From: Tommy Farris
To: UTC DL Records Center

Subject: Application for Mitigation: TE-200940 Penalty Assessment

Date: Wednesday, December 2, 2020 10:15:47 AM

Attachments: TE-200940 - Notice of Penalties - Olympic Hiking Company - signed.pdf

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Good Morning,

I am sending over my application for mitigation. In 2016, when I was provided the initial training for the WA UTC, I only had 1 van in an owner/operator model and was informed that the driver vehicle inspection report was not required to be written out. Our Olympic Hiking Co. procedures require our drivers to do a pretrip inspection of our vehicles (screenshot attached of procedures outline). When we added the 2nd van, I was not aware that we had to tangibly produce a written DVIR. Olympic Hiking Company LLC always conducted a full driver vehicle inspection and we always took the vehicle in for required maintenance as we identified any needs for repair/maintenance. We do not believe there was a significant public safety risk accordingly.

My understanding is now there is no longer a need to tangibly produce a DVIR, unless an issue is found by our driver during our pre or post trip inspections. To ensure, this issue doesn't happen again, I have printed out all of the required DVIRs in our vehicle binders to ensure these reports are filled out when any maintenance issues are found during inspection.

This was Olympic Hiking Company LLC's first compliance audit and we've grown as a guided tour and shuttle company in Olympic National Park since our 2016 launch. I learned a lot from the compliance audit process and proactively made all of the recommended process improvements in real-time because safety and compliance is a top priority. I would like to request that the WA UTC consider waiving this penalty completely or reducing it considering how much we have had to implement as a newly formed, growing van charter company. Handling all of the new requirements from WA UTC, Olympic National Park, state/federal taxes, payroll reporting, etc. was a lot for me to handle as an independent business owner as I launched my small business. I would hope that the WA UTC can see my commitment to doing things the right way and that I appreciated the opportunity to learn more/improve from the compliance audit.

Thank you for your consideration for my application for mitigation for TE-200940 Penalty Assessment. Please feel free to contact me if you have any questions or need any additional information.

Best Regards,

Tommy Farris

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