
	<b>US DOT #</b> 3459411	<b>Legal:</b> MOVE DUDES LLC <b>Operating (DBA):</b>		
<b>MC/MX #:</b>		<b>State #:</b> THG069378		<b>Federal Tax ID:</b>
<b>Review Type:</b> Compliance Review (CR)				
<b>Scope:</b> Principal Office		<b>Location of Review/Audit:</b> Company facility in the U. S.		<b>Territory:</b>
<b>Operation Types</b>		<b>Interstate</b>	<b>Intrastate</b>	
<b>Carrier:</b>	N/A		Non-HM	<b>Business:</b> Corporation
<b>Shipper:</b>	N/A		N/A	<b>Gross Revenue:</b> \$112,490.00
<b>Cargo Tank:</b>	N/A			<b>for year ending:</b> 12/31/2021
<b>Company Physical Address:</b>				
22002 64TH AVE W STE 11A MOUNTLAKE TERRACE, WA 98043				
<b>Contact Name:</b> Amanda Canales				
<b>Phone numbers:</b> (1) 425-971-5796		(2)		<b>Fax</b>
<b>E-Mail Address:</b> thedudes@movedudes.com				
<b>Company Mailing Address:</b>				
22002 64TH AVE W STE 11A MOUNTLAKE TERRACE, WA 98043				
<b>Carrier Classification</b>				
Authorized for Hire				
<b>Cargo Classification</b>				
Household Goods				
<b>Equipment</b>				
	<b>Owned</b>	<b>Term Leased</b>	<b>Trip Leased</b>	<b>Owned</b> <b>Term Leased</b> <b>Trip Leased</b>
Truck	1	0	0	
Power units used in the U.S.: 1				
Percentage of time used in the U.S.: 100				
<b>Does carrier transport placardable quantities of HM?</b> No				
<b>Is an HM Permit required?</b> N/A				
<b>Driver Information</b>				
	<b>Inter</b>	<b>Intra</b>	<b>Average trip leased drivers/month:</b> 0	
< 100 Miles:		1	<b>Total Drivers:</b> 1	
>= 100 Miles:			<b>CDL Drivers:</b> 0	



	<b>MOVE DUDES LLC</b> U.S. DOT #: 3459411	Review Date: 05/12/2022				
<b>Part A</b>						
<p>QUESTIONS regarding this report may be addressed to the Office of Motor Carriers at:</p> <p style="text-align: center;">Sandra Yeomans P.O. Box 47250, Olympia, WA 98504-7250 <a href="tel:(360)701-1602">cell (360)701-1602</a> or <a href="mailto:sandra.yeomans@utc.wa.gov">sandra.yeomans@utc.wa.gov</a></p>						
<b>This report will be used to assess your safety compliance.</b>						
<b>Person(s) Interviewed</b> <table data-bbox="118 703 1482 781"><tr><td data-bbox="118 703 860 735"><b>Name:</b> Amanda Canales</td><td data-bbox="860 703 1482 735"><b>Title:</b> Owner</td></tr><tr><td data-bbox="118 735 860 781"><b>Name:</b> Abigail Ruggles</td><td data-bbox="860 735 1482 781"><b>Title:</b> Assistant</td></tr></table>			<b>Name:</b> Amanda Canales	<b>Title:</b> Owner	<b>Name:</b> Abigail Ruggles	<b>Title:</b> Assistant
<b>Name:</b> Amanda Canales	<b>Title:</b> Owner					
<b>Name:</b> Abigail Ruggles	<b>Title:</b> Assistant					



	<b>MOVE DUDES LLC</b>	State #: THG069378	Review Date:
	U.S. DOT #: 3459411		05/12/2022

