

METRIC DESCRIPTION	JANUARY 2008		
	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10151	10259	98.95%
OOS Tickets Not Cleared Within 48 Hrs	108	1	108
Number of OOS Exemptions	117	1	117
All Other Repairs Cleared LT < 72 Hrs	3593	3605	99.67%
All Other Troubles Cleared GTR > 72 Hrs	12	1	12
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2
Physically Obstructed All Other Troubles Cleared > 72 Hrs	25	1	25
Repair Force Majeure Exclusions	95	1	95
Repair Physically Obstructed Exclusions	89	1	89
Installation Appointments Met	10245	10725	95.52%
Repair Appointments Met	4767	5322	89.57%
Provisioning Missed for Company Reasons	236	1	236
Provisioning Missed for Customer Reasons	1215	1	1215
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard
<p>Please note: Last month the Installation Appointments Met and the Repair Appointments Met was missing data for the last five business days in December due to a data problem. This problem continued into January. During the time the original data was not available an additional data source was used. For the month of January both Appointments Met results contained both the original data source and the new data source. Queries achieved by combining the two data sources we have captured most of the data. The data problem has now been corrected, going forward the data will be reported as it was prior to the data problem.</p>			

Washington Orders Summary - JANUARY 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
ABERDEEN-HOQUIAM		213	1	0.00	0	100.00%	0	100.00%	
AUBURN		333	5	54.80	2	99.40%	0	100.00%	
BAINBRIDGE ISLAND		104	0		1	99.04%	0	100.00%	
BATTLEGROUND		115	3	34.00	1	99.13%	0	100.00%	
BELFAIR		96	1	50.00	1	98.96%	0	100.00%	
BELLEVUE		464	4	42.00	13	97.20%	0	100.00%	
	BELLEVUE GLENCOURT	202	3	17.33	6	97.03%	0	100.00%	
	BELLEVUE-SHERWOOD	262	1	116.00	7	97.33%	0	100.00%	
BELLINGHAM		449	7	43.14	1	99.78%	0	100.00%	
	BELLINGHAM LUMMI	30	0		0	100.00%	0	100.00%	
	BELLINGHAM REGENT	419	7	43.14	1	99.76%	0	100.00%	
BLACK DIAMOND		34	0		2	94.12%	0	100.00%	
BREMERTON		427	5	69.20	6	98.59%	0	100.00%	1
	BREMERTON CROSBY	38	0		1	97.37%	0	100.00%	
	BREMERTON ESSEX	382	5	69.20	5	98.69%	0	100.00%	1
	BREMERTON SUNNYSLOPE	7	0		0	100.00%	0	100.00%	
BUCKLEY		30	0		1	96.67%	0	100.00%	
CASTLE ROCK		48	3	28.67	0	100.00%	0	100.00%	
CENTRALIA		178	3	81.67	2	98.88%	0	100.00%	
CHEHALIS		147	5	58.80	4	97.28%	0	100.00%	1
	CHEHALIS	101	5	58.80	3	97.03%	0	100.00%	1
	CHEHALIS NAPAVINE	46	0		1	97.83%	0	100.00%	
CLE-ELUM		28	0		0	100.00%	0	100.00%	
COLFAX		20	0		0	100.00%	0	100.00%	
