

**CERTIFICATION OF TELEPHONE ASSISTANCE PROGRAM & INDIAN RESERVATION ADVERTISING AS REQUIRED BY WAC 480-123-070 (7)**

In compliance with Washington Administrative Code (WAC) 480-123-070 (7) I certify the following:

- 1) That during the 2009 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations within the Company's designated ETC service area and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

July 19, 2010, Rochester, NY  
(Date and Place)

  
\_\_\_\_\_  
(Signature)

Gregg C. Sayre  
(Printed Name)

Assistant Secretary  
(Title)

**CERTIFICATION OF SERVICE QUALITY STANDARDS AND EMERGENCY  
FUNCTIONALITY AS REQUIRED BY WAC 480-123-070 (5) AND (6)**

In compliance with Washington Administrative Code (WAC) 480-123-070 (5) and (6) I certify the following:

- 1) That during the 2009 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h); and
- 2) That during the 2009 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

July 19, 2010, Rochester, NY  
(Date and Place)

  
(Signature)

Gregg C. Sayre  
(Printed Name)

Assistant Secretary  
(Title)