00%	0.00%		
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.147699	-1.089795
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.170547	-1.103685
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-1.706544	-2.037505

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	2.989188	0.817297
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	9	10	90.00%	30.00%	3.129968	0.902886
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	14	20	70.00%	45.83%	-0.638877	-1.388409
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3:25	19:39	5	3:56	3:24	2:257129	0.372237			
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1:55	3:14	1	3:14	0:00					
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	8:41	20:57	6	3:30	3:13	1.027893	-0.375085			
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	7:18	161428:14	3,304	48:52	86:46	-2.145866	-2.304594			
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0:00	106:51	17	6:17	10:21	-0.395817	-1.24064			
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	50.00%	4	10	40.00%	48.99%	-0.123012	-1.074786			
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.00%	0	1	0.00%	0.00%					
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	50.00%	4	10	40.00%	48.99%	-0.123012	-1.074786			
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	26.19%	531	3,605	14.73%	35.44%	-1.069561	-1.650247			
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%	4	20	20.00%	40.00%	0.712443	-0.566885			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	18.20%	29	2,074	1.40%	11.74%	1.647722	0.001744			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A		1	54,490	0.00%	0.43%	-0.208322	-1.126651			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A		1	979	0.10%	3.19%	-0.716561	-1.435638			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2.24%	1	979	0.10%	3.19%	-0.469656	-1.285531			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	7.81%	30	2,120	1.42%	11.81%	-1.846623	-2.122667			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	5.26%	4,546	431,829	1.05%	10.21%	-7.407634	-5.503522			
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0.00%									
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A	0.00%									
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%									
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0.00%	4	4	100.00%	0.00%					
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.00%	4	4	100.00%	0.00%					
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%									
December 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	0.00%	1,108	1,173	94.46%	22.88%	-2.51755	-2.530561			
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	0.00%	1	69	1.45%	11.95%	-17.805253	#####			
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					30	2,379	1.26%	11.16%	-0.112987	-1.068691
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	47.14%	45,516	45,847	99.28%	8.47%	3.603444	1.190738			
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.164105	-1.099769
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	0.00%	45,516	45,847	99.28%	8.47%	-0.799203	-1.485881			
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.195268	-1.118714
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	0.00%									
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	0.00%	45,516	45,847	99.28%	8.47%	-0.255806	-1.155519			

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	1,840	4,224	43.56%	49.58%	-1.970837	-2.198184
December 2017	WA		Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A					47422:10	854	55:32	58:20	-1.016933	-1.618251
December 2017	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	1	3	33.33%	47.14%	-0.866025	-1.526506
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A				11.65%	30	2,379	1.26%	11.16%	-0.081879	-1.049779
December 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Sub-Loop Unbundling	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.093446	-1.056811
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.086628	-1.052686
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.145349	-1.088366
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	LIS Trunk	Parity	N/A				0.00%	0	1	0.00%	0.00%		
December 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A				0:00	150:27	1	150:27	0:00		
December 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A				0.00%	0	1	0.00%	0.00%		
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A				2.40%	1	54,490	0.00%	0.43%	5.353227	2.254531
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.120597	-1.073318
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.29469	-1.179159
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.50616	-1.307723
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.208871	-1.126985
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.341049	-1.207343
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.296604	-1.180323
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.333049	-1.202479
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					4,546	431,829	1.05%	10.21%	-2.355211	-2.431867
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										

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Designated Information is Confidential Pursuant to WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,074	1.40%	11.74%	-0.393913	-1.239482	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.059256	-1.036025	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.198228	-1.120514	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.267584	-1.16268	
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%							
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										-3	
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.225605	-1.137158	
December 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A											
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,074	1.40%	11.74%	-0.636848	-1.387176	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.177859	-1.108131	
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3	
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%											
December 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00											
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.106406	-1.06469	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.175284	-1.106565	
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3	
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	0.841621	-0.488331	
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	19:39	5	3:56	3:24	0.212137	-0.871103	
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	N/A	10	40.00%	48.99%	-0.778499	-1.473294
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				37.27%	29	2,074	1.40%	11.74%	1.381424	-0.160154	
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.120597	-1.073318	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.036327	-1.022085	
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A				0.00%						-3	
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.464147	-1.282181	
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844	
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.11978	-1.072821	
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
December 2017	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A											

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
December 2017	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A										
December 2017	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.168691	-1.102557
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.03%						-2.988569
December 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.02%						-2.992759
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.241179	-1.146626
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,805	286,384	1.33%	11.45%	-0.11604	-1.070547
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.170547	-1.103685
December 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	9	88.89%	31.43%	0.841621	-0.488331
December 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	19-39	5	3:56	3:24	0.493018	-0.700266
December 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	10	40.00%	48.99%	-0.778499	-1.473294
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				16.43%	29	2,074	1.40%	11.74%	0.239377	-0.854469
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	979	0.10%	3.19%	-0.339036	-1.206119
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					30	2,120	1.42%	11.81%	-0.358665	-1.218053
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.177665	-1.108013
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-2.9808
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.172944	-1.105143
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	54,490	0.00%	0.43%	-0.117893	-1.071674
December 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
December 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
December 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
December 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
December 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
December 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	45,516	45,847	99.28%	8.47%	-0.085276	-1.051844

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Designated Information is Confidential Pursuant to WAC 480-07-160