COLVILLE		79	1	95.00	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		57	2	9.00	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - JANUARY 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD		37	0			99.00%		99.00%	
COULEE DAM					0	100.00%	0	100.00%	
CRYSTAL MTN.		4	0		2	50.00%	0	100.00%	
DAYTON		25	2	39.50	1	96.00%	0	100.00%	
DEER PARK		79	5	41.20	0	100.00%	0	100.00%	
DES MOINES		501	5	65.00	3	99.40%	0	100.00%	
	DES MOINES	200	1	17.00	0	100.00%	0	100.00%	
	DES MOINES FEDERAL WAY	301	4	77.00	3	99.00%	0	100.00%	
EASTON		2	0		0	100.00%	0	100.00%	
ELK		25	4	74.00	0	100.00%	0	100.00%	
ENJUMCLAW		81	1	87.00	2	97.53%	0	100.00%	
EPHRATA		45	1	95.00	0	100.00%	0	100.00%	
GRAHAM		237	3	79.33	7	97.05%	0	100.00%	
GREEN BLUFF		23	0		0	100.00%	0	100.00%	
HOODSPORT		18	2	74.50	0	100.00%	0	100.00%	
ISSAQUAH		210	2	1.00	4	98.10%	0	100.00%	
KENT		650	15	51.27	6	99.08%	0	100.00%	
	KENT MERIDIAN	186	8	42.63	1	99.46%	0	100.00%	
	KENT O BRIEN	53	1	43.00	2	96.23%	0	100.00%	
	KENT ULRICH	411	6	64.17	3	99.27%	0	100.00%	
LIBERTY LAKE		14	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		430	8	65.63	3	99.30%	0	100.00%	1
LOON LAKE		12	1	90.00	0	100.00%	0	100.00%	
MAPLE VALLEY		98	0		1	98.98%	0	100.00%	
MOSES LAKE		211	2	68.00	1	99.53%	0	100.00%	
	MOSES LAKE AFB	48	1	101.00	1	97.92%	0	100.00%	
	MOSES LAKE ALDER	163	1	35.00	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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Washington Orders Summary - JANUARY 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED FROM DUE DATE
STANDARD		7	0			90.00%		99.00%	
NEWMAN LAKE		6	0			100.00%	0	100.00%	
NORTHPORT		875	12	34.75	9	100.00%	0	100.00%	
OLYMPIA		47	1	4.00	0	98.97%	0	100.00%	
	OLYMPIA EVERGREEN	417	8	47.63	4	100.00%	0	100.00%	
	OLYMPIA LACEY	411	3	10.67	5	99.04%	0	100.00%	
	OLYMPIA WHITEHALL	125	1	125.00	0	98.78%	0	100.00%	
OMAK-OKANOGAN		27	0		0	100.00%	0	100.00%	
OROVILLE		83	2	17.00	0	100.00%	0	100.00%	
OTHELLO		406	7	81.00	4	99.01%	0	100.00%	
PASCO		10	0		0	100.00%	0	100.00%	
PATEROS		15	0		1	93.33%	0	100.00%	
POMEROY		210	0		2	99.05%	0	100.00%	
PT. ANGELES		16	0		0	100.00%	0	100.00%	
	PT ANGELES JOYCE	194	0		2	98.97%	0	100.00%	
	PT. ANGELES	24	0		0	100.00%	0	100.00%	
PT. LUDLOW		238	5	78.80	6	97.48%	0	100.00%	
PT. ORCHARD		67	0		2	97.01%	0	100.00%	
	PORT ORCHARD COLBY	171	5	78.80	4	97.66%	0	100.00%	
	PT. ORCHARD	140	5	31.00	1	99.29%	0	100.00%	
PT. TOWNSEND		424	9	60.00	4	99.06%	0	100.00%	
PUYALLAP		577	10	35.90	4	99.31%	0	100.00%	
RENTON		38	0		2	94.74%	0	100.00%	
RIDGEFIELD		75	5	38.20	3	96.00%	0	100.00%	
ROCHESTER		45	0		1	97.78%	0	100.00%	
ROY		3505	52	50.81	28	99.20%	0	100.00%	
SEATTLE									

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STANDARD	SEATTLE ATWATER	223	1	15.00	3	98.65%	0	100.00%	
