

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Investigation of

Zen Moving PLLP d/b/a 2 Pure Moving –
Man With A Truck Moving

For Compliance with WAC 480-15-560 and
WAC 480-15-570

DOCKET TV-230584

NOTICE OF INTENT TO CANCEL
PERMIT AS A HOUSEHOLD GOODS
CARRIER

NOTICE OF BRIEF ADJUDICATIVE
PROCEEDING; SETTING TIME FOR
ORAL STATEMENTS
**(Set for September 1, 2023, at 1:30
p.m.)**

- 1 Pursuant to RCW 81.80.130, the Washington Utilities and Transportation Commission (Commission) has authority to regulate the safety operations of common carries, including household goods carriers. The Commission may cancel a household goods carrier’s permit and operating authority for good cause under WAC 480-15-450, including when the carrier fails to comply with safety requirements. Commission staff (Staff) recommends that the Commission cancel the permit of Zen Moving PLLP d/b/a 2 Pure Moving – Man With A Truck Moving (Company or Zen Moving) for good cause due to the Company’s ongoing failure to comply with applicable laws and Commission rules pertaining to the operation of household goods carriers, including safety requirements set in law or rule.
- 2 WAC 480-15-999 adopts by reference Title 49 of the Code of Federal Regulations (C.F.R.) pertaining to safety requirements for household goods carriers. WAC 480-15-560 specifically requires carriers to comply with 49 C.F.R. Part 385, and 49 C.F.R. § 385.13 prohibits motor carriers from operating beginning on the 61st day after the date of a notice of proposed unsatisfactory rating. Pursuant to 49 C.F.R. § 385.17, a carrier that receives a proposed unsatisfactory or conditional safety rating may request a change in its safety rating based on evidence that the company has taken corrective actions to address the identified violations and that the company’s operations currently meet the safety fitness standards.
- 3 On July 15, 2021, the Commission granted Zen Moving temporary operating authority. On July 12, 2023, Staff completed an investigation of the Company’s compliance with the safety requirements in WAC 480-15. As a result of the compliance investigation, Staff documented 298 safety violations, 263 of which were critical violations, resulting in a proposed unsatisfactory safety rating for the Company. Staff notified the Company of the results of the investigation on July 12, 2023.
- 4 Zen Moving must come into compliance with applicable laws by obtaining Commission approval of a safety management plan no later than September 11, 2023. If the Company

fails to come into compliance by that date, the Commission will cancel its household goods carrier permit effective September 12, 2023. Thereafter, as an unregistered company, Zen Moving would be prohibited from providing household goods carrier services in the state of Washington.

5 **THE COMMISSION GIVES NOTICE: That it intends to cancel the permit and authority of Zen Moving to provide services as a household goods carrier effective September 12, 2023, for cause, following a hearing on the factual allegations set out above, unless the Company obtains Commission approval of a safety management plan prior to that date.**

6 Pursuant to WAC 480-15-450(2) the Commission will hold a hearing prior to cancelling a household goods permit for a company's failure to comply with applicable laws and commission rules pertaining to operations of household goods carriers, including safety requirements set in law or rule. Accordingly, the Commission determines that a brief adjudicative proceeding is appropriate to determine whether the Commission should cancel Zen Moving's household goods carrier permit.

7 **THE COMMISSION GIVES FURTHER NOTICE: That it will hold a virtual brief adjudicative proceeding in this matter at 1:30 p.m. on September 1, 2023. To attend the hearing by telephone, please call (253) 321-8782 and enter the conference ID: 886 4474 7789# and use the Passcode: 312677#. To attend via Zoom, please use the following link: [Click here to join the meeting](#).**

8 The record in this case will consist of any documents regarding the matter that are considered by or prepared for the presiding officer for the brief adjudicative proceeding and a transcript of any oral statements given at the hearing, which statements will be given under oath.

9 Written notice of any other stage in the proceeding or other formal proceedings that the Commission may deem appropriate will be given during the course of this case. The Commission will provide on its website, www.utc.wa.gov, copies of documents in the current record for use by the parties or others who may want to review them.

10 **Zen Moving must submit its proposed safety management plan no later than 5 p.m. on August 18, 2023.** Parties wishing to submit any other documents for consideration at the brief adjudicative proceeding must electronically file any such documents with the Commission a list enumerating and describing any such documents **no later than 5 p.m. on August 25, 2023.** Filing shall be in accordance with WAC 480-07-140.

11 THE COMMISSION GIVES NOTICE: That any party who fails to attend or participate in the brief adjudicative proceeding set by this Notice, or any other stage of this proceeding, may be held in default under RCW 34.05.440 and WAC 480-07-450.

12 The names and mailing addresses of all parties and their known representatives are shown as follows:

Commission: Washington Utilities and Transportation
Commission
P.O. Box 47250
Olympia, WA 98504-7250

Representative: Jackie Neira
Assistant Attorney General
P.O. Box 40128
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Respondent: Evgeniia “Jane” Puleva d/b/a Zen Moving
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13 Administrative Law Judge Michael Howard, from the Commission’s
Administrative Law Division, will preside during this proceeding.¹

DATED at Lacey, Washington, and effective August 11, 2023.

WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION



AMANDA MAXWELL
Executive Director and Secretary

¹ Judge Howard can be reached at michael.howard@utc.wa.gov or (360) 664-1139.

Inquiries may be addressed to: Executive Director and Secretary

Washington Utilities and Transportation Commission

P.O. Box 47250

Olympia, WA 98504-7250

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NOTICE

Hearing facilities are accessible to persons with disabilities. Smoking is prohibited. If limited English-speaking, hearing-impaired parties or witnesses are involved in a hearing and need an interpreter, a qualified interpreter will be appointed at no cost to the party or witness.

If you need an interpreter, or have other special needs, please fill out this form and return it to Washington State Utilities and Transportation Commission, Attention: Mark L. Johnson, P. O. Box 47250, Olympia, WA 98504-7250, or via email to mark.l.johnson@utc.wa.gov. **(PLEASE SUPPLY ALL REQUESTED INFORMATION)**

Docket : _____

Case Name: _____

Hearing Date: _____ Hearing Location: _____

Primary Language: _____

Hearing Impaired (Yes) _____ (No) _____

Do you need a certified sign language interpreter:

Visual _____ Tactile _____

Other type of assistance needed: _____

English-speaking person who can be contacted if there are questions:

Name: _____

Address: _____

Phone No.: (____) _____