## REPORTS AS REQUIRED BY WAC 480-123-070 AND WAC 480-123-080

YCOM Networks, Inc. (the "Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

Report 1: WAC 480-123-070(1)(a): Attached is a copy of the Company's NECA-1 Report for the calendar year 2008, that, as of the date of the report, the Company has reported as the basis for support from the federal high-cost fund.

<u>Report 2</u>: WAC 480-123-070(1)(b): The company reports that the investments and expenses reported under Report 1, above, benefited customers as follows:

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. §254 of providing high quality telecommunications services to customers in the service area for which the Company is designated as an ETC. The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1, above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated service area. In addition, during 2009, the Company was engaged in a major investment project within its designated ETC service area as described below.

In 2009 the Company made an investment of to upgrade the Outside Plant infrastructure and provide service to existing subdivisions throughout the serving area. These upgrades provided for a platform to deliver more reliable local service and advanced telecommunications services to wireless carriers, new businesses and residential customers throughout the serving area

In addition to the foregoing, the Company has invested in outside plant infrastructure due to road projects. With past and current growth the local state, county and city entities have began upgrading the transportation infrastructure. With a majority of these road projects the Company finds its telecommunication infrastructure in conflict with the road design.

Report 3: WAC 480-123-070(4): The Company reports that during the calendar year 2009, the Company received three customer complaints from the Federal Communications Commission and two customer complaints from the Consumer Protection Division of the Office of the Attorney General of the State of Washington.

The complaints filed during 2009 related to various billing and service topics. YCOM generally resolves complaints by conducting detailed internal reviews and contacting the customer to ensure the concerns have been addressed.

## Report 4: WAC 480-123-080(1)(b): The Company reports as follows:

As they are known to the Company at the date of this Report, the present and planned investment and expenses related to Washington state for the period calendar year 2010 that the Company expects to use as a basis to request federal high-cost support are expected to be relatively similar to those investments and expenses the Company has set forth in its information filed under Report 1, above, taking into account normal fluctuations in investment and expense levels. The Company expects that levels of expenses will remain relatively the same as those it experienced in calendar year 2009, subject to the effects of inflation and other commonly experienced changes in cost of labor and materials. The Company does not anticipate major adjustments in staffing levels for the relevant period. The Company expects that it will have relatively the same level of investment related to maintenance, replacement and minor upgrades of equipment and plant as occurred in calendar year 2009.

The expected benefit to customers from the anticipated investment and expenditures is that customers will continue to receive a high level of telecommunications service. As to the specific investment project identified above, it is expected that customers will benefit by increased reliability of service and the increased availability of a broader range of telecommunications services, including, but not limited to, advanced services.

## Report 5: WAC 480-123-080(2): The Company reports as follows:

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington state for the period January 1, 2011, through December 31, 2011, that the Company expects to use as a basis to request federal high-cost support are expected to be relatively similar to those investments and expenses the Company has set forth in its information filed under Report 1, above, taking into account normal fluctuations in investment and expense levels. The Company expects that levels of expenses will remain relatively close to the same as those it experienced in calendar year 2009, subject to the effects of inflation and other commonly experienced changes in cost of labor and materials. The Company does not anticipate major adjustments in staffing levels for the relevant period. The Company expects that it will have relatively the same level of investment related to maintenance, replacement and minor upgrades of equipment and plant as occurred in calendar year 2009. The Company has not completed its budgeting process and does not have final numbers prepared for investment and expense levels for 2011.

The expected benefit to customers from the anticipated investment and expenditures is that customers will continue to receive a high level of telecommunications service. As to the specific investment project identified above, it is expected that customers will benefit by increased reliability of service and the increased availability of a broader range of telecommunications services, including, but not limited to, advanced services.