	SEATTLE CAMPUS	108	2	107.00	0	100.00%	0	100.00%	
	SEATTLE CHERRY	594	3	55.00	6	98.99%	0	100.00%	
	SEATTLE DUWAMISH	223	1	30.00	3	98.65%	0	100.00%	
	SEATTLE EAST	437	10	59.70	1	99.77%	0	100.00%	
	SEATTLE ELLIOT	123	4	60.50	2	98.37%	0	100.00%	
	SEATTLE EMERSON	338	4	38.50	1	99.70%	0	100.00%	
	SEATTLE LAKEVIEW	250	1	8.00	1	99.60%	0	100.00%	
	SEATTLE MAIN	376	13	62.85	5	98.67%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	84	0		0	100.00%	0	100.00%	
	SEATTLE PARKWAY	317	8	40.13	3	99.05%	0	100.00%	
	SEATTLE SUNSET	215	3	3.33	1	99.53%	0	100.00%	
	SEATTLE WEST	217	2	34.50	2	99.08%	0	100.00%	
SEQUIM		129	2	46.00	1	99.22%	0	100.00%	
SHELTON		227	3	19.67	1	99.56%	0	100.00%	
SILVERDALE		189	1	0.00	0	100.00%	0	100.00%	
SPOKANE		1770	25	33.68	12	99.32%	0	100.00%	
	SPOKANE CHESTNUT	55	2	52.50	1	98.18%	0	100.00%	
	SPOKANE FAIRFAX	281	5	21.00	3	98.93%	0	100.00%	
	SPOKANE HUDSON	295	1	34.00	0	100.00%	0	100.00%	
	SPOKANE KEYSTONE	212	0		1	99.53%	0	100.00%	
	SPOKANE MORAN	70	1	0.00	1	98.57%	0	100.00%	
	SPOKANE RIVERSIDE	233	7	16.43	2	99.14%	0	100.00%	
	SPOKANE WALNUT	439	6	56.00	3	99.32%	0	100.00%	
	SPOKANE WHITWORTH	185	3	49.00	1	99.46%	0	100.00%	
SPRINGDALE		36	3	60.67	4	88.89%	0	100.00%	

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STANDARD		193	1	23.00	6	99.00%		99.00%	
SUMNER (BONNEYLAKE)		2458	29	61.28	11	96.89%	0	100.00%	
TACOMA		63	2	61.00	0	99.55%	0	100.00%	3
	TACOMA FORT LEWIS	407	5	39.80	3	100.00%	0	100.00%	
	TACOMA GREENFIELD	417	2	18.00	0	99.26%	0	100.00%	
	TACOMA JUNIPER	463	5	46.40	2	100.00%	0	100.00%	
	TACOMA LENNOX	193	0		0	99.57%	0	100.00%	
	TACOMA LOGAN	323	8	70.50	1	100.00%	0	100.00%	
	TACOMA MARKET (FAWCETT)	146	3	45.00	0	99.69%	0	100.00%	1
	TACOMA SKYLINE	86	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	360	4	122.25	5	100.00%	0	100.00%	
	TACOMA WAVERLY-7	1187	35	50.46	15	98.61%	0	100.00%	2
VANCOUVER		583	11	34.18	5	98.74%	0	100.00%	2
	VANCOUVER ORCHARDS	420	21	59.76	6	99.14%	0	100.00%	
	VANCOUVER OXFORD	184	3	45.00	4	98.57%	0	100.00%	2
	VANCOUVER SALMON CRK(NORTH)	7	0		0	97.83%	0	100.00%	
WAITSBURG		228	0		1	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		26	0		0	99.56%	0	100.00%	
WARDEN		41	1	64.00	0	100.00%	0	100.00%	
WINLOCK		860	12	65.58	4	100.00%	0	100.00%	
YAKIMA		675	8	68.63	3	99.53%	0	100.00%	
	YAKIMA CHESTNUT	185	4	59.50	1	99.56%	0	100.00%	
	YAKIMA WEST					99.46%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		82	0		0	100.00%	0	100.00%	

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STANDARD		19787	311	51.42	184	90.00%	0	99.00%	8
TOTALS						99.07%		100.00%	
Crystal Mtn. did not meet the 5 day standard due to low volume of provisioning activity.									
