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Washington Utilities
and Transportation
Commission

Tariff No. 15-C

(cancels Tariff No. 15-B)

Rates, terms and conditions for the transportation of

HOUSEHOLD GOODS

between points in the state of Washington

This tariff is established by Commission Order No. TV-072258

And Revised by Commission Orders No. TV-081462, TV-120835, TV-121197, TV-121771, TV-151474, TV-160432, TV-180245, TV-190664, ~~and~~ TV-200809, and TV-210035.

Issued by:

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Section 1 – General Application
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ITEM 85 - ESTIMATES

1. Carriers must provide a written binding or nonbinding estimate to the customer prior to the move.
 - a. Carriers must visually inspect goods to be shipped, prior to the move or have the customer complete a web site calculation or hard-copy calculation sheet as described in WAC 480-15-630(6).
 - b. Carriers may conduct visual inspections using video conferencing in compliance with WAC 480-15-630(5). Video conferencing options include, but are not limited to Skype, Zoom, Teams, Facetime, or other mobile applications that allow the carrier to interact with the consumer in real time.
2. Carriers must give customers a copy of the customer information required in WAC 480-15-620 at the same time as they provide an estimate.
3. Carriers must include the following elements in all binding and nonbinding estimates, even if those estimates are completed by the customer in electronic or hard-copy format:
 - a. Carrier's name, address, phone number, fax number (if any), and e-mail address (if any).
 - b. Whether the estimate is binding or nonbinding.
 - c. A space for the customer to sign or initial stating that the customer was provided a copy of the brochure "[Consumer Guide to Moving in WA State.](#)"~~“Your Guide to Moving in Washington State.”~~
 - d. Customer's name, phone number and address.
 - e. Customer's contact person, if other than customer.
 - f. Origin, destination and any intermediate stops for the shipment.
 - g. A household goods cube sheet inventory of the items upon which the estimate is based and the estimated cubic footage for each item.
 - h. For long distance shipments, the estimated total weight of the shipment and an explanation of the formula used. The formula may not be based on less than seven pounds per cubic foot.
 - i. For local moves, the number of carrier personnel and vehicles that will be used, the number of hours each will be involved in the move and associated rates and charges.
 - j. For long distance moves, the mileage between the origin, destination and intermediate stops and associated rates and charges.
 - k. Overtime hours and charges, if applicable.
 - l. Third-party or accessorial services to be provided and associated charges, if applicable.
 - m. Charges for loss or damage protection coverage (valuation).
 - n. Storage to be provided and associated charges, if applicable.
 - o. Charges for packing and unpacking services, and for containers, if applicable.
 - p. For binding estimates, a statement that the estimate is a guarantee of the cost of the move and that the carrier will not charge above the estimated charges without preparing a supplemental estimate.
 - q. For nonbinding estimates, the following information:

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Section 2 – Long Distance Moves
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**ITEM 105 - GENERAL APPLICATION OF RATES FOR
LONG DISTANCE (MILEAGE-RATED) MOVES**

1. Rates in this section apply to moves of more than 55 miles.
2. A carrier may only charge a customer mileage rates for a one-way trip (from origin to destination).
3. Rates include use of vehicle, equipment, and labor for receiving and/or delivering household goods at ground level.
4. Rates do not include furnishing of containers, packing, unpacking, marking, storing, hoisting, extra stops, or any applicable fuel surcharges.
5. Rates do not include handling, loading or unloading articles weighing 1,000 pounds or more. If performed by the carrier at the request of the customer, the charges for such services will be assessed in addition to transportation charges.
6. Rates do not include any applicable per-diem charges if employees are required to stay overnight. The charges for such services, as identified in Item 200 of this tariff, may be assessed in addition to transportation charges.
7. Carriers must ~~use a mileage guide that calculates~~ calculate mileage using ~~the most current version of the Household Goods Carriers Bureau Mileage guide to determine mileage or other~~ mileage calculation software, such as Rand McNally's Mile Maker, or other comparable mileage calculation system, using the route reflecting the least number of miles between point of origin and point of destination. Carriers must document the mileage calculation system used on the written estimate and the bill of lading forms that results in the same mileage calculation as the Household Goods Carriers Bureau Mileage guide.
8. The minimum charge for any shipment will be calculated on a weight of seven pounds per cubic foot of properly loaded vehicle space used. Both the minimum charge weight and the actual weight must be shown on the bill of lading.

