

ETC ANNUAL REPORT PER WAC 480-123-070 AND WAC 480-123-080
Contains Certifications Required by WAC 480-123-060 and 070
July 1, 2015

The Toledo Telephone Company, Inc. (the "Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080 amending Report 5.

1. Report 5: Report on Complaints per 1000 Connections: WAC 480-123-070(4):

The company is aware of two complaints during 2014. One pertaining to an ex-customer who had ported their local number to a wireless carrier and was now dissatisfied with the quality of their wireless service. This complaint was filed with the Consumer Protection Division of the Attorney General's Office. File Number 443036. The other was filed to the FCC regarding Rural Call Completion Issues. I personally request our customer to contact the FCC and register a complaint about "Least Cost Routers" that refuse to route calls to rural areas as an effort to engage the FCC in the matter. The FCC filed the complaint against Toledo Telephone.