**Part B Violations**

1 STATE <b>CRITICAL</b>	Primary: 395.8(a)(1) CFR Equivalent: 395.8(a)(1)	<b>Discovered</b> 5	<b>Checked</b> 30	<b>Drivers/Vehicles</b> <b>In Violation</b> 1 <b>Checked</b> 1
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**Description**  
Failing to require driver to make a record of duty status.  
**Example**  
Driver Name: Brian Hissong  
Trip Date: 4/10/2022  
Description of violation: Failing to make record of duty status on March 2, 2022 for job number E1H1J7NJ.  
Also in violation March 18, 20, 26, 28 2022

2 STATE	Primary: 390.19(b)(2) CFR Equivalent: 390.19(b)(2)	<b>Discovered</b> 1	<b>Checked</b> 1	<b>Drivers/Vehicles</b> <b>In Violation</b> 1 <b>Checked</b> 1
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**Description**  
Failing to file the appropriate form under 390.19(a) (MCS-150, 150B, or 150C) each 24 months according to the schedule.  
**Example**  
Driver Name: Brian Hissong  
Trip Date: 4/10/2022  
Include appropriate secondary section: 390.19(a)(1) Failing to update MCS-150 according to schedule date of January of odd years.

3 STATE	Primary: 391.51(b)(3) Secondary: 391.11(a) CFR Equivalent: 391.51(b)(3)	<b>Discovered</b> 1	<b>Checked</b> 1	<b>Drivers/Vehicles</b> <b>In Violation</b> 1 <b>Checked</b> 1
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**Description**  
Using a driver who has not taken a road test or who has not been issued a certificate of driver's road test or presented an operators license, or certificate of road test which the motor carrier accepted as equivalent.  
**Example**  
Driver Name: Brian Hissong  
Trip Date: 4/10/2022  
Description of violation: Failing to have a road test in driver qualification file. Certificate was present.

4 STATE	Primary: 395.8(j)(2) CFR Equivalent: 395.8(j)(2)	<b>Discovered</b> 4	<b>Checked</b> 4	<b>Drivers/Vehicles</b> <b>In Violation</b> 1 <b>Checked</b> 1
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**Description**  
Failing to obtain from driver, used for the first time or intermittently, a signed statement giving the total time on duty during the preceding 7 days and time at which last relieved from duty.  
**Example**  
Driver Name: Brian Hissong  
Trip Date: 4/10/2022  
Description of violation: Failing to acquire total time for preceding seven days for first time driving and intermittent driving.


<b>Safety Fitness Rating Information:</b>		<b>OOS Vehicle (CR):</b> 0
<b>Total Miles Operated</b> 6,982		<b>Number of Vehicle Inspected (CR):</b> 1
<b>Recordable Accidents</b> 0		<b>OOS Vehicle (MCMIS):</b> 0
<b>Recordable Accidents/Million Miles</b> 0.00		<b>Number of Vehicles Inspected (MCMIS):</b> 0



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<b>Part B Violations</b>		

Your proposed safety rating is :  <b>CONDITIONAL</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Rating Factors</th> <th style="text-align: center;">Acute</th> <th style="text-align: center;">Critical</th> </tr> </thead> <tbody> <tr> <td>Factor 1: S</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Factor 2: S</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Factor 3: U</td> <td style="text-align: center;">0</td> <td style="text-align: center;">2</td> </tr> <tr> <td>Factor 4: S</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Factor 5: N</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Factor 6: S</td> <td style="text-align: center;">-</td> <td style="text-align: center;">-</td> </tr> </tbody> </table>	Rating Factors	Acute	Critical	Factor 1: S	0	0	Factor 2: S	0	0	Factor 3: U	0	2	Factor 4: S	0	0	Factor 5: N	0	0	Factor 6: S	-	-
	Rating Factors	Acute	Critical																			
Factor 1: S	0	0																				
Factor 2: S	0	0																				
Factor 3: U	0	2																				
Factor 4: S	0	0																				
Factor 5: N	0	0																				
Factor 6: S	-	-																				



	<b>MOVE DUDES LLC</b> U.S. DOT #: 3459411	Review Date: 05/12/2022
<b>Part B Requirements and/or Recommendations</b>		

**1. Safety Management Plan Requirement**

Within 60 days, send and have approved, a safety management plan to the UTC describing what actions you have taken in response to this review to ensure that you are complying with the Motor Carrier Safety Regulations.