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ITEM 195 - PACKING CHARGES

1. Charges include the carrier packing the goods, containers and packing materials, and the carrier unpacking. For container only prices, see Item 196. For labor only, see Item 230 (Hourly Rates). For servicing charges at origin and re-servicing at destination for Front Load Washing Machines, please see ITEM 62 - APPLIANCE SERVICE.¹
2. Carriers may rent reusable plastic containers to customers at the rates shown in Item 196. Item 230 (Hourly Rates) will be used to calculate packing charges. The carrier will provide the customer with a document outlining the terms and conditions for reusable plastic container rental, signed by the carrier and the customer.
3. Carriers may provide free de minimis use of wardrobe cartons and reusable plastic containers on the day of the move.
4. Rates do not include unpacking when: a) the customer specifically requests the carrier not to unpack at the time of delivery, or, b) the shipment is delivered to permanent storage.

Type of Container	Charge per Container	
	Minimum	Maximum
DRUM, DISH PACK (drum, dish-pack, barrel, or other specially designed containers, not less than 5 cu. ft. capacity, used for packing glassware, chinaware, table lamps or other similar fragile articles, with inserts or	\$23.45	\$60.12
WASHER PACKING KIT	\$5.96	\$15.67
FRONT LOAD WASHING MACHINE KIT (Kit cost only)	\$60.00	\$107.64
BOXES		
Not over 5 cu. ft.	\$6.26	\$15.13
Over 5 cu. ft./less than 8 cu. ft.	\$16.75	\$40.48
Over 8 cu. ft. (See CRATES and CONTAINERS)	n/a	n/a
CARTONS (not less than 200 lb. test)		
Less than 3 cu. ft.	\$6.26	\$15.74
3 cu. ft.	\$9.06	\$22.81
4 1/2 cu. ft.	\$11.15	\$28.02
6 cu. ft.	\$12.37	\$31.24
<i>Dimensions and cubical content must be shown on all cartons. When cartons used exceed 1 1/2 cubic feet and no rate is specified for the size carton used, charges shall be based on the next smaller-sized carton listed.</i>		
MATTRESS CARTONS		
Crib mattress carton	\$5.96	\$15.84
Twin mattress carton	\$8.94	\$24.34
Double mattress carton	\$11.83	\$31.90
Queen mattress carton	\$15.01	\$39.92
King mattress carton	\$18.30	\$49.70
King box spring carton	\$15.34	\$54.01
MATTRESS COVERS		
Twin mattress single-use cover	\$6.84	\$14.89
Double mattress single-use cover	\$8.82	\$19.04
Queen mattress single-use cover	\$12.85	\$27.34
King mattress single-use cover	\$13.59	\$28.90
LAMP CARTON	\$5.83	\$12.75
WARDROBE CARTON (not less than 10 cu. ft.)	\$14.52	\$38.16
MIRROR CARTON (corrugated)	\$15.80	\$41.14
FLAT SCREEN TV CARTON	\$37.95	\$297.53
CRATES AND CONTAINERS (other than described above)		
Price per cubic foot or fraction (gross measurement of crate or container)	\$6.12	\$24.06
Crate (minimum)	\$21.84	\$72.18

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ITEM 196 – CONTAINER PRICES

1. Prices are for containers (packing materials) only.
2. If the customer requests delivery or pickup of containers, Item 230 (Hourly Rates) will apply.
3. When available, the customer may purchase used containers at 50 percent of the prices shown below. This does not include reusable plastic containers.
4. Carriers may rent reusable plastic containers to customers at the rates shown below. The carrier will provide the customer with a document outlining the terms and conditions for reusable plastic container rental, signed by the carrier and the customer.
5. Carriers may provide free de minimis use of wardrobe cartons and reusable plastic containers on the day of the move.