Sumner (Bonney Lake) missed the 5 day standard due to 2 orders meeting the 5 day standard but were counted as missed									
The 8 missed 180 day orders were being held for customer type reasons and have now been cancelled									

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WASHINGTON TROUBLE REPORT RATE - JANUARY 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07	RATE MAR-07	RATE FEB-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	13331	162	1.22	2.42	1.21	0.92	0.84	0.82	0.80	0.67	0.76	0.84	0.94	1.06
AUBURN	0	26965	213	0.79	0.89	0.91	1.23	0.76	1.06	0.77	0.86	0.74	0.82	0.79	0.92
BAINBRIDGE ISLAND	0	12272	99	0.81	1.00	0.90	1.17	0.70	1.16	1.27	0.80	0.72	0.75	0.74	0.75
BATTLEGROUND	0	10553	136	1.29	1.10	0.92	1.43	0.89	1.40	1.07	0.84	0.85	1.18	0.89	0.86
BEFAIR	0	7494	130	1.73	2.48	0.67	1.45	1.84	2.44	1.64	1.65	1.05	1.14	1.34	1.25
BELLEVUE	0	54798	311	0.57	0.67	0.47	0.59	0.58	0.65	0.62	0.58	0.53	0.52	0.62	0.59
BELLEVUE GLENACOURT	0	21778	90	0.41	0.45	0.42	0.50	0.46	0.54	0.47	0.44	0.50	0.46	0.50	0.38
BELLEVUE-SHERWOOD	0	33020	221	0.67	0.82	0.50	0.65	0.66	0.73	0.73	0.67	0.56	0.57	0.69	0.72
BELLINGHAM	0	35955	165	0.46	0.56	0.54	0.46	0.52	0.53	0.55	0.50	0.47	0.48	0.53	0.46
BELLINGHAM LUMMI	0	1393	8	0.57	1.14	1.40	0.42	0.91	0.70	1.04	0.97	1.24	0.83	0.21	0.83
BELLINGHAM REGENT	0	34562	157	0.45	0.56	0.51	0.46	0.50	0.52	0.53	0.48	0.44	0.46	0.54	0.45
BLACK DIAMOND	0	3068	40	1.30	1.29	1.15	0.99	1.30	1.11	1.19	3.42	1.66	1.27	1.14	1.54
BREMERTON	0	35399	256	0.73	0.83	0.58	0.77	0.57	0.59	0.82	0.76	0.60	0.84	0.71	0.50
BREMERTON CROSBY	0	3276	51	1.56	2.86	1.04	1.40	1.69	1.54	2.11	1.41	1.31	2.97	1.06	1.12
BREMERTON ESSEX	0	31397	204	0.65	0.82	0.53	0.71	0.44	0.47	0.65	0.60	0.53	0.61	0.64	0.43
BREMERTON SUNNYSLOPE	0	726	3	0.41	0.69	0.95	0.54	1.07	1.21	2.12	4.87	0.39	1.04	1.94	0.91
BUCKLEY	0	2700	24	0.89	1.46	1.46	1.74	1.14	1.25	1.84	1.51	1.09	1.29	1.22	1.25
CASTLE ROCK	0	4549	86	1.89	1.95	1.27	1.76	1.27	1.72	1.56	1.13	1.48	1.46	1.12	1.41
CENTRALIA	0	8728	187	2.14	1.60	1.38	1.20	1.24	1.23	1.31	0.89	1.11	0.85	0.84	1.04
CHEHALIS	0	9928	189	1.90	2.86	1.40	0.98	1.04	1.63	2.22	1.43	1.21	0.96	1.44	2.85
CHEHALIS	0	7310	142	1.94	3.43	1.10	0.97	1.01	1.19	2.14	1.10	0.87	0.76	0.88	1.10
CHEHALIS NAPAVALINE	0	2618	47	1.80	1.30	2.25	0.99	1.10	2.90	2.47	2.36	2.19	1.55	3.06	7.82
CLE-ELUM	0	3234	32	0.99	0.86	0.91	1.88	0.97	1.51	1.39	1.11	1.11	1.05	0.87	1.07
COLFAX	0	2398	32	1.33	0.96	1.45	0.94	0.87	0.86	1.85	1.73	0.74	0.61	0.94	1.02
