

Schedule 119
RESIDENTIAL COVID-19 BILL PAYMENT ASSISTANCE PROGRAM
OPTIONAL FOR QUALIFYING CUSTOMERS

PURPOSE:

The purpose of this schedule is to implement the Residential COVID-19 Bill Payment Assistance Program consistent with Order 01 in Docket U-200281. The Order directs Utilities to establish a temporary COVID-19 assistance program for residential Customers earning up to 200 percent of the Federal Poverty Level (FPL), with an annual maximum award amount of \$2,500 per household.

AVAILABLE:

To all residential Customers in the State of Washington where the Company has electric service available, subject to the specifications contained herein.

APPLICABLE:

This COVID-19 Bill Payment Assistance Program is applicable to all residential, income-qualified Customers taking service under Schedule 16, 17, or 18.

BILL PAYMENT ASSISTANCE PROGRAM:

Under this Program, the Company may provide financial relief to customers who have experienced economic hardship due to COVID-19, and who have accumulated pandemic-related arrears. Each income-eligible customer will receive ~~a single instance of~~ funding up to the maximum amounts stated herein, with no resulting account credits. All programs will be available for a limited time based on funding availability. The Company will help customers manage their arrearage debt using the program components described below:

- 1) Automatic Grant – one-time grant intended to forgive arrearage balances, not to exceed \$2,500, for customers who have received low income bill assistance through Pacific Power between October 1, 2019, and the effective date of this tariff. Pacific Power has the discretion to later apply additional funds to customers who have received the Automatic Grant, on an as-needed, case-by-case basis.
- 2) Arrearage Forgiveness Grant – grant intended to forgive arrearage balances, not to exceed \$2,500, for residential Customers at or below 200 percent FPL that have not received low income bill assistance through Pacific Power and expressing a financial hardship due to the COVID-19 pandemic. Income eligibility for the Arrearage Forgiveness Grant will be determined by non-profit agencies. A Customer who has received an Automatic Grant or Arrearage Forgiveness Grant may re-apply to either Pacific Power or the community action agencies as long as the annual maximum amount of \$2,500 has not been reached, depending on funding availability.

BUDGET AND ADMINISTRATION:

The program grants and administration will be funded at an initial total amount of \$3.1 million, not to be increased without prior Commission approval. This amount represents one percent of the Company's 2019 Washington retail revenues.


Administrative fees will be provided to the non-profit agencies on a per-application basis, with a minimum compensation set at \$25 per application successfully processed, and a maximum compensation set at \$100 per application successfully processed. An application is considered successfully processed when it results in a benefit being applied to a Customer's account.

(continued)

Issued: March 22, 2021
Advice No. 21-01

Effective: April 1, 2021

Issued By PacifiCorp d/b/a Pacific Power & Light Company

By:  Etta Lockey

Title: Vice President, Regulation

(N)

(N)