

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

CISNEROS, JOEL
d/b/a ALWAYS MOVIN' MOVING
COMPANY

DOCKET TV-180520

DECLARATION OF
BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On April 17, 2018, on www.classifiedads.com, I found an advertisement¹ for “Always Movin’ Moving Company” under the category “Seattle: Everett Moving & Storage.” The advertisement was created on April 4, 2018, and offered “2 movers & truck \$115 per hr.” The advertisement displayed the telephone number “425-979-1119,” email address alwaysmovin4u@gmail.com, and the website URL “alwaysmovin.com.”
3. On April 17, 2018, I visited the website “www.alwaysmovin.com.”² I observed the telephone number “425-979-1119,” an advertisement stating “Welcome to Always Movin’. Quality Licensed & Bonded Movers Based in Mill Creek near 405 and I-5.” I also observed the company address “17003 9th Ave. SE Mill Creek, WA 98012,” and an email address “joel@alwaysmovin.com.”
4. On April 17, 2018, I searched Facebook for “Always Movin’ Moving Company” and found a company profile.³ On the company profile I found an advertisement for a “Cargo & Freight Company in Mill Creek, Washington,” a telephone number of “(425) 979-

¹ See Attachment A for a copy of the advertisement, printed on April 17, 2018.

² See Attachment B for a copy of the website, printed on April 17, 2018.

³ See Attachment C for a copy of the Facebook page, printed on April 17, 2018.

1119,” a web address of “alwaysmovin.com,” and an email address of “alwaysmovin4u@gmail.com.”

5. On April 17, 2018, I searched Yelp for “Always Movin.”⁴ I found a claimed Yelp profile that had a web address of “alwaysmovin.com,” a telephone number of “(425) 979-1119,” and a section “From the business - History” that stated, “Joel Cisneros, the owner is an experienced mover and brings these skills from his former career to AlwaysMovin.com.”
6. On April 17, 2018, I searched Commission records and verified that Always Movin’ Moving Company or Joel Cisneros were not permitted household goods carriers.
7. On April 18, 2018, I sent a compliance letter to Joel Cisneros, Always Movin’ Moving Company notifying Mr. Cisneros to cease and desist operations as a household goods carrier in Washington State until he obtains the required household goods carrier permit from the Commission.⁵
8. On May 23, 2018, posing as a consumer, I used the alwaysmovin.com website portal to book an online quote for a move between two points in Washington. I then received an email⁶ from Joel Cisneros at joel@alwaysmovin.com asking for clarification on my move, and received a quote of “an hourly rate at \$100.00 per hour.” This included two movers and a truck.

DATED this 6th day of July, 2018, at Olympia, Washington.

BRIAN BRAUN

⁴ See Attachment D for a copy of the Yelp page, printed April 17, 2018.

⁵ See Attachment E for a copy of the compliance letter, dated April 18, 2018.

⁶ See Attachment F for a copy of the email correspondence, dated May 23, 2018.