



Alliant Communications
 18 W. Mead Avenue
 Yakima, Washington 98902

Phone: 509-575-1700
Fax: 509-575-3808
Email: jessef@alliantcommunications.com
Web: www.alliantcommunications.com

121826

Invoice
 20372
 8/30/2013

Ticket/Job # 24445

Bill To:

Basin Disposal, Inc.
 PO BOX 3850
 Pasco, WA 99302-3850

BDI *9,761.64* *Cap* *EXP*
5355.18
+ 7564.00
12,919.18
4406.45

Terms

Net 30

Start Date: 4/1/13 Dell Optiplex 3010 Small Form Factor: eQuote 2552

4/1/2013	IT Service Sales	Dell Optiplex 3010 Small Form Factor	\$15,128.00
4/1/2013	Customer Down Payment	Customer Down Payment -- 50% down payment received on 04/04/13.	(\$7,564.00)
4/29/2013	IT Service Sales	Jaylene Solution: I prepped 14 computers for new users. I installed all Windows Updates and third-party applications Adobe Reader and Flash, and Java. I also installed Microsoft Office 2007 pro and uninstalled Windows Essentials and disabled User Access Control. I restarted the computer and verified that all updates were installed. I also hid the Internet Explorer 10 update. - AW	\$1,187.50
6/17/2013	IT Service Sales	Damon Solution: While on site at the Pasco office. I set up the new computer for Bev and configured it with her profile. I configured Shoretel, GPS, Outlook, and the time clock software locally. I imported her profile locally and to the BDI-TS server. I assisted her in configuring her dual monitor to get all programs needed to display. - AW	\$250.00
7/8/2013	IT Service Sales	Damon Solution: I arrived on site at the Pasco office and unloaded monitors and computers. I built all monitors and unpacked the computer I had brought. I unpacked all computer related hardware. I set up in the conference room to set up the computers with needed software and to setup the user profiles. I assisted Bev with the new communicator and how to use the dual monitors and spoke with Terri about the implementation plan for the computers. - AW	\$500.00
7/9/2013	IT Service Sales	Damon Solution: I took the remaining computers on site at the Pasco office. I continued to prep them with software and configured the users profiles. I then installed one new computer. The two new computers are having time clock software issues, so I reinstalled the time clock but the issue was still present. I attempted to call support but they were closed due to the time zone difference, so I will need to call in the morning. - AW	\$625.00
7/9/2013	IT Service Sales	Chris Solution: I assembled 11 monitors and installed the necessary programs on four computers. - AW	\$625.00
7/10/2013	IT Service Sales	Damon Solution: I arrived on site at the Pasco office and called Time Click support. They had a new client that would not work properly on the older database, so I downloaded the needed older client. I installed it for Bev and Victor, and verified both were functioning as needed. I then began installing more computers. I copied over the needed data from the old computer to the new. I also mapped drives as needed on the computer and in the terminal session. I assisted the users with setting up the dual monitors. I then had the users test the profiles to make sure all needed programs and files were working as needed. - AW	\$937.50
7/10/2013	IT Service Sales	Chris Solution: I arrived on site at the Pasco office and implemented six computers. I then set up the terminals and transferred documents. I answered users' questions about dual monitors and new set ups. - AW	\$937.50