COLVILLE	0	7062	61	0.86	0.76	0.63	1.32	0.73	1.29	0.89	1.55	0.74	0.82	0.67	0.88
COPALIS(OCEAN SHORES)	0	3661	63	1.63	3.46	0.97	2.68	1.08	0.82	1.09	1.02	1.21	0.94	1.21	1.06
COULEE DAM	0	2216	8	0.36	1.26	1.43	0.98	0.67	1.36	0.68	1.34	0.80	1.38	0.98	0.67
CRYSTAL MTN.	0	652	15	2.30	3.89	1.50	1.20	1.34	1.05	1.19	1.64	1.93	0.45	1.33	1.32
DAYTON	0	1813	29	1.60	1.80	1.58	2.14	1.82	1.10	1.69	1.42	1.04	1.09	0.81	0.49
DEER PARK	0	6497	156	2.40	0.78	1.07	2.48	1.68	1.66	1.49	1.40	0.99	0.81	0.93	0.81
DES MOINES	0	27639	217	0.79	0.71	0.75	0.99	0.64	0.78	0.82	0.74	1.05	1.01	0.92	0.90
DES MOINES	0	10793	81	0.75	0.79	0.83	1.07	0.70	0.80	0.82	0.77	1.08	1.30	0.94	0.77
DES MOINES FEDERAL WAY	0	16846	136	0.81	0.66	0.70	0.94	0.61	0.77	0.81	0.73	1.02	0.82	0.90	0.98

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STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	673	3	0.45	0.30	0.44	1.31	0.59	1.17	0.72	2.01	1.58	0.14	0.29	0.14
ELK	0	2801	52	1.86	0.89	0.92	0.99	1.02	0.63	1.50	1.18	1.01	0.90	0.59	0.94
ENJUMCLAW	0	7865	106	1.35	1.39	1.22	1.10	1.08	1.09	1.48	1.22	0.76	1.11	1.15	0.81
EPHRATA	0	3323	19	0.57	0.84	1.25	0.86	0.91	1.15	0.91	0.87	1.25	3.56	0.98	0.69
GRAHAM	0	15719	143	0.91	1.20	0.85	1.09	1.13	0.85	1.14	0.74	0.88	1.02	1.00	1.14
GREEN BLUFF	0	2855	31	1.09	0.87	0.66	1.39	0.41	0.86	1.09	1.26	0.75	0.68	0.68	0.88
HOODSPORT	0	2377	17	0.72	3.80	0.71	0.95	0.90	0.57	0.65	0.76	1.21	0.61	1.61	1.17
ISSAQUAH	0	21815	106	0.49	0.59	0.56	0.61	0.53	0.70	0.62	0.53	0.55	0.73	0.55	0.47
KENT	0	49823	425	0.85	0.81	0.78	0.86	0.68	0.72	0.89	0.69	0.77	0.69	0.74	0.85
KENT MERIDIAN	0	17953	205	1.14	1.11	1.06	1.19	0.89	0.90	1.04	0.89	1.04	0.99	1.12	1.31
KENT O BRIEN	0	9408	22	0.23	0.27	0.18	0.39	0.29	0.37	0.24	0.27	0.44	0.43	0.31	0.36
KENT ULRICH	0	22462	198	0.88	0.81	0.81	0.79	0.67	0.72	1.04	0.70	0.68	0.56	0.61	0.68
LIBERTY LAKE	0	1436	8	0.56	1.60	2.15	1.66	1.03	1.10	0.48	0.82	0.48	0.75	0.34	0.40
LONGVIEW-KELSO	0	27700	598	2.16	1.64	1.08	1.17	0.91	1.03	1.20	1.09	1.12	1.14	1.09	1.81
LOON LAKE	0	1333	5	0.38	0.67	1.34	1.19	1.38	1.00	1.29	0.92	0.92	0.93	1.15	0.86
MAPLE VALLEY	0	10874	109	1.00	1.07	0.60	0.88	1.00	1.08	0.92	1.07	0.57	0.47	0.80	0.62
MOSES LAKE	0	13595	136	1.00	1.29	1.11	1.15	1.10	1.18	1.36	2.00	1.30	1.38	1.44	1.51
MOSES LAKE AFB	0	2238	23	1.03	0.75	0.71	0.70	0.61	1.14	1.01	1.84	1.27	1.91	0.86	1.24
MOSES LAKE ALDER	0	11357	113	0.99	1.39	1.20	1.24	1.19	1.19	1.43	2.03	1.30	1.27	1.55	1.56