Identify each violation and why the violations were permitted to occur.

Address the actions taken to correct the deficiency or deficiencies that allowed the violations to occur. Include actual documentation of this corrective action (new policies, procedures, training programs etc.).

Outline actions taken to ensure that similar violations do not reoccur in the future. Include actual documentation of this corrective action (new policies, procedures, training programs etc.).

Address your response to:

Washington Utilities and Transportation Commission  
Attention: Sandi Yeomans  
PO Box 47250  
Olympia, WA 98504-7250  
or sandra.yeomans@utc.wa.gov

Example of required explanation for violations

Violation #5: Failing to maintain driver qualification file on each driver.

A) Again, with lack of experience I was unaware I needed to keep a driver file on "myself" as owner and "only" driver at this time. To get the permit I had submitted this information prior and believed the commission to have this information.

B) I have corrected this by filling out an "application" for myself, getting a copy of my current drivers "abstract", Updating my DOT medical certificate, and running a WSP background check on myself and creating a physical and digital filing system.

C) I plan on using the "driver" file I have created for "myself" as a template to be completed before I hire any new "driver". Keeping and maintaining current and accurate "drivers" file will be a priority.

Attach copy of corrected item

**2. HOS COMPLIANCE BASIC PROCESS BREAKDOWN: Policies and Procedures**

DESCRIPTION OF PROCESS BREAKDOWN: Carrier does not have a system to track time accurately for the driver. This resulted in inadequate tracking of hours. Time sheets and bills-of-lading matched, however the total time recorded on tracking sheet showed additional hours that were not accounted for. Additionally, the driver has an additional job and those hours are not recorded.

**BASIC SPECIFIC RECOMMENDED REMEDIES**


Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

Develop a policy and procedure describing how management will monitor and track logs for falsification.

Establish a policy that prohibits assigning a job to drivers without hours available to complete the job on time.

Develop a policy stating that drivers should not violate their Hours-of-Service (HOS) Out-of-Service (OOS) order under any circumstances, and immediately contact the carrier when a driver is placed OOS.



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Develop a policy requiring drivers to report their available hours during "check-in" calls.

Develop policies and procedures for ensuring proper retention of Record of Duty Status (RODS) according to regulations.

Establish a policy requiring drivers to submit copies of all roadside inspections to carrier management within 24 hours.

Develop a policy stating that drivers are required to submit all Records of Duty Status (RODS) and supporting documentation, such as expense receipts, within 13 days of the end of the trip.

Establish a policy stating that drivers are required to check with their supervisor, manager, or dispatcher to review their "fit-for-duty" status before starting a job, and that drivers who are ill to the extent that their ability and/or alertness is impaired are prohibited from working on safety-sensitive assignments.


Develop a written and progressive disciplinary policy focused on taking corrective action to ensure drivers comply with regulations and policies. A progressive disciplinary policy could include, among other things, written warnings, suspensions, or work restrictions, monetary penalties, and termination. This policy should also specify consequences for any carrier official who knowingly and willfully allows Hours-of-Service (HOS) violations.

3. Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.
4. Require all drivers to prepare complete and accurate records of duty status for each day, and to submit them within 13 days. Maintain all duty status records on file, with all supporting documents, for at least six months. Keep record of duty status for all additional work performed.
5. Obtain from any driver used for the first time (or intermittently) a signed statement showing the total time on-duty during the preceding seven (7) days and the time at which the driver was last relieved from duty. Statement is required if not full time and/or additional jobs.
6. Ensure that there is a preventative maintenance schedule for inspections and maintenance. Ensure the persons or entities that perform preventative maintenance inspections on your equipment are abiding by agreed time or mileage intervals. Ensure that records are kept of such periodic preventative maintenance inspections. Take corrective action if schedules are not being adhered to.
7. "Is Your Registration Information Current?"  
FMCSA requires carriers to update their registration data via an MCS-150 form every 24 months. Please review, verify and update your contact information, Vehicle Miles Travelled (VMT) and Power Unit (PU) data to ensure that it is current and accurate, since it is used in the new Carrier Safety Measurement System. You should access the system, review all the information and press the submit button. Once you've done this, the system will record that you've reviewed the information and you will be in compliance with the biennial update requirement.  
[https://li-public.fmcsa.dot.gov/LIVIEW/PKG\\_REGISTRATION.prc\\_option](https://li-public.fmcsa.dot.gov/LIVIEW/PKG_REGISTRATION.prc_option)
8. Understand Why Compliance Saves Time and Money: Compliance with FMCSRs will not only save lives, but also saves your business time and money. Tracking how much your business spends on non-compliance activities can help you understand the many benefits of compliance to your business and why safety is good business.

Document and Follow Through on Action Plans: Document and follow through on action plans to ensure the actions you are taking are creating improvement in safety management and compliance.

NOTICE: A pattern and/or repeated violations of the same or related acute or critical regulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two



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<b>Part B Requirements and/or Recommendations</b>		


or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations mean violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more closed enforcement actions within a six year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a six year period.

NOTICE: 49 CFR Part 391.23 requires prospective employers to, at a minimum, investigate a driver's employment information, crash record, and alcohol and controlled substances history from all employers the driver worked for within the previous 3 years.

All motor carriers and truck drivers are needed to fight against terrorism and hijacking. You could be a target. Protect yourself, your trucks, your cargo, and your facilities. Discuss with your employees/drivers the "Security Measures for Truck Drivers and Companies" which were provided and reviewed with motor carrier official. Motor carriers should visit the following website for more information:  
<http://www.fmcsa.dot.gov/documents/Hijacking-Brochure.pdf>

PLEASE NOTE: The violations discovered during this compliance review may affect the civil penalty proposed in any subsequent Notice of Claim. In addition, your history of prior violations of the Federal Motor Carrier Safety Regulations, Federal Hazardous Material Regulations or the Federal Motor Carrier Commercial Regulations may also affect the civil penalty proposed in any subsequent Notice of Claim. Your signature for receipt of this report acknowledges your understanding that the violations discovered by the UTC during this review may be used to calculate any civil penalty proposed as a result of this review.



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<b>Part C</b>		

**Reason for Review:** Compliance Review  
**Planned Action:** Compliance Monitoring

**Parts Reviewed Certification:**

325 382 383 387 390 391 392 393 395 396 397 398 399 171 172 173 177 178 180  
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Prior Reviews      Prior Prosecutions

**Unsat/Unfit Information**

**Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?**

**Does carrier transport placardable quantities of hazardous materials?**

**Unsat/Unfit rule:** Not Applicable

**Corporate Contact:** amanda Canales  
**Corporate Contact Title:** Owner

**Special Study Information:**

**Remarks:**

INVESTIGATIVE REPORT RECEIVED INVESTIGATIVE REPORT RECEIVED BY:

Name: Amanda Canales  
Title: Owner  
Carrier/Shipper Name: Move Dudes LLC  
Date: May 12, 2022

**REASON FOR THE INVESTIGATION:**

As part of the 2022 Motor Carrier Safety routine safety investigation, this investigation was assigned to Sandi Yeomans, Special Investigator from the Washington Utilities and Transportation Commission (commission).

**SCOPE OF THE INVESTIGATION:**

The investigation was assigned to Special Investigator Sandi Yeomans on April 1, 2022. The carrier was contacted on April 4, 2022, and a full offsite investigation was set to begin April 11, 2022.

SMS was checked on April 4, 2022, and it was noted no BASICS were in alert.