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7/11/2013	IT Service Sales	Damon	Solution: I arrived on site at the Pasco office and installed the remaining computers. I assisted users with the use and setting up of the new dual monitors. I had to reinstall the time click software on users computers due to still having the new version that will not work with database. I had to find 64-bit drivers for two of the existing printers. As we installed the new printers we are sharing them from the BDI-TS server. - AW	\$812.50
7/12/2013	IT Service Sales	Damon	Solution: I arrived on site at the Pasco office to pick up the remaining computers to install at another location. I had to re-install time click on Bev's computer, and tested. - AW	\$125.00
7/12/2013	IT Service Sales	Damon	Solution: I arrived on site at the Walla Walla office and started replacing the computers. Sarah N's computer had no issues. I had to get new 64-bit drivers for the printers on site. Stacy's computer has a check scanner and the USB downloader for the GIS software. I called support and was able to configure the USB downloader. I logged in and verified that it was reporting current data on the trucks. I worked with Community First Bank to get the check scanner to work, but I had trouble getting it to power on. I had to get another driver for it and verified it would start when launching the program. I made sure users had access to all of the mapped drives they had before from the local session and the terminal session. I then had users run test payments to verify the receipt printer was working as needed. - AW	W.W. \$812.50
7/15/2013	IT Service Sales	Damon	Solution: I assisted users as needed after moving the profiles to the terminal server. I loaded the VPN client on Darrick's old computer, and loaded new printers on the terminal server as needed. I set up a coupon printer that was defaulted to tray 2 on Tami's printer. I verified that all users had access to the printers and were able to print without any problems. - AW	\$375.00
7/29/2013	IT Service Sales	Damon	Solution: I arrived on site and moved all needed profiles to the new terminal server as requested. I moved all users' documents and needed applications, and then tested the profiles on the terminal server. - AW	\$250.00
4/1/2013	SHIPPING - SHIPPING MISC - IT	SHIPPING		\$0.00
4/1/2013	COMPUTER EQUIPMENT - MONITOR	DELL PROFESSIONAL 20" MONITOR - Total of 16. DELL PROFESSIONAL 20" WIDESCREEN FLAT PANEL, VGA AND DVI CONNECTORS, DELL 3-YEAR HARDWARE WARRANTY.		\$0.00
4/1/2013	TRAVEL - IT - MISCELLANEOUS EXPENSE IT	MISCELLANEOUS EXPENSE IT		\$0.00
4/1/2013	IT GENERIC-3 - IT GENERIC-3	DELL FLAT PANEL SPEAKER BAR - Total of 16. AXS10 FLAT PANEL STEREO SOUNDBAR.		\$0.00
4/1/2013	COMPUTER EQUIPMENT - COMPUTER W/O MONITOR	DELL OPTIPLEX 3010 SMALL FORM FACTOR - Total of 14. OPTIPLEX 3010 DESKTOP, INTEL CORE I5 I5-3470 3.20 GHZ PROCESSOR, 8GB RAM, 250GB HARD DRIVE, DVDRW, 1GB AMD RADEON HD 7570 VIDEO CARD, WINDOWS 7 PROFESSIONAL 64-BIT, DELL 3-YEAR HARDWARE WARRANTY.		\$0.00

Subtotal:	\$15,001.50
Tax:	\$1,943.12
Paid:	\$0.00
Total:	\$16,944.62

200 -

Due upon receipt, Net 30 terms do not apply.

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SRB = Service Requested By
POC = Point of Contact

Do your Dial Tone and DSL charges seem excessive? Alliant Communications will, at no cost, analyze your phone bills. For more information contact Alliant at [509] 575.1700

TERMS AND CONDITIONS OF SALE FOR COMMERCIAL CUSTOMERS: Net due 30 days from the invoice date. A delinquency fee of 1 1/2% per month (18% annual fee) will be charged on balances past 35 days. Minimum charge \$1.00. If collected through a collections agency, court, probate of bankruptcy proceeding, seller shall be entitled to recover reasonable court costs, attorney's fees and/or collection fees of 35%.

Please Pay From This Invoice

Shirley Pouratano

From: Jesse Finch [jessef@alliantcommunications.com]
Sent: Thursday, September 12, 2013 12:40 PM
To: Shirley Pouratano
Subject: RE: Invoice #20372
Attachments: basin disposal, inc. invoice #20372 corrected copy.pdf

Hello Shirley,

You are correct in that we don't charge tax until the project is complete, but the whole project is taxed at that time. We discovered an error on this invoice though pertaining to the taxes. On the visit on 4/29 for \$1,187.50 our computer only charged city tax, but did not charge state tax. So the taxes are actually higher on the whole invoice. The city tax charged was \$24.94 and there should have been state tax of \$77.19 added to that which is at the 6.5% rate. Attached is the corrected copy of the invoice. If you have any questions please feel free to give me a call or send me an email. Thank you

Jesse Finch

Jesse Finch
Administration
Phone: 509-575-1700
Fax: 509-575-3808
18 W. Mead Ave.
Yakima, WA 98902



"Alliant Communications provides Profitability and a Competitive Advantage to our Clients,
a Quality Work Environment for our Employees and a Partnership with our Community"