NEWMAN LAKE	0	2044	24	1.17	0.87	1.14	0.86	0.70	0.78	1.09	1.09	0.95	1.66	0.63	0.75
NORTHPORT	0	1086	11	1.01	1.28	0.91	1.74	1.28	1.36	1.20	1.57	1.48	0.56	0.84	0.65
OLYMPIA	0	75919	714	0.94	0.79	0.68	0.80	0.76	0.94	0.96	0.71	0.68	0.68	0.80	0.71
OLYMPIA EVERGREEN	0	5845	53	0.91	1.05	1.02	1.06	0.85	0.83	1.09	0.96	0.85	1.89	0.87	0.66
OLYMPIA LACEY	0	33443	346	1.03	0.74	0.63	0.68	0.75	1.22	0.99	0.74	0.66	0.56	0.73	0.71
OLYMPIA WHITEHALL	0	36631	315	0.86	0.79	0.67	0.87	0.75	0.69	0.92	0.63	0.68	0.60	0.85	0.72
OMAK-OKANOGAN	0	7364	87	1.18	1.47	1.06	1.19	1.10	1.22	1.34	1.33	0.92	1.06	0.55	0.71
OROVILLE	0	1852	21	1.13	0.65	0.91	1.56	0.65	1.92	3.58	1.66	1.49	0.85	0.81	0.70
OTHELLO	0	4333	49	1.13	1.54	1.53	1.23	0.77	2.63	1.93	1.26	1.03	1.58	1.86	1.42
PASCO	0	18146	136	0.75	0.94	1.15	0.94	0.95	1.14	1.40	1.07	1.04	0.86	0.73	0.94
PATEROS	0	806	7	0.87	0.87	0.87	0.37	0.12	0.25	1.34	0.97	1.47	0.61	0.86	0.98
POMEROY	0	1297	13	1.00	1.23	2.14	3.28	2.04	0.91	2.80	2.26	2.13	2.51	1.44	1.97
PT. ANGELES	0	17195	153	0.89	1.21	0.84	0.97	1.03	0.77	0.90	0.73	0.99	1.31	0.78	0.91
PT ANGELES JOYCE	0	1175	15	1.28	2.54	1.26	1.18	1.00	1.58	1.09	1.50	1.90	1.82	1.31	1.95

WASHINGTON TROUBLE REPORT RATE - JANUARY 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07	RATE MAR-07	RATE FEB-07
STANDARD	0	16020	138	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	2778	31	1.12	0.72	0.53	0.49	0.49	0.63	0.95	0.85	1.51	0.88	0.56	0.70
PT. ORCHARD	0	20422	218	1.07	1.38	0.86	1.18	0.80	0.81	1.11	0.81	0.81	0.81	1.03	0.91
PORT ORCHARD COLBY	0	7885	69	0.90	1.83	0.78	1.39	0.67	0.88	0.98	0.86	0.69	0.81	1.06	0.94
PT. ORCHARD	0	12737	149	1.17	1.10	0.91	1.05	0.88	0.77	1.19	0.79	0.88	0.81	1.00	0.89
PT. TOWNSEND	0	11508	109	0.96	0.75	0.83	0.79	0.69	0.77	0.89	0.60	1.05	0.77	0.86	0.72
PUYALLAP	0	30384	235	0.77	0.71	0.70	0.65	0.69	0.94	0.79	0.70	1.44	0.68	0.68	0.83
RENTON	0	46093	294	0.64	0.76	0.68	0.83	0.68	0.89	0.83	0.82	0.64	0.70	1.01	0.96
RIDGEFIELD	1	3688	74	2.01	2.24	2.03	2.79	1.97	1.83	2.08	1.89	1.85	1.51	1.64	5.65
ROCHESTER	0	5393	108	2.00	2.48	1.15	1.07	1.36	1.04	1.03	1.16	1.48	1.03	1.62	1.47
ROY	0	2533	36	1.42	2.28	1.96	2.22	0.92	2.19	2.22	3.20	1.74	1.17	1.05	1.97
SEATTLE	0	319705	1788	0.56	0.80	0.54	0.66	0.54	0.62	0.62	0.56	0.54	0.54	0.64	0.63
SEATTLE ATWATER	0	24104	115	0.48	0.49	0.44	0.45	0.38	0.89	0.56	0.41	0.44	0.44	0.40	0.43
SEATTLE CAMPUS	0	11548	38	0.33	0.43	0.28	0.39	0.40	0.38	0.36	0.38	0.33	0.36	0.50	0.45
SEATTLE CHERRY	0	36273	294	0.81	0.92	0.74	1.03	1.09	0.76	0.92	0.86	0.74	0.73	0.91	1.02