**CARRIER OPERATION DESCRIPTION:**


The carrier began operations in July 2020. The carrier is a provisional household goods carrier in the Mountlake Terrace and King county area. The carrier operates one vehicle and one part-time driver. The carrier's gross revenue as stated by Amanda Canales for fiscal year ending on December 28, 2021, was \$112,490.00. The carrier is not and has not been involved in any emergency relief efforts in the last 365 days. Amanda Canales stated the vehicle traveled 6,982 miles in 2021. The property at 22002 64th Ave W, Ste 11A, Mountlake Terrace, WA 98043 is the leased principal place of business. The vehicle is kept at same location.

**PRE-INVESTIGATION:**

On April 4, 2022, a carrier information packet was emailed to the carrier requesting investigation information, the records that would need to be reviewed, and the information the carrier would need to make available. The carrier was requested to





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fill-out and return the carrier information packet with a list of all commercial motor vehicle drivers utilized in the past 12 months and a list of all commercial motor vehicles utilized in the last 12 months prior to the start of this investigation. The carrier packet was returned complete on April 11, 2022, via email. On Monday, April 11, 2022, the carrier began emailing the information requested to the investigator. This carrier attended household goods training on August 19, 2020, (attended by Amanda Canales and Michael Allen) and April 13, 2022 (attended by Amanda Canales and Brandie Canales). This is the carrier's initial compliance investigation.

**CDLIS (DRIVER LICENSE) CHECK:**

In accordance with the eFOTM, All drivers were to be checked. Move Dudes LLC had three drivers (Amanda Canales, Micheal Allen, and Brian Hissong) in the last 365 days. On April 20, 2021, the drivers' license status/history were checked through Department of Licensing. The driver has a current license and no violations.

**AUTHORITY:**

The carrier is a provisional household goods carrier operating in intrastate commerce and required to have operating authority. Commission files were checked, and the carrier has a valid permit (THG069378) at the time this investigation began. Move Dudes LLC operates under the USDOT number 3459411.

**INSURANCE:**

Move Dudes LLC is required to maintain a minimum level of public liability of \$750,000 Auto Liability and \$20,000 Cargo insurance. A check with the carrier's insurance shows a \$1,000,000 liability insurance and \$20,000 cargo insurance with Continental Divide Insurance Company. See Part 387.

**RED FLAG DRIVERS:**

A & I (SMS) was checked through Portal on April 4, 2022, and the carrier had no drivers with red flag violations in the last 365 days at the start of the investigation.

**DRUG AND ALCOHOL SUPPLEMENTAL REVIEW:**

This is a full comprehensive investigation therefore a Drug and Alcohol Supplemental Review was not required.

**HAZARDOUS MATERIALS SUPPLEMENTAL REVIEW:**

Move Dudes LLC does not transport any hazardous materials. A Hazardous Materials Supplemental Review is not required.

**INVESTIGATION:**

This is a comprehensive investigation that checked Parts 376, 380, 382, 387, 390, 391, 392, 393, 395 and 396.

Parts 171, 172, 173, 177, 178, 180, & 397 Hazardous Materials:

Move Dudes LLC does not transport any hazardous materials. These Parts were not required to be checked.

Part 40 and Part 382:

Move Dudes LLC operates a vehicle under 26,001 lbs. and is not required to have a controlled substance and alcohol testing program.


Part 376 Lease and Interchange of Vehicles:

Move Dudes LLC does not lease vehicles. This part was not required to be checked.

Part 380 Special Training:

Move Dudes LLC does not operate long combination vehicles (LCVs). The carrier has not employed drivers that meet the



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definition of entry level driver.

Part 383 Commercial Drivers' License:

Move Dudes LLC does not operate vehicles over 26,001 lbs. and are not required to have commercial driver licenses. (See CDLIS)

Part 387 Financial Responsibility:

The carrier's vehicle is insured with HUB International NW, LLC broker for continental Divide Insurance Company, policy number 05TRM037443-02 for liability and Cargo insurance. The insurance agent, Emily E Buss, is located at 12100 NE 195th St, Ste 200, Bothell, WA 98011. Contact number is (360) 748-0052. Investigator verified the carrier maintained \$1,000,000 in Auto Liability coverage without a lapse in the last 365 days and \$20,000 in cargo insurance. The insurance policy matches the Form E on file with the commission.