From: Shirley Pouratano [mailto:Shirley@basindisposal.com]
Sent: Thursday, September 12, 2013 10:45 AM
To: Jesse Finch
Subject: RE: Invoice #20372

I haven't heard from anyone, but I think we figured out what the deal is. I noticed that they didn't charge the tax on the deposit when we pd that back in March. So it appears as though your accounting group probably added that to the subtotal, applied the tax to that, then subtracted the deposit amount back out of the total. If you could confirm I would most appreciate it! ☺

Thank you,

Shirley Pouratano
509-544-7714
509-547-8617 fax

Basin Disposal Inc.
PO Box 3850
Pasco, WA 99302-3850



From: Jesse Finch [<mailto:jessef@alliantcommunications.com>]
Sent: Wednesday, September 11, 2013 3:13 PM
To: Shirley Pouratano
Subject: Invoice #20372

Hi Shirley,

I just wanted to let you know that I have passed that invoice on to our accountant for review. As soon as I hear back from her about it I will be sure and get in touch with you with an update. Thank you!

Jesse Finch

Jesse Finch
Administration
Phone: 509-575-1700
Fax: 509-575-3808
18 W. Mead Ave.
Yakima, WA 98902



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Alliant

BILL TOTAL			16429	5402		
			Cap Total	Expense		
	Cap		00-1200-600	00-6000-280	TOTAL	
BDI 57.85%	0.815708	13401.26	7564	\$5,355.18	\$4,406.45	\$9,761.64
ED'S 11.88%	0.167513	2752.066		\$2,752.07	\$904.90	\$3,656.97
YAKIMA 8.16%		0		\$0.00	\$0.00	
WALLA WALLA 20.93%		0		\$2,347.00	\$812.50	\$3,159.50
<u>LLC-1.17%</u>		0		\$0.00	\$0.00	
BDIT .02%	0.000372	6.111718		\$6.11	\$2.01	\$8.12
NWCR .20%	0.00288	47.31682		\$47.32	\$15.56	\$62.88
BR .14%	0.001974	32.43175		\$32.43	\$10.66	\$43.10
ATT .82%	0.011562	189.9574		\$189.96	\$62.46	\$252.42
	1.000009					
				\$10,730.07	\$6,214.55	
					16944.62	16944.62



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121845

Invoice
 22987
 10/1/2013

Ticket/Job # 28065-1

Bill To: Basin Disposal, Inc. PO BOX 3850 Pasco, WA 99302-3850	Work Location: Pasco Basin Disposal, Inc. Attn: Darrick Dietrich 2021 N Commercial Ave Pasco, WA 99301
Terms Net 30	

Start Date: 9/5/13	Issue: Evaluate printer set up.
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9/5/2013	Trip Charge	Trip Charge for Service	\$15.00
9/5/2013	IT Service Work	Please see below for solution. - AW	\$500.00

1001 372.87
 113 - LLC 186.143

Subtotal: \$515.00
 Tax: \$44.30
 Paid: \$0.00
Total: \$559.30

09/05/13

SRB: Natassja POC: Natassja

Cody Solution: I checked in with Natassja. I started on her computer. I removed all the printers attached to BDI_SER and attached the printers from BDI-File. I found a few printers were missing the 32 bit drivers, so I logged on to the File Server and installed the 32 bit drivers. I went to each computer in the office and verified locally they had the correct shared printer. I had everyone test and verified they could print. I then logged on to the TS Server and removed the share from all printers installed on the TS Server. I then verified everyone could print still from the TS session. We got a call from Stacy from Walla Walla and I remoted on to her computer to verify she was using the correct printer, but she was not so I changed the default printer to the installed on the TS. I then changed her local printer to the BDI-File printer. I tested and verified she could print. I showed Natassja what to do if she or anyone had any printing issues. I checked out with Natassja. Later that day, Natassja called the service department and needed me back on site. Derrick wanted me to go to their Hangar and help Leonard print from his laptop. I met with Leonard and saw he had a networked printer but he was using it as a USB printer. He said he wanted it to be USB and not networked. I connected it via USB and changed the port on the printer that was installed already to USB3. I verified it printed off the VPN client and on the VPN client. I checked out with Leonard. - AW

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