

TeleCommunication Systems Inc. (“TCS”) requests that the shaded information within this document be designated as exempt from disclosure pursuant to WAC 480-07-160. The shaded information is customer-specific usage and network configuration and design information, constituting “confidential information” under WAC 480-07-160.

Comtech Final PUC Report

Report Number: TCS-001

Impacted Company: TeleCommunication Systems Inc. (“TCS”) and its parent company Comtech Telecommunications Corp. (“Comtech”)

Date and Time: [REDACTED]

TIMEZONE: Pacific Time

For Questions Contact: Susan Ornstein
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Safety & Security Technologies
Comtech Telecommunications Corp.
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Reason for Outage Notification: Impact to 9-1-1

Cause of Outage: A faulty card in CenturyLink’s network was sending out invalid traffic, which caused cascading network failures.

Location of Outage: CenturyLink’s faulty network card was located in Colorado. [REDACTED]
[REDACTED]

Exchange Name / Wire Center: N/A

Expected Duration: N/A

Actual Duration: [REDACTED]

Number of Customers/ Cable pair impacted: [REDACTED]
[REDACTED]

Services Affected: 9-1-1

Agencies Notified: [REDACTED]

Significant Update: N/A

Resolution: [REDACTED]

Restore Date/Time: [REDACTED]