Part 390 General FMSCR:

The carrier has not been involved in a Department of Transportation recordable accident in the last 365 days. Move Dudes, LLC MCS-150 is not current with the schedule. Last update was on November 8, 2020. According to FMCSA schedule, the MCS-150 should be updated in January of odd years. The carrier did not update the MCS-150 in January 2021.

One violation of 390.19(b)(2) for failing to update the carrier's MCS-150 each 24 months.

Part 391 Qualification of Drivers:

The carrier employed three drivers during the last 365 days and currently has one driver. Per eFOTM guidelines, a sample size of one Driver's Qualification File was to be inspected. The driver qualification file inspected was Brian Hissong. The following violation was discovered.

One violation of 391.51(b)(3) for failure to have a road test in the driver's qualification file.

In accordance with FMCSA Memorandum MC-ECS-2012-0004 medical certificates, 25 percent of the driver qualification file sample size (one) was to be selected for verification.

Driver name: Brian Hissong  
DOB: 9/8/1997  
ME's Cert #:PA61103092  
Issue date: 07/16/2021  
Registry No: 3656644724  
Phone #: (206)575-3136  
Date check: 4/26/2022  
Time check: 9:38 a.m.  
Person talked to: Thuy  
Expire date: 7/16/2023

Part 392 - Driving of Commercial Motor Vehicles:

Move Dudes LLC is an intrastate carrier and at the time of this investigation the carrier is current on its annual regulatory fees.


Amanda Canales was informed about using radar detectors and texting while driving is prohibited.

Part 395 - Hours of Service:

Move Dudes LLC utilized one driver during the last 365 days. In accordance with eFOTM procedures, a sample size of one Record of Duty Status (RODS) is required to be checked for a 30-day period, March 1, 2021, through March 30, 2021.

RODS were checked based on time sheets and schedule calendar.



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According to the schedule calendar, the driver drove on March 2, 2022, however this was not reflected in the driver's time sheet for March. The carrier pays off tracking calendar for hours worked. Calendar did not match bills-of-lading or schedule. In five out of six cases the driver was paid for more hours than shown to have worked.

Five violations of 395.8(a) for failure to have a driver make a record of duty status.

Carrier has one part-time driver who was hired May 6, 2021, as a helper and in August of 2021, became a driver. This driver also has a second job. The carrier failed to acquire a seven-day record of duty for first time and intermittent driving.

Four violations of 395.8(j)(2) for failure to acquire preceding seven days of on duty hours.

The carrier is a short haul mover and is in compliance with ELD regulations.

Part 393 & 396 - Maintenance and Inspection:

Move Dudes LLC owns and operates one vehicle that is classified as a commercial motor vehicle in intrastate commerce in the last 365 days. One vehicle maintenance record was to be reviewed. No violations were discovered.

Per eFOTM, one vehicle inspection was to be performed. The following violation was discovered.

One violation of 390.21T(c) for improper size, location, or color of CMV markings.

The inspection is attached to report.

CLOSING INTERVIEW:

The closing interview was conducted on May 12, 2022 via phone conversation. Present at the closing interview was Investigator Yeomans, along with company representative Amanda Canales (owner). This investigation resulted in a "Conditional" safety rating.

DOCUMENTS PROVIDED TO THE CARRIER:

The carrier was provided with one copy of Parts A and B with requirements and recommendations. Directions on completing a safety management plan.

FOLLOW-ON ACTION:

Continued compliance monitoring. Penalty for 345.8(a)(1). Revisit in one year.

<b>Upload Authorized:</b>	<b>Yes</b>	<b>No</b>
<b>Authorized by:</b>		<b>Date:</b>
<b>Uploaded:</b>	<b>Yes</b>	<b>No</b>
<b>Verified by:</b>		<b>Failure Code:</b>
		<b>Date:</b>