SEATTLE DUWAMISH	0	14569	99	0.68	0.92	0.68	0.79	0.54	0.75	0.67	0.61	0.69	0.49	0.75	0.68
SEATTLE EAST	0	34127	207	0.61	0.83	0.80	0.71	0.59	0.66	0.78	0.66	0.68	0.67	0.68	0.71
SEATTLE ELLIOT	0	8976	24	0.27	0.25	0.18	0.28	0.17	0.42	0.26	0.27	0.26	0.24	0.28	0.26
SEATTLE EMERSON	0	34857	239	0.69	1.07	0.62	0.77	0.59	0.63	0.60	0.54	0.63	0.62	0.70	0.61
SEATTLE LAKEVIEW	0	29719	164	0.55	0.81	0.62	0.78	0.59	0.76	0.59	0.65	0.56	0.73	0.58	0.75
SEATTLE MAIN	0	45269	80	0.18	0.19	0.14	0.18	0.19	0.23	0.27	0.16	0.19	0.21	0.22	0.22
SEATTLE MERCER ISLAND (ADAMS)	0	10325	70	0.68	1.05	0.59	0.97	0.54	0.85	0.84	0.85	0.83	0.72	0.79	0.85
SEATTLE PARKWAY	0	20905	198	0.95	1.71	0.77	1.00	0.74	0.79	0.91	0.90	0.72	0.74	1.33	0.96
SEATTLE SUNSET	0	25515	118	0.46	0.98	0.39	0.57	0.42	0.46	0.60	0.56	0.49	0.43	0.52	0.42
SEATTLE WEST	0	23518	142	0.60	0.83	0.62	0.73	0.46	0.67	0.68	0.53	0.52	0.47	0.76	0.84
SEQUIM	0	14036	97	0.69	1.06	1.32	1.08	0.73	0.98	0.98	1.01	0.83	1.00	0.96	1.07
SHELTON	0	15224	184	1.21	1.84	0.80	1.30	1.07	1.03	1.61	1.17	3.08	1.03	0.96	0.87
SILVERDALE	0	14673	134	0.91	1.32	0.64	1.16	0.94	0.85	0.67	0.61	0.61	0.53	0.66	0.64
SPOKANE	0	144929	1254	0.87	1.02	0.74	0.81	0.91	0.86	0.95	0.87	0.81	0.74	0.73	0.74
SPOKANE CHESTNUT	0	2964	33	1.12	0.89	0.95	0.74	0.61	1.31	0.63	0.73	1.07	0.55	0.96	1.91
SPOKANE FAIRFAX	0	20692	203	0.98	1.08	0.89	0.87	0.73	0.94	0.98	1.07	0.72	0.51	0.85	0.80
SPOKANE HUDSON	0	15743	124	0.79	1.09	0.93	0.73	0.95	0.90	1.13	0.70	0.91	0.65	0.71	0.84
SPOKANE KEYSTONE	0	14422	127	0.88	1.10	0.71	0.81	0.78	0.89	1.05	0.73	0.81	0.68	0.71	0.71

WASHINGTON TROUBLE REPORT RATE - JANUARY 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07	RATE MAR-07	RATE FEB-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	9054	108	1.19	1.46	0.50	0.87	0.69	0.94	0.92	0.99	0.91	0.56	0.76	0.68
SPOKANE RIVERSIDE	0	20453	199	0.97	1.04	0.69	0.80	0.71	0.76	0.87	0.68	0.81	0.70	0.59	0.77
SPOKANE WALNUT	0	39940	319	0.80	0.90	0.70	0.69	1.01	0.78	0.90	0.83	0.66	0.58	0.53	0.68
SPOKANE WHITWORTH	0	21671	141	0.65	0.92	0.67	1.05	1.27	0.89	0.96	1.10	1.01	1.53	1.09	0.57
SPRINGDALE	0	1760	29	1.65	1.75	2.34	3.11	1.64	2.10	1.70	1.03	2.00	1.76	1.47	1.24
SUMNER (BONNEYLAKE)	0	18277	141	0.77	0.87	1.28	1.20	0.76	0.81	0.83	0.92	0.74	0.71	1.01	0.93
TACOMA	0	154463	1285	0.83	0.85	0.70	0.95	0.79	0.81	0.90	0.70	0.75	0.69	0.78	0.87
TACOMA FORT LEWIS	0	3547	16	0.45	0.35	0.31	0.50	0.50	0.48	0.53	0.32	0.28	0.35	0.47	0.29
