

8113 W. GRANDRIDGE BLVD., KENNEWICK, WASHINGTON 99336-7166 TELEPHONE 509-734-4500 FACSIMILE 509-737-9803 www.cngc.com

> Received Records Management Sep 20, 2024

September 20, 2024

Jeff Killip
Executive Director and Secretary
Washington Utilities & Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

RE: Customer Notice Verification

Docket Nos. UG-240689, UG-240695, UG-240691, UG-240702, UG-240697, UG-240418

## **Director Killip**

Cascade Natural Gas ("Cascade" or "Company) has submitted six advice filings that seek to change customer rates effective November 1, 2024. The filings are listed below by advice number, filing description, and docket number.

| Advice No. | Description   | Docket No. |
|------------|---|------------|
| W24-05-01  | Pipeline Cost Recovery Mechanism                    | UG-240418  |
| W24-09-01  | Purchased Gas Adjustment                            | UG-240689  |
| W24-09-02  | Cascade Arrearage Relief and Energy Savings (CARES) | UG-240695  |
| W24-09-03  | Decoupling  | UG-240691  |
| W24-09-04  | Unprotected EDIT Reversals                          | UG-240702  |
| W24-09-05  | Conservation Alliance Plan                          | UG-240697  |

The proposed rate changes will affect all of Cascade's Washington customers. Cascade serves 232,561 Washington customers comprised of 204,189 residential, 27,578 commercial, 495 industrial customers, seven interruptible customers, and 192 distribution transportation customers in the state of Washington

In accordance with WAC 480-90-194(3), the Company provided its customers notice of the subject filings in the following ways:

- 1) Bill inserts notifying customers of this proposed bill changes were sent to customers starting with bills issued on September 16, 2024. [per WAC 480-90-194(3)(a)]
- 2) The Company distributed the attached public service announcement to Community Action agencies with its service territory. [per WAC 480-90-194(3)(b)]

Cascade Customer Notice Page 2

3) The public service announcement was provided to the news editor of every newspaper, television station, and radio station, in the geographic area within which it offers service. [per WAC 480-90-194(3)(c)]

4 The Company posted its bill insert on its webpage. (See https://www.cngc.com/wp-content/uploads/PDFs/Brochures/2024/2024\_cng\_wa\_pga.pdf.)

Besides the noticing methods required per WAC 480-90-194(3), the Company also posted the subject filings on its website. (See https://www.cngc.com/rates-services/washington-pending-tariff-changes/.)

This electronic submission is comprised of the following files:

- UG-240689-CNGC-Customer-Notice-CLtr-09-20-24.pdf
- UG-240689-CNGC-Customer-Notice-bill-insert-09-20-24.pdf
- UG-240689-CNGC-Customer-Notice-PSA-09-20-24.pdf

Please direct any questions regarding this filing to me at (208) 377-6015 or Jennifer Gross at (509) 975-9473 or jennifer.gross@cngc.com.

Sincerely,

/s/ Lori A. Blattner

Lori A. Blattner
Director, Regulatory Affairs
Cascade Natural Gas Corporation
8113 W. Grandridge Blvd.
Kennewick, WA 99336-7166
lori.blattner@intgas.com

**Enclosures**