

ZiPLY Fiber  
135 Lake Street South, Suite 155  
Kirkland, WA 98033  
Jessica Epley  
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UT-220749

**ziPLY**<sup>™</sup>  
fiber  
Received  
Records Management  
Dec 20, 2024

December 20, 2024

Sent via WUTC Electronic Filing Portal

Mr. Jeff Killip  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

Re: Docket UT-220749, Northwest Fiber, LLC dba ZiPLY Fiber Annual Compliance Filing per WAC 480-120-414

Dear Director Killip:

Please see our company contact information below.

Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,



Jessica Epley  
VP - Regulatory & External Affairs

Company Name	Northwest Fiber, LLC, d/b/a ZiPLY Fiber
Services Provided	Communications
Emergency plan (Y/N)	Y
Emergency plan filed with the UTC (Y/N)	N
Company network operations center	Y
Network Operations Center location	426 E Casino Rd, Everett, WA 98208

	Name	24 Hour (Y/N)	Title	Address	Email	Tel	Mobile
Regulatory Contact	Jessica Epley	Y	VP - Regulatory & External Affairs	135 Lake Street South, Kirkland, WA 98033	<a href="mailto:Jessica.epley@ziply.com">Jessica.epley@ziply.com</a>	(503) 431-0458	(503) 431-0458
Primary Emergency Contact	Dave Cowan	Y	Director, NOC	426 E Casino Rd, Everett, WA 98208	<a href="mailto:Dave.cowan@ziply.com">Dave.cowan@ziply.com</a>	(720) 492-7122	(720) 492-7122
Alternate Emergency Contact	Tom Novotney	Y	VP, Field Operations	135 Lake Street South, Kirkland, WA 98033	<a href="mailto:thomas.novotney@ziply.com">thomas.novotney@ziply.com</a>	(509) 701-4748	(509) 701-4748
Alternate Emergency Contact	Kay Quinn	Y	Director, Operations	2115 N. Government Way, Coeur d'Alene, ID 83814	<a href="mailto:kay.quinn@ziply.com">kay.quinn@ziply.com</a>	(208) 664-7150	(208) 664-7150
Alternate Emergency Contact	Jen Olson	Y	Director, Field Operations	426 E Casino Rd, Everett, WA 98208	<a href="mailto:Jennifer.olson@ziply.com">Jennifer.olson@ziply.com</a>	(425) 399-0066	(425) 399-0066
Network Operations Center	Dave Cowan	Y	Director, NOC	426 E Casino Rd, Everett, WA 98208	<a href="mailto:Dave.cowan@ziply.com">Dave.cowan@ziply.com</a>	(720) 492-7122	(720) 492-7122
24-Hour Emergency Contact	Network Operations Center	Y	NOC reporting emergency number	901 E. Pitcher Street, Yakima, WA 98901	<a href="mailto:noc@ziply.com">noc@ziply.com</a>	(509) 823-1886	N/A