Type of Container	Charge per Container	
	Minimum	Maximum
DRUM, DISH PACK (drum, dish-pack, barrel, or other specially designed containers, not less than 5 cu. ft. capacity, used for packing glassware, chinaware, table lamps or other similar fragile articles, with inserts or dividers)	\$10.05	<u>\$28.81</u>
WASHER PACKING KIT	\$3.30	<u>\$9.49</u>
FRONT LOAD WASHING MACHINE KIT (Kit cost only)	\$60.00	<u>\$107.64</u>
CARTONS (not less than 200 lb. test)		
Less than 3 cu. ft.	\$2.08	<u>\$5.98</u>
3 cu. ft.	\$3.10	<u>\$8.89</u>
4 1/2 cu. ft.	\$3.72	<u>\$10.67</u>
6 cu. ft.	\$4.38	<u>\$12.57</u>
REUSABLE PLASTIC CONTAINERS (not less than 2.5 cu. ft.)		
Weekly rental	\$1.37	<u>\$7.17</u>
DOLLIES (designed for stacking reusable plastic containers)		
Weekly rental	\$3.33	<u>\$8.97</u>
WARDROBE CARTON (not less than 10 cu. ft.)	\$7.91	<u>\$23.05</u>
MATTRESS CARTONS		
Crib mattress carton	\$3.57	<u>\$10.27</u>
Twin mattress carton	\$6.47	<u>\$18.55</u>
Double mattress carton	\$8.05	<u>\$23.10</u>
Queen mattress carton	\$9.11	<u>\$26.13</u>
King mattress carton	\$13.05	<u>\$37.42</u>
King box spring carton	\$14.89	<u>\$42.71</u>
MATTRESS COVERS		
Twin mattress single-use cover	\$4.95	<u>\$11.36</u>
Double mattress single-use cover	\$6.00	<u>\$13.77</u>
Queen mattress single-use cover	\$7.80	<u>\$17.90</u>
King mattress single-use cover	\$8.25	<u>\$18.92</u>
LAMP CARTON	\$4.38	<u>\$10.05</u>
MIRROR CARTON (corrugated)	\$8.04	<u>\$22.66</u>
FLAT SCREEN TV CARTON	\$28.75	<u>\$227.22</u>
CRATES AND CONTAINERS (other than described above, designed for mirrors, paintings, glass or marble tops, and similar fragile articles)		
Price per cubic foot or fraction (gross measurement of crate or container)	\$1.86	<u>\$12.76</u>
Crate (minimum)	\$6.35	<u>\$38.29</u>

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ITEM 225 – CONTAINER PRICES

1. Prices are for containers (packing materials) only.
2. If the customer requests delivery or pickup of containers, Item 230 (Hourly Rates) will apply.
3. When available, the customer may purchase used containers at 50 percent of the prices shown below. This does not include reusable plastic containers.
4. Carriers may rent reusable plastic containers to customers at the rates shown below. The carrier will provide the customer with a document outlining the terms and conditions for reusable plastic container rental, signed by the carrier and the customer.
5. Carriers may provide free de minimis use of wardrobe cartons and reusable plastic containers on the day of the move.

Type of Container	Charge per Container	
	Minimum	Maximum
DRUM, DISH PACK (drum, dish-pack, barrel, or other specially designed containers, not less than 5 cu. ft. capacity, used for packing glassware, chinaware, table lamps or other similar fragile articles, with inserts or dividers)	\$10.05	<u>\$28.81</u>
WASHER PACKING KIT	\$3.30	<u>\$9.49</u>
FRONT LOAD WASHING MACHINE KIT (Kit cost only)	\$60.00	<u>\$107.64</u>
CARTONS (not less than 200 lb. test)		
Less than 3 cu. ft.	\$2.08	<u>\$5.98</u>
3 cu. ft.	\$3.10	<u>\$8.89</u>
4 1/2 cu. ft.	\$3.72	<u>\$10.67</u>
6 cu. ft.	\$4.38	<u>\$12.57</u>
REUSABLE PLASTIC CONTAINERS (not less than 2.5 cu. ft.)		
Weekly rental	\$1.37	<u>\$7.17</u>
DOLLIES (designed for stacking reusable plastic containers)		
Weekly rental	\$3.33	<u>\$8.97</u>
WARDROBE CARTON (not less than 10 cu. ft.)	\$7.91	<u>\$23.05</u>
MATTRESS CARTONS		
Crib mattress carton	\$3.57	<u>\$10.27</u>
Twin mattress carton	\$6.47	<u>\$18.55</u>
Double mattress carton	\$8.05	<u>\$23.10</u>
Queen mattress carton	\$9.11	<u>\$26.13</u>
King mattress carton	\$13.05	<u>\$37.42</u>
King box spring carton	\$14.89	<u>\$42.71</u>
MATTRESS COVERS		
Twin mattress single-use cover	\$4.95	<u>\$11.36</u>
Double mattress single-use cover	\$6.00	<u>\$13.77</u>
Queen mattress single-use cover	\$7.80	<u>\$17.90</u>
King mattress single-use cover	\$8.25	<u>\$18.92</u>
LAMP CARTON	\$4.38	<u>\$10.05</u>
MIRROR CARTON (corrugated)	\$8.04	<u>\$22.66</u>
FLAT SCREEN TV CARTON	\$28.75	<u>\$227.22</u>
CRATES AND CONTAINERS (other than described above, designed for mirrors, paintings, glass or marble tops, and similar fragile articles)		
Price per cubic foot or fraction (gross measurement of crate or container)	\$1.86	<u>\$12.76</u>
Crate (minimum)	\$6.35	<u>\$38.29</u>