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SUBSTITUTE FIRST REVISION OF SHEET NO. 12 CANCELING ORIGINAL SHEET NO. 12

RAINIER VIEW WATER COMPANY, INC.

RULES AND REGULATIONS (Continued)

Rule 16 - Account Service Charge

A service charge of \$15.00 will be made for each new account or change of account responsibility on an existing service. Such charge shall be included in the initial billing to the customer. An additional charge of \$10.00 will be made when the utility must dispatch an employee to establish a base meter reading. Where separate new connections or change are required for service billed on different account numbers at the same address, the service charge shall be applied to each account, unless service has been separate for the utility's convenience. The service charge shall not apply to the following:

- (a) Installation of a new service;
- (b) When a temporary or seasonal connection or reconnection charge is made; or
- (c) When an owner or agent assumes temporary responsibility for service to vacated premises.

A service charge shall be applied to each account for each check returned unpaid for any reason by the bank upon which the check is drawn and for each credit card payment, debit card payment, electronic funds transfer or ACH that is dishonored, returned or refused. The charge is \$10.00.

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*K: Material has been moved to Sheet No. 13

Issued: July 7, 2014 Effective: August 6, 2014

Issued by: Rainier View Water Company, Inc.

By: RICHARD A. FINNIGAN Title: Attorney