



STATE OF WASHINGTON

## UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

May 23, 2019

Visionary Movers LLC  
3606 S 272nd St.  
Kent, WA 98032

Re: TV-190338– Reinstating Temporary Household Goods Permit - THG067560

Dear Visionary Movers LLC:

On May 2, 2019, Visionary Movers LLC filed an application with the Washington Utilities and Transportation Commission (Commission) to reinstate its permit to provide residential household goods transportation services in the state of Washington.

The Commission grants Visionary Movers LLC's request to reinstate permit THG067560 for household goods carrier authority and approves the application in full. Permit THG067560 issued in the name of Visionary Movers LLC is enclosed. You attended the Household Goods orientation on May 22, 2019, and the company may operate on a temporary basis.

The Commission will continue to evaluate whether Visionary Movers LLC qualifies for permanent authority. To qualify for permanent authority, your company must satisfy the following requirements:

1. Personnel responsible for company management and operations **must** attend the one-day Commission-sponsored training class to learn about consumer protection rules, safety regulations and industry-wide tariff provisions that apply to your business. We have signed you up for class on June 12, 2019 at the Yakima County Transportation Building in Yakima, WA.

Failure to attend the training will result in denial of your permanent authority.

2. Operate for at least six months.
3. Allow the Commission to review your business operations and records. Commission staff will review records and inspect vehicle(s), and you must receive a satisfactory safety rating as a result of that review.

4. Complete a criminal background check on each person Visionary Movers LLC employs or intends to employ. The Commission will not grant permanent authority if any company employee has been convicted of any crime within the past five years involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the manufacture, sale, or distribution of a controlled substance. Even if a conviction for any of these offenses is more than five years old, the Commission will not grant permanent authority if it determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.
5. Pay any outstanding monetary penalty or fee owed to the Commission.
6. Resolve all consumer complaints pending with the Commission.

Visionary Movers LLC must continue to comply with state laws, Commission rules, and the provisions of Tariff 15-C. Failure to do so will result in Commission enforcement action, up to and including revocation of the company's permit.

If you have any questions, please contact Licensing Services at 360-664-1222 or [transportation@utc.wa.gov](mailto:transportation@utc.wa.gov).

Sincerely,



Suzanne Stillwell  
Licensing Services Manager

Enclosure

**NOTICE:** This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Mark L. Johnson, Secretary, 1300 S. Evergreen Park Drive. SW, POI Box 47250, Olympia, WA 98504-7250. You may also email your request to [records@utc.wa.gov](mailto:records@utc.wa.gov). You must file a request for Commission review no later than 14 days after the date of this letter.