

with a description of major projects and affected exchanges, and a substantive plan of the investments and expenditures to be made with federal support and a substantive description of how those investments and expenditures will benefit customers.¹

T-Mobile's report on the use of federal high cost universal service support projected to be received in 2020 is included in its Service Improvement Plan for Washington included as Confidential Attachment H. T-Mobile's Service Improvement Plan identifies projected network improvements and upgrades to be funded with universal service support in 2020 and used to improve signal quality, coverage, and/or capacity. All cell site construction and site modification projects are designed to improve signal quality, coverage, and capacity, and switch upgrades are designed to improve service quality and capacity. The Service Improvement Plan further identifies other expenditures for the provision, maintenance, and upgrading of facilities used to deliver supported services to consumers consistent with 47 U.S.C. § 254(e).

The selection of the projects in the Service Improvement Plan is based on the Company's evaluation of many factors, including, but not limited to, current consumer demand, competitive forces, long term planning, available capital, and others. As these factors change, the Service Improvement Plan may be modified. In addition, forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in the Service Improvement Plan are subject to change. In addition, if the actual amount of federal high cost universal service funding received varies from the amount currently estimated, T-Mobile reserves the right to modify its Service Improvement Plan accordingly.

¹ WAC 480-123-080.