

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

TARA CHILA d/b/a Moves for Seniors

DOCKET TV-170747

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On January 11, 2017, commission staff received an email tip that Moves for Seniors/Transit Systems, Inc. is possibly operating as a household goods carrier within Washington state without having the proper permit with Utilities and Transportation Commission.
3. On January 12, 2017, I conducted a Google search for Moves for Seniors and Transit Systems, Inc. The results produced advertisements on www.holidayretirement.com, www.movesforseniors.com, www.yelp.com, www.linkedin.com, and www.transitsystems.com.¹
4. On January 12, 2017, a search on Better Business Bureau database produced no results for Moves for Seniors but had a result for Transit Systems, Inc.²
5. On January 30, 2017, a search of Department of Revenue's database produced no records for Moves for Seniors.³

¹ See Attachment A for a copy of advertisements on www.holidayretirement.com, www.movesforseniors.com, www.yelp.com, www.linkedin.com, and www.transitsystems.com, printed on Jan. 12, 2017.

² See Attachment B for a copy of the Better Business Bureau record, printed on Jan. 12, 2017.

³ See Attachment C for a copy of DOR's record, printed on Jan. 30, 2017.

6. On January 30, 2017, a search of Washington Secretary of State Corporations Registration database produced no records for Moves for Seniors.⁴
7. On January 30, 2017, a search of Department of Licensing's database produced no records for Moves for Seniors.⁵
8. On January 30, 2017, a search of the U.S. Department of Transportation's Safety and Fitness Electronic Records (SAFER) produced no records for Moves for Seniors.⁶
9. On January 30, 2017, a search of Commission records produced no record of Moves for Seniors as being a permitted household goods carrier with the Commission.⁷
10. On February 3, 2017, a compliance letter was sent to Tara Chila requesting her to cease and desist as a household goods carrier in Washington state, until a household goods permit is issued from the Commission.⁸
11. On May 5, 2017, I requested a moving quote on www.movesforseniors.com.⁹
12. On May 8, 2017, I received an email from Susan Obsobrne from the email address susano@movesforseniors.com. The email stated that I would be charged \$638 for a four hour move and the price includes two men, truck, and travel fee.¹⁰

DATED this 17th day of July, 2017, at Olympia, Washington.

RACHEL JONES

⁴ See Attachment D for a copy of WA Secretary of State's record, printed on Jan. 30, 2017.

⁵ See Attachment E for a copy of DOL's record, printed on Jan. 30, 2017.

⁶ See Attachment F for a copy of SAFER's record, printed on Jan. 30, 2017.

⁷ See Attachment G for a copy of Commission record, printed on Jan. 30, 2017.

⁸ See Attachment H for a copy of compliance letter, dated on Feb. 3, 2017.

⁹ See Attachment I for a copy of my moving quote, dated on May 5, 2017.

¹⁰ See Attachment J for a copy of the moving quote response email, dated on May 8, 2017.