TACOMA GREENFIELD	0	20840	238	1.14	1.27	0.95	1.31	1.01	1.03	1.52	0.85	0.82	0.86	1.01	1.14
TACOMA JUNIPER	0	21573	200	0.93	0.83	0.87	0.86	0.71	0.75	0.88	0.68	0.67	0.78	0.89	0.89
TACOMA LENNOX	0	25758	260	1.01	0.95	0.81	1.35	0.88	1.14	1.14	0.99	1.11	0.86	0.90	1.14
TACOMA LOGAN	0	15100	108	0.72	0.88	0.52	0.76	0.64	0.64	0.74	0.61	0.88	0.70	0.82	0.91
TACOMA MARKET (FAWCETT)	0	17662	93	0.53	0.53	0.46	0.75	0.50	0.55	0.59	0.54	0.58	0.62	0.50	0.52
TACOMA SKYLINE	0	14634	115	0.79	0.82	0.68	0.82	0.97	0.64	0.76	0.65	0.57	0.58	0.90	0.81
TACOMA WAVERLY-2	0	7185	52	0.72	0.83	1.02	0.78	0.76	0.84	0.77	0.78	0.55	0.57	0.69	0.85
TACOMA WAVERLY-7	0	28164	203	0.72	0.78	0.51	0.82	0.80	0.79	0.70	0.55	0.70	0.52	0.60	0.75
VANCOUVER	0	88660	959	1.08	1.11	0.97	1.16	1.02	0.87	0.96	0.80	0.83	0.81	1.06	0.92
VANCOUVER ORCHARDS	0	44770	399	0.89	0.90	0.98	1.13	1.07	0.88	1.05	0.77	0.70	0.77	0.95	0.94
VANCOUVER OXFORD	0	25186	329	1.31	1.48	1.01	1.18	0.88	0.77	0.89	0.91	0.94	0.80	0.88	0.91
VANCOUVER SALMON CRK(NORTH)	0	18704	231	1.24	1.13	0.92	1.18	1.09	0.97	0.86	0.72	0.99	0.94	1.55	0.87
WAITSBURG	0	613	9	1.47	1.29	2.07	2.06	0.32	2.05	1.55	2.78	0.91	1.51	1.06	1.19
WALLA WALLA (INCL TOUCHET)	0	18123	308	1.70	0.80	1.14	0.97	0.88	0.92	1.17	1.12	0.80	0.83	0.76	0.78
WARDEN	0	1252	20	1.60	1.43	1.49	1.57	0.39	0.86	0.55	0.94	1.72	1.70	1.15	2.14
WINLOCK	0	2219	37	1.67	1.26	1.25	1.75	1.07	1.24	1.42	1.15	1.10	0.53	1.19	0.88
YAKIMA	0	45384	247	0.54	0.73	0.70	0.63	0.67	0.91	0.84	0.90	0.68	0.71	0.67	0.53
YAKIMA CHESTNUT	0	30650	180	0.59	0.73	0.76	0.59	0.70	0.93	0.77	0.90	0.65	0.71	0.61	0.55
YAKIMA WEST	0	14734	67	0.45	0.72	0.59	0.72	0.61	0.86	0.97	0.92	0.73	0.72	0.81	0.66
Exchanges in Neighboring States															
CLARKSTON	0	7282	51	0.70	0.84	1.04	1.10	1.15	1.29	1.18	0.87	0.89	1.11	0.79	2.87
TOTALS	0	1542742	13234	0.86	0.97	0.76	0.90	0.77	0.85	0.90	0.79	0.78	0.75	0.80	0.83

WASHINGTON TRUNK BLOCKING SUMMARY - JANUARY 2008

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	144	1	0.69%
LOCAL	368	0	0.00%
TOLL	387	2	0.52%

WASHINGTON TRUNK BLOCKING - JANUARY 2008

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP088652	1			E911	ONE_WAY	4.03%	NO BLOCKING USG ONLY CAP TCSR'S HAVE BEEN ISSUED AT THE REQUIRED INTERVALS 12/27/08 and 1/31/08
AP072406	168			TOLL	TWO_WAY	1.07%	BLOCKED HOURS 17-18 WEEK OF 1/21/08 ISSUED SA 2/1/08 BH 11:00 SO BLOCKED OUTSIDE OF BUSY HOUR
AP072428	264			TOLL	TWO_WAY	1.38%	BLOCKED HOUR 18 WEEK OF 1/21/08 ISSUED SA 2/1/08 BUSY HOUR IS 17:00