



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

July 19, 2016

Steven V. King, Executive Director and Secretary  
Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
P.O. Box 47250  
Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. Pacific Movers, Inc.*

Commission Staff's Response to Application for Mitigation of Penalties TV-160635

Dear Mr. King:

On June 29, 2016, the Utilities and Transportation Commission issued a \$400 Penalty Assessment in Docket TV-160635 against Pacific Movers, Inc. for four violations of Washington Administrative Code (WAC 480-15-480), which requires household good moving companies to furnish annual reports and the regulatory fee to the commission no later than May 1 each year, or in this case, May 2 as May 1 was a Sunday.

On July 5, 2016, Pacific Movers, Inc. wrote the commission requesting mitigation of penalties. In its mitigation request, Pacific Movers, Inc. does not dispute the violation occurred. The company states, "...The report was submitted on 5/2/2016 but the excel file developed an error as a result of the transmission. It was corrected on 5/6/2016 as soon as we were notified."

It is the company's responsibility to ensure that the regulatory fee is paid and the annual report is filed by the May 1 deadline, or in this case, May 2 as May 1 was a Sunday. On February 29, 2016, Annual Report packets were mailed to all regulated household good moving companies. The instruction page informs the regulated company that it must complete the annual report form, provide the supporting financial reporting documents and pay the regulatory fees, and return the materials by May 2, 2016, to avoid enforcement action.

On May 2, 2016, Pacific Movers, Inc. filed an incomplete annual report and paid the regulatory fees owed. On May 6, commission staff notified Pacific Movers, Inc. of the incomplete/incorrect annual report. Pacific Movers, Inc. promptly responded that same day and provided an updated and complete annual report.

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Pacific Movers, Inc. became an active company in 2004 and has zero violations of WAC 480-15-480. In consideration of the company's long running compliance and prompt response to staff's request, it is staff's recommendation that the penalty be waived.

If you have any questions regarding this recommendation, please contact Sean Bennett, Regulatory Analyst, at (360) 664-1157, or [sbennett@utc.wa.gov](mailto:sbennett@utc.wa.gov).

Sincerely,

A handwritten signature in blue ink that reads "Brian P. Doherty (for S.W.)". The signature is written in a cursive style.

Sondra Walsh, Director  
